

2020 Digital Conference Feedback

Background

The 2020 IGeLU Conference was initially planned as a traditional conference. The venue chosen for this event in 2020 was Cardiff, Wales. However with the COVID-19 pandemic outbreak, the SC made the decision to deliver the 2020 Conference as a Digital Event. This decision was presented to the community in early March 2020.

Technical Infrastructure

The following technical infrastructure was used to prepare and deliver the conference

1. PoposalSpace.
The program as per previous years used ProposalSpace to collect and schedule presentations. Conference schedule can be obtained from <https://proposalspace.com/p/1154/c>
2. Zoom Video Communication Systems
The IGeLU had previously transitioned from using CISCO WebEx to Zoom as the preferred video communications tool. To facilitate the Digital Conference additional Zoom subscriptions were undertaken. The Zoom infrastructure for the conference was as follows
 - 5 x Zoom host accounts. This required an additional 3 host subscriptions
 - 1 x 3,000 seat Zoom webinar subscription
 - 2 x 1,000 seat Zoom webinar subscription
 - 2 x 500seat Zoom webinar subscription
3. CrowdCompass Mobile Application
4. Vimeo subscription for storing and streaming conference recordings

Conference Logistics

Conference planning involved the IGeLU SC and IGeLU Working Group representatives. The following decisions were made to support the conference

1. Developers Day
 - 4 hour slot with 30 minute refreshment break
 - Presentations limited to 30 minutes
2. General Conference
 - Presentations limited to 20 minutes with 5 minutes Q&A
 - 10 minute gap between sessions to allow attendees to connect to the next session
 - All sessions were recorded
 - Presenters were given the option to pre-record their session
 - 4 ¾ hour slot was allocated to the main conference stream with a 25 minute refreshment break

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- Day 1 and Day 2 of the conference had an earlier 2 ½ hour slot which Ex Libris used to repeat their corporate update to the APAC region
 - There were 5 breakout streams
 - Plenary sessions used the 3,000 seat Webinar subscription
3. Presenters and Moderators Training
- Pre-recording training package was provided to presentators
 - Multiple training session were undertaken with presentators and moderators to ensure that they were comfortable with the Zoom controls
 - Written documentation was also provided to presenters and moderators

IGeLU SC Issue Encountered / General Comments / Suggestions

- Synching proposal space, conference app and ZOOM set-up
- Be easier to have one group of people allocated to a webinar account as compared to allocating moderators to each breakout
- For Ex Libris plenaries -- allocate them the total time and they can sort out how to use this time -- e.g. 2 ½ hours and they can run their session within this slot
- Try to keep product updates followed by product working group meetings
- Allocate 30 minutes per session with 15 minute gaps between each session -- this way do not have to worry about a 'major' break
- Be aware that it takes 1 to 2 minutes for attendees session to connect to the webinar
- Publish recordings to the cloud -- may mean purchasing additional storage from zoom
- Investigate an option to have a separate email from pannellits as compared to attendees
- Set up registration tracking -- that is how are people getting to the ZOOM registration pages

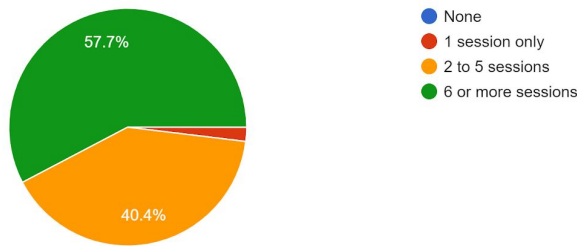
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IGeLU 2020 Digital Conference Survey Results

A post conference survey was undertaken. Results of the survey are as follows

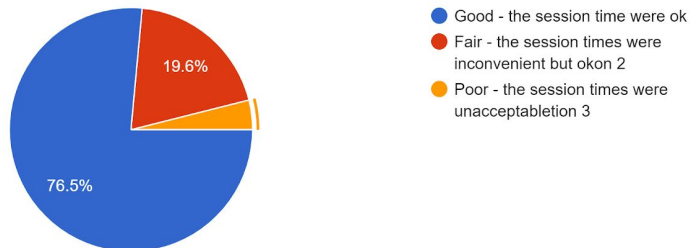
1. 98% of the survey respondents were aware of the conference
2. Majority of the survey respondents attended 2 or more sessions

How many sessions did you attend?
52 responses



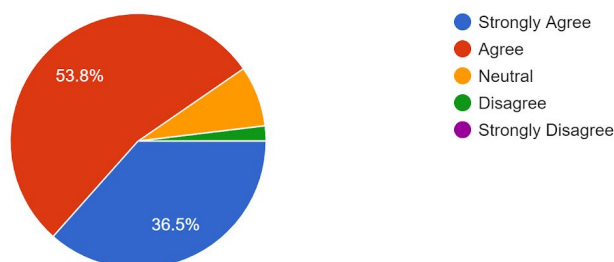
3. 76% of the survey respondents felt that the session times were OK. This was a major concern due to the geographical spread of the community

How were the session times?
51 responses



4. 90% of the survey respondents agreed that the conference was useful, enjoyable and / or interesting

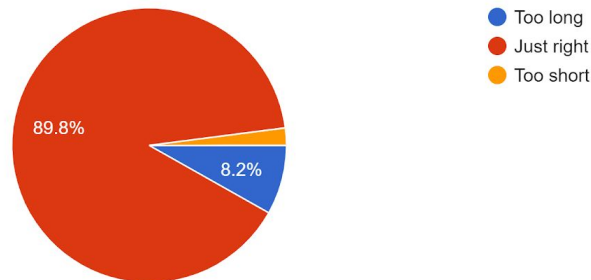
I found the conference useful, enjoyable, and/or interesting:
52 responses



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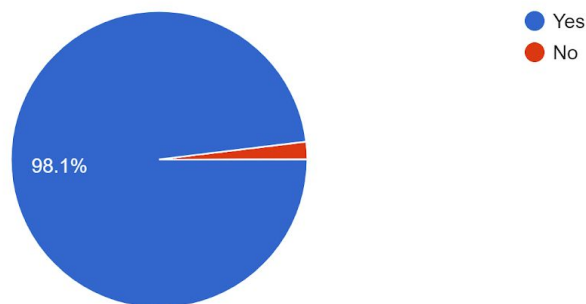
5. 92% of the survey respondents felt that the daily timeslot ok

