Last update: 16 August 2010	PROGRAMME -- IGeLU -- Ghent 29 August - 2 September 2010			

We look forward to seeing you all in Ghent. To all our IGeLU and ELUNA friends, please register for the conference at http://www.igelu2010.org

				Pre-Conference Events
Time	Session	Room	Track	**28 August, Saturday**
9:00-17:00	0.1	Ghent University Library Meeting Room	IGeLU SC	IGeLU Steering Committee Meeting
13:00-17:00	0.2	Ghent University Library Basement	IGeLU PWG Coordinators	IGeLU PWG Coordinators Meeting
Time	Session	Room	Track	**29 August, Sunday**
9:00-13:00	I	Ghent University Library Reading Room	SC, PWG and SIWG leaders	IGeLU Steering Committee and Product and Special Interest Working Group Coordinators (with sandwiches for lunch 13:00-14:00) -- Note earlier start time than last year
14:00-16:00	II	Ghent University Library Reading Room	SC, INUG, PWG & SIWG leaders	Joint IGeLU SC and National/Regional User Group Representatives (including PWG and SIWG coordinators) -- Note earlier start time than last year
16:00-17:00	III	Ghent University Library Reading Room	SC, INUG, PWG, SIWG leaders & Ex Libris	IGeLU SC/INUG/PWG/SIWG and Ex Libris Management Coffee Break and Social Time
17:00-18:30	IV	Ghent University Library Reading Room	SC, INUG, PWG, SIWG leaders & Ex Libris	IGeLU SC/INUG/PWG/SIWG and Ex Libris Management Meeting
				Conference Events
19:00-21:00		SUNDAY	Everyone come!	Welcome reception @ Ghent University Library (Boekentoren = Booktower)
				Registration will be open during the reception
30 August, Monday				**30 August, Monday**

8:00		UFO Foyer		Registration opens
9:00-10:30	1	UFO 1	Plenary	Opening Session - Welcome remarks - Sylvia Van Peteghem, Chief Librarian, Ghent University Library - IGeLU Update, Chair's Report, Introduce Steering Committee -Jiri Kende, IGeLU Steering Committee Chair - Ex Libris Report - Matti Shem Tov, President - Poster presenters - quick takes - 1 minute previews --- Moderator: Jiri Kende, FU Berlin, IGeLU Steering Committee Chairman
10:30-10:45		UFO Foyer		Coffee break
10:30-10:45		Grote Kamer	Ex Libris Product Demo	Aleph Carmit Marcus, Noam Kaminer & Yoel Kortick
10:45-12:00	2	UFO 1	Keynote	Keynote address -- "It's About Time..." - Herbert Van de Sompel --- Moderator, Sylvia Van Peteghem
				ABSTRACT: TBD by Herbert when it is time
12:00-13:15		Cafe and Balzaal		Lunch break
		Sal de Majolica		Lunch -- IGeLU Steering Committees and Haifa Conference Planners
12:00-13:15		Grote Kamer	Ex Libris Product Demo	SFX/Verde/bX Christine Stohn & Nettie Lagace
13:15-14:30	3.1	UFO 1	Ex Libris	Ex Libris Strategy and Product Update Summary -- Oren Beit-Arie, Chief Strategy Officer and Nancy Dushkin, Corporate VP, Discovery and Delivery Solutions, Ex Libris --- Moderator: Michael Fake, London School of Economics, UK, IGeLU Steering Committee
14:30-15:30	3.2	UFO 1	Ex Libris	Primo and Primo Central Product Update, Roadmap and Q&A - Jørgen Madsen, Primo Product Manager and Tamar Sadeh, Director of Marketing, Ex Libris --- Moderator: Mandy Stewart, Resource Discovery Projects Manager, British Library
				Information on new releases and product direction.
15:30-16:00		UFO Foyer		Coffee break
15:30-16:00		Grote Kamer	Ex Libris Product Demo	DigiTool Yuval Richler
16:00-18:00	4			Breakout for session #4 (2 hours)
	4.1	Brugzaal	Voyager	Voyager Product Update, Roadmap and Q&A - Mike Dicus, Voyager Product Manager, Ex Libris Voyager PWG Business Meeting --- Moderator: Habib Tabatabai, University of Central Oklahoma
				Information on new releases and product direction followed by the PWG business meeting which will include a report of the activities of the PWG and general discussion.
	4.2	UFO 1	Aleph	Aleph Product Update, Roadmap and Q&A - Carmit Marcus, Aleph Product Manager, Ex Libris Aleph PWG Business Meeting --- Moderator: Gerard Bennett, Systems Librarian, University of Westminster
				Information on new releases and product direction followed by the PWG business meeting which will include a report of the activities of the PWG and general discussion.

