



חשתמשי אקס ליבריס - ישראל
Ex Libris Users Group - Israel

MELI (Ex Libris Users in Israel) Annual Report - 2010

Ex Libris Users in Israel (MELI)

Submitted to:

IGeLU National User Group meeting (INUG)

29 August 2010

5th IGeLU Conference in Ghent, Belgium

Membership

The Israeli User Group consists of 50 member institutions:

- University libraries: 19
- College libraries: 24
- Special libraries: 6
- Public libraries: 1

The figures above have remained fairly steady since the foundation of MELI in 2005.

Ex Libris products use by MELI members

- ALEPH v18 - local & ASP model
- ALEPH v20 - (3 members – 1 current user and 2 in implementation process)
- SFX (including bX) – (3 members)
- MetaLib - (2 members)
- DigiTool - (2 members)
- Primo library portal (including MetaLib & SFX) - (1 member + 5 new members from the Israeli college Consortium (ICC) - in implementation process)

Development Requests for Aleph v21:

Since 2009 MELI steering committee has continued coordinating the members' development requests for version 21.



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Activities within IGeLU

1. Product Working Groups

One of our goals is to increase involvement of Israeli users in IGeLU activities, and especially in PWG.

Currently Israeli members take part in the following PWG:

- ALEPH - Product Working Group (WG)
Systems Administration WG – Yossi Tissona, College of Management, Rishon Le-Zion
- PRIMO - Product Working Group
Naomi Greidinger, University of Haifa

2. URM Focus Groups

Israeli members participated in the following URM Focus Groups (which will be combined into one group):

- Metadata Management WG - Sharon Shapira, University of Haifa
- Selection & Acquisitions WG - Zila Harel, University of Haifa
- Fulfillment and Patron Management WG - Yossi Tissona, College of Management, Rishon Le-Zion
- Consortia WG - Anat Benson, Beit Berl College

3. IGeLU Conference

Israeli users are encouraged by MELI to submit abstracts for lectures or poster presentations to the IGeLU annual conference. In order to see more Israeli active participation of representatives, two of the accepted proposals were chosen by MELI and will be sent to the 5th IGeLU conference in Ghent while fully funded.

Activities with Ex Libris management

A meeting between MELI steering committee & Ex Libris management was held on March 25th, 2010. This meeting led to various successful collaborations that have already been established.

- EX Libris Customer support services -
Ex Libris would provide a quarterly newsletter in which Ex Libris customers will find updates, renewals and changes of the support department (organizational chart of the support, escalation policy, etc).
Support manager would initiate a quarterly communication to customer/library in order to have feedback.
- MELI accepted Ex Libris request for assistance in training Ex Libris' support staff, and helping them becoming familiar with the work of librarians.
The idea is to introduce Ex Libris' support staff with the work of librarians in different library departments as expressed in the various modules of Aleph system.



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It is hoped that this kind of training for support people lacking work practice in a library, would prove to be beneficial to all concerned and improve communication between customers and support service.

During July 2010, eleven parallel sessions for Ex Libris support staff were conducted at three libraries in Jerusalem: *The Hebrew University of Jerusalem - Mount Scopus Library, the Jewish National Library and the David Yellin College of Education.*

The sessions took place in the following departments: Circulation, Cataloging, Serials, Acquisitions, ILL and reference desk. Both parties describe the meetings as an important tool & successful model of cooperation.

Annual Meeting

In a single day annual meeting, Israeli users are exposed to MELI's last year activities and elections to the steering committee are held. In addition, Ex Libris representatives present annual report, updates and news.

Annual Seminar

The annual seminar is a two-day event. The agenda is mutually drafted with Ex Libris, and includes presentations aiming to cover a wide area of subjects. The Ex Libris trainers lecture at the seminar.

Training Sessions

During 2010 three training sessions took place. In these training sessions we covered specific subjects. The sessions incorporated two models of training: a user-to-user model and training by Ex Libris staff.

Training sessions that were given this year

- **Non-book materials cataloging**
Cataloging Audio-Visual Materials; Characteristics of archival materials in the library; Guidelines for digitization projects for collections that are held by libraries.
- **Acquisitions**
Introducing E-Books purchase models: purchased title editions and subscription titles; User's feedback model for purchasing E-Books; Some effective home-made solutions used by librarians; Development highlights of acquisitions module in Aleph v20.
- **Circulation & ILL**
Development highlights of Circulation model in Aleph v20; Booking implementation; Working according to ISOILL standards in ILL module; Implications of the new Israeli copyright law on Circulation practices in libraries.



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Goals for next year

- Continue and increase involvement of Israeli users in IGeLU activities. A special effort is planned for IGeLU 2011, which will take place in Israel.
- Introduce the Israeli College Consortium (ICC) non-members to MELI's objectives and activities in order to widen MELI's user base.

Steering Committee

- Hila Buzaglo (Chair) - hilab@tauex.tau.ac.il Tel Aviv University
- Boaz Dotan - bdotan@univ.haifa.ac.il University of Haifa
- Orly Simon - orlysi@savion.huji.ac.il The Jewish National Library
- Michal Kahana - michalk@beitberl.ac.il The School of Art – Beit Berl College
- Michal Pinkas - pinkasm@exchange.bgu.ac.il Ben Gurion University of the Negev
- Zipora Adler - adlerz@tx.technion.ac.il Technion - Israel Institute of Technology
- Ruti Suhami - rutisu@hdq.colman.ac.il College of Management - Academic Studies

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On behalf of MELI - Ex Libris Users in Israel

Hila Buzaglo (MELI Chair)

Michal Kahana (MELI delegate for the INGU meeting in Gent)

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