

Pre-Conference Events

All activities will take place at Examination Schools

Time	Session	Room	Track	Saturday 13 September 2014
10:00-17:00	0.1	Room 5A	IGeLU SC	IGeLU Steering Committee Meeting
13:00-17:00	0.2	Room 10	IGeLU PWG Coordinators	IGeLU PWG Coordinators Meeting
10:00-17:00	0.3	Room 8	ELUNA SC	ELUNA Steering Committee Meeting
Time	Session	Room	Track	Sunday 14 September 2014
9:00-13:00	I	Room 10	SC, PWG and SIWG Coords	IGeLU Steering Committee and Product and Special Interest Working Group Coordinators meeting (with sandwiches for lunch 13:00-14:00)
14:00-16:00	II	Room 9	SC, INUG, PWG & SIWG Coords	Joint IGeLU SC and National/Regional User Group Representatives meeting (including PWG and SIWG Coordinators)
16:00-16:30	III	Foyer	SC, INUG, PWG, SIWG Coords & Ex Libris	Coffee Break and Social Time IGeLU SC/INUG/PWG/SIWG and Ex Libris Management
16:30-18:00	IV	Room 9	SC, INUG, PWG, SIWG Coords & Ex Libris	IGeLU SC/INUG/PWG/SIWG and Ex Libris Management Meeting
9:00-18:00	V	Room 8	ELUNA SC	ELUNA Steering Committee Meeting
13:00-18:00				Registration

Evening on your own to enjoy Oxford

Conference Events

Monday 15 September 2014

All activities except the social events will take place at Examination Schools

All Plenary sessions will be held in South School at Examinations Schools

All Breakout Sessions will be held in various halls at Examinations Schools

8:00				Registration opens
9:00-10:00	1	South School	Plenary	<p>Opening Session</p> <ul style="list-style-type: none"> - Welcome Remarks: <ul style="list-style-type: none"> – Richard Ovenden, Bodley's Librarian – Jiri Kende, Chair, IGeLU Steering Committee (SC) - Ex Libris Corporate Update – Matti Shem Tov, President and CEO, Ex Libris – Moderator: Jiri Kende <p>This session will include the announcement of the Azriel Morag Award for Innovation, presented by Daniela Morag</p>
10:00-11:00	2	South School	Plenary	<p>How subversive! And how long it takes to subvert ...</p> <ul style="list-style-type: none"> – Dr Alma Swan, consultant working in the field of scholarly communication: director of Key Perspectives Ltd, Director of Advocacy for SPARC Europe, Director of the Directory for Open Access Journals and Convenor for Enabling Open Scholarship Moderator: Naomi Greidinger, Deputy Library Director and Head of Library Information Systems Team, University of Haifa; IGeLU SC <p>Exactly 20 years ago the Subversive Proposal was introduced in a short message on a mailing list. It suggested that researchers should make their work openly and freely available now that we had the World Wide Web, as that would improve the way research was communicated and used. How subversive was that? And why hasn't it come about? Open Access, open science, open innovation - all great concepts into which many have put great hopes. But after a decade of intensive work to achieve these things, and a full two decades since the notion was formally proposed, and indeed after many signs of great promise, we are running into dangerous waters. I will look at progress, promise and potholes for the unwary.</p>
11:00-11:30		North School		Coffee break
		Ex Libris Product and Support Consultation Room = Room 12		Ex Libris Product and Support Consultations
11:30-13:00	3	South School	Plenary	<p>Ex Libris Strategy and Roadmap; Global Operations Update</p> <ul style="list-style-type: none"> - Oren Beit-Arie, Chief Strategy Officer, Ex Libris - Shlomi Kringel, VP Discovery and Delivery Solutions, Ex Libris - Bar Veinstein, VP Resource Management Solutions, Ex Libris - Yair Amsterdam, Chief Operations Officer, Ex Libris – Moderator: Fiona Burton, Associate University Librarian, Resources, Macquarie University, Australia; IGeLU SC <p>Ex Libris management will describe the company's strategy and give updates on where it and the products are going.</p>

