The IGELU 2012-Zurich conference program is still being developed so changes may occur.

	Pre-Conference Events						
Time	Session	Room	Track	Sunday 9 September			
10:00-17:00	0.1	Kongresshaus Seezimmer 2	IGeLU SC	IGeLU Steering Committee Meeting			
13:00-17:00	0.2N.	Kongresshaus Seezimmer 3	IGeLU PWG Coordinators	IGeLU PWG Coordinators Meeting			
13:00-18:00	0.3	Kongresshaus Seezimmer 5	ELUNA SC	ELUNA Steering Committee Meeting			
Time	Session	Room	Track	Monday 10 September			
9:00-13:00	I	Kongresshaus Seezimmer 3	SC, PWG and SIWG leaders	IGeLU Steering Committee and Product and Special Interest Working Group Coordinators (with sandwiches for lunch 13:00-14:00)			
14:00-16:00	II	Kongresshaus Vortragsaal	SC, INUG, PWG & SIWG leaders	Joint IGeLU SC and National/Regional User Group Representatives (including PWG and SIWG coordinators)			
16:00-16:30	III	Kongresshaus Vortragsaal Foyer	SC, INUG, PWG, SIWG leaders & Ex Libris	IGeLU SC/INUG/PWG/SIWG and Ex Libris Management Coffee Break and Social Time			
16:30-18:00	IV	Kongresshaus Vortragsaal	SC, INUG, PWG, SIWG leaders & Ex Libris	IGeLU SC/INUG/PWG/SIWG and Ex Libris Management Meeting			
9:00-18:00	V	Kongresshaus Seezimmer 2	ELUNA SC	ELUNA Steering Committee Meeting			

NO OPENING RECEPTION - FREE EVENING TO ENJOY ZURICH

Conference Events

Tuesday 11 September

All activities except the Tuesday social event, take place at ETH Zürich

All Plenary sessions will be held in Rooms F7 (main lecture hall) and F3 (spill-over hall with video transmission)

All Breakout Sessions will be held on Floors D and F except Session 10.7 which will be in Room E 21

8:00		F 33.1		Registration opens
9:00-10:00	1	F 7 and F 3	Plenary	Opening Session - Welcome Remarks: Dr. Wolfram Neubauer, Director, ETH Bibliothek Jiri Kende, Chair, IGeLU Steering Committee Ex Libris Corporate Update Matti Shem Tov, President, Ex Libris Moderator: Jiri Kende
10:00-11:15	2	F 7 and F 3	Keynote Address	Opening Keynote Address Knowledge and Wisdom: the role of research libraries in supporting the European research agenda Dr Paul Ayris, Director of UCL Library Services & UCL Copyright Officer; President of LIBER (Association of European Research Libraries) Moderator: Michael Fake, London School of Economics, UK; IGeLU Steering Committee
				The paper will set the scene for challenges facing research libraries in Europe using the the United Kingdom (UK) experience as exemplar. Included will be a look at pan-European development to bring resource discovery to the network layer highlighting two developments: Europeana, Libraries and Research; and, as a case study, the introduction of the Primo search engine into UCL Library Services (University College London) in the UK. In addition, Open Access to research publications and its potential impact on the dissemination of scholarly research outputs will be examined including PEER's (Publishing and the Ecology of European Research) investigation of the effects of the large-scale, systematic depositing of authors' final peer reviewed accepted manuscripts (so-called Green Open Access) with the aim of providing input for evidence-based policy-making in the area of Green Open Access. Also, two examples of Gold Open Access will be illustrated: Gold Open Access monograph publishing and the development of Gold 'overlay journals'. This will be followed by a look at Research Data and the importance of data-driven science concentrating on three exemplars from the UK. The requirements for the storage and preservation of research data will be explored and the potential of tools offered by Ex Libris investigated to see what it required. Finally, the paper will map the findings of the paper in terms of network developments, Open Access to research publications, and the storage and re-use of research data against the findings of the opening section – the strategic needs of European research Universities. This paper will end by identifying how the technical developments outlined in the paper need to be aligned with the top-level strategic needs of European Universities in order for research libraries to support their home Universities.
11:15-11:45		D North & South Foyers		Coffee break

		F 33.5		Ex Libris Support and Consultation
11:45-13:05	3	F 7 and F 3	Ex Libris	Ex Libris Strategy and Roadmap Oren Beit-Arie, Chief Strategy Officer, Ex Libris David Beychok, VP Discovery and Delivery Solutions, Ex Libris Bar Veinstein, VP Resource Management Solutions, Ex Libris Moderator: Fiona Burton, Associate University Librarian, Resources, Macquarie University, Australia and IGeLU Steering Committee Ex Libris management will describe the company's strategy and give updates on
				where it and the products are going.
13:05-14:30		D North & South Foyers		Lunch break
		F 33.5		Ex Libris Product Demo
13:45-14:15				Library Tours of Special Collections and the Digitization Centre. Tickets are limited and available at the reception desk.
14:30-16:00	4			Product and Special Interest Working Group Breakouts
	4.1	D 3.2	Rosetta	Rosetta Product Update, Roadmap and Q&A (1 hour) - Neil Berns, Rosetta Product Manager, Ex Libris Rosetta PWG Business Meeting (30 minutes) Moderator: Luis Miguel Costa, Faculdade de Engenharia UP, University of Porto
				This session will begin with a Rosetta product update and be followed by an opportunity for Rosetta customers to discuss the possibilities of a Rosetta Product Working Group. All interested parties are encouraged to attend.
	4.2	D 7.1	Consortia SIWG	Consortia SIWG Meeting - Alma Roadmap for Consortia Asaf Kline, Alma Product Manager, Ex Libris - Discussion among customers and with Ex Libris - Business Meeting Moderator: Peter Klien, Press Officer, The Austrian Library Network (OBVSG); Coordinator IGeLU SIWG on Consortia
				The first hour will provide an opportunity for participants to hear from Ex Libris about its plans for supporting consortia in Alma followed by a discussion with Ex Libris. A PWG business meeting will complete the session.
	4.3	D 7.2	MetaLib MetaLib+	MetaLib/MetaLib+ Product Update, Roadmap and Q&A (60 minutes) Yisrael Kuchar, MetaLib Product Manager, Ex Libris Combined Primo and MetaLib PWG Business Meeting (30 minutes) - Moderators: Mandy Stewart, Resource Discovery Projects Manager, British Library and Jeremy Acland, IT/Systems Librarian, Queen Mary University of London
			Primo	This session will begin with a MetaLib product update from Ex Libris and will be followed by a business meeting of the newly combined Primo/MetaLib PWG during which the group will hear reports of the group's activities and continue to work on the processes needed to make the combined group effective.

