

RapidILL Working Group Update

COURTNEY TAULBEE

IGELU CONFERENCE

SEPTEMBER 13, 2023

-
- Represents the community on monthly calls with Ex Libris Product Management
 - Works with other working groups on different interoperability issues - cross product, analytics, content, discovery, etc.
 - Provides a venue for product users to discuss issues and collaborate with each other and Ex Libris
 - Exchanges ideas between customers about how to effectively use RapidILL
 - Conducts surveys of licensed users to understand community priorities
 - Investigates features and develops user stories for software features
 - Oversees Enhancement Voting for the Product
 - Conference Track Planning

What does
a working
group do?

Poulter, Dale. "Call for RAPID-ILL Work Group Volunteers." *RapidILL listserv*.

Membership Transitions

Deputy Chair

- Change in May 2022

Membership Expansion

- Add up to three RapidILL Members-at-Large from outside of the United States

2023 Committee

- Chair
- Secretary
- International Members-at-Large
- Steering Committee Representatives
- Rapido Representative
- New Members

2023-2024 RapidILL Working Group Members

Chair: Courtney Taulbee

Deputy Chair: Amanda Rudd

Leader-at-Large: Kristine Shrauger

Enhancement Coordinator: Martin Patrick

Annual Conference Program Coordinator: Al Salatka

Secretary: Wendy Ellis

International Member-at-Large: Debra Gilmore

International Member-at-Large: Nicola Sikkema

Rapido Working Group Representative: Sandra Oslund

Steering Committee Representatives: Alex Forrest & Lori Hilterbrand

Ex Libris Representative: Mike Richins

RapidILL Listserv



RapidILL
Workflow



RapidILL
Platform Issues



ILL Community
Announcements



ILL Topics of
Interest



RapidILL Working Group Website

NEWS TICKER >

[February 16, 2023] ELUNA 2023, ELUNA Developers Day+, & Ex Libris Knowledge Days

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RapidILL WG

The RapidILL Working Group consists of a team of library professionals who provide representation to the resource sharing community to Ex Libris Product Management. The working group is charged with carrying out a yearly NERS enhancement vote in collaboration with the Rapido Working Groups, supporting the yearly ELUNA User Group Meeting, liaising with the Ex Libris Product Team, and building a strong community.

RapidILL Working Group bylaws and terms of commitment

1. All members must be Ex Libris and/or ALMA users
2. Members serve a minimum 1-year term (January 1st – December 31st), while the Chair and Deputy Chair serve a minimum of 2 years.
3. Membership vacancies will be advertised through the RapidILL email list
4. Membership shall not exceed more than 8 members

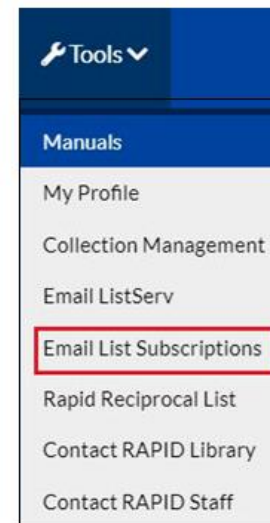
<https://el-una.org/leadership/working-groups/rapidill-wg/>

Enhancement Recommendations

Current Methods

- RapidILL listserv
 - https://knowledge.exlibrisgroup.com/RapidILL/Product_Documentation/RapidILL_Tools/Email_ListServ
- Idea Exchange
 - <https://ideas.exlibrisgroup.com/forums/935109-rapidill>

How can we improve RapidILL?

Hot **Top ideas** New Category Status My feedback

Subscribe to ListServ

https://knowledge.exlibrisgroup.com/RapidILL/Product_Documentation/RapidILL_Tools/Email_ListServ

<https://ideas.exlibrisgroup.com/forums/935109-rapidill>



AHA vs.
NERS

Rapido vs.
RapidILL

Timeline
Options

Enhancement Voting Considerations

NERS RapidILL/Rapido Voting

TIMELINE

- Call for Proposals Opens
- Submission Period Closes
- Working Group Completes Review
- First Round of Voting
- Enhancement Review
- Ex Libris Reviews
- Additional Review Times
- Second Round of Voting

2023 DATES

- ✓ May 8
- ✓ August 2
- ✓ August 29
- ✓ September 5-October 17
- ✓ October 18-24
- ✓ October 25-November 7
- ✓ November 18-13
- ✓ November 14-December 8

Future Areas of Consideration



Group Assessment



Surveys



Instruction



Best Practices

References

Email ListServ." *Ex Libris Knowledge Center*, 29 Oct. 2019, knowledge.exlibrisgroup.com/RapidILL/Product_Documentation/RapidILL_Tools/Email_ListServ. Accessed April 20, 2023.

Ex Libris Users of North America. "RapidILL WG – ELUNA" el-una.org/leadership/working-groups/rapidill-wg/. Accessed April 20, 2023.

Poulter, Dale. "Call for RAPID-ILL Work Group Volunteers." *RapidILL listserv*. Accessed April 24, 2023.

"RapidILL: Top (21 Ideas) – Have an Idea for Ex Libris?" *Ideas.exlibrisgroup.com*, ideas.exlibrisgroup.com/forums/935109-rapidill. Accessed April 20, 2023.

Taulbee, Courtney. "RapidILL Working Group Update." ELUNA 2023 Annual Meeting, May 12, 2023. Los Angeles, CA. Conference Presentation.

Questions?

THANKS FOR ATTENDING!

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