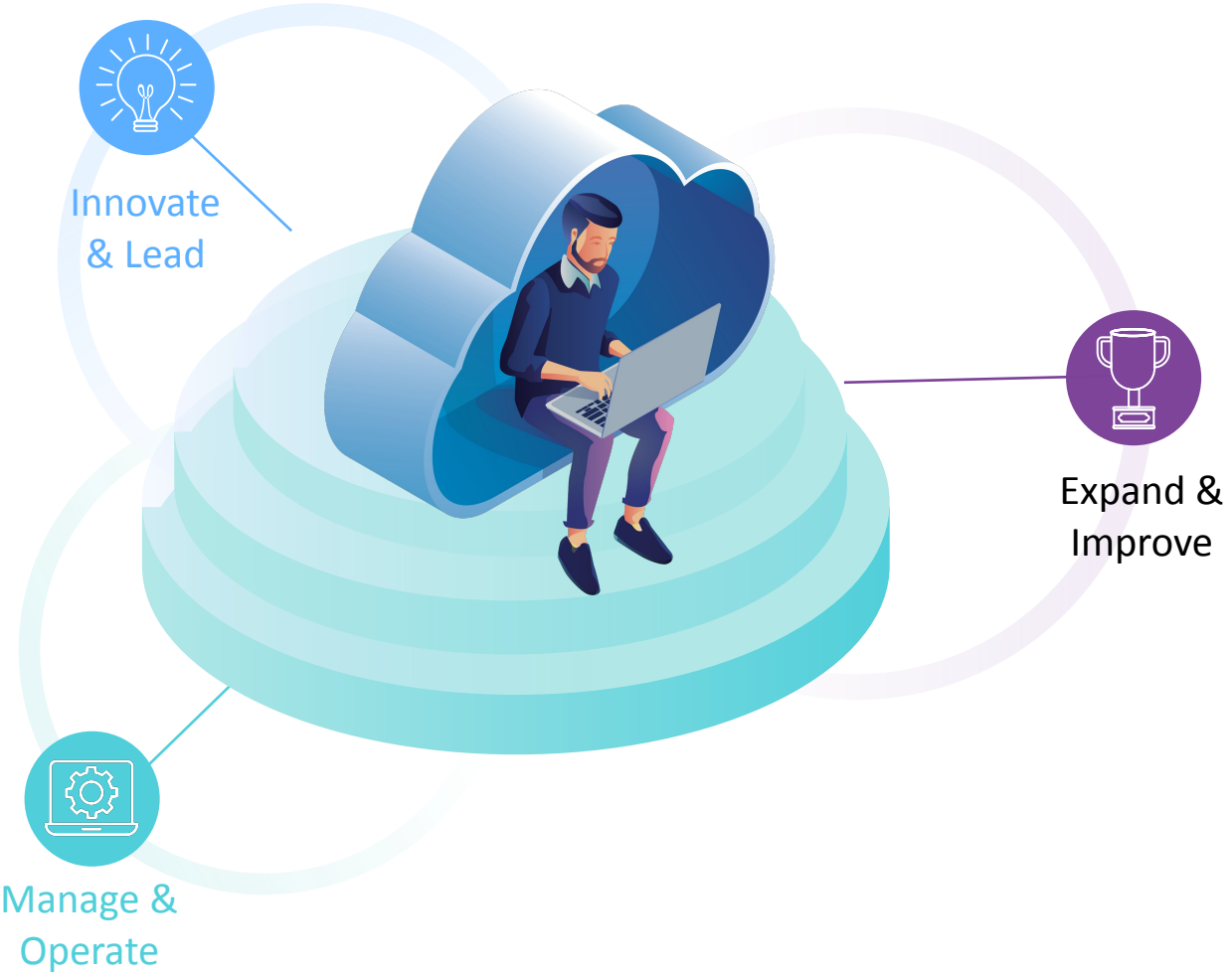
Transforming Your Library with Management, Resource Sharing and Discovery Solutions

Asaf Kline – VP Library Solutions
Guy Ben Porat – VP Research and Discovery Solutions