	4.3	UFO 2	**SFX**	SFX Product Update, Roadmap and Q&A - Christine Stohn, SFX Product Manager, Ex Libris SFX PWG Business Meeting --- Moderators: Mark Dehmlow, Digital Initiatives Librarian, University of Notre Dame
				Information on new releases and product direction followed by the PWG business meeting which will include a report of the activities of the PWG and general discussion.
	4.4	Dansstudio	Primo	Primo PWG Business Meeting --- Moderator: Mandy Stewart, Resource Discovery Projects Manager, British Library
				The PWG business meeting which will include a report of the activities of the PWG and general discussion building on the information learned in Session 3.2.
	4.5	Mokabon	DigiTool	DigiTool Product Update, Roadmap and Q&A -Yuval Richler, DigiTool Development & Product Manager, Ex Libris DigiTool PWG Business Meeting --- Moderator: Luis Miguel Costa, University of Porto
				Information on new releases and product direction followed by the PWG business meeting which will include a report of the activities of the PWG and general discussion.
18:15-19:00		**UFO**		**CIRCUS! CIRCUS! CIRCUS!**
20:00- 22:00			*Everyone Come!*	*Social evening @ NTG Foyer* *The 'Koninklijke Nederlandse Schouwburg' building*
31 August, Tuesday				**31 August, Tuesday**
8:00		*UFO Foyer*		*Registration opens*
8:30-9:00	5	UFO 1	IGeLU	IGeLU Assembly of Members - Presentation/approval of Budget - Introduction of candidates --- Moderator: Jiri Kende, IGeLU Steering Committee Chairman
9:00-10:30	6	UFO 1	Ex Libris	URM Update - John Larson, Omri Gerson and Susan Stearns, Ex Libris --- Moderator: Michele Newberry, Florida Center for Library Automation, IGeLU Steering Committee
				Since the introduction of the URM in Madrid, more substantive plans for its development have evolved. This session will build on the information from Helsinki and the work that has ensued in the interim to give the audience an update of both the architecture design and the role the URM plays in the future of both the company and the customers.
10:30-11:00		*UFO Foyer*		*Coffee break*
10:30-11:00		*Grote Kamer*	*Ex Libris Product Demo*	*Primo / Primo Central* *Jørgen Madsen & Tamar Sadeh*
11:00-12:30	7			**Breakout for session #7 - 90 min**
	7.1	UFO 2	Consortia SIWG	Consortia SIWG Meeting - Business Meeting - Main Focus: URM and Consortia - Discussion --- Moderator: Peter Klien, The Austrian Library Network and Service Ltd
				Business meeting and round-table discussion.

	7.2	Brugzaal	Verde	Verde Product Update and Q+A Update - Nettie Lagace, bX and Verde Product Manager, Ex Libris --- Moderator-Update: Andreas Sabisch, Verde Project leader; IT manager, Freie Universität Berlin, Universitätsbibliothek --- Moderator-Q&A: Richard Cross, eServices Manager (Resource Discovery), Nottingham Trent University	
				Information on new features and development in Verde. A main topic will be the new SFX 4.1 communication mechanism. At the end for the Product update Netti Lagace will present some features of Ustat, the new Ex Libris statistic tool as well.	
	7.3	UFO 1	MetaLib	MetaLib Product Update and Q&A - Gilad Gal, Senior Product Manager, Ex Libris MetaLib PWG Business Meeting --- Moderator: Meg Bate, Support Officer, AARLIN	
				Information on new releases and product direction followed by the PWG business meeting which will include a report of the activities of the PWG and general discussion.	
	7.4	Dansstudio	Rosetta	Rosetta Product Update, Roadmap and Q&A - Ido Peled, Rosetta Product Manager, Ex Libris --- Moderator: Yves Maurer, Bibliothèque Nationale de Luxembourg, Luxembourg	
				Information on new releases and product direction followed by the PWG business meeting which will include a report of the activities of the PWG and general discussion.	
	7.5	Mokabon	Special Libraries SIWG	Special Libraries SIWG - Business Meeting - Discussion --- Moderator: Jesús Bustamente, Cedefop, Greece	
				Business meeting and round-table discussion.	
12:30-14:00		*Cafe and Balzaal*		*Lunch break*	
		Sal de Majolica		*Lunch - IGeLU and ELUNA Steering Committees*	
12:30-13:30		*Grote Kamer*	*Ex Libris Product Demo*	*MetaLib* *Carmit Marcus & Eitan Ben David*	
13:30-14:15		*Grote Kamer*	*Ex Libris Product Demo*	*Voyager* *Mike Dicus & Shelley Hostetler*	
13:45-14:15	*8*	*UFO Foyer*	*PLENARY*	*Poster Session Presentations*	
				SEE POSTER SECTION BELOW FOR DETAILS	
14:15-15:15	9			**Breakout for session #9 - 60 min**	
	9.1	Dansstudio	Primo	**Primo in Austria: maximising functionality and minimising individual efforts by resource sharing within a homogenous consortium** **-Wolfgang Hamedinger, Managing Director, The Austrian Library Network and Service Ltd.** **-Victor Babitchev, Chief Analyst, The Austrian Library Network and Service Ltd.** **--Moderator: Gary Johnson, College Center for Library Automation Florida, USA**	
			Aleph	The Austrian Library Network (OBV) provides services for over 70 institutions (28 Aleph 500 and 7 Alephino systems). The Central Aleph 500 database core is the catalogue containing 8 million records plus holdings and authority files. The central office operates a digital repository holding 400,000 digital objects linked to the catalogue. The OBV is modestly staffed and thus strives for efficient solutions. In 2008 a consortium working group recommended creating a "complete" and "accurate" integrated search environment. Primo was chosen and implemented in 2009 at the two largest Austrian university libraries, joined in 2010 by four more institutions. All use the same Primo instance. As recommended by the working group, full text indexing along with update workflows has been implemented.	

