Annual Report from CCEU (China Ex Libris User Group) for the 2016 INUG meeting in Trondheim

The Ex LIbris Products User Group of China(CCEU)was established in 2005. The secretariat of CCEU based at Beijing Normal University library. Being the first user of Aleph in mainland China, BNUL is the founding member and has been voluntarily contributing to CCEU community since then.

The main tasks of CCEU are:

- To provide a forum for the exchange of information and experiences around products implementation and development.
- To enhance cooperation and communication among libraries and librarians.
- To coordinate with Ex Libris Beijing Office and develop partnership to the mutual benefit of both sides.

The Steering Committee is composed of 17 representatives from 17 libraries all over China. The Steering Committee generally plan the works of CCEU and the annual conference, maintain communication with all members, while CCEU Secretariat work on fulfilling these plans. The CCEU website is also maintained by the Secretariat.

There are more than 70 institutions actively participate in activities of CCEU, including Tsinghua University, Fudan University, Shanghai Jiao Tong University, Beijing University of Aeronautics and Astronautics, and National Library of China, etc. Generally, the steering committee meeting is held in spring, and the annual conference is held in autumn. In recent years, users from Hong Kong attended the CCEU annual conference too. In addition, at the 2016 annual conference, Summon users are invited and welcomed.

Concerns mostly addressed by China Users are:

- Alma is taken into account by several libraries, while more libraries are standing in awe before it, because the transition of workflows and the SaaS model are severe challenges for libraries. Therefore, we expect we have more chance to learn from those Alma pioneers.
- The SFX knowledge base and Primo PCI have always been causing common concerns. These concerns can be summarized in 3 aspects. The first concern is the quality of data, the second is those problems caused by mismatching between the collections defined in Knowledgebase and the collections which Chinese users are really using, the collections we are using are regulated by the purchase contract signed by CALIS Consortium and Resources vendors. The third problem is that domestic Chinese resources didn't get sufficient support from Ex Libris. Furthermore, Alma, another key product which heavily relies on knowledge base, is just around the corner.

- Hidden worries about the service quality of Ex Libris Beijing Office are rising up with the sharp increase of user numbers. We wish we can still get stable and sustained service after the merge with Proquest
- Besides the efforts of Ex Libris Data Services team, the voice from member libraries calling for more cooperation and sharing is getting louder, especially on the sharing good quality knowledgebase data.

Plans on CCEU Agenda:

- Redesign the website of CCEU.
- Introducing and Involving in activities of IGeLU, and keeping an eye on other national and regional user groups too.
- Meeting the needs of CCEU members to learn and implement Alma in China.

Best Wishes for the Tondheim Conference!

On behalf of the CCEU

Zhang Qiwei, Chair

About Beijing Normal University Library

Beijing Normal University, a key university under the administration of the Ministry of Education, is a renowned institution of higher education known for teacher education, education science and basic learning in both the arts and the sciences. The university was founded in 1902. BNU has 22,000 full-time students, including 8,900 undergraduates, 11,300 graduates and 1,800 long-term international students.

BNU Library is the licensed user of Aleph, Primo, SFX and Metalib. The total printed collections amount to more than 4 million items. To find out more about, please visit:

http://www.lib.bnu.edu.cn