IGELU Conference
12th -15th September 2022

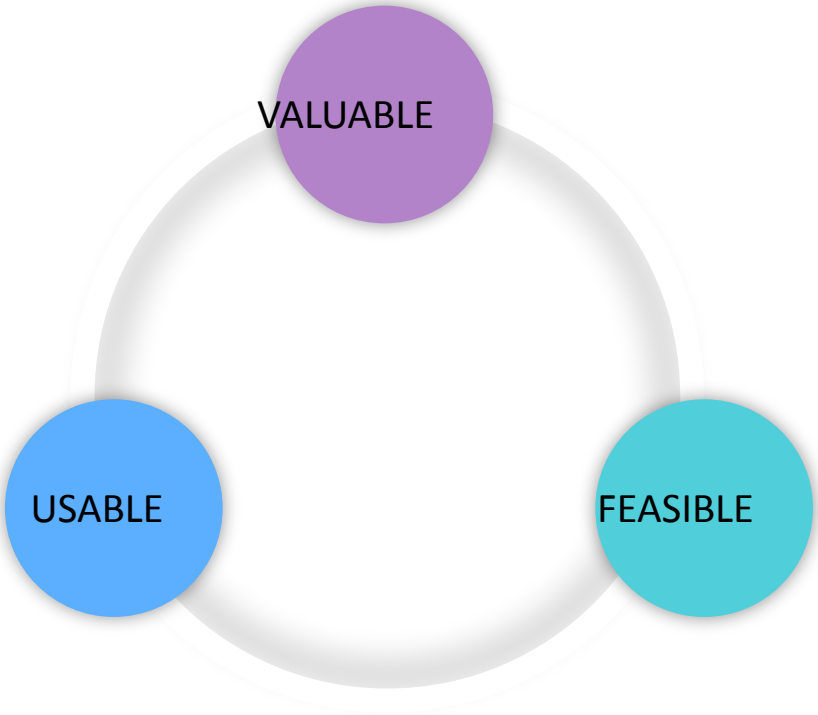
ExLibris
Part of Clarivate



© 2022 Ex Libris | Confidential & Proprietary

ExLibris
Part of Clarivate

All in the context of product management methodology



© 2022 Ex Libris | Confidential & Proprietary

ExLibris
Part of Clarivate

Manage & Operate

Performance Accessibility Intuitive and Usable Informative and actionable	KPIs with YoY Improvements Changes to methodology QA and Regression Testing	Cadence and Quicker Updates BIB Quality CDI	Effectively transform the user experience Efficiencies, Productivity Rethinking key workflows	Ongoing Certification for Security and Standards	Product working groups UX FG Workflow FG Analytics WG LD WG Topical advisory groups

© 2022 Ex Libris | Confidential & Proprietary

ExLibris
Part of Clarivate

© 2022 Ex Libris | Confidential & Proprietary

ExLibris
Part of Clarivate

Quality

An intense and ongoing focus to improve quality, reduce time to issue resolution and reduce regressions

2021 TARGETS ACHIEVED

Regressions

10% Less

Open High Priority Trend

35% Less

High Priority Backlog

20% Less

2022 TARGET UPDATE

Regressions

10%-15% Less

ON TRACK

2865

Number of scenarios

2430

Automated scenarios (Run daily)

93%

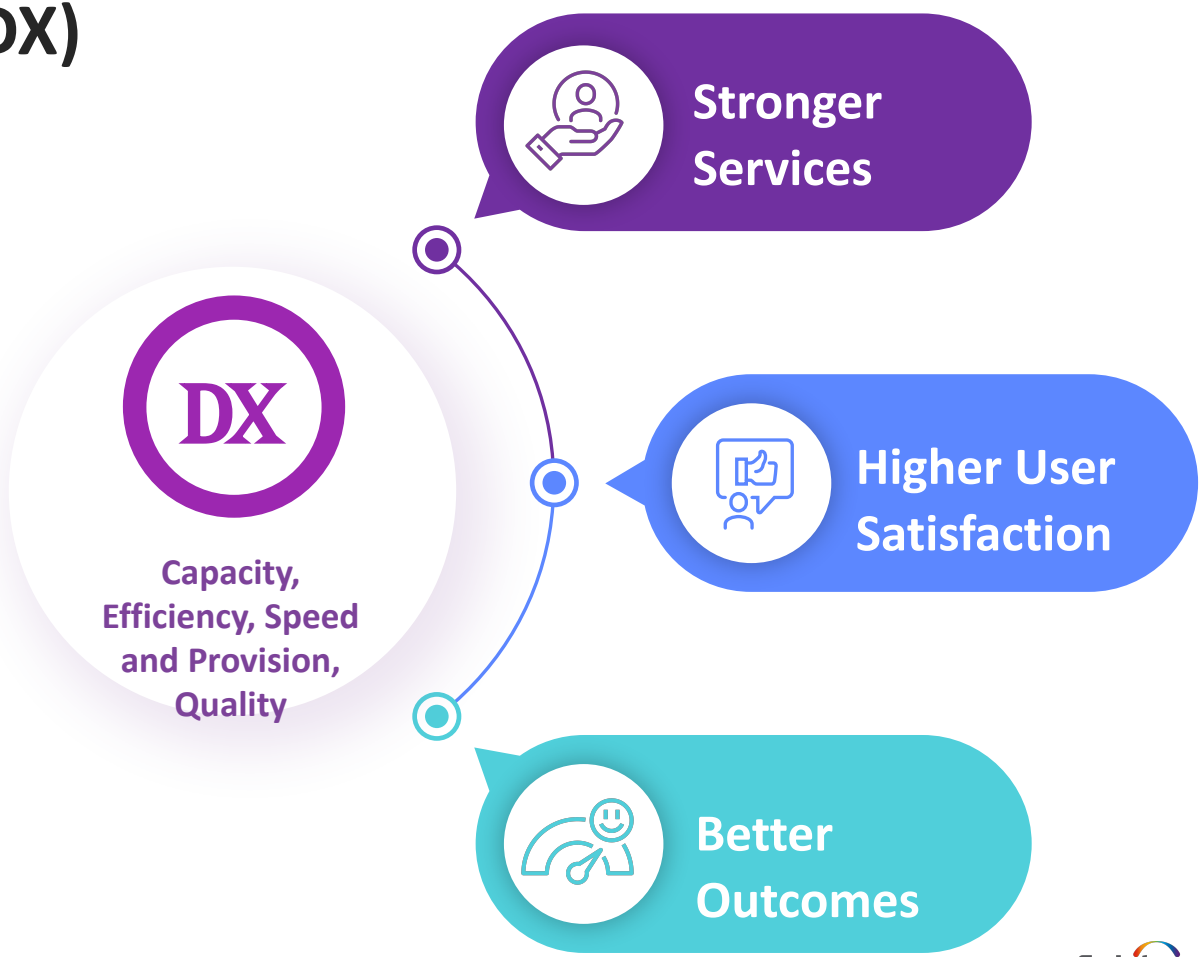
Automated (from total scenarios)

© 2022 Ex Libris | Confidential & Proprietary

ExLibris Part of Clarivate

Data Excellence (DX)

Addressing the intersection between **Content**, **Technology** and **Users** as part of a data-driven culture