30	**9.2.1**	UFO 2	Other/General	**Stats out of the closet - using Management Information** **-Peter Price, Library Management Systems Manager, University of Plymouth**
				We recently undertook a small restructure in the "back-office" areas of the University of Plymouth Library. We revisited the areas of importance and created a new area Contract and Negotiation. This team includes a full-time post looking to embed evidence-based decision making. Our Management Information Assistant post is responsible for gathering statistics from across all our Ex Libris and other library support systems to allow a real look at the cost effectiveness of our entire stock, physical and electronic. This paper outlines our plans and drivers for this post. Statistics are no longer the secret of the library!
30	**9.2.2**	UFO 2	SFX	**Using SFX tools for analysis of e-journal holdings** **-Liesbeth Oskamp, Online Services Manager, National Library of The Netherlands**
				The Netherlands national library subscribes to a large number of e-journals. Access is supplied through MetaLib and SFX. With rising costs of subscriptions, we wanted to take a critical look at usage by our patrons and to check our packages for overlap. We analysed our e-journal holdings using the data in the log files and SFX statistics, and aided by the SFX collection tool. The results show if we should revise our subscriptions, and if it is possible to reduce subscription fees. In this presentation we will take you through the process of analysis, and share the outcome with you.
				--Moderator: Inga Overkamp
30	**9.3.1**	Foyer Theatrezaal	Voyager	**Engagement and integration: getting closer to your users with Voyager web services** **-Huw Jones, Systems Librarian, Cambridge University Library**
				Library users have always been something of a mystery to many librarians, but in an era of electronic resources, where many users never set foot in a library, how can librarians engage with users and integrate library services into their lives? In Cambridge, we use Voyager web services to embed library services where they are most useful to our users. I present our experience in developing a widget to offer library information and functionality in our VLE, iGoogle, and Facebook, and describe our plans to use web services in conjunction with data held in other parts of the University such as reading lists, exam papers, and course handouts.
30	**9.3.2**	Foyer Theatrezaal	Voyager	**EnCLaVE : Enriched Catalogues for Learners and Virtual Environments** **-Morag Watson, Digital Library Development Manager, Edinburgh University Library**
				A report of the EnCLaVE: Enriched Catalogues for Learners and Virtual Environments JISC funded project. This project has recently been funded by JISC to identify and develop enrichment and social networking functionality within the Voyager LMS OPAC, and to develop and test innovative wordcloud searching options. We are also going to be looking at ways to embed Voyager catalogue searches into a learning space, such as WEBCT, and then to evaluate these developments against user needs.
				--Moderator: David Friggens, University of Waikato, New Zealand
30	**9.4.1**	UFO 1	Primo	**Where users look: implications for information delivery through Primo** **-Tom Ruthven, Digital Library Innovation and Development Manager, University of New South Wales**
			Aleph	Heat maps from a usability study of Primo 2 are used to examine the placement of information presented to users and the type of information they expect to see. Implications for the Primo user interface and where data is stored will be discussed. Since implementing Primo 2.1 in February 2009, UNSW Library has been steadily working towards making Primo our single search interface. The Primo 3 user interface will replace the ALEPH OPAC.
30	**9.4.2**	UFO 1	Primo	**Creating a good experience: Implementing Primo with a focus on usability** **-Dana McKay, User Experience Architect, Swinburne University of Technology Library**
	Cancelled		Aleph	Swinburne University of Technology Library has a strong focus on usability and user experience. When we implemented Primo 2.1, our implementation and customisation decisions were made in a multidisciplinary team that included our in-house user experience consultant. We describe how user experience concerns affected our decisions, including why we elected to separate remote and local searching; the techniques used to guide our decision making, including scenarios and personas; and the changes we would have liked to have made to our interface for user experience reasons that simply were not possible, in the hope that these options can be incorporated into future versions of Primo.
				--Moderator: Mandy Stewart, British Library, UK
	9.5	Brugzaal	Aleph	**(re)Cycling Metadata, from carrier pigeon to more sophisticated methods** **-Bas Vat, Project Manager / Consultant Library Systems, Leiden University Library** **- Theo Engelman, Senior Systems Librarian, Utrecht University Library;** **--Moderator: Fay Harrison, eServices Manager (LMS), Nottingham Trent University**

