



SLSPs Journey to Rapido

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Agenda

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4. **Our experiences as early adopter**
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6. **Next steps**



SLSP

- 15 scientific institutions decided in 2015 to join forces to initiate the future of information management and create a launching platform into the future for academic libraries in Switzerland.
- Swiss Library Service Platform (SLSP) is a service provider for libraries and provides the national library platform swisscovery, based on Alma and Primo.
- The swisscovery platform brings together scientific resources from a current total of 490 academic libraries in Switzerland, making information easily accessible and simple to find.



History

- In the pre-project to SLSP (feasibility study 2015-2017), all participating libraries declared a courier service as a crucial service to end users
- In the tender process 2017, the evaluation team analysed that no library system includes components catering for integrating a courier service, namely logistics and appropriate payment

History

- During the implementation of Alma and Primo 2018-2020, the missing components were analyzed
- At IGeLU Conference September 2019, Ex Libris announced development of the resource sharing product Rapido, based on the RapidILL document delivery solution developed by State University of Colorado

History

- Lack of transparency
- Alma does not contain a courier system
- Integration of libraries outside of SLSP into the courier system not possible

BOOK
Homer's people : epic poetry and social formation
Haubold, Johannes,
Cambridge : : Cambridge University Press,
2000.

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History

- Ex Libris provides information on development status of Rapido and offers Early Adopter Program (EA)
- Rapido provides functionalities that allow the provision of the following services: several parallel courier systems, home delivery, document delivery
- SLSP discussed the potential of Rapido with ExLibris (based on the detected gaps with the current solution)
- Advantage of Rapido: integrated into Alma
- Potential for future collaborations and developments



History: Early Adopter Program

- SLSP decides to participate at the Rapido EA Program
- SLSP invites 6 libraries to participate as project partners within the EA program
- Ex Libris and SLSP planned to launch Rapido in July 2021. Postponed twice to finally 14 November 2022.
- Ex Libris agreed to develop additional special unscheduled functionality beyond the EA Program frame.



BOOK
Pizza
Evans, Pete
München : Collection Rolf Heyne
2013

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Cost **0.0 CHF**

Delivery to

Region Zentralschweiz - H...

Request



CHF

Digitization

Delivered in **24 Hours**

by email

Cost **5 CHF**

Request

OR

Technical aspects: Rapido vs. current solution

Rapido	Current solution
Resource Sharing Workflow (lending/borrowing library)	Fulfillment Network
Integrated courier configuration (PODs) -> transparency of costs + delivery time	Configuration workaround with relationships/fulfillment network
System selects the «best» item	End user selects the «best» item
Possibility to include non-SLSP libraries	Only SLSP-libraries (courier)
Rapido-Tile	Get-it section



Main challenges

- Workflow conversion/cooperation/responsibilities: Resource Sharing
- Document delivery: Borrowing library for resource sharing + centralized user management
- Selection of the item: special conditions in specific libraries
- Coexistence get-it section + Rapido Tile
- Multivolume works (planned developments)
- Costs for document delivery (development)
- Reservations (development)
- Automated renewals (development)
- OAI-Harvesting: ISBN/ISSN vs. MMS IDs (development)



Main chances

- Integrated courier system + POD configuration
- Coexistence of SLSP courier and local couriers
- Transparency (costs/delivery time)
- Integration of non-SLSP libraries
- Solid base for future developments!
- Implementation mode: possibility for live tests



Our experiences as EA

- Several additional unscheduled developments have been made by ExLibris
- A three phase project is required:
 - 1) work as EA together with ExLibris to improve and test the system
 - 2) parametrization of the system for SLSP
 - 3) adaption of the workflows in the libraries
- Change is hard, but change is also a chance!



Where are we now?

SLSP has finally decided to go live with Rapido on 14 November 2022.

Where are we now?

- All 30 IZs in implementation mode
- Preparational configurations done (OAI-Harvesting, PODs etc.)
- Concepts finalized
- Training material published + training possibility in test environment
- Live Tests started
- Work on last open issues (e.g. RFID integration)



Next steps

- Further Live Tests
- Go Live planning
- InfoKit
- Solutions/workflow for open issues
- Training of the librarians
- Workflow adaptations in the libraries
- Keep the configuration as constant as possible



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GO LIVE

14. November 2022