	4.4	D 5.2	Verde	From Verde to Managing e-resources in Alma (60 minutes) Dana Sharvit, Verde and Alma Product Manager, Ex Libris Verde PWG Business Meeting (30 minutes) Moderator: Andreas Sabisch, Vice Manager IT, Freie Universität Berlin Information on product direction followed by the PWG business meeting which will
			Alma	include a report of the activities of the PWG and general discussion.
16:00-16:30		D North & South Foyers		Coffee break
		F 33.5		Ex Libris Support and Consultation
16:30-17:30	5	F 7 and F 3	Plenary	IGeLU Update and Assembly of Members - IGeLU Chair's Report - Introduction of Steering Committee - Presentation and Approval of Budget - Introduction of Steering Committee Candidates - Quick NERS update - Linked Open Data update - Voting on IGeLU Chair Moderator: Jiri Kende, Chair, IGeLU Steering Committee
19:00		Kongresshaus Panoramasaal		SOCIAL EVENT at Kongresshaus
			Wedne	esday 12 September
<i>8:00</i>		F 33.1		Registration opens
8:45-10:45	6	F 7 and F 3	Alma	Ex Libris ALMA Update and View from the Development/Early Adopters - Ex Libris Update - Bar Veinstein, VP, Resource Management Solutions, Ex Libris - Partner/Adopter Updates - Paul Bracke, Associate Dean for Digital Programs and Information Access, Purdue University - Trevor A. Dawes, Circulation Services Director, Princeton University Library - Angela Walker, Digital Library and Systems Manager, Salford University - Andy Land, Digital Systems Manager, The University of Manchester Library - Moderator: Michele Newberry, Florida Virtual Campus-Gainesville (formerly FCLA); IGeLU Steering Committee In addition to an update from Ex Libris on where the Alma development now stands and how this new product is unfolding, representatives from four institutions that have made the commitment to Alma will give us their insight into the product and into their decision to adopt Alma to replace their current systems. If time permits, there will be
		D North & South		an opportunity for questions from the audience.

		F 33.5		Ex Libris Support and Consultation
11:15-12:45	7			Product and Special Interest Working Group Breakouts
				there will be information on new releases and product direction followed by the port of the activities of the PWG and general discussion.
	7.1	D 3.2	Voyager	Voyager Product Update, Roadmap and Q&A - Mike Dicus, Voyager Product Manager, Ex Libris Voyager PWG Business Meeting Moderator: Petteri Kivimäki, Information Systems Specialist, The National Library of Finland
	7.2	D 7.1	Aleph	Aleph Product Update, Roadmap and Q&A - Carmit Marcus, Director of Product Management and Partnerships, Ex Libris Aleph PWG Business Meeting Moderator: Mike Ryan, Coordinator of Library Management Systems Products, Florida Virtual Campus-Tallahassee (formerly CCLA)
	7.3	D 5.2	DigiTool	DigiTool Product Update, Roadmap and Q&A -Asaf Kline, DigiTool Product Manager, Ex Libris DigiTool PWG Business Meeting Moderator: Luis Miguel Costa, Faculdade de Engenharia UP, University of Porto
	7.4	D 7.2	SFX	SFX Product Update, Roadmap and Q&A (30 min) Yisrael Kuchar, SFX Product Manager, Ex Libris SFX PWG Business Meeting (30 min)
			bX	bX Usage-Based Services: Hot Articles, Article Recommender and more (30 min) Christine Stohn, bX Product Manager, Ex Libris
				Moderator: Mark Dehmlow, Digital Initiatives Librarian, University of Notre Dame
	7.5	F 33.3	Alma Internal Meeting	Alma PWG Organizational/Business MeetingModerators: to begin - Jiri Kende, IGeLU Chair and Laura Morse, ELUNA Chair This will be the first meeting of the Joint IGeLU/ELUNA Alma PWG. There will be no presentations and limited product discussion. The primary purpose of this session is the decide on the PWG leadership, review the purpose of the PWG and discuss the planned activities of the group.
12:45-14:15		D North & South Foyers		Lunch break
		Dozentenfoyer ETH (Faculty dining hall) Floor J		Lunch - IGeLU and ELUNA Steering Committees
		F 33.5		Ex Libris Support and Consultation
14:15-15:15	8			Breakouts for session #8

