Annual Report from

ELUGswe

the Swedish Ex Libris user group

for the 2017 INUG meeting in St. Petersburg

The Swedish Aleph User Group (Alephswe) was established in 1999 and was expanded in to a user group for all Ex Libris products in Sweden in 2011 (ELUGswe).

The main tasks of ELUGswe are:

- To provide a forum for the exchange of practical experiences and information about local developments of common interest.
- To coordinate the activities of Swedish libraries using Ex Libris products and maintain a list of development requests.
- To provide a common point of contact for Ex Libris.
- To keep in touch with IGeLU and other user groups.

Steering committee:

Charlotte Wänelöf, Library of the Swedish Parliament, chair

Mattias Ödevidh, National Library of Sweden, treasurer

Eva Törnblom, Jönköping University Library, secretary

Lars Iselid, Umeå University Library, vice chair

Since 2015 ELUGswe have only one meeting a year, the annual association meeting which is held in spring. If needed, an additional web meeting is held sometime during the autumn.

You can reach ELUGswe at our website: http://elugswe.blogg.kb.se/author/elugswe/

We also have a discussion list (e-mail).

Activities 2017:

- The annual association meeting held 3-4 th of April 2017 at the Swedish University of Agricultural Sciences, Uppsala.

- An additional web meeting to be held in the autumn of 2017.

- A webinar about the New User Interface of Primo to be held in autumn 2017.

- A web session with Ex Libris about support to be held in autumn 2017.

Annual meeting 3-4 th of April 2017

At the annual meeting there were presentations made by both Ex Libris and customers, as well as discussions about different topics.

A selection from the agenda:

- Information from Ex Libris, Kristian Wallin, Sales Director North Europe

- Alma Analytics, Andrew Christison, Senior Librarian and Solution Expert

- Leganto, Andrew Christison, Senior Librarian and Solution Expert

- Q/A with the Ex Libris Staff

- Web-Scale Discovery and user behaviour, Lars Iselid, Umeå University

Other activities

On 28 th of September 2016 an additional web meeting was held. The subject of the meeting was report/feedback from INUG and IGeLU. At the meeting we also talked about NERS and Ideas Exchange and Daniel Forsman talked about Summon/360 Product Working Group (PWG).

During 2016/17 a special usergroup for ALMA- customers was formed under ELUGswe. It is an informal group who will focus on concrete ALMA issues. They will have a meeting once a year in connection with the ELUGswe meetings.

Concerns that we want to address…

Improvements for the process of handling suggestions for new resources in knowledge bases

Problem: When libraries make a suggestion for additions to Ex Libris knowledge bases, there is a need to be able to follow the process. This works well with changes and additions to existing packages. Making suggestions for new resources, however, requires a more open process.

Example: There is a widely used database for Swedish and Norwegian magazines and newspapers called Mediearkivet. It is an important resource that fills a language and content gap in knowledge bases. Swedish libraries have asked for the contents of this database to be added to knowledge bases produced by Ex Libris and EBSCO. Unfortunately, discussions between the database producer and Ex Libris have led nowhere, while at the same time, EBSCO has responded quickly making Mediearkivet an important part of marketing EBSCO products in Sweden. Libraries have repeatedly been in contact with Ex Libris and the database producer to try to be of help in this process. Discussions with Ex Libris have resulted in unclear information regarding the steps needed to advance the process.

Suggestion: It would be of great help if there was an open process with clear information regarding the procedure and the advancement of suggestions for the addition of new resources to Ex Libris knowledge bases. Resources of great importance to libraries in specific regions or countries need to be handled without a voting system.

Best wishes for the St Petersburg meeting!
On behalf of the ELUGswe user group
Charlotte Wänelöf, Chair

Members 2017:
There are 28 member libraries in ELUGswe. That is an increase of 2 libraries the last year. The increase is due to the merger of Ex Libris and ProQuest.

Libraries :

Anna Lindh Library

Borås University Library

Chalmers Library

Dalarna University Library

Gothenburg University Library

Jönköping University Library

Karolinska Institutet University Library

Kristianstad University Library

Library of the Government Offices of Sweden

Library of the Royal Academy of Letters, History and Antiquities

Library of the Royal Institute of Technology (KTH Library)

Library of the Swedish Defence Materiel Administration (FMV)

Library of the Swedish Environmental Protection Agency

Library of the Swedish National Road and Transport Research Institute (VTI)

Library of the Swedish Parliament

Malmö University Library

Mid Sweden University Library

Mälardalens University Library

National Library of Sweden

Nordic Africa Institute Library

Stockholm University Library

Swedish Agricultural University Library

Swedish Film Institute Library

Swedish Institute of Children´s Books

Södertörn University Library

Umeå University Library

Uppsala University Library

Örebro University Library