13:00-14:15		North School		Lunch break
		Room 12		Ex Libris Product and Support Consultations
14:15-15:15	4			Breakouts for session #4
14:15-15:15	4.1	Room 7	Aleph	<p>Managing and keeping track of Aleph changes - Jakob Venning, IT employee, Statsbiblioteket - State And University Library Denmark - Moderator: Anna Pienimäki, IT Systems Specialist, The National Library of Finland</p> <p>This technical session will demonstrate how Git can be used in an Aleph context. At Statsbiblioteket - State And University Library we use Git to keep track of changes in our IT systems. Git is a distributed revision control and source code management (SCM) system. We usually have 3 copies of any given system: one for development, one for preproduction / QA test and the production system itself. The use of Git gives the following benefits from an operational point of view: 1.the ability to view changes over time; and 2. synchronization between environments.</p>
14:15-14:45	4.21	Room 6	Alma	<p>Two years with Alma - Stephen Gillespie, Associate Director Library Resources, RMIT University RMIT University Library went live with Alma in May 2013, the second Australian institution to do so. This presentation will focus on the developments and changes we have made since the go live date and also explain some of the initiatives Ex Libris has put in place to achieve our goals.</p>
14:45-15:15	4.22		Alma	<p>Challenges and opportunities of Alma for the Alexandria Library Network and the Library Am Guisanplatz - Rachel Birri Blezon, Systems librarian, Deputy Chief of the Alexandria Library Network Coordination, Library Am Guisanplatz</p>
				<p>The goal of the project "BiG Portal" was to replace the existing ILS Virtua and the online-catalog by new, modern and cloud-based systems for the Alexandria Library Network in Switzerland. Under the lead of the Library Am Guisanplatz (BiG), responsible for the coordination of the Swiss Federal Administration Libraries and the Alexandria Network, Alma and Primo were implemented in November 2013. This presentation will illustrate, among other issues, the IT situation that led to the project "BiG Portal", the reasons to choose Alma, the implementation as well as the post-implementation phase. The major issues and benefits of a cloud-based system for the Alexandria Network will be highlighted. The BiG and the Alexandria Network are the first partner of the EAP DACH implementing Alma.</p> <p>- Moderator: John Williams, Head of Collections Management and Digital Library Services, University of Newcastle</p>
14:15-15:15	4.3	East School	Primo	<p>Next Step : Digital collections into Primo - Michael North, Sr. SysAnalyst/Programmer, Northwestern University - Moderator: Masud Khokhar, Head of Digital Innovation, Lancaster University Library; Interoperability SIWG Moderator</p> <p>Now that you have your ILS records in Primo you may start looking around for other things to add to the Primo database. First stop: your digital collections. If you have heard of EAD, METS, MODS OR DublinCore metadata, maintaining "provenance" data of collections, EAD Finding Aids, Fedora, Deep Searching other repositories, repository harvesting, cross-collection searching views, Ruby/Rails, YouTube inclusion, and wondered how they can be used with Primo, then come see what we are doing in this area.</p>
14:15-14:45	4.41	Room 11	Primo	<p>Normalization with XSL and a file splitter for greater control - Curtis Thacker, Discovery Systems Manager, Brigham Young University</p> <p>The normalization rules in Primo can sometimes be unruly and lack the control we need to get at our data just right. This presentation will demonstrate how XSL and a primo file splitter can be used for greater control when mapping any XML document to the PNX format.</p>
14:45-15:15	4.42		Primo	<p>Enhancing Chinese word normalization in Primo with the HKIUG TSVCC mapping table - Alan Ng, Systems Librarian, The Chinese University of Hong Kong</p> <p>Primo has an out-of-box framework with several unicode normalization mappings. They are used during indexing and searching, ensuring the exact same results for variant search forms like "APPlE" and "appLE". It is more complicated to normalize Chinese language than Western languages. Each Chinese word has ideograms in both traditional and simplified forms. Some have variants with no visual difference. e.g. 亂(U+4E82) looks and means the same as 亂(U+F91B). One of the Primo native tables is dedicated for Chinese words with 2760+ entries, which is inadequate. It becomes necessary to have a complete list of these equivalent Chinese word groups. In 2006, the HKIUG group released the TSVCC table, which is by far the most comprehensive. This presentation covers the analysis and its usage in Primo.</p> <p>- Moderator: Mark Dehmlow, Program Director, Library Information Technology, University of Notre Dame; IGeLU SC</p>
14:15-15:15	4.5	Room 9	Other	<p>Closing the circle: using linked data to enrich authority records and make them linkable on the web - Roxana Popistasu, IT Consultant, National Library of Luxembourg - Stefanie Zutter, National Library of Luxembourg - Moderator: Lukas Koster, Library Systems Coordinator, Library of the University of Amsterdam</p> <p>At IGeLU 2013 the National Library of Luxembourg presented a linked data project which effectively built bi-directional links between ALEPH / PRIMO bibliographical records and entries in the "Dictionary of Luxembourgish Authors", an author encyclopaedia created and maintained by the National Centre for Literature. This year's presentation will focus on the follow-up project: using linked data as a basis for enriching authority data and making them linkable on the web (VIAF, ISNI). Roxana Popistasu will talk about the technical challenges and developing the tools necessary for enriching the library's authority file in Aleph. Stefanie Zutter will speak about the design of new workflows and the implementation of cataloguing standards necessary for allowing library data to become linkable.</p>