14:15-15:15	8.1	D 1.1	Aleph	Aleph reports - from request to response - Roxana Popistasu, IT Staff, Bibliothèque nationale de LuxembourgModerator: Marcus Zerbst, Zentralbibliothek Zurich The presentation looks at a project developed recently by the Bibliothèque nationale
				de Luxembourg: making ALEPH reports available to the members of the Luxembourg library network. The two parts of the presentation will correspond to the two focal points of the project: the creation of the reports (in ARC Report Studio) and the distribution platform (developed in-house).
14:15-15:15	8.2	D 1.2	Alma	Alma and the 2CUL Partnership - Jim LeBlanc, Director, Library Technical Services, Cornell University Library - Carmit Marcus, Director of Product Management and Partnerships, Ex Libris - Asaf Kline, Senior Product Manager, Ex Libris Moderator: Mike Ryan, FLVC-Tallahassee
				The Columbia and Cornell University Libraries [or 2CUL] have entered into what is hoped to be a transformative and enduring partnership focused on gaining efficiencies through collaborative workflows as well as providing content, expertise, and services that would be impossible for either institution to deliver unilaterally. Among the aims of 2CUL is the integration of library operations across the two institutions, including implementation of a joint library management system. In this presentation, the 2CUL participants will describe more fully this collaborative initiative and its relevance to the library world at large. Ex Libris will discuss the ways in which Alma addresses these needs and requirements, offering the potential for 2CUL to achieve its objectives and turn its vision for a shared library services into reality.
14:15 - 14:45	8.31		Primo	Using the Primo webservice in a mobile app - Susan Lafferty, Director, Digital Library Services, University of New South Wales - Tom Ruthven, Manager, Digital Library Innovation and Development
		D 7.1		This paper will explore the joys and issues of using Primo webservices to discover library resources on a mobile app. UNSW Library has developed two such services. The first is a mobile app that includes searching of the UNSW blended view using the Primo webservice (PCI, Aleph, DigiTool, SFX and repository records), access to parts of the patron record by screen-scraping the Primo web interface, as well as providing opening hours, Library news, contact information and an RSS feed of new books from Aleph. The app has been developed in conjunction with Boopsie and is available from iTunes Store and the Android Market. The second, a directory that helps users find group study rooms, computers, printers, item numbers and toilets in the Library building, has been developed with Abuzz, a company that creates touch-screen and mobile directional finding aids for shopping centres amongst other things. It is at http://m.library.unsw.edu.au/locate. The paper will discuss the process we used to develop the two services, what we learnt about mobile devices, the benefits of using Primo webservices, the issues we came across, feedback from users, and where we want to go next.
14:45 - 15:15	8.32		Primo	Library resources for the mobile world – Developing mobile webapps for Primo - Bernd Uttenweiler, IT Project Manager / Web Frontend Engineer, ETH-Bibliothek, ETH Zurich

				Easy, direct and hassle-free access to library resources from mobile devices becomes a crucial factor for success for library portals. Seeing the range of mobile device types broaden tremendously during the last 24 months, we were required to come up with a sustainable solution on how to keep – or better gain mobile users on our portal. Primo is our knowledge portal (www.library.ethz.ch). After evaluating the most required use cases for library users in mobile environments, we found that features such as search, request, renewal and display of account information are core, also for mobile users. Getting relevant library contact information quickly, with click to call and Google Maps integration is also of high importance. Usability related requirements for mobile users, such as performance and screen interaction are also vital. Although Primo 3 comes with a view designed for small screens based on CSS, this approach cannot fulfill requirements related to performance optimization as well as touch-oriented screen interaction. By using the existing APIs of Primo and Aleph as well as PDS, we decided to develop a mobile webapp that should conform to our requirements. This presentation will give you an overview of a webapp architecture which is based on jQuery Mobile, eZ Publish and Primo. Moderator: Christian Hänger, Head of Digital Library Services, University of Mannheim
14:15 - 14:45	8.41	D 3.2	Other	Wayfinding in a Cloud: Location Service for libraries - Petteri Kivimäki, Information Systems Specialist, The National Library of Finland Searching for books in large libraries can be a difficult task for a novice library user. This paper presents The Location Service, software as a service (SaaS) wayfinding application developed and managed by The National Library of Finland, which is targeted for all the libraries. The service provides additional information and map-based guidance to books and collections by showing their location on a map, and it can be integrated with any library management system, as the integration happens by adding a link to the service in the OPAC. The service is being developed continuously based on the feedback received from the users. The service has two user interfaces: One for the customers and one for the library staff for managing the information related to the locations. The UI for the customers is fully customizable by the libraries, and the customization is done via template files by using the following techniques: HTML, CSS, and Javascript/jQuery. The service supports multiple languages, and the libraries have a full control of the languages, which they want to support in their environment. The service is written in Java and it uses Spring and Hibernate frameworks. The data is stored in PostgreSQL database, which is shared by all the libraries. They do not possess a direct access to the database, but the service offers an interface, which makes it possible to retrieve XML data over HTTP. Modification of the data via admin UI, however, is restricted, and access on the other libraries' data is blocked.
14:45 - 15:15	8.42		SFX	What you always wanted to know about SFX KnowledgeBase but were afraid to ask Yisrael Kuchar, SFX Product Manager, Ex Libris Ron Lozinsky, Data Services Manager, Ex Libris

14:15 - 14:45	8.51	D 7.2	Other	In this session we will explore the work processes and quality measures that are used by Ex Libris to produce regular updates and enhancements to the KnowledgeBase. The session will explain the ways in which the KnowledgeBase is updated through close co-operation with vendors, and how Ex Libris supports the SFX community to obtain the maximum benefit from the KnowledgeBase. Moderator: Bas Vat, Projectmanager, Leiden University Libraries Forging links while breaking shackles: Open & Linked Data & The British Library - Brenda Young, Metadata Systems Manager, British Library Libraries face increasing challenges to their relevance and value at a time when resources are decreasing. The British Library's open metadata strategy aims to freely offer foundational bibliographic metadata in order to promote innovation without unnecessary restrictions. The BL aimed to advance from theory to practice via the release of a 'critical mass' of core data offering the greatest possibilities for wider community experimentation and innovative application. The BL was interested in the organisational development possibilities of utilising internal staff, existing tools and legacy MARC data to create its own linked open data offering. One key objective was to rethink old service approaches, blending the best with ideas from new communities using the metadata. The British National Bibliography (BNB) was chosen over specialist datasets since its scope and scale matched the requirement while underlining the BL's commitment to serious exploration of the issues.
14:45 - 15:15	8.52		Primo	Primo and the Semantic Web - Dominique Ritze, Research assistant, Mannheim University Library
				More and more data from various sources are available on the Web. They should be presented to the user in a uniform and comprehensible way. Additionally, the enrichment of existing data as well as the linking to information outside libraries gets more and more important. With Semantic Web technologies, these issues can be solved and it is possible to offer new services and to satisfy the information need in a quicker and easier way. In this presentation, we show how the Mannheim University Library extends Primo in order to integrate external data as well as providing our own for others.
				Moderator: Lukas Koster, Library Systems Coordinator, Library of the University of Amsterdam and IGeLU Steering Committee
14:15-15:15	8.6	D 5.2	Primo	Primo Polish: Customizing the Primo Interface - Colt Pini, Interaction Designer, LDS Church History LibraryModerator: Mandy Stewart, Resource Discovery Projects Manager, British Library
				Using our beta release and several user studies we identified ways to improve the interface for Primo. By using the Primo framework we were able to push our customizations to include combining components into a single view bringing all the content straight to the user on any platform. I will be showing our customization and how we made them using Primo's tools and how it can be a completely responsive (mobile enabled) web application.
14:15-15:15	8.7	F 7	Alma	Alma Demo - Barbara Rad-El, Senior Librarian, Ex Libris

