

Pre-Conference Events				
Time	Session	Room	Track	Friday 6 September 2013
10:00-17:00	0.1	163 University library	IGeLU SC	IGeLU Steering Committee Meeting
13:00-17:00	0.2	184 University library	IGeLU PWG Coordinators	IGeLU PWG Coordinators Meeting
13:00-17:00	0.3	71 University library	ELUNA SC	ELUNA Steering Committee Meeting
Time	Session	Room	Track	Saturday 7 September 2013
9:00-13:00	I	184 University library	SC, PWG and SIWG Coords	IGeLU Steering Committee and Product and Special Interest Working Group Coordinators meeting (with sandwiches for lunch 13:00-14:00)
14:00-16:00	II	Senate Assembly Hall	SC, INUG, PWG & SIWG Coords	Joint IGeLU SC and National/Regional User Group Representatives meeting (including PWG and SIWG Coordinators)
16:00-16:30	III	Foyer Henry-Ford-Building	SC, INUG, PWG, SIWG Coords & Ex Libris	Coffee Break and Social Time IGeLU SC/INUG/PWG/SIWG and Ex Libris Management
16:30-18:00	IV	Senate Assembly Hall	SC, INUG, PWG, SIWG Coords & Ex Libris	IGeLU SC/INUG/PWG/SIWG and Ex Libris Management Meeting
9:00-18:00	V	163 University library	ELUNA SC	ELUNA Steering Committee Meeting
17.00 - 18.00		Meeting point at Auditorium maximum		Guided walk around the university area in Dahlem

18:00 WELCOME RECEPTION - Henry-Ford-Building

Conference Events

Sunday 8 September 2013

All activities except the Sunday social event take place at Freie Universität Berlin

All Plenary sessions will be held in Auditorium maximum in the Henry-Ford-Building

All Breakout Sessions will be held in various halls in the Henry-Ford-Building

8:00				Registration opens
9:00-10:00	1	Auditorium maximum	Plenary	Opening Session - Welcome Remarks: – Representative of the Freie Universität Berlin – Jiri Kende, Chair, IGeLU Steering Committee - Ex Libris Corporate Update – Matti Shem Tov, President and CEO, Ex Libris – Koby Rosenthal, VP Europe – Moderator: Jiri Kende
10:00-11:00	2	Auditorium maximum	Plenary	The History of the World Library, 2050-2150 – Michael Cotta-Schönberg, Director of the University Library in Copenhagen and Dep. Director of the Danish National Library For the duration of the key note speech, the IGeLU Meeting will be transformed into a meeting of the Board of the World Library. The year is 2150. The occasion is the 100 Year Jubilee of the World Library, established in the year 2050. The President of the Board opens the jubilee with a talk on the first years of the library. The speech ends with a vote in the board on direct brain linking to the library.
11:00-11:30				Coffee break
		Conference Room II		Ex Libris Product Demo and Support Consultations
11:30-12:45	3	Auditorium maximum	Alma	Alma Product Update and Roadmap - Bar Veinstein, VP, Resource Management Solutions, Ex Libris - Dvir Hoffman, Director of Product Management, Resource Management Solutions, Ex Libris – Moderator: Mark Dehmlow, Digital Initiatives Librarian, University of Notre Dame, IGeLU SC A product update from Ex Libris will inform us where the Alma development now stands and how this new product is unfolding.
12:45-14:00				Lunch break

