



Information Management Services
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The first ILO building, 1926



The ILO building, 1974 - to date



187 Member States

Staff distribution

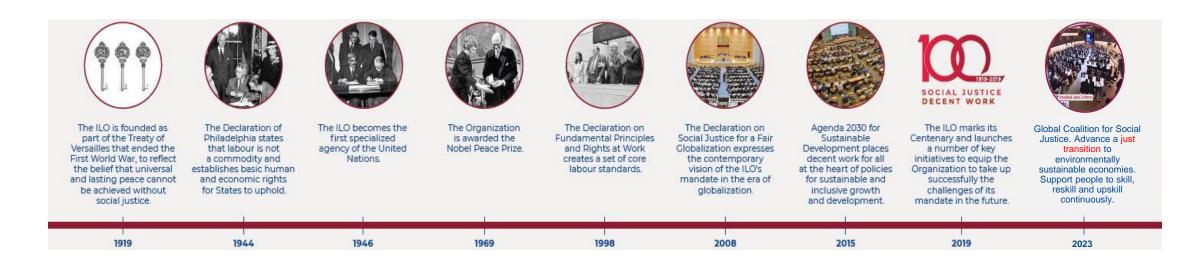
HQ Geneva - 1134

Technical Cooperation - 1381

40 Field Offices - 1968 staff

143 different nationalities

Set labour standards, develop policies, devise programmes promoting social justice and decent work for all







Our environment





Information Management Services

ILO Library



ILO Institutional Repository – Labordoc (2016)

Alma & Primo VE

- Over 100 years of ILO publications (120K)
- Official meetings documents ~ 80%

Labour Discovery (2018)

CDI – Central Discovery Index

- ILO Library catalogue
- Open access and free resources

ILO Research Repository (2023)

Esploro

- Research assets
- Researchers' profiles

Dedicated Research Repository

- Showcase ILO research
- Increase visibility, monitor research use and impact
- Connecting Researchers

Approval & Implementation

- Publishing Committee
- ILO Information Technology Strategy 2022-2025
- Working Group of Researchers

Launch

- Research assets
- Researchers' Profiles
- Portal customization



Project Interactions & Outcomes



May 2022 – Feb 2023 June – July 2023

7 ILO core team2 Ex-Libris core team

45 Project meetings

5 Weeks of testing

30 Support tickets

31 Researchers' profiles

20 k Research Assets

16% Total Titles in Alma



ProjectTimeline

Phase 1: Design, mapping, & learning (3 months)

Implementation tools

- Basecamp
- Customer support
- Technical training
- Data mapping form
- Workflow analysis

Phase 2: Data Migration & testing (6 months)

Environments setup & configuration

- Data analysis & transformation
- Data review & update
- Data upload
- Testing & reporting
- Fixes & update the mapping form

Phase 4: Lau

 Collect researchers profiles data

Integration profiles

- Create researchers' profiles
- Smart expansions and smart harvest
- Portal customization

Phase 4: Launch (3 months)

 Smart expansion via Alma

Phase 3: Researchers' profiles (3 months)

- Testing & reporting
- Update the data mapping form
- Data fixes in Esploro
- Upload usage statistics
- Communication plan

Phase 5: Post-launch Improvements

- Enrich research assets and research profiles
- Data fixes and updates of local fields
- Salesforce open tickets
- Enhance internal processes



May – Jul.

Aug. – Jan.

Feb. – Apr.

May - Jul.

Aug. –

2022

2023







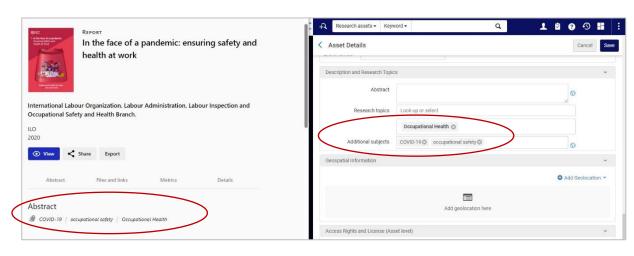
What challenges we had during the implementation?

