

FIRSTLY WE WANT TO SAY
THANK YOU!
FOR ALL THE WORK YOU ARE
DOING WITH US & OUR CUSTOMERS
YOU ARE ON THE FRONT LINE
- ESPECIALLY DURING
THE PANDEMIC

193
ORGANISATIONS
NEW TO EX-LIBRIS
COMMUNITY

ALMA
PRESENT IN
46
COUNTRIES

OUR
COMMUNITY
IS GROWING

NOW
4 NEW
COUNTRIES
HAVE
JOINED

THANK YOU
FOR YOUR
PARTNERSHIP!

BROUGHT IN
DR SAFIYA NOBLE
TO LEAD A
PROGRAMME
FOR US

SPONSORED
INTERNAL
DISCUSSIONS

WE ARE BUILDING
& CONTINUING TO BUILD
TOOLS TO ENSURE THERE
IS NO CONSCIOUS OR
UNCONSCIOUS BIAS

WE'RE DEVELOPING
GLOBALLY - WHICH
BRINGS DIVERSITY

IMPROVE
PRODUCT...
ALGORITHMS

LIBRARIES
AT HEART OF
CHANGE

OUR MISSION:
SUPPORTING
YOUR SUCCESS

TEACHING &
LEARNING

TAKING RESPONSIBILITY
FOR CHANGE

EXTENDING
CUSTOMER
EXPERIENCE
VIA MOBILE
DEVICES

ONLINE
PERFORMANCE
REPORTS

WITH
ONLINE
LEARNING

SHARING
INFO

WE
DO!

ExLibris
a ProQuest Company

EXTENDING ALMA
WITH OPEN PLATFORM
& CLOUD APPS

ALMA CLOUD SERVICE
AN OPEN PLATFORM 7M REST
API CALLS EVERYDAY...

BUG
TIPS & TRICKS
FORUM
SYSTEM
DEVELOPS &
LIBRARIANS

90%
ADOPTION
BROAD ACROSS
NETWORK

35 CLOUD APPS
CREATED IN
LAST 2 MONTHS!

NEW FUNCTIONALITY
PRODUCTIVITY
INTEGRATION
FEATURES OF
CLOUD APPS

GOOSE
THEM...
VISIT APP
CENTRE

CLICK ON
THESE IN THE
PRESENTATION
WE'VE SHARED
FOR MORE INFO

OPEN FRAMEWORK
WHICH ENABLES
EX-LIBRIS COMMUNITY
MEMBERS TO DEVELOP,
SHARE & USE APPS
(STAYING WITHIN) ALMA

LIBRARY IMPACT
& BEYOND (CENEA)

★ USER
EXPERIENCE
IMPROVING

★ QUALITY,
PERFORMANCE
& RESILIENCE

★ BASIC FIRST

★ THE CONNECTED
LIBRARY -
TEACHING &
LEARNING

★ ENGAGEMENT

★ THE POWER OF THE COMMUNITY - IDEA EXCHANGE

ExLibris
a ProQuest Company

WE'RE WORKING
TOGETHER AND
DELIVERING
THE SAME SERVICES
DURING PANDEMIC

1
APPROACH

COMBINED GLOBAL SALES
& MARKETING
ORGANIZATION

UNIFIED
SUPPORTED BY A TEAM
OF SPECIALISTS

PROQUEST CLARIVATE
A POWERFUL
COMBINATION
THAT BRINGS
REAL BENEFITS

SOFTWARE -
EX-LIBRIS INNOVATIVE

DELIVERING
WORLD CLASS
CUSTOMER
EXPERIENCE
+ BETTER
TOGETHER
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Third Iron
advanced library technologies

BEYOND LINK RESOLVERS:
NEW LINKING TECHNOLOGY
CONNECTING RESEARCHERS
FROM WEB DISCOVERY
PLATFORMS TO LIBRARY
SERVICES

NEW SEARCH
TECHNOLOGIES
LOTS OF PUBLIC
SOURCES TO
CONNECT TO DATA

NEW FULL TEXT
LINKING
TECHNOLOGY

RICH DATA
SOURCES

RICH DATA IN
LIBRARIES -
OPEN ACCESS

SEAMLESS FLOW

MAKING
DETERMINATIONS
EG ACCESS
ELIGIBLE
TO ARTICLE

ACCESS: FULL
PDF + TEXT

LIBKEY

USING AI

SEMANTIC
SCHOLAR

8M USERS A
MONTH

SEARCH

RESEARCHERS
START THEIR JOURNEY
OUTSIDE THE LIBRARY

ENABLE ACCESS
TO LIBRARY
RESOURCES

CONNECT
BACK TO
FULL
TEXT

CITATION

NEW PLATFORMS
SIMPLY HAVE
TO INTEGRATE
AI INFO INTO
SITE

WE'VE GOING TO
DO MORE!

BETTER WAYS
TO ACCESS
DATA

WE'VE LEARNED FROM YOU...

GROWTH IN
DIGITAL

WE'VE LEARNED FROM YOU...

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DIGITAL

WE'VE LEARNED FROM YOU...

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SEARCH ENGINES

IF WHAT IS MOST
POPULAR
↑↑↑↑↑
COMES TO TOP
OF SEARCHES -
WHAT'S IMPACT?

STEREOTYPES
ARE USED TO
DEHUMANISE
PEOPLE - WAYS
TO REDUCE
HUMAN RIGHTS.
EG HUMAN
PROPAGANDA

RACIST
CARICATURES

LEGACIES
OBJECTIFIED

ONLINE
SEARCHES
SHOWS
BIAS

HAVING THESE
CONVERSATIONS IN
OUR FIELD CAN
INFLUENCE

WE HAVE MORE
DATA
THAN EVER... BUT
WE HAVE MORE
INJUSTICE

IN THE ABSENCE
OF KNOWLEDGE, PEOPLE
WILL BUILD ALTERNATE
REALITIES

KNOWLEDGE
IS BEHIND
PAID WALLS

HOW CAN CIVIL
COMMUNITIES ACCESS
THIS KNOWLEDGE?

COMMUNITIES
THAT ARE SYSTEMATICALLY
DEHUMANISED

TRAINING,
VISIBILITY
(INDEXED)

HOW DO WE
CHANGE
CLASSIFICATION?

IMPORTANCE OF APPROPRIATE ACADEMIC INDEXING

CLASSIFICATION OF
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DON'T REMOVE
BOOKS!

WE HAVE TO WORK
TOGETHER - USE OUR
STRENGTH AND
EXPERIENCE

WHAT'S THE
ROLE OF KNOWLEDGE
PROFESSIONALS IN
STOPPING THIS?

PROGRAMMERS
BRING THEIR
BIAS TO CLASSIFICATION

OVERTIME A
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WAS ENSHINED
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DR SAFIYA H NOBLE
KEYNOTE
SPEAKER

ASSOC. PROF.
UCR SCHOOL
OF EDUCATION &
INFO. STUDIES

HOW WILL COMMUNITIES
HAVE ACCESS TO KNOWLEDGE?
... WHAT'S THE ROLE
OF LIBRARIES?

YOUR KNOWLEDGE
BASE & EXPERIENCE
IS SO
VALUABLE

FACING
THESE ISSUES

HARMFUL
ALGORITHMIC
BIAS

INVEST IN
PEOPLE
WITH
RIGHT
INTECHNOLOGIES

YOUTUBE & GOOGLE
ARE NOT
LIBRARIES!

GENERATIONAL
SHIFT

LEADING SEARCH
ENGINES GIVE
PROMINENCE TO
POPULAR, WEALTHY
PROMINENCE SITES

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