		<i>Conference Room II</i>		<i>Ex Libris Product Demo and Support Consultations</i>
14:00-15:00	4			Breakouts for session #4
14:00-15:00	4.1	Lecture hall B	Aleph	Networked GUI scenarios - Theo Engelman, Senior ICT consultant, Utrecht University Library and IGeLU SC – Moderator: Mark Dehmow, Digital Initiatives Librarian, University of Notre Dame, IGeLU SC
				Have you ever thought about the Aleph GUI running in a browser window, not having to install the client on the actual desktop where you use it? Installing the Aleph GUI stand alone becomes problematic for libraries depending more and more on institutional or even outsourced ICT providers. You need an efficient and smart solution for the deployment and maintenance of your Aleph workstations. Utrecht University Library has used the networked installation since 2006 and improved and adapted over the years the architecture to ICT developments in and outside our University. Even if your Aleph server runs outsourced, you still need to deploy and maintain the Aleph client in your institution. Server based computing, roaming profiles, easy setup, deployment and maintenance of the client offering low TCO are key elements in decisions to make. Should Ex Libris offer full serviced Aleph installations, running Aleph server AND client in their cloud?
14:00-14:30	4.21	Auditorium maximum	Alma	Alma: A driver for organisational change - Lynn Sykes, Head of Customer Services, University of Sheffield Library, UK - Alison Little, Alma Project Manager, University of Sheffield Library, UK
				During Summer 2013, The University of Sheffield Library migrated to Alma as an EU Early Adopter. We welcomed Alma as a driver for continuous improvement but acknowledged that some of our end-to-end workflows would need to be reviewed in order to achieve the maximum benefit. During the 18 months prior to migration, we began a project to review key internal processes to: a/ take advantage of the Alma workflows to achieve efficiencies in terms of staffing resources and time; b/ inform the development of Alma workflows based on our own ongoing developments; and c/ continue to make developments in response to changes in customer demand and other external influences. This paper sets out to describe our approach to process review within an Alma migration context and will discuss our challenges and benefits, both in the approach we have adopted and in the organisational change which has been and will continue to be achieved.
14:30-15:00	4.22		Alma	Workflows: creating the happy path to an Alma mindset - Sue Harmer, Alma Project Manager, UNSW Library, Australia
				This presentation will describe and discuss the benefits of two training programs that were given to UNSW Library staff to help their thinking in the lead up to UNSW data migration to Alma. The training programs were run to help staff in modelling their business processes and building test plans. Objectives for Workshop 1, Modelling business processes using workflow diagrams, included identifying the components of a process; understanding the purpose of a business process; and representing and modelling a business process using a workflow diagram. Objectives for Workshop 2, Regression testing workshop, included writing a Regression Test Plan and reporting issues arising from the testing process.
				– Moderator: Bas Vat, Project Manager, Leiden University Libraries; SFX PWG Coordinator
14:00-14:30	4.31	Lecture hall D	Primo	How much metadata is enough? – CANCELLED - Violeta Ilik, Metadata Cataloging Librarian, Texas A&M University
				One of the greatest catalogers ever, Seymour Lubetzky, 40 years ago said: "The catalogue has to tell you more than what you ask for." (...) The answer of a good catalogue is not to say yes we have it or no we don't have it, but ... to tell [the user] that the library has [the item] in so many editions and translations, and you have your choice." This sounds like Functional Requirements for Bibliographic Records (FRBR). Primo with FRBR has achieved Lubetzky's ideal with its simplified one-box search experience. This presentation will explain why catalogers and metadata librarians go into detail describing the resources in the collections we own as comprehensively as possible to insure that those objectives are realized.
14:30-15:00	4.32		Primo	"Where are my Marc records?" - Librarians' perception of discovery tools - François Renaville, Systems Librarian, University of Liege Library - Laurence Richelle, Librarian, University of Liege Library - Paul Thirion, Director, University of Liege Library
				In February 2013, the ULg Library launched a new portal where the new library website and Primo were closely integrated. Three months before the official launch to the public, Primo FE was shown to library colleagues to get the first professional feedback. Several training sessions were organized for the library staff to focus on the differences between discovery tools and traditional opacs and to explain how our Primo would function (local data vs PCI, pipe process, normalization rules, deduplication, FRBRization....) Then, a survey was organized among the library staff to get their feelings and perceptions about discovery tools in general, and the impacts that such tools have, according to them on the users' habits and searches. Our presentation will explain how our library colleagues (directors, service heads, cataloguers, trainers, circulation staff, e-librarians, secretaries...) felt apprehensive and/or enthusiastic about switching to a discovery tool in general (not specifically Primo).
				– Moderator: Inga Overkamp, Electronic Resources and Systems Librarian, Max Planck Digital Library (MPDL)
14:00-14:30	4.41	Conference Room III	DigiTool	IT staff and librarians pull together: Collaborative development of a new METS viewer - Matthias Groß, Head of Bavarian Virtual Library, Bavarian State Library

