



Minutes of the 3rd Meeting of the Special Libraries Special Interest Working Group (SIWG)

Meetings : 3rd Meeting of the Special Libraries Special Interest Working Group (SIWG)

Place : Marina Congress Center, Helsinki (Finland)

Date : 8 September 2009

Time : 11:30 – 12:30

Participants :

- ✧ Marc Willem (Cedefop)
- ✧ Jesús Bustamante (Cedefop)
- ✧ Carol Bream (Central Library European Commission)
- ✧ André Silva (CIEJD)
- ✧ Alexandra Esteves (CIEJD)
- ✧ José Luís Galán (Banco Nacional de España)
- ✧ Carole Fonck (ECB)
- ✧ Johan Vandevenne (National Bank Belgium)
- ✧ David Klein (AIU)
- ✧ Ragnar Helin (Swedish Government Offices, Library)
- ✧ Monika Erhardsson (Swedish Parliament Library)
- ✧ Bengt Kleijn (FMW, Swedish Defence Materiel Administration)
- ✧ David Klein (AIC)
- ✧ Gunnar Lindbom (The Nordic Africa Institute, Sweden)

Welcome: *Welcome and introduction*
Marc Willem (Cedefop)

- ✧ The co-ordination of the Special Libraries SIWG from now on will be shared by Cedefop and the CIEJD
- ✧ One way this group can be useful is by lobbying for those product enhancements that special libraries are most interested in
- ✧ Open floor for discussion

Discussion on upgrade and/or support *European Central Bank*

- ✧ *Upgraded to ALEPH v.18 recently*
- ✧ *Had some legacy problems but the upgrade went smoothly*
- ✧ *Received support from ExLibris Germany*

National Bank of Belgium

- ✧ *Upgraded to ALEPH v.18 in May 2008*
- ✧ *Government and academic libraries form a consortium*
- ✧ *Service packs and upgrades are taken care of by somebody else (?)*



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CIEJD

- ✧ Upgraded last year to ALEPH v.18
- ✧ They had some problems with the Portuguese national distributor
- ✧ ILL is not working and they do not have the thesaurus (EUROVOC)

Banco Nacional de España

- ✧ Upgraded to ALEPH v.16 in 2007
- ✧ Planning to migrate to v.20 in March 2010
- ✧ Were able to obtain support for ALEPH directly from ExLibris Germany
- ✧ They also have SFX (which is supported by Greendata, distributor in Spain)
- ✧ Security is a big issue and they need to support different environments

Swedish Parliament Library

- ✧ Upgraded to ALEPH v.18 in April 2009
- ✧ Fujitsu is responsible for support
- ✧ Their installation is not hosted by them, but by Fujitsu (DK) for security reasons

AIU

- ✧ Upgraded to ALEPH v.18 in July 2007
- ✧ Project went very smoothly
- ✧ Support from ExLibris France
- ✧ Multilingual authorities work well as long as we do not get into subfields

Central Library European Commission

- ✧ DGIT hosts their installation (also that of the Council, and Committee of the Regions)
- ✧ ExLibris only has access to their test environment not to their production environment
- ✧ 50 sublibraries within the Commission
- ✧ The virtualization of the client is a real problem
- ✧ They use ECLAS Thesaurus
- ✧ Limited language versions to EN and FR in web opac because of problems in the keeping up with language versions

European central Bank

- ✧ Looking into outsourcing their ALEPH hosting

FMW, Swedish Defence Materiel Administration

- ✧ Fujitsu manages their ALEPH hosting
- ✧ Very convenient and not very expensive solution

The Nordic Africa Institute, Sweden

- ✧ They host their own server
- ✧ Fujitsu provides support services
- ✧ Upgraded to ALEPH v.18 last year



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Swedish National Library

- ✧ Upgraded to ALEPH v.18 last year
- ✧ Will upgrade to v.20 in 2011
- ✧ They have 2 environments (in the outside server they only have the web opac tables)
- ✧ The external server copies from the server inside the firewall

Swedish Environmental Protection Agency

- ✧ Upgraded to ALEPH v16 - v.18 last spring
- ✧ Fujitsu provides support services
- ✧ Planning to buy PRIMO

CEDEFOP

- ✧ Upgrading from ALEPH v.14 through v.16 to v.18 this year
- ✧ Support from ExLibris Germany
- ✧ We host our own server
- ✧ One single production environment, will install a test server on same computer as part of the upgrade

**Discussion on
copy
cataloguing
from external
reference
sources**

European Central Bank

- ✧ Library of Congress one record at a time

Banco Nacional de España

- ✧ From Universidad Complutense through Z39-50
- ✧ LC

Swedish National Library

- ✧ LC

AIC

- ✧ Imports records from all kinds of sources (LC, Oxford, Bibliotheque National France)
- ✧ Z39-50
- ✧ Conversion of records from MS Excel to ALEPH Sequential

EC Central Library

- ✧ OPOCE
- ✧ OCLC client
- ✧ No possibility of getting the Z39-50 to work through their firewall

Swedish Environmental Protection Agency

- ✧ They catalog directly into the Swedish National Library Union Catalog

**Conclusions
and next steps:**

- ✧ Identify enhancements to lobby for
- ✧ Discuss how we can carry out this lobbying in practical terms
- ✧ Identify best external sources for copy cataloguing
- ✧ We meet again next year (IGeLU 2010 Ghent, Belgium)