				The aim of these Alma demo sessions is to present to Ex Libris users the new functions and workflows that have come into Alma since the last IGeLU Meeting in Haifa in September 2011.
15:30-16:30	9			Breakout for session #9
15:30-16:00	9.11		Aleph	Optimized creation of statistical reports for items and circulation transactions in Aleph (version 20), with charts and graphs, using only Linux shell scripts, sqlplus and MS-Excel - Michelangelo Mazzardo Marques Viana, Systems Coordinator Librarian, Pontifical Catholic University of Rio Grande do Sul
		D 1.1		Before the 2000's, PUCRS libraries generated different statistical on-demand reports by running several separate queries which consumed much time to be composed and executed, one at a time, through SQL clients. To optimize this work, the library developed a method to run a batch of SQL queries during the night (simply using Linux shell scripts and native sqlplus) that feeds a large array of results in a MS-Excel file which contains different spreadsheets. Each spreadsheet sums and gathers statistical data according to the information needs of University academic departments and government agencies. Thus, two statistical reports are monthly generated based on the information recorded in the Aleph database: (1) General Collection Data (687 SQL queries) and (2) General Circulation Data (106 SQL queries). Both reports can generate: (a) numerical tables and also (b) charts (pie, line). It is an economical and optimized solution which uses only Linux shell scripts, sqlplus and MS-Office Excel.
16:00-16:30	9.12			Reports in a complex enviroment - Zeno Tajoli, System Librarian, CILEA
				A frequent request from Management is to report the present situation with numbers: How many serials do we have? How many loans/requests? Split for sublibrary? If you have a complex environment with many sublibraries, different way to catalogue items, different rules to reserve items, etc. could it not be easy to retrieve data from Oracle? In this presentation we show the development done (with SQL and perl) to build management for management using cron and the Aleph GUI client. Moderator: Maya Amichal, Library Systems Coordinator, Weizmann Institute of Science
15:30-16:00	9.21	D 3.2	Rosetta	Rosetta at ETH Zurich – routes into the digital archive - Matthias Töwe, Head Digital Curation, ETH Zurich, ETH-Bibliothek

16:00-16:30	9.22	D 3.2	DigiTool	ETH-Bibliothek employs Rosetta as the future backbone of digital preservation at ETH Zurich, covering use cases from research data over administrative records to library content. The presentation will highlight requirements from our pilot partners which are not necessarily in line with concepts of digital preservation, describe the routes chosen to fulfill such requirements in a sustainable and flexible manner, and discuss first results of Rosetta's integration with both existing applications and new tools. Researchers need to re-arrange the structure of their data and want to be able to edit the respective metadata; Rosetta does not support either function which calls for either major enhancements to Rosetta or for the use of flexible tools outside of Rosetta in order to provide an input which can then be submitted to Rosetta automatically. The presentation will discuss why we chose a third party tool for the purpose and show its planned use. Quite similar requirements were collected for administrative records submitted via ETH Archives where considerable delays can occur between deposit of material with the archives and its structuring and in-depth indexing by archival staff. Unsurprisingly, at the beginning of the project, the fastest progress was made with respect to library content, e.g. from the institutional repository ETH E-Collection, using a submission application for automated ingest procedures with Aleph as metadata source. In this use case, Rosetta resides at the back end of the documents' life cycle and serves as a dark long-term archive. Open conceptual questions remain as to how far metadata in Rosetta need to reflect changes and updates of metadata in external source systems such as Aleph. Investigating the transfer from DigiTool Resource Discovery to Primo - lessons learned Karin Smith, Coordinator, Digital Services, Charles Sturt University Bronwyn King, Library Systems & Technical Implementation Manager, UNILINC
				Limited CRO - CSU Research Output is the Institutional Repository for Charles Sturt University. It serves a dual purpose of collecting research publication data for Australian Government reporting as well as being an open access repository
				showcasing the university's research. It was created in 2007 and currently has over 12,000 records in it. The CSU Library has recently implemented Primo for its library discovery tool and, while CRO is included in that as a source of information for CSU clients, the Resource Discovery interface was retained as the main access to CRO as its functionality suited the requirements of researchers at CSU. It was decided to investigate the value of updating the discovery tool to Primo to give CRO a more modern look in keeping with other library resources and to utilise the more flexible search functionality that Primo offers. CSU collaborated with UNILINC in this investigation. UNILINC hosts DigiTool and provides software and systems support for CSU. This paper explores opportunities and challenges of changing interfaces and outlines the issues around this transfer such as customisation and configuration and the impact on CRO functionality. It also evaluates the advantages and disadvantages of Primo over Resource Discovery for key end users such as researchers, heads of schools, etc and will outline the resulting recommendations. Moderator: Edward M. Corrado, Director of Library Technolgy, Binghamton University (USA)

