



**IGELU 2012: USE.PT UPDATE REPORT**  
[PORTUGUESE NUG MEMBERS' INSTALLATIONS STATUS | INTERNAL]

**Joint IGELU SC and National/Regional User Group Representatives Meeting**  
(including PWG and SIWG coordinators)

**10 SEPTEMBER 2012**

Kongresshaus Vortragsaal, ETH Zürich, Zurich, Switzerland

**SUMMARY**

USE.pt – “Utilizadores de Sistemas Ex-Libris em Portugal” [Portuguese Ex Libris users] aims to promote cooperation and to share information between Aleph integrated library system’s users and all other products from Ex Libris and to foster its development in result of the opportunities created by the continuous evolution in information technologies. New forms of library services’ organization and operation and also analysis, sharing and recommendation are USE.pt main goals.

UNA.pt (National Aleph User Group), a national association established formally in July 2002 to represent the interests of ALEPH Portuguese users (similarly to ICAU, but at a national level), was the predecessor of USE.pt. UNA.pt, in order to accommodate the growing adoption of Ex Libris products in Portugal, renamed its social designation to USE.pt and changed statutes accordingly in June 2006, opening its membership to any institution with an Ex Libris product’ license.

This report is a differential update of Ex Libris products implementations and evolution status in Portugal, in relation to the one presented in the last IGELU Conference (6th IGELU annual conference, held in Haifa, Israel, September 09 – 13, 2011).

**1. USE.pt members’ implementations**

The current number of USE.pt members is the same as it was one year ago, 11, with no Ex Libris products cancellation or integration into central installations:

- Centro de Informação Europeia Jacques Delors
- Instituto Politécnico de Leiria
- Universidade da Madeira

- Universidade de Aveiro
- Universidade de Lisboa
- Universidade do Minho
- Universidade do Porto:
  - Reitoria
  - Faculdade de Economia
  - Faculdade de Engenharia
  - Faculdade de Letras
- Universidade Lusíada

### **1.1. Installations status and data by product at a national level**

The current installations status and data by product are as follows (from the Institutions that responded to the survey presented in Annex 1):

## ALEPH

Member Institution	Director Address	Version : State	Technical Address(es)	Licence Valid Until	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Centro de Informação Europeia Jacques Delors (CIEJD)	<a href="mailto:carlos.medeiros@ciejd.pt">carlos.medeiros@ciejd.pt</a>	Aleph 18.01 (2270): production	<a href="mailto:manuel.murias@ciejd.pt">manuel.murias@ciejd.pt</a> ; <a href="mailto:andre.silva@ciejd.pt">andre.silva@ciejd.pt</a> ; <a href="mailto:alexandra.esteves@ciejd.pt">alexandra.esteves@ciejd.pt</a>	201302	Virtual	No	8	8
	Nº of Bibliographic Records	Active registered users as of 01/01/2012	GUI Licenses	OPAC-Web Licenses	Product URL	Z39.50	Z39.50 URL	X-Server
	45.000	8.335	15	80	<a href="https://infoeuropa.euroid.pt">https://infoeuropa.euroid.pt</a>	Yes	infoeuropa.euroid.pt:9991	yes
	SIP2 / SC Machine(s)	Modules beside the more usual ones	What would improve in this product	Has solutions from other vendors / OSS	Satisfaction level > comm. with USE.pt / other members	Satisfaction level > comm. among USE.pt and its members	Satisfaction level > activities promoted by USE.pt	
				Citizen Card Registration / AddToAny / Google transl.	9	9	9	
Member Institution	Director Address	Version : State	Technical Address(es)	Licence Valid Until	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Instituto Politécnico de Leiria (IPL)	Rosa Marcos - <a href="mailto:rosa.marcos@ipleiria.pt">rosa.marcos@ipleiria.pt</a>	Aleph 20.01: production	<a href="mailto:pedro.figueiredo@ipleiria.pt">pedro.figueiredo@ipleiria.pt</a> ; <a href="mailto:rosa.marcos@ipleiria.pt">rosa.marcos@ipleiria.pt</a>	201308	Virtual	No	8	6
	Nº of Bibliographic Records	Active registered users as of 01/01/2012	GUI Licenses	OPAC-Web Licenses	Product URL	Z39.50	Z39.50 URL	X-Server
	140.000	14.301	15	15	<a href="http://www.catalogo.ipleiria.pt">http://www.catalogo.ipleiria.pt</a>	Yes		No

