



### Questions?

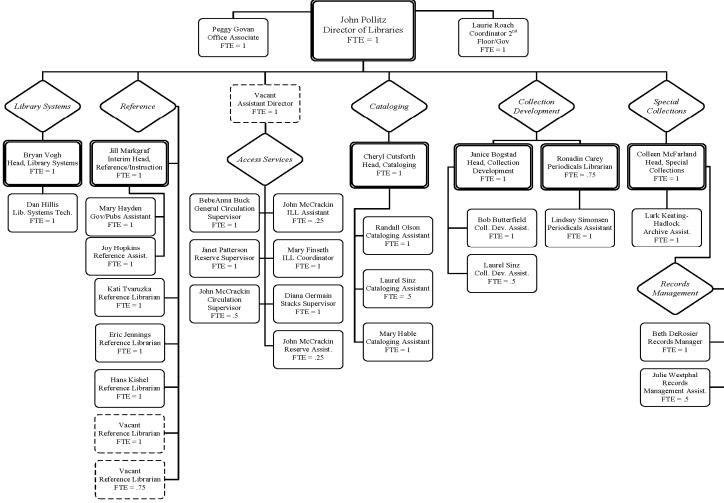
- When, Why, How?
- What order do things need to happen?
- Who do you report problems to?



## Questions?

- How do you identify the type of problem?
- Does this involve all of us?Why?
- How long should it take to fix?

#### **Organizational Chart**





#### **About Us**

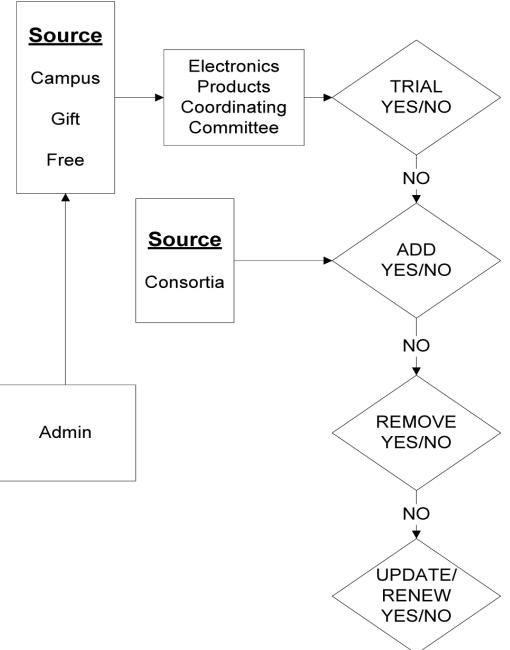
- Mid sized public academic university library
- 14 Faculty and 19 Staff
- Liaison model with 36 Dept.
- Electronic Products
  Coordinating Committee



# Culture Change

- Retirements
  - -Current and in next 5-7 years
- New Staff including Director
  - -3 of 5 Faculty in Reference
  - -3 Faculty positions unfilled