Metadata

- MARC21 to Esploro format
- Repeatable fields
- Qualifiers
 - Example <u>Primo VE</u> <u>Esploro</u>
- Punctuation

Mapping

- Subjects: <u>Esploro research topics</u> vs. <u>ILO Thesaurus</u>
 - Example: <u>Portal</u> <u>Management</u>
- Geographic descriptors
- Asset types



Research Portal

Research management interface





Mapping Asset types

ASSET_RESTYPE	ASSET_RESSUBTYPE	ASSET_LOCLFLD3
Esploro - Asset resource type	Esploro - Asset resource subtype	ALMA - 655 - ILO Thesaurus
publication.bookChapter		book chapter
publication.journalArticle		journal article
publication.report		report
publication.report		country report
teaching.manual		manual
publication.encyclopediaEntry	subtype.backgroundpaper	background paper
publication.encyclopediaEntry	subtype.brief	brief
publication.encyclopediaEntry	subtype.codeofpractice	code of practice
publication.encyclopediaEntry	subtype.guide	guide
publication.encyclopediaEntry	subtype.brief	brief
publication.encyclopediaEntry	subtype.policybrief	policy brief
publication.encyclopediaEntry	subtype.researchbrief	research brief
publication.encyclopediaEntry	subtype.statisticalbrief	statistical brief
publication.encyclopediaEntry	subtype.workingpaper	working paper

Example

Advancing social justice, promoting decent work

Artificial intelligence in human resource management: a challenge for the human-centred agenda?

Authors / Peter Cappelli, Nikolai Rogovsky





July 20

COVID-19 and employment protection policies: A quantitative analysis of the Asia-Pacific region*



Customization

Local fields

- 1. There are 15 local fields
- 2. All fields are included in Analytics
- 3. Fields are non-repeatable
- 4. Fields labels can be customized
- 5. Fields can be used as facets on the portal



How we used them?

- 1. Local field 3 > Asset type
- 2. Local field 4 > Geographic subjects
- 3. Local field 10 > Collections
- 4. Local field 11 > Series
- 5. Local field 12 > Primary concept descriptor
- 6. Local field 13 > Top concept descriptor



Alma – Esploro integration workflows

Local fields to track the status:

- 994 \$a Esploro_YES
- 995 \$a Copied_to_Esploro

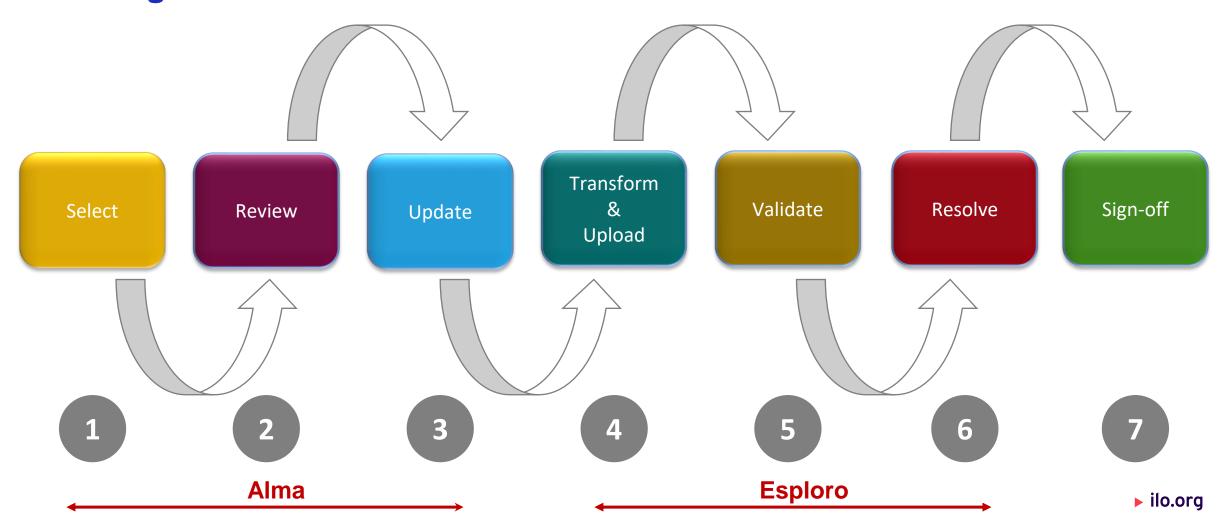






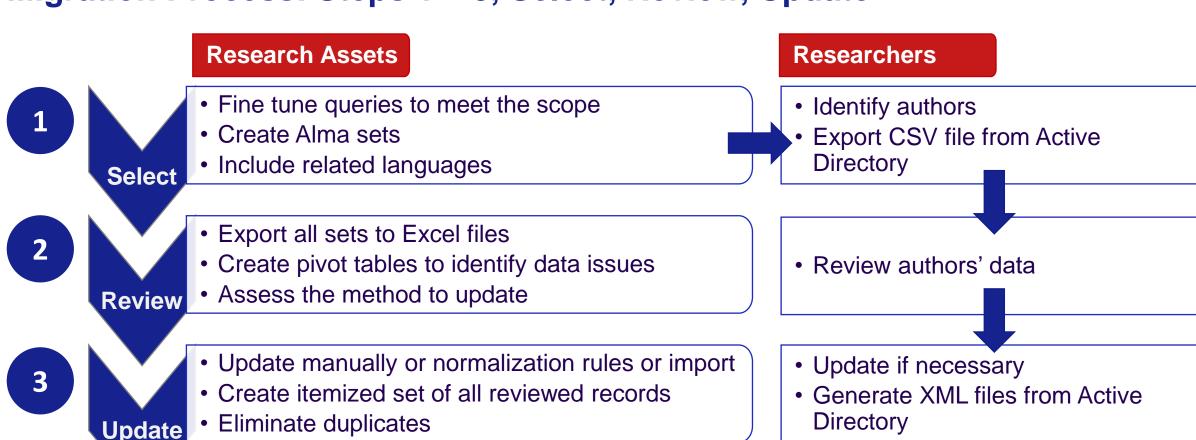


Data migration: to ensure a smooth transition





Migration Process: Steps 1 – 3, Select, Review, Update





Migration Process: Steps 4 – 6, Upload, Validate and Resolve

6 **Transform** Validate Resolve & Upload Duplicate researchers CSV export from Esploro Organization unit structure Link researchers to Alma authority records Pivots to identify general Researchers' data issues & sampling 274 researchers Fix asset types using import Manual review of records Fix data by normalization Research assets 8.299 records