				In the Bavarian Library Network (BVB), a new METS viewer has been developed. It focuses on the presentation of digitized books. To be most effective, we have deliberately allocated tasks between the nerd and librarian side. Some features of the new viewer are: thumbnail overview in packages of 50 thumbnails, full table of contents display, enhanced metadata display, bookmark and deep linking functionality. An additional outcome was an easy-to-integrate new JPEG viewer based on JavaScript. Both viewers are presented in detail and some collateral observations about concepts in DigiTool are reported.
14:30-15:00	4.42		Rosetta	Sustainability and Digital Preservation - Edward M. Corrado, Director of Library Technology, Binghamton University, US - John Meador, Jr., Dean of University Libraries, Binghamton University, US
				Technology, such as Ex Libris's Rosetta digital preservation system, is an important part of digital preservation. However, it is but one part. Other aspects include policies, procedures, and financial planning. These administrative issues need to be in place to help assure long-term sustainability of any digital preservation program. This presentation will discuss ways in which Binghamton University is preparing sustainable digital preservation. Examples include ensuring that there are sustainable funding streams and administrative policies and procedures in place for long term digital preservation.
				— Moderator: Luis Miguel Costa, Faculdade de Engenharia UP, University of Porto, DigiTool PWG Coordinator
14:00-14:30	4.51	Lecture hall C	Primo	ScholarRank: Ongoing testing, tuning and improving - Tamar Sadeh, Director of Marketing, Ex Libris
14:30-15:00	4.52		Primo	Customer code extensions and special configurations for Primo - Gilad Gal, Director of Product Management, Discovery and Delivery Solutions, Ex Libris
				— Moderator: Naomi Greidinger, Head of Library IT, University of Haifa Library, Israel and IGeLU SC
14:00-15:00	4.6	Lecture hall A	Alma	Ex Libris Data Strategy - Alma Community Zone and next-generation linking initiatives - Dana Sharvit, Alma Product Manager, Ex Libris — Moderator: Michele Newberry, Florida Virtual Campus-Gainesville
				From concept to reality: the Alma community Zone concept is now familiar to Ex Libris users. As we start to move forward with the development and detailed design, join us at this session to hear more about what is already available in the Alma community zone and our plans for the coming months.
14:00-15:00	4.7	Senate Assembly Hall	Alma	Alma Demo - Alan Oliver, Business Development Director Europe, Ex Libris
15:00-15:30				<i>Coffee break</i>
		Conference Room II		<i>Ex Libris Product Demo and Support Consultations</i>
15:30-16:30	5			Breakouts for session #5
15:30-16:00	5.11	Lecture hall C	Aleph	INUIT: The Integration of two large Aleph library systems - Andreas Kirstein, Head IT and Media Services, ETH-Bibliothek, Switzerland
				The project INUIT's goal was to integrate the library system of the University Zurich (IDS UZH) into NEBIS, the biggest library system in Switzerland. It was not only an integration of two technical Aleph systems with its bibliographic and administrative data; it was also the task to take over the responsibility for all library network activities in terms of training courses, hotline, consultancy and so on for now more than 150 libraries. The presentation will show all the challenges and pitfalls we had to face with in the dimensions of technical, organizational and cultural issues. We will point out, how the integration of the library systems has advantages: for the library users - more data amount at his fingertips; for the cataloguer: more data amount for easier cataloging; for the library administrator: decreasing cost and reducing workload; and for the IT administrator: reducing costs for technical infrastructure.
16:00-16:30	5.12		Aleph	Aleph Direct: First Experiences - Philipp Marti, Head IT, ZHB Luzern, Switzerland
				After having hosted Aleph for 15 years on local servers, we are planning to switch in Summer 2013 to the Ex Libris 'Aleph Direct' Service, meaning Aleph running on hardware owned by Ex Libris (data center in Amsterdam). We will give a short report about our first experiences (organization, collaboration, technical issues, etc.) — Moderator: Esther Straub, Coordinator IDS Library Network, Switzerland
15:30-16:30	5.2	Auditorium maximum	Alma	Migrating to Alma from a non-Ex Libris system - Andy Land, Digital Systems Manager, University of Manchester Library, UK - Andy Bussey, Library Systems Manager, University of Sheffield, UK - Rachel Collier-Wilson, Metadata and eTechnologies Section Manager, University of Sheffield, UK - Angela Walker, Digital Developments and Systems Manager, University of Salford, UK — Moderator: Tracey Clarke, Assistant Director & Head of Collections & eStrategy, University of Sheffield, UK

				Migrating from one ILS/LMS supplier to another is never easy. Moving from a traditional system to a next generation system like Alma was always going to be a significant challenge. In this session staff from the Universities of Sheffield, Salford and Manchester will share their experiences of moving from Capita Alto to Alma. They will outline how issues with the migrating of data were addressed. They will look at how business processes and workflows were re-evaluated and re-drawn to take advantage of Alma. They will describe how staff were trained and supported during the move and will outline how business continuity was managed when working with two different suppliers. Whilst the three universities were Capita customers, the experiences outlined are relevant to any institution considering moving from another supplier to Alma.
15:30-16:00	5.31	Lecture hall A	Primo	<p>Enhancing Primo for users: viewing videos, indexing PDFs, displaying XML and more - Sue Harmer, Alma Project Manager, UNSW Library, Australia</p> <p>UNSW Library has an active development program to utilize the features of Primo to deliver improved searching and usability to users. This paper will discuss five developments over the past year: Creating a video tab in the Primo detailed view for users to play videos using an external streaming media server, or users can opt to play the videos in a new window. Collection-specific drop-down lists for advanced search. Enhanced searching and display using file-splitter to include information about objects stored in a repository such as their mimetype and file size; displaying a citation in the Detailed view using an external citation builder application for a user to cut-and-paste; and indexing text extracted from PDFs stored in a repository. Links to access detailed records in multiple formats, including RDF and XML 5. Record-specific thumbnails based on record/resource type.</p>
16:00-16:30	5.32		Primo	<p>Primo UI designed for Photograph collections - Miller Hadar, Head of Digital Projects Department, National Library of Israel</p> <p>Digital photograph collections have unique characteristics. These objects are visual ones, usually collection contains high volume of objects and as a result, Primo retrieves large sets. Descriptive metadata is not as rich as for books or other textual material. Collections of this kind are of interest to a wide spectrum of patrons, or clients, ranging from researchers to "walk-ins". The National Library of Israel (NLI) has developed a new presentation layer for Primo, with a dedicated user interface to address the special characteristics mentioned above, enabling visualization of objects and gives solutions to its special characteristic. We designed the developed solution in layers which enables us to preserve future Primo upgrades quickly and smoothly. We would like to share the process, our dilemmas and approaches to resolve them, the architecture of the selected implementation and above all the solution itself.</p>
				<p>— Moderator: Christian Händler, Head of Digital Library Services, University of Mannheim, Germany</p>
15:30 - 16:30	5.4		Primo	<p>Primo at Northwestern – Story of Local Development - Michael North, Sr. SysAnalyst/Programmer, Northwestern University, US</p> <p>— Moderator: Naomi Greidinger, Head of Library IT, University of Haifa Library, Israel and IGeLU SC</p> <p>The Northwestern primo environment includes numerous locally created developments. We will demonstrate what "development enhancements" we have created ourselves. Some of the local developments we will demonstrate include our Blackboard/Primo integration environment, our local Primo web interface (not using the primo default interface), our unique solution to further enhance FRBR-ization, Metadata Object Description Schema (MODS) harvesting development with our Fedora-based repositories and Encoded Archival Description (EAD) development with our archival finding aids, harvesting of non-Northwestern collections, our harvesting of LibGuides, and our mobile Primo environment.</p>
15:30-16:30	5.5	Lecture hall D	Other	<p>The meaning of discovery: SLUB Dresden's multilingual semantic search - Dr Jens Mittelbach, Head of User Services and Information Department, Saxon State and University Library (SLUB), Germany</p> <p>- Tamar Sadeh, Director of Marketing, Ex Libris</p> <p>— Moderator: Theo Engelman, Senior ICT consultant, Utrecht University Library, and IGeLU SC</p> <p>With the introduction of discovery systems such as Primo, scholarly materials have become more findable and accessible by library users. While initial discovery capabilities have focused on textual match between a query and an item, current directions introduce new capabilities that break out from the straightforward reliance on the available bibliographic data and full text. These directions introduce an 'understanding' of the user's information need by various methods, such as by leveraging the accumulated knowledge derived from the community's past queries and selection patterns. Another method, SLUBsemantics—whereby Wikipedia concepts are used to automatically enrich the library collections' metadata and provide the ground for a multilingual semanticized search—was implemented by SLUB Dresden as an extension of Primo. SLUBsemantics, available for the library users since late 2011, has significantly improved the discoverability of local resources of all types. The session will discuss current and future directions for discovery and focus on the concepts of SLUBsemantics.</p>
15:30-16:00	5.61			<p>Your MySQL Database: The Undiscovered Country Mathias Kratzer, Head of Library Network Services, Bavarian Library Network</p> <p>— Moderator: Anna Pienimäki, IT Systems Specialist, National Library of Finland</p>

