

CONFRONTING USER BEHAVIOR HEAD-ON

How Ex Libris Direct-Integration
Helped

ABOUT TODAY

1. Learn what Lean Library does
2. Addressing different user behaviors through a browser extension
3. How we use Ex Libris APIs to power our systems (and how you benefit of this)
4. Why privacy is importance
5. Your questions

WHO WE ARE



Michelle Tan



Claus Wolf

WHAT WE DO

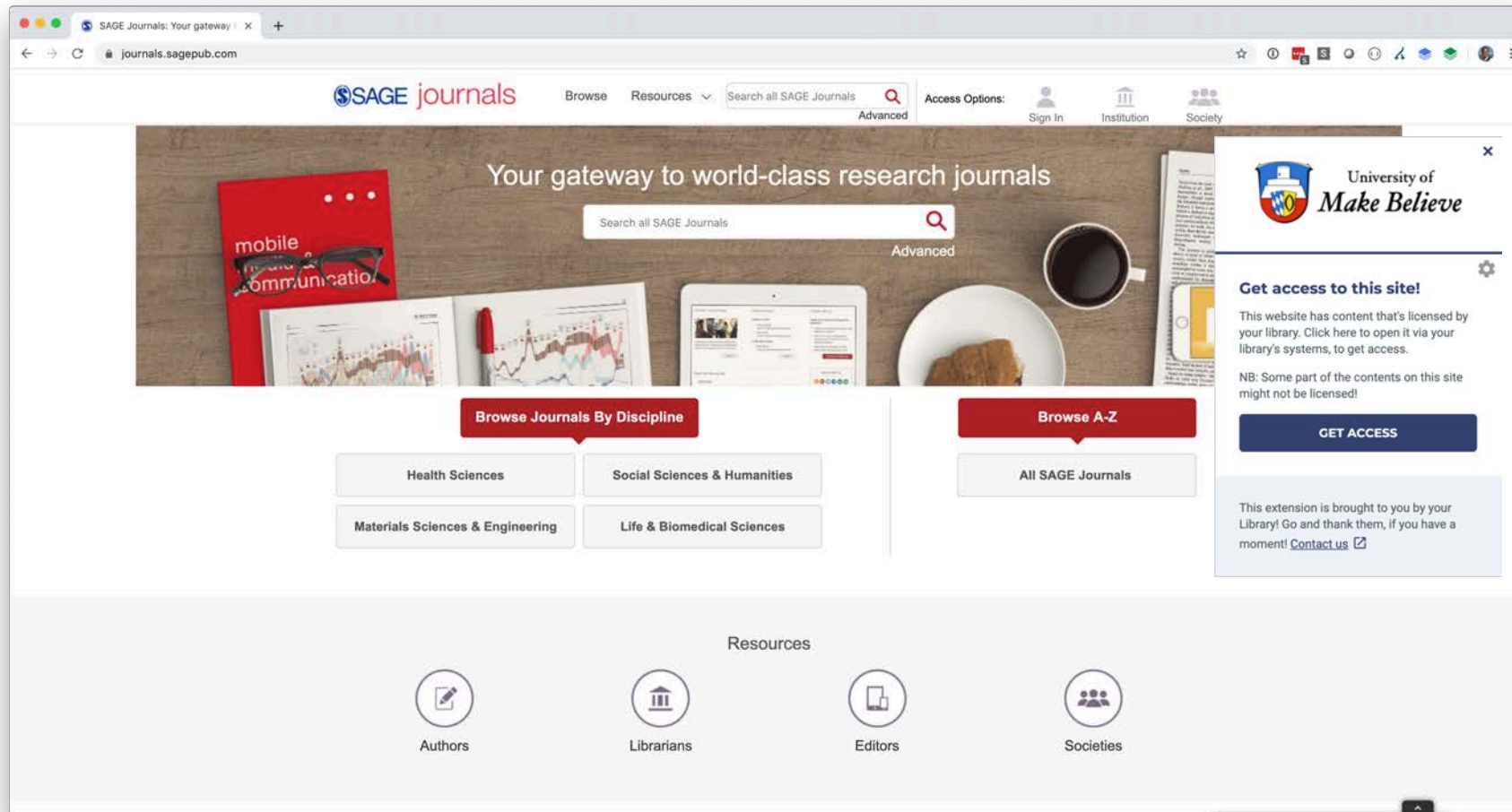
Lean Library is a powerful tool that seamlessly delivers library resources, services, and branding into the patrons' workflows, wherever they are. Created by librarians for librarians, our browser plug-in extends your services to solve access issues and provide users with content as and when they need it, all while protecting their privacy.