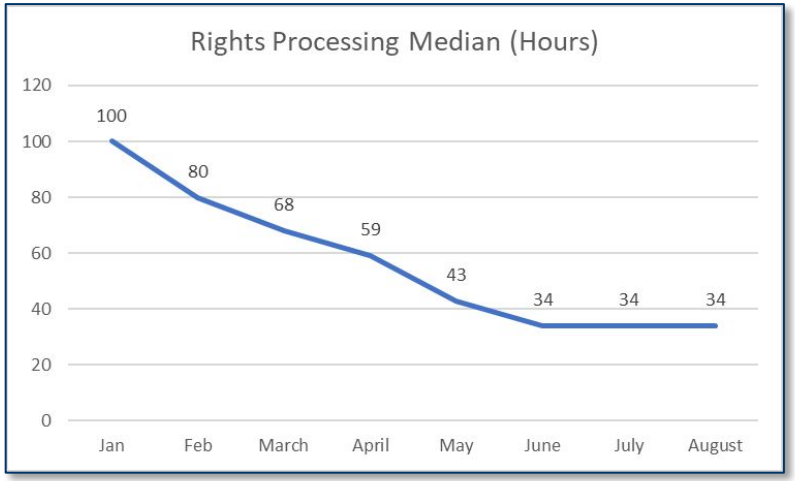


© 2022 Ex Libris | Confidential & Proprietary

ExLibris
Part of Clarivate

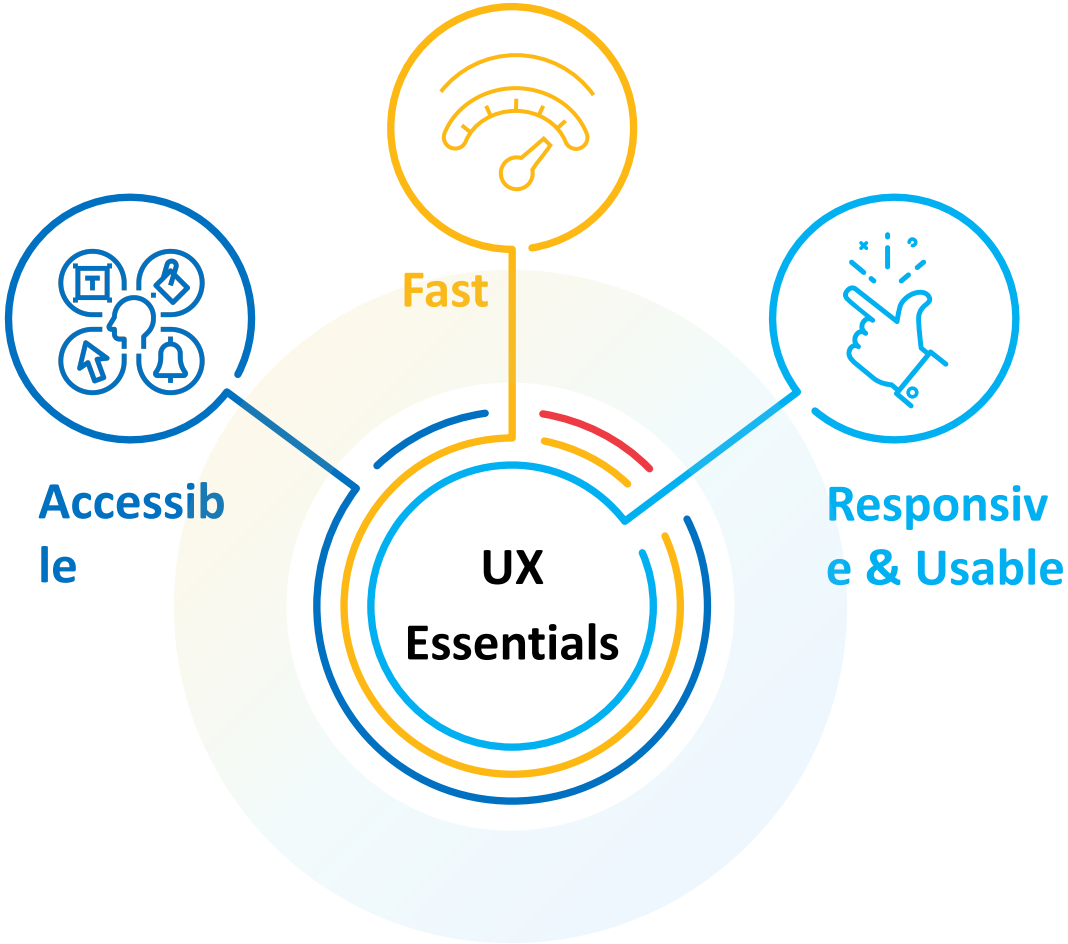
Data Excellence DX

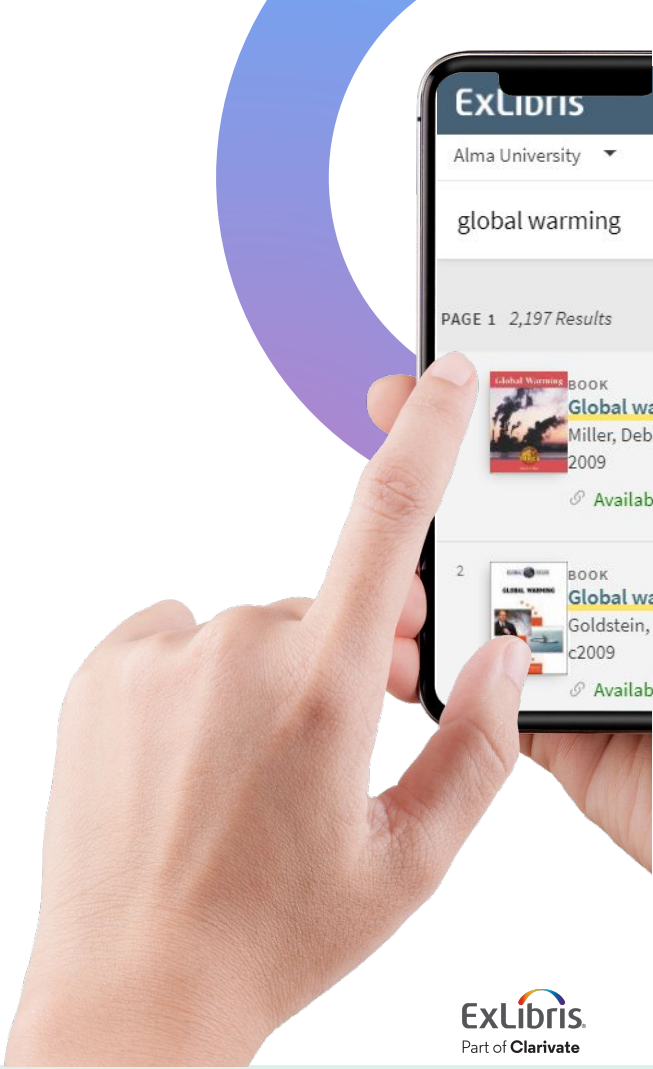
- Major **rights processing** improvements
  - Goal to reduce processing time to 24-48 hours
  - Decreased turnaround from 48-72 hours to below 35 hours
  - Additional improvements in progress throughout 2022
- Supporting Quicklinks
  - Quicker access and fewer click with direct linking to HTML/PDF pages
  - **20** providers already supported, with over 10,000 collections
