



ELUNA - Ex Libris Users of North America

**Ex Libris Users of North America (ELUNA) Annual Report
Submitted to the International Group of Ex Libris Users (IGeLU)
International User Groups (INUG) Meeting
Haifa, Israel
10 September 2011**

Leadership

Steering Committee

To foster more continuity in ELUNA leadership, the ELUNA membership approved a change in the bylaws to extend the term of the Chair from one to two years. As a result of this change to the term length, Vice Chair/Chair-Elect and Past Chair terms will alternate from year to year. There is no change in the total number of Steering Committee members. This new term length began in May 2011 with the current chair, Laura Morse.

The Steering Committee had two seats open this past spring at the end of Pascal Calarco's and Kristine Hammerstrand's terms. The nominations committee put forward six candidates for vote by the ELUNA Membership. One steering committee member, Kristine Hammerstrand, was re-elected and a new member, Lauren Fancher from the University System of Georgia, was elected. The new ELUNA Steering Committee took office following the ELUNA 2011 meeting on May 11–13 in Milwaukee, WI, USA.

ELUNA 2011 – 2012 Steering Committee:

Laura Morse - Chair, Liaison to Verde PWG, Liaison to IGeLU
Edward M. Corrado - Webmaster, Liaison to DigiTool PWG/Rosetta Advisory Group
Lauren Fancher - Liaison to RUG/SIG, Liaison to Metalib PWG
Kristine Hammerstrand - Liaison to ELUNA 2012
John Greer - Liaison to Voyager PWG
Gary Johnson - Communications Officer, Liaison to Primo PWG
Suzanne Julich - Treasurer, Liaison to Aleph PWG
Janet Lute - Secretary, Support Liaison
Bob Trotter - Past Chair, Liaison to SFX PWG

Product Group Chairs:

The following were elected or continued as ELUNA Product Working Group Chairs at the ELUNA 2011 meeting:

- Aleph: Steve Thomas, University of Tennessee (Knoxville)
- DigiTool: Pascal Calarco, University of Notre Dame
- MetaLib: Mark Needleman, FLCA
- Primo: Michael North, Northwestern University
- SFX: Marina Oliver, Texas Tech University
- Verde: Besty Frieson, University of Minnesota
- Voyager: Ted Schwitzner, Illinois State University



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ELUNA Status: 2010-2011

Membership

ELUNA membership remained steady over the past year. We now have 299 members, which represents 1,010 libraries (41 members are consortia). We continue to look for ways to increase membership, and hope that methods such as outreach to Regional User Groups and personal contact with new customers or new adopters of products will see results this year.

Annual Meetings

Attendance at the successful ELUNA 2011 meeting in Milwaukee, WI was a slight increase from the 2010 meeting. 490 attendees enjoyed the hospitality of the Midwest. This included 436 registrants, 50 Ex Libris Staff, and 4 other sponsoring vendor representatives. 14 countries were represented, including the United States of America, Australia, Barbados, Belgium, Brazil, Canada, Finland, Israel, Jamaica, New Zealand, Puerto Rico, South Africa, Trinidad & Tobago, and the United Kingdom. This year's conference included over 100 sessions led by customers, including 21 on Voyager, 18 on Aleph, and a representative mix covering all other products and including an informative session by and about the Alma Development Partner experience.

The ELUNA 2012 Meeting, the Ex Libris Technical Seminar, and the Ex Libris Executive Summit will be held in Salt Lake City, Utah, May 7-11, 2011. The Program Committee is chaired by Ellen Jones, University of Iowa and the Local Arrangements Committee is co-chaired by Kenning Arlitsch from the University of Utah and Shelley Neville from the LDS Church History Library. We hope to increase the number non-competing vendor sponsors for the meeting.

Web Presence

The new Wordpress version of our website implemented last year continues to be successful. This change has allowed us to push out maintenance to a larger audience of PWG and RUG leaders, and the streamlined site design allows for easier navigation than the prior site. We are now working on a way to allow the annual ELUNA conference site to be an integral part of the regular website. This will enable annual reuse of the conference site location and will also reduce the amount of work that the local host committee has to do to prepare for the annual conference.

Much effort was made to migrate content from previous ELUNA and NAAUG repositories to the ELUNA ePrints repository, which now houses more than 700 documents. A new internal document repository has been created to house ELUNA working documents; content is currently being migrated to the new system.

Regional User Groups

ELUNA approved a request for a new Eastern Canada User Group, ECUG, increasing the active number of regional user groups to twelve. ELUNA SC representatives continue to attend annual meetings and provide an update on ELUNA Activities whenever possible.



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ELUNA Initiatives

Communications

Several tools were put in place over the course of the past two years to increase communication with users. Publication of newsletters with expanded content at regular intervals throughout the year has helped to increase awareness of Steering Committee, Product Working Group, and Regional User Group activities. These newsletters also provide a mechanism for keeping users aware of upcoming product developments and other special initiatives. The ELUNA announce list has proven to be a successful way to make non-product specific information available to members.

The ELUNA Steering Committee is also looking at options for virtual collaboration tools for PWGs , RUGs, & SIGs (websites, wikis, etc).

ELUNA Procedures

We are working with RUG and PWG leaders to update or create best practice recommendations and policies to facilitate smooth leadership transitions and processes. A sub-group of the Steering Committee is also working on revisions to the ELUNA meeting planning documentation.

Ex Libris Alma Library Developer Visits

Small teams of Ex Libris Alma Development staff will visit 2 -3 institutions in North America to observe library workflows. The Steering Committee is working with the Aleph and Voyager Product Working Groups to identify interested institutions available to host in October, 2011.

Open access to metadata from content providers

ELUNA worked with IGeLU to provide a letter to content providers requesting open access to metadata, with an online petition. This letter was sent to content providers during the summer of 2011.

Ex Libris Support and Documentation Improvements

ELUNA and IGeLU worked together to provide feedback to Ex Libris about support and documentation. This work resulted in the ability to expose support incidents to other customers, single sign-on via the Ex Libris Customer Care site, and documentation improvements.

Other Initiatives Underway

- Provide input and guidance on Alma to Ex Libris
- Collaborate with IGeLU on NERS
- Create marketing campaign for ELUNA Membership and 2012 meeting

Respectfully submitted,
Laura Morse
Chair, 2011-2013
Ex Libris Users of North America (ELUNA)