				This presentation provides an insight into sort of "forbidden" SFX territory. You'll learn how to log into MySQL, how to find your way through the various databases and tables that come with SFX 4, and how to submit simple but nonetheless often revealing SQL statements without putting your support warranty at stake. Of course, you'll also learn what parts of MySQL you are definitely supposed to keep your hands off - unless explicitly permitted by Ex Libris. The presentation concludes with a look at a yet closed open interface and two enhancement requests.
15:30-16:30	5.7	Conference Room III	Alma	Alma Analytics - Asaf Kline, Alma Product Manager, Ex Libris - Moderator: Michele Newberry, Florida Virtual Campus-Gainesville
16:35-17:30	6	Auditorium maximum	Plenary	IGeLU Update and Assembly of Members - IGeLU Chair's Report - Introduction of Steering Committee - Presentation and Approval of Budget - Introduction of Steering Committee Candidates - Quick NERS update - Moderator: Jiri Kende, Chair, IGeLU SC
19:00				Guided tours at Jewish Museum Berlin
20:00				SOCIAL EVENT at Jewish Museum Berlin
Monday 9 September 2013				
8:00				Registration open
09:00 - 10:15	7	Auditorium maximum	Plenary	Ex Libris Strategy and Roadmap - Oren Beit-Arie, Chief Strategy Officer, Ex Libris - David Beychok, VP Discovery and Delivery Solutions, Ex Libris - Bar Weinstein, VP Resource Management Solutions, Ex Libris - Moderator: Fiona Burton, Associate University Librarian, Resources, Macquarie University, Australia and IGeLU SC Ex Libris management will describe the company's strategy and give updates on where it and the products are going.
10:15-10:45				Coffee break
		Conference Room II		Ex Libris Product Demo and Support Consultations
10:45-12:15	8			Product and Special Interest Working Group Breakouts
	In each of the 5 breakout sessions below, there will be information on new releases and product direction followed by the PWG/SIWG business meeting which will include a report of the activities of the PWG/SIWG and general discussion.			
	8.1	Lecture hall A	Aleph	Aleph Product Update, Roadmap and Q&A - Carmit Marcus, Director of Product Management and Partnerships, Ex Libris Aleph PWG Business Meeting - Moderator: Augusto Ribeiro, Senior Application Analyst in Library Services, King's College London; Aleph PWG Coordinator
	8.2	Lecture hall C	SFX	SFX Product Update, Roadmap and Q&A (30 min) - Christine Stohn, Product Manager, Ex Libris SFX PWG Business Meeting (30 min) SFX Knowledge Base Advisory Board (30 min) - Moderator: Bas Vat, Project Manager, Leiden University Libraries; SFX PWG Coordinator
				The Knowledge Base Advisory Board is a new initiative to get people from the SFX community somehow involved in both Quality Assurance and Policies for the SFX Knowledge Base.
	8.3	Lecture hall D	Alma	From DigiTool to managing digital resources in Alma (60 minutes) - Nir Sherwinter, Rosetta and Alma Product Manager, Ex Libris
			DigiTool	DigiTool PWG Business Meeting (30 minutes) - Moderator: Luis Miguel Costa, Faculdade de Engenharia UP, University of Porto, DigiTool PWG Coordinator
	8.4	Lecture hall B	Linked Open Data SIWG	Linked Open Data SIWG Meeting - Background and status of the SIWG (Lukas Koster, Library Systems Coordinator, Library of the Univ. of Amsterdam, Coordinator Linked Open Data SIWG) - Cooperation agreement with Ex Libris, activities (Corey Harper, Metadata Services Librarian, New York University) - Communication platforms (Lukas Koster) - Organisation and (s)election of officials (Corey Harper) - Presentation of use cases - Moderator: Lukas Koster
				The meeting of the Linked Data SIWG reports on activities, focuses on the collaboration procedure with Ex Libris, and discusses and formalises the new joint IGeLU/ELUNA group, with elections etc.
	8.5	Senate Assembly Hall	Alma	Alma PWG Business Meeting - Moderator: Betsy Friesen, Director Data Management & Access, University Libraries, University of Minnesota, Alma PWG Coordinator
				Meeting of the Joint IGeLU/ELUNA Alma PWG. The primary purpose of this session is to decide on the PWG responsibilities, review the purpose of the PWG and discuss the planned activities of the group.

