| Final Version Sept 2, 2009 | PROGRAMME -- IGeLU -- Helsinki 6-9 September 2009 | | | |
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| **Time** | **Session** | **Room** | **Audience** | **Pre-Conference Events** |
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| | | | | **Saturday, 5 September 2009** |
| 9:00-17:00 | 0 | National Library | IGeLU SC | IGeLU Steering Committee Meeting |
| | | | | **Sunday, 6 September 2009** |
| 9:00-12:30 | I | *Nautica* | SC, PWG and SIWG leaders | IGeLU Steering Committee and Product and Special Interest Working Group Coordinators (with sandwiches for lunch 12:30-13:30) -- Note earlier start time than last year |
| 13:30-16:00 | II | *Nautica* | SC, INUG, PWG & SIWG leaders | Joint IGeLU SC and National/Regional User Group Representatives (including PWG and SIWG coordinators) -- Note earlier start time than last year |
| 16:00-16:30 | III | *Nautica* | SC, INUG, PWG, SIWG leaders & Ex Libris | IGeLU SC/INUG/PWG/SIWG and Ex Libris Management Coffee Break and Social Time |
| 16:30-17:30 | IV | *Nautica* | SC, INUG, PWG, SIWG leaders & Ex Libris | IGeLU SC/INUG/PWG/SIWG and Ex Libris Management Meeting |
| **Time** | **Session** | **Room** | **Track** | **Conference Events** |
| *18:00-20:00* | *V* | *Unioninkatu 36* | *Everyone come!* | *Opening reception hosted by the National Library* |
| | | | | **Monday, 7 September 2009** |
| *8:00* | | *Lobby* | | *Registration opens* |

| 9:00-10:30 | 1 | Europea | Plenary | Opening Session<br>- Welcome remarks - Helsinki hosts, Kristina Hormia, Finnish National Library<br>- IGeLU Update, Chair's Report, Introduce Steering Committee -Jiri Kende, IGeLU Steering Committee Chair<br>- Ex Libris Report - Matti Shem Tov, President<br>- Poster presenters - quick takes - 1 minute previews<br>--- Moderator: Jiri Kende, FU Berlin, IGeLU Steering Committee Chairman |
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| 10:30-11:00 | 2a | Foyers | | Coffee break |
| | 2b | Room 1 | Ex Libris Product Room | Aleph<br>Noam Kaminer |
| | 2c | Room 2 | Ex Libris Product Room | Voyager<br>Mike Dicus and Jesse Jensen |
| 11:00-11:45 | 3a | Europea | Keynote | Keynote address -- "Change in Libraries"<br>- Kurt De Belder, Leiden University<br>--- Moderator, Michael Fake, London School of Economics |
| | | | | Our keynote speaker will focus on the challenge of change and its management in libraries, with particular reference to the current state of library technology developments. He will be touching on the changing expectations and research needs of students; the technological challenges that are coming from outside academia; and the way that the different disciplines of researchers - and the specialised tools that they use - could mean the end of monolithic library systems. The question will be asked: what will all this mean for our institutions, and are we still going to be in the searching business in the future? |
| 11:45-12:30 | 3b | Europea | Plenary | Follow up panel -- Managing Change<br>Panellists: Richard Ovenden, Oxford U; Ere Maijala, Finnish Systems Architecture Project; and Madeleine Vollmin, ETH Zurich<br>--- Moderator, Michael Fake, London School of Economics |
| | | | | The distinguished panel will discuss their thoughts on the issues raised by Kurt, bringing their own perspectives on the challenge of change in libraries, and responding to questions and comments from the audience. |
| 12:30-13:30 | 4a | Restaurant and Fennia I | | Lunch break |
| | 4b | Room 1 | Ex Libris Product Room | Primo/ Primo Central<br>Gilad Gal and Luda Cherinsky |
| | 4c | Room 2 | Ex Libris Product Room | MetaLib<br>Eitan Ben David |

| 13:30-14:00 | 5 | Europea | IGeLU | Meet Your Product and Special Interest Working Groups<br>- Introduction of PWG and SIWG leaders<br>- Highlights of major activities and achievements (Lightening Reports)<br>--- Moderator: Lukas Koster, Head of Library Systems Dept. Library Univ. of Amsterdam |
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| 14:00-15:30 | 6 | Europea | Ex Libris | Ex Libris Product Update Summary<br>-- Ex Libris, Oren Beit-Arie and Nancy Dushkin<br>--- Moderator: Michele Newberry, Assistant Director, FCLA, US |
| | | | | A conference standard, this session is always greeted with anticipation by attendees looking forward to hearing about what is coming in the Ex Libris products and what new products are being introduced.  Oren and Nancy will set the roadmap in light of Ex Libris' overall strategy and discuss their newer products, Rosetta and bX, in a bit more detail. |
| *15:30-16:00* | *7a* | *Foyers* | | *Coffee break* |
| | *7b* | *Room 2* | *Ex Libris Product Room* | *SFX/Verde/bX*<br>*Christine Stohn and Eitan Ben David/Nettie Lagace* |
| 16:00-17:00 | 8 | | | **Breakout session #1 - 60 min** |
| 16:00-17:00 | 8a | Europea | Voyager | Voyager Business Meeting<br>--- Moderator: Michael Fake,  Library Systems Manager, London School of Economics & Political Science and Voyager Product Working Group Coordinator |
| | | | | The Voyager business meeting will include a report of the activities of the PWG and general discussion. |
| | 8b | Nautica | Aleph | Perspectives on the Aleph-DACH Study Report<br>The Aleph DACH study report: addressing the needs and wants of Ex Libris Users from German speaking countries<br>- Ronald M. Schmidt, (hbz)<br>Consortia architecture and URM concepts - the hbz perspective<br>- Günter Hupfer, Stephani Scholz (hbz)<br>--- Moderator: Ronald M. Schmidt, Hochschulbibliothekszentrum des Landes Nordrhein-Westfalen (hbz) |
| | | | | The Aleph-DACH Study Report resulted from a study of the needs and wants of Ex Libris users from German speaking countries.  These two presentations will provide an overview of the report of that study and how the results found for consortia compare with the URM as seen until now. |
| | 8c | Fennia I | SFX | SFX and MetaLib Combined Business Meeting<br>--- Moderators: Meg Bate, Support Officer, AARLIN and Mark Dehmlow, Digital Initiatives Librarian, University of Notre Dame |
| | | | MetaLib | The SFX and MetaLib business meetings will include reports of the activities of the PWGs and general discussion. |
| | 8d | Fennia II | Primo | Primo PWG Update and Business Meeting<br>- Gilad Gal, Primo Product Manager, Ex Libris<br>--- Moderator: Mandy Stewart, Resource Discovery Projects Manager, British Library |

