

Web Version of Agenda / Minutes - Tues 25th to Thu 27th February

General IGeLU SC

1.	Strategy - Innovative User Group
	Action: IGeLU SC offer free attendance and travel to Cardiff Conference for INUG Chair
	Action: IGeLU SC members to keep in contact with local IUG community Action: IGeLU SC to adopt a 'wait and see' approach with IUG
2.	Approval required - Conference budget approval
	Approved - 27/02/2020
3.	Approval required - Proposed Org structure
	Agreed: For community of practice, task force and advisory group - no conference sponsorship however have exceptions which will be considered at the creation of the group Agreed: only subsidise ProductWorking Group Coordinators

4.	<p>Discussion - IGeLU/ELUNA Joint Product WG guidelines</p> <p>Agreed that we will use the Joint IGeLU / ELUNA WG guidelines but will be referenced in a 'header' document which will detail IGeLU specific requirements</p>
5.	<p>IGeLU Not-For-Profit status</p> <p>Process for moving IGeLU to a 'recognised' not-for-profit status is proceeding.</p> <p>Agreed to use a PCO to handle conference Financial management -- this is to ensure correct handling of local VAT/GST</p>
6.	<p>Discussion - IGeLU SC member elections 2020 (Dave)</p> <p>Guido, Mark and Dave to form a nominations Committee for the next elections to help with the election process.</p> <p>Guidelines for evaluating nominations have been developed and are undergoing final review.</p> <p>Document outlining IGeLU SC responsibilities and time commitments has been developed and is undergoing final review.</p>
7	<p>Discussion - IGeLU Privacy / GDPR statement</p> <p>Christian to provide draft statement for inclusion on the IGeLU web site</p>
8	<p>Update - IGeLU/ELUNA technology - status update (Cindy + Mark)</p> <p>Looking at MS Office365/Google suite/Basecamp/Cisco Webex/Zoom</p> <p>Looking at pricing for roles within User Group (using personal accounts for individuals).</p>

	<p>Next steps to choose the best two platforms and test.</p> <p>NERS interface being discussed</p>
9	<p>Discussion - Development Agreement update</p> <p>Update: Ex libris indicated that they cannot move development points from one product to another as each product has distinct developers</p>
10	<p>Current IGeLU membership status - Guido</p> <p>Action: Dave following up membership reminders</p>
11	<p>Update - IGeLU Current financial position</p> <p>Approved - 27/02/2020</p>
12	<p>Update - web site redevelopment update - Cindy and Mark</p> <p>New website to be launched at IGeLU 2020</p> <p>Action: All - provide comments on the four different templates https://one.dev.igelu.org/ https://two.dev.igelu.org/ https://three.dev.igelu.org/ https://four.dev.igelu.org/</p> <p>Action: Christian and Alex to provide an accessibility statement</p>

	<p>Action: All to complete web site survey that Mark will be issuing by the end of March</p>
13	<p>GDPR status update - Christian</p> <p>Discussion - 13 members – Asaf, Itai, Aras from ExLibris, Norway x 2, Denmark, 3 x Germany, Italy, UK, Portugal.</p> <p>First meetings – using MS Teams</p> <p>Use cases being used.</p> <p>Aim to show interim summary at IGeLU conf.</p> <p>No members from ELUNA offered to join membership</p>
14	<p>Update -- non-academic task Force</p> <p>First meeting to be held in the first week of March</p>
15	<p>Meeting with WHELP organisers -- 23/03/2020 PLEASE NOTE -- the conference has now been cancelled and will be held as a virtual conference -- more details to be released soon</p> <p>Meet with local WHELP organisers</p> <ul style="list-style-type: none"> ● Social event (WHELP) ● Confirm venue & exact rooms 12.09.20 pre-conference meetings (GO/CU)

- Closing keynote speaker (WHELF)

IGeLU 2020: End of conference keynote

Biography

Dr Huw Morris

Director for Skills, Higher Education and Lifelong Learning, Welsh Government

Huw Morris is Director of Skills, Higher Education and Lifelong Learning within Welsh Government. In this post he is responsible for the oversight of higher education, further education, student finance and government funded work-based learning provision. Before taking on this role he held a variety of academic posts from research assistant to deputy vice-chancellor at universities in the UK, where he was the conference chair for the Academic Publishers and Booksellers group and undertook research for JISC and others on E-book uptake.

His doctorate was on the e-learning skills of students. A summary of this research was published in the Journal of the Academy of Social Sciences in 2011 and some other journals. Do the talk you have suggested would provide an opportunity to revisit some of the themes in that article ten years on.

Possible keynote content

The knowledge economy and on-line learning

Policy in Wales with regard to libraries, electronic learning resources and associated digital issues in the wake of the Brown Review and other initiatives Wales 4.0: How advances in digital innovation are likely to impact the economy and future of work in Wales.

References

Morris, H. (2011). The Net Generation, the knowledge economy and on-line learning: who is learning online and how? [Contemporary Social Science](#)

Journal of the Academy of Social Sciences, Vol 6, No. 2, pp237-254.