The duration of each day was:
49 responses



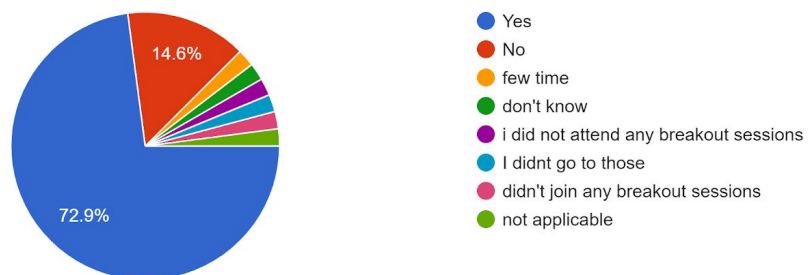
6. Majority of the survey respondents indicated that they would be accessing the webinar recordings

Have you or are you planning on accessing the webinar recordings on the IGeLU website?
52 responses



7. 73% of the survey respondents indicated that they had enough time to connect to the next session. This was identified as a potential issue

In regards to the breakout sessions - did you have enough time to connect to the breakout session?
48 responses



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Comments on what was done well were as follows

1. The conference was well planned and delivered
2. Good quality presentations
3. Good to have sessions from Ex Libris repeated for each region so people could attend at a more appropriate time zone for them.
4. Having the session recorded
5. Conference was free

Comments on what could have been done better were as follows

1. Increase time between sessions from 10 to 15 minutes
2. Using pre recorded presentations is not very stimulating, especially when the speaker himself/herself is already present live in the video session
3. Too many registration and attendance links
4. Session times too short and not enough time for Q&A
5. Avoid placing multiple sessions on the same subject in parallel
6. Ex Libris Q&A too short
7. Less Ex Libris sales pitches
8. Would like presentations from a diverse range of libraries (small, medfiu, large)
9. Use of a slack channel for each session so that people could comment throughout the presentation
10. Better session descriptions
11. Avoid pre-recorded sessions
12. Better registration process

Other Comments

1. If this says digital for next year (and I really hope it does), I would love to see the format change. Release all of the presentations before hand. Give us time to watch them, when convenient. Give us time to think about them. And then get us together for a live Q&A, thoughts and discussion with the presenter. Maybe let us register questions beforehand, so we don't forget them and the presenter doesn't have to think on the spot. Transform the sessions from being a lecture to an open group decision, where the "presenter" has provided food-for-thought before the decision.
2. It would be good to have some zoom sessions as an ongoing feature once we can all travel again and return to normal. even better if some were free. many of our staff who wouldn't have the opportunity to attend really appreciated the opportunity and exposure to a wider Ex Libris user community
3. To be able to take part of the conference remotely was really great, and something we asked for already before the Singapore conference last year. Even if things eventually go back to some kind of normal, keeping this option will have many benefits. Economical as well as environmental, but also in terms of reach for the speakers – many more of my colleagues were able to participate and learn than if the conference was held in Wales.

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4. That said, of course there is much that I miss with an on site conference, like networking, coffee break discussions and enjoying a new city. My hope is that in the future, the conference will be on site again, but with a huge online presence.
5. I hope this way of conducting the conference is here to stay. It is cost effective and enables many more to participate. Preferably a combined physical and digital conference.

IGeLU Conference Analytics - Developers Day

1. 695 Registrations
2. 417 Attendees

IGeLU Conference Analytics - Conference Registrations

Date	Time	Topic	Registration
Sep 15, 2020	06:00	Day 1 - Ex Libris Updates (APAC Region)	676
Sep 15, 2020	11:00	Day 1 - Opening Session including Chair's report to the Community and Assembly of Members	722
Sep 15, 2020	13:00	Day1 - Ex Libris Updates	728
Sep 15, 2020	15:20	Day1 15th September 15:20 to 15:45 (London Time) - Tossing the Script and PowerPoint Slides: Switching to a Consultation-based Approach to Training	113
Sep 15, 2020	15:20	Day1 15th September 15:20 to 15:45 (London Time) - Aleph product Update, Roadmap and Q&A	91
Sep 15, 2020	15:20	Day1 15th September 15:20 to 15:45 (London Time) - Cloud Apps and the Alma Open Platform	225
Sep 15, 2020	15:20	Day1 15th September 15:20 to 15:45 (London Time) - Alma Acquisitions - Update on New and Upcoming Features	359
Sep 15, 2020	15:20	Day1 15th September 15:20 to 15:45 (London Time) - The Grand Synthesis: Combining Notes and Analytics for Electronic Collection Analysis in Alma	282
Sep 16, 2020	06:00	Day 2 - Ex Libris Updates (APAC Region)	551
Sep 16, 2020	11:00	Day 2 16th September 11:00 – 11:25 (London Time) - Rosetta Working Group Business Meeting	24
Sep 16, 2020	11:00	Day 2 16th September 11:00 – 11:25 (London Time) - Enhancing your library's student Experience using campusM's new Alma and	161

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		Primo Product Integrations	
Sep 16, 2020	11:00	Day 2 16th September 11:00 – 11:25 (London Time) - Providing seamless access to the most extensive digital library collections in the UK	274
Sep 16, 2020	11:00	Day 2 16th September 11:00 – 11:25 (London Time) - Leganto Working Group Business Meeting	69
Sep 16, 2020	11:00	Day 2 16th September 11:00 – 11:25 (London Time) - Primo VE and UNIMARC	154
Sep 16, 2020	11:35	Day 2 16th September 11:35 – 12:00 (London Time) - Primo Working Group Business Meeting	97
Sep 16, 2020	11:35	Day 2 16th September 11:35 – 12:00 (London Time) - Unsnarling the Electronic Knot and Streamlining ERM for the Consortium of MnPALS Libraries	83
Sep 16, 2020	11:35	Day 2 16th September 11:35 – 12:00 (London Time) - A Day in the Life of a Student with the Ex Libris Higher-Ed Portfolio	108
Sep 16, 2020	11:35	Day 2 16th September 11:35 – 12:00 (London Time) - RapidILL Product Update	167
Sep 16, 2020	11:35	Day 2 16th September 11:35 – 12:00 (London Time) - Authority Control in Alma - Update on New and Upcoming Features	354
Sep 16, 2020	12:10	Day 2 16th September 12:10 – 12:35 (London Time) - Summon Product Update	66
Sep 16, 2020	12:10	Day 2 16th September 12:10 – 12:35 (London Time) - Boost providers engagement in the CZ	103
Sep 16, 2020	12:10	Day 2 16th September 12:10 – 12:35 (London Time) - Marketing Book Collections 2020: Creating Digital Displays Using Alma Analytics	291
Sep 16, 2020	12:10	Day 2 16th September 12:10 – 12:35 (London Time) - Alma Digital – Product update and spotlight on full migration to Alma D	202
Sep 16, 2020	12:10	Day 2 16th September 12:10 – 12:35 (London Time) - Suggest4.me - Helping students find appropriate resources	138
Sep 16, 2020	13:00	Day 2 - Ex Libris Updates 16th September 13:00 – 14:00 (London Time)	340
Sep 16, 2020	14:10	Day 2 - Ex Libris Management Q&A 16th September 14:10 – 14:35 (London Time)	373
Sep 16, 2020	14:45	Day 2 16th September 14:45 – 15:10 (London Time) - Creating User Driven Dashboards in Alma Analytics	245
Sep 16, 2020	14:45	Day 2 16th September 14:45 – 15:10 (London Time) - Content Working Group Business Meeting	45