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| | | | | This session will introduce the new Primo Product Working Group, explain what has been done so far to establish the group and hold the election of permanent members to the PWG leadership going forward. Ex Libris staff will also provide a product update. |
| | 8e | Nordia | **DigiTool** | **DigiTool Business Meeting**<br>--- Moderator: Guido Goedemé, Koninklijke Bibliotheek van België |
| | | | | The DigiTool business meeting will include the election of the members of the product working group, and a report of the activities of the PWG. |
| 16:00-18:00 | 8f | Baltica | **Aleph** | **The OPAC is dead - Long live the OPAC – workshop**<br>- Daniel Forsman, Systems Librarian, Jonkoping University Library |
| | | | | This session will be something different for the IGeLU conference - a cross between a lecture and a workshop focusing on the OPAC and library website. Prior registration will be required directly with the presenter. Details on registering will be provided by Daniel Forsman via listserv messages. People who attend this workshop must come prepared. They will have to work with some assignments prior to the conference. At the workshop they should be ready talk about the role of the OPAC, library website, what features we want, best practices and best examples of what has been done (regardless of system). The number of people attending will be limited to 30. |
| *16:00-18:00* | *8g* | *Room 1* | *SIGN UP ONLY* | *URM Subject Matter Review Session: Metadata Management System*<br>*Susan Stearns* |
| 18:00-18:30 | 8h | Baltica | **Ex Libris** | **EL Commons Update: What Developers Need to Know**<br>- Tamar Sadeh, Director of Marketing, Ex Libris |
| | | | | Informal meeting of the customer developers to see the new version of the Developer Zone and talk about the next developers meeting. If you are using the Developer Zone, then this session is for you. |
| *19:00 +* | *9* | *Uunisaari island* | *Everyone Come!* | *Late Night with Tango, Sauna and Socializing*<br>*at Uunisaari island in the beautiful Helsinki archipelago*<br>*HOSTED BY EX LIBRIS!* |
| | | | | Join us to spend a social evening with tango (enchanting Vallilan tango orchestra), sauna (please, bring a towel), games, food, drinks and highly informal socializing at Uunisaari-island. Note that there is no conference transportation from the venue to harbour. You will get the travel instructions at the venue. The ferry operates non-stop between the dock and the island and is free of charge for IGeLU-badge holders. See you there at the harbour at 7 pm! |
| | | | | **Tuesday, 8 September 2009** |
| *8:00* | | *Lobby* | | *Registration opens* |
| 9:00-9:30 | 10 | Europea | **IGeLU** | **IGeLU Assembly of Members**<br>- Presentation/approval of Budget<br>- Introduction of candidates<br>--- Moderator: Jiri Kende, IGeLU Steering Committee Chairman |

| 9:30-10:30 | 11 | | | Breakout session# 2 - 60 min |
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| | 11a | Europea | Voyager | Don't panic… are all 'library' systems dying?<br>Peter Price, Library Systems Manager, University of Plymouth<br>--- Moderator: Eevaliisa Colb, Systems Analyst, National Library of Finland |
| | | | MetaLib | At the University of Plymouth we are wondering if we can deconstruct the functions that have traditionally been delivered by an OPAC and ILS, and replace them with other information delivery solutions. As a teaching and learning support library we see alternative routes to library resources: OPAC information could be delivered via a new reading list system; web-services could deliver library account information via desktop widgets; whilst back office functions and data may be better stored in purchasing and accounting systems. Do we still need a 'big deal' approach from ILS suppliers or should we be looking to modularize library functions and transfer them, where we can, to existing institutional systems? |
| | 11b | Nautica | Verde | Verde Update und Q+A Update<br>Netti Lagace, Verde Product Manager, Ex Libris<br>--- Moderator-Update: Andreas Sabisch, Verde Project leader; IT-manager, Freie Universität Berlin, Universitätsbibliothek and Verde Product Working Group Coordinator<br>--- Moderator-Q&A: Richard Cross, eServices Manager (Resource Discovery), Nottingham Trent University |
| | | | | Update on Verde developments followed by the product Q&A session to address questions submitted by users. |
| | 11c | Fennia I | MetaLib | MetaLib Product Update and Q&A<br>- Carmit Marcus, Aleph, Voyager and MetaLib Product Manager, Ex Libris<br>- Gilad Gal, Primo Product Manager, Ex Libris<br>--- Moderator: Meg Bate, Support Officer, AARLIN |
| | | | | Metalib update and future directions. |
| | 11d | Fennia II | Aleph | Aleph PWG Business Meeting<br>--- Moderator: Gerard Bennett, Systems Librarian, University of Westminster |
| | | | | The Aleph Product Working Group business meeting will include a review of the group's activities and elections of officers as necessary. |
| | 11e | Nordia | DigiTool | DigiTool and Rosetta Product Update and Roadmap<br>- Tomer Paz, DigiTool Product Manager, Ex Libris<br>--- Moderator: Guido Goedemé, Koninklijke Bibliotheek van België |
| | | | Rosetta | DigiTool and Rosetta Product Update and Roadmap |
| | 11f | Baltica | Special Libraries SIWG | Special Libraries SIWG<br>--- Moderator: Jesus Bustamante, CEDEFOP |
| | | | | Special Libraries SIWG business meeting and round-table discussion. Open discussion on topics such as the prospect of the URM or the different ALEPH upgrade projects that some of our libraries have recently gone (or are currently going) through. |

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| | 11g | Room 1 | SIGN UP ONLY | URM Subject Matter Review Session: Fullfillment and Patron Management<br>Susan Stearns |
| 10:30-11:00 | 12a | Foyers | | Coffee break |
| | 12b | Room 1 | Ex Libris Product Room | Open Platform<br>Tamar Sadeh |
| | 12c | Room 2 | Ex Libris Product Room | Aleph/Voyager<br>Noam Kaminer/Mike Dicus and Jesse Jensen |
| 11:00-12:30 | 13 | Europea | Ex Libris | URM and Strategy Update<br>- Oren Beit Arie and Kathryn Harnish, Ex Libris<br>--- Moderator: Jiri Kende, IGeLU Steering Committee Chairman |
| | | | | Since the introduction of the URM in Madrid last year, more substantive plans for its development have evolved. This session will enable the audience to hear an update of both the architecture design and the role the URM plays in the future of both the company and the customers. |
| 12:30-14:00 | 14a | Restaurant and Fennia I | | Lunch break -- Birds of a Feather tables to encourage discussion |
| | 14b | Room 4 | | Lunch -- IGeLU and ELUNA Steering Committees |
| | 14c | Room 1 | Ex Libris Product Room | Rosetta<br>Yaniv Levi |
| | 14d | Room 2 | Ex Libris Product Room | Primo/Primo Central/MetaLib<br>Gilad Gal and Luda Cherinsky/ Carmit Marcus and Eitan Ben David |
| 14:00-15:00 | 15 | Europea | IGeLU | IGeLU Activities - Common Knowledge Revisited<br>- Customer wiki -- Beate Rusch<br>- Open Developer Platform -- Inga Overkamp<br>- Collaborative testing -- Theo Engelman<br>- Enhancement process and the new enhancement request system (NERS) -- Lukas Koster and Mark Dehmlow<br>--- Moderator: Jiri Kende, FU Berlin, IGeLU Steering Committee Chairman |
| | | | | Back by popular demand, this session will provide brief descriptions of these activities of the IGeLU Steering Committee and Product Working Groups as well as updates on how these projects have progressed since this session was first held in Madrid 2008. |
| 15:00-16:00 | 16 | | | Breakout session #3 - 60 min |
| | 16a | Europea | Voyager | Voyager Product Update and Roadmap<br>- Mike Dicus, Voyager Product Manager, Ex Libris<br>--- Moderator: Michael Fake, Library Systems Manager, London School of Economics & Political Science and Voyager Product Working Group Coordinator |
| | | | | Information on new releases and product direction |