  - Additional providers planned throughout 2022 and 2023
- Collaborating with the CDI Advisory Group
- …and more!



© 2022 Ex Libris | Confidential & Proprietary

Ex Libris
Part of Clarivate



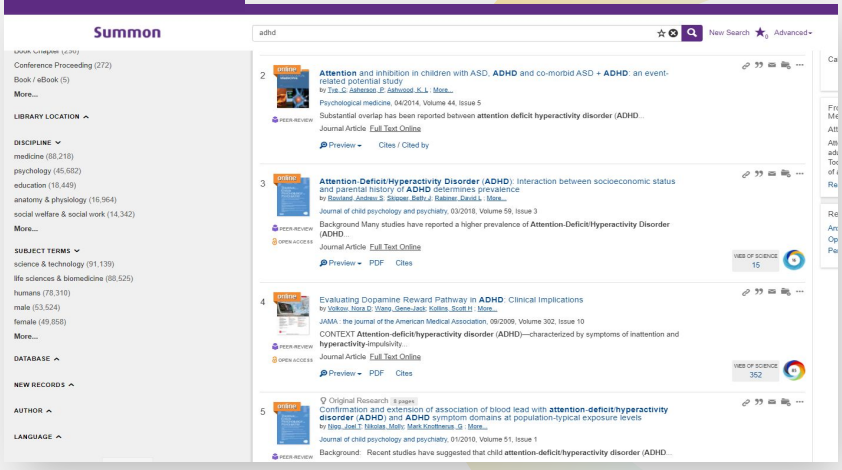


© 2022 Ex Libris | Confidential & Proprietary

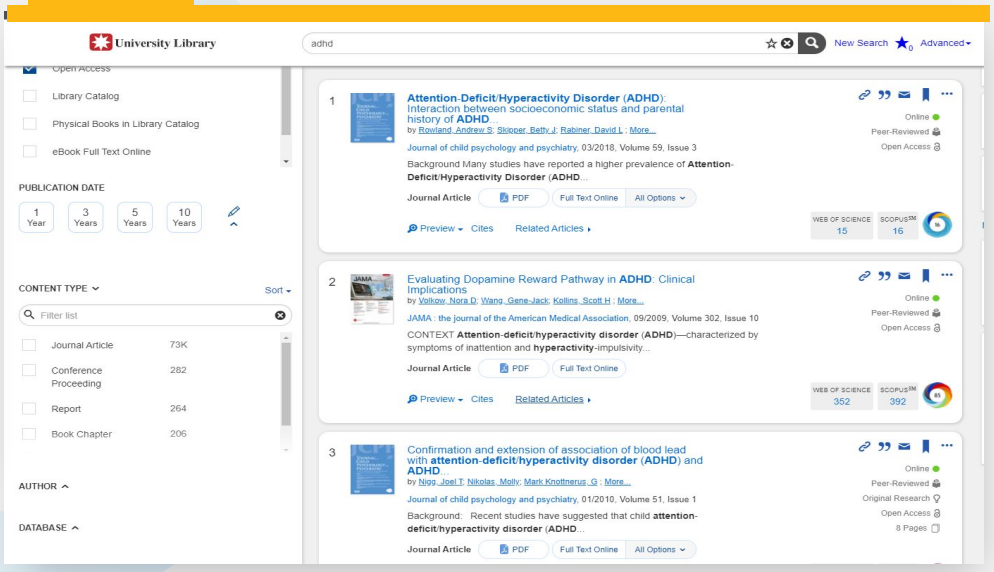
ExLibris
Part of Clarivate

New Summon User Experience

From Current



To New



© 2022 Ex Libris | Confidential & Proprietary

Ex Libris
Part of Clarivate

Expand and Improve

AI-based recommendations

QuickLinks

Subject-heading normalization

Rapido Community is Growing!