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Sep 16, 2020	14:45	Day 2 16th September 14:45 – 15:10 (London Time) - Alma Analytics - Update on New and Upcoming Features	414
Sep 16, 2020	14:45	Day 2 16th September 14:45 – 15:10 (London Time) - Optimising Primo's Database Search to showcase diverse library resources	245
Sep 16, 2020	15:20	Day 2 16th September 15:20 – 15:45 (London Time) - Take an Online Walk with Primo	202
Sep 16, 2020	15:20	Day 2 16th September 15:20 – 15:45 (London Time) - Rapido Product Update	79
Sep 16, 2020	15:20	Day 2 16th September 15:20 – 15:45 (London Time) - Alma Working Group Business Meeting	55
Sep 16, 2020	15:20	Day 2 16th September 15:20 – 15:45 (London Time) - CDI: The New Ex Libris Central Discovery Index Update	455
Sep 16, 2020	15:20	Day 2 16th September 15:20 – 15:45 (London Time) - Esploro at the University of Iowa	93
Sep 16, 2020	21:00	Test Webinar for Moderators	1
Sep 17, 2020	11:00	Day 3 17th September 11:00 – 11:25 (London Time) - Eresource Management - Update on New and Upcoming Features	427
Sep 17, 2020	11:00	Day 3 17th September 11:00 – 11:25 (London Time) - Publishing Alma Digital records to the Australian National Bibliographic Database	120
Sep 17, 2020	11:00	Day 3 17th September 11:00 – 11:25 (London Time) - SFX Product Update, Roadmap and Q&A	63
Sep 17, 2020	11:00	Day 3 17th September 11:00 – 11:25 (London Time) - The Analysis of the eLABa Virtual Libraries' Users Data	61
Sep 17, 2020	11:00	Day 3 17th September 11:00 – 11:25 (London Time) - Providing contactless services - picking up reserved books around the clock	197
Sep 17, 2020	11:35	Day 3 17th September 11:35 – 12:00 (London Time) - Revitalising the Research Repository - Implementing Esploro	105
Sep 17, 2020	11:35	Day 3 17th September 11:35 – 12:00 (London Time) - "My favourite people in the whole university": User Experiences of Alma Resource Sharing	153
Sep 17, 2020	11:35	Day 3 17th September 11:35 – 12:00 (London Time) - Breaking out of your (hold)shelf, Unleashing your (printer) daemons	110
Sep 17, 2020	11:35	Day 3 17th September 11:35 – 12:00 (London Time) - Navigating the Maze of Article Discovery	240

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Sep 17, 2020	11:35	Day 3 - IGeLU Breakout 2 – 17th September 11:35 – 12:00 (London Time) - Collaborative Networks - Update on New and Upcoming Features	134
Sep 17, 2020	12:10	Day 3 17th September 12:10 – 12:35 (London Time) - Moving to the 'New Normal' - Insight from customers and ideas on how campusM can help	64
Sep 17, 2020	12:10	Day 3 17th September 12:10 – 12:35 (London Time) - Linked Open Data Working Group Business Meeting	106
Sep 17, 2020	12:10	Day 3 17th September 12:10 – 12:35 (London Time) - The I-90 Hustle: A Pilot in Peer-to-Peer Resource Sharing	75
Sep 17, 2020	12:10	Day 3 17th September 12:10 – 12:35 (London Time) - Making the most of Analytics for Evidence-Based Practice	393
Sep 17, 2020	12:10	Day 3 17th September 12:10 – 12:35 (London Time) - Voyager Product Update, Roadmap and Q&A	13
Sep 17, 2020	12:50	Day 3 - Ex Libris The Customer Success Journey in Unprecedented Times - 17th September 12:50 – 13:25 (London Time)	272
Sep 17, 2020	13:35	Day 3 17th September 13:35 – 14:00 (London Time) - Data Visualization: An Overview	293
Sep 17, 2020	13:35	Day 3 17th September 13:35 – 14:00 (London Time) - A Natural Experiment: Interpreting Library Web Analytics During the COVID-19 Pandemic	126
Sep 17, 2020	13:35	Day3 - IGeLU Breakout 5 – 17th September 13:35 – 14:00 (London Time) - Streamlining Usage Statistics Workflow	242
Sep 17, 2020	13:35	Day 3 17th September 13:35 – 14:00 (London Time) - Leganto: What's Under the Hood?	146
Sep 17, 2020	13:35	Day 3 17th September 13:35 – 14:00 (London Time) - Rosetta Product Update, Roadmap and Q&A	28
Sep 17, 2020	14:10	Day 3 17th September 14:10 – 14:35 (London Time) - SFX Working Group Business Meeting	22
Sep 17, 2020	14:10	Day 3 17th September 14:10 – 14:35 (London Time) - 360 Product Update, Roadmap and Q&A	42
Sep 17, 2020	14:10	Day 3 17th September 14:10 – 14:35 (London Time) - Structured Collection Notes and Dashboard for Electronic Collections Management	212
Sep 17, 2020	14:10	Day 3 17th September 14:10 – 14:35 (London Time) - SWORD-based Custom Portal for Non-researcher-based Asset Deposits into Esploro	44
Sep 17, 2020	14:10	Day 3 17th September 14:10 – 14:35 (London Time) - Request a Resource - Making new content requests simple	177