	SIP2 / SC Machine(s)	Modules beside the more usual ones	What would improve in this product	Has solutions from other vendors / OSS	Satisfaction level > comm. with USE.pt / other members	Satisfaction level > comm. among USE.pt and its members	Satisfaction level > activities promoted by USE.pt	
					8	8	8	
Member Institution	Director Address	Version : State	Technical Address(es)	Licence Valid Until	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Universidade da Madeira	<a href="mailto:bibuma@uma.pt">bibuma@uma.pt</a>	Aleph 18.01: production	<a href="mailto:bibuma@uma.pt">bibuma@uma.pt</a>	201308	Physical	No	8	8
	Nº of Bibliographic Records	Active registered users as of 01/01/2012	GUI Licenses	OPAC-Web Licenses	Product URL	239.50	239.50 URL	X-Server
	70.363	17.000	7	13	<a href="http://bibuma.uma.pt">http://bibuma.uma.pt</a>	Yes		yes
	SIP2 / SC Machine(s)	Modules beside the more usual ones	What would improve in this product	Has solutions from other vendors / OSS	Satisfaction level > comm. with USE.pt / other members	Satisfaction level > comm. among USE.pt and its members	Satisfaction level > activities promoted by USE.pt	
		ILL2	Generate statistical data		9	9	8	
Member Institution	Director Address	Version : State	Technical Address(es)	Licence Valid Until	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Universidade de Aveiro	Dra. Ana Bela Martin <a href="mailto:abela@ua.pt">abela@ua.pt</a>	ALEPH 20.2.3 (3488) copy 1, 03-Aug-2010 : production	<a href="mailto:SBIDM-Tecnologias@ua.pt">SBIDM-Tecnologias@ua.pt</a>	201301	Virtual	Yes	8	9
	Nº of Bibliographic Records	Active registered users as of 01/01/2012	GUI Licenses	OPAC-Web Licenses	Product URL	239.50	239.50 URL	X-Server
	235.000	21.013	28	42	<a href="http://opac.ua.pt">http://opac.ua.pt</a>	Yes	opac.ua.pt: 9909	Yes

	SIP2 / SC Machine(s)	Modules beside the more usual ones	What would improve in this product	Has solutions from other vendors / OSS	Satisfaction level > comm. with USE.pt / other members	Satisfaction level > comm. among USE.pt and its members	Satisfaction level > activities promoted by USE.pt	
	3M Selfcheck 6210	ILL2 in implementation		Statistics / listings module "AleStat", by LibWare   UAveiro	9	8	9	
Member Institution	Director Address	Version : State	Technical Address(es)	Licence Valid Until	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Universidade do Porto: Reitoria	<a href="mailto:cmacedo@reit.up.pt">cmacedo@reit.up.pt</a>	Aleph 18 revision 01 copy 1, 28-Feb-2006 : production	<a href="mailto:augusto.ribeiro@reit.up.pt">augusto.ribeiro@reit.up.pt</a>	201308	Physical	yes	8	8
	Nº of Bibliographic Records	Active registered users as of 01/01/2012	GUI Licenses	OPAC-Web Licenses	Product URL	Z39.50	Z39.50 URL	X-Server
	289.581	25.480	37	57	<a href="http://catalogo.up.pt">http://catalogo.up.pt</a>	Yes	catalogo.up.pt:9991	yes
	SIP2 / SC Machine(s)	Modules beside the more usual ones	What would improve in this product	Has solutions from other vendors / OSS	Satisfaction level > comm. with USE.pt / other members	Satisfaction level > comm. among USE.pt and its members	Satisfaction level > activities promoted by USE.pt	
		ADAM	statistics module	Ebsco Discovery Service	9	9	9	
Member Institution	Director Address	Version : State	Technical Address(es)	Licence Valid Until	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Universidade do Porto: Faculdade de Economia	Adelino Pinto <a href="mailto:adelino@fep.up.pt">adelino@fep.up.pt</a>	Aleph 18 revision 01 copy 1, 20-Jun-2007 : production	Paulina Pereira - <a href="mailto:ppereira@fep.up.pt">ppereira@fep.up.pt</a>	201309	Virtual	No	8	8
	Nº of Bibliographic Records	Active registered users as of 01/01/2012	GUI Licenses	OPAC-Web Licenses	Product URL	Z39.50	Z39.50 URL	X-Server

