



ELUNA - *Ex Libris Users of North America*

**Ex Libris Users of North America (ELUNA) Annual Report
Submitted to the International Group of Ex Libris Users (IGeLU)
International User Groups (INUG) Meeting
Oxford, England
14 September 2013**

Leadership

Steering Committee

John Greer continues as the ELUNA chair, and Habib Tabatabai was selected as the incoming chair. Habib assumed his new role following the successful conclusion of the ELUNA conference in May. Laura Morse continues to serve on the Steering Committee as the past chair.

The Steering Committee had 3 seats available this past spring, 2 open positions as Kris Hammerstrand and Lauren Fancher chose not to run again. The Nominations Committee did a wonderful job and put forward a strong group of candidates for the positions. Laura Morse was re-elected, and two new Steering Committee members, Amira Aaron and Sherrie Kristin, were elected for three-year terms. Amira and Sherrie both bring a wealth of experience to the committee and have been actively involved since the start of their position following the spring meeting.

We would like to extend a special thanks to Kris Hammerstrand for her many years of service to the ELUNA community. Kris has served the ELUNA community with distinction for many years and her absence will be very missed.

The new ELUNA Steering Committee took office following the ELUNA 2014 meeting in Montreal, Quebec, Canada.

ELUNA 2012 – 2013 Steering Committee:

John Greer – Chair; Webmaster; Liaison to IGeLU; Liaison to Support; Mailing List Manager
Amira Aaron – Liaison to Alma Product Working Group, Sponsorship Liaison
Pascal Calarco – Secretary; Website content coordinator, Liaison to SFX Product Working Group
Edward M. Corrado - Webmaster; Document Repository Manager; Liaison to Digitool Product Working Group;
Liaison to Rosetta Advisory Committee; Mailing List Manager
F. Tracy Farmer – Liaison to Voyager Product Working Group, SIG/RUG Liaison, Mailing list manager
Suzanne Julich (Ex Officio) - Treasurer
Sherrie Kristin – Conference Program Lead
Laura Morse – Past-Chair; Conference Logistics Lead, Liaison to Aleph & Verde Product Working Groups
Michael North - Liaison to Primo Product Working Group
Habib Tabatabai – Incoming Chair; Liaison to NERS



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Product Group Chairs:

The following were elected or continued as ELUNA Product Working Group Chairs at the ELUNA 2014 meeting:

- Aleph: Felicity Walsh, Emory University
- Primo/MetaLib: Co-Chairs Alison Hitchens, University of Waterloo; Sacha Jerabek, Université du Québec à Montréal
- SFX: Rich Wenger, Massachusetts Institute of Technology
- Verde/USTAT: Allison Erhardt, University of Manitoba
- Voyager: Julia McGinnis, California University of Pennsylvania

ELUNA Status: 2012-2013

Membership

ELUNA membership again decreased slightly over the past year. We now have 268 members from North America, 43 which are consortia. Our members represent a total of 1107 libraries, which is an increase over the number of libraries covered in 2013. We are continuing to work with Ex Libris on getting an export of new customer data on a quarterly basis. We are using this to send out a welcome package and encourage new customers in North America to join. This package contains a brochure describing membership benefits and some information and samples from the Annual Meeting, as well as information on the upcoming meetings. We will look at the results of these membership initiatives to see if they are encouraging new libraries to join.

Annual Meetings

Attendance at the successful ELUNA 2014 meeting in Montréal was a slight increase from the 2012 meeting. 509 attendees enjoyed great [programming](#) and events in a beautiful Canadian city. Ten countries were represented this year; including the United States of America, Australia, Barbados, Brazil, Canada, Germany, Israel, Poland, Puerto Rico, and the United Kingdom. This year's conference included over 90 sessions led by customers, and many sessions led by Ex Libris. We had one new sponsor this year, Swets and Boopsie, Marcive & YBP continued to support us. The mobile event app provided by Boopsie continues to be a great hit with our attendees. The annual meeting itself received very positive reviews in a post-conference survey. This was the first ELUNA conference in Canada and the feedback was overwhelmingly positive on that. We will look to again hold an upcoming ELUNA conference in Canada.

Planning is starting in earnest now for the ELUNA 2015 Meeting and the Ex Libris Technical Seminar to be held at the Marriott City Center in Minneapolis, Minnesota. The event will be held May 4th – May 8th, 2015, with Minneapolis serving as a major international hub for Delta airlines we encourage you to join us!

Web Presence

We are working on our website information currency this year, and studying our google analytics reports to analyze usage patterns. The ELUNA site is heavily used in the run up to the conference, and afterwards as our proceedings are downloaded but otherwise seems moderate usage. The goal is to develop into a stronger informational resource for our members while still distributing the content in manners that they are accustomed to.

ELUNA Initiatives

Alma Product Working Group

This working group, partnered with IGeLU, is a crucial one for communicating the needs of the community up to Ex Libris. We will continue to provide the support necessary for the group to succeed.

Voyager Product Working Group

This group will be changing to a merged group with IGeLU and the structure for this needs to be arranged.



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Enhancements

We are working closely with IGeLU and Ex Libris to update the enhancements agreement with the goal of strengthening the relationships in place, and ensuring the success of upcoming processes related to Alma.

ELUNA Procedures

The ELUNA conference continues to be a major undertaking and time commitment for the steering committee. We developed a standard schedule template last year which was a success, this year we are testing an online submission management system to manage speaker submissions, and streamline the process.

Ex Libris Initiatives

Work with Ex Libris to strengthen their hosted services communications, and new support system processes and functionality.

Other Initiatives Underway

- Collaborate with IGeLU on NERS
- Collaborate with IGeLU on shared customer priorities and developing a more common voice.

Respectfully submitted,

John Greer

Chair, 2013-2015

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