



Relationship with National User Groups

1st IGeLU Meeting

Session 1

Stockholm, 4 September 2006

1st IGeLU Meeting, Stockholm 2006

Session 1: Relationship with National User Groups



IGeLU STATUTE: Art IX.

Relationship with the National User Groups

“A close relationship to the National User Groups of all Ex Libris products shall be an important part of the organisation with the special commitment of the Steering Committee and the Coordinators of the Product Working Groups”.

1st IGeLU Meeting, Stockholm 2006

Session 1: Relationship with National User Groups



ALEPH National User Groups (ANUG)

History of ANUG within ICAU (now IGeLU):

Strong relationship with IGeLU and ANUG's.

Intention: to share information between National User Groups, the Product Working Groups and the Steering Committee, and for IGeLU to provide support.

ANUG list for discussion, input and report back.

2 to 3 representatives of each Aleph National User Group meet just before the annual meeting; 6th ANUG meeting held on 3 September 2006.

1st IGeLU Meeting, Stockholm 2006

Session 1: Relationship with National User Groups



National User Group Reports are circulated before ANUG meetings.

ANUG meetings discuss:

- Steering Committee and Product Working Group feedback on activities of the previous year;
- issues arising from ANUG Reports (and brought to the meeting) e.g. concerns with TCO, local distributor support, etc – for the PWG and Steering Committee to discuss with Ex Libris;
- suggestions for big development proposals for Ex Libris.

1st IGeLU Meeting, Stockholm 2006
Session 1: Relationship with National User Groups



Input into and feedback from ANUG meetings is provided to members by their National User Group Representatives; and

Minutes of meetings are made available with Annual meeting documentation.

In IGeLU ANUG and S-NUG agreed to have 2 separate groups in 2006/2007,

Both groups meet separately at the 2007 IGeLU meeting, but meet together for part of the time to discuss issues of general interest.

1st IGeLU Meeting, Stockholm 2006

Session 1: Relationship with National User Groups



- S-NUG = SFX/MetaLib National User Group Meeting (1st Meeting, just yesterday)

- Reps. from 11 countries/regions

Australia, Czech Republic, Finland, Germany+ Austria + Switzerland, North America (ELUNA), Norway, Portugal, South Africa, Spain, Sweden, The Netherlands, United Kingdom + Ireland)

- SMUG groups differ in

- size

- form of organisation (informal, formal)

- coverage

- (special SMUG-groups or IGELU like groups)

Outcomes (I):

- We have much to share
 - Negotiation's guides with vendors
 - Usability Studies
 - Benchmarks
 - Resource configuration (ML)
 - Enhancement requests
 - ...

Outcomes (II):

- There are some concerns
 - Access to Pivotal for all countries
 - Hardware requirements
 - Oracle support for MetaLib
 - Knowledge bases
(more regional resources, more transparency, more quality assurance)

1st IGeLU Meeting, Stockholm 2006

Session 1: Relationship with National User Groups



Outcomes (III):

- There will be a follow up
- S-NUG Meeting in 2007
(partly together with ANUG meeting)
- IGeLU will provide a sharing platform
- 2007 the coordinator of the PWG should be present



Thank you for listening