Common Knowledge MetaLib Enhancements

Third IGeLU Conference

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Enhancement procedures – history

- Agreement Ex Libris and IGeLU/ELUNA (Stockholm 2006)

- Cooperation/discussion IGeLU and ELUNA MetaLib/SFX PWG's and Ex Libris MetaLib and SFX product managers (2006-2007)

- Agreement MetaLib/SFX (2007)

- 1st MetaLib Software Enhancement Request Voting (2007-2008)

- New general agreement Ex Libris and IGeLU/ELUNA (2008)

1st MetaLib Software Enhancement Request Voting

- Goal:
    - Get a prioritised list of MetaLib enhancement requests
    - Implement most wanted, feasible requests in MetaLib 4.3 (June 2008)

Enhancement procedure - basics

- IGeLU/ELUNA members submit request
- Product Enhancement Committees + Ex Libris:
  - Review
  - Edit
  - Publish
  - Status information
  - Expected timeframe (SP, Update, Version)
- IGeLU/ELUNA members vote
- Ex Libris implements highest priority within first possible update

Enhancement procedures - objectives

- Procedure and implementation to be adapted and applied for other products

- One system for all Ex Libris products with product specific features

Enhancement procedures – implementation

- Bugzilla
  - Widely used
  - Open Source
  - Customisable
  - One system, more "products"
  - Flexible voting mechanism
  - Authentication possible via LDAP
    - IGeLU + ELUNA membership

Enhancement procedures – technical issues

- Some technical Bugzilla issues
  - Authentication + LDAP
  - Authorisation + voting
  - Customisation of request fields

- Adapted workflow:
  - Entering requests by Enhancement Committee
  - Import of IGeLU + ELUNA member data
  - Enabled login for voting temporarily
  - Export results for publishing

Enhancement Committee

- IGeLU
  - Jeremy Acland
  - Meg Bate
  - Lukas Koster
  - Beate Rusch (SC)
- ELUNA
  - Ronda Rowe
  - John Little
  - Frank Cervone
  - Weiling Liu (SC)

Enhancement procedure- Collecting requests

- October-December
    - Initial list from Ex Libris
    - From customers by email, sent to Enhancement committee
    - Entered in Bugzilla by Enhancement committee
    - Process, merge, remove, edit
    - 1 list

Enhancement procedure - Voting

- ## 15 December 2007 – 11 January 2008

  - ### 135 requests

  - ### 10 votes per member

  - ### 84 members voted (49 IGeLU, 27 ELUNA, 8 double membership)

  - ### 829 votes (out of max. 840!)

  - ### 22 requests with 10 votes or more

Enhancement procedure – Voting results

Components	Number of Requests	Total number of votes	Requests with more than 10 votes
User Interface	54	312	9
Administrative Interface /M	30	245	6
X-Server	10	60	1
MetaLib Integration	3	63	2
System Configuration	6	58	2
Knowledgebase Tools	12	19	-
Report and Statistics	8	19	1
Authentication	4	9	-
MetaLib Utilities	4	8	-
E-Journals	1	3	-
Installation + Upgrade	1	2	-
MetaIndex	2	0	-
Copy Cataloguing	0	0	-

Enhancement procedure – Voting results

- 22 requests with 10 votes or more evaluated by Ex Libris
  - 8 implemented in 4.3 or already implemented
    - (1 partially, ongoing development)
  - 3 ongoing development, not in 4.3
  - 4 requests evaluated for future implementation
- 3 requests with less votes also implemented in 4.3

Enhancement procedure – Voting results

- 7 requests declined - "Not on Metalib's roadmap"
  - 4 – Too large/Not practically feasible
  - 2 - Too large/Functionality in Primo
  - 1 - Separate development (e-Books)

Enhancement procedure - conclusions

- Procedure
  - Fruitful cooperation IGeLU-ELUNA-Ex Libris
  - Difference in expectations Ex Libris – User Groups
  - Voting participation relatively low
  - Transparent list of customer "concerns"
  - Investigate status of "special interest" areas
    - Consortia
    - X-server
    - Metaindex
    - etc.

Enhancement procedure - conclusions

- ## System
  - ### Bugzilla not suited for our needs
    - Authentication
    - Authorisation
    - Customisation
    - System administration
  - ### Main feature should be
    - flexible, multi-product, multi-group voting

Enhancement procedure - reports

- http://igelu.org/metalib/enhancements/requests2007
  - Request list
  - Voting results
  - Ex Libris comments
  - Evaluation report