12:15-13:30				Lunch break
		Conference Room I		Lunch - IGeLU and ELUNA Steering Committees
		Conference Room II		Ex Libris Product Demo and Support Consultations
13:30-15:00	9			Product and Special Interest Working Group Breakouts
	In each of the 5 breakout sessions below, there will be information on new releases and product direction followed by the PWG/SIWG business meeting which will include a report of the activities of the PWG/SIWG and general discussion.			
	9.1	Lecture hall D	Rosetta	Rosetta Product Update, Roadmap and Q&A (1 hour) - Nir Sherwinter, Rosetta and Alma Product Manager, Ex Libris Rosetta PWG Business Meeting (30 minutes) – Moderator: Matthias Gross, Bavarian State Library, Germany
				This session will begin with a Rosetta product update and be followed by an opportunity for Rosetta customers to discuss the possibilities of a Rosetta Product Working Group. All interested parties are encouraged to attend.
	9.2	Lecture hall B	Consortia SIWG	Consortia SIWG Meeting - Alma Collaborative Networks (60 minutes) – Asaf Kline, Alma Product Manager, Ex Libris - Discussion among customers and with Ex Libris - Business Meeting – Moderator: Peter Klien, Press Officer, The Austrian Library Network (OBVSG); Coordinator IGeLU SIWG on Consortia and IGeLU SC
				The first hour will provide an opportunity for participants to hear from Ex Libris about its plans for supporting consortia in Alma followed by a discussion with Ex Libris. A PWG business meeting will complete the session.
	9.3	Lecture hall A	MetaLib MetaLib+	MetaLib/MetaLib+ Product Update, Roadmap and Q&A (60 minutes) - Rachel Kessler, Product Manager, Ex Libris Combined Primo and MetaLib PWG Business Meeting (30 minutes) – Moderators: Christian Hänger, Head of Digital Library Services, University of Mannheim, Primo/ML PWG Deputy Coordinator; Masud Khokhar, Head of Digital Innovation, Lancaster University Library, Primo/ML PWG Coordinator
			Primo	This session will begin with a MetaLib product update from Ex Libris and will be followed by a business meeting of the combined Primo/MetaLib PWG during which the group will hear reports of the group's activities and continue to work on the processes needed to make the combined group effective.
	9.41	Senate Assembly Hall	Verde	Verde and UStat: a short Product Working Group meeting and discussion platform for newbies and senior users of Verde (30 minutes) – Moderator: Andreas Sabisch, Vice Manager IT, Freie Universität Berlin, Verde PWG Coordinator
13.30-14.00				This session will include a short presentation about Verde and UStat with the possibility to ask questions about these products in a small group.
14.00-15.00	9.42		Alma	Alma Connect and Reflect (60 minutes) – Moderator: Betsy Friesen, Director Data Management & Access, University Libraries, University of Minnesota, Alma PWG Coordinator
				Join us for an open session to connect with your Alma colleagues. Plan on reflecting on where Alma libraries might work together to identify mutual areas of concern and new ideas for potential development. This session is limited to current Alma customers and those in contract negotiations for Alma.
	9.5	Lecture hall C	Voyager	Voyager Product Update, Roadmap and Q&A - Mike Dicus, Voyager Product Manager, Ex Libris Voyager PWG Business Meeting – Moderator: Raymund Delahunty, Systems Support Librarian, University of the Arts London; Voyager PWG Coordinator
15:05-16:30	10	Auditorium maximum	Alma	Alma Panel: View from the Early Adopters - Adopter Updates: – Paolo Buoso, Library Deputy Head, University of Bolzano, Italy – Scott Carlisle, Alma Project Manager, Northeastern University, US – Ebe Kartus, Manager Acquisitions & Cataloguing, RMIT University Library, Australia - Panel discussion – Alan Oliver, Business Development Director Europe, Ex Libris – Moderator: Tracey Clarke, Assistant Director & Head of Collections & eStrategy, University of Sheffield, UK
				Representatives from three institutions that have made the commitment to Alma will give us their insight into the product and into their decision to adopt Alma to replace their existing systems. Afterwards a panel discussion together with one Ex Libris representative will allow the opportunity for discussion including the possibility of questions from the audience.
16:30-17:00				Coffee break
		Conference Room II		Ex Libris Product Demo and Support Consultations
17:00-18:00	11			Breakouts for session #11
17:00-18:00	11.1	Conference Room III	Aleph	ARC - Make the best out of your Report Studio - Roxana Popistasu, IT Staff, Bibliothèque nationale de Luxembourg – Moderator: Marcus Zerbst, Systems Librarian, Zentralbibliothek Zürich; Aleph PWG/ARC SIWG