NOW SERIOUSLY, WHAT DO YOU DO?

We help you ensure that:

- * your digital library resources are where your patrons are*
- * your patrons have access to the content you have licensed*
- * you can guide your users to the “right” access location*
- * you can provide your patrons with guidance when they need it*
- * and more...*

HOW DO YOU DO IT?



HOW DID IT GET STARTED



Johan Tilstra founded Lean Library based on:

1. Changing trends on how users access library resources
2. He was part of a project, that did away with the local discovery system
3. Overwhelmingly positive feedback from end-users

QUESTION

What Percent of your Users Start
their Search at the Library

USERS START OUTSIDE THE LIBRARY

“Discovery starting points are shifting towards Google Scholar and other general search engines. While specific scholarly databases remain the most frequent starting point for research, faculty are increasingly beginning their exploration of scholarly literature with Google Scholar and other general-purpose search engines”

Blankstein & Wolff-Eisenberg (2019):
ITHAKA S+R US FACULTY SURVEY 2018, p. 4

USER BEHAVIORS

Google Scholar

PubMed

Microsoft Academic

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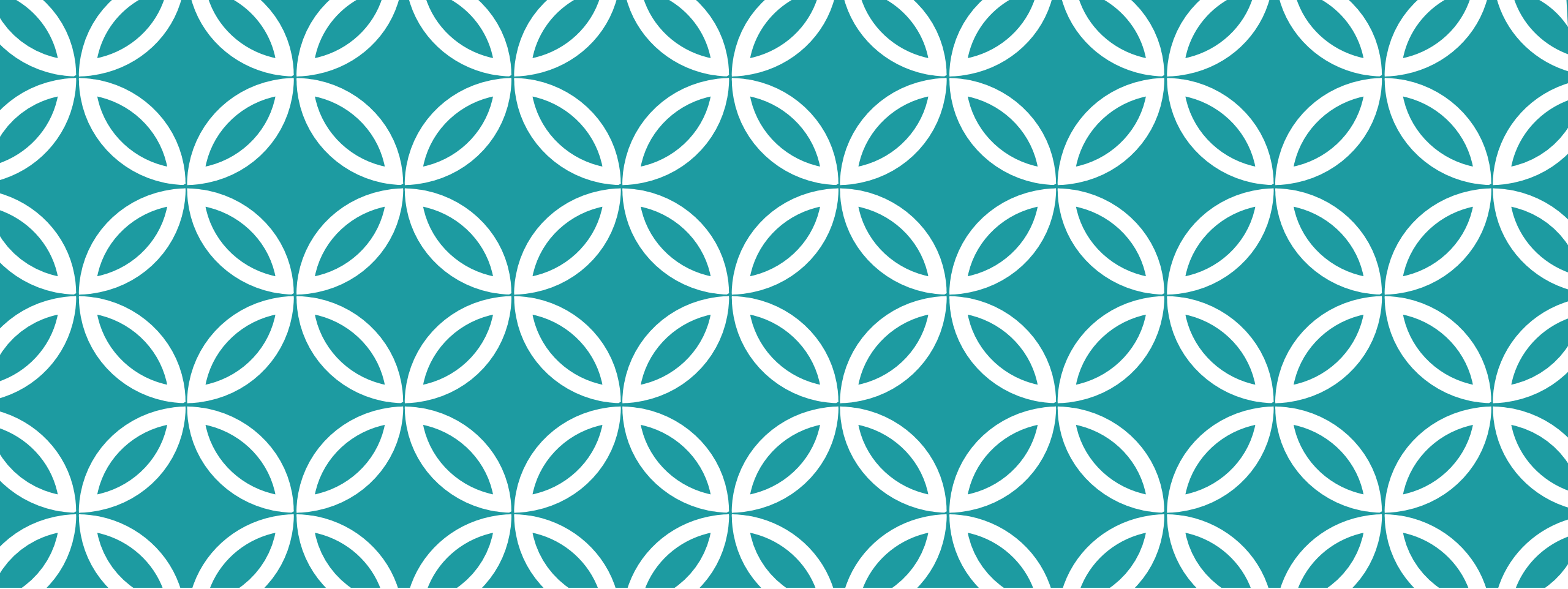
DURING THE KEYNOTE YESTERDAY