				(yellow)	The Netherlands Union catalogue, maintained by OCLC-PICA, offers bibliographic metadata but is also used to locate local holdings and copies of items. It features a very useful and cost-effective ILL service available to both libraries and patrons, charging their deposits for ILL transactions using clearing house functionality. Local catalogues use both PICA and Aleph. All four Aleph-based academic libraries use their own method of getting metadata into their local and union catalogue: How do they do this, Why, and When will they stop doing this in different ways? Can the Dutch situation be an example for the URM metadata management sharing model, and if so, how can we improve our workflows?
	9.6	Mokabon	Verde		Verde Lightening Talks and PWG Business Meeting -- Moderator-Lightening Talks: Richard Cross, eService Manager (Resource Discovery), Nottingham Trent University -- Moderator-Business Meeting: Andreas Sabisch, Verde Project leader; IT-manager, Freie Universität Berlin Universitätsbibliothek
					This session will begin with a discussion of the participants problems and features in their Verde installation follwed by the business meeting of the VERDE PWG.
15:15-15:45		*UFO Foyer and Vooruit Cafe*			*Coffee break*
15:15-15:45		*Grote Kamer*	*Ex Libris Product Demo*		*Open Platform* *Tamar Sadeh*
15:45-16:45	10				Breakout for session #10 - 60 min
30	10.1.1	UFO 1	Primo		The Early Adopter – Primo Version 3 and Primo Central -Habib Tabatabai, Director of Systems and Technical Services, University of Central Oklahoma
			Voyager		The possibility that we could make Primo the single portal/frontend for many of our resources and services demanded that we look more closely at user expectations, ease of navigation within Primo, the speed which content is retrieved and delivered, and possible bottlenecks. As a result we planned to upgraded our Primo to version 3. At the same time we made a decision to integrate Primo Central into the mix. This presentation will expand on background, justifications, what we have learned, and what is the outlook of our journey.
30	10.1.2	UFO 1	Primo		Primo v.2 and V.3 experience at Yonsei University -Lee, Won Sang, System Librarian, Yonsei University Library
			Aleph		Since 2007 Yonsei University Library has promoted development of a next-generation academic information system to provide users with more innovative scholarly information services. 1. Primo environment at Yonsei; 2. Primo benefits for library users: data and statistics; 3. Yonsei's enhancement requests for Korean users: Did you mean, DDC Enrichment, Logout bug, Korean search problem, Highlight function in search term, Wildcard search bug, RSS Error, Interoperability problem "No Fulltext Available"; 4. UI customisation issues: Primo CSS, Aleph via Primo, My Library Card, Language Interface: 5. Primo central environment, especially Korean content; 6. What we learned from Primo 3 upgrade.
					--Moderator: Christian Haenger, University Mannheim, Germany
30	10.2.1	Brugzaal	bX		bX Product Update - Nettie Lagace, bX and Verde Product Manager, Ex Libris
					Information on new releases and product direction.
30	10.2.2	Brugzaal	bX		To bX or not to bX? -Amanda Russell, Senior Subject Librarian (Arts, Design and Architecture), University of Plymouth
					The University of Plymouth has been trialling the Ex Libris bX journal article recommender service for the past year. Despite low key marketing of this product the statistics have produced some surprising results - at least for the subject librarians! How are our users using our services? This presentation discusses the findings and implications for future developments of our "discovery" tools. We will also look at the pros and cons of releasing our usage statistics to improve bX recommendations; it came as something of a surprise to realise we are currently the only UK customer allowing harvesting of our data.
					--Moderator: Liesbeth Oskamp, National Library of the Netherlands, Netherlands
30	10.3	Foyer Theatrezaal	DigiTool		Description, discovery and delivery of original materials: DigiTool, Primo and Voyager at State Library of Queensland -Margaret Barram, Senior Librarian, Digital Applications , Stat eLibrary of Queensland

				Primo	When Ex Libris merged with Endeavor in December 2007, DigiTool became the ongoing digital asset management system product from the company. ENCompass users were to move their data to DigiTool. In 2008, the State Library of Queensland became one of the first Primo customers and took the opportunity presented by these system changes to re-design the description, discovery, and delivery of original materials using DigiTool, Primo, and Voyager. This presentation is a case study of how and why the library carried out this re-design, beginning with an overview of the State Library of Queensland's services, collections, and clients, covering resource discovery of original material in ENCompass and now Primo, the interactions with DigiTool and Voyager.
					--Moderator: Mathias Gross, Bavarian State Library, Germany
	10.4	Dansstudio	Aleph		**Customising Ex Libris Products Using Open Standards and Tools Part II: The Sequel** **-Mark Dehmlow, Digital Initiatives Librarian, University of Notre Dame** **--Moderator: Mark Dehmlow, University of Notre Dame, USA**
					Last year I gave a presentation demonstrating how Ex Libris' open platform strategy opens up a world of possibility for libraries to customise and extend Ex Libris products. This session will extend that conversation by providing new examples and strategies for implementing many different technologies that can be used in this context and to describe what they are, and how they work. Technologies covered will include AJAX, XSL, XML, web services, JQuery, and JSP. For each technology discussed there will be a practical demonstration of how that technology can be applied to an Ex Libris product.
30	10.5.1	Mokabon	Aleph		**What's up with LINDA? - from Voyager to a two-system solution and onwards** **- Minttu Hurme, Systems Analyst, National Library of Finland**
				Voyager	In December 2008 LINDA, the Union Catalogue of Finnish University Libraries, migrated from a Voyager Union Catalogue to an Aleph Central Catalogue, while the local catalogues stayed in Voyager. This presentation describes the two-system solution, discusses our experiences with moving to Aleph, and explores our current challenges: implementation of authority control and plans to expand LINDA to a National Union Catalogue.
15	10.5.2	Mokabon	Other/ General		**Maximising use of resources - the marriage behind a reading list system and Ex Libris products** **-Peter Price, Library Management Systems Manager, University of Plymouth**
					The Aspire reading list system enables academics to find and then cascade discovery of any type of material to students. We use Ex Libris systems to manage our physical and electronic resources, but at times they are more complex than students need. By allowing easy discovery by academics and a simple bookmark tool we are already seeing an increase in retrieval of library information where and when it is needed. We have also had feedback that the display of Voyager holdings is much clearer outside of Voyager! We need to ensure better value for money across our systems and Aspire is helping us do that with Ex Libris systems.
					--Moderator: Michael Fake, London School of Economics, UK
30	10.6.1	UFO 2	Aleph		**UBA Mobile - University of Amsterdam Library goes mobile** **-Roxana Popistasu, System administrator/consultant, Library of the University of Amsterdam** **-Lukas Koster, Library Systems Coordinator, Library of the University of Amsterdam**
				MetaLib	Presenting the mobile library website project of the University of Amsterdam Library. The two main features that distinguish mobile, hand-held computing from other environments are: (1) web access any time anywhere; (2) location awareness by means of geolocation, GPS. Any mobile services project must focus at least on the first, preferably on both. As it is still unclear what mobile services library customers expect and appreciate, and this may change frequently, the Library of the University of Amsterdam decided to adopt an "agile" approach which entails frequent quick releases. The presentation shows background and implementation of the UBA Mobile project.
30	10.6.2	UFO 2	Aleph		**Mobilise UGent** **-Patrick Hochstenbach, Digital Architect, Ghent University**
					According to forecasts, in 2013 the number of browser-equipped phones will exceed the number of conventional computers (1.83 against 1.78 billion). In 2015, smartphones will be the primary browsing devices. These forecasts are probably reality considering surveys from USA and the Netherlands, which found that over 40% of students use smartphones for Internet access on an (ir)regular basis. We look at the Belgian mobile landscape and Ghent University Library's response, including our 2009 prototype mobile interface and native applications for all major mobile platforms built into the Aleph catalog and the Ghent University website, and discuss pros and cons of both approaches, in-house web-development versus building native applications
					--Moderator: Sylvia Van Peteghem