				At the National Library of Luxembourg all the reports needed from ARC are done in Report Studio, trying to take advantage as much as possible of its powerful custom report creation capabilities. This presentation / workshop will provide examples from reports done for the Luxembourgish library network, together with tips and tricks and best practices in use at the National Library of Luxembourg. The presentation will try to answer questions from participants as well. For a better organization of the workshop conference participants wishing to take part should send an email to the presenter at the latest two weeks before the conference for further information.
17:00-18:00	11.2	Auditorium maximum	Alma	Managing Electronic Resources in Alma - Roger Brisson, Head, Metadata Services, Boston University - Moderator: Masud Khokhar, Head of Digital Innovation, Lancaster University Library; Primo/MetaLib PWG Coordinator
				Alma's architecture as a Unified Resource Management system (URM) radically changes the way libraries manage their electronic inventory when compared with traditional Integrated Library Systems (ILS). This presentation will focus on how Boston University's implementation of Alma a year ago has provided it with the platform for completely redesigning eresource management from the ground up. Rather than creating a separate electronic resource cataloging unit, Boston University has been able to make use of Alma in integrating eresources into its legacy workflows with staff being trained to work with both print and electronic resources. A discussion of transformational components such as the integration of SFX into Alma's Central Knowledge Base (or Community Zone), targeted normalization rules, and a robust record loading capability will be included in the presentation.
17:00-18:00	11.3	Lecture hall A	Alma	Monographic Acquisitions Workflow Integration – YBP and Alma - Diane Baden, Head of Monographic Services, Boston College - Moderator: Fiona Burton, Associate University Librarian, Resources, Macquarie University, Australia and IGeLU SC
				As an Alma development partner and the first customer to implement Alma, Boston College wanted to ensure that our streamlined and automated workflows for monographic acquisitions would make a smooth transition without loss of functionality. This presentation will focus on the integration of services from our primary vendor, YBP, and Alma. We will describe approval, firm order, and demand-driven workflows for print and e-books and share the Alma import profiles and normalization routines that support them. We will also identify some ideas for additional workflows, along with suggested areas for improvement as Alma continues to develop.
17:00-17:30	11.41	Lecture hall B	MetaLib	MetaLib: Dead or alive? - Andrew Brown, Swansea University The Primo Working Group would like to offer a survey about the future of MetaLib. The results will be presented including some usage statistics and sites.
17:30-18:00	11.42		MetaLib	MetaLib: Hidden treasures & endangered species - Mario Kowalak, Digital services, University Library, Freie Universität Berlin MetaLib, or portal software in general, is usually and most of all associated with 'federated search'. But behind this, in the background of MetaLib, there are valuable functionalities, that are real great helpers to librarian and users needs and are worthy to be continued and cultivated seriously. The presentation wants to remind us of some of those 'goodies' (e.g. deep linking) that might be in danger of being forgotten and lost during the omnipresent progression and development of 'search and delivery' and discovery tools.
				- Moderator: Anna Pienimäki, IT Systems Specialist, National Library of Finland
17:00 - 17:30	11.51	Lecture hall D	Primo	How we FindIt@Bham using Primo - Dr Stephen Bull, Project Manager / Subject Advisor, University of Birmingham - Edward Craft, Digital Library Systems Specialist, University of Birmingham, UK The University of Birmingham is implementing a suite of products from Ex Libris: Primo, Aleph and Verde. The first implementation was Primo, which was implemented in approximately 5 months and went 'live' in September 2012. This presentation will focus largely on Primo and will begin with the institutional motivation for a Discovery Solution. An overview of the implementation will be given and the importance of user focus groups and staff testing/feedback explored. The highly customized and distinctively branded Primo service, known at the University as 'FindIt@Bham' (http://findit.bham.ac.uk), will be demonstrated and rationale behind some of the customizations explained. Integration of Primo with Aleph, which went live in August 2013, will be discussed. The presentation will conclude by considering perceived 'good practice' from the implementation as well as the impact of FindIt@Bham since the service was launched.
17:30 - 18:00	11.52		Primo	The drawbridge to knowledge - Linking scholarly publications and research information in Primo - Lukas Koster, Library Systems Coordinator, Library of the University of Amsterdam - Dominique Ritze, Project staff/Research associate, Mannheim University Library, Germany