14:15-15:15	4.6	South School	Other	<p>Ex Libris Support Services - a Customer / Ex Libris collaborative review</p> <ul style="list-style-type: none"> - Martin Büscher, Head of European Support, Ex Libris - Pascal V. Calarco, Associate University Librarian, Research & Digital Discovery Services, University of Waterloo - Theo Engelman, Senior ICT consultant, Utrecht University Library; IGeLU SC - Adi Fubini, Director of Support, Ex Libris - Habib Tabatabai, Interim Executive Director, Chambers Library, University of Central Oklahoma <p>– Moderator: Theo Engelman</p>
				<p>This presentation intends to offer an overview/review of Ex Libris Support services from customers' perspectives. How can the user community assist Ex Libris to improve their support services? What is Ex Libris doing to meet the demands? What are the strengths and OFIs (Opportunities for Improvement) which Ex Libris Support is working with as we move forward? Where do we go from here? We intend for this presentation to be informational, provide status evaluation, review lessons learned, offer how to instructions, link you to fallback resources, escalation mechanisms, and channel audience feedback with focus on specific issues. This will include anything from Case Management to Product Quality Check.</p>
14:15-15:15	4.7	Room 15	Alma	<p>Resource sharing models in Alma</p> <ul style="list-style-type: none"> - Moshe Shechter, Alma Product Manager, Ex Libris
				<p>In this session we will review the various resource-sharing models and workflows supported today in Alma, as well as providing an update on our roadmap plans in this area. This is an overview session; an in-depth technical session on Resource Sharing will be presented during the Systems Seminar.</p>
15:15-15:45		North School		Coffee break
		Room 12		Ex Libris Product and Support Consultations
15:45-16:45	5			Product and Special Interest Working Group Breakouts
				In most of the breakout sessions below, there will be information on new releases and product direction followed by the PWG/SIWG business meeting which will include a report of the activities of the PWG/SIWG and general discussion.
	5.1	Room 6	Alma	<p>Alma PWG Business Meeting</p> <ul style="list-style-type: none"> – Moderator: Betsy Friesen, Director Data Management & Access, University Libraries, University of Minnesota; Alma PWG Coordinator
				<p>Meeting of the Joint IGeLU/ELUNA Alma PWG. This meeting is open to all. A short business meeting reviewing membership and activities of the PWG for the past year will begin the session. The primary purpose of this session is to hear from users about their Alma experience and determine the focus of PWG activities for the next year. The agenda will be announced via ALMA-L in August. The Alma product update will be in Session 7.</p>
	5.2	South School	SFX	<p>SFX Product Update, Roadmap and Q&A (30 min)</p> <ul style="list-style-type: none"> - Christine Stohn, Product Manager, Ex Libris <p>SFX PWG Business Meeting (30 min)</p> <ul style="list-style-type: none"> – Moderator: Bas Vat, Manager Library Process Support Division, Leiden University Libraries; SFX PWG Coordinator
	5.3	Room 15	DigiTool	<p>DigiTool PWG Business Meeting</p> <ul style="list-style-type: none"> – Moderator: Luis Miguel Costa, Faculdade de Engenharia UP, University of Porto, DigiTool PWG Coordinator
	5.4	Room 9	Interoperability SIWG	<p>Interoperability SIWG Meeting</p> <ul style="list-style-type: none"> – Moderator: Masud Khokhar, Head of Digital Innovation, Lancaster University Library; Interoperability SIWG Moderator <p>During this business meeting, we will talk about the joint IGeLU/ELUNA Interoperability Special Interest Working Group, the activities of the group in the last year, results of the interoperability survey and the corresponding actions, and a review of the group membership. This will be followed by an open discussion where we would like to hear your feedback on what is important to you and use this feedback to form the activities of the group for the next year. We are working closely with Ex Libris on various interoperability initiatives and Ex Libris representative(s) will also be present during this meeting to answer your questions. The meeting is open to all.</p>
	5.5	East School	Linked Open Data SIWG	<p>Linked Open Data SIWG Meeting</p> <ul style="list-style-type: none"> – Moderator: Corey Harper, Metadata Services Librarian, New York University; Linked Open Data SIWG Coordinator <p>The Linked Open Data SIWG will report on activities for the past year, including ELUNA 2014 and bi-monthly Webex use-case presentations. Ex Libris will present Primo's new Linked Data URI and RESTful Search API that returns the URI. The Working Group's business meeting will consider membership and activities for the coming year. This meeting is open to all.</p>
	5.61	Room 7	Primo	<p>What's new in Primo Central</p> <ul style="list-style-type: none"> - Rachel Kessler, Product Manager, Ex Libris <p>This session will highlight enhancements to the Primo Central Index since the last IGeLU conference, with a focus on new collections. It will also touch upon trends in the industry that impact Primo Central. Finally, it will outline some of our high-level directions for the future.</p>
	5.62		Primo	<p>Users on the move: Trends in a mobile world</p> <ul style="list-style-type: none"> - Rikki Trachtenberg, Product Manager, Ex Libris <p>This session will cover recent trends in user discovery, will look into different types of mobile technology and types of apps, and will share some thoughts about the way mobile technology and apps have changed our day-to-day experiences.</p>
16:50-17:30	6	South School	Plenary	<p>IGeLU Update and Assembly of Members</p> <ul style="list-style-type: none"> - IGeLU Chair's Report - Presentation and approval of budget - Introduction of Steering Committee candidates - Other <p>– Moderator: Jiri Kende, Chair, IGeLU SC</p>
19:00				SOCIAL EVENT at Oxford University Museum of Natural History

