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The University of Manchester

14 Sept 2022

# The Changing Landscape of Library Systems at The University of Manchester

IGeLU 2022

**Amin Hussain**

**Library Systems Manager**

The University of Manchester Library

# The University of Manchester

- **> 40,000 Students**
- **12,000 staff**
- **Largest single-site university in the UK**
- **Faculties**
  - **Faculty of Biology, Medicine and Health**
  - **Faculty of Science and Engineering**
  - **Faculty of Humanities**

# The University of Manchester Library

- **9 Site Libraries across the University**
- **Largest academic digital collections in Britain**
- **1,166,380 e-books (excluding free books)**
- **2 million catalogued physical items**
- **37,919 paid-for serial titles (includes journals, periodicals, annuals, newspapers and conference proceedings)**
- **Over 700 databases**
- **6,221 metres of archives and manuscripts**

- **\*based on data from 2019/20**

# Library Structure

Library Systems

Directorate of the  
University  
Librarian



```
graph TD; A[Directorate of the University Librarian] --> B[Curatorial Practices]; A --> C[Research and Digital Horizons]; A --> D[Faculty and Student Partnerships]; A --> E[Collection Strategies];
```

The diagram illustrates the organizational structure of the Directorate of the University Librarian. At the top is the Directorate of the University Librarian, which oversees four main areas: Curatorial Practices, Research and Digital Horizons, Faculty and Student Partnerships, and Collection Strategies. The background of the slide shows a library study area with students at computer workstations.

Curatorial  
Practices

Research and  
Digital Horizons

Faculty and  
Student  
Partnerships

Collection  
Strategies

# Digital Services



Ciaran Talbot - Head of Digital Services



Amin Hussain - Library Systems Manager

Digital Support Services



Systems Support Analyst (E-Resources)

Systems Support Analyst (Digital Preservation & Systems)



Amanda Swann - Systems Support Analyst (Library Systems)



Systems Assistants

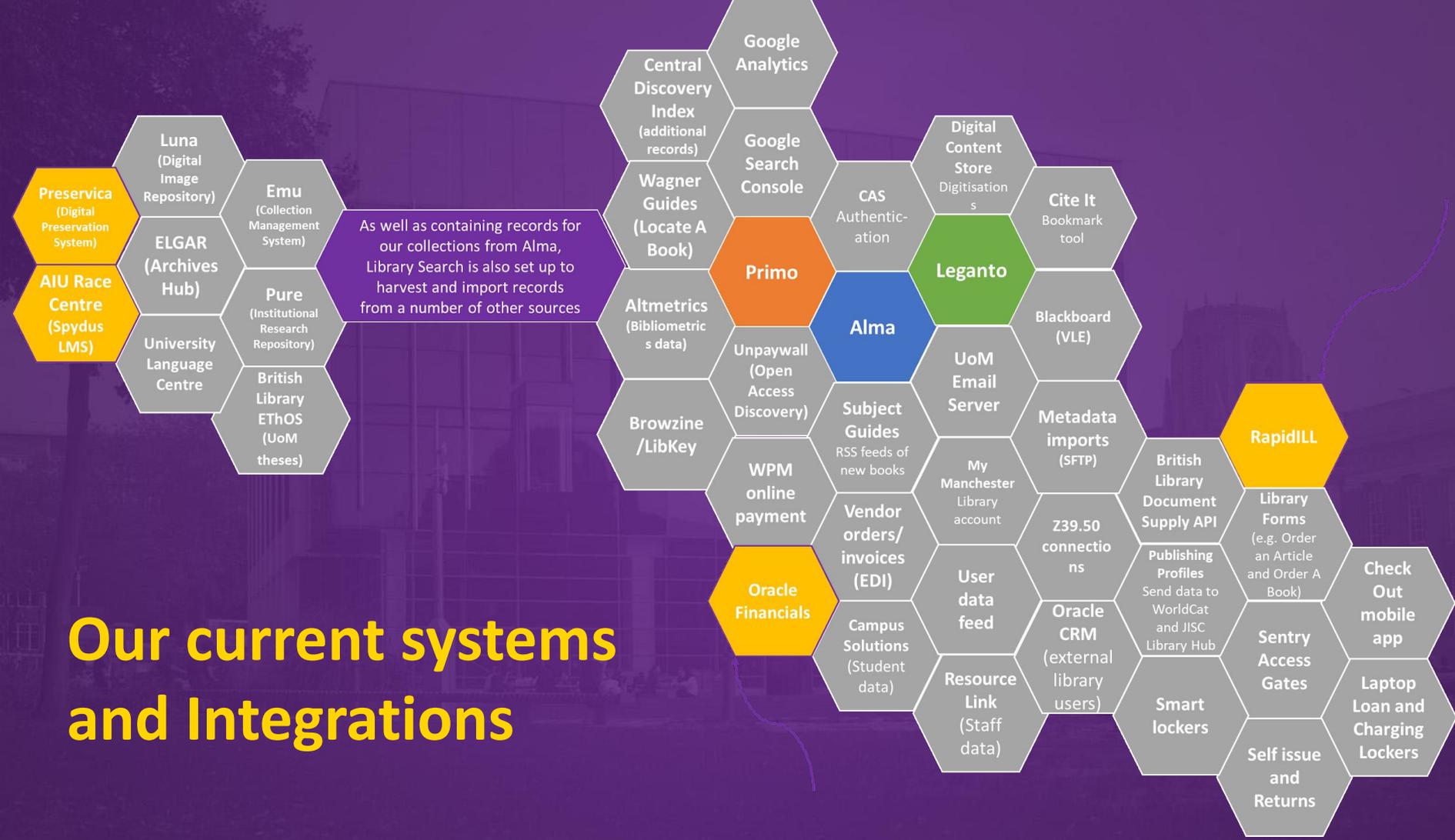
Systems Assistant



Mike Wan - Systems Assistant



# Our current systems and Integrations



# Since implementing Alma and Primo

- **Configure Integrations**
- **Workflows – process mapping**
- **Collaboration with colleagues from all the functional areas, and departments outside of the library**
- **Governance groups – Library Management System Advisory Group, Discovery Interface Development Group**
- **Scoring system for each Functional area**



- **Scheduling an analytics reports to export all users from Alma and use for Sentry user gates**
- **User Purge process**
- **Order a Book/Order an Article – using our internal forms service and APIs**
- **Rebuilding webpages with Alma records and collections using Robotic Process Automation –  
Session by Amanda Swann Thursday 15<sup>th</sup> September 2:40pm (UK time)**

# Automation – still to investigate

- **Blackboard to Leganto – Course load process**
- **User Access Control**
- **Oracle Financials Transformation Project (currently underway)**
- **Figshare content into Primo**
- **Alma/Worldshare ILL Integration – push borrowing requests into Worldshare**

## Data Processing Agreements

Are these in place for all our systems?

## Removal of Personal Data

what information can we remove? (Mobile number, Gender, Address, Date of Birth)

## User Purge Process

Not keeping records longer than necessary

# Cyber Security

- **Data backup/restore for all systems**
- **Offline Circulation tools**
- **Continuation of access to systems/resources?**
- **Ex Libris backup service – is anyone using this?**

# Research Support

- **Research Information Systems – Pure, Figshare, Yewno?**
- **Reference Manager Solutions**
- **Move to Open science and Open Access – Office for Open Research**



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## Other areas to look into?

- Artificial Intelligence
- Learner Analytics
- Interoperability

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**Thank You**  
**Any questions?**  
**#IGeLU2022**

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