Expanding the wider ecosystem with Alma and Other systems

CDL for Course Resources is in growing use

Establishing a FG for General Circulation

Enable libraries to eliminate offensive subject headings

Add ability to contextualize language

New approaches to diversifying the result list

Expanding beyond the MARC standard

New Capabilities and Approaches

LD based patron functionality

Unique Resources and Special Collections

Alma & EndNote

Web of Science & Journal impact factor

© 2022 Ex Libris | Confidential & Proprietary

ExLibris
Part of Clarivate

A wider ecosystem - resource sharing directory

Exlibris Resource Sharing Directory

How do I opt-in?
Set up is done in Alma and is a very simple process taking a few minutes. The set up consists of letting people know who you are, where to find you and what you are able to loan.

Help make resource sharing open and accessible by joining the Exlibris Resource Sharing Directory!

Any Alma library can easily opt into know how they can interact with yo platform.

Data Sharing Profile

RESOURCE SHARING

Confirm making holdings information of my institution searchable and visible to other Alma and Rapido institutions for purposes of availability and requestability of items for resource sharing. This could provide an opportunity for your institution to establish new resource sharing partnerships and networks with other institutions that agree to do so. Allowing your institution's holdings information to be shared for this purpose does not mean that your institution is required to allow resource sharing with any other institutions. None of your users' personal data is used. *

Yes No

© 2022 Ex Libris | Confidential & Proprietary

Controlled Digital Lending (CDL)

Course Resources – Alma Digital
- Short term access
- Patron waitlist management

General Circulation – Alma
- Long term lending
- Sync digital / physical fulfillment

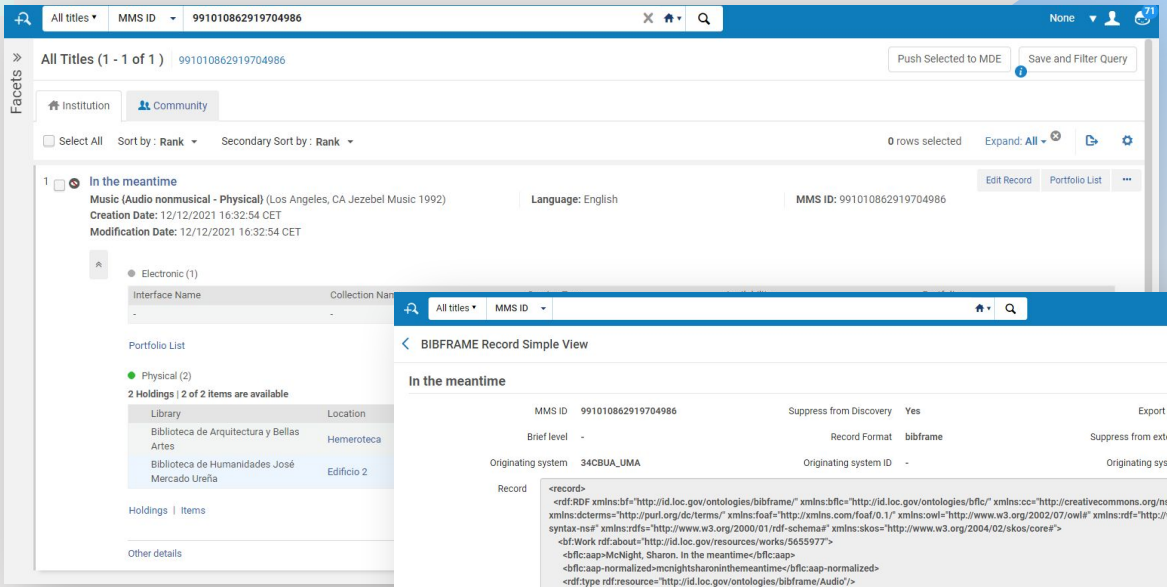
Inter Library Loan (ILL) – Rapido
- **C**onsortia
- Single institutions