	65.000	3.652	10	40	<a href="http://biblios.fep.up.pt">http:// biblios.fep.up.pt</a>	Yes		No
	SIP2 / SC Machine(s)	Modules beside the more usual ones	What would improve in this product	Has solutions from other vendors / OSS	Satisfaction level > comm. with USE.pt / other members	Satisfaction level > comm. among USE.pt and its members	Satisfaction level > activities promoted by USE.pt	
	3M Selfcheck	ADAM and ILL2 in tests			8	8	8	
<b>Member Institution</b>	<b>Director Address</b>	<b>Version : State</b>	<b>Technical Address(es)</b>	<b>Licence Valid Until</b>	<b>Production Server</b>	<b>Staging Server</b>	<b>Satisfaction level / product:</b>	<b>Satisfaction level &gt; Communication support given (solution and times):</b>
Universidade do Porto: Faculdade de Engenharia	<a href="mailto:ana@fe.up.pt">ana@fe.up.pt</a>	Aleph 20.2.7 (3783) copy 1, 03-Aug-2010: production	<a href="mailto:pgraca@fe.up.pt">pgraca@fe.up.pt</a>	201302	Physical	No	9	8
	Nº of Bibliographic Records	Active registered users as of 01/01/2012	GUI Licenses	OPAC-Web Licenses	Product URL	Z39.50	Z39.50 URL	X-Server
	100.000	8.942	20	40	<a href="http://aleph.fe.up.pt">http:// aleph.fe.up.pt</a>	Yes	aleph.fe.up.pt:9992	yes
	SIP2 / SC Machine(s)	Modules beside the more usual ones	What would improve in this product	Has solutions from other vendors / OSS	Satisfaction level > comm. with USE.pt / other members	Satisfaction level > comm. among USE.pt and its members	Satisfaction level > activities promoted by USE.pt	
		ILL2, ADAM	More friendly Web OPAC and with Web 2.0 features			9	9	10

## METALIB/METALIB+

Member Institution	Project Officer Address	Version : State	Technical Address(es)	Licence Valid Until	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Fundação para a Computação Científica Nacional (FCCN)	João Mendes Moreira <a href="mailto:jmm@fccn.pt">jmm@fccn.pt</a>	Metalib 4.5.2 (790) copy 1, 17-May-2010: production	<a href="mailto:jmm@fccn.pt">jmm@fccn.pt</a> <a href="mailto:plopes@fccn.pt">plopes@fccn.pt</a>	201302	Physical	No	8	6
	Nº of Bibliographic Records	Product URL	X-Server	What would improve in this product	Satisfaction level > comm. with USE.pt / other members	Satisfaction level > comm. among USE.pt and its members	Satisfaction level > activities promoted by USE.pt	
	100.000 local / Remaining from Primo Central	<a href="http://pesquisa.b-on.pt">http://pesquisa.b-on.pt</a>	No	Coverage of contents; contents more complete	7	7	7	
Member Institution	Director Address	Version : State	Technical Address(es)	Licence Valid Until	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Universidade do Porto: Faculdade de Engenharia	<a href="mailto:ana@fe.up.pt">ana@fe.up.pt</a>	Metalib 4.5.2.1 (792) copy 1, 29-Feb-2012: production	<a href="mailto:pgraca@fe.up.pt">pgraca@fe.up.pt</a>	201211	Physical	No	6	9
	Nº of Bibliographic Records	Product URL	X-Server	What would improve in this product	Satisfaction level > comm. with USE.pt / other members	Satisfaction level > comm. among USE.pt and its members	Satisfaction level > activities promoted by USE.pt	
	-	<a href="http://metalib.fe.up.pt">http://metalib.fe.up.pt</a>	No		9	9	10	

## DigiTool

Member Institution	Director Address	Version : State	Technical Address(es)	Licence Valid Until	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Universidade do Porto: Faculdade de Engenharia	<a href="mailto:ana@fe.up.pt">ana@fe.up.pt</a>	DigiTool 3.4 SP 1696 [4_0] (Build Date: Feb, 01, 2012, Build Machine: Israel/Jerusalem/il-dtIdev01) : production	<a href="mailto:pgraca@fe.up.pt">pgraca@fe.up.pt</a>	201211	Physical	No	7	9
	Nº of Bibliographic Records	GUI Licenses	OPAC-Web Licenses	Product URL	X-Server	What would improve in this product		
	50.000	2	10	<a href="http://digiTool.fe.up.pt">http://digiTool.fe.up.pt</a>	No			

## SFX

Member Institution	Project Officer Address	Version : State	Technical Address(es)	Licence Valid Until	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Fundação para a Computação Científica Nacional (FCCN)	João Mendes Moreira <a href="mailto:jmm@fccn.pt">jmm@fccn.pt</a>	V4_0_SFX_Update_20123400 with SP 4.3.0.3: production	<a href="mailto:jmm@fccn.pt">jmm@fccn.pt</a> <a href="mailto:plopes@fccn.pt">plopes@fccn.pt</a>	201302	Physical	No	8	6
	Product URL							
	<a href="http://sfx.b-on.pt">http://sfx.b-on.pt</a>							