Mr. Masud Khokhar mentioned a PWC study stating that users:

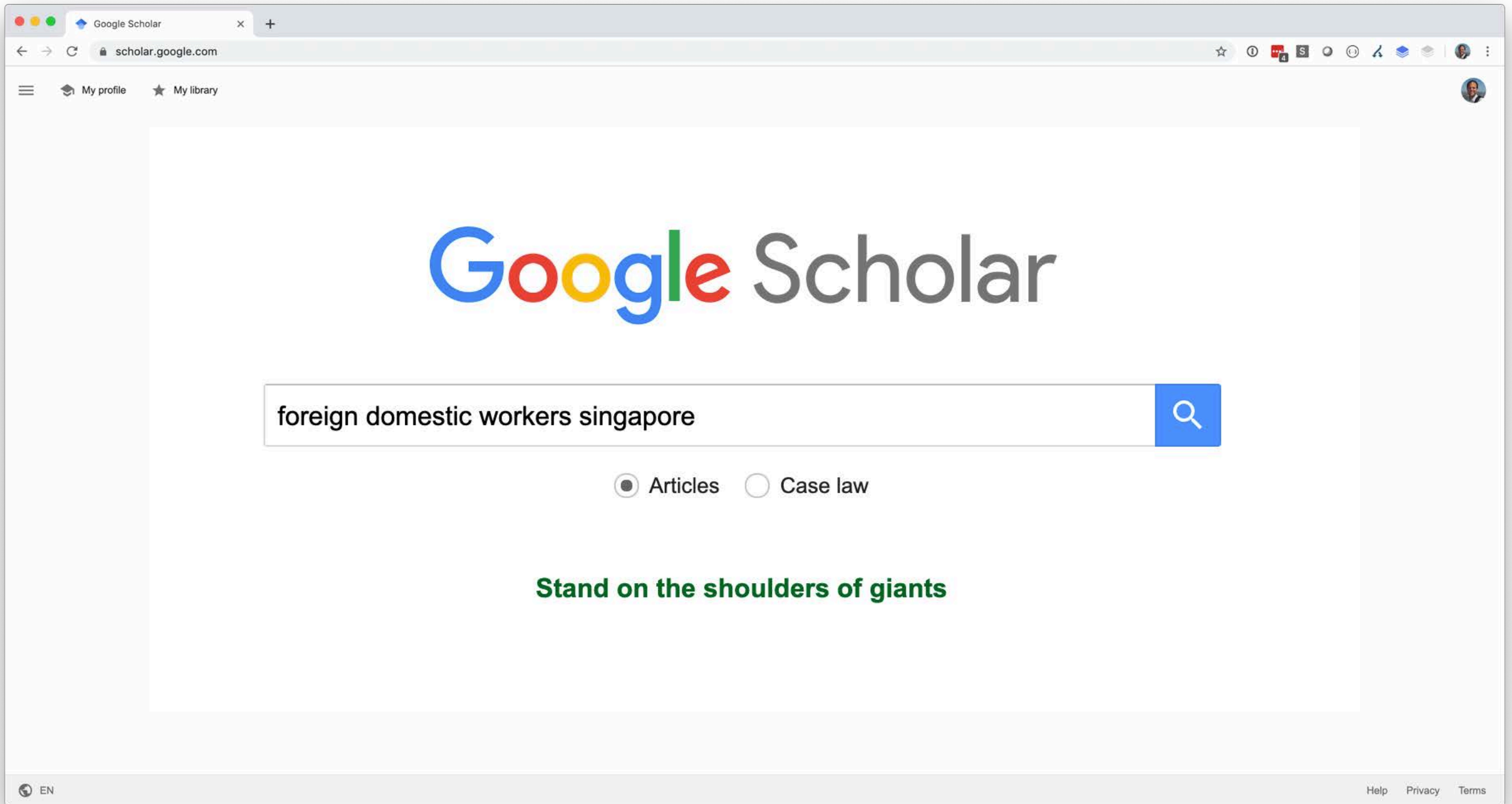
- * want to learn at the own pace
- * based on their personal preference