Report issues

Update mapping tables

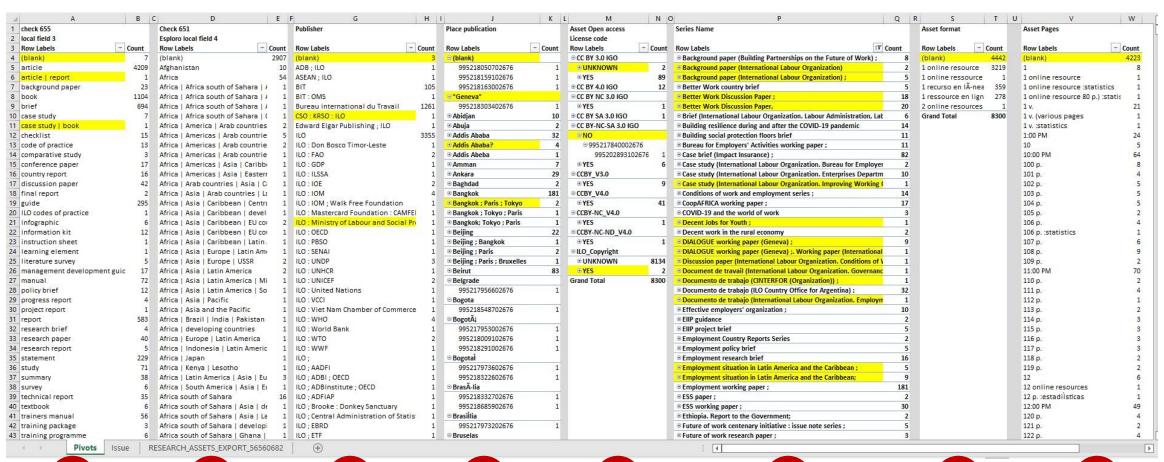
Upload statistics



8,850 files



Example: Pivot tables used to validate the data after the upload in Esploro



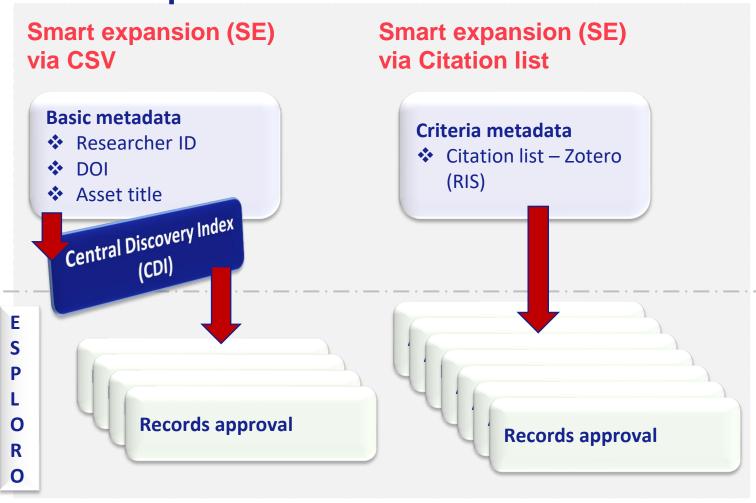
ilo.org

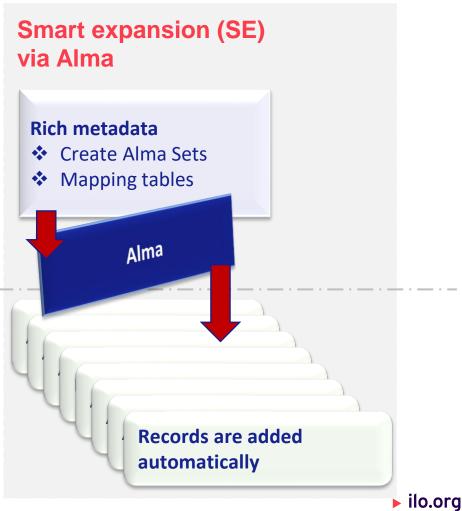


Smart expansion Smart harvest Researchers profiles



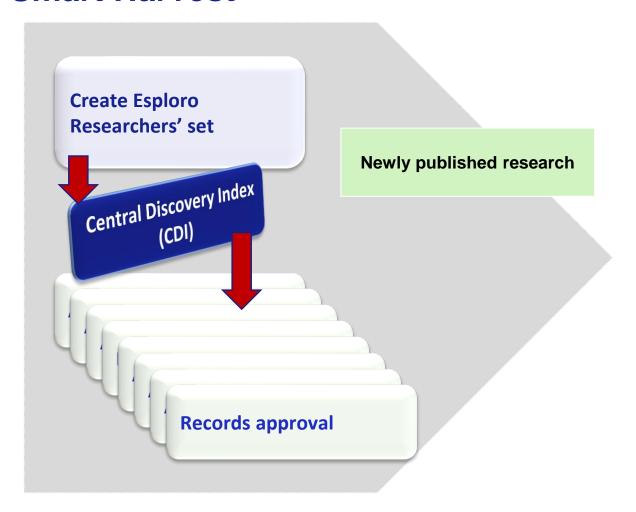
Smart expansion







Smart Harvest



Comments

- 1. Run on ongoing basis via a scheduled job
- 2. Exact researcher names
- 2. Exact researcher names and same area of research
- 3. Lengthy approval process
- 4. Ensure that researchers have an ORCID ID
- 5. Author matching algorithm that uses machine learning techniques
 expect improvement of future runs



How we used Smart Expansion (SE) and Smart Harvest?

