

How golf handicaps affect the maintenance of Voyager

(a Voyage around Voyager)

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Long long ago in a far distant Galaxy there was a library system needing 3 upgrades to meet the requirements of the evil company supporting us.....

Thus began an exciting adventure..... With thrills, danger, heart-stopping moments...

To this end our band of intrepid Librarians and Jedi Knights began their appointed task!!!!

Who we are?

- University of Hertfordshire
- 4 associate colleges sharing a catalogue
- Hosted server for the colleges
- Different IT setup for each institution
- Different skills
- Colleges were reliant on both Endeavor and the University getting it right first time



What needed to be done

- Upgrade from 2001.2 to 6.1
- New server, bigger, faster, more powerful and sexier than the last
- Newer version of Oracle including Unicode
- Distribution of new clients
- Maintaining our unique ethos
- Porting personalised reports and procedures



Planning

- Started January 2006
- Target date of August 2006
- Range of people involved
- Problems encountered
- Problems solved
- Fall back position should everything go FUBAR!!!



Milestones

- April 2006 – Endeavor give us the date (4th August 2006)
- June 2006 – new server is installed and operational
- July 2006 – new clients tested, reports modified to fit new database structure
- July 2006 – directory structure on server modified



Milestones continued

- August 2006 – Voyager goes to offline circulation
- Upgrade begins – not smoothly due to time difference
- 3 days later – we are told upgrade done
- Start testing our own personalisations
- 11th August – released to patrons



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