| | 16b | Nautica | MetaLib | The Many Faces of MetaLib<br>--- Moderator: Jeremy Acland, IT/Systems Librarian, Queen Mary University of London |
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| | 15:00-15:30 | | | Title Clustering MetaLib at Brazilian Government Library Consortium<br>- Rodolfo Luz, Project Manager, Rede Nacional de Ensino Pesquisa-RNP, Brazil;<br>Ronan Morae, Technical Manager and Gustavo Portella, IT Senoir Analyst, Capes-Coordenacao de Aperfeicoamento de Pessoal de Nivel Superior |
| | | | | In 2000 the Brazilian Government, through Ministry of Education and its post graduation agency, Capes, commenced a library Web Portal, named Portal de Pediodicos. In 2005, Capes staff decided to enhance capabilities and modernization the Portal. A joint project between Capes and RNP (The National Education and Research Network) was setup. New architecture of Portal de Periodicos was created and this included solutions such as MetaLib, SFX and Verde, EzProxy, Joomla and Shibboleth. This presentation describes technical achievements already implemented, focusing on MetaLib server clustering. This strategy was used in the Portal in order to support round the clock operations. The Portal today serves more than 250 colleges, universities and research institutions from all Brazilian states with an estimated 400,000 patrons. It aggregates electronic scientific information and includes full text e-journals (circa 15.000), reference and abstract databases, patents databases, statistical databases, theses & dissertations, technical standards, e-books and multimedia documents. |
| | 15:30-16:00 | | | Putting the 'M' in Mango<br>- Jean Phillips, Aleph Manager, Florida Center for Library Automation |
| | | | | The presentation will describe and demonstrate how MetaLib is being used to access to articles in the FCLA Endeca-based next gen discovery tool. |
| | 16c | Fennia I | SFX | SFX Update and Q&A<br>--- Moderator: Mark Dehmlow, Digital Initiatives Librarian, University of Notre Dame |
| | | | | Information on new releases and product direction |
| | 16d | Fennia II | Aleph | Aleph Product Update and Q&A<br>- Carmit Marcus, Aleph, Voyager and MetaLib Product Manager, Ex Libris<br>--- Moderator: Gerard Bennett, |
| | | | | Update on Aleph developments. This will be followed by the product Q&A session in which Carmit will address questions submitted by users. |
| | 16e | Nordia | Digitool | Same roles, new paths: preserve and present digital objects<br>--- Moderator: Luis Miguel Costa, Faculty of Engineering, University of Porto |
| | 15:00-15:30 | | | Not out of the box: Recent DigiTool extensions in Bavaria<br>- Matthias Gross, Bavarian Virtual Library, head of division, Bayerische Staatsbibliothek, München |
| | | | | Several add-ons to DigiTool in the Bavarian installation are presented in detail, e.g. splash pages or support for external viewers. It is shown what can be done to meet some specific needs of the libraries – and where there are limitations. |
| | 15:30-16:00 | | | Digital Preservation: The Next Library Frontier<br>- Edward M. Corrado, Head of Technology, Binghamton University |

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| | | | Rosetta | In this presentation we will review the roles, both past and present, that libraries have played in regards to preserving information. The roles libraries will have preserving scholarly content in the ever-increasingly born-digital world will be explored along with an examination of the issues involved with digital preservation. Topics covered will include how digital preservation relates to and differs with digital repositories, the type and level of institutional commitment required, and collection development issues related to digital preservation. |
| | 16f | Baltica | | NOTE: the DigiTool presentation that was in this time has been move to session 28f in this same room |
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| 15:00-16:15 | 16g | Room 1 | SIGN UP ONLY | URM Subject Matter Review Session:  Selection and Acquisitions Susan Stearns |
| 16:00-16:30 | 17a | Foyers | | Coffee break |
| | 17b | Room 2 | Ex Libris Product Room | DigiTool Tomer Paz |
| 16:00-16:30 | 18 | Foyers | PLENARY | Poster Session Presentations |
| | | | | SEE POSTER SECTION BELOW FOR DETAILS |
| 16:30-17:30 | 19 | | | Breakout session #4 - 60 min |
| | 19a | Europea | Mixed | Successful Planning: Managing People and Machines --- Moderator:  Acland, Queen Mary, University of London |
| | 16:30-17:00 | | MetaLib | Database workflows: a diagram for success - Bryan S. Vogh, Head of Systems, University of Wisconsin, Eau Claire |
| | | | Voyager | There was an identified lack of understanding of the MetaLib and Voyager workflows at the McIntyre Library. A task force was created to identify issues in the process of testing, acquisition, maintenance and removal of database resources. After creating diagrams of the workflows the following key issues were identified: refinement and clarification of staff roles was needed and that clear communication is needed to succeed in moving a database through its life cycle. Attendees will learn strategies that were employed to increase communication and how diagramming allowed the staff to understand and improve the workflows. |
| | 17:00-17:30 | | Voyager | From Tomcats to Tomahawks and scalps: experiences of the Voyager 7 upgrade - Amanda Southam, Senior Subject Librarian, University of Plymouth |

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| | | | | The University of Plymouth implemented V7 of Voyager together with the Tomcat skin in August 2008. Version 7 promised great changes to the user interface.  As functional manager of the OPAC, liaising between systems librarian and end user, I looked forward with enthusiasm to the new version.  Many hours of preparatory work ensued, test schedules were devised and the skin was prepared.  What could go wrong?  This presentation will cover how expectations were raised and crushed; how we came within hours of abandoning the upgrade and how the team devised cunning workarounds to allow us to go ahead.  It will look at how despite the use of the test database the implementation of Tomcat meant we couldn't know how some things would work once live.  It will look at the impact on our services to our users, where we are now and our hopes and plans for the future. |
| | 19b | Nautica | Voyager | Ups and downs with systems' downs and ups?<br>--- Moderator: Habib Tabatabai, Director of Systems and Technical Services, University of Central Oklahoma |
| | 16:30-17:00 | | DigiTool | Down and Out - How Long is Your Recovery Time?<br>- Brian Flaherty, Assistant University Librarian (IT), The University of Auckland Library, New Zealand |
| | | | Metalib | How long can you afford for your Library applications to be "down"?  Increasingly if your resource discovery tools are offline then your library is effectively closed. Just as libraries have Recovery Plans for floods, power outages etc, so we need to assess and manage the risk to our online services. Can you afford the hours/days it takes to recover data from tapes, rebuild a server, reinstall and customise an application? This presentation discusses Disaster Recovery strategies at the University of Auckland Library for Ex Libris products - Voyager, MetaLib, SFX, DigiTool and Primo and suggests what Ex Libris could do to improve its support in this area. Practical issues covered  include mirroring data, synchronisation schedules, "read-only" versions, virtual IP addresses, foundry load balancing, server virtualisation and seamless fail-over. |
| | 17:00-17:30 | | Aleph | Failover and Failback without Fail<br>- Gerard Bennett, Systems Librarian, University of Westminster |
| | | | Primo | At the University of Westminster we are moving our library systems (Aleph, MetaLib, SFX and Verde) to virtual servers using VMware ESX server, and Sun Microsystems' Unified Storage System. The presentation describes what we are doing, why we are doing it, and what we achieve from this for disaster recovery and business continuity, and well as noting some lessons learned. |
| | | | SFX | |
| | 19c | Fennia I | MetaLib | Xerxes - improving the metasearch experience<br>- Dave Walker, Library Web Services Manager, California State University<br>--- Moderator: Ari Rouvari, Project Manager, The National Library of Finland |
| | | | | This will be a video conference - David will give a presentation on Xerxes, an open source Metalib X-Server application used by more than two dozen libraries around the world, including Europe, Japan, and Australia.  He'll show-case the system's current capabilities, as well as future development plans. |