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Sep 17, 2020	14:45	Day 3 17th September 14:45 – 15:10 (London Time) - Integrating your research platform across campus: Esploro from the administration point of view	80
Sep 17, 2020	14:45	Day 3 17th September 14:45 – 15:10 (London Time) - Analytics Working Group Business Meeting	68
Sep 17, 2020	14:45	Day 3 17th September 14:45 – 15:10 (London Time) - Campus Mobile Solutions Update and Roadmap	31
Sep 17, 2020	14:45	Day 3 17th September 14:45 – 15:10 (London Time) - COUNTER and SUSHI R5 in Alma	278
Sep 17, 2020	15:00	Day 3 17th September 15:20 – 16:30 (London Time) - Opening the Swiss knife : Homemade tools you can reuse in Alma	0
Sep 17, 2020	15:20	Day 3 17th September 15:20 – 15:45 (London Time) - Accelerating Research Funding with Ex Libris Pivot and Research Professional	32
Sep 17, 2020	15:20	Day 3 17th September 15:20 – 15:45 (London Time) - Alma - Easier to use with greater efficiency - UX improvement journey	212
Sep 17, 2020	15:20	Day 3 17th September 15:20 – 15:45 (London Time) - Missing Link: Optimizing Access to Reduce Unnecessary ILL Requests	156
Sep 17, 2020	15:20	Day 3 17th September 15:20 – 15:45 (London Time) - Esploro Product Update	64
Sep 17, 2020	15:55	Day 3 - Closing Session - 17th September 15:55 – 16:10 (London Time)	296
Sep 17, 2020	16:30	Day 3 - IGeLU Breakout 2 – 17th September 16:30 (London Time) - Transforming Subjects: Solving a Terminology Problem	0

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IGeLU Conference Analytics - Conference Attendance

Date	Time	Topic	Total Views
Sep 15, 2020	05:33:00	Day 1 - Ex Libris Updates (APAC Region)	507
Sep 15, 2020	10:29:00	Day 1 - Opening Session including Chair's report to the Community and Assembly of Members	592
Sep 15, 2020	12:48:00	Day1 - Ex Libris Updates	680
Sep 15, 2020	15:10:00	Day1 15th September 15:20 to 15:45 (London Time) - Tossing the Script and PowerPoint Slides: Switching to a Consultation-based Approach to Training	50
Sep 15, 2020	15:14:00	Day1 15th September 15:20 to 15:45 (London Time) - The Grand Synthesis: Combining Notes and Analytics for Electronic Collection Analysis in Alma	166
Sep 15, 2020	15:15:00	Day1 15th September 15:20 to 15:45 (London Time) - Aleph product Update, Roadmap and Q&A	54
Sep 15, 2020	15:19:00	Day1 15th September 15:20 to 15:45 (London Time) - Alma Acquisitions - Update on New and Upcoming Features	185
Sep 15, 2020	15:26:00	Day1 15th September 15:20 to 15:45 (London Time) - Cloud Apps and the Alma Open Platform	128
Sep 16, 2020	05:34:00	Day 2 - Ex Libris Updates (APAC Region)	321
Sep 16, 2020	10:18:00	Day 2 16th September 11:00 – 11:25 (London Time) - Leganto Working Group Business Meeting	41
Sep 16, 2020	10:33:00	Day 2 16th September 11:00 – 11:25 (London Time) - Enhancing your library's student Experience using campusM's new Alma and Primo Product Integrations	72
Sep 16, 2020	10:36:00	Day 2 16th September 11:00 – 11:25 (London Time) - Rosetta Working Group Business Meeting	13
Sep 16, 2020	10:51:00	Day 2 16th September 11:00 – 11:25 (London Time) - Providing seamless access to the most extensive digital library collections in the UK	167
Sep 16, 2020	11:05:00	Day 2 16th September 11:00 – 11:25 (London Time) - Primo VE and UNIMARC	84
Sep 16, 2020	11:26:00	Day 2 16th September 11:35 – 12:00 (London Time) - A Day in the Life of a Student with the Ex Libris Higher-Ed Portfolio	62
Sep 16, 2020	11:28:00	Day216th September 11:35 – 12:00 (London Time) - Unsnarling the Electronic Knot and Streamlining ERM for the Consortium of MnPALS Libraries	45

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Sep 16, 2020	11:29:00	Day 2 16th September 11:35 – 12:00 (London Time) - Authority Control in Alma - Update on New and Upcoming Features	202
Sep 16, 2020	11:29:00	Day 2 16th September 11:35 – 12:00 (London Time) - RapidILL Product Update	104
Sep 16, 2020	11:31:00	Day 2 16th September 11:35 – 12:00 (London Time) - Primo Working Group Business Meeting	67
Sep 16, 2020	11:56:00	Day 2 16th September 12:10 – 12:35 (London Time) - Alma Digital – Product update and spotlight on full migration to Alma D	111
Sep 16, 2020	11:57:00	Day 2 16th September 12:10 – 12:35 (London Time) - Suggest4.me - Helping students find appropriate resources	67
Sep 16, 2020	12:06:00	Day 2 16th September 12:10 – 12:35 (London Time) - Summon Product Update	34
Sep 16, 2020	12:06:00	Day 2 16th September 12:10 – 12:35 (London Time) - Boost providers engagement in the CZ	70
Sep 16, 2020	12:07:00	Day 2 16th September 12:10 – 12:35 (London Time) - Marketing Book Collections 2020: Creating Digital Displays Using Alma Analytics	154
Sep 16, 2020	12:45:00	Day2 - Ex Libris Updates 16th September 13:00 – 14:00 (London Time)	269
Sep 16, 2020	14:01:00	Day 2 - Ex Libris Management Q&A 16th September 14:10 – 14:35 (London Time)	309
Sep 16, 2020	14:34:00	Day 2 16th September 14:45 – 15:10 (London Time) - Creating User Driven Dashboards in Alma Analytics	140
Sep 16, 2020	14:38:00	Day 2 16th September 14:45 – 15:10 (London Time) - Optimising Primo's Database Search to showcase diverse library resources	147
Sep 16, 2020	14:42:00	Day 2 16th September 14:45 – 15:10 (London Time) - Content Working Group Business Meeting	32
Sep 16, 2020	14:43:00	Day 2 16th September 14:45 – 15:10 (London Time) - Alma Analytics - Update on New and Upcoming Features	244
Sep 16, 2020	15:12:00	Day 2 16th September 15:20 – 15:45 (London Time) - CDI: The New Ex Libris Central Discovery Index Update	276
Sep 16, 2020	15:13:00	Day 2 16th September 15:20 – 15:45 (London Time) - Esploro at the University of Iowa	55
Sep 16, 2020	15:14:00	Day 2 16th September 15:20 – 15:45 (London Time) - Alma Working Group Business Meeting	36
Sep 16, 2020	15:15:00	Day 2 16th September 15:20 – 15:45 (London Time) - Rapido Product Update	44