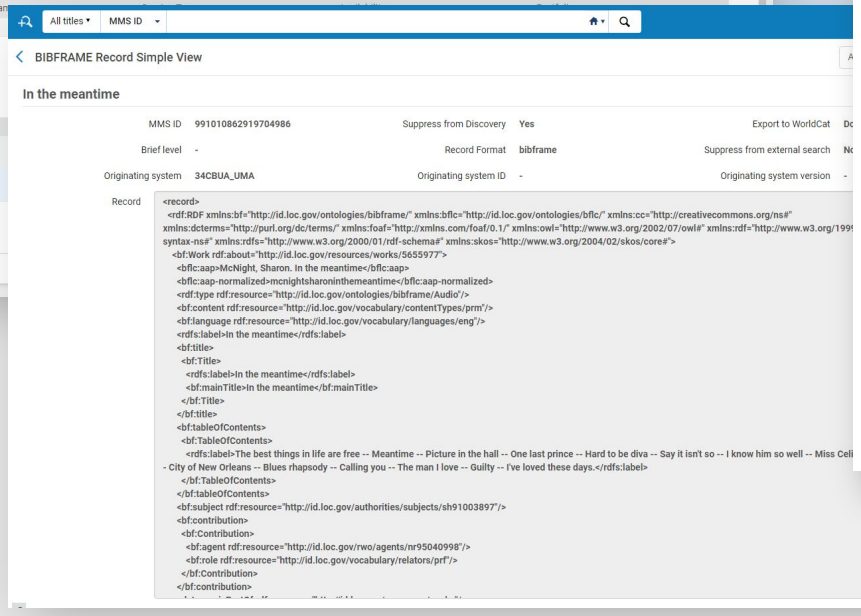
2022 Roadmap

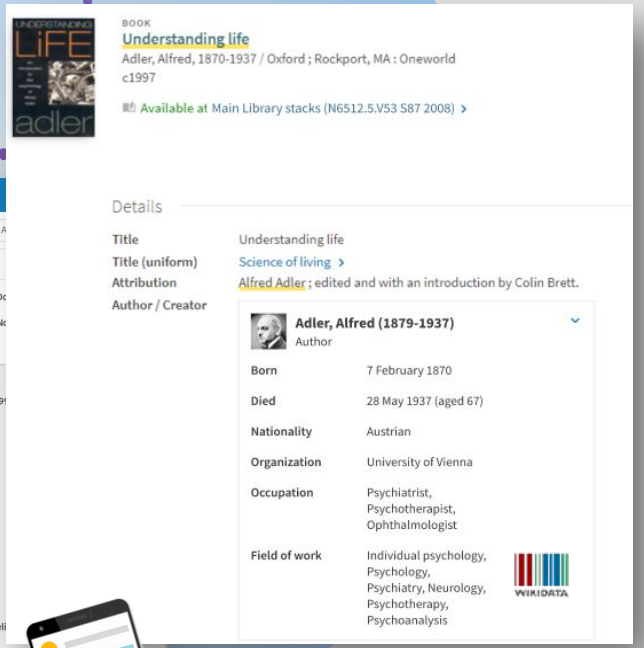
© 2022 Ex Libris | Confidential & Proprietary

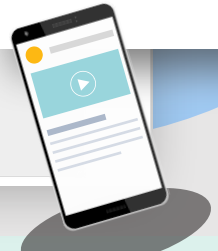
ExLibris
Part of Clarivate

Linked Open Data - Sneak peak







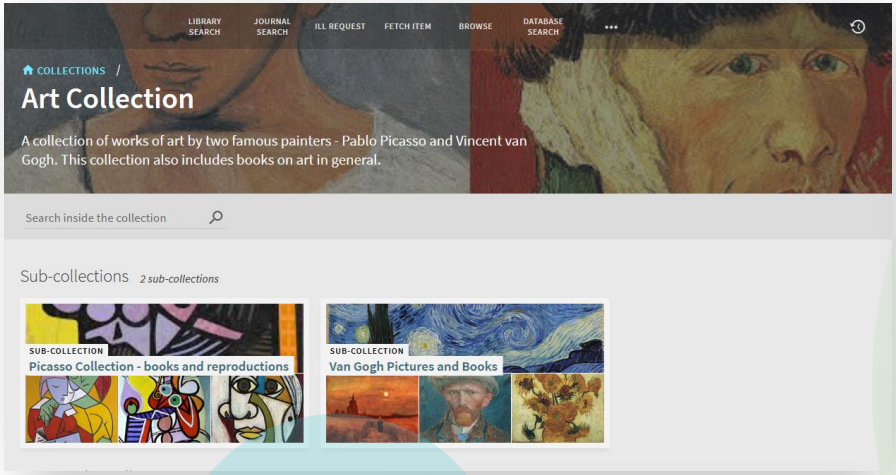


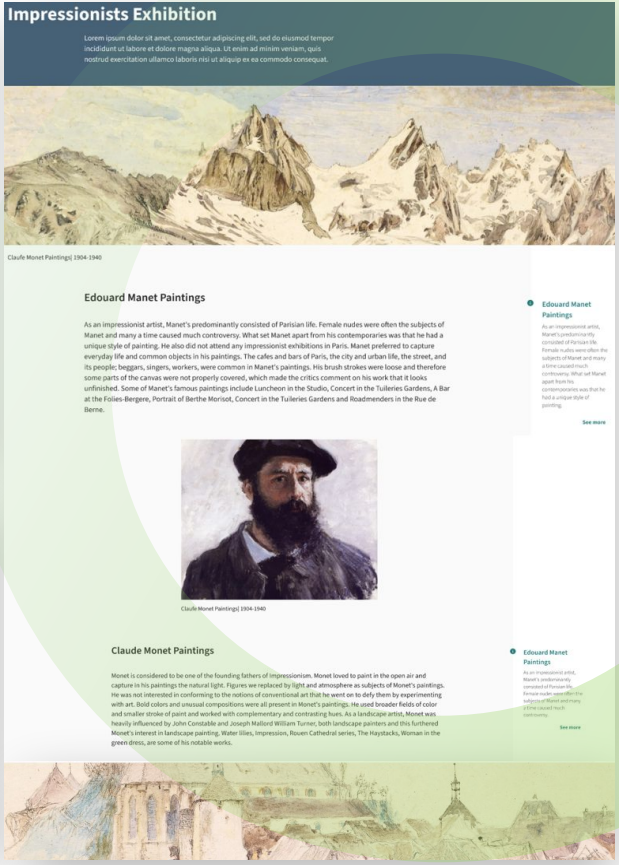
© 2022 Ex Libris | Confidential & Proprietary