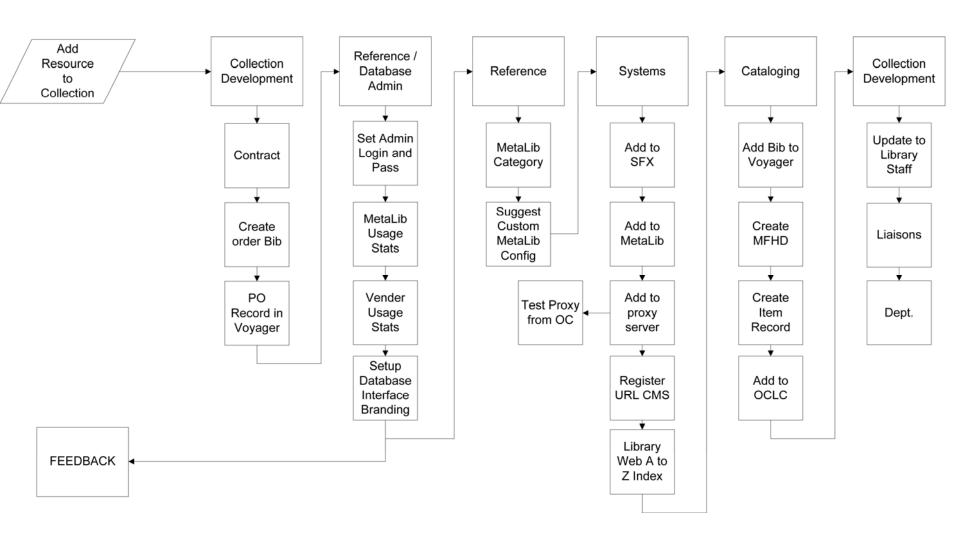




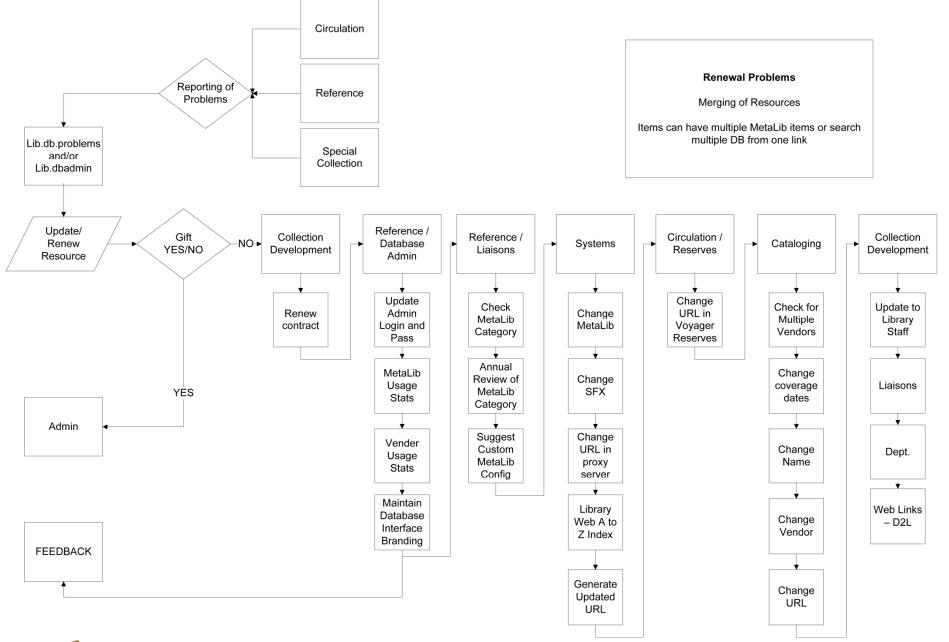
# How do we keep things moving? ...Ohhhhh shinny...













#### Renewal Problems

Merging of Resources

Items can have multiple
 MetaLib items or search
 multiple databases from one
 link

# How do you split a resource?

- Specific Databases
- Other

#### **Problems Identified**

- Statistics
  - —Who keeps and how long?
  - —Who should have access and why?



#### **Problems Identified**

- Training deficits
- Passwords
  - –Who should have access and why?

#### What we learned

- Change is good
- Definition is good
- We all need to participate for success
- Useful for: training needs



#### What we learned

- Action necessitates communication
- No redundancy
  - -Who knows what?
  - -What happens when they leave?
  - -Who should know?



- Lib.db.problem
  - -Cross Departmental list
  - Keeps everyone across the library on the same page



- Lib.db.problem
  - Because we found that some solutions created other problems
  - –Moving forward, not necessarily A then B then C



- Lib.dbadmin
  - -Cross Departmental list
  - Defines scope of need
  - –Passwords, Statistics and Customizations



- Lib.dbadmin
  - Again solutions created problems

- Creation of master database of resources
  - —Including PDFs of signed contracts



# **BP** Logix

 Is a web based workflow management engine that enables automation of existing business processes, without requiring users to change the way they work.