He also mentioned:

- * that there is no equivalent venue to the physical library
 - according to a SCONUL report



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"Home" and "away": foreign domestic workers and negotiations of diasporic identity in Singapore

[BSA Yeoh, S Huang](#) - Women's Studies International Forum, 2000 - Elsevier

World cities produced by the processes of globalization and international migration increasingly take on shifting kaleidoscopic ethnoscap... constituted by gathering subjects of diaspora ranging from highly skilled international "denizens" to low-skilled guest **workers**. In ...

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Foreign domestic workers in Singapore

[D Wong](#) - Asian and Pacific Migration Journal, 1996 - journals.sagepub.com

This paper discusses the regulatory and economic context of Filipina migration into **domestic waged labor** in **Singapore**. It places this migration in the history of female rural-urban migration as well as the history of **domestic labor** in **Singapore**. Finally, it raises the question ...

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Foreign domestic workers and home-based care for elders in Singapore

[BSA Yeoh, S Huang](#) - Journal of Aging & Social Policy, 2009 - Taylor & Francis

As with other developed nations where rapid population aging has led to increasing health care and social care burdens, **Singapore** has searched for ways of paying for and providing long-term care for its increasing numbers of elders. The **Singapore** state, faced with the ...

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Diasporic subjects in the nation: Foreign domestic workers, the reach of law and civil society in Singapore

[BSA Yeoh, S Huang, TW Devasahayam](#) - Asian Studies Review, 2004 - Taylor & Francis

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Migrant female domestic workers: debating the economic, social and political impacts in Singapore

[BSA Yeoh, S Huang](#)... - International Migration ..., 1999 - journals.sagepub.com

... This "hands off" approach leaves the **foreign domestic worker** very much at the mercy of the maid agency that placed her with her employers in **Singapore** as well as in the ... The stance adopted that **foreign** maids (along with other types offoreign contract **workers**) constitute a ...

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Negotiating public space: Strategies and styles of migrant female domestic workers in Singapore

[BSA Yeoh, S Huang](#) - Urban studies, 1998 - journals.sagepub.com

... If the open nature of public space acts as a social leveller, the **foreign domestic worker** may indeed ... **Singapore**'s state policy, however, opposes long-term immigration ... A battery of controls is in place to regulate the number of **foreign domestic workers** including a 'maid levy' of ...

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Brenda S.A. Yeoh

First Published March 1999

https://doi.org/10.1177/019791839903300105


Article information

Abstract

As a small island state, Singapore has a long history of immigration. In the case of Singapore, the social consequences of immigration have been transnational in nature, involving the delegation of social and economic responsibilities to transnational corporations, hence the...