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| | 19d | Fennia II | Primo | **Primo Experiences - Two Perspectives**<br>- Tom Ruthven, Digital Library Innovation and Development Manager, University Library, University of New South Wales<br>- Richard Masters, Programme Manager, British Library<br>--- Moderator: Mandy Stewart, Resource Discovery Projects Manager, British Library |
| | | | | Two presentations:<br>-  The first search for undergraduates: The challenges of using Primo as THE gateway to information for undergraduates based on a usability study undertaken at the University of New South Wales<br>- While Primo is a powerful tool supporting the discovery of a broad range of library resources, some valuable resources are just too difficult to fit into its structure - or are they?  The British Library is exploring how Primo can be adapted to provide a rich discovery environment for archives and manuscripts. |
| | 19e | Nordia | Digitool | **Good News: Newspapers and More in DigiTool!**<br>--- Moderator: Matthias Gross, Bibliotheksverbund Bayern. Bayerische StaatsBibliothek |
| | 16:30-17:00 | | | **Digitizing newspapers - a case study**<br>- Yves Maurer and Carlo Blum, IT Department, National Library of Luxembourg |
| | | | | The national library of Luxembourg is using DigiTool to store and present a large collection of digitized historical newspapers. The case study presents an overview of the digitzation workflow from paper to web. METS/ALTO is explained as it relates to the project and DigiTool. The new snippet functionality in DigiTool is shown in the context of a large fulltext repository. The User Interface customizations and enhancements, such as a calendar interface for browsing, are also presented and explained. |
| | 17:00-17:30 | | | **Trying to Stay Afloat in Today's Ever Expanding Storage Pools**<br>- Bob Trotter, Information Technology Manager, GIL Consortium; University System of Georgia |
| | | | | GIL supports the unix hardware used in with the Digital Library of Georgia (DLG), Media Archives and Peabody Collection, and the Russell Political Research Library. All of these departments have one or more digitization projects going on. The DLG has been digitizing images for years, and has, for year and a half, started digitizing newspapers from our Georgia Newspapers microfilm collection. The Media department has a video digitization project ongoing. It is GILs job to come up with the best way to store and preserve these collections with increasingly fewer fiscal resources. This session will describe our efforts on this score, and briefly will also go into some of the different architectures available, such as SAN, NAS, ZFS, HSM, and SAM-FS. Included will be a brief look at a few of the many companies offering storage solutions. |
| | 19f | Baltica | Verde | **Verde Business Meeting**<br>--- Moderator: Andreas Sabisch, Verde Project leader; IT-manager, Freie Universität Berlin, Universitätsbibliothek and Verde Product Working Group Coordinator |
| | | | | The Verde business meeting will include the election of the members of the product working group, and a report of the activities of the PWG. |

| 16:30-18:00 | 19g | Room 1 | SIGN UP ONLY | URM Subject Matter Review Session: Consortia<br>Susan Stearns |
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| 17:30-18:00 | 20a | Room 2 | Ex Libris Product Room | SFX/Verde/bX<br>Christine Stohn and Eitan Ben David/Nettie Lagace |
| 17:30-18:45 | 20b | Nordia | Rosetta | Rosetta: version 2.0 – active preservation<br>Yaniv Levi and Tomer Paz, Ex Libris |
| | | | | Increasingly, the world's knowledge and cultural heritage is created in, converted to, and stored in digital format. Libraries are challenged to preserve and provide long-term access to these digital collections. Ex Libris provides a solution to this challenge — Rosetta, a robust digital preservation system. The session will include a short demo of Rosetta version 1.0 and a sneak preview of some version 2.0 developments with emphasis on the preservation planning module. Rosetta version 2.0 will be released at the end of 2009. |
| 19:30-21:00 | 21 | Norra Esplanaden At Market Square | | **HELSINKI CITY HALL RECEPTION - a gift to IGeLU** |
| | | | | **Wednesday, 9 September 2009** |
| 8:00 | | Lobby | | Registration opens |
| 8:30-10:00 | 22 | | | **Breakout session #5 - 90 min** |
| | 22a | Europea | Aleph | From Code to Community: Technologies/Techniques for Customizing Ex Libris Products and the Open Platform Program<br>- Mark Dehmlow, Digital Initiatives Librarian, University of Notre Dame<br>- Daniel Forsman, Systems Librarian, Jonkoping University<br>- Tamar Sadeh, Director of Marketing, Ex Libris<br>--- Moderator: Liesbeth Oskamp, Online Services Manager, National Library of the Netherlands |

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| | | | MetaLib | Ex Libris' open platform strategy opens up a world of possibility for libraries to customize and extend Ex Libris' products. Webservices and other programming techniques are increasingly enabling libraries to create integrated services and enhance the way they offer services to their users. This session features three presentations that will take the audience from what is happening with Ex Libris' Open Platform Program through practical examples of how customers are utilizing Ex Libris products' open interfaces and aims to give the audience inspiration, tools and an understanding of what can be done. Tamar Sadeh will begin the session by talking about the Open Platform Strategy at Ex Libris, Mark Dehmlow will then introduce a cache of different technologies (AJAX, XSL, XML, web services, JSON) that can be used with Ex Libris' open interfaces, describe what they are, and how they can be implemented, and then Daniel Forsman will present on one of the more important and useful techniques for libraries, web services, and how they can be used to create new and improved services for users. |
| | | | Primo | |
| | | | SFX | |
| | 22b | Nautica | Aleph | **TO ARC or Not to ARC?**<br>--- Moderator: Marcus Zerbst, ARC SIWG coordinator; Systems librarian, Zentralbibliothek Zuerich, Switzerland |
| | 8:30-9:15 | | ARC | **ARC SIWG - product update / experience and expectations**<br>--SIWG Coordinator: Marcus Zerbst |
| | | | | Topics include product update, enhancement poll status, user presentations and ARC users' expectations |
| | 9:15- 10:00 | | Aleph | **I Can't buy ARC!**<br>- Augusto Ribeiro and Tiago Fernandes, University of Porto, USE.pt member |
| | | | | Statistics are important to libraries in order to get indicators to help management decisions, and ARC is the application that we already have to get this indicators. However, most of the small libraries can't buy this application and alternatively they produce statistics by querying directly the oracle database, which is not an easy option. We intend to present our solution to create some services in the different modules that can produce the most important statistics of Aleph usage using the Custom Services available for Aleph. Our scripts can be shared and used in all Aleph installations that use the same database structure. Actually we have a multi-base Aleph installation of version 18. Additionally, these services can send the results directly to an e-mail specified by the user and they can run as a job too. We intend to share our services with the Aleph community and explain how they can produce other statistics based on these services. Also we will give the indications to install and use our services. |
| | 22c | Fennia I | Aleph/ MetaLib | **Reviewing & improving - our job is never done?**<br>--- Moderator: Meg Bate Support Officer, AARLIN (Australia) |
| | 8:30-9:00 | | Aleph | **Easy OPAC enhancements**<br>- Matthew Phillips, Systems Librarian, University of Dundee |