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Sep 16, 2020	15:16:00	Day 2 16th September 15:20 – 15:45 (London Time) - Take an Online Walk with Primo	102
Sep 17, 2020	10:38:00	Day 3 17th September 11:00 – 11:25 (London Time) - The Analysis of the eLABa Virtual Libraries' Users Data	29
Sep 17, 2020	10:42:00	Day 3 17th September 11:00 – 11:25 (London Time) - Eresource Management - Update on New and Upcoming Features	239
Sep 17, 2020	10:49:00	Day 3 17th September 11:00 – 11:25 (London Time) - SFX Product Update, Roadmap and Q&A	47
Sep 17, 2020	10:49:00	Day 3 17th September 11:00 – 11:25 (London Time) - Providing contactless services - picking up reserved books around the clock	83
Sep 17, 2020	10:54:00	Day 3 17th September 11:00 – 11:25 (London Time) - Publishing Alma Digital records to the Australian National Bibliographic Database	3
Sep 17, 2020	10:56:00	Day 3 17th September 11:00 – 11:25 (London Time) - Publishing Alma Digital records to the Australian National Bibliographic Database	48
Sep 17, 2020	11:27:00	Day 3 17th September 11:35 – 12:00 (London Time) - Navigating the Maze of Article Discovery	142
Sep 17, 2020	11:27:00	Day 3 17th September 11:35 – 12:00 (London Time) - Breaking out of your (hold)shelf, Unleashing your (printer) daemons	61
Sep 17, 2020	11:27:00	Day 3 17th September 11:35 – 12:00 (London Time) - "My favourite people in the whole university": User Experiences of Alma Resource Sharing	92
Sep 17, 2020	11:28:00	Day 3 17th September 11:35 – 12:00 (London Time) - Revitalising the Research Repository - Implementing Esploro	61
Sep 17, 2020	11:30:00	Day 3 - IGeLU Breakout 2 – 17th September 11:35 – 12:00 (London Time) - Collaborative Networks - Update on New and Upcoming Features	77
Sep 17, 2020	12:02:00	Day 3 17th September 12:10 – 12:35 (London Time) - Making the most of Analytics for Evidence-Based Practice	2
Sep 17, 2020	12:03:00	Day 3 17th September 12:10 – 12:35 (London Time) - The I-90 Hustle: A Pilot in Peer-to-Peer Resource Sharing	50
Sep 17, 2020	12:04:00	Day 3 17th September 12:10 – 12:35 (London Time) - Voyager Product Update, Roadmap and Q&A	6
Sep 17, 2020	12:05:00	Day 3 17th September 12:10 – 12:35 (London Time) - Linked Open Data Working Group Business Meeting	54
Sep 17, 2020	12:05:00	Day 3 17th September 12:10 – 12:35 (London Time) - Moving to the 'New Normal' - Insight from customers and ideas on how campusM can help	30