Ex Libris
Part of Clarivate

Expose Your Unique Materials

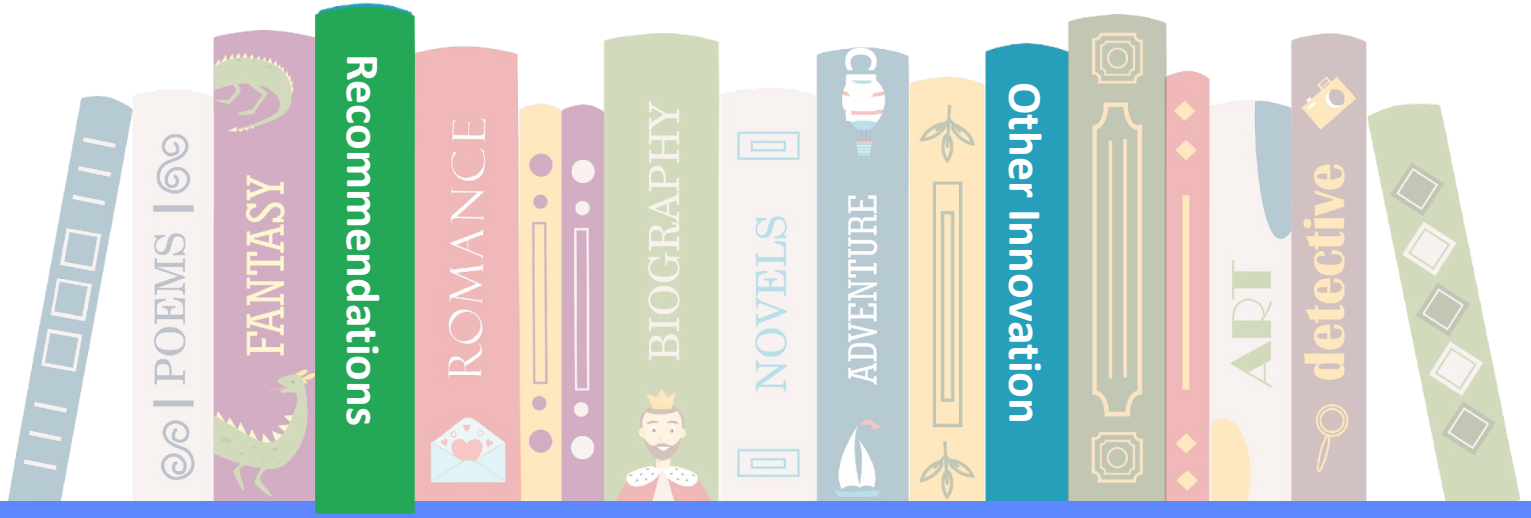
Conceptual – stay tuned





© 2022 Ex Libris | Confidential & Proprietary

Ex Libris
Part of Clarivate



Innovate & Lead

AI-based recommendation

Opening page/paradigm for discovery

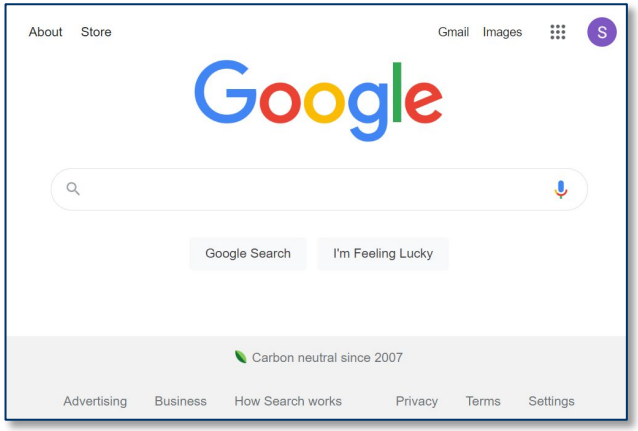
Collaborative Collection Analysis and Management

Consortial Agreements

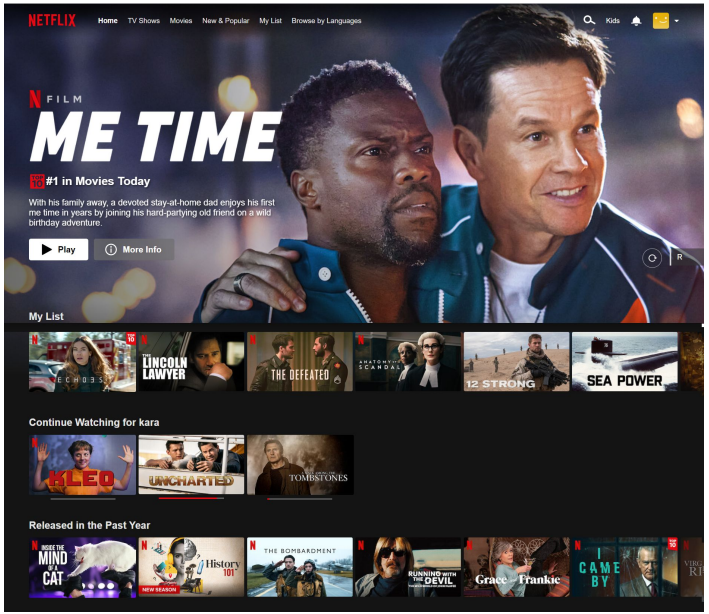
© 2022 Ex Libris | Confidential & Proprietary

Paradigm for Opening Up Discovery

From a simple search…



…to a more personalized experience



© 2022 Ex Libris | Confidential & Proprietary

Collaborative Collection Analysis

CAVAL

The CDL, CRL, & HathiTrust Shared Print Collaboration launches a free collection comparison tool to advance equity of collection decision making.