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| | | | MetaLib | The talk will cover embedded search forms, browser search plugins, bookmarking and other small but easy enhancements to the Aleph OPAC or MetaLib. The ideas may be applicable to other catalogues such as WebVoyage too. The talk will also explore how we can measure the effectiveness of the enhancements. |
| | 9:00-9:30 | | Aleph | **"Every reader his book": recommendations in Aleph**<br>**- Matthew Phillips, Systems Librarian, University of Dundee** |
| | | | | The talk will cover methods of recommending to patrons material which they may find useful. These will include exposing related material in the OPAC, producing lists of new material in a subject area, and personalised recommendations based on past borrowing activity. |
| | 9:30-10:00 | | MetaLib | **MetaLib Review "2 years on" the librarian's perspective**<br>**- Amanda Southam, Senior Subject Librarian, University of Plymouth** |
| | | | | It is 2 years since the implementation of MetaLib at the University of Plymouth and members of the Project team have been reviewing its functionality and effectiveness from both the library users and librarians' perspective. This paper will give the background for the decision behind the purchase of MetaLib, its subsequent implementation, initial expectations of the Project team and what limitations were realised early on. The ways in which MetaLib was initially promoted to all our users and how expectations were managed will be discussed as will the outcomes from a MetaLib Survey and the recommendations suggested. The most successful features and functions of MetaLib and 'what has worked well' as well as what has been less successful with our users and librarians now that there are two years of experience will be reviewed. In conclusion, a look to the near future: What can we do to improve the users' experience of MetaLib? Is MetaLib now the most appropriate way of facilitating access to our e-resources? What are the alternatives? Should we be even thinking about changing a service that is now familiar to many? All these questions are relevant as we consider the future of the Ex Libris 'URM' strategy. |
| | 22d | Fennia II | Mixed | **The Many Guises of the User Interface**<br>**--- Moderator: Ann Munn, Systems Development Officer, University of Westminster** |
| | 8:30-9:00 | | Aleph | **Wishful thinking: If Aleph could send an article OpenURL…**<br>**- Ruti Suhami, Electronic Services Librarian, College of Management, Rishon Le-Zion, Israel** |

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| | | | **SFX** | Electronic course materials present a challenge to academic libraries: on one hand, libraries are obliged to keep materials' copyright; on the other, they are committed to offer students an easy access to their course materials.  A way to satisfy both interests is by linking from the reading list citation to the library's copyrighted full text article. In other words, a link resolver is the right tool to address this need.  At the College of Management we use Aleph and its Course Reading module for managing course materials. Integrating them with SFX seems the next logical step: taking SFX's capabilities for generating OpenURL, we could use it for linking from the Aleph record that contains the article citation to the SFX menu.  Right now this is only a wish and not a reality: Currently Aleph offers the SFX button for records at journal level only. A linking at the article level, if it becomes available, will save the laborious work required for generating the links manually.  This presentation aims at raising attention to the potential of this implementation and discussing ways to promote its development. |
| | 9:00-9:30 | | **Voyager** | **Patrons' Collective Intelligence and Communities of Practice: let the OPAC go out and have a social life**<br>**- Filipe Manuel dos Santos Bento, Information Manager/Computer Specialist, Documentation Services**<br>**- Lidia Oliveira Silva, Assistant Professor/Researcher at CETAC.media, Communication and Art Department**<br>**University of Aveiro Campus UniversitÃ¡rio Santiago** |
| | | | **Primo** | In a contemporary society where web 2.0 services are steadily growing in number both for functionalities offered and of users adopting them, it is important to examine which of these services are the core ones that should be offered by libraries and how these affect patrons' behaviour. With PRIMO, Ex Libris brings to the resource discovery and delivery scenario some basic web 2.0 and social networking components that users expect to have as inherent functionalities. But are libraries ready to be 2.0? In this presentation, the authors look at these social tools and analyze their potential for promoting patrons' collective intelligence and empowerment, applying it to Communities of Practice creation, identification and expansion, not overlooking some possible drawbacks that need to be tackled. A second section presents a summarized case study of a service that might serve as an example that, if well-tailored and targeted to users, could add precious value to the "Data, Information, Knowledge, Wisdom" flow. |
| | 9:30-10:00 | | **Aleph** | **The wireless library - Extending Aleph with mobile services**<br>**- Helene H Svihus, Systems Librarian, Sølvberget, Stavanger, Library and Cultural Center**<br>**- Christian Aune Thomassen, CTO, WapTheWeb AS** |

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| | | | | Sølvberget, the public library and Cultural center of Stavanger, Norway has in cooperation with the Norwegian company WapTheWeb AS developed a number of mobile services for Aleph 16.02. This presentation is a case study of how this was accomplished. An overview on how to use Aleph X-services to offer mobile-adapted OPAC and web pages will be given. This makes it possible to search the catalogue, issue hold requests, delete hold requests and renew loans through the mobile phone. To best serve the large number of different mobile phones, we use device detection to determine and serve the correct mark-up and image sizes. The overall goal has been to provide the best possible user experience. The presentation will also show how SMS text messaging can be used to renew loans and to send overdue and 'hold available' notices. The demand for mobile services is increasing rapidly. Experiences with mobile services, statistics on use and marketing strategies will also be discussed. |
| | 22e | Nordia | Consortia SIWG | **Consortia SIWG (Constitutive) Meeting**<br>**- Business Meeting**<br>**- "All Kinds of Types - an Overview of Finland's Multifaceted Consortia"**<br>**-- Ari Rouvari, The National Library of Finland**<br>**- "Cooperate on Cooperation - the URM Focus Group on Consortia"**<br>**-- Peter Klien, The Austrian Library Network and Service Ltd**<br>**- "Consortial Models within the URM" -- Axel Kaschte, Director of Strategy for Ex Libris Europe, Ex Libris**<br>**- Discussion**<br>**--- Moderator: Peter Klien, The Austrian Library Network and Service Ltd** |
| | | | | Business meeting (proposal: merge of the SIWG on ILS Consortia with the SIWG on ML/SFX Consortia; acceptance of the merger; election coordinator and deputy coordinator); Presentation: Finland's different consortia (Ari Rouvari);  Presentation: The URM Focus Group on Consortia (Peter Klien); Presentation: Consortial Models within the URM (Ex Libris); Miscellaneous |
| | 22f | Baltica | Verde | **Verde - learning from experience**<br>**--- Moderator: Heather Tunender, Electronic Resources Librarian, California State University Fullerton** |
| | 8:30-9:00 | | | **From Green to Red - managing Verde as the signals change**<br>**- Richard Cross, eServices Manager (Resource Discovery) and Helen Adey, Information Resources Services Manager, Nottingham Trent University** |

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| | | | | Ex Libris' recent announcement that development work on the Verde application will be halted at the same time that the release date for URM v.1.0 has been pushed back raises major challenges for all institutions attempting to fully implement the electronic resource management tool. For those Verde sites which are running Ex Libris' link resolver, there are additional challenges posed by the migration to SFX v.4 - not least the move from Verde-SFX synchronisation to Verde-SFX harvesting, a mechanism which may not be available at the time that SFX v.4 is launched. What should sites in the midst of Verde implementation now do; what do institutions need to consider when deciding what aspects of Verde to press ahead with and which to halt; how can sites prevent uncertainty around Verde's future leading to ERM paralysis? This presentation will outline the technical and strategic imperatives that all sites working with Verde must now assess, as the traffic signals on the product roadmap change from green to red. |
| | 9:00-9:30 | | Verde | **Limits of Verde**<br>**- Andreas Sabisch, Verde Project leader; IT-manager, Freie Universität Berlin, Universitätsbibliothek** |
| | | | | Ex Libris decision to do only maintenance on the Verde product will have a big affect on all Verde customers. New services will be developed as part of the URM system and will be applied to Verde only if possible, e.g., the new COUNTER reporting. The new version of Verde will be a module in the URM system. Because Verde will continue to be sold, every Verde customer and potential buyers are interested in the question: what is Verde able to do now? Using the experience in Berlin, we will show the limits of the system and the workarounds necessary for productive work with Verde. This presentation should initialize a discussion about the use now and in future with the URM. |
| | 9:30-10:00 | | Verde | **A Reporting framework for Verde**<br>**- Stefan Lohrum, Manager IT, Cooperative Library Network Berlin-Brandenburg (KOBV)**<br>**- Andreas Sabisch, Freie Universität Berlin** |
| | | | | Because Verde's reporting facilities are very limited, there is a need to query the database directly using SQL-Statements. Because of the complexity of Verde's database schema in general this a task for an experienced DBA. On the other hand many of these reports will be produced by system librarians as part of their every day business. In this talk we will present a framework where the DBA can prepare the SQL statements (having some placeholders for date ranges, codes etc.) and the system librarian can run them against the database. Resulting output is a text or csv file. Technically the framework is based on Java and XML, so it should be no problem reusing it in other libraries. |
| | 22g | Room 1 | SIGN UP ONLY | *URM Subject Matter Review Session: Metadata Management System*<br>*Susan Stearns* |
| 10:00-10:30 | 23a | Foyers | | *Coffee break* |
| | 23b | Room 2 | *Ex Libris Product Room* | *Primo/Primo Central*<br>*Gilad Gal and Luda Cherinsky* |

