

Name: Knut Anton Bøckman

Position Title: Special Advisor, Library Systems

Institution: Royal Danish Library

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Additional Information:

Royal Danish Library is Denmark's national library, and university library for 4 Danish universities. The library values the benefits of an active user community, and I have the institutional backing to dedicate the required time for SC duties.

Ex Libris Products that your site licenses:

- Alma
- Primo VE
- Leganto (+ local installations of Aleph, SFX, and Primo operated for approx 40 customer libraries; this operation is scheduled to end by Q2 2021.)

A statement outlining your interest in and qualifications for service on the Steering Committee.

Since my first IGeLU conference in Madrid in 2008, I have learned tremendously from the community, and participated in its changing relationship with ExLibris, as the latter moved to a SaaS company. My run for the SC is motivated by a wish to support and sustain what I see as the three main community benefits: collaboration, communication, and product enhancements. I've been active in the Primo Working Group since 2013, and for the last two years, I have been coordinator of the group. This period has seen the rollout of the new UI and the Primo Studio and Add-ons, that created new opportunities for supported customizations, and a new infrastructure for community collaborations. Both have surfaced the fruitful models of cooperation between ExLibris and the community, of a kind that I would like to work to develop and expand from a SC position.

Another good experience to build on has been the participation in the Primo VE summit and report; an initiative to identify functional gaps in Primo VE and communicate clearly advantages and disadvantages to the community. In general, it is clear that helping ExLibris understand the needs and concerns of the customer community, and aiding them to address these issues properly, is now an important part of community leadership work. One example among many is the rollout of the newspaper search, and perhaps less fortunate, the CDI rollout.

In the SC, I would focus an increased attention to such matters, to work with WG leaders in order to identify communication gaps and needs, and work with ExLibris for them to fill them. In addition to collaborative initiatives and coordinated communication, the product enhancement process is a backbone of the IGeLU community. The changing deployment method of ExLibris products has caused challenges to this important process. I've been active in the Primo NERS process for many years, in a very happy collaboration with the ELUNA WG. We now perceive a tendency for more rejections of top-voted community enhancement requests. I would make it a priority for my work in the SC to secure the adaptive development of the NERS understanding and process to allow for its continued relevance and value for community members.