

2022 Cardiff report - main issues

Registration:

- Cheaper for virtual attendees
- Easier registration process
- Confirmation email when registering
- Clearer info and account in the registration portal
- Making clearer that a free virtual access is given when there is a physical registration
- VAT number
- bank transfer payment more visible

App

- Past sessions should remain visible
- Ability to add session to own calendar

Venue

- enough bathrooms or better way indication to existing bathrooms
- more seats (especially during lunch time and social event)
- Queuing for lunch was very annoying (long food lines)
- not enough food in coffee breaks

Social event & networking

- Musical part too long or too loud
- boring
- not enough food
- Kind of social event every evening?
- more possibilities for networking, more specific activities
- Something for First timers

Conference planning & sessions

- longer breaks for networking (even requested by virtual attendees)
- too many ExL plenary sessions
- too many concurrent break-out sessions
- Audio quality ! (even if better day after day)
- if late, enough breaks to be able to synchronize again
- avoiding pre-recorded lectures

Virtual attendees

- Virtual space to meet and to discuss
- Utilization of chat
- Too expensive