<https://gov.wales/review-digital-innovation-final-report>

- Meat Free Monday (RWCMD)
- What happens to excess food (RWCMD)

- <https://www.hungrycityhippy.co.uk> - sustainability info for Cardiff
- Library tours (WHELF)
- Number of volunteers required = 20 (WHELF)
 - Registration desk 13th pm to 17th pm
 - Signposting using RWCMD lollipops
 - Assistance in breakout rooms (10 rooms)
 - Tech coverage will be 1 technician per two rooms
 - Requirte left luggage assistance
 - Potential use of sign posting
- Local charity? (ALL DISCUSS)
- Small gifts for presenters (WHELF)
- Payment schedule for venue (RWCMD)
- Last date to confirm catering (RWCMD)
- Visit later in the year to confirm room layouts etc. TVC in person, DA dial in (RWCMD)
- Accommodation options, excursions, etc

250 Rooms already on hold locally (Hilton, Park Inn, Marriott, Indigo, Holiday Inn, catered apartments....) – book now but no payment until 7 days prior

Meeting Notes - IGeLU SC and EX Libris

1	<p>Ex Libris provided the following update</p> <p>Innovative – keep companies a bit separated – part of Proquest. New discovery solution (Inspire) – decision not to continue for various reasons – lots of good ideas but at a very early stage, roadmap to have a central index rather than MetalIB/Crossref etc...– use ExLibris solution (mainly Summon) n.b. Iceland III</p> <p>Coronavirus – impact on some plans – on hold. Delays in dev. Many employees in affected regions... CCU on hold</p> <p>ExLibris Structure – product side – 3 business units:</p> <p style="padding-left: 40px;">Resource management - Dvir (Alma, Alma-D, Aleph, Voyager , RapidILL, Rapido, 360 ...),</p> <p style="padding-left: 40px;">Learning and Research Solutions - Shlomi (discovery (Primo, Summon, SFX); Teaching and Learning (Tamar); Research and Research Admin (Esploro, Pivot (US) Res Professional (EMEA), Refworks)),</p> <p style="padding-left: 40px;">Mobile solutions - Ido (CampusM)</p> <p>Alma – main focus this year Customer Satisfaction – close bugs; better workflows – cross teams including Customer Success/Account Management/Alma product</p> <p>Resource sharing – acquisition of RapidILL – continued development – ‘Rapido’ will start on Alma side but will go to non-alma quite soon after. INNReach (Innovative), Alma Res Sharing as well....</p> <p>CampusM – focus on easier integration out the box; dev in functionality.</p> <p>Discovery – PrimoVE – last year – all new customers go live with PrimoVE – now we have more people waiting to move than</p>
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	<p>ExLibris PM can handle – more comms to come regarding people waiting to move. Better mechanism to migrate from Primo UI. Still some people running old UI – security issues....</p> <p>Primo CDI – keeping up to date...working faster for Summon customers. Everyone move by August. SFX by end of year. Three sites for CDI including one in Europe. PCI only two. Lots of work with Content Working Group. Francious already on CDI (liege)</p> <p>Leganto – Focus different between US and rest of world. Usage is growing across the world. Better student affordability focus on US. Better integrations.</p> <p>Esploro – 24 Institutions – 4/5 sites now live.</p> <p>Research Professional/Pivot – joining dev- backend and front. Aligning profile with Esploro</p> <p>Refworks – new functionality (especially for Korean market) – better integration with other products.</p> <p>Rialto – Proquest product but developed with Ex Libris an integarted into Alma</p> <p>Aiming for <i>Higher Education Platform</i> – move from ‘Alma’</p> <p>Summon easier integration with non-Alma ILS – developing main patron services. Also looking at Summon and Folio integration....</p>
2	<p>Discussion on how IGeLU can sell the benefits of IGeLU membership at other international events. Ex Libris indicated that they were willing to share their conference booth wirth IGeLU or distribute IGeLU material</p>
3	<p>Discussion on Rialto Working Group. IGeLU were happy to provide web conferencing facilities, google drive access, email lists.</p> <p>The IGeLU SC will monitor the Rialto activities to determine when a full Rialto work group is to be created or if it is to form part of Alma</p>

4	<p>Discussion SFX / Counter 5 / UStat issue</p> <p>Ex Libris provided the following update - ready to work together on other solutions. Problem is Ustat/SFX. Willing to look at 3rd party or Open Source solutions. The IGeLU SC will approach the SFX coordinator to find institutions willing to work with Ex Libris to find a suitable solution.</p>
5	<p>Discussion around Spanish language content being removed from ProQuest Collection (originally e-book central) - >100k books – no longer available in CZ</p> <p>Ex Libris to investigate with the content team.</p>
6	<p>Issue around product release QA processes was raised</p> <p>Ex Libris response is as follows</p> <ul style="list-style-type: none"> ● ExL are looking at better balancing new developments and invest more on areas such as performance, usability and user experience ● ExL are currently doing a 'lessons learnt' after the Feb 2020 release ● ExL have a 'go' 'no go' trigger on any release -- in theory there should be zero regression errors ● ExL makes changes in QA within the Agile PM process ● EXL QA is being worked on as part of development ● ExL are working on cross product regression ● ExL (Dvir) to share more details on these changes to the product working groups
7	<p>National User Group salesforce account.</p>

	<p>Account is to be used by the national groups to raise or highlight specific issues that is unique to that particular National / Regional User Community</p> <p>Ex Libris are to confirm roll out to the national / Regional User Community</p>
8	<p>Increase costs in Aleph annual support costs</p> <p>ExL provided the following comments</p> <ul style="list-style-type: none"> ● Keeping older solutions costs more and this is the flipside of not moving legacy systems to 'end of life' ● ExL needs to continue investing in staff to ensure that knowledge is kept and to also provide continued support ● ExLibris can and has been flexible with costs locally for each customer. ● Ex Libris are to provide an update on Aleph support performance.
9	<p>Communications issues with updates and feature roll out</p> <p>This issue was discussed with Ex Libris and Ex Libris response is as follows</p> <ul style="list-style-type: none"> ● ExL acknowledged that this was a communication issue and could have been better handled ● ExL apologised for the communications breakdown
10	<p>Spanish and French community issues about ongoing support issues</p> <p>This was discussed and a separate update was provided to the Spanish and French national User Group</p>