Report from

ELUGSwe

the Swedish ExLibris user group

for the 2014 INUG meeting in Oxford

The Swedish Aleph User Group (Alephswe) was established in 1999 and was expanded to a user group for all ExLibris products in Sweden in 2011 (ELUGswe). We had 24 members in 2013.

The main tasks of ELUGswe are:

- To provide a forum for the exchange of practical experiences and information about local developments of common interest.
- To coordinate the activities of the Swedish libraries using ExLibris products and maintain a list of development requests.
- To provide a common point of contact for ExLibris.
- To keep in touch with IGeLU and other user groups.

ELUGswe organizes two meetings a year, one with the annual association meeting. You can reach ELUGswe at our website: http://elugswe.blogg.kb.se/author/elugswe/

We also have a discussion list (e-mail).

Activities:
Two meetings, one in October 2013 at the Royal Library of Sweden and one at Umeå University Library 5-6th of May 2014.

Amongst other issues the following topics have been on the agenda:

- **Support/sales issues.** Some of the Swedish customers are still not satisfied with the support and the response time for sales issues. Christoph Frech
(Sales Director Europe North/West) visited our autumn meeting. Nothing seems to have changed, there is still problems with this.

- **The National Catalogue LIBRIS** in Primo. We discussed different solutions to be able to show our national catalogue in Primo. Are we interested in references in Primo? Ex Libris prefers fulltext databases and are prepared to index the fulltext-part of Libris but not the rest. The conclusion was to wait and see what can be done when the new “Libris XL” is in place.

- **Swedish targets for PCI.** The user group will start to collect targets wanted in PCI. We have also discussed a solution with Ex Libris which stipulate that when a new target is suggested, there will be a working group consisting of the vendor, Ex Libris and a person appointed by ELUGswe working together for best results.

- **User studies.** We discussed different user studies in Sweden.

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**Burning issues…**

We would like to be able to get regular updates on the cloud services.

Umeå has reported that the Swedish target Artikelsök only has been indexed once in PCI (in 2012) even though it is said to be "weekly update".

The National Library of Sweden are preparing to leave Voyager for their own solution.

We have our first Alma users in Sweden, the Library of Karolinska institutet (KIB) and the Library of the Royal Institute of Technology (KTH Library).

Best wishes for the Oxford meeting!

For the steering committee:

Ulrika Domellöf Mattsson
The ELUGwe steering committee:
Ulrika Domellöf Mattsson, chair
Library of the Swedish Environmental Protection Agency
Ulrika.Domellof-Mattsson@naturvardsverket.se
Charlotte Wånelöf, treasurer
Library of the Swedish Parliament
Charlotte.Wanelof@riksdagen.se
Eva Törnblo, secretary
Jönköping University Library
Eva.Tornblom@hs.hj.se
Sandra Jonsson
Umeå University Library
sandra.jonsson@umu.se

Member libraries in ELUGswe 2013:
Gothenburg University Library
Jönköping University Library
Library at University West
Library of Karolinska Institutet (KIB)
Library of the Government Offices of Sweden
Library of the Royal Academy of Letters, History and Antiquities
Library of the Royal Institute of Technology (KTH Library)
Library of the Swedish Defence Materiel Administration (FMV)
Library of the Swedish Environmental Protection Agency
Library of the Swedish Parliament
Luleå University Library
Malmö University Library
Mid Sweden University Library
National Library of Sweden
Nordic Africa Institute Library
Stockholm University Library
Swedish Agricultural University Library