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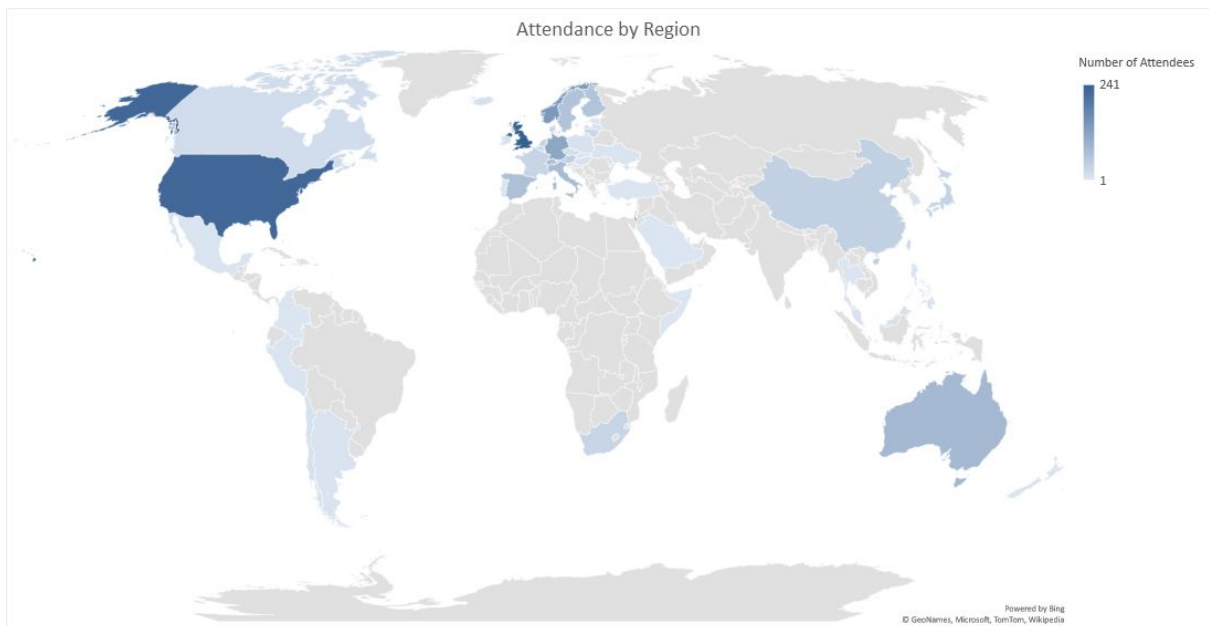
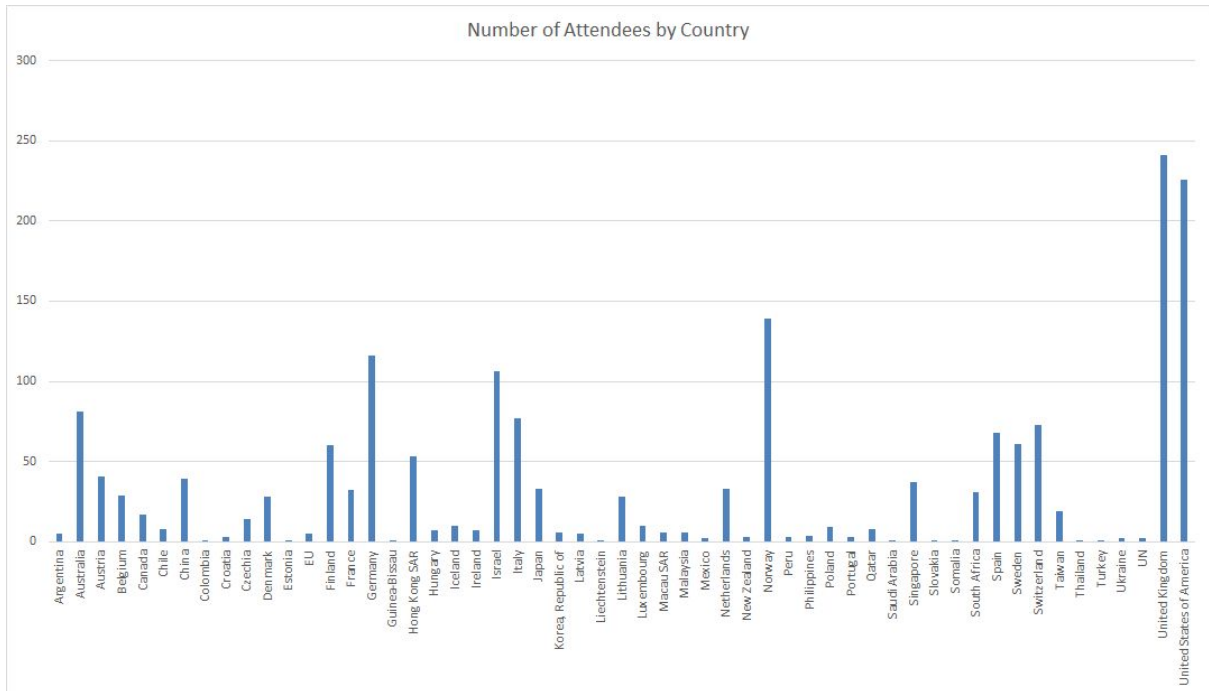
Sep 17, 2020	12:06:00	Day 3 17th September 12:10 – 12:35 (London Time) - Making the most of Analytics for Evidence-Based Practice	233
Sep 17, 2020	12:40:00	Day 3 - Ex Libris The Customer Success Journey in Unprecedented Times - 17th September 12:50 – 13:25 (London Time)	193
Sep 17, 2020	13:20:00	Day 3 17th September 13:35 – 14:00 (London Time) - Rosetta Product Update, Roadmap and Q&A	19
Sep 17, 2020	13:25:00	Day3 - IGeLU Breakout 5 – 17th September 13:35 – 14:00 (London Time) - Streamlining Usage Statistics Workflow	148
Sep 17, 2020	13:29:00	Day 3 17th September 13:35 – 14:00 (London Time) - A Natural Experiment: Interpreting Library Web Analytics During the COVID-19 Pandemic	62
Sep 17, 2020	13:30:00	Day 3 17th September 13:35 – 14:00 (London Time) - Leganto: What's Under the Hood?	85
Sep 17, 2020	13:38:00	Day 3 17th September 13:35 – 14:00 (London Time) - Data Visualization: An Overview	150
Sep 17, 2020	14:03:00	Day 3 17th September 14:10 – 14:35 (London Time) - 360 Product Update, Roadmap and Q&A	20
Sep 17, 2020	14:05:00	Day 3 17th September 14:10 – 14:35 (London Time) - Request a Resource - Making new content requests simple	113
Sep 17, 2020	14:06:00	Day 3 17th September 14:10 – 14:35 (London Time) - SFX Working Group Business Meeting	15
Sep 17, 2020	14:06:00	Day 3 17th September 14:10 – 14:35 (London Time) - Structured Collection Notes and Dashboard for Electronic Collections Management	135
Sep 17, 2020	14:07:00	Day 3 17th September 14:10 – 14:35 (London Time) - SWORD-based Custom Portal for Non-researcher-based Asset Deposits into Esploro	34
Sep 17, 2020	14:37:00	Day 3 17th September 14:45 – 15:10 (London Time) - Integrating your research platform across campus: Esploro from the administration point of view	49
Sep 17, 2020	14:38:00	Day 3 17th September 14:45 – 15:10 (London Time) - Campus Mobile Solutions Update and Roadmap	15
Sep 17, 2020	14:39:00	Day 3 17th September 14:45 – 15:10 (London Time) - Analytics Working Group Business Meeting	45
Sep 17, 2020	14:39:00	Day 3 17th September 14:45 – 15:10 (London Time) - COUNTER and SUSHI R5 in Alma	186
Sep 17, 2020	15:14:00	Day 3 17th September 15:20 – 15:45 (London Time) - Esploro Product Update	35