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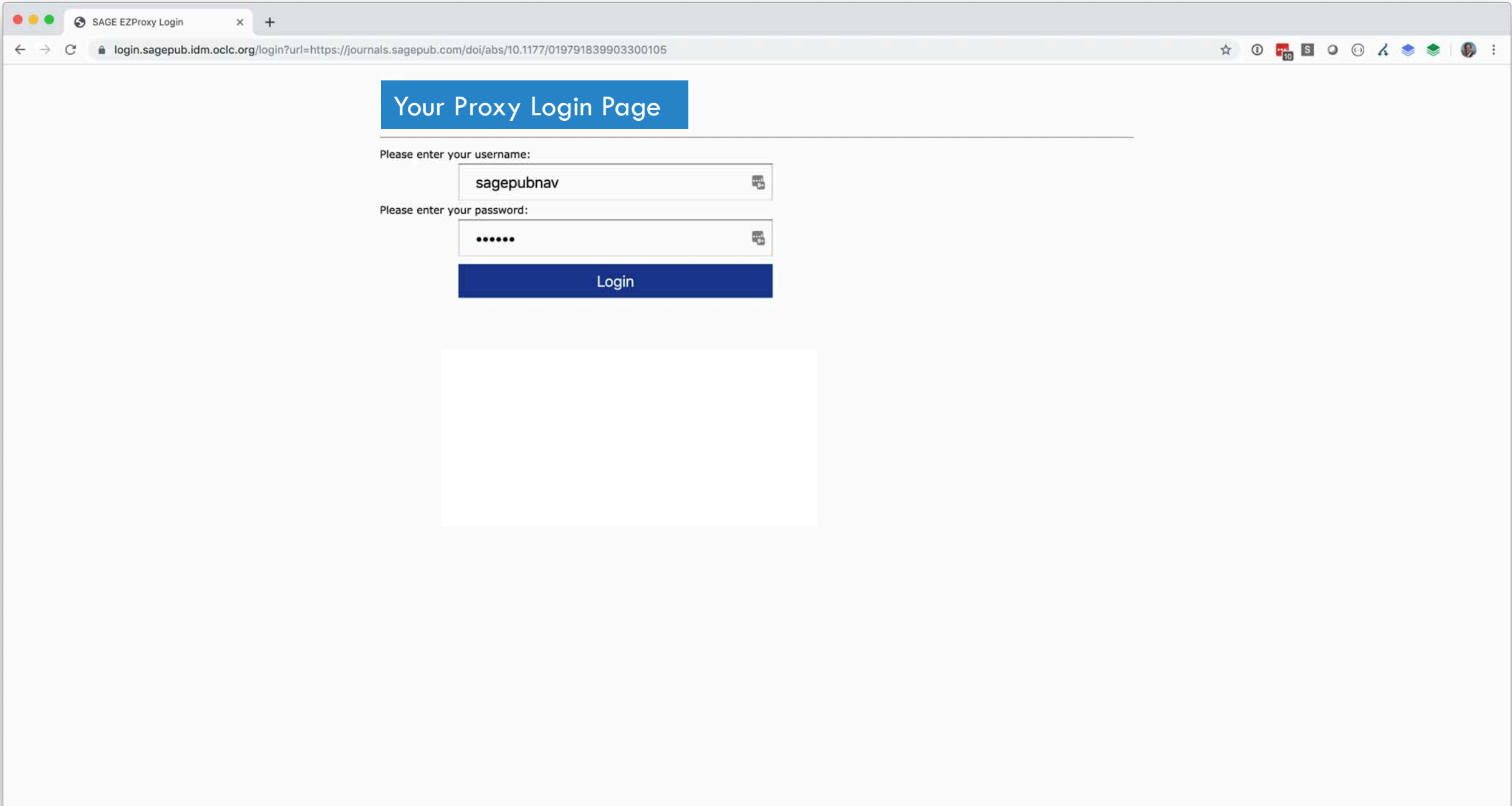
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Abstract

As a small labor-short city-state with over 100,000 migrant domestic workers mainly from the Philippines, Indonesia, and Sri Lanka and amounting to one foreign maid to every eight households, Singapore provides a case study of a country where foreign maids are seen as an economic necessity but not without important social consequences and political ramifications. Beginning with a brief examination of state policy on transnational labor migration relating to female domestic workers, this article goes on to explore the debates within public discourse as well as private accounts on the impact of foreign maids on a range of issues, including female participation in the workforce; the social reproduction of everyday life including the delegation of the domestic burden and the upbringing of the young; the presence of “enclaves” of foreign nationals in public space; and bilateral relations between host and sending countries. It concludes that the transnational labor migration is a multifaceted phenomenon with important repercussions on all spheres of life, hence requiring dynamic policy intervention on the part of the authorities concerned.

References

Amades, B. M. 1990 “Female Migrant Labor: Domestic Helpers in Singapore.” *Philippine Journal of Public Administration*