Member Institution	Director Address	Version : State	Technical Address(es)	Production Server	Staging Server	Satisfaction level / product:	Satisfaction level > Communication support given (solution and times):
Universidade do Porto: Faculdade de Engenharia	<a href="mailto:ana@fe.up.pt">ana@fe.up.pt</a>	SFX4: production	<a href="mailto:pgraca@fe.up.pt">pgraca@fe.up.pt</a>	Physical	No	8	9
	Nº of Bibliographic Records	Product URL					
	35.000	<a href="http://sfx.fe.up.pt/feup/az">http://sfx.fe.up.pt/feup/az</a>					

Tables 1 to 4: Ex Libris Products' Status and Data by Portuguese Clients (from the Institutions that responded the survey presented in Annex 1)

## 1.2. General product notes and installation progress at a national level

### Aleph

At the present time there are three installations, somewhat representative of majority of the remaining ones (small/medium sized) that have done the STP of ALEPH v20.01, whilst the remaining ones are about to start or already performing tests.

A boost to this process was done at USE.pt Events Day 2012, namely by Aleph v18.01-20.01 Upgrade follow-up workshop. Please refer to entry 3.2, below.

### DigiTool

Regarding the period covered by this update report there are no special remarks, with all of the on-going processes running according to advanced and adopted roadmap: DigiTool won't have no more upgrades and ALMA will be next product version, by the end of this year.

### MetaLib

At b-on (national consortium run by FCCN - Fundação para a Computação Científica Nacional), Metalib+ (Primo Central + Primo UI) was configured and went live in the October 2011. The feedback and usage are good.

### SFX

There is nothing special to report about SFX implementation in Portuguese installations.

### Primo

Special remark to the adoption of Primo Central by FCCN for b-on national consortium and the special inclusion of local ca 100.000 records provided by RCAAP (*Repositório Científico de Acesso Aberto de Portugal*) a portal that aims to collect, aggregate and index Open Access scientific contents from Portuguese institutional repositories.

## 2. Interaction with Ex Libris:

### Presentation of ALMA in USE.pt Events Day 2012, April, 4

Alan Olivier (Ex Libris UK) and Robert Bley (Managing Director of Ex Libris (UK) presented ALMA's state of the art, an updated presentation to the one given in the Lisbon Meeting (held in CIEJD, January 25, 2011), between USE.pt and Ex Libris representatives (Robert

Bley, Jürgen Küssow [Ex Libris Germany] and Martin Büscher [Ex Libris Support Team, Germany]). See entry below.

### **3. USE.pt promoted activities:**

#### **USE.pt Events Day 2012**

(General Meeting including USE.pt General Assembly; hosted by the University of Aveiro on 4<sup>th</sup> April, 2012)

#### **3.1. Programme**

10h00: Aleph v18.01-20.01 Upgrade > follow-up workshop

- 10m allocated to the intervention of each institution (progress report: confirmation of information already gathered, problems, solutions and questions) => 1h50m (11 Installations)
- 1h10 for FEUP (Pedro Graça; Luís Miguel Costa), UA (Filipe Bento; João Pinto), IPL (João Pedro; Pedro Figueiredo), UP (Augusto Ribeiro) and UL (António Manuel Freire) make a brief complementary statement to those presented in the first period concerning points that may be of common interest to most of the remaining facilities (or wider exposure of some previous points on their own initiative + the request of other institutions at the time). Note that these interventions were not limited to the referred institutions and others institutions were able to share also some "pearls of wisdom".

13h10 > 13h50: Lunch

14h: Presentations

- ALMA Presentation by Ex Libris, Alan Olivier and Robert Bley (Ex Libris UK);
- Primo Central @ B-On, João Moreira (FCCN);
- IGeLU2011, Haifa (Filipe Bento, with the joint preparation of Augusto Ribeiro and Luís Miguel Costa);
- Aleph 21 Tests @ Ex Libris HQ in New Jerusalem, Silvia Lopes, UL.