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| 10:30-12:00 | 24 | Europea | Ex Libris | URM Development Partnerships: A Panel Discussion<br>- Presentation by Kathyrn Harnish and Susan Stearns, Ex Libris<br>- 3 development partners:  Janet Lute, Princeton; Bob Gerrity, Boston College and Johan Rademakers or Bart Peters, KU Leuven/LIBIS<br>--- Moderator: Jiri Kende, IGeLU Steering Committee Chairman |
| | | | | Following a brief presentation on the URM Partnership Program by Ex Libris, the three URM Development Partners: Boston College, Princeton  University and KU Leuven, will discuss their decision to become collaborative partners for the development of URM. The Partners will review the process of defining and building a framework to serve current and future library management needs, discuss the traditional library functions that need to be continue to be accommodated as well as discuss support of emerging library needs. |
| 12:00-13:30 | 25a | Restaurant and Fennia I | | Lunch break -- Birds of a Feather tables to encourage discussion |
| | 25b | Room 4 | | Lunch - IGeLU Steering Committee and Ex Libris Management |
| | 25c | Room 1 | Ex Libris Product Room | Aleph/ Voyager/Primo/Primo Central<br>Noam Kaminer/Mike Dicus and Jesse Jensen/Gilad Gal and Luda Cherinksy |
| | 25d | Room 2 | Ex Libris Product Room | SFX/Verde/bX/MetaLib<br>Christine Stohn and Eitan Ben David/Nettie Lagace/Carmit Marcus and Eitan Ben David |
| 13:30-15:00 | 26 | Europea | Ex Libris | Ex Libris General Q&A<br>--- Moderator, Peter Klien,  The Austrian Library Network and Services Ltd |
| | | | | A tradition at IGeLU conferences, this session gives Ex Libris an opportunity to respond to general questions submitted in advance by the customers about the company and its directions. |
| 15:00-15:30 | 27a | Foyers | | Coffee break |
| 15:30-16:30 | 28 | | | Breakout session #6 - 60 minutes |
| | 28a | Europea | Voyager | Data You can Use<br>--- Moderator: Michael Fake, Library Systems Manager, London School of Economics & Political Science |
| | 15:30-16:00 | | Voyager | Enhancing your Voyager Access queries: a series of 'quick tips'.<br>- Janet Lute, Integrated Library Systems Coordinator, Princeton University |
| | | | | The focus will be on Access queries and how to get the best data out of Voyager in the most efficient way. The presenter will go over a series of tips that will include: types of queries, joins, criteria, the BLOB, functions and expressions. |
| | 16:00-16:30 | | Voyager | Reusing Search Statistics to enhance the use of Library Services<br>- Morag Watson, Digital Library Development Manager, Edinburgh University Library |

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| | | | | This presentation will look at the data held in search statistics in Voyager and other library applications such as federated search tools, and institutional repository software and look at ways we can creatively reuse this to advertise these services and enhance users experience of using them.  This paper would discuss the strategic purposes behind the use of the data and also the technical steps to extract the data from the applications, including scripts that can be made available and reused by the community, to present the data in web 2.0 tools such as RSS feeds and word clouds.  These developments are currently underway at my institution and we may have further enhancements / thoughts by IGeLU which will be after we have delivered the new services to users and gained user feedback on their value and use.  The information presented will I think be of general interest to both Voyager and other application users and while having technical elements is not intended as a purely technical discussion. |
| | 28b | Nautica | Aleph | **We're in this together: project ownership, management and the art of collaborative inclusion**<br>**- Pascal Calarco, Head, Library Information Systems**<br>**- Mark Dehmlow, Electronic Services Librarian**<br>**University of Notre Dame/Michiana Academic Library Consortium**<br>**--- Moderator: Habib Tabatabai, Director of Systems and Technical Services, University of Central Oklahoma** |
| | | | Digitool | Analyzing, decisioning, planning and implementing technology projects effectively in libraries today requires broad ownership, inclusion, and transparency throughout the entire project lifecycle.  We will present our experience from implementing many projects large and small over the last five years at the Hesburgh Libraries, University of Notre Dame and present best practices and lessons learned.  Of particular focus will be our approach to managing our consortial Primo implementation, which builds on our Aleph distributed upgrade implementation approaches. |
| | | | MetaLib | |
| | | | SFX | |
| | | | Primo | |
| | 28c | Fennia I | SFX | **Two Views of SFX:  for Consortial Use and Collection Analysis**<br>**--- Moderator: Inga Overkamp, Max Planck Digital Library** |
| | 15:30-16:00 | | SFX | **Consortial SFX - Common Gain ... and Common Pain**<br>**- Mathias Kratzer, Bavarian Virtual Library, Deputy Head of division, Bayerische Staatsbibliothek, München** |
| | | | SFX | Following a brief (i.e. not too technical) introduction to the SFX consortia installation of the Bavarian Library Network the most pleasant synergy effects of this system setup are pointed out. However, the audience can also expect some of the consortia administrators' inside stories on the tedious to annoying aspects of their everyday work. |
| | 16:00-16:30 | | SFX | **Using SFX tools for analysis of e-journal holdings**<br>**- Liesbeth Oskamp, Service Manager, Koninklijke Bibliotheek, Netherlands** |