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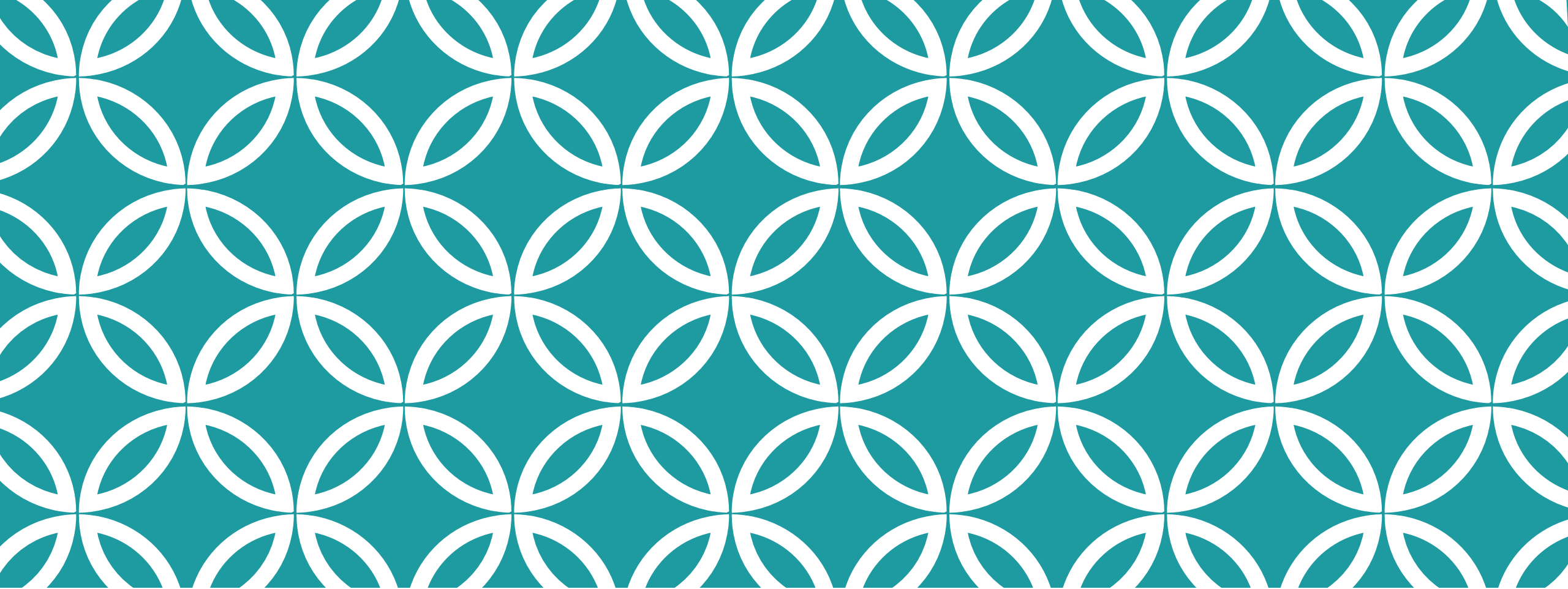
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