15:30-16:00	9.31		Primo	Primom: A Mobile Interface for Primo - Masud Khokhar, Applications Developer, Bodleian Libraries, University of Oxford
16:00-16:30	9.32		Primo	Although Primo has come leaps and bounds in the past few years, it still has to mature in the area of its mobile interface. Several attempts have been made to customize the existing Primo CSS files, to present a more mobile friendly interface with varying levels of success. As the next generation Internet users increase by an astonishing rate in the UK (from 20% in 2007 to 44% in 2011), it is of vital importance to provide a solid mobile interface for Primo. For a successful mobile interface, it needs to scale and perform well for all kinds of mobile devices and users, e.g. from small device users to large tablet users, from novice to advance users, and with varying connection speeds ranging from 3G, 4G to WiFi. Primom is a joint effort by University of Oxford and Aberystwyth University towards achieving this goal. SOLAR Powered: a year in the life of a Primo implementation - Angela Walker, Digital Library and Systems Manager, University of Salford
		D 7.1		In October 2011, The University of Salford opened the doors on its new campus at Media City UK. This presented the library with an exciting opportunity. A brand new building, at the heart of specialist creative, digital and media organisations, such as the BBC, needed a library which could match the ambitions of its users, including students, academics and industry professionals. The implementation of SOLAR coincided with the rebranding of The University of Salford. The Primo out of the box system was heavily customised to reflect the new brand, as well as meeting the demands of the library's digital strategy and user needs. The implementation of SOLAR has been pivotal in the delivery of a digital library which is shaping the future of learning at Salford. This is being fully realised at Media City where the library has a small physical stock, but a vision to deliver information anywhere, anytime. SOLAR has enabled this to happen, harvesting resources including research, streamed recordings, exam papers, archives, as well as more traditional library material. An intuitive interface and enhanced functionality have been developed, allowing users to find material easily, and access resources on mobile devices as well as share their findings using social networking sites. We are now about to embark on a feedback gathering exercise with a survey and focus groups to uncover what students, academic staff and library staff think of the system, how they are using it and where we should focus development to ensure it continues to meet their needs. Moderator: Christian Hänger, Head of Digital Library Services, University of Mannheim
15:30-16:00	9.41	D 5.2	Voyager	Cloud nine or cloud over? A balanced view of our move to hosted services (or 'what going hosted is really like') - Elena Menendez-Alonso, Information Specialist, Plymouth University

				Plymouth University had a very busy November 2011 - January 2012 with migrating Voyager to the Ex Libris hosted service and implementing Primo - again as a SaaS solution. We are now running VoyagerDirect and PrimoDirect. Not only did our project see us migrate to VoyagerDirect, but incorporated an upgrade to Voyager 8.1 at the same time. As the first VoyagerDirect customer hosted in Amsterdam we have learnt a lot of lessons that we can share these with other IGELU members. For the good, the bad and the rather ugly at times this very practical session should help inform you on the benefits and drawbacks of hosting, and if you are currently planning on migrating hopefully help you avoid some of the issues we faced. What we did with Voyager last summer- (r)evolutionary changes at University of the
16:00-16:30	9.42		Voyager	Arts London Ray Delahunty, Systems Support Librarian, University of the Arts London
				Summer 2011 at the University of the Arts London included: a process review that saw
				the introduction of a centralised bibliographic service replacing a 6 colleges-based
				model; the launch of shelf-ready books (using Voyager 7!); the move of two libraries
				into one new college library; a staffing restructure with the loss of 10% of library staff;
				and the launch of a new service model for our readers including the implementation of RFID and self service (now accounting for 90% of circulation transactions). This case
				study discusses all of these briefly - with a strong focus on the new service model -
				where UAL is making full use of pretty much every feature of the SIP2 protocol
				supported by the Voyager LMS.
				Moderator: Petteri Kivimäki, Information Systems Specialist, The National Library of
				Finland How to work with UStat
15:30-16:00	9.51		UStat	- Andreas Sabisch, IT FU Berlin, Universitätstbibliothek FU Berlin
				Ustat is a powerful tool for comparing usage statistic data from vendors for Journals
				and Databases. But it is not easy to create a good workflow to compile all of the usage
				data. I will show how to use the SFX Target Statistics and the Metalib Usage Statistics
				as an start for a control list, give some tips about problem solving, and lastly share
				some views in the comparism between the SFX-Statistics and Ustat data.
				Implementation and Usage of bX at the University of Minnesota
16:00-16:30	9.52	D 1.2	SFX	- Janet Arth, Systems Librarian, University of Minnesota Twin Cities - Sunshine Carter, Life Sciences & Electronic Resources Librarian,
				University of Minnesota Duluth
		-		Two of the University of Minnesota campuses implemented the bX Recommender
				Service in 2010. Attendees will get a view of the bX Recommender Service at these
				two campuses, Duluth (UMD) and Twin Cities (U of M TC), one medium-sized and one
				very large. The presentation will cover the implementation processes, customization
				choices and the first two years of bX usage statistics, including bX as a source of SFX
				menu requests and getDocumentDelivery requests.
				Moderator: Theo Engelman, Senior ICT employee, Utrecht University Library

15:30-16:30	9.6	D 7.2	Primo	Simplifying the search experience – resisting the lure of shiny, new technology - Ronan Kennedy, E-Resources Librarian, National University of Ireland, Galway - Monica Crump, Head of Information Access and Learning Services, National University of Ireland, GalwayModerator: Fiona Burton, Associate University Librarian, Resources, Macquarie University, Australia and IGeLU Steering Committee
				After two years of implementing Primo v.2 and a new website to complement it, imagine our horror when in the first user survey post launch our users told us that we weren't meeting even their minimum expectations of a library website that allowed them to find information on their own. Comment analysis, focus groups and a user observation study revealed that our technology-driven and information literacy-led implementation of Primo had resulted in user confusion. We had not delivered the simplicity and Google-type experience that Primo had promised. In this presentation, we will share what we learnt from our users and discuss our new user-driven implementation of Primo v.3 and user and library staff response to it.
15:30-16:30	9.7	F 7	Alma	Alma Demo - Barbara Rad-El, Senior Librarian, Ex Libris
				The aim of these Alma demo sessions is to present to Ex Libris users the new functions and workflows that have come into Alma since the last IGeLU Meeting in Haifa in September 2011.
16:30-17:00		D North & South Foyers		Coffee break
		F 33.5		Ex Libris Support and Consultation
17:00-18:00	10			Breakout for session #10
17:00-18:00	10.1	D 1.1	Aleph	Where is your Aleph Data? - Billy Rawles, Database Engineer, LDS Church History LibraryModerator: Augusto Ribeiro, University of Porto, Portugal
				This presentation is an examination of the Oracle Database where the Aleph data is stored. We will discuss the relationship between the Oracle database and the Aleph Libraries and what tables are used to store the Aleph data as well as the relationships between the tables. We will also discuss the configuration files used to determine what data is stored in some of the Oracle tables. Reporting of the data using Business Objects gives you a complete look at your data.
17:00-18:00	10.2	D 3.2	Rosetta	Rosetta and the 21st Century Academic Digital Library - John Meador, Jr., Dean of Libraries, Binghamton University (USA) - Edward M. Corrado, Director of Library Technolgy, Binghamton University (USA)Moderator: Mathias Gross, Bavarian State Library, Germany