Tuesday 16 September 2014

8:00			
			<i>Registration open</i>
09:00 - 10:30	7	South School	Alma
			Alma Product Update, Roadmap and Q&A - Bar Veinstein, VP Resource Management Solutions, Ex Libris - Dvir Hoffman, VP Product Management and Marketing, Ex Libris -- Moderator: Betsy Friesen, Director Data Management & Access, University Libraries, University of Minnesota; Alma PWG Coordinator Ex Libris management will describe the company's strategy and give updates on where it and the products are going. The Alma PWG business meeting will be in Session 8.5
10:30-11:00		North School	
		Room 12	
			<i>Coffee break</i>
			<i>Ex Libris Product and Support Consultations</i>
11:00-12:30	8		
			Product and Special Interest Working Group Breakouts
			In most of the breakout sessions below, there will be information on new releases and product direction followed by the PWG/SIWG business meeting which will include a report of the activities of the PWG/SIWG and general discussion.
	8.1	South School	Aleph
			Aleph Product Update, Roadmap and Q&A - Carmit Marcus, Director of Product Management and Partnerships, Ex Libris Aleph PWG Business Meeting -- Moderator: Augusto Ribeiro, Senior Application Analyst in Library Services, King's College London; Aleph PWG Coordinator
	8.2	East School	MetaLib MetaLib+
			MetaLib/MetaLib+ Product Update, Roadmap and Q&A (60 minutes) - Rachel Kessler, Product Manager, Ex Libris Combined Primo and MetaLib PWG Business Meeting (30 minutes) -- Moderator: Christian Hänger, Head of Digital Library Services, University of Mannheim, Primo/ML PWG Coordinator
			Primo
			This session will begin with a MetaLib product update from Ex Libris and will be followed by a business meeting of the combined Primo/MetaLib PWG during which the group will hear reports of the group's activities and continue to work on the processes needed to make the combined group effective.
	8.3	Room 15	Voyager
			Voyager Product Update, Roadmap and Q&A - Mike Dicus, Voyager Product Manager, Ex Libris Voyager PWG Business Meeting -- Moderator: Raymund Delahunty, Systems Support Librarian, University of the Arts London; Voyager PWG Coordinator
			Our session will begin with the Voyager product update from Mike Dicus and will be followed by a business meeting which will include a review of the activities of the group and its interaction with the ELUNA PWG (with respect to enhancements review and voting). We will discuss the challenges facing the Voyager PWG as the Voyager product base internationally continues to decline, as more and more sites move to Alma. How best, going forward, can the international voice be heard?
	8.4	Room 6	Consortia SIWG
			Consortia SIWG Meeting - Alma collaborative networks -- Asaf Kline, Director, Alma Product Manager, Ex Libris - Discussion among customers and with Ex Libris - Business Meeting -- Moderator: Peter Klien, Press Officer, The Austrian Library Network (OBVSG); Coordinator IGeLU SIWG on Consortia; IGeLU SC
			The first presentation will provide an opportunity for participants to hear from Ex Libris about its plans for supporting consortia in Alma followed by a discussion among customers and with Ex Libris. A SIWG business meeting will complete the session.
	8.5	Room 9	Rosetta
			Rosetta Product Update, Roadmap and Q&A (45 minutes) - Adi Alter, Digital Resources Product Manager, Ex Libris Rosetta PWG Business Meeting (15 minutes) -- Moderator: Matthias Groß, Head of Bavarian Virtual Library, Bavarian State Library
			This session will begin with a Rosetta product update and be followed by an opportunity for Rosetta customers to discuss the possibilities of a Rosetta Product Working Group. All interested parties are encouraged to attend.
11:00-12:00	8.6	Room 7	Alma
			Alma Analytics (60 minutes) - Yoel Kortick, Senior Librarian, Ex Libris
			This session will provide tips and insights in how to build useful reports and focus on accessing these reports via various methods, as well as providing an update on our roadmap plans in this area. This is an overview session; an in-depth technical session on Alma Analytics will be presented during the Systems Seminar.
12:30-14:00		North School	
		Room 8	
		Room 12	
			<i>Lunch break</i>
			<i>Lunch - IGeLU and ELUNA Steering Committees</i>
			<i>Ex Libris Product and Support Consultations</i>
14:00-15:00	9		
			Breakouts for session #9
14:00-14:30	9.11		Aleph
		Room 6	Scriptorium, a retro-cataloguing tool to easily and quickly encode older book items - François Renaville, Systems Librarian, University of Liège Library
			The University of Liège Library's books collection is composed of some 2,000,000 print volumes, of which only 60% are catalogued. Most of the uncatalogued books have been published before 1970 and cataloguing these according usual standards and norms would certainly take decades. To decrease the cost of treatments and increase the number of catalogued volumes, the Library developed a light PHP/MySQL application, Scriptorium, that enables non-catalogers (mostly students) to quickly encode the books (ca 3 min. per item) by providing the most essential information. References are then daily exported in MarcXML to the ILS. Scriptorium has been developed to permit to easily create new independent instances for different parallel retro-cataloguing projects and also to be used by other libraries.

14:30-15:00	9.12		Aleph	<p>Aleph at a crossroads - Dalia Mendelsson, Chief Information Systems Librarian, The Hebrew University of Jerusalem</p> <p>Aleph has been around for more than three decades and was implemented by top academic libraries. Although this mature system is being replaced by the innovative ILS back office system, Alma, it still can be connected to external systems via APIs, and open source software implementations. The implementation of open source software linked to Aleph via APIs enhanced the Hebrew University's library catalog and archives offering a better user experience based on the advances of technology. This presentation includes three projects based on Aleph infrastructure of metadata and APIs: (1) Archive digitization project – The Albert Einstein Archives; (2) Infographics project – The Visfacet project: graphical display of suggested topics ; (3) Linked Data project– Enriching catalogs</p> <p>– Moderator: Marcus Zerbst, Systems Librarian, Zentralbibliothek Zürich, Switzerland</p>
14:00-14:30	9.21	Room 9	Alma	<p>Alma and interoperability: maximising Alma's role in the institutional landscape - Sue Harmer, Manager, Application Support, University of New South Wales</p> <p>Alma is a core Library system but does not stand-alone. This paper will examine the ease of making Alma interoperate with other systems to provide service for users. It will discuss: interoperability with Primo and the Alma Premium Sandbox; the Relais ILL system using NCIP; self-check machines using SIP2; the Monitor Business Machine online payment of fines using SIP2; EDI ordering with vendors; and authentication for Library users using Active Directory. Ease of set-up and maintenance, as well as issues and advantages will be discussed.</p>
14:30-15:00	9.22		Alma	<p>Online fines payment with Alma and Primo - Chris Jones, Systems Manager, University of Sheffield</p> <p>This presentation looks at the integration work required to set up an online fines payment service at our institution using Alma in conjunction with Primo as the resource discovery and customer account management platform. It explores the process of establishing the integration profiles between Alma and the Payment Services Provider (here WPM), and the development and testing required from Ex Libris and institutional staff to enable this functionality following the adoption of Alma in June 2013.</p> <p>– Moderator: Bas Vat, Manager Library Process Support Division, Leiden University Libraries; SFX PWG Coordinator</p>
14:00-14:30	9.31	South School	Primo	<p>Meeting the discovery challenge: user expectations, usability and Primo - Andy Land, Digital Systems Manager, The University of Manchester</p> <p>In 2013, as an Alma Early Adopter, the University of Manchester withdrew its traditional library catalogue and made Primo, launched two years earlier, its lead interface for its collections. This session will outline the significant issues faced as a result of this decision and the changes that were made to the interface, to the back end and to metadata to meet user expectations. It will highlight the results of usability testing carried out in partnership with an external consultancy. It will also, one year on, report on the outcome of an extensive consultation with users about their use of our digital library, their experience and expectations of discovery systems and their anticipated future needs.</p>
14:30-15:00	9.32		Primo	<p>The Primo graphical user interface (GUI) - critique and improvement suggestions - Matthias Einbrodt, System Librarian, Free University of Bozen-Bolzano</p> <p>Taking the re-design of the Primo GUI of the Library of the Free University of Bolzano (UNIBZ Library) as example, shortcomings of the current implementation of the Primo GUI will be addressed and their repercussions will be explained in detail. There are for example: (1) Clumsy HTML-Markup and often repetitive CSS declarations (2) Javascript-only based mobile support with only one breakpoint at ~ 500px (3) Usage of iFrames. Concrete solutions to these shortcomings are proposed, drawing from the set of good practices that have been established in the web design/development community in recent years (e.g. responsive web design, object oriented CSS, usage of CSS pre-processors etc.). Each solution will be demonstrated and discussed with regards to its merits and downsides.</p> <p>– Moderator: Mark Dehmlow, Program Director, Library Information Technology, University of Notre Dame; IGeLU SC</p>
14:00-14:30	9.41	East School	Aleph	<p>Good fences make good neighbors - Rich Wenger, E-Resource Systems Manager, MIT (Massachusetts Institute of Technology)</p> <p>We use a competing vendor's Discovery platform and wish to project Aleph patron data onto that system. There are potential problems when one vendor programs directly against a competitor's API. We are developing a light-weight intermediate layer that accepts API calls from the external vendor, and then handles the calls to the Aleph API. This session will describe why we did this, how we did it, and some specific use cases that demonstrate how this approach enabled us to solve some known problems.</p>
14:30-15:00	9.42		Aleph	<p>Make Big Brother work for you: mining patron data for enhanced library services - Yosef Branse, Database and Programming Coordinator, University of Haifa Library</p> <p>The University of Haifa Library receives, on a regular basis, current data regarding the University's students and staff (ID number, name, address, email, etc.). The data is obtained from a number of sources, and maintained in standard Aleph tables and locally defined tables. Access to this data is a central component in several services developed for the benefit of patrons and Library staff. My presentation surveys a number of these projects.</p> <p>– Moderator: Theo Engelman, Senior ICT Consultant, Utrecht University Library; IGeLU SC</p>
14:00-15:00	9.5	Room 11	Other	<p>Managing a three-ring circus: upgrading Aleph, implementing Primo, and maintaining support for a quarter million users - Kevin J. Collins, Aleph Systems Librarian, City University of New York</p> <p>– Moderator: Naomi Greidinger, Deputy Library Director and Head of Library Information Systems Team, University of Haifa; IGeLU SC</p>