Time	#	Room	Product	Description
17:00-18:15	11	UFO 1	IGeLU	IGeLU Activities -NERS update and demo -CKB enhancements -Primo and SFX collaborative testing
				Moderator: Michele Newberry, Florida Center for Library Automation, IGeLU Steering Committee
18:15-until ??				*Free evening to enjoy Ghent as you choose*
1 September, Wednesday				**1 September, Wednesday**
8:00		*UFO Foyer*		*Registration opens*
9:30-10:45	13	UFO 1	Ex Libris	URM Presentation - Susan Stearns, Ex Libris -- Moderator: Lukas Koster, IGeLU Steering Committee
				Representatives from Boston College and KU Leuven will discuss their experience as a URM Development Partner with an emphasis on the work they have done to date in testing Drop 1 of URM. Susan Stearns of Ex Libris will report on experiences from the other Development Partners with time for questions from audience on the URM Development Partnership process.
10:45-11:00		*UFO Foyer*		*Coffee break*
10:45-11:00		*Grote Kamer*	*Ex Libris Product Demo*	*Aleph* *Noam Kaminer & Yoel Kortick*
11:00-12:30	14	UFO 1	Ex Libris	Ex Libris General Q&A --- Moderator, Peter Klien, The Austrian Library Network and Services Ltd
				A tradition at IGeLU conferences, this session gives Ex Libris an opportunity to respond to general questions submitted in advance by the customers about the company and its directions.
12:30-14:00		*Cafe and Balzaal*		*Lunch break*
		Sal de Majolica		*Lunch - IGeLU Steering Committee and Ex Libris Management*
12:30-14:00		*Grote Kamer*	*Ex Libris Product Demo*	*Rosetta* *Ido Peled*
14:00-15:00	15			**Breakout for session #15 - 60 min**
	15.1	UFO 1	Primo	Customising the Primo Experience for Your Users -Mark Dehmlow, Digital Initiatives Librarian, University of Notre Dame --Moderator: Mark Dehmlow, University of Notre Dame, USA
			Aleph	Primo offers many tools in the back office to customise the interface for your users. The system's flexibility is extended by many html hooks to apply CSS-style information to, and some very interesting results can be realised by working within the J2EE framework. When any of these options fail, you can always use JQuery to force some very interesting results. This presentation details how we customised Primo, which tools we used, and how other sites can take advantage of web standards to create the user experience they want for their users.
	15.2	UFO 2	Aleph	Aleph 20.0 Development for Yonsei University -Kyungha Kang, Manager of Acquisitions and Cataloging Team, Yonsei University Library and Information Services -Sujung Beom, Supervisor of Acquisitions and Cataloging Team, Yonsei University Library and Information Services --Moderator: Mike Ryan, College Center for Library Automation Florida, USA