17:00 - 1730	10.31	D 7.1	Primo	Binghamton University Libraries are building a 21st Century Academic Digital Library utilizing the Rosetta digital preservation system as its underlying core infrastructure. John Meador, Dean of Libraries, will discuss the vision of the 21st Century Academic Digital Library and how it relates to current and past practices and what it means for the future. Edward Corrado, Director of Library Technology, will discuss the technical aspects of using Rosetta as the core infrastructure along with Primo as a front-end for end-users to implement this vision. Corrado will cover issues such as project management, work-flows, and other opportunities and challenges of using Rosetta and Primo for building Binghamton's 21st Century Academic Digital Library. Enhancing Primo Back Office - Uwe Dierolf, Head of IT, KIT Library Working with Primo's Back Office (BO) can be very frustrating cause of poor usability. This talk presents new ideas to make BO more usable. The KIT library started to implement Primo for the Karlsruhe Institute of Technology in August 2011. First we used the MAB XML format. Later we switched to Complex XML. In the normalization rules we do not process MAB category numbers but instead use human-readable XML element names in XPath expressions. We missed a way to search for XML element names which we are using in the normalization rules or code names in mapping tables. We extended BO by implementing an Oracle based search for mapping table entries and normalization rules. Further we enhanced BO usability starting with simple things like colorizing every second line in all lists, cloning edit buttons in the normalization rules and offering menues for navigation shortcuts instead of using bookmarklets. The integration in Primo's Back Office is very loose; we only need one javascript file and jQuery. The search uses JSONP as an AJAX technique which allows you to use services from your own servers. Menus are implemented with jQuery UI. Perhaps you are interested in helping to extend BO further? You are welcome
17:30 - 18:00	10.32		Primo	Wizards and Tables - or how the Primo back office could work better - Lukas Koster, Library Systems Coordinator, Library of the University of Amsterdam and IGeLU Steering Committee
				Primo system administration in the Back Office is based on 'Wizards' and Tables. While wizards can be helpful with initial system setup, they're actually not very useful in day to day maintenance. Something similar can be said for Code and Mapping Tables. These are indispensable in any system. In the Primo Back Office however they are implemented in a very confusing and obscure way. By means of a couple of essentially simple tasks (such as defining system wide Resource Types and Language Codes in search, display, facets) I will try to demonstrate the flaws of the Wizards and Tables approach, and to suggest some improvements. Moderator: Jeremy Acland, IT/Systems Librarian, Queen Mary University of London
17:00 - 1730	10.41	D 7.2	Primo	From Search to Discovery - Tamar Sadeh, Director of Marketing, Ex Libris

				The transition from library catalogs and scholarly databases to discovery systems such as Primo introduces a fundamental shift in the information-seeking process. Coupled with an engaging and friendly user interface, the expansion of the search scope to the vast universe of scholarly materials—regardless of where they are, what format they are in, and whether the library owns them or subscribes to them—has been embraced by users, as search statistics have shown. Although discovery systems provide access to an information landscape that is large and diverse, they typically offer, as the default option, simple, Google-like searching, accommodating the expectations of today's users. With this type of searching, many queries yield large result sets; therefore, discovery systems focus on relevance ranking and on providing tools that help users easily navigate and refine the result sets. Librarians have welcomed the advances in discovery services for their users. However, this new reality poses challenges to the practices that librarians have developed over the years and, in some cases, is at odds with librarians' systematic, controlled approach to searching. In this session, we will look at the changes in information-seeking practices and discuss ways in which librarians can leverage their expertise and well-established tools to adapt to the new reality and contribute to improving the new tools that are available to their users.
17:30 - 18:00	10.42		Primo	Make the Most of Primo with EL Commons Ido Peled, Primo Product Manager, Ex Libris
				Over the past couple of years the Primo community has grown by several factors and the number of institutions leveraging the system's openness and flexibility has increased accordingly. The EL Commons CodeShare platform, which hosts programming-oriented information related to Ex Libris systems, created by customer developers and Ex Libris developers, has grown to include almost 50 different extensions to Primo while at the same time fostering a true Primo community. This session will cover some of the most used interfaces in addition to live demonstrations of a few popular code shares by customers and Ex Libris staff. Moderator: Fiona Burton, Associate University Librarian, Resources, Macquarie University, Australia and IGeLU Steering Committee
17:00 - 1730	10.51	D 5.2	Other	Integration of Aleph/Primo with PDS into larger Shibboleth/SSO environments - Wolfgang Lierz, Staff IT-Services / Network & Security Admin, ETH-Bibliothek, Zurich, Switzerland

17:30 - 18:00	10.52	D 5.2	Other	Since 2005, all members of Swiss Universities can use SWITCHaai, a common federated authentication and authorization infrastructure based on Shibboleth All university libraries in the German speaking part of Switzerland use Aleph and, within the NEBIS library network, Primo which means maintaining their user management mostly within Aleph, completely separated from Identity Management of their universities. Single Sign On with library services is still an open issue today – but SSO understood far beyond the scope of Ex Libris products. And even for private customers outside the universities, SSO with Shibboleth will become an issue very soon – elending via aggregators of e-books as an example. During 2012, ETH library is working on a complex SSO project with several issues: (1) for ETH members, replacing of native Aleph authentication by Shibboleth/SWITCHaai using the corresponding Identity Provider of ETH Zurich AND importing their attributes into Aleph user data management with Aleph Patron Loader and (2) for private library customers, building of an own Shibboleth IDP docking at the Aleph user administration database, to enable Shibboleth/SSO for other services outside the Ex Libris product range as well, while retaining user administration within Aleph. Both technical and organizational problems and solutions are being presented in detail, including requirements for future architectures of Ex Libris products with respect to SSO and external Identity Management systems in general. Bodleian Libraries Authentication System: Dual signon from Primo - Masud Khokhar, Applications Developer, Bodleian Libraries, University of Oxford This is a talk on how Bodleian Libraries provide authentication (from within Primo) to support OvP for multiple type of members. Oxford has University Members and Library members with their information coming from two separate data sources. Both type of members are allowed to access Primo and use OvP to access/request items. However, they require two different ways of login as their
17:00-18:00	10.6	D 1.2	Alma	Alma Analytics Dvir Hoffman, Director of Product Management, Resource Management Solutions, Ex Libris Moderator: Peter Klien, Press Officer, The Austrian Library Network (OBVSG) and IGeLU Steering Committee