				Picture this: Your academic library consortium (with 21 members), with a centrally-managed but out-of-date ILS, is clamoring for a discovery tool. So much so, in fact, that several members have gone rogue and purchased their own discovery systems. Your ILS is locally hosted and stable but requires an upgrade before you can implement the discovery tool. What do you do? If you're the City University of New York, you do both--at once! Learn how CUNY upgraded its Aleph ILS from version 18 to 21 (on a three-tiered server topology with encryption) while simultaneously implementing Primo in a hosted environment. Find out how we managed the projects, sought input from consortium members, automated comprehensive reporting from both systems, and streamlined workflows.
14:00-15:00	9.6	Room 15	Other	Feeding your Linked Data: The role of computational linguistics in metadata management - Corey Harper, Metadata Services Librarian, New York University; Linked Open Data SIWG Coordinator - Shlomo Sanders, Chief Technology Officer, Ex Libris -- Moderator: Lukas Koster, Library Systems Coordinator, Library of the University of Amsterdam
				Linked Open Data focuses on identifying and providing data about people, places, and things related to library resources. These entities provide context, narrative, and background information to help researchers navigate a growing expanse of information. However, this shift towards focusing on things co-occurs with reduced resources invested by libraries in classification, subject analysis, and the development of controlled vocabularies. This presentation will explore techniques in text analytics, natural language processing, and computational linguistics. Applications in clustering, automatic classification, and named entity recognition will be discussed, including consideration of the potential of these techniques in Ex Libris' metadata management, discovery, and linked data strategy.
14:00-14:30	9.71	Room 10	Digitool	Simpler, faster and more transparent: improving repository submission with PubSub - Richard Cross, Resource Discovery and Innovation Team Manager, Nottingham Trent University
				For more than five years, Digitool has provided the engine for the institutional repository of Nottingham Trent University: IRep. But beyond the realm of resource discovery, what Digitool has lacked has been the support for any kind of workflow based activities, which can underpin the acceptance, processing and throughput of new submissions to the repository. This session will describe how the library developed 'PubSub'; a new web application for the university's academics, metadata librarians and research support librarians, all designed to improve the speed and transparency of repository submissions. PubSub provides integrations with Digitool, CrossRef, SHERPA RoMEO and other web applications to deliver the kinds of rich administrative services absent in Digitool itself.
14:30-15:00	9.72		MetaLib	Does MetaLib have a future? One Consortium's experience with MetaLib post-Primo implementation - Maureen Olle-LaJoie, Head of Library Technology, University of Wisconsin-River Falls
				When the University of Wisconsin System, a consortium of 13 campuses, implemented Primo in the Fall of 2013, each campus had to decide whether or not to retain MetaLib. This session will answer who kept MetaLib, who replaced MetaLib functionality and with what, and how MetaLib has been used via Primo. -- Moderator: Anna Pienimäki, IT Systems Specialist, National Library of Finland
14:00-15:00	9.8	Room 7	Alma	Acquisitions models in Alma - Asaf Kline, Director, Alma Product Manager, Ex Libris
				In this session we will review the various acquisition models supported in Alma, with a particular focus on E-resources. This will include PDA, Consortial Acquisitions processes, working with the CZ and new Vendor system integrations.
15:05-16:30	10	South School	Alma	Alma panel: view from the early adopters - Adopter Updates: -- Amira Aaron, Associate Dean, Scholarly Resources, Northeastern University -- Andy Bussey, Head of Digital Services & Systems, University of Sheffield -- Betsy Friesen, Director Data Management & Access, University Libraries, University of Minnesota; Alma PWG Coordinator -- Bart Peeters, Head of Operations LIBIS, KU Leuven -- Jenny Quilliam, Manager - Information Resources & Technology, University of South Australia Library -- Angela Walker, Digital Library Manager, University of Salford - Discussion -- Moderator: Tracey Clarke, Assistant Director & Head of Collections & eStrategy, University of Sheffield
				Representatives from several early adopter institutions that have gone live with Alma will give us their insights into the product including their Alma highs and lows. This will be followed by a panel discussion and questions from the audience.
16:30-17:00		North School		Coffee break
		Room 12		Ex Libris Product and Support Consultations
17:00-18:00	11			Breakouts for session #11
17:00-17:30	11.11	Room 15	Aleph	Text me, maybe: Implementing texting functionality in the Aleph OPAC - Alevtina Verbovetskaya, Web & Mobile Systems Librarian, City University of New York
17:30-18:00	11.12		Aleph	Implementation of online payment in Aleph at King's College London - Matt Couzens, Service Improvement Co-ordinator, King's College London - Joao Neves, Senior Application Analyst - Library Systems, King's College London