16:15: Coffee break

16.30 > 17.30: USE.pt's General Assembly:

- a. Accounts 2010/2011 presentation and approval
- b. Activities performed by USE.pt since last GA
- c. Activities' Plan 2012 presentation and approval

Additional notes:

- There was a video conferencing facility (network of videoconferencing official FCCN studios) but this solution was thought-of only for the case of our colleagues from Madeira Island, not as a solution *per se* ... it was thought only as a last resort for those, due to some major force reason, could not be present.
- The programme was developed so that the participants in the morning didn't have to be necessarily the ones in the afternoon; the GA needed to have the highest number possible of representatives of all institutions; that is, participants could choose either to participate in one of the sessions (i.e., only come in the morning or afternoon) or the whole event.
- Some days earlier, Daniela Wittig in an exchange of messages with USE.pt SC regarding the presence of Ex Libris representatives and ALMA update presentation, asked if there was a need for a translator [presentation + questions]. USE.pt asked its members and they expressed that there was no such need.

### **3.2. Migration Aleph 18:01 > 20:01, follow-up workshop**

This follow-up workshop of ALEPH's migration to version 20.01 was promoted by USE.pt for its members. USE.pt managing board decided also to invite Ex Libris representatives to attend this event mainly for the afternoon sessions (in which we find the need to have an ALMA updated presentation). The invitation was accepted (our thanks to Ex Libris for that).

All USE.pt members present at the workshop described briefly the stage at which their institution was concerning the migration to the new ALEPH version. After these presentations, USE.pt Managing Board, namely its President, Filipe Bento, presented in more detail the planning process and system migration from one version to another and discussed with the participants specific technical details and practical advices (some not endorsed/supported by Ex Libris, but giving freedom to try such solutions), reserving enough room (time and means) for some knowledge sharing amongst the presents. A pyramid approach of system migration was explained that worked perfectly in U. Aveiro's case: auto-training by System Administrators and System librarians about new version's features and changes, using Ex Libris provided Documentation > Module coordinators training by System librarians and section heads assigned by them > Testing of client by Module coordinators and/or section heads (workflows, data) > Staff Training by module coordinators and/or section heads.

In that line of knowledge sharing amongst USE.pt members, it was addressed the issue of internal communication between USE.pt members, in particular the USE.pt's website

(<http://metis.fe.up.pt/use>), the USE.pt's official *facebook* page, the closed group, also in *facebook*, and the importance of reactivating an internal technical mailing list.

### 3.3. Presentations

The afternoon started with an updated ALMA presentation by Alan Olivier and Robert Bley (Ex Libris UK).

Alan Olivier presented some grounded guarantees that ALEPH development will continue for many years to come, releasing new versions as usual and maintain also its technical support at 100%. On the other hand, METALIB will be replaced by PRIMO and ALMA will replace DIGITOOL, VERDE, SFX, etc.

Manuel Patrocínio, a recent hired Ex Libris collaborator, explained briefly what are going to be his functions being, in a near future, acting more at the marketing of new products rather than providing technical support to existing products.

Some members discussed the possibility of acquiring ALMA in a near future as a consortium. Ex Libris confirmed the feasibility of such scenario advancing the University of Leuven's example, in Belgium.

The program continued with João Moreira (FCCN) presenting Metalib+ (Primo Central+Primo UI) in the context of B-ON, identifying it as the solution chosen for the Portuguese reference consortium for the common use at universities of electronic periodicals and other resources. João Moreira also informed that FCCN made the translation of all menus, help texts, etc. and reinforced the idea that FCCN is available to mediate the negotiation with the Ex Libris in case USE.pt members decide to go ahead with Consortium acquisition of Primo Central.

Filipe Bento, Augusto Ribeiro and Luís Costa communicate what was their participation at IGeLU2011 in Haifa, their contributions, the main ideas retained from the meetings and a brief description of the presentations attended and where the slides / texts of the same could be consulted / downloaded (either from Documentation Center, for the ones from Ex Libris Staff, or from IGeLU site from IGeLU members' ones).

Then, Sílvia Lopes informed about her contribution for testing a new ALEPH version in Jerusalem, Ex Libris HQ. She was responsible for the technical tests in the Acquisitions and Circulation modules and also in the Web-OPAC and reported what kind of problems was observed and some of the new features one could expect from ALEPH in a near future.

Some selected photos of this event were published in USE.pt's official Facebook page, namely in the following albums:

- Morning Session: **Migration Aleph 18:01 > 20:01, follow-up workshop**,  
<https://www.facebook.com/media/set/?set=a.370446696334132.89170.165468503498620&type=3>
- Afternoon Session: **Presentations and USE.pt 2012 General Assembly**,  
<https://www.facebook.com/media/set/?set=a.370468126331989.89177.165468503498620&type=3>

All sessions were recorded in HD video and clear sound (the room is equipped with microphones for all participants), shared only amongst USE.pt members (for internal use only):