				To demonstrate their value to the institution or consortium, libraries are looking for ever more creative ways to improve efficiency and productivity. Powerful analytic capabilities enable libraries to put numbers on their value and to expose tangible evidence of their leading role in the academic lifecycle. Valuable insight into libraries' operation can be gained via purchasing trends, comparative analysis, and even predictive analysis—helping managers to better plan their daily operation. During this session will explore ways in which Alma Analytics can help take libraries into the next generation.
17:00-18:00	10.7	E 21	SFX	SFX Round Tables Discussions - Organizer: Mark Dehmlow and the SFX Product Working Group
				Take the opportunity to discuss SFX with colleagues from around the world in small groups. In this session, attendees will be separated into small groups of 8 to talk about different SFX related topics (issues and concerns with SFX, enhancement voting, processes and procedures used by your colleagues, etc.). Groups will report about their discussions. Please sign up for participation at the registration.
18:15 departure				3 Classic trams. Meeting point at exit 'Rämistrasse'. The tours will end near the lake ('Bellevue') around 19:30.
18:15 departure				Walking tours (4) leaving from exit 'Polyterrasse'. The tours will end near the lake ("Bellevue") around 19:30.
Ticke	ets will be	needed for the Tr	am and Walking	g Tours. Please purchase tickets at the conference reception desk.
				Evening on your own to enjoy Zurich
			Thurs	day 13 September
<i>8:00</i>		F 33.1		Registration opens
9:00-10:30	11	F 7 and F 3	Primo	Primo and Primo Central Product Update, Roadmap and Q&A Ido Peled, Primo Product Manager, Ex Libris Tamar Sadeh, Director of Marketing, Ex Libris Gilad Gal, Director of Product Management, Discovery and Delivery Solutions, Ex Libris Moderator: Mandy Stewart, Resource Discovery Projects Manager, British Library The Primo/MetaLib PWG business meeting will be in Session 4.3
	i			The Filmoniacular Tree Business meeting will be in econori 4.0
10:30-11:00		D North & South Fovers		Coffee break
10:30-11:00		D North & South Foyers F 33.5		Coffee break Ex Libris Support and Consultation

				A tradition at IGeLU conferences, this session gives Ex Libris an opportunity to respond to general questions submitted in advance by the customers about the company and its directions.
12:30-14:00		D North & South Foyers		Lunch break
		Dozentenfoyer ETH (Faculty dining hall) Floor J		Lunch - IGeLU Steering Committee and Ex Libris Management
		F 33.5		Ex Libris Support and Consultation
13:15-13:45				Library Tours of Special Collections and the Digitization Centre. Tickets are limited and available at the reception desk.
14:00-15:00	13			Breakout for session #13
14:00-14:30	13.11		Aleph	Creating order and tracking system from remote or closed stacks for any purpose - Tsachy Horowitz, Systems Librarian, Israel National Library
		D 1.1		The National Library of Israel, established in Jerusalem in 1892, is going through a comprehensive renovation process that started in 2008, following the National Library Law and the sponsorship of an important educational fund. The library holds more than 5 Million items, over 80% of them in closed stacks. These items can be requested by our patrons for the purpose of reference and sometimes even for loan. Last year, this request process was automated with ALEPH's Reading Room module at its core. However, the Reading Room module has limitations in respect to the library's needs, a fact which led us to develop complementary services in order to handle error reporting, statistics, and interfaces with other functions of the library. This project resulted in an impressive increase of holds placed and the percentage of holds successfully fulfilled. The updated statistics show that over 80% of the holds are placed from our patrons' homes, something that was impossible to do until a year ago. Another result to the process is an addition of more than 10,000 new registered patrons to the library. This session will depict the automated process and its implementation, focusing on the benefits of the module alongside our in-house developments. We will also present possible applications not only within the reading room/closed stacks environments but also to other types of collections. One successful example is our unorthodox implementation of the Reading Room module for a fully automated process of ordering and tracking of the items shipped from our stacks for digitization purposes in the library's new Digitization forms on the ORAC haldings ago.
14:30 - 15:00	13.12		Aleph	Autofill remote storage form on the OPAC holdings page - François Renaville, Systems Librarian, University of Liège

14:30 - 15:00	13.22		Primo / PCI	Primo and Primo Central - Context, Content, and Services - Mark Dehmlow, Head, Web and Information Technology Systems Department, University of Notre Dame
14:00-14:30	13.21	D 7.1	Primo / PCI	SOLAR lights up Salford's past - Angela Walker, Digital Library and Systems Manager, University of Salford The University of Salford archives contain material relating the history of the university, from it's foundations in 1896 up to the present day. There are additional specialist collections which the library holds. In 2010 the library embarked on a project to digitise three of the collections, and increase their visibility by making them available in the institutional repository. Access to the collections remained limited, and with the implementation of SOLAR, an opportunity to make the collections more widely accessible became available. Here we explore the project to make these three collections discoverable, and the ongoing work to harvest more archive material into SOLAR.
				A big part of our library collections are located in a remote storage which is about 10 km from its managing library. Until recently, the only way to request a volume was by filling in a paper form at a library desk. The form was then faxed to the remote storage whose staff treated the request and delivered the ordered item to the pickup library. This workflow forced patrons to go to the library desk, no remote request was allowed. In order to modernize the workflow, we wanted to implement Aleph remote storage functionalities. We found it not so easy to set up and were faced moreover with two additional problems: we wanted to allow patrons to request (1) some items which are not in a remote storage and (2) serial issues from older collections which had never been itemized and so could not be requested through the traditional Aleph functionalities. Therefore, we set up a PHP form that any registered patron can call from the OPAC holding page (item-global) and that automatically contains patron information, bibliographic information and item details (location, call number, description, status, barcode). The patron just needs to select the appropriate pickup library before the form is sent by e-mail to the remote storage. That form can be used for any location (not necessarily for volumes located in a remote storage) and for serial holdings with few itemized volumes (a Z30 is not required to make a request). Moderator: Esther Guggenheim, National Library of Israel