				In September 2013, King's College London successfully launched an online payment service to allow customers to pay charges in Aleph 20. This service was introduced in response to extensive customer feedback dating back over many years, and aligned with King's Library Services' strategy to move all transactions to self-service to improve staff efficiency and customer experience. The user interface was built into the Aleph OPAC, with payments being processed through the College's existing print management system, PaperCut. Integration was achieved using standard APIs and SIP2.
				-- Moderator: Knut Anton Bøckman, Library Systems Consultant, The Royal Library Denmark
17:00-17:30	11.21	Room 11	Alma	Alma Analytics at Sheffield - Andy Bussey, Head of Digital Services and Systems, University of Sheffield
				This describes work done at the University of Sheffield with Alma Analytics. This is from the point-of-view of the person responsible for arranging business information within the Library, not from a systems viewpoint. The presentation describes the type of reports we have made available to our staff, how we have engaged with them and what we hope to do.
17:30-18:00	11.22		Alma	Building on Alma Analytics - John Krug, Systems & Analytics Manager, Lancaster University
				After implementation of Alma at Lancaster in January 2013 we developed reporting that replicated the reports that were being done using Aleph. These reports use standard Alma Analytics analyses and dashboards. However, the LMS is just one aspect of managing the function and performance of the modern academic library. We are interested in merging data from the LMS and other systems. The presentation will describe our work with Analytics XML and APIs, merging with data from other sources and visualising results. This will be in the context of ongoing development of a library information & visualisation project and the development of smaller applications (re-shelving efficiency tracking and identification and management of high demand items) here at Lancaster.
				-- Moderator: Ann Miller, Head of Collection Services, University of Oregon
17:00-18:00	11.3	Room 9	Primo	Expanding Primo beyond your ILS data source : including EAD and graphic sources - Janet Lute, ILS Coordinator, Princeton University -- Moderator: Corey Harper, Metadata Services Librarian, New York University; Linked Open Data SIWG Coordinator
				This session will discuss the reasons for wanting to create new data sources for inclusion into Primo. It will step through the normalization rules, file splitters, mapping and code tables, views, and pipe set up required for such a project. A customized locations and availability tab will also be included as well as a big picture discussion of the pros and cons of such a project. Examples will include EAD and Visual material.
17:00-17:30	11.41	South School	SFX	SFX Knowledge Base Advisory Board (KBAB): goals and achievements after one year - François Renaville, Systems Librarian, University of Liège Library
				Founded in 2013 as a result of discussions at the 2012 Zurich Conference, the goal of the SFX Knowledge Base Advisory Board (KBAB) is to promote first class quality of the data stored in the SFX Knowledge Base by reviewing the quality assurance policies and processes together with Ex Libris. During its first year, the group identified several issues in order to improve the CKB quality. They shared them with Ex Libris which agreed to work on or to take a look at some. This session will explain how KBAB has been working and will work in the future, and present some of the issues and the improvements brought by Ex Libris.
17:30-18:00	11.42		SFX	Adding institution support in SFX for Shibboleth SSO - Michael Zach, System Engineer, Charles University Prague
				Following the presentation "Shibboleth SSO - Charles University case study" from the IGeLU meeting in Haifa, 2011, this presentation will cover the SFX institution add-on for Shibboleth Single Sign On environment. The feature was voted in NERS however it hasn't been implemented yet by Ex Libris in the standard SFX version. In this presentation an implementation of the feature from Czech Uniform Information Gateway will be presented. Once the add-on is implemented, users can choose appropriate institution in the SFX menu, with SFX using appropriate proxy server or Identity Provider for linking to selected target.
				-- Moderator: Bas Vat, Manager Library Process Support Division, Leiden University Libraries; SFX PWG Coordinator
17:00 - 17:30	11.51	Room 7	Other	The Best of both worlds or the end of the world as we know it? - A usability approach to the cross-product cross-ideology discovery interface Finna - Anna Pienimäki, IT Systems Specialist, The National Library of Finland - Aleksu Turpeinen, Usability Designer
				The Finnish National Digital Library (NDL) is a project aiming to ensure high standard management, accessibility via the discovery interface Finna, and secure preservation of electronic materials of Finnish culture and science. The core of Finna is based on the open source discovery software VuFind. In addition to national cultural material harvested into a local index, Finna provides access to licensed material through integration of PCI, SFX, and MetaLib. In this presentation we discuss the benefits and the caveats of the NDL cross-product cross-ideological approach from a usability perspective. We demonstrate how we have helped the users to navigate around usability pitfalls caused by multiple indices and integration of vendor-provided products into open source discovery software.
				-- Moderator: Raymund Delahunty, Systems Support Librarian, University of the Arts London; Voyager PWG Coordinator
17:00-18:00	11.6	Room 6	Other	Alma, the Cloud and the evolution of the Library Systems Department - Kevin Kidd, Head of Library Systems and Applications, Boston College University Libraries -- Moderator: Naomi Greidinger, Deputy Library Director and Head of Library Information Systems Team, University of Haifa; IGeLU SC

