



Enhancement procedures

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IGeLU Steering Committee
10 September 2008 9.00-10.30

IGeLU Steering Committee perspective

- **GOAL: One single agreement for all products**
- **(not necessarily one process – but very similar processes)**
- **Agreement is at:**
- <http://igelu.org/news/product-development-collaboration-agreement>

General principles

- **Product Working Groups have a key role in the enhancements process**
- **Meetings are held by teleconference between the PWG rep from IGeLU and ELUNA and the relevant Product Manager from Ex Libris**
- **Input will be co-ordinated by both ELUNA and IGeLU (except Aleph where they are separate)**

General enhancement principles

- **Members will vote on a list of enhancements at least once per year**
- **One vote per membership of IGeLU (so that is usually one vote per institution – but it can vary)**
- **IGeLU and ELUNA will come up with the infrastructure to support voting**
- **Institutions can only vote on products they have licensed**

Enhancement process

- **Enhancement requests will come from members of ELUNA and IGeLU (via our web sites)**
- **Product management at Ex Libris will supply enhancements as well - from new customers, non-members, the company itself and so on. They will categorise these into "accepted, under consideration and those they will not implement".**
- **IGeLU and ELUNA will prepare the list of enhancements for voting**
- **Members have 100 votes to cast in each ballot (against the full list of enhancements)**
- **Exactly when and how voting is done can vary among PWGs**

Specific products

- **Voyager®, SFX®, Verde®, DigiTool®, MetaLib®, and Primo® have varying development cycles and more minor releases, service packs and so on.**
- **As a result, the turnaround in the prioritization process will vary, with some products having a much more rapid turnaround. There could be more than one vote per year for some of these products (to go into a minor release for edample)**

Aleph

- **Based on a long-standing agreement, Aleph has different enhancement processes between ELUNA and IGeLU.**
- **Ex Libris guarantees 120 days of development per version each for IGeLU and ELUNA**

Feedback

- Ex Libris product managers will obtain development estimates for the top prioritized enhancements which Ex Libris consider feasible to implement.
- As many enhancements as possible will be implemented, beginning with the top vote getters
- Once decisions are made – Ex Libris will outline what will be implemented and what was rejected (and why)
- The product dev agreement also covers agreement on enhancing the various knowledgebases in a timely fashion. These may be separate enhancement agreements/processes for those products, as agreed by the PWGs.