1	Issue	Comment	
Approval criteria	Ensure consistent metadataSimplify the approval process	 Author Title Year of publication Language Asset type Journal name / Publisher 	
Smart expansion (CSV & RIS)	 SE (CSV) – published in local journals SE (CSV) – No DOIs SE (RIS) – search & capture metadata SE (RIS) – asset types mapping 	 SE (CSV): quick yet did not capture all our researchers' publications. SE (RIS): capture and standardize the metadata using Zotero 	
Smart Harvest	Lengthy approval process	Encourage researchers to create ORCID ID	
Smart expansion via	 Ensure timely update of Research Rep. DOI activation Metadata updates and files new versions 	 Catalogued titles are tagged Review cataloguing before the run Daily run of the Smart Expansion via Alma process 	



Researchers' Profiles

- ✓ Showcase ILO area's of experise
- ✓ Visibility on areas of ILO research
- ✓ Connect researchers
- ✓ Researchers' bibliographies



Researcher Topic ^

- Labor Economics 4
- Macroeconomics 2
- Trade 2
- Climate Change 1
- Collective Bargaining 1

Show more



Tite Habiyakare Regional Labour Statistician, International Labour Organization

International Migration Labour Force Statistics / Population Change | Age and Sex Structure | Data Collection and Processing



Page 2 of 33 results

Claire Harasty Sr Adviser to ADG, International

@ Poverty | Employment Policy | Ageing

Labour Organization



Dorothea Hoehtker

Sr Researcher, International Labour Organization

@ History | Labour History | ILO history



Phu Huynh Specialist on Employment, International Labour Organization

@ Employment | Labour Markets / Crisis / Garment Sector | Trade | Technology



Aya Jaafar Labour Economist, International

Labour Organization

@ Informality | Youth Employment | Gender | Labour Markets in Crisis and Fragile Contexts



Lawrence Jeff Johnson

International Labour Organization, Deputy Department Director

@ Economics & Development Policy | Employment Policy | Labour Market Information Research & Statistics / Partnerships & External Affairs Communications / Social Protection & Working Conditions / Labour Productivity __ (14 interests)



Kee Beom Kim

Macro-Economic and Employment Policies Specialist

Macroeconomics / Structural Transformation | Employment Diagnostics / Youth Employment



Aristea Koukiadaki

Managing Editor, International Labour Organization

 Comparative Labour Law | Comparative Industrial Relations / Socio-legal and Empirical Legal Research



David Kucera

International Labour Organization, Sr Researcher

@ Structural transformation Economics of gender | Trade | FDI and labour standards / Indicators of labour standards | Informal employment







David Kucera

Sr Economist

Structural transformation | Economics of gender | Trade | FDI and labour standards |

Indicators of labour standards

Show all 6 topics

Overviev

Output

Expertise

David Kucera does policy-oriented research on labour in processes of economic development, much of it focusing on gender. When joining the International Institute for Labour Studies (the precursor to the ILO's Research Department) in 1999, Kucera was asked to develop empirical evidence on the trade and labour standards debate. This led him to develop new indicators of freedom of association and collective bargaining rights, which evolved into SDG indicator 8.8.2 on labour rights. His publications have appeared in a number of peer-reviewed academic journals and books.

Link

CD Research Gate

Education

Economics

PhD, New School for Social Research

Liberal Arts

BA, The Evergreen State College (United States, Olympia) - TESC

All assets (107)

Publication (103)

Global ID

D 0000-0002-9481-2792

More (4)



REVIEW | PEER REVIEWED

The Contest for Value in Global Value Chains: Correcting for Distorted Distribution in the Global Apparel Industry

by Sukti Dasgupta and David Kucera

Published 01/01/2022

Transnational Corporations, 29, 1, 189

Dasgupta and Kucera review The Contest for Value in Global Value Chains: Correcting for Distorted Distribution in the Global Apparel Industry by Lilac Nachum and Yoshiteru Uramoto.