				As libraries implement Alma and other cloud-based technologies, there are many questions about the future role of the traditional sysadmin focused systems department. What opportunities and challenges will systems departments face as libraries push their applications and services into the cloud? What will be the practical effect of implementing Alma on your systems department? What tasks will systems librarians give up? What new duties will they take on? What new skills will systems librarians need to develop? I will discuss these questions in the context of the implementation of Alma at the Boston College Libraries. As the first adopters of Alma, we would like to share thoughts and experiences in a broad discussion of the effects of cloud computing on library systems and services.
17:00 - 18:00	11.7	East School	Primo	Optimizing the discovery experience: searching and relevance - Christine Stohn, Product Manager, Ex Libris
				In this session we will look at different forms of discovery, including searching, browsing, serendipity, and exploration.

Evening on your own to enjoy Oxford

Wednesday 17 September 2014

8:00				<i>Registration open</i>
9:00-10:30	12	South School	Primo	Primo and Primo Central Product Update, Roadmap and Q&A - Shlomi Kringel, VP Discovery and Delivery Solutions, Ex Libris - Tamar Sadeh, Director of Discovery and Delivery Strategy, Ex Libris - Yuval Kiselstein, Director of Product Management, Discovery and Delivery Solutions, Ex Libris -- Moderator: Christian Hänger, Head of Digital Library Services, University of Mannheim The Primo/MetaLib PWG business meeting will be in Session 8.2
10:30-11:00		North School		<i>Coffee break</i>
		Room 12		<i>Ex Libris Product and Support Consultations</i>
11:00-12:30	13	South School	Plenary	Ex Libris General Q&A -- Moderator: Peter Klien, Press Officer, The Austrian Library Network (OBVSG); IGeLU SC A tradition at IGeLU conferences, this session gives Ex Libris an opportunity to respond to general questions submitted in advance by the customers about the company and its directions.
12:30-14:00		North School		<i>Lunch break</i>
		Room 8		<i>Lunch - IGeLU Steering Committee and Ex Libris Management</i>
		Room 12		<i>Ex Libris Product and Support Consultations</i>
14:00-15:00	14			Breakouts for session #14
14:00-15:00	14.1	Room 7	Aleph	Automatic for the personnel - Meirav Livne, Head of acquisition department, National Library of Israel - Dror Berger, Head of Library Information Sys. Dept., National Library of Israel -- Moderator: Marcus Zerbst, Systems Librarian, Zentralbibliothek Zürich, Switzerland From messy storage to collection development, Israel's National Library's know-how: In 2012 a substantial project of the National Library's remote storage was finalized, in which the items were recognized, differentiated, and marked. The storage held hundreds of unchecked and unregistered sealed boxes of books received as gifts and donations. We will describe in detail the processes that the material underwent, ending with the incorporation of much needed items within the library's various collections. We will also elaborate on and describe the software we developed to automatically sort the items in the remote storage, while relying on existing items in the library catalogue and on the stored items' properties, measured against the collection development and preservation policies.
14:00-15:00	14.2	East School	Alma	In it together: selection and implementation of Alma/Primo as a consortial system - Ann Miller, Head of Collection Services, University of Oregon -- Moderator: Peter Klien, Press Officer, The Austrian Library Network (OBVSG); IGeLU SC The Orbis Cascade Alliance, a consortium of 37 academic libraries in the Pacific Northwest region of the United States, selected Alma/Primo after a year long process. The Alliance sought a solution which revealed sufficient capacity for current functionality as well as the potential for future system development. The consortia's agenda and goals include; collaborative collection development and technical services; enhanced discovery; and robust delivery of content. This presentation will describe the Alliance experience, note successes and challenges, and suggest, with hindsight, some changes which might smooth the path for future consortia seeking a shared system solution.
14:00 - 15:00	14.3	Room 6	Alma	Alma Analytics : a whole new world of data extraction - Janet Lute, ILS Coordinator, Princeton University -- Moderator: Tracey Clarke, Assistant Director & Head of Collections & eStrategy, University of Sheffield Many libraries are looking at Alma with great interest and a key question often is "how can I run the reports that I produce in my current system?" The presenter will demonstrate Alma Analytics using the Oracle Business Intelligence package. Some basic but popular queries will be run and the use of Alma Dashboards will be demonstrated. Handling large bibliographic queries will also be shown using Alma set management tools. This session is appropriate for customers just beginning to use Alma, those in implementation, and those who are considering Alma as an ILS replacement.
14:00-14:30	14.41	South School	Primo	Relevance redefined - Lukas Koster, Library Systems Coordinator, Library of the University of Amsterdam

