

Data Excellence – Strategy, Ongoing Status, and Future Plans

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Agenda

- Starting at the Beginning
- Data Excellence (DX)
- Data Excellence Activities



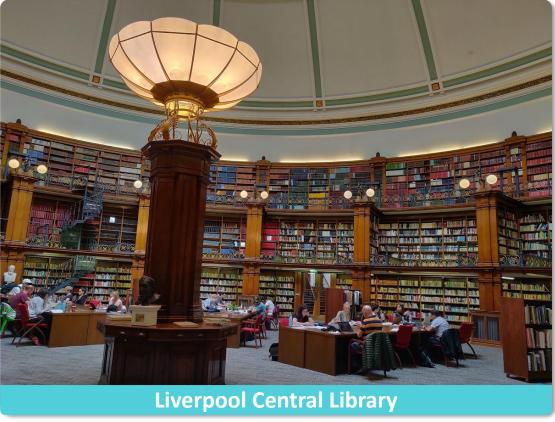
In the beginning...













Today...



Greater Variety of Content Increased Volume of Content

Expansion of Informative Metadata

Improved Access to Content



Demand for Higher Quality Metadata



Content and Data Across Our Services

KBs/CZ

- > 58,000 collections
- > 70 million holdings
- 15% annual collection growth



Resource Management Alma

Discovery
Primo/Primo VE
Summon



Central Discovery Index

- Articles, books, chapters, video, datasets, more...
- 4 7 billion records
- 10% annual record growth



Resource Sharing Rapido

Linking

SFX

360



Data Excellence (DX)

Addressing the intersection between **Content**, **Technology** and **Users** as part of a data-driven **cross-company strategy**





Data Excellence Looking Forward



Quicker Updates

Increase update frequency of Alma



Capacity, Efficiency, Speed and Provision, Quality



Better Quality

Improve and expand MARC metadata in Alma CZ



Improved Discoverability

Enhance linking and rights for CDI users



And More...

Long-term Content and Data focus



Reducing Update Turnaround Time in Alma C Quicker Updates





Reducing Update Turnaround Time in Alma Ci Quicker Updates

Direct updates into

Alma CZ within 2 day

of file availability

Content available in **Discovery on semi-weekly** basis

Next phase of Provider Zone program

Gradual rollout to ensure smooth transition and avoid disruption

Transparent process; no action required from libraries or providers





Reducing Update Turnaround Time in Alma Ci Quicker Updates

- Pilot: Cambridge University Press July 2022
- Over 200 collections already transitioned (CUP)
- Prioritizing Provider Zone providers
- 2022: gradual expansion to additional major providers
- 2023 and onwards: continued transition of providers and content

Upgrading Record Metadata in Alma CZ



Extend Sources

Increase access to traditional sources to enrich records

Improve Measurement

Review and improve Brief Level quality measurement **Expand Strategy**

Out of the box thinking and creative ideas









Upgrading Record Metadata in Alma CZ



Provider Outreach

Increased provider
outreach with
additional
emphasis on
mutual customer
benefits

Alternative Sources

Non-MARC sources, authorized re-use of provider/source metadata

External Sources

Exploring pilot for external sources to enrich metadata



Enrichment Examples and Plans





- OECD iLibrary Working Papers Free
 99% records LOW quality →92% records HIGH quality
- Karger eBooks Collection
 84% records LOW quality →89% records HIGH quality

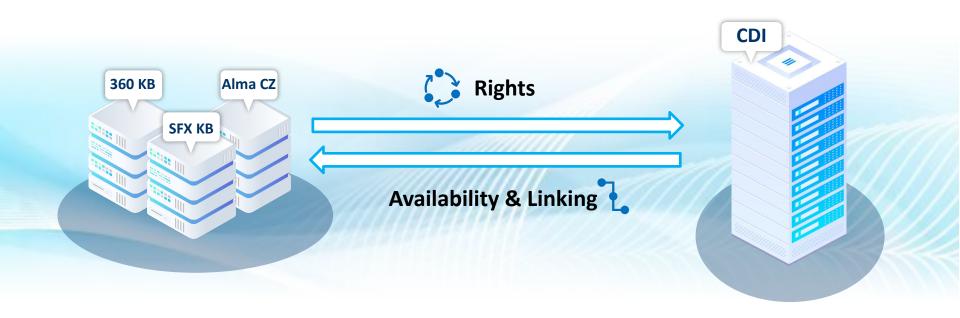
Alternative Sources

- Project Gutenberg Online Catalog
 Only 5% records HIGH quality ____45% records HIGH quality
- Library of Congress Print records metadata for electronic records
 Enriched up to 1 million records!
- Under review: pre-load MARC metadata when available (for select sources)



Enhancing Linking and Rights in CDI







Enhancing Linking



- Expanding hybrid linking
 - Over 100 collections converted to hybrid
 - Over 250 collections changes to Link in Record
 - Over 1 billion records
 - New collections released hybrid, where appropriate





Enhancing Linking



- Supporting Quicklinks
 - Quicker access and fewer click with direct linking to HTML/PDF pages
 - **20** providers already supported, with over 10,000 collections
 - Additional providers planned throughout 2022 and 2023

- Expanded **provider ID-driven article-level linking** for more accurate linking for over 20 providers
 - Gale, OUP, SAGE, PQ, JSTOR, and more









Enhancing Rights in CDI

- Major rights processing improvements
 - Goal to reduce processing time to 24-48 hours
 - Decreased turnaround from 48-72 hours to below 35 hours
 - Additional improvements in progress throughout 2022





Long-Term Content and Data Focus



- More transparency and communication on our ongoing projects
 - Informative updates, training and webinars
- Increased engagement with the community
 - Collaboration with product and content working groups
 - CDI Advisory Group discussions about Open Access and Peer Reviewed content



Long-Term Content and Data Focus



- Ongoing and future activity
 - PQ Ebook Central release of book chapters in CDI October/November 2022!
 - Greater transparency and clarity on collection status (Collection Management Level, added functionality)
 - Pre-loading MARC metadata to Alma CZ for day-one quality
 - Expansion of link checker functionality
 - Enhancement of CDI linking methods for easier configuration
 - Improvements around CDI merged records
 - Review of CDI usage reports
 - ... and more to come!



Data Excellence (DX)







Thank you!

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