- <http://www.youtube.com/watch?v=kDLDzeX8TU4>
- <http://www.youtube.com/watch?v=smkbwK3mVd0>
- <http://www.youtube.com/watch?v=728gvZS2zsg>
- <http://www.youtube.com/watch?v=8P3O0gKbIIY>
- <http://www.youtube.com/watch?v=q3waWIZu82k>
- <http://www.youtube.com/watch?v=fLnbR5GurYE>
- <http://www.youtube.com/watch?v=KlB5lztqLOl>
- <http://www.youtube.com/watch?v=454ZMWuqrRM>

### 3.4. Satisfaction Levels

Along with the survey by questionnaire sent to USE.pt members to collect updated data as of last week (part of August's last week / first week of September 2012) regarding each product installations status and associated numbers presented in "1. USE.pt members' implementations", some questions regarding several Satisfaction Levels both with Ex Libris products, communication and their support, and also the ones related to USE.pt (communication and activities: communication with USE.pt / other members, communication from USE.pt with its associates and activities promoted by USE.pt), some followed by open questions so that those installations could explain the reason for such classification, suggestions, details about improvements, etc.. The form used to collect the data (screen captures) is attached as **Annex 1**. For your convenience and fast analysis, attached as **Annex 2** are relevant graphics that summarize the ones that could be produced from the received answers. Please note that there is no association with the responding institution and the product, so please consider them as a general overview / summary. All the collected data is attached as an Excel Sheet in **Annex 3** (both this and the form [original one sent] are in Portuguese).

#### 4. Communication with members and with the Library community in general:

- Former and in use existing mailing lists:
  - General members list: [use@fe.up.pt](mailto:use@fe.up.pt);
  - Steering Committee / Managing Board: [diruse@fe.up.pt](mailto:diruse@fe.up.pt);
- Re-Activated mailing list:
  - Technical staff (Installation Managers and System Librarians): [useadm@fe.up.pt](mailto:useadm@fe.up.pt);
- Institutional website USE.pt
  - <http://metis.fe.up.pt/use/>
  - remodelled, adopting Drupal (Open Source) CMS providing member's areas;
  - future registration of the USE main domain (USE.org / USE.eu);
- Facebook page:
  - <http://tinyurl.com/facebook-use-pt>
  - regularly updated, even with notices to events not totally Ex Libris products related, but considered of interest to USE.pt members;
- Facebook closed group:
  - <http://www.facebook.com/groups/189384901076814/>
  - Internal sharing of ideas between USE.pt and its members (both ways);
  - Informal communication and sharing amongst USE.pt member institutions' staff;
  - Sharing of notices about Ex Libris products international events and new developments / new Ex Libris products.

#### 5. IGeLU: Activities, PWGs and SIGs

##### 5.1. Current IGeLU members

- 351CIEJD – Centro de Informação Europeia Jacques Delors
- 351FCCN – Fundação Computação Científica Nacional
- 351FEUP – Universidade do Porto – Faculdade de Engenharia
- 351UP – Universidade do Porto
- 351USE – USE.pt (Utilizadores de Sistemas Ex-Libis), representing the remaining institutions

##### 5.2. Active involvement of USE.pt members in IGeLU activities:

- Coordination of the **DigiTool Product Working Group** by FEUP (Faculdade de Engenharia UP, Luís Miguel Costa);
- **Aleph Product Working Group** additional support by Augusto Ribeiro, University of Porto.

## 6. Future USE.pt activities

- Promote further thematic workshops;
- Study groups set up, besides the currently running one [study of the impact, benefits of switching from UNIMARC to MARC 21, of this last adoption];
- Reactivate the National Product Working Groups;
- Promote a national meeting to introduce the main points covered in IGeLU2012's;
- Possible USE.pt application for European projects;
- Iberian Meeting of Ex Libris products users (pre-proposal, intended to be scheduled until the end of current SC mandate, October 2012), aiming at presenting and discuss:
  - Organization of the two associations (NUGs);
  - Activities promoted;
  - Transversal good practices;
  - Local developments in the member installations;
  - Possible partnerships and/or establishment of *Special Interest Groups*.

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USE.pt Update Report for IGeLU2012, Sept. 2012, written and produced by:

:: **USE.pt Steering Committee**, 2011/2012 biennium ::

**President** Filipe Bento (Universidade de Aveiro, in a Long Term Leave of Absence)

**Secretary** Dulce Correia (Instituto Politécnico de Leiria)

**Treasurer** Carlos Medeiros (Centro de Informação Europeia Jacques Delors)



## IGeLU 2012: USE.PT UPDATE REPORT – ANNEX 1

Form to collect data from USE.pt members (survey by questionnaire running for a week, between last week of August and first week of September 2012) regarding each product installations status and associated numbers presented in “1. USE.pt members’ implementations” (main report). Original version sent to USE.pt members (in Portuguese).