				Aggregating hundreds of millions of records into a search system provides significant opportunities for us to deliver discovery services to our users, but it isn't all just about the numbers of records in the system, how relevancy works is key to delivering a strong user experience. Context is not only about the search query, but qualities about the researcher - experience, discipline, etc. At the University of Notre Dame, we are taking a contemplative approach to implementing Primo Central in our environments. We are looking at Primo Central not only as a single search solution, but also considering how it can be used in multiple contexts. As we are getting ready to launch Primo Central, we are working with graduate students to do a cursory evaluation of how the content stacks against specific disciplines and also being very intentional about which data sources we activate. In addition to search, we are also looking at particular gaps in the system, specifically around services. Most discovery systems link users to full text, but tend not to consider how to integrate print collections and other ancillary services. The second half of this presentation will look at different services we are beginning to plan for and how we will go about developing them to enhance the service layer on top of the discovery system. Moderator: Fiona Burton, Associate University Librarian, Resources, Macquarie University, Australia and IGeLU Steering Committee
14:00-14:30	13.31		SFX	How to include printed journals into SFX and deliver to the user all available "fulltext" journals in only one access point - Michelangelo Mazzardo Marques Viana, Systems Coordinator Librarian, Pontifical Catholic University of Rio Grande do Sul (PUCRS)
		D 5.2		Libraries still have a large amount of printed journals, current or historical subscriptions. Considering that when user need access an desired article fulltext, does not matter if it is available on-line or printed. This brief presentation will show the steps used by PUCRS to extract information of printed journals catalogued in Aleph500 (7,300 titles) and insert them, in batch, into SFX KB as a local target, using Aleph SQL queries and SFX dataloader. At the end of these processes, researchers are able to know, via SFX, when an article found in any metadata search tool available (Primo, Google, Metalib) have fulltext available in the library.
14:30 - 15:00	13.32		SFX	SFX and KB+: how a new national knowledge base service benefits SFX users in the UK - Nick Woolley, Associate Director - Information Resources, King's College London

				Knowledge Base plus (KB+) is a new nationally funded shared service for e-resource management in the UK. Managed by JISC Collections, KB+ brings together subscription data from multiple sources using standards such as KBART, COUNTER and ONIX, to create a detailed, accurate, up to date and authoritative knowledge base that allows institutions to avoid significant duplicate work around data validation and amendment in their local vendor knowledge bases. In addition to data on title lists, post cancellation access, licences, usage statistics and access management, KB+ also provides tools that allow the community to contribute to the knowledge base and share intelligence on outages, title changes, renewals, and other business critical data. This presentation will provide an overview of KB+ so far, and explain how it both complements SFX strategically, and works with SFX operationally, to enhance e-resource management and access at King's College London and for other SFX libraries in the UK. Moderator: Bas Vat, Projectmanager, Leiden University Libraries
14:00-15:00	13.4	D 7.2	Primo	Primo Local Development at Northwestern University - Michael North, Sr. SysAnalyst/Programmer, Northwestern University Moderator: Mandy Stewart, Resource Discovery Projects Manager, British Library This session has been cancelled
14:00-15:00	13.5	D 3.2	Rosetta	Putting it all together for Digital Assets: Aleph, Primo, Rosetta, EAD - Jon Morley, Functional Analyst, LDS Church History LibraryModerator: Yves Maurer, Bibliothèque nationale de Luxembourg, Luxembourg
				After several years of implementing various systems from Ex Libris, as well as developing our own EAD tool, we have integrated in a way that helps our patrons have access to digital assets in an easily discoverable way. We will explore the integration points and effort to have Rosetta as a Digital Asset Management tool, connected to Aleph for Library metadata and EAD for Archives metadata. Passing information from one system to another so that we have a seamless experience for end users, and the API calls needed to ensure proper integration.
14:00-15:00	13.6	D 1.2	Primo	What's Your Primo? Choosing a Primo Package Ido Peled, Primo Product Manager, Ex Libris Moderator: Jeremy Acland, IT/Systems Librarian, Queen Mary University of London
				Join this session to learn more about the different Primo packages available in the market, in the words of Primo customers and the product management team. The session will cover the benefits and unique offerings of each of the Primo packages (locally installed, Direct and TotalCare) and their best fit for the different types of institutions.
14:00-15:00	13.7	F7	Alma	Alma Demo - Barbara Rad-El, Senior Librarian, Ex Libris The aim of these Alma demo sessions is to present to Ex Libris users the new functions and workflows that have come into Alma since the last IGeLU Meeting in Haifa in September 2011.

15:15-16:30	14	F 7 and F 3	Plenary	Bibliographic Framework Initiative Approach for MARC Data as Linked Data - Speaker: Sally H. McCallum, Chief, Network Development and Standards Office, Library of Congress - Panel discussion with Sally McCallum, Ex Libris, IGeLU LOD SIWG Moderator: Lukas Koster, Library Systems Coordinator, Library of the University of
				Amsterdam; IGeLU Steering Committee
				McCallum will give the genesis of the Bibliographic Framework Initiative (BFI) which targets the "next generation" MARC. The Initiative is trying to bring a broadly and heavily used interchange vehicle into current web and social technologies without losing or costing "anything" but gaining "lots". The agenda for BFI is ambitious and questions are many. She will outline the goals of the project and the path taken for getting a model on the table and progress as of the conference in September along with ways all can be involved.
16:30-17:00	15	F 7 and F 3	Plenary	Closing Session - Report on voting results - Thanks to the hosts - Greetings from our next hosts - Conference goodbyes Moderator: Jiri Kende, Chair, IGeLU Steering Committee
17:00:00		D North & South Foyers		Goodbye Coffee
				IGeLU General Conference Adjourned - Thank you everyone!
17:30-19:00				Walking tours (2) leaving from exit 'Polyterrasse'. The tours will end near the lake ("Bellevue").
	Tickets v	will be needed for th	ne Walking Tou	rs. Please purchase tickets at the conference reception desk.