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Sep 17, 2020	15:16:00	Day 3 17th September 15:20 – 15:45 (London Time) - Missing Link: Optimizing Access to Reduce Unnecessary ILL Requests	83
Sep 17, 2020	15:16:00	Day 3 17th September 15:20 – 15:45 (London Time) - Opening the Swiss knife : Homemade tools you can reuse in Alma	141
Sep 17, 2020	15:16:00	Day 3 17th September 15:20 – 15:45 (London Time) - Accelerating Research Funding with Ex Libris Pivot and Research Professional	16
Sep 17, 2020	15:17:00	Day 3 17th September 15:20 – 15:45 (London Time) - Alma - Easier to use with greater efficiency - UX improvement journey	131
Sep 17, 2020	15:49:00	Day 3 - Closing Session - 17th September 15:55 – 16:10 (London Time)	182
Sep 17, 2020	16:04:00	Day 3 - IGeLU Breakout 2 – 17th September 16:30 (London Time) - Transforming Subjects: Solving a Terminology Problem	29

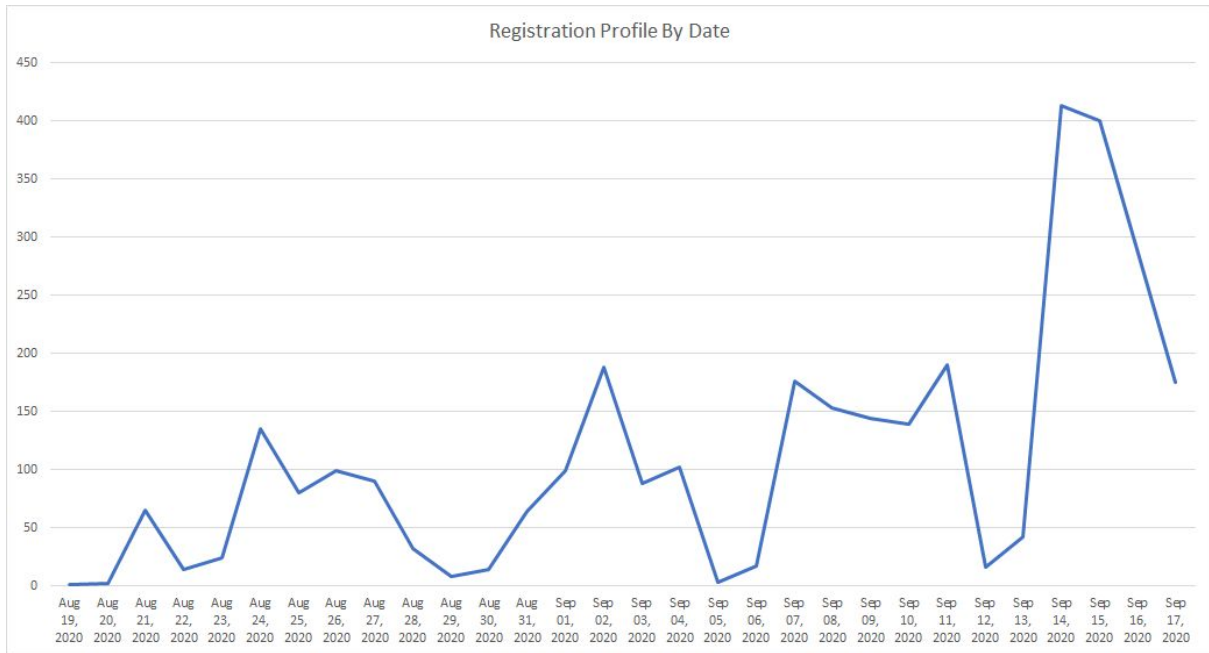
2020 Digital Conference Feedback

IGeLU Conference Analytics - Conference Attendees by Country



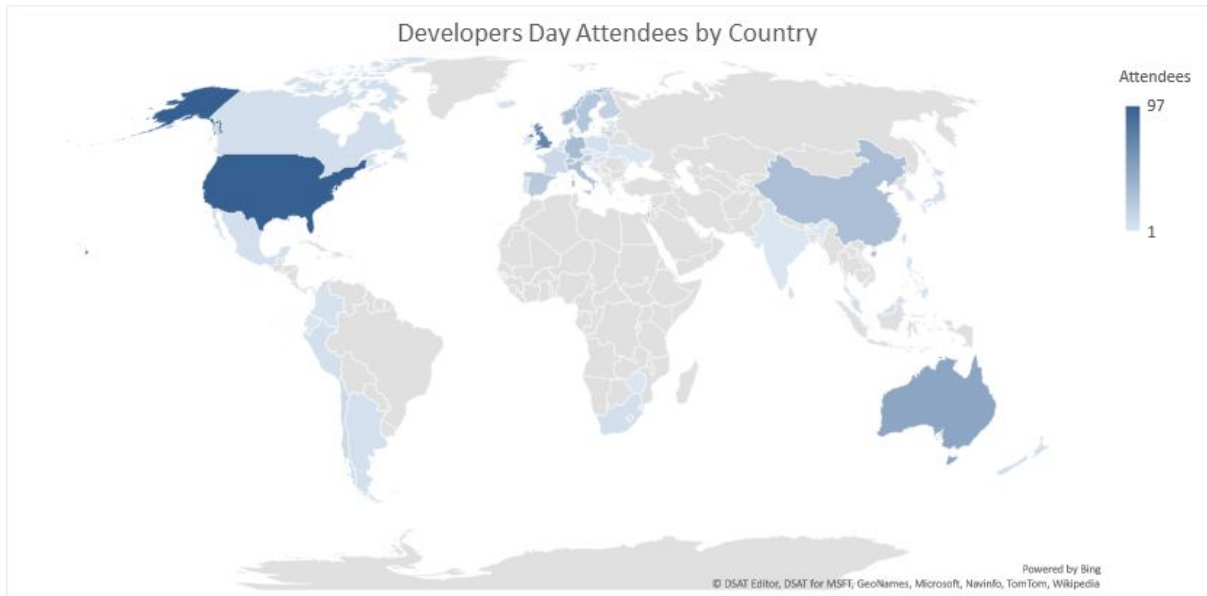
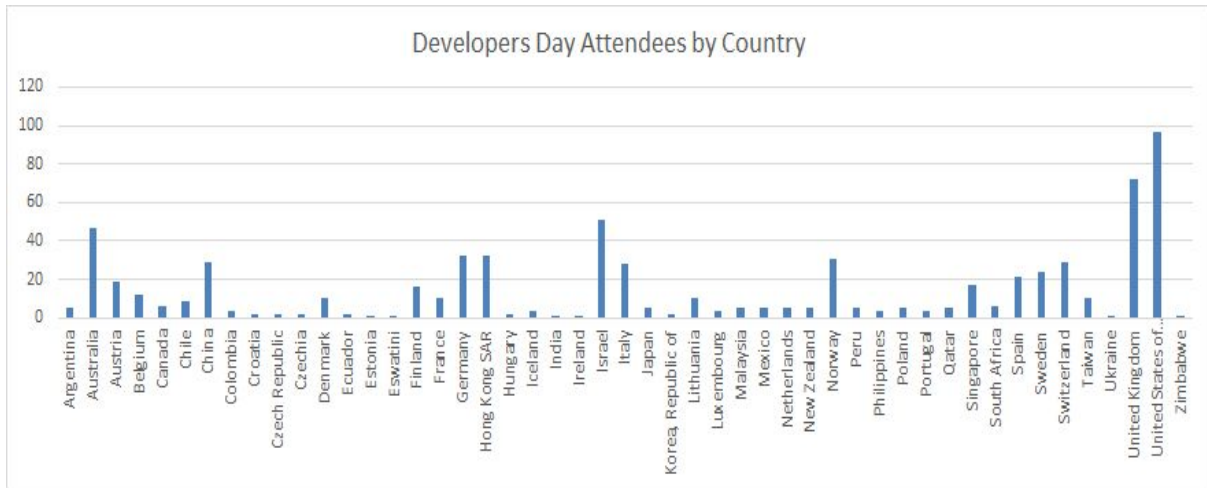
2020 Digital Conference Feedback