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| | | | | The national library of the Netherlands subscribes to a large number of e-journals. Access to these journals is supplied through MetaLib and SFX. With the increasing costs of subscriptions, it is time to take a critical look at the usage by our patrons. Also, we need to check our packages for overlap. A thorough analysis of our e-journal holdings will take place in the coming months with use of the data available in the log files and SFX statistics, and with aid of the SFX collection tool. The results will show us whether we should revise our subscriptions, and whether a reduction of subscription fees is possible. In this presentation I will take you through the process of analysis, and share the outcome with you. |
| | 28d | Fennia II | Aleph | **Self Service Aleph (lockers, baskets, SIP2, RFID?)**<br>**- Bas Vat, Project Manager / Consultant Library Systems, Leiden University Library**<br>**--- Moderator: Fay Harrison,eServices Manager (LMS), Nottingham Trent University** |
| | | | | Several initiatives for Self Service checkout using Aleph are under way in Dutch University Libraries.  This program will describe these projects and how they will improve services to library patrons.  At Leiden University a project is under way to realise Self Service via lockers, using the Aleph SIP2 possibilities.  The presentation will give information about the why and how of the project, the beta period experiences and the implementation issues with Aleph SIP2.  Utrecht has started to enable use of RFID in addition to Barcode as item identifier.  Utrecht outsourced the actual tagging and programming of the tags to the vendor of their self service machines and RFID antenna's.  Both libraries had to issue a European tender.  At the time of the presentation, more than 1.000.000 items will be tagged, all of them available from the open shelves at various branch libraries.  At the University of Amsterdam two projects are being carried out: migration from OCLC-PICA LBS to Aleph and implementation of self check-in and check-out with RFID and Autocheck machines. |
| | 28e | Nordia | Primo | **Primo Experiences - Consortia Perspectives**<br>**- Gary Johnson, Assistant Director, College Center for Library Automation, Florida**<br>**- Andreas Sabisch, IT Manger, Freien Universitat Berlin; Stefan Lohrum, KOBV**<br>**- Christian Hänger, UB Uni Mannheim**<br>**--- Moderator: Mandy Stewart, Resource Discovery Projects Manager, British Library** |
| | | | | This session will include two presentations about using Primo in a consortium: the first aout using Primo with a single shared Aleph system at CCLA in the US and the second about the consortia Primo installation at KOBV, Germany.  Both presentations will present their environments, decisions and the workarounds to produce satisfactory results for their member libraries and users. They will be followed by questions about both the presentations and any other Primo related issues which attendees wish to discuss. |
| | 28f | Baltica | DigiTool | **DigiTool sites and workflows**<br>**--- Moderator: Guido Goedemé, Koninklijke Bibliotheek van België** |
| | | | | A limited number of DigiTool users will introduce their site, and their workflows. New users can learn how to use DigiTool; experienced users can give their comments and suggest eventually ameliorations. |

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| | 28g | Room 1 | SIGN UP ONLY | URM Subject Matter Review Session:  Selection and Acquisitions<br>Susan Stearns |
| 16:30-17:00 | 29 | Europea | Plenary | Closing Session<br>- Report on voting results<br>- Thanks to the Helsinki hosts<br>- Greetings from our next hosts<br>- Conference goodbyes<br>--- Moderator: Jiri Kende, IGeLU Steering Committee Chairman |
| 17:00-17:30 | 30 | Foyers | | Goodbye Coffee break |
| 17:00-18:30 or 19:00? | 31 | Hotel Lobby | IGeLU SC and PWG coordinators | SC (new&old) meet with PWG coordinators (new&old) |
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| Tuesday<br>8 September | | Marina Lobby | | POSTERS |
| 16:00-16:30 | | | IGeLU | IGeLU A – Z<br>Peter Klien, The Austrian Library Network and Service Ltd |
| | | | | A short overview of IGeLU's organisation and work for everyone who wondered what goes on all year between conferences. |
| | | | IGELU | Exercises in democracy: uncovering the mysteries of IGeLU elections<br>Peter Klien, The Austrian Library Network and Service Ltd |
| | | | | A poster to help people understand who has to be elected when (Chair, SC, PWG coordinators etc.), how elections are organised, how people can cast their ballots and what lies behind the legendary "proxy votes". |
| | | | IGELU | Get on our NERS!<br>Marcus Zerbst, Lukas Koster, Mark Dehmlow |
| | | | | IGeLU and ELUNA are working on a New Enhancement Request System. The current database for Aleph requests proved itself for years, but it was designed for one product only. We are now heading towards a joint and generic, multi-product/multi-user group system. This will work for both software and knowledge base enhancement requests, and it will be powerful: We implement all authentication and authorisation needs. There will be sophisticated voting procedures, aligned with each product's specifics. Reporting features, import, export, extensions and much more. |
| | | | Aleph | Conversion from Excel into Aleph sequential<br>François Renaville, Systems Librarian and Paul Thirion, Director of the Libraries, University of  Liège (Belgium) |

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| | | | | Libraries must sometimes load records that are not available to them in a bibliographic format standard (Marc21, Unimarc...): integration of the book database of an academic research center, list of new e-journals bought by the library... This can make the conversion procedure of the data to the Aleph sequential format quite hard.  Sometimes the records are only available in Excel. This poster would explain how to convert easily in a few steps an Excel file into Aleph sequential in order to load records with manage-18. Next to this procedure, 'tab_fix' and 'fix_doc_do_file_08' are of course used to correct or complete the data. The strength of that method is that no extra programming (perl...) is needed! Moreover, a basic knowledge of Excel is enough to understand and use that method. |
| | | | Aleph | **Working with Ex-Libris as an Application Service Provider- a Personal Experience Naomi Galor, Aleph Coordinator, The Marc Rich Library of The Interdisciplinary Center, Herzliya, Israel** |
| | | | | Our poster describes the development, which led 40+ libraries including IDC to found the Israeli College Consortium (ICC) in 2005.  Following much consideration we all decided to make the conversion to Aleph 500 together, implementing it in a unique model in which Ex-Libris serves as the ASP (Application Software Provider).  This poster summarizes the pros and cons of working with such a model, from my personal experience. On the one hand it releases me from worries about hardware problems and data tables, leaving me more time to learn the different Aleph modules. It also strengthens cooperation with Ex-Libris and among colleagues in other ICC libraries.  On the other hand, I have to compromise, as some of our data tables, as well as web OPAC are shared by all ICC libraries.  I depend on Ex-Libris for most data and configuration changes.  In conclusion, I think these compromises are worthwhile, as we now have greater professional standardization  and we have achieved a major conversion to an advanced library management system which many of our smaller academic libraries could not have achieved individually. |
| | | | DigiTool | **Integration of the Repository of Lisbon University in RCAAP Cristina Domingues, Inst. Geofísico Infante D. Luís and Marta Nogueira, Serviços Documentação reitoria, Lisbon University.** |
| | | | | The poster presents the Repository of Lisbon University and its integration in the Portuguese national scientific repository known as RCAAP.  After a brief presentation of the UL libraries and its information management system, the poster explains the creation of UL Repository.  It also gives a briefly description of RCAAP and its integration requirements.  Finally it shows the problems the Repository Working Group had to face to succeed this major integration.  The aim of the presentation is to show to the audience that the integration of a DigiTool based repository into a non-DigiTool based one is possible but it brings some problems, mainly due to the descriptive metadata fields character limit number (e.g. the abstract DC field) and the local solution found to solve it. |
| | | | DigiTool | **Repository of LU: implications of the field limit number of characters  Marta Nogueira, Serviços Documentação reitori and Cristina Domingues, Inst. Geofísico Infante D. Luís and, Lisbon University** |