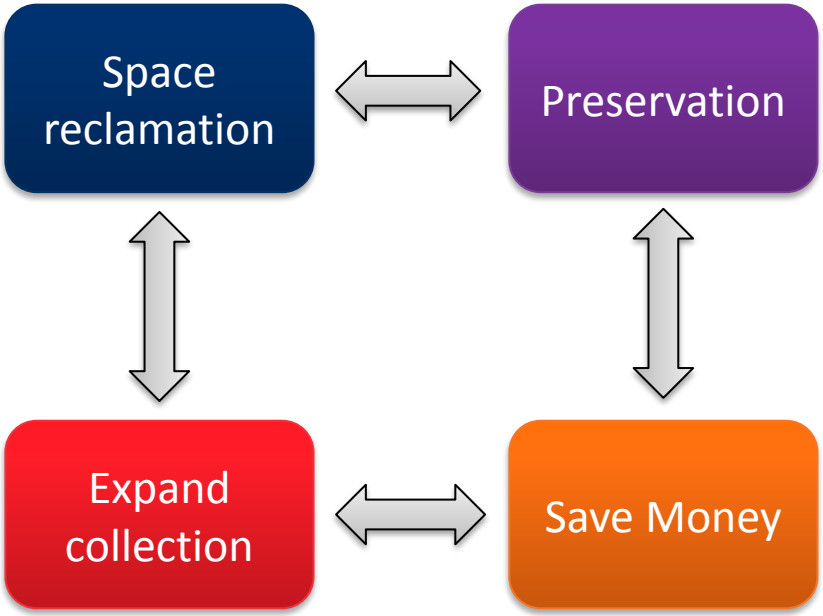
Contacts: Alison Wohlers, CDL, alison.wohlers@ucop.edu
Amy Wood, CRL, awood@crl.edu
Heather Weltin, HathiTrust, weltin@hathitrust.org

Chicago, IL, January 22, 2021 – Formed in January 2020, the California Digital Library (CDL), the Center for Research Libraries (CRL), & HathiTrust Collaboration is building on a decade of collaboration, innovation, and expertise to define a new phase of shared print built on open and interconnected infrastructure. The

ROSEMONT SHARED PRINT ALLIANCE

RLUK Research Libraries UK

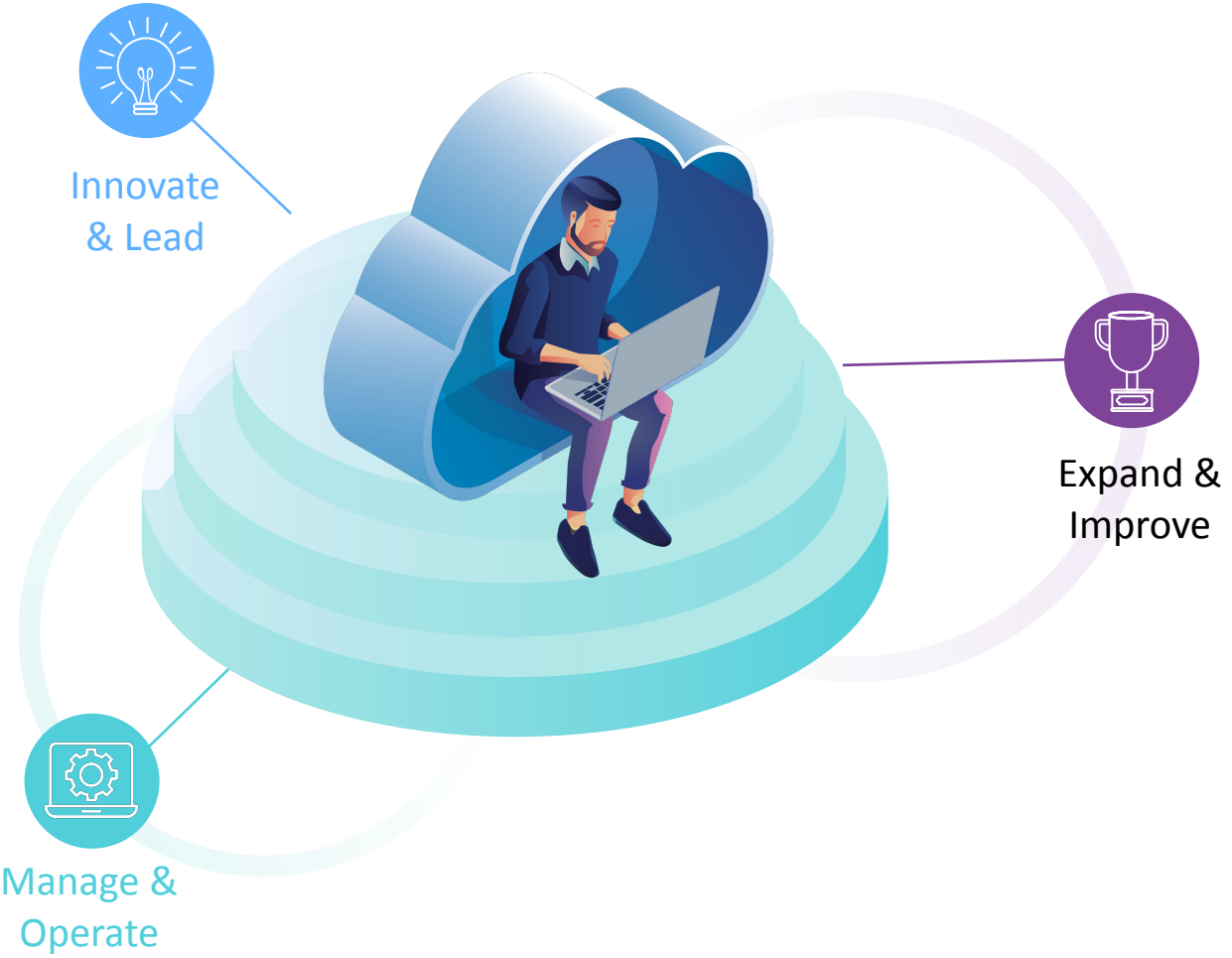
Partnership for Shared Book Collections



© 2022 Ex Libris | Confidential & Proprietary

ExLibris Part of Clarivate

Summary



© 2022 Ex Libris | Confidential & Proprietary

ExLibris
Part of Clarivate

Thank you!

IGELU Conference
12th - 15th September 2022

ExLibris
Part of Clarivate