Content Working Group Open Meeting

Karin Perols, coordinator IGeLU Charlie Remy, coordinator ELUNA





Agenda

Recent accomplishments

Plans for the coming year

Recent accomplishments

- Began working with new staff at Ex Libris
 - Tamar Ganor (Content Product Manager)
 - Vivien Antwi (Director, Provider Relations)
- Participated in CDI Advisory Group
 - Current status: Steering Committees considering dedicated CDI enhancement process
 - Proposed plan: different aspects coordinated by Primo/Summon/CWG

CDI enhancement proposal

- A 2-year pilot on a vote of CDI software functionalities for the 2024 and 2025 cycles. An ongoing enhancement process to be determined in 2026 based on community feedback.
- Development point allocation will be reviewed yearly.
- CDI enhancement requests will come from Primo/Summon community voting processes.
- The CDI ballot will be voted on in January of each year after the development slate has been solidified for Primo/Summon.
- For the 2024 voting cycle, Primo and Summon will each have 150 points for enhancements, CDI will have 100 points for enhancements. Primo, Summon, and separately licensing CDI customers will vote in the CDI enhancement vote.
- In consultation with representatives from the Primo and Summon WG's, the CWG will communicate the CDI enhancement process, coordinate the community vote, and track the delivery of new CDI features.
- The 2024 CDI ballot will consist of pre-existing enhancement requests, and 2025 will use CDI ideas generated from each discovery WG's enhancement submission process.

Recent accomplishments continued

- Assisted with large-scale clean up of Ideas Exchange for content
 - 756 ideas from 2017 to 2022
 - 2022: 74
 - 2021:86
 - 2020: 89
 - 2019: 132
 - 2018: 169
 - 2017: 206

- Goal: close outdated / completed ideas and focus on those requiring Ex Libris' attention
- Provided suggestions for updating IE submission form
- Thank you Beth Juhl and Cody Hackett!

Recent accomplishments continued

- Launched new CONTENT listserv sign up here →
 - Close to 1500 members
 - Clear sign of interest in content issues
 - Ex Libris' content newsletter now distributed exclusively via this list
- Added new members from countries whose primary language is not English (Finland, France, Lithuania, and Norway)
- Advocated for adding more autoholdings providers



Recent accomplishments continued

- New routines for new content from existing providers
 - Ideas Exchange instead of tickets in SalesForce
 - Checked each week by Ex Libris
 - No votes needed from community
- Suggested changes to content support categories in Salesforce

Forthcoming New Provider Process

- Annual vote
- Use Ideas Exchange as a source for suggestions
- Focus on new content providers
- Curated ballot
- Call for submissions on listserv
 2-3 weeks

- Regional focus: French and Lithiuanian
- Frequent updates from Ex Libris on "ballot winners"
- Plan for 2023:
 - New submissions in October
 - Vote in November
 - Ex Libris beginning outreach to providers in early 2024.

Plans for the coming year

- CDI enhancement vote (working in conjunction with Primo and Summon WGs)
- Evaluate effectiveness of new Ideas Exchange workflows for new content from existing providers
- Ongoing discussions about content support issues
- Ongoing discussions about Provider Relations issues
- Consider opportunities to collaborate with Ex Libris on content related community education initiatives

Current membership list

| Members | Role |
|---|---|
| Karin Perols (Karolinska Institutet, Sweden) | Coordinator for IGeLU, CDI Advisory Group |
| Charlie Remy (Dartmouth College, USA) | Coordinator for ELUNA, CDI Advisory Group, Rialto Liaison |
| Noémie Ammann (ETH, Switzerland) | IGeLU Primo WG Liaison |
| Molly K. Beisler (University of Nevada, Reno, USA) | NERS Co-coordinator |
| Xiaotian Chen (Bradley University, USA) | Alma WG Liaison |
| Cody Hackett (Kansas State University, USA) | |
| Christopher Thomas (University of California at Los Angeles, USA) | Alma Law Library SIG Liaison |
| Nancy Babb (University at Buffalo, USA) | ELUNA Primo WG Liaison |
| Beth Juhl (University of Arkansas, USA) | |
| Galen Jones (The Open University, UK) | Alma CZMG Liaison |
| Linas Salelionis (Kaunas University of Technology, Lithuania) | SFX Liaison |
| Lammy Benedictus (Arctic University of Norway) | |
| Anna Couthures-Idrizi (Sciences Po Bibliothèque, France) | |
| Selina Wang (Oberlin College, USA) | |
| Angela Sidman (Yale University Library, USA) | ELUNA Summon/360 WG Liaison |
| Maria Kovero (Helsinki University Library, Finland) | |

Q&A

Thank you!

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