Session "Navigating the Maze of Article Discovery" – Q&A

Q: Our IT strongly objects to browser addons due to instability and security breaches, was this a concern at UWA? Are there any privacy concerns?

A: Our IT weren't involved very much as we were mainly promoting it to our staff and students to use in their own browsers on their own devices. There's already a very strong security system based around the UWA network and IP so browser extensions from reputable well known vendors don't concern them. They also know that they can't really control what users do on their own devices so it's more of an education and prevention system rather than denying access to useful tools. Currently LibKey and GS button aren't installed in the Library PC image (so it would be a default in Chrome on all PCs within the Library) but we are considering this as an option.

Q: Is there an issue with content not covered by Browzine?

A: We don't expect LibKey to cover everything but it has certainly helped with the vast majority of articles we see returned in our results. If the PDF isn't available there may be a link to Read Article via HTML or other source. If there isn't a LibKey link then it just presents the CDI record as usual in Primo using the Alma U Resolver version, so it doesn't cut out any material or access options.

Q: Do you have issues getting usage statistics from these different access points?

A: So far this hasn't been a problem. We get comprehensive statistics sent to us directly every month from Third Iron for LibKey, including a list of all the journals accessed ranked by access numbers - very useful for other subscription reviews and so on. We then use Alma and Primo analytics for other statistics.

Q: What system are you using for remote authentication?

A: We are using Ezproxy but currently looking at Open Athens. Authentication didn't really prove to be an issue with LibKey but it was problematic for some other products.

Q: Would it be time-consuming for the cross checking practice when using Libkey?

A: I apologise but I'm not exactly sure what the question is here? We have found that LibKey reduces the amount of time when searching as it will link directly to the PDF from the brief results page in Primo.

Q: LibKey uses DOI and PMID but that doesn't solve every example as there can be false metadata both in Crossref and Pubmed. Do you have any ideas or thoughts about to handle that?

A: False metadata is still an issue of course. We have found that if there is an issue with LibKey leading to an incorrect article this is fixed by them very quickly. In other cases of CDI problems where we can't fix it we have to report it to Ex Libris as usual, and it can be a long time before it gets fixed.

Q: Did you look at Lean Library?

A: We did look at Lean Library and SAGE were very helpful in allowing us to have a trial. We just found that it served a slightly different purpose to what we wanted and didn't integrate with our Primo/Alma system in the way LibKey did. However, it did appear to be a very worthwhile product in many ways and it is worth investigating and trialling if you are exploring this area.

Q: How did you enable LibKey in Google Scholar?

A: Erin Montagu answers this question for me on behalf of our Subscriptions Team:

To configure LibKey Link you contact Third Iron via their form: https://thirdiron.com/libkey-setup

Third Iron will then send a link resolver base URL. To update Google Scholar specifically, you need to update the Google Scholar publishing profile in Alma (Resources > Publishing Profiles > Publish electronic records to Google Scholar). Then copy and paste the LibKey base URL into the OpenURL base field. It takes about a week to be updated in Google Scholar. There's more info from Third Iron here:

https://support.thirdiron.com/knowledgebase/articles/1948078-how-to-add-libkey-link-to-several-popular-database