				Academic libraries are supposed to support teaching and research, normally by giving access to publications via traditional cataloguing systems and next generation discovery tools like Primo. For the new and additional tasks of managing research information and data they use separate systems. Yet library discovery tools like Primo should enable users to find all types of scholarly information, both publications and research information. The problem is that traditional bibliographic metadata formats don't have fields for this kind of information. Also, scholarly publications should not only have bibliographic references, but also references to research projects and data sets, both in the actual text and as metadata. In the meantime we can explore the options currently available for linking Primo and research information systems. We used two approaches. At Mannheim University Library, text mining of full text articles is used to track textual references to research projects and transform these into Primo metadata. At Amsterdam University Library, existing research information system metadata is used to construct links to research project information and present these in Primo. We will present the pros and cons of both options and provide recommendations for discovery tool vendors (specifically Ex Libris, Primo, Primo Central), content providers and researchers.
				– Moderator: Stefan Lohrum, Manager IT, Cooperative Library Network Berlin-Brandenburg (KOBV)
17:00-17:30	11.61	Lecture hall C	Primo	Primo Central - Rachel Kessler, Product Manager, Ex Libris
				A glimpse into the contents and inner-workings of the Primo Central Index.
17:30-18:00	11.62		Other	Open Access - Rachel Kessler, Product Manager, Ex Libris
				As content shifts from print to digital, scholarly communication and the sharing of research has become increasingly more open. Learn how Primo Central helps make Open Access content more discoverable.
				– Moderator: Pascal Calarco, Associate University Librarian, Research & Digital Discovery Services, University of Waterloo Library
17:00 - 18:00	11.7		Alma	Alma Demo - Yoel Kortick, Alma Global Support Manager, Ex Libris
18:00-19:00 or 19:00-20:00		Meeting point at Auditorium maximum		Guided walk around the university area in Dahlem
				<i>Evening on your own to enjoy Berlin</i>
Tuesday 10 September 2013				
8:00				<i>Registration open</i>
9:00-10:30	12	Auditorium maximum	Primo	Primo and Primo Central Product Update, Roadmap and Q&A - David Beychok, VP Discovery and Delivery Solutions, Ex Libris - Tamar Sadeh, Director of Marketing, Ex Libris - Gilad Gal, Director of Product Management, Discovery and Delivery Solutions, Ex Libris – Moderator: Christian Hänger, Head of Digital Library Services, University of Mannheim
				The Primo/MetaLib PWG business meeting will be in Session 9.3
10:30-11:00				<i>Coffee break</i>
		Conference Room II		<i>Ex Libris Product Demo and Support Consultations</i>
11:00-12:30	13	Auditorium maximum	Plenary	Ex Libris General Q&A – Moderator: Peter Klien, Press Officer, The Austrian Library Network (OBVSG) and IGeLU SC
				A tradition at IGeLU conferences, this session gives Ex Libris an opportunity to respond to general questions submitted in advance by the customers about the company and its directions.
12:30-14:00				<i>Lunch break</i>
		Conference Room I		<i>Lunch - IGeLU Steering Committee and Ex Libris Management</i>
		Conference Room II		<i>Ex Libris Product Demo and Support Consultations</i>
14:00-15:00	14			Breakouts for session #14
14:00-15:00	14.1	Lecture hall D	SFX	Conceptual proposal for an alternative interface to the SFX AZ Books - Michelangelo Mazzardo Marques Viana, Library Systems Coordinator, Pontifical Catholic University of Rio Grande do Sul - PUCRS – Moderator: Bas Vat, Project Manager, Leiden University Libraries; SFX PWG Coordinator

				<p>The Book is a special kind of document and deserves a spotlight in its findability. The main goal of this model is to provide an alternative graphical interface for the use of the e-books collection - multi-device, multilingual and customizable by each user, to optimize the patron's experience for searching, browsing, retrieval and filtering, sharing and storing of records. The presentation will suggest processes, workflows, reports, features and interfaces for viewing collections, retrieving and processing of metadata. Main metadata will be obtained from SFX, or from other sources. SFX menu will be used to access each book. The idea is to have two modules: Back Office for metadata import and management, parameter setting, configuration of interface enrichment APIs; and Front End, to set up the FE interface (colors, format, language etc), allowing browsing and searching for e-books, storage and sharing e-books, add annotations, and display of more metadata through APIs.</p>
14:00-14:30	14.21	Lecture hall A	Other	<p>Linked Data: From ALEPH/PRIMO to the Dictionary of Luxembourgish Authors and back - Roxana Popistasu, IT Staff, Bibliothèque nationale de Luxembourg</p> <p>In 2012 the National Library of Luxembourg started a pilot linked data project in collaboration with the Luxembourgish National Center for Literature (CnL). The aim was to analyze the possibility of enrichment of the bibliographical records in the Luxembourgish Union Catalog with information from the (online) Dictionary of Luxembourgish Authors, created and maintained by the CnL. Thanks to the positive results of the analysis, the decision was made to go ahead with the implementation. This presentation takes a look at the challenges, decisions taken and outcomes of the project, some of which were quite unexpected: the creation of bi-directional links between ALEPH / PRIMO and the Dictionary of Luxembourgish Authors; the enrichment of the authority records in the union catalog; and the enrichment of all previously mentioned links with ID's and information from VIAF.</p>
14:30 - 15:00	14.22		Alma	<p>Library Consortia Are Dead, Long Live Library Networks! - Beate Rusch, Associate Director of the Cooperative Library Network Berlin-Brandenburg (KOBV)</p> <p>In Germany, library consortia have a long tradition. Almost every academic library is a member of one of the six library networks and benefits from resource sharing, shared cataloguing and online access to the German Integrated Authority File, which is run cooperatively. Although these networks are organized differently in terms of the underlying technology and applied policies, the provided service level is generally rather high. Three of the existing German library networks have decided to migrate to new web-based library systems such as ALMA. A strategic approach, which is also supported by the German Science Foundation. What does a migration to systems such as ALMA mean to the existing library networks? What are the challenges, what the opportunities? How can the current high service level be maintained in an international environment? This presentation will discuss the challenges and opportunities of ALMA from the perspective of a German library network.</p>
				<p>— Moderator: Lukas Koster, Library Systems Coordinator, Library of the University of Amsterdam</p>
14:00-14:30	14.31		Aleph	<p>The challenges of copy-specific information in Aleph and Primo - Nathalie Schulz, Systems Analyst, Bodleian Libraries of the University of Oxford</p> <p>The libraries that contribute to the University of Oxford catalogue have for many years recorded copy-specific information about their old and rare books. This includes details on the binding, ownership history, hand-written annotations, and imperfections. In Aleph, this information is stored in the MARC Holdings records. Publishing copy-specific information from Aleph so that it could be used in a meaningful way in Primo presented a number of challenges. This presentation will cover both the challenges, and the solutions that have been found.</p>
14:30 - 15:00	14.32	Lecture hall B	Primo	<p>Integrating Primo and Millennium via OVP - Mr. Alan Ng, Assistant Librarian I, Chinese University of Hong Kong</p> <p>The OVP provides a framework to integrate Primo with the ILS, so that users can see real time item status, place material requests / renewals and check their reading history. However, it is difficult to implement OVP with Millennium which is a closed system and doesn't support OVP. At the Chinese University of Hong Kong Library, we are a long time user of the Millennium ILS and we have implemented OVP by simulating an Aleph OVP gateway. This simulated gateway allows us to support any of the OVP features. From Primo's point of view, it is communicating with an Aleph ILS, therefore the Primo BO configuration will be simple. This solution has been tested and implemented with Primo 3.1, Primo 4.1 and Primo 4.3. It should be version independent as long as Primo is supporting the Aleph gateway. The same concept can be extended to any other ILS with a web OPAC. This will be helpful for Primo Libraries who are not using an Ex Libris ILS. I would like to share what I have learnt and also gather others' experience to further enhance my OVP implementation.</p>
				<p>— Moderator: Naomi Greidinger, Head of Library IT, University of Haifa Library, Israel and IGeLU SC</p>
14:00-15:00	14.4	Auditorium maximum	Primo	<p>Primo in Austria - 4 years of operation - Nadine Cerny, Systems Librarian, The Austrian Library Network (OBVSG) - Ulrich Leodolter, Systems Administrator, The Austrian Library Network (OBVSG) — Moderator: Peter Klien, Press Officer, The Austrian Library Network (OBVSG) and IGeLU SC</p>