### IGeLU 2012: USE.PT Update Report

Para a elaboração do Relatório Diferencial a submeter ao Joint IGeLU SC and National/Regional User Group Representatives Meeting, IGeLU2012

NOTA: contém perguntas que ficarão apenas no foro interno da USE.pt, excepto se nos indicarem que podemos publicar isso no Relatório.

**\*Obrigatório**

**Instituição: \***

Universidade, Faculdade, Centro de Documentação, FCCN, etc.

**Endereço: Direcção**

Nome e e-mail ou contacto alternativo -- responder apenas para o primeiro produto, se a Instituição tiver vários.

### Sobre o produto

Preencher uma entrada para cada produto Ex Libris que a sua Instituição tenha, por favor.

**Produto Ex Libris e versão: \***

comando linux: "> ver" --- exemplo (UA): Aleph 20.2.3 (3488) copy 1, 03-Aug-2010

**Estado da instalação: \***

Exemplo e para o Aleph > Produção: v8.01; Testes: v20.01

**Endereço: Equipa técnica ou técnico/a associada a este produto: \***

e-mails individuais ou de uma Mailing List

**Validade da licença relativa a este produto (de produção) -- Ano e Mês:**

ALEPH: cat / exlibris/aleph/u20\_1/alephe/tab/license || ou na 18 : cat / exlibris/aleph/u18\_1/alephe/tab/license

**Servidor de Produção: \***

**Servidor staging / desenvolvimento:**

Sim

Não

## Grau de Satisfação

... relacionado com o produto e a Ex-Libris.

**Grau de Satisfação com este produto:**

1 2 3 4 5 6 7 8 9 10

**Grau de Satisfação: Comunicação e Suporte da Ex Libris:**

Respostas e tempos

1 2 3 4 5 6 7 8 9 10

## Dados de utilização do produto

(internos e externos)

**Número aproximado de registos bibliográficos indexados/pesquisáveis actualmente: \***

... reais, excluir wbas-99 e afins no ALEPH; --- em milhares ou milhões (FCCN/b-on)

**Utilizadores registados ou activos à data de 01 Jan 2012:**

ALEPH (exemplo)> SELECT Count(BUA50\_Z305.Z305\_EXPIRY\_DATE) AS [Nº Utilizadores Activos no dia 1 Jan 2012] FROM BUA50\_Z305 WHERE (((BUA50\_Z305.Z305\_REC\_KEY) Like "\*BUA50\*") AND ((BUA50\_Z305.Z305\_EXPIRY\_DATE)>-20120101)); > Caso não se saiba o valor exacto indicar o Nº Total de possíveis utilizadores (universo total).

**Nº de licenças GUI:**

ALEPH: cat / exlibris/aleph/u20\_1/alephe/tab/license || ou na 18 : cat / exlibris/aleph/u18\_1/alephe/tab/license

**URL do produto (se aplicável):**

ALEPH: URL do OPAC-Web

**Nº de licenças Web:**

ALEPH: cat /exlibris/aleph/u20\_1/alephe/tab/license || ou na 18 : cat /exlibris/aleph/u18\_1/alephe/tab/license

**Z39.50?**

- Sim  
 Não

**Z39.50 > se SIM: URL:**

**X-server?**

- Sim  
 Não

**ALEPH apenas > SIP2 (Auto-Empréstimo) / Equipamento:**

Se sim, indicar, por favor que Equipamento / Marca / Modelo (?)

**Módulos, para além dos usuais?**

EIB2, ADAM, ARC, outros? Indicar os não ALEPH se for outro produto, pf.

**O que melhoria neste produto (principal característica):**

Criar, modificar ou eliminar

**Tem soluções a funcionar paralelamente de outros "vendedores" ou OSS, de algum modo idênticos na sua essência a soluções "oferecidas" pela Ex Libris? Se SIM indicar quais. pf.**

Responder apenas para o primeiro produto ou se tiver ligações a um outro indicar tal lá e como expande esse produto Ex Libris

Tecnologia do [Google Docs](#)

[Denunciar abuso](#) - [Termos de Utilização](#) - [Termos adicionais](#)

## Grau de Satisfação com a USE.pt

... comunicação e actividades.

Responder APENAS na entrada relacionada com o PRIMEIRO produto, se a Instituição tiver vários. Obrigado!