IGeLU Conference Analytics - Conference Registrations by Date



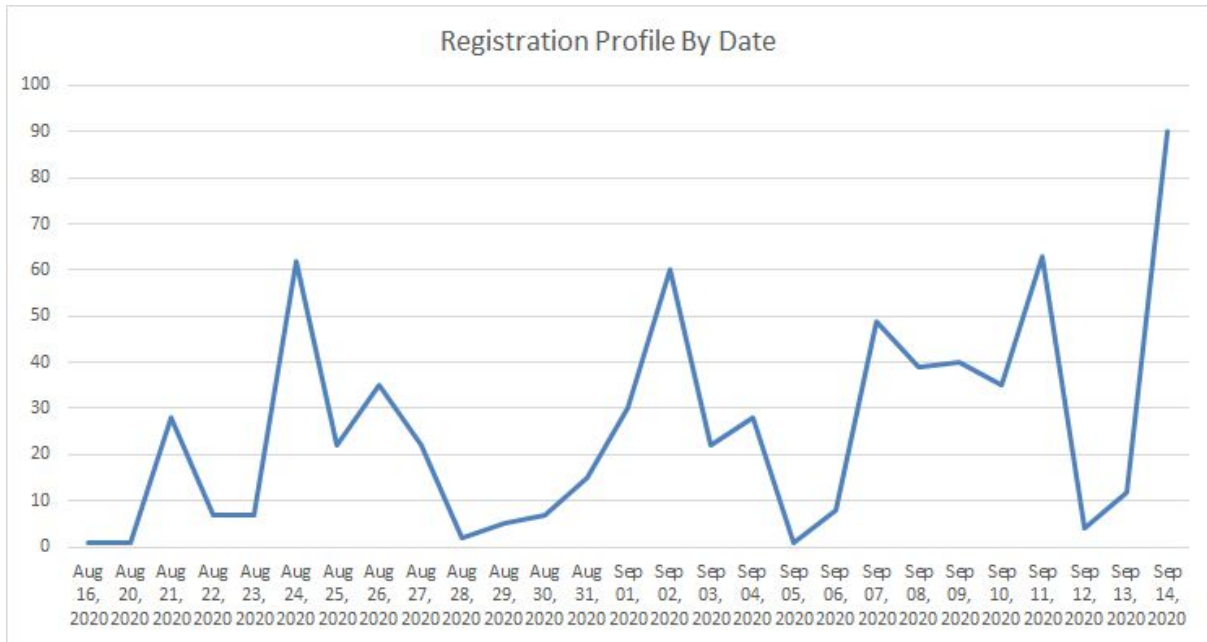
2020 Digital Conference Feedback

IGeLU Developers Day Analytics - Attendees by Country



2020 Digital Conference Feedback

IGeLU Developers Day Analytics - Registrations by Date



2020 Digital Conference Feedback

Analytics on Vimeo Web recordings

Video Name	Unique Views	# Plays	# times loaded
Providing seamless access to the most extensive digital library collections	22	28	2722
Navigating the Maze of Article Discovery	16	20	2297
Missing Link: Optimizing Access to Reduce Unnecessary ILL Requests	14	16	2300
Analytics Working Group Update	10	10	869
OpeningKeynote	4	5	2930
360 and Intota Services Update	3	3	2246
A Day in the Life of a Student with the Ex Libris Higher-Ed Portfolio	3	3	2683
Alma Acquisitions - Update on New and Upcoming Features	1	3	111
Alma Working Group Business Meeting	3	3	2661
Closing Session	2	3	2215
Ex Libris Updates - APAC	2	3	2640
ExLibris Corporate Update - APAC	2	3	2905
Integrating Your Research Platform Across Campus: Esploro from the Administration Point of View	2	3	2266
Alma Acquisitions - Update on New and Upcoming Features	2	2	2881
Alma Analytics - Update on New and Upcoming Features	2	2	2659
COUNTER and SUSHI R5 in Alma	2	2	2208
Creating User Driven Dashboards in Alma Analytics	2	2	2647
Ex Libris Updates EMEA	2	2	2644
Aleph Product Update, Roadmap and Q_A	1	1	2885
Alma - Easier to Use with Greater Efficiency: UX Improvement Journey	1	1	2222
Alma Digital " Product update and spotlight on full migration to Alma D	1	1	2658
Authority Control in Alma - Update on New and Upcoming Features	1	1	2636
Boost providers engagement in the CZ	1	1	2653
Breaking out of your (hold)shelf, Unleashing your (printer) daemons!	1	1	2202

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Accelerating Research Funding with Ex Libris Pivot and Research Professional	1	1	2222
CDI The New Ex Libris Central Discovery Index Update	1	1	2652
Cloud Apps and the Alma Open Platform	1	1	2881
Collaborative networks - Update on New and Upcoming Features	1	1	1122
Content Working Group Business Meeting	1	1	2647
Data Visualization Overview	1	1	2204
Enhancing your library's student Experience using campusM's	1	1	2640
Esploro at the University of Iowa	1	1	2641
Ex Libris Corporate Update - EMEA	1	1	2895
Ex Libris Management Q and A	1	1	2639
Leganto Working Group Business Meeting	1	1	2640
Linked Open Data Working Group Business Meeting	1	1	2194
Making the most of Analytics for Evidence-Based Practice	1	1	2197
Marketing Book Collections 2020 Creating Digital Displays Using Alma Analytics	1	1	2634
My favourite people in the whole university - User Experiences of Alma Resource Sharing	1	1	2194
Opening the Swiss Knife: Homemade Tool You Can Reuse in Alma	1	1	2203
Primo VE and UNIMARC	1	1	2723
Primo Working Group Business Meeting	1	1	2631
Providing contactless services - picking up reserved books around the clock	1	1	2187
RapidILL Product Update	1	1	2631
Rapido Product Update	1	1	2628
Request a Resource - Making new content requests simple	1	1	1374
Revitalising the Research Repository - Implementing Esploro	1	1	2185
Rosetta Working Group Business Meeting	1	1	2624
SFX Product Update, Roadmap and Q&A	1	1	2189

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SFX Working Group Business Meeting	1	1	2205
Streamlining Usage Statistics Workflow	1	1	2189
Suggest4.me - Helping students find appropriate resources	1	1	2627
Summon Product Update	1	1	2625
SWORD-based Custom Portal for Non-researcher-based Asset Deposits into Esploro	1	1	2203
The Grand Synthesis Combining Notes and Analytics for Electronic Collection Analysis in Alma	1	1	2882
The I-90 Hustle_ A Pilot in Peer-to-Peer Resource Sharing	1	1	4340
Transforming Subjects - Solving a Terminology Problem	1	1	2213
Unsnarling the Electronic Knot and Streamlining ERM for the Consortium o	1	1	2657
Voyager Product Update, Roadmap and Q&A	1	1	2239
A Natural Experiment - Interpreting Library Web Analytics During the COVID-19 Pandemic	0	0	2211
Campus Mobile Solutions Update and Roadmap	0	0	1259
Day 3 - IGeLU Breakout 2: Transforming Subjects: Solving a Terminology Problem	0	0	36
Eresource Management - Update on New and Upcoming Features	0	0	2195
Esploro Product Update	0	0	2210
Ex Libris The Customer Success Journey in Unprecedented Times	0	0	2201
Leganto What's Under the Hood	0	0	2191
Moving to the "New Normal" - Insight from customers and ideas on how campusM can help	0	0	2194
Optimising Primo™s Database Search to showcase diverse library resources	0	0	1536
Publishing Alma D Records for ANBD	0	0	2185
Request a Resource: Making New Content Requests Simple	0	0	35
Rosetta Product Update, Roadmap and Q&A	0	0	2187
Structured Collection Notes and Dashboard for Electronic Collections Management	0	0	2205

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Take an Online Walk with Primo	0	0	2627
The Analysis of the eLABa Virtual Libraries™ Users Data	0	0	4353
to be deleted - Accelerating Research Funding	0	0	36
to be deleted - Day 2- Marketing Book Collections 2020 Creating Digital Displays Using Alma Analytics	0	0	40
Tossing the Script and PowerPoint Slides_ Switching to a Consultation-based Approach to Training	0	0	2876