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| | | | | The poster presents one experience regarding the implications of the field limit number of characters (DigiTool) in relation to the Institutional Repository UL collection.  The limit is OK for the majority of the fields but one specific field, the abstract field, very frequently exceeds this limit. The abstract field has an important role in institutional repositories and this apparently simple issue has different implications to it.  The aim of the presentation is to show to the audience how this issue has implications at different levels and for different audiences, not only to libraries staff but also to end-users, and in the harvest made from external platforms (RCAAP). |
| | | | DigiTool | **METs in Biblos-e Archivo**<br>**Maria Luisa Perez Aliende, Manager, Institutional Repository, Universidad Autonoma de Madrid (Spain)** |
| | | | | Biblos-e Archivo is the name of the University Autonoma of Madrid Institutional Repository. DigiTool has been used since 2006.  From 2008 it has been generalized to use Mets (Metadata Encoding & Transmission Standard) documents which allow to express the names, locations and structure of the digital objects, and manage several types of metadata (administrative, descriptive and structural). DigiTool  uses Mets standards in order to describe parent child relationships between objects, and show a structured (multi-hierarchical) map in the "Resource Discovery".  It is expressed using an XML schema generated by a program developed to create automatically METS files.  The content file may be in any format, text, video, audio and image are loaded in Biblos-e Archivo.  Due to the nature of the University material and the software capabilities it has been chosen to avoid losing information about the relations between objects. |
| | | | MetaLib | **The implementation of MetaLib and SFX in Uniform Information Gateway and Czech subject gateways**<br>**Hana Nemeskalova, Reference and and Karolina Kostalova, ILL Services Department, National Library of the Czech Republic** |
| | | | SFX<br>Other | We would like to present the interface of the Uniform Information Gateway (UIG), (http://www.jib.cz), its Info Portal and subject information gateways, developed as a part of joint project of National Library of the Czech Republic and Charles University in Prague. The UIG started in 2001 and uses MetaLib as a search engine and SFX for added functions.  The Plone system was selected as the portal solution (http://info.jib.cz/uig?) offering information for end users (helps, tips for searching, animations) as well as for libraries intending to integrate their resources into UIG or use copy cataloging through the UIG.  All subject gateways take advantage of previous experiences with UIG development.  They used the Plone-based information portal which integrates the MetaLib and SFX functions - and also developed new functions. The main advantage of this solution is that users do not have to leave the portal; everything is available in one place with the benefit of one similarly looking interface.  At present there are four subject gateways available:<br>• KIV gateway (http://kiv.jib.cz/lis-gateway) - information science and librarianship<br>• MUS (http://mus.jib.cz/musica-subject-gateway) - music and musicology<br>• ART (http://art.jib.cz/subject-gateway-art-and-architecture) - Art and Architecture<br>• TECH (http://tech.jib.cz/tech-subject-gateway) - sciences, technology, and engineering |

| | | | | SFX | Trick-and-Treat: Some tricking with SFX's local-Aleph-catalog Target<br>Ruti Suhami, Electronic Services Librarian, College of Manage |
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| | | | | | Many libraries, including ours, are interested in letting their users search all library journals from the SFX A-Z list.  To that end, several problems need to be solved.  First, the A-Z list includes our e-journals only.  We should be able to include also journals that appear solely in print format.  Second, linking from the SFX menu to the catalog is of value only when the catalog record contains holding info which can point the user to the library shelf.  In cases where the catalog record is of an e-journal only, it does not add any info beyond what SFX menu had already given the user, and so a link is unnecessary.  Third, we use the Aleph Plug-in program to ensure that a link to the catalog target appears only if the catalog actually has a record for the required journal.  However, the Aleph Plug-in program itself is configured to search according to ISSN in order to determine if a threshold is met, and so a threshold is never met for journals without ISSN. We need SFX to introduce a link to the catalog in these cases as well. |
| | | | | SFX | SFX & DOI: How to make the best of it?<br>Inga Overkamp, Max Planck Society |
| | | | | | There are so many ways in which a link resolver can use the CrossRef/DOI framework, that even experienced SFX administrators may find it difficult to keep the overview as well as to select and configure the services appropriately. The poster will summarize the DOI experiences of the MPG/SFX admin team by describing selected usage scenarios, incl. "Metadata lookup", "Article level linking" and the "DOI cookie pusher"; providing some concrete examples and discussing the pros & cons of each scenario ; and advising on how to modify default SFX modules (like target parsers) to incorporate DOI information to the best advantage. |
| | | | | SFX | AARLINK - persistent, shareable links for SFX<br>Daniel Tosello, IT Support Officer, AARLIN Consortium, Australia |
| | | | | | While the OpenURL format used by SFX is useful for specifying works exactly, it tends to create excessively long links. These links cannot easily be written down on paper for distribution, and often cannot even be pasted into email or LMS systems without problems.  I will be displaying an SFX plugin which makes sharing and embedding OpenURLs easier for end users: AARLINK, a simple but effective persistent linking plugin which generates tinyurl style redirect links. |
| | | | | Voyager | Corrective Procedure for two million library records<br>Maria Kovero, Deputy Librarian, National Library of Health Sciences - Terkko, University of Helsinki |

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| | | | | This poster explains the proactive approach the Helka libraries, including University of Helsinki libraries, National Library of Finland, and some special libraries, took to improve the quality of their library database before a data format conversion. The goal of the project was to improve the contents of the Helka library database before its data format conversion to MARC 21. A proactive tactic was preferred for many reasons, such as familiarity of the current format and the local library system. The poster illustrates how the project was run, along with lessons learned. It further describes how over two million bibliographic records were systematically and iteratively checked and how the problems were reported. Moreover, it shows how the workload was distributed in the libraries, and to what extent the record data was corrected. The chosen methods and technical tools are explained and also new tools are introduced. |
| | | | Voyager | **From the store to your door**<br>**Peter Price, Library Systems Manager, University of Plymouth and Fiona Greig, Electronic Resources Development Manager, University of Plymouth** |
| | | | | UoP has been pushing the OPAC forms to support a number of new service delivery solutions. These include Callslip 'solution', Voyager 'form' solution, Details of software on MFD? e-copy, Statistics / any positive feedback, Document delivery to the desktop and e-offprints. This poster and supporting materials outline the how's, why's and our review of the services. |
| | | | Voyager | **Acquisitions on autopilot: EDI**<br>**Peter Price, Library Systems Manager, University of Plymouth and Fiona Greig, Electronic Resources Development Manager, University of Plymouth** |
| | | | | University of Plymouth has been using EDI ordering from our main book supplier since 2004. A major benefit was to reduce the amount of paper generated in the Library, contributing to Plymouth's status as one of the greenest Universities in the UK. We then investigated EDI invoicing. Voyager was able to facilitate this, but our main supplier could not. This barrier and some local staff shortages lead to a delay of almost a year while they we trying to get things working. In the meantime we started using a second supplier and they were able – at a press of a button – to provide EDI invoices. Our main supplier then managed to get the basic functionality working. We then looked at the EDI element of managing consolidation of journal services (i.e., having our journal supplier provide check-in details direct to Voyager and provide the materials "shelf-ready). Here Voyager is the problem as it does not support these elements. Why EDI? •The green agenda<br>•Time saving as back-office systems are automatically updated<br>•Speed of delivery of materials and payment<br>•Reduction of complaints of RSI in our staff<br>•Redeployment of staff into more interesting and challenging areas |
| | | | Voyager | **Ghost busting at Plymouth or gremlins in the machine**<br>**Peter Price, Library Systems Manager, University of Plymouth and Fiona Greig, Electronic Resources Development Manager, University of Plymouth** |

Some Voyager problems defy easy explanation.  For two years (V6 and 6.5) we suffered an intermittent problem where some patrons would acquire an excessive number of holds preventing them from using any self-service functions.  The cause was never disclosed but appeared to be the result of holds not being cleared when a title recall was satisfied.  Our user service staff named these "phantom holds".  It was with some relief when we upgraded to version 7 that phantom holds were no more.  However It has been replaced by the even more gruesome "ghost request".  This new species reveals itself as pending holds which appear to attach themselves to random patrons whenever request creation fails for another patron.  Although we have made flippant remarks about broadening our patron's reading most of them are not amused.  Our humour was tested further when Ex Libris warned us that we might find some dummy item types after upgrading to 7.0.2.  Another ghost in the machine.  And finally because we can never get the training database to match the production database exactly we have a few fake patrons in our production database to test various scenarios including the "ghost request".