				The Austrian Library Network has been operating a single instance of Primo as a consortium installation since Autumn 2009. Currently there are 12 Austrian institutions using the system based on Primo v4.2. Among them are the National Library and all the largest universities of Austria. It was a challenge to organize and implement a professional, reliable and innovative service for institutions of various profiles, requirements and sizes. Development of solutions providing synergetic effects is one of our key principles. We will introduce the philosophy of our cooperation with institutions, technical architecture, integration of Primo with various Ex Libris products, local repositories and campus systems, our own software developments and the cooperation with Ex Libris. Specifics and problems of operation of a large multi-tenant Primo installation will also be reported, including enhancements that version 4 brought, together with its latest service packs.
14:00-14:30	14.51	Lecture hall C	Primo	Data security, accessibility and performance for a hosted Primo - Robert Watt, Service Development Manager, King's College London
				King's College London went live with Primo in May 2013. The implementation process, and not least King's rigorous testing procedures, uncovered some unanticipated issues around accessibility, performance and security. The presentation will outline the issues uncovered, and how King's worked with Ex Libris to resolve them, to enable Primo to go live at King's. The experiences gained by King's have implications for the evaluation of not just Ex Libris products, but all cloud based systems, with implications also at tender and contractual level.
14:30-15:00	14.52		Primo	Managing Primo on Large Scale - Stefan Lohrum, Manager IT, Cooperative Library Network Berlin-Brandenburg (KOBV)
				KOBV consortium is running Primo for 7 universities. With more than 200,000 students and covering more than 25,000,000 records this is one of the largest Primo installations worldwide. This talk addresses technical and organizational processes like setting up and using a Disaster Recovery System (DRS), performing system monitoring tasks or handling security issues. – Moderator: Masud Khokhar, Head of Digital Innovation, Lancaster University Library, UK; Primo/MetaLib PWG Coordinator
14:00-15:00	14.6	Conference Room III	Alma	Alma Developers Platform - Moshe Shechter, Alma Product Manager, Ex Libris – Moderator: Andreas Sabisch, Vice Manager IT, Freie Universität Berlin
14:00-15:00	14.7	Senate Assembly Hall	Alma	Alma Demo - Alan Oliver, Business Development Director Europe, Ex Libris
15:15-16:15	15	Auditorium maximum	Plenary	The imperfect past, the insufficient present, and the absolutely perfect future - Dr. Thorsten Koch, Konrad-Zuse-Zentrum Berlin – Moderator: Theo Engelman, Senior ICT consultant, Utrecht University Library, IGeLU SC
16:15-16:45	16	Auditorium maximum	Plenary	Closing Session - Report on voting results - Thanks to the hosts - Greetings from our next hosts - Conference goodbyes – Moderator: Jiri Kende, Chair, IGeLU SC
16:45				<i>Goodbye Coffee</i>
				<i>IGeLU General Conference Adjourned - Thank you everyone!</i>