

# Needs of Small Libraries and Consortia

Collaboration and use cases

Consortium of Icelandic Libraries, Luxembourg bibnet.lu and LIBIS network in Belgium

#### Collaboration between

- The Consortium of Icelandic libraries,
  - 300 libraries in one Aleph/Primo
- the Luxembourg bibnet.lu library network
  - 81 libraries using one Aleph/Primo
- and the LIBIS network in Belgium
  - 83 libraries 27 Alma Institutions 35 Primo Views



# Collaboration on Alma and consortia

- Functionalities for smaller libraries
  - Non-academic
  - Academic
- Operating large consortia

Resulted in a focus list for Alma development sent to Ex Libris.



#### Focus list included:

- More flexibility in defining roles for staff users
- Flexibility for supporting a large consortium with high number of libraries
- Simple editor for letters and notices
- Communication with self-service machines with precise messages
- More flexibility in fulfillment configuration
- Ease of raising an inventory



#### Examples of Use Cases

 Self-service options for patrons, based on usage of APIs in library system

Patron management



#### Self-service options for patrons

- Online renewal of a library card and payment
- Patrons in most libraries in Iceland pay an annual fee for their library card. Currently not possible in Primo/Aleph. No Alma API exists.
- Ex Libris suggested the creation of an idea, see <a href="http://ideas.exlibrisgroup.com/forums/308173-alma/suggestions/18463276-make-it-possible-for-patron-to-automaticaly-renew">http://ideas.exlibrisgroup.com/forums/308173-alma/suggestions/18463276-make-it-possible-for-patron-to-automaticaly-renew</a>



#### Self-service options for patrons

- Request a new password
- It should be possible for patrons to request a new password when the old one is lost/forgotten.



#### Self-service options for patrons

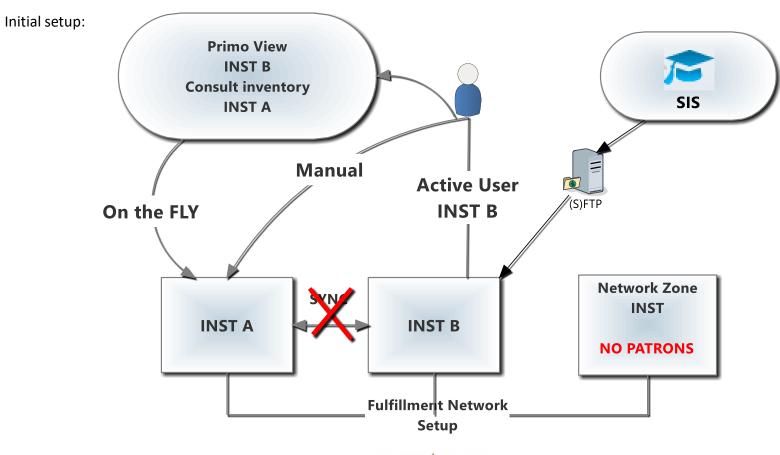
- Displaying of library card info in Primo
  - Number of card
  - Expiration dates

The variety of expiration dates in Aleph in a large consortium is not reflected in Primo

Are there APIs in Alma for those things?



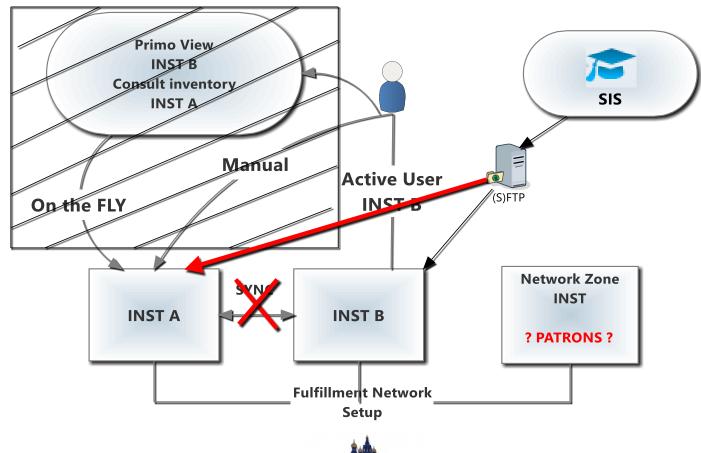
Context: "Struggle since 2014 for LIBISnet"





Context: "since 2017 for LIBISnet"

Setup:





Context: "Use Case community libraries Flanders 2017" (1)

Setup: Complex situation based upon flexible collaboration

that Libraries can/should be migrated in different settings (Flexible topology):

- One Library one Alma Institution one community/School: smaller libraries which are not part of a collaboration within a region.
- Multiple libraries one Alma Institution one Community/City/School: "large" libraries with multiple sub libraries, but which are not part of a collaboration with other libraries. (E.g. OB Leuven)
- Multiple Libraries one Alma institution multiple communities/Schools: multiple libraries which are part of a collaboration within a region. (E.g. Regio Pajottenland)



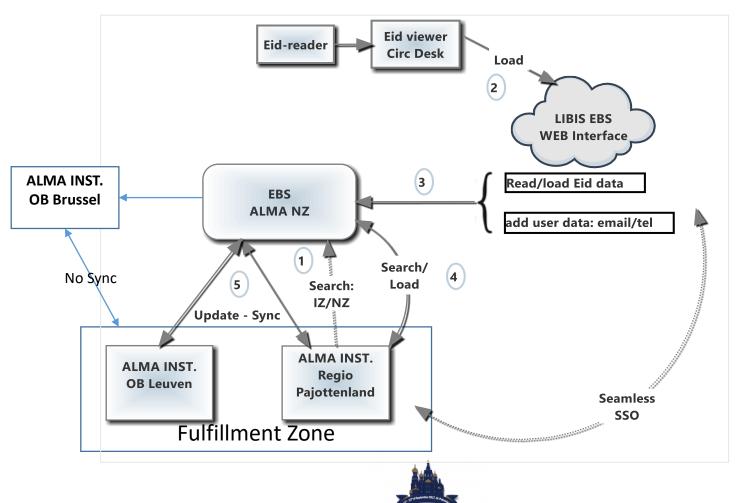
Context: "Use Case community libraries Flanders 2017" (2)

One Central Patron file with common data:

- The Alma NZ should become the environment where common user data of libraries will be stored. However Staff librarians are not supposed to work in the NZ Alma environment. From within their local Alma Institution they should be able to:
  - Search in the NZ and get/retrieve/load use these patron records in their local Alma Environment.
  - Update NZ patron records from their own institution. Be aware that these changes have to be synchronized in all institutions where this patron is active.
- Be aware! a flexible setup should be possible so libraries/IZ's are able to define which data needs to be synched from the NZ?



Context: "Use Case community libraries Flanders 2017" (3)



Context: "Use Case community libraries Flanders 2017" (4)

- <u>Essential</u>: Searching from the IZ in the NZ for Patron records has to be possible.
- Essential: Update and sync mechanism(s) between IZ and NZ have to be in place in Alma.
  - a flexible setup should be possible where libraries/IZ's are able to define which data needs to be synched from the NZ per Fulfillment Network Zone?

#### **Questions?**

Alma (ExLibris) does NOT? ... have an answer for these complex use cases at this moment?

What are "the" plans?

Are there similar Use Cases within the ExLibris community?

#### Expectations

• That Ex Libris will concentrate development efforts on the needs of large and mixed consortia



#### Summary

- The conversation between the three consortia was interesting and very helpful in understanding our common needs.
- Are other consortia dealing with similar issues?
- Should this work be continued within the Consortia SWIG?