				Yonsei University, one of the largest universities in Korea, introduced a full suite of Ex Libris solutions and requested the development of eight new functions that accommodate local needs and the size of the university. The functional requirements included in Aleph 20.0 are: Bulk ordering and bulk arrival; Load invoice by vendor file; Cataloging aids for fixed-length fields; Rush cataloging request; Automatic generation of item number based on chronology and Elrod; KERIS bulk uploading via Z39.50; Shelf list sorting order; Korean segmentation for enhancement of Hangul search. In this presentation, we would like to introduce some of these major functions that can be applied to any kind of libraries worldwide.
	15.3	Foyer Theatrezaal	Focus Group Members	URM Focus Group – Members only - Susan Stearns, Ex Libris
				This is a meeting for the members of the new, consolidate URM Focus Group. The meeting will provide an opportunity for any Focus Group members attending IGeLU to meet each other face-to-face. In addition, Ex Libris and the group members will discuss where we are with the new process being implemented with the Focus Group. Any questions of interest can be submitted by the focus group members in advance to Susan Stearns <Susan.Stearns@Ex Librisgroup.com>
30	15.4.1	Mokabon	Voyager	Room bookings / media scheduling booking screen - booking a seat on the Voyage -Peter Price, Library Management Systems Manager, University of Plymouth
				When does usability override functionality? Answer: when you are looking at Voyager Media Scheduling. While VMS had many of the functions we needed to support booking and "issuing" of rooms, the patrons just could not use it. They couldn't use the web-booking form to find a suitable room and date/time match. So we have to use the MRBS Open Source system to allow a "simple" end-user self-booking screen which doubles the work for the library staff. Why are few people using the potential of VMS? When, if ever, is Voyager going to be really self-service? Is this one of the areas for API development?
30	15.4.2	Mokabon	Voyager	Weeding Fees -Eevaliisa Colb, Information Systems Specialist, Helsinki University Library -Toni Vallden, Information Systems Specialis, Helsinki University Library
				"Weeding fees" is a case study of the steps Helsinki University Library took to ensure the legality of the library fees and fines in the Helka library system (Voyager 6.2). This seemingly simple issue turned out to be surprisingly complex. The project was initiated because of the Finnish law of governing expiration of debt. The goal was to legitimise, facilitate, and harmonise procedures at the 25 Helka library service desks, as well as to avoid further loss of revenue.
				--Moderator: Michael Fake, London School of Economics, UK
30	15.5	Brugzaal	MetaLib	Integrating MetaLib and SFX into the Andalusian Public Health System Virtual Library - Teresa Matamoros Casas, Information Technologies, Biblioteca Virtual del Sistema Sanitario Público de Andalucía
			SFX	A successful virtual library enables all users to access all its resources independent of the user's location. Achieving this goal for the Andalusian Public Health System was particularly difficult because it comprises 10 research centres and 95,000 health-care professionals. We describe our solutions to the problems encountered which included installing a federated authentication and authorisation system, adapting this system to MetaLib and SFX, reutilising the existing software and developing a PHP connector between applications, providing simplified access to MetaLib via Xerxes integrated into a Drupal website.
				Moderator: Meg Bate
	15.6	Dansstudio	SFX	The SFX Administrator's Perl 101 -Mathias Kratzer, Deputy Head of Bavarian Virtual Library, Bavarian State Library, Munich --Moderator: Mathias Kratzer. Bavarian State Library, Germany
				Always wanted to understand what's happening inside of SFX? Are you following SFX-DISCUSS-L closely but feel desperately unable to apply the Perlish hot fixes for broken links suggested there by other customers? Your institution offers lots of information resources which lend themselves to be integrated as local SFX targets or sources but you hesitate to attend Mark Dehmlow's hands-on training on writing the corresponding parsers because you feel you lack the necessary Perl basics? Then THIS is definitely the right session for you. Come one, come all, and get to know the (sometimes spitting but) always helpful and faithful camel!
				15 minutes to change rooms