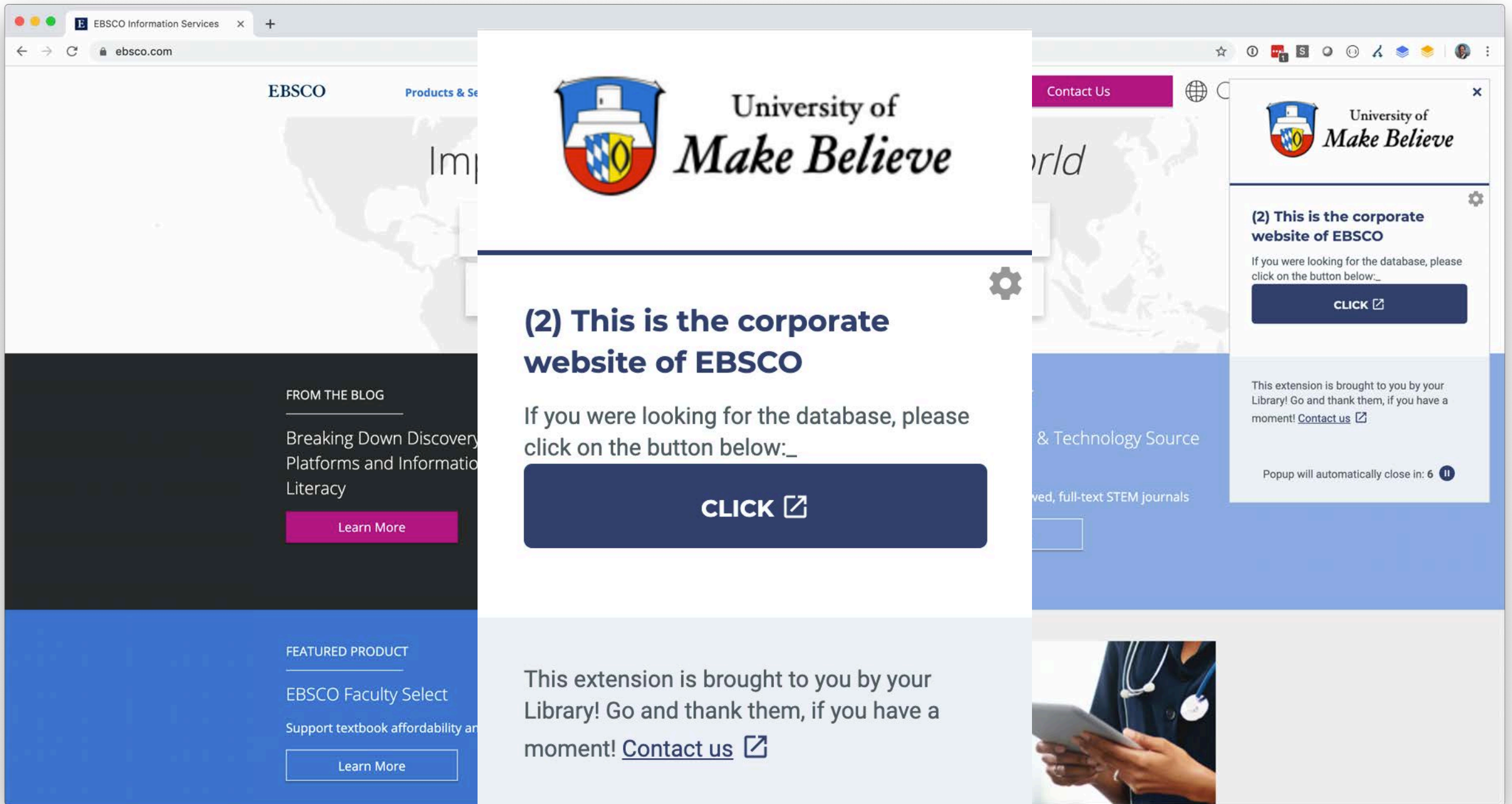
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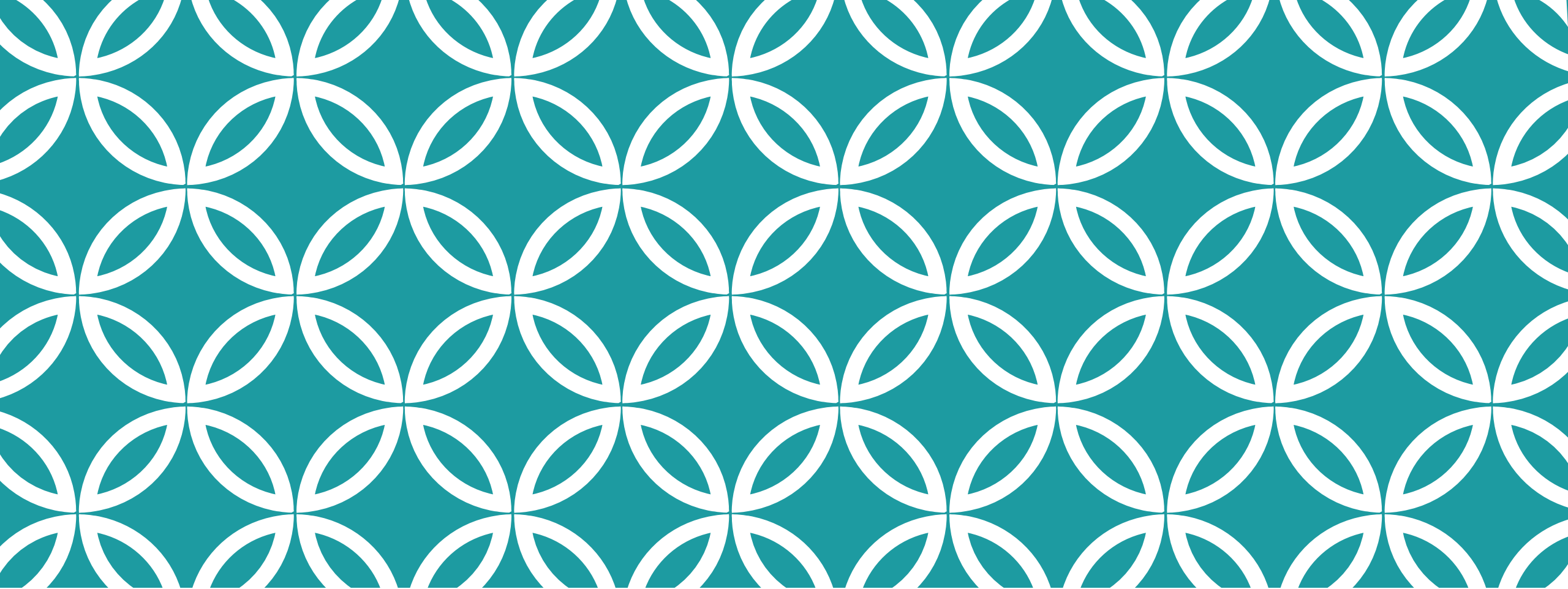