### Grau de Satisfação > Comunicação com a USE.pt / associados:

Interacção (quantidade), Respostas e tempos

1 2 3 4 5 6 7 8 9 10



### Grau de Satisfação > Comunicação da USE.pt com os seus associados:

Qualidade e Relevância da comunicação

1 2 3 4 5 6 7 8 9 10



... o que melhoraria, que outros canais usaria ou dos existentes, como os dinamizaria?

### Grau de Satisfação > Actividades promovidas pela USE.pt:

Qualidade e Relevância das actividades realizadas ou planeadas

1 2 3 4 5 6 7 8 9 10



... indique, pf, em que áreas genéricas acha que a USE.pt deveria apostar / promover:

### Comentários finais, críticas ou sugestões relacionadas com a actuação da USE.pt:

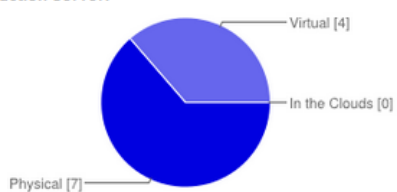
Obrigado: última pergunta!

[« Anterior](#) [Enviar](#)

## IGELU 2012: USE.PT UPDATE REPORT – ANNEX 2

Collected data from USE.pt members within a week period (having some System Administrators still in summer vacations), between last week of August and first week of September 2012 (survey by questionnaire) regarding each product installations status and associated numbers presented in “1. USE.pt members’ implementations” (main report). The data does not relate to a specific product, so please consider this as a general overview graphical analysis / summary.

### Production server:



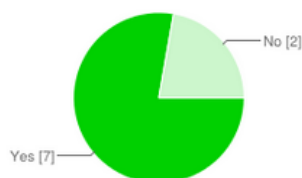
Physical	7	64%
Virtual	4	36%
In the Clouds	0	0%

### Staging/development server:



Yes	2	18%
No	9	82%

### Z39.50?

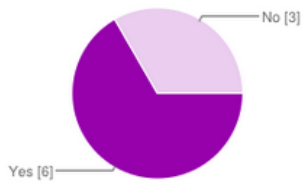


Yes	7	64%
No	2	18%

### Shared URLs of Z39.50 servers:

(please refer to “1.1. Installations status and data by product at a national level”, main part of the report, for the several shared URLs of Z39.50 Servers).

X-server?



Yes	6	55%
No	3	27%

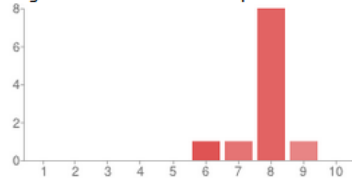
**ALEPH only > SIP2 (self-check)/equipment:**

Yes, 3M Selfcheck 6210 / SIP2 - Selfcheck 3M

**SATISFACTION LEVELS with Ex Libris**

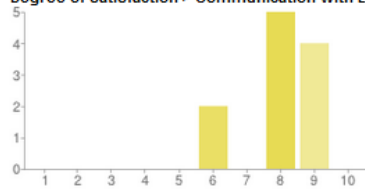
... with the Product and Support (solutions and times involved)

Degree of satisfaction with the product:



1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
6	1	9%
7	1	9%
8	8	73%
9	1	9%
10	0	0%

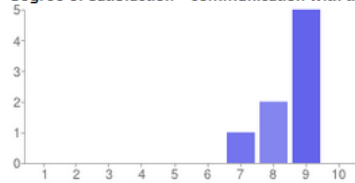
Degree of satisfaction > Communication with Ex Libris and support given (resolutions and times):



1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
6	2	18%
7	0	0%
8	5	45%
9	4	36%
10	0	0%

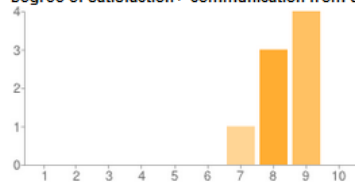
**SATISFACTION LEVELS with USE.pt**  
 .... communication and promoted activities

**Degree of satisfaction > communication with the USE.pt / other members:**



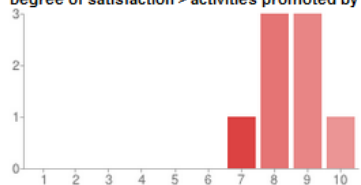
1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
6	0	0%
7	1	9%
8	2	18%
9	5	45%
10	0	0%

**Degree of satisfaction > communication from USE.pt with its associates:**



1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
6	0	0%
7	1	9%
8	3	27%
9	4	36%
10	0	0%

**Degree of satisfaction > activities promoted by USE.pt:**



1	0	0%
2	0	0%
3	0	0%
4	0	0%
5	0	0%
6	0	0%
7	1	9%
8	3	27%
9	3	27%
10	1	9%