				<p>The concept of relevance in retrieving information resources in discovery tools like Primo needs to be redefined. It should take into account the wider context of queries and retrieved items outside the central and local indexes. Content and relevance are inextricably interlinked. Relevance is only calculated for the isolated items in the indexed content. Many indexed items may have relevant connections to each other in the real world, but these are not visible within the system in any way. The starting point should be the customer's full connected workflow instead of just the library's collections so Linked Open Data appears to be a relevant approach. This presentation will give some real life use cases and give some tentative solutions.</p>
14:30 - 15:00	14.42		Primo	<p>Analysing Primo journal coverage as a tool for optimising our information resources collection - G.H. Meerburg, Information Specialist, Library of the University of Amsterdam</p> <p>Following a recent Primo usage evaluation we examined its coverage of our journal subscriptions and compared it to other bibliographical indexing services we subscribe to. We determined the coverage by combining journal data, indexing and publisher information from Ulrich's XML Data Service, Scholarly Stats and the Primo Central Index Collection List. This enabled us to estimate the influence of adding new databases like SCOPUS to the collection, or removal of lesser used databases such as ASP. The results indicate that around 80 % of our current journal subscriptions are covered in Primo and another 5 % in the other bibliographical databases. One of the conclusions is that it is advisable to invest in content instead of new bibliographic databases.</p> <p>– Moderator: Christian Hänger, Head of Digital Library Services, University of Mannheim, Germany; Primo/MetaLib PWG Coordinator</p>
14:00-15:00	14.5	Room 9	Primo	<p>Deep search or harvest? How we decided. - Simon Moffatt, Search Development Manager, The British Library - Dr Ilaria Corda, The British Library</p> <p>– Moderator: Knut Anton Bøckman, Library Systems Consultant, The Royal Library Denmark</p> <p>In recent times the British Library has incorporated two new data sets into our Primo results. In each case we had to decide whether to harvest the data into our main index or build a deep search to an external index. This presentation describes why we decided to harvest one set and build a deep search to the other. Using these two case studies we'll discuss the pros and cons of each approach. Along the way we'll discuss the difficulties that come with a large Primo index and the complications arising from handling both sides of a Deep Search.</p>
14:00-14:30	14.61		Other	<p>Discovery, services and integrations with Alma and Primo APIs - Jenny Quilliam, Manager, Information Resources & Technology, University of South Australia Library</p> <p>Prior to implementing Alma and Primo, UniSA Library developed a front end (the Catalogue) to Summon using their APIs (and Voyager's APIs for item availability) and planned to use Primo / Alma in the same way. Staff developed a middleware data layer abstracting Summon and Voyager data. This data layer was redeveloped with Primo/Alma APIs. There are integrations with staff and student portals and with Moodle with links to course specific ereadings sourced from Alma. Other functionality and services using Alma/Primo APIs include myLibrary; a bibliographic citation tool and an open URL resolver tool based on Uresolver. A new catalogue function is virtual subject browsing. And to our knowledge, we are the only library extensively integrating with both Alma and Primo's web services.</p>
14:30-15:00	14.62	Room 15	Other	<p>Using your library software - what third parties will know about our library customers - Andreas Sabisch, IT Manager, University Library, FU Berlin</p> <p>As library systems software moves from the local IT department to the cloud and integrates more and more new web technology, this will bring problems for users' digital privacy. I will show you what third parties will know about your customers when they are using your library software. With some technical ways to analyze your own software I want to discuss ways to protect our patrons from losing their digital privacy when using our systems.</p> <p>– Moderator: Masud Khokhar, Head of Digital Innovation, Lancaster University Library; Interoperability SIWG Moderator</p>
14:00-14:30	14.71		Rosetta	<p>Digital preservation of architectural 3D data – Rosetta in the context of the DURAARK project - Michael Panitz, Project Assistant, TIB - German National Library of Science and Technology</p> <p>The scope of the EU FP7 funded project DURAARK (DUrable ARchitectural Knowledge) is the preservation of two types of architectural 3D data: 3D scans, which represent buildings and built structures "as built" and 3D BIMs (Building Information Model), which represent the structures "as planned". Both representations support a building's lifecycle for the long-term. TIB – the German National Library of Science and Technology – is a DURAARK project partner and Rosetta customer. As part of the DURAARK project, TIB is conducting a proof-of-concept for the preservation of architectural 3D data in the Rosetta system. The presentation will expose how the system is extended to handle 3D architectural data including testing and evaluation of developed workflows as well as preservation planning.</p>
14:30-15:00	14.72		Surprise	<p>Presentation by the winner of the Azriel Morag Award for Innovation In this presentation, the winner of the Azriel Morag Award for Innovation will outline the winning project.</p> <p>– Moderator: Guido Badalamenti, Library Director, University of Siena; IGeLU SC</p>
14:00-15:00	14.8	Room 10	Other	<p>Ex Libris Developer Network - Josh Weisman, Development Director, Resource Management, Ex Libris</p> <p>This session provides an introduction to the Ex Libris Developer Network. Another opportunity to attend this session will be offered during the Systems Seminar, as well as a technical session on using Alma APIs to create a student portal.</p>

15:05-16:00	15	South School	Plenary	<p>The social machines of scholarly collaboration</p> <p>- Dr. David De Roure, Professor of e-Research at University of Oxford, Director of the e-Research Centre, Digital Humanities lead in The Oxford Research Centre in the Humanities, and Strategic Advisor to the UK Economic and Social Research Council in Social Media</p> <p>-- Moderator: Theo Engelman, Senior ICT Consultant, Utrecht University Library; IGeLU SC</p>
				<p>Academic articles have successfully supported scholarly communication since the Royal Society's introduction of this revolutionary open science model some 350 years ago. However, research practice is changing dramatically, particularly with the advent of digital techniques and new data sources: increasingly we can see scholarship as a sensemaking network of humans and machines. How do we make sense of this, is the article obsolete, and what can we learn from 350 years of history?</p>
16:00-16:30	16	South School	Plenary	<p>Closing Session</p> <p>- Report on voting results</p> <p>- Thanks to the hosts</p> <p>- Greetings from our next hosts</p> <p>- Conference goodbyes</p> <p>-- Moderator: Jiri Kende, Chair, IGeLU SC</p>
<i>16:30</i>		<i>North School</i>		<i>Goodbye Coffee</i>
19:30				JOINT SOCIAL EVENT at Oxford Town Hall
				<i>End of IGeLU Conference and start of Ex Libris Systems Seminar - Thank you everyone!</i>