15:15-16:15	16				Breakout for session #16 - 60 minutes
30	16.1.1	UFO 1		Primo	Large, medium, small - how much information do our patrons need in Primo? -Christian Hänger, Head of library IT, Uni Mannheim
					Mannheim University Library built its own "Primo Central" containing about 22 million items. Being one of the collaborative testers of Primo Central we also present patrons with 100 million articles of journal aggregators like EBSCO. This leads to the central question of how much information do our patrons need. First experiences with Primo at Mannheim show that our patrons are often confused by unexpectedly large result sets. Thus we are considering two possible approaches to solve this: reduction of the searchable content by measuring the relevance of journals or improvement of the subject indexing through automatic indexing of all items in Primo.
30	16.1.2	UFO 1		Primo	No more catalogue! Embedding Primo in the libray website -Teula Morgan, Manager, Online Services and Strategies, Swinburne University of Technology
					Swinburne Library's implementation of Primo motivated major changes to the way the Library describes and presents its services. Primo has been implemented as an embedded part of the Library website. This simplifies our message to users: just go to the Library website to find what you need. This change involved various considerations, e.g.: Terminology and branding: When there is no more separate "catalogue" how do we talk about searching library resources? How do we move from an individual brand for the catalogue to a single, cohesive library brand? Visual consistency: How do we balance the best layout for Primo against achieving visual consistency with our library and university websites?
					--Moderator: Richard Cross
30	16.2.1	UFO 2		Aleph	Joined up thinking: interoperability and opportunities -Margaret Feetham, Digital Library Development Manager, Southampton Solent University
				Other	A look at the situation two years after the phased purchase of Aleph, ARC, MetaLib, Primo, and SFX by Southampton Solent University concentrating specifically on how usage of the Ex Libris suite has allowed us to offer improved services to our customers and gain efficiencies. Looks also at the conceptual changes needed to persuade staff to lose time-honoured practices. Finishes with benefits still anticipated from use of Primo v3 and Primo Central; use of Verde; use of SFX r 4 for ebook access and decreasing the number of circulation services requiring staff intervention.
30	16.2.2	UFO 2		MetaLib	MetaLib & Primo: working side by side -first experiences - Stefan Lohrum, Manager IT, Cooperative Library Network Berlin-Brandenburg (KOBV)
				Primo	KOBV has been a long time user of MetaLib and the Berlin University Consortium has purchased Primo. Although there is MetaLib database searching in Primo interface is it limited. KOVB have been looking at ways to get these two packages working together so you can take advantage of the best of MetaLib while taking advantage of the Primo environment.
					--Moderator: Jeremy Acland
30	16.3.1	Mokabon		DigiTool	The on-the-fly conversion circus -Matthias Gross, Head of Bavarian Virtual Library, Bavarian State Library, Munich
				Rosetta	Benefits and challenges of on-the-fly format conversions are discussed, as they can lead to more flexibility for the end-user in supporting different viewers or download and printout services. Some aspects of format conversions that are also important for creating derivatives to be stored are included.
30	16.3.2	Mokabon		DigiTool	Enhancing Digitool with a new METS/ALTO viewer -Yves Maurer, Head of Digitisation, National Library of Luxembourg -Carlo Blum, Head of IT, National Library of Luxembourg
					Have you ever thought that the viewers included in Digitool are not sufficient for your purposes? We present a completed project for our viewer for digitised newspapers in the METS/ALTO format. The presentation covers the business case for developing our own viewer as well as some technical overviews about the technology in play such as Digitool's web services.
					--Moderator: Dirk Willinghöfer
30	16.4	Brugzaal		Voyager	Mobile-ising the Library -David Friggens, Systems Librarian, University of Waikato

				This presentation looks at the ways that we at the University of Waikato, and our colleagues in the Library Consortium of New Zealand, have been making our library information and services available to mobile users. We have aimed broadly, encompassing the Voyager catalogue, the extended library website, our digital collections, and we have considered which new services to offer. We have implemented some home-grown solutions, and utilised a range of tools and services (both commercial and open source).
				--Moderator: Fiona Burton
30	16.5.1	Foyer Theatrezaal	Aleph	**Directionally challenged** -Esther Guggenheim, Bibliographic Systems Librarian, National Library of Israel
				Do you use right-to-left scripts (such as Hebrew or Arabic) in your catAlephog? Have you noticed how punctuation characters (including hyphens, parentheses, etc.) tend to get misplaced when combining the use of RTL and LTR scripts? Unicode includes Directional Formatting Codes to align text in different scripts; in most programs, e.g. word processors, they are added automatically. Aleph 500.18 and above supports the use of directionality characters. After setup, the cataloger can add the directionality characters in the GUI. I present the configuration of the server and local PC files necessary and tips based on experience made at the National Library of Israel and the Yad Ben-Zvi Library.
30	16.5.2	Foyer Theatrezaal	Other/ General	**Search for the golden record OR where cataloguers fear to tread** Vicki Maguire, Resource Description Manager, University of Plymouth
				Is it so that banks of cataloguers or a cataloguing department is no longer required in every library? At the University of Plymouth we have done away with "cataloguers" and replaced them by more multi-function Metadata Administrators. They have the skills, aptitudes, and enthusiasm to assist in describing all unique items. We are a multi-discipline university with a large collection of "textbooks", titles that exist in most libraries: Why waste time describing these? We realise this may upset some colleagues who are very perturbed about the de-professionalisation of this approach; however, as institutions trying to survive after the credit crunch we need to diversify.
				--Moderator: Judith Smart
	16.6	Dansstudio	SFX	**Extending SFX Through Building Custom Target Parsers and Displayers** -Mark Dehmlow, Digital Initiatives Librarian, University of Notre Dame --Moderator: Mark Dehmlow, University of Notre Dame, USA
			Aleph	This session will focus on how to create custom target parsers and displayers to extend SFX. The session will demonstrate how to work with the "context object" of the central components in the SFX framework as well as providing a practical focus on how to write PERL code to accomplish this end. This will be a very low-level demonstration, actually digging into how PERL is implemented in SFX, and it is recommended that attendees have some basic background in PERL.
				15 minutes to change rooms
16:30-17:15	17	UFO 1	Plenary	**Closing Session** - Report on voting results - Thanks to the hosts - Greetings from our next hosts - Conference goodbyes --- Moderator: Jiri Kende, IGeLU Steering Committee Chairman
17:15-17:45		*UFO Foyer*		*Goodbye Coffee break*
				IGeLU General Conference Adjourned - Thank you everyone!
				2 September, Thursday
2 September, Thursday	*0.3*	*Ghent University Library*	*IGeLU SC and PWG coordinators*	*SC and PWG Post-Conference Planning Meetings*
9:00-10:00				*SC (new&old) meet with PWG coordinators (new&old)*