JOURNAL ARTICLE 🍟 PEER REVIEWED

Gender and European Economic Policy: A Survey of the Views of European Economists on Contemporary Economic Policy

by Ann Mari May, Mary G. McGarvey and David Kucera

Published 2018

Kyklos, 71, 1, 162 - 183



BOOK CHAPTER

International Labor Standards and Tripartism

by David Kucera

Published 2021

JOURNAL ARTICLE

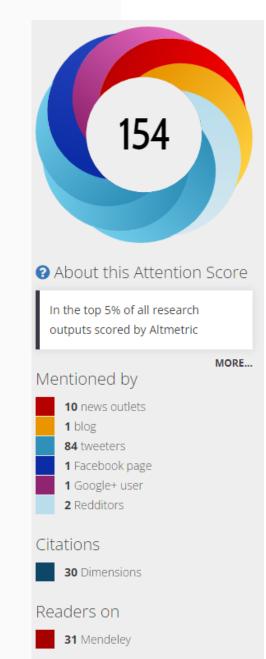
Defeminization, Structural Transformation and Technological Upgrading in Manufacturing

by Sheba Tejani and David Kucera

Published 2021

Development and Change, 52

This article examines gendered employment implications of structural transformation and technological upgrading in manufacturing. It focuses on 14 countries that relied heavily on exports of labour-intensive and assembly industries that have long provided strategic entry points onto global marticle accounting decomposition methods to identify the drivers of changes in female shares Show more









Process improvement

- **✓** Harmonize the E2E internal publications processes
- **✓** Enhance the cataloguing process
- ✓ Enhance the integration with active directory
- **✓** Optimize the research repository website



Develop new analytics reports and dashboards to

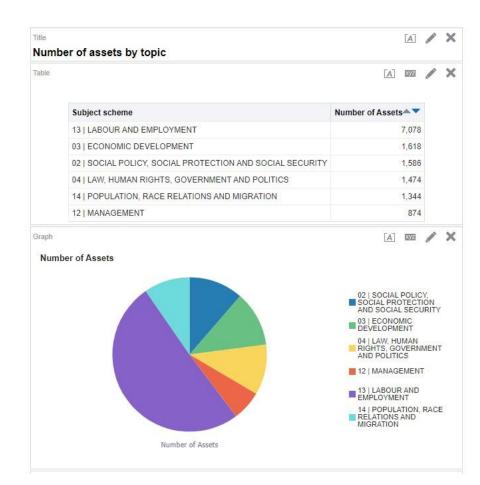
answer questions such as

How many publications we have about social protection?

At which journals our researchers publish their work?

Most covered primary topics? Least covered primary topics?

How many research collaborations between HQ and the Field?









What did this look like from the Esploro team side?

How did it start?

- Creating Esploro assets from Alma records was planned since the early days of Esploro, however based on priorities it was not developed.
- In the ILO instance, due to the workflows in place, this feature was not just desired, it was essential to being able to go live.
- Therefore, we developed a dedicated normalization from the ILO MARC format to Esploro, as part of the implementation process, during Smart Migration.
- We also set up a similar process using Smart Expansion, with Alma as the source, to enable ongoing asset creation.

1: Smart Migration [what you have]

Migrating outputs from existing repositories:

Automated author matching & deduplication

Creating relationships to other entities (Authors - Researchers - Academic Units)

2: Smart Expansion [what you know]

Adding & enhancing known outputs from different sources, such as:

Ex Libris Central Discovery Inde (CDI)

Researcher Publication List

3: Smart Harvesting [what you're missing]

Finding and adding new publications using a scheduled exploratory job:

Searching in Ex Libris Central Discovery Index (CDI)

Matching outputs to researchers

Creating and enhancing records

Powered by an Author Matching Al Algorithm



What did this look like from the Esploro team side?

What's next?

- Leveraging the work done for ILO, we are now developing a generic version of this feature that can benefit all Alma-Esploro customers.
- The feature will be configurable to some extent, allowing customers to adjust it for their needs. This is planned for e/o 2023.
- In some cases a more tailor-made normalization may be requested – that will be available via a paid service.



Summary & questions

International Labour Organization - Research Portal (ilo.org)