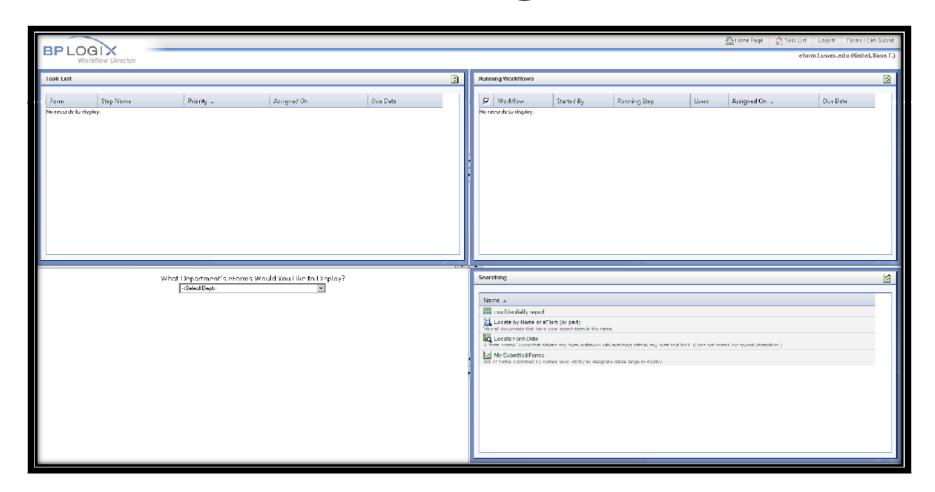


# **BP** Logix

- Why is it important?
- Integrates with Active
  Directory and MS Outlook

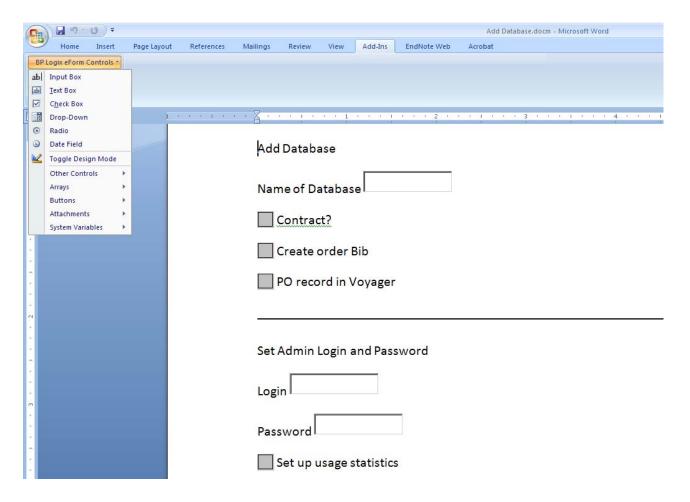


# **BP** Logix





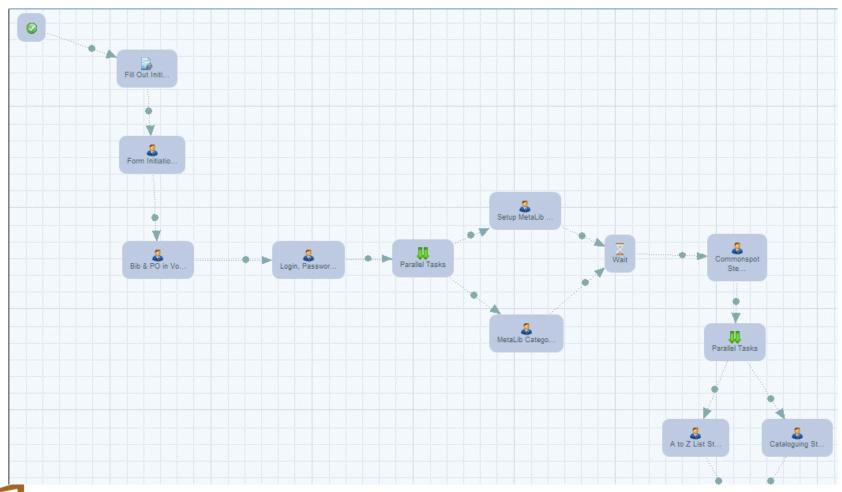
# BP Logix in Word



# BP Logix – Web Form

BP Logix eForm - Windows Internet	Explorer			
M.T.I. I'l				manes en anales estados en anti-
McIntyre Library				
Add Database				
Thursday, September 03, 2009				
Name of Database:				
URL:				
	☐ Contract			
	☐ Create orde	er Bib		
	PO record			
Set Admin Login and Password:	Login			
	Password			
	Set up usag	e statistics		
	☐ Set up bran			
MetaLib Categories	Select	₹		
	Accounting & Finance	American Indian Studies	Anthropology	☐ Art
	Biography	Biology	Business	Chemistry
	Comm & Journ	Comm Disorders	Computer Sciences	Criminal Justice
Send To:				
(inner				
200		7/		
Save and close for later Print				
Send Discard				

# Bp Logix - Workflow



#### **Future**

- What else could we map?
- MS Project?
- Who wants to do what going into the future?



#### **Future**

- Unanswered questions
- Reinventing to be a <del>20<sup>th</sup></del> 21<sup>st</sup> century library
  - -What new roles?
  - -What will it take?



# Special Thanks

- Mike Skarp
- Beth Kranz
- Daniel Hogan



#### **Contact Information**

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# UWEC Workflow Diagrams can be found at http://people.uwec.edu/voghbs/