10:00-11:00				NERS Overview
				Coffee/Tea/Juices - light refreshment
11:00-12:30			Steering Committee (7)	Steering committee meeting
11:00-12:30			PWG leaders	Individual PWG coordinators meetings (4-8 people each) - Screen Projector & Internet needed
				Aleph (9)
				MetaLib (4)
				SFX (7)
				Voyager (6)
				Primo (8)

				TUESDAY 31 AUGUST
13:45-14:15	*8*	*UFO Foyer*	*Plenery*	**NO-CONFLICT POSTER SESSION**

IGeLU	**IGeLU A – Z** **Peter Klien, The Austrian Library Network and Service Ltd**
	A short overview of IGeLU's organisation and work for everyone who wondered what goes on all year between conferences.
IGELU	**Exercises in democracy: uncovering the mysteries of IGeLU elections** **Peter Klien, The Austrian Library Network and Service Ltd**
	A poster to help people understand who has to be elected when (Chair, SC, PWG coordinators etc.), how elections are organised, how people can cast their ballots and what lies behind the legendary "proxy votes".
IGELU	**Get on our NERS!** **Marcus Zerbst, Lukas Koster, Mark Dehmlow**
	IGeLU and ELUNA are working on a New Enhancement Request System. The current database for Aleph requests proved itself for years, but it was designed for one product only. We are now heading towards a joint and generic, multi-product/multi-user group system. This will work for both software and knowledge base enhancement requests, and it will be powerful: We implement all authentication and authorisation needs. There will be sophisticated voting procedures, aligned with each product's specifics. Reporting features, import, export, extensions and much more.
Aleph	**Hybrid course-readings system: Aleph + in-house development** **- Yosef Branse, Database and Programming Coordinator, University of Haifa Library**
	The University of Haifa Library's course readings system is a composite of the Aleph module (HAI30 library) with a locally-developed user interface designed to meet stringent "fair-use" guidelines and provide lecturers and students with efficient, personalised access to electronic offprints assigned as course readings. The system exploits the Aleph course-reading module, with additional elements based on Linux shell programming, php scripts and the Oracle database. Cooperation with the University' MIS department for maintaining uptodate information regarding courses and student enrollment is a central feature of the system.
Other	**Rolling out the red carpet - is there an argument for charging for enhanced services?** **- Peter Price, Library Management Systems Manager, University of Plymouth**
	No Library likes to restrict access to services, but in these hard economic times we are having to review what are our core services, and which are enhanced? And if the service is enhanced, is there an argument to introduce charging? Before Voyager the University of Plymouth restricted access to Inter Library Loan to post-graduate and academic staff; with the introduction of a self-service model we were unable to filter requests by patron group. This poster outlines some of the issues around core and enhanced services using Document Delivery / ILL as a case study.
Other	**OpenAIRE - Open Access Infrastructure for Research in Europe** **- Inge Van Nieuwerburgh, Keeper of digital collections, Ghent University Library**

	OpenAIRE (Open Access Infrastructure for Research in Europe) is a three-years project funded under the 7th Framework Programme of the European Commission and will implement Open Access on a pan-European scale. This ambitious effort unites 38 partners from 27 European countries. The main goal of OpenAIRE is to support the Open Access pilot, launched by the European Commission in August 2008. This Open Access pilot, which covers about 20% of the FP7 budget, commits researchers from 7 thematic areas (Health, Energy, Environment, Information & Communication Technology, Research Infrastructures, Socio-economic sciences & Humanities and Science in Society) to deposit their research publications in an institutional or disciplinary Open Access repository, to be made available worldwide in full text. OpenAIRE will establish underlying structures for researchers to support them in complying with the pilot through European Helpdesk System, build an OpenAIRE portal and e-Infrastructure for the repository networks and explore scientific data management services together with 5 disciplinary communities.
Aleph	**Three-step de-duplication and other Aleph-solutions for LINDA** **- Minttu Hurme, Systems Analyst, National Library of Finland**
	This poster presents three-step de-duplication process for incoming records and some other configurations and add-ons that we have built using Aleph's in-built tools, Unix shell scripting and some Perl programming for LINDA, the Union Catalog of Finnish University Libraries.
Voyager	**Can pay, will pay?** **-Denise Brown, Library User Services Administrator, University of Plymouth** **-Peter Price, Library Systems Manager, University of Plymouth**
	The University of Plymouth is keen to provide as many facilities as possible in self-service mode, practised successfully for many years. Now we are exploring online payment of fines and fees. A Webpart has been developed giving users a "snapshot" of their Voyager account (how many items on loan, fines & fees owing, etc.), to which we have added a PAY button enabling users to pay charges through the Web Page Marketing (WPM) company. The next phase will pilot automatic updating of Voyager patron accounts. Designated staff members have permission to interrogate WPM records, e.g., to confirm disputed payments.
Voyager	**They promise but don't deliver - the myth of enhanced sorting** **-Peter Price, Library Management Systems Manager, University of Plymouth**
	Voyager promised enhanced sorting and payment options using SIP2 in Voyager V7 — they did not deliver! There seems to be a breakdown in communication between Ex Libris and the self-service vendors — certainly there is in the UK. The support area has also been less than forthcoming in helping us find a way forward. So, what is the strategy for SIP support in Voyager? Are we ever going to be able to achieve the efficiencies we have been promised, or is it time to find another option which might actually save so much staff time in manual handling and sorting?