

IGeLU visit 2022 - Agenda

Dates: April 25th – 28th, 2022 - Mon-Thu

Location: Ex Libris Jerusalem Office - Blding. 8, 4th floor, Malcha Technological Park, Jerusalem, 9695809

IGeLU Attendees:

David Allen, State Library of Queensland, Australia;

Maribel Alvarado, Pontificia Universidad Católica de Chile, Chile;

Guido Badalamenti, University of Siena, Italy;

Knut Bøckman, Royal Danish Library, Denmark;

Mark Dehmlow, University of Notre Dame, USA;

Alex Forrest, University of Edinburgh, UK;

Cindy Greenspun, Yale University, USA;

Augusto Ribeiro, Universidade Do Porto, Portugal;

Asbjørn Risan, SIKT, Norway;

Petra Svanborg, Umeå Universitetsbibliotek, Sweden

Goals/Objective:

- Establish personal connections between IGeLU members and the Ex Libris team.
- Provide visibility to Ex Libris strategy and products' road map
- Receive customers' perspective on industry needs and trends
- Update on Customer Experience initiatives and efforts
- Receive feedback and inputs from community members - what we are doing well and areas for improvements

Monday Apr 25th – Visit @NLI

Time	Topic	Lead	EXL Attendees
09:00 – 15:00	SC meetings	N\A	N\A
15:00 – 18:00	Visit at the National Library	Nina	Nina, Ofer, Tamar

Tuesday Apr 26th – Product sessions

Time	Topic	Lead	EXL Attendees
09:00 – 09:15	Opening & Introductions	Ofer	Ex Libris management team & Oren
09:15 – 10:30	Business update, Clarivate update	Ofer	
10:30 – 11:00	Coffee Break		
11:00 – 11:45	Research Solutions (Esploro & Funding) incl Converis	Guy	Ofer, Guy, Tamar, and Research Solutions product leads
11:45 – 12:30	Teaching & Learning	Tamar	Ofer, Tamar, and Teaching & Learning product leads
12:30 – 13:00	Lunch		
13:00 – 13:45	Resource Sharing Solutions + MetaDoor	Asaf	Ofer, Asaf, Tamar, and Resource Sharing and MetaDoor Product Leads

Wednesday Apr 27th – Product & CX sessions

Time	Topic	Lead	EXL Attendees
11:30 – 12:15	Resource Management Solutions (Alma, Legacy ILS, Rosetta)	Asaf	Ofer, Asaf, Tamar and LS Solutions Product Leads
12:15 – 13:15	Discovery Solutions	Guy	Ofer, Guy, Tamar, and Discovery Product Leads
13:15 – 13:45	Lunch		
13:45 – 14:30	Collaboration & Events incl increase involvement / participation from the following non-EU and non-ANZ markets	Tamar	Ofer & Tamar
14:30 – 15:15	Mobile Engagement Solutions	Miri	Miri, Ofer & Tamar
15:15 – 15:30	Coffee Break		
15:30 – 16:15	Platform & Cloud	Omri & Barak	Ofer, Tamar, Omri & Barak
16:15 – 17:00	Professional Services incl Training and documentation focus group	Yaniv C.	Yaniv C, Ofer & Tamar
17:00 – 17:15	Coffee Break		
17:15 – 18:15	CXE2E initiative overview incl Salesforce migration issues and what the community can do	Adi	Adi, Ofer & Tamar
18:15 – 19:15	Content ops & Data Excellence program	Osnat	Osnat, Ofer & Tamar

Thursday Apr 28th

Time	Topic	Lead	Attendees
09:00 – 17:00	SC meetings	N\A	N\A

Agenda for the Product sessions:

- 2022 - 2023 Strategy & Road map
- Key Initiatives
- Q&A + Discussion