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Abstract

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Cachexia is a common complication of cancer that remains elusive with respect to its pathogenesis and treatment. We investigated the effect of tumor on heart function and heart morphology in colon-26 adenocarcinoma-bearing mice. Heart function was measured by echocardiography 14 days after tumor implantation. Electron microscopy was used to examine the ultrastructure of the heart. Fractional shortening was reduced in tumor-bearing mice compared to control mice. Disrupted myocardial structure was observed in tumor-bearing mice. Mitochondrial membrane protein (MHCα) (adult isoform) expression was reduced in tumor-bearing mice. This impaired function was associated with the composition of con


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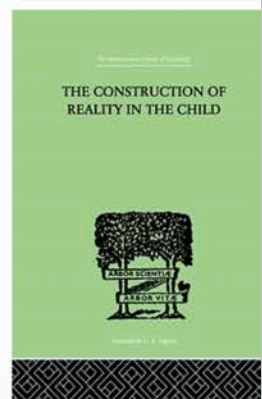
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


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- * identify whether, or not a document is in license
- * identify whether the license is held at the current access location
- * works for Digital Object Identifiers and ISBN (eBooks)

"BASIC" INTEGRATION

1. Lean Library loads a KBART file (up to) daily
2. When we come across a DOI / ISBN, we'll query the KBART File
3. Construct a link to the Link Resolver to handle the rest

There is only a single truth to maintain and that is the Link Resolver of your institutions.

EXLIBRIS SYSTEM SUPPORT

Lean Library integrates with:

1. ALMA
2. SFX
3. 360Link
4. Summon

We utilize the API / XML-View of these systems to ensure we have an up to date view of what is available and the correct links to display to the users

We also support OCLC, TDNet & EBSCO

WORKING WITH EX LIBRIS

- * Open APIs that are truly open
- * Responsive Product Management Team
 - Collaboration in interest of mutual clients
- * Amazing knowledge by clients about capabilities and willingness to collaborate with us as development partners
 - Sets Ex Libris clients apart from many others

WHAT'S THE DIFFERENCE

If you operate a well maintained setup, you will great outcomes

You control the user experience, by controlling the main Link Resolver

Utilizing the API means as soon as you have made an update it is available to us

The API is actually easy to implement

AND THERE ARE MORE FEATURES

Highlight & Search

- * Select Text on any web-page
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- * Select from one of up to five institutional search engines
 - A great way to bring your users back to Primo

AND MORE...

Fully Features Backend, that makes implementations easy

A ton of small features that make the extension truly quite sophisticated

We get most – if not all – of our product ideas from our clients and potential customers, so keep the ideas coming!

IGeLU 2019

The challenge of digital

Top 10 Strategic Technology Trends for 2019

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Mesh



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Smart Spaces

Digital Ethics and Privacy

Quantum Computing

IG 374252

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LAST BUT NOT LEAST

Mr. Khokhar mentioned yesterday that for 2019 Digital Ethics & Privacy was one of the underlying trends for 2019

We couldn't agree more - User Privacy is one of the fundamental principles on which Lean Library was founded.

QUESTIONS



HOW TO CONTACT US



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