

ExLibris
Part of **Clarivate**

IGOLU
International Group of Ex Libris Users

Rapido Product Update

Judith Fraenkel
Director of Product Management

Agenda



The power of resource sharing



A look into the present



Customer Success



A look into the future



Q & A



The Power of Resource Sharing

A Community Strategy

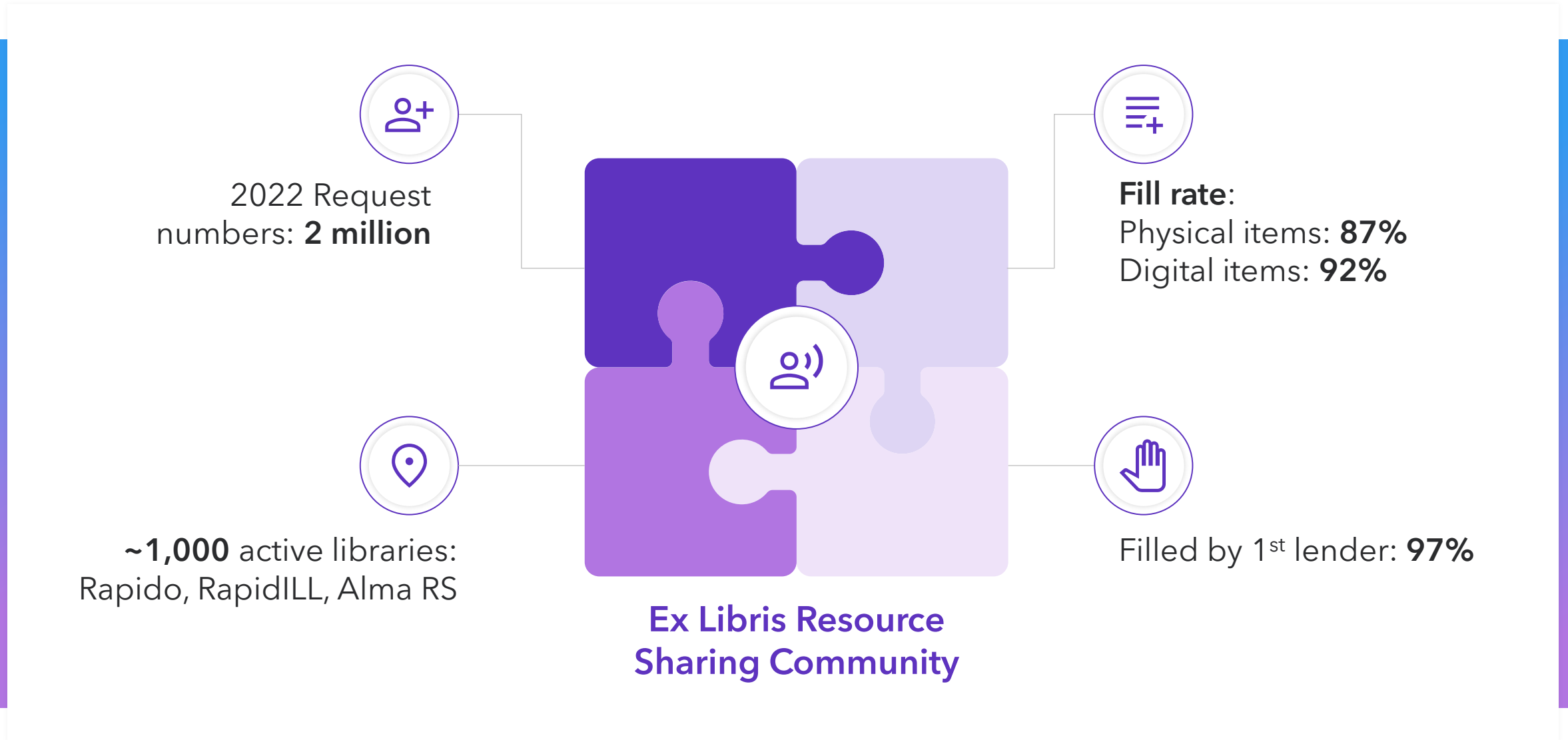


*We're trying to move away from a 'just in case' scenario with regards to our collection to a 'just in time' scenario. We have been trying to reduce our print collections and increase our electronic collections. Resource sharing really fits in with that vision. **We don't have to have everything in our collection,** but we endeavor to be able to get anything that anyone wants as quickly as possible. It's our philosophy.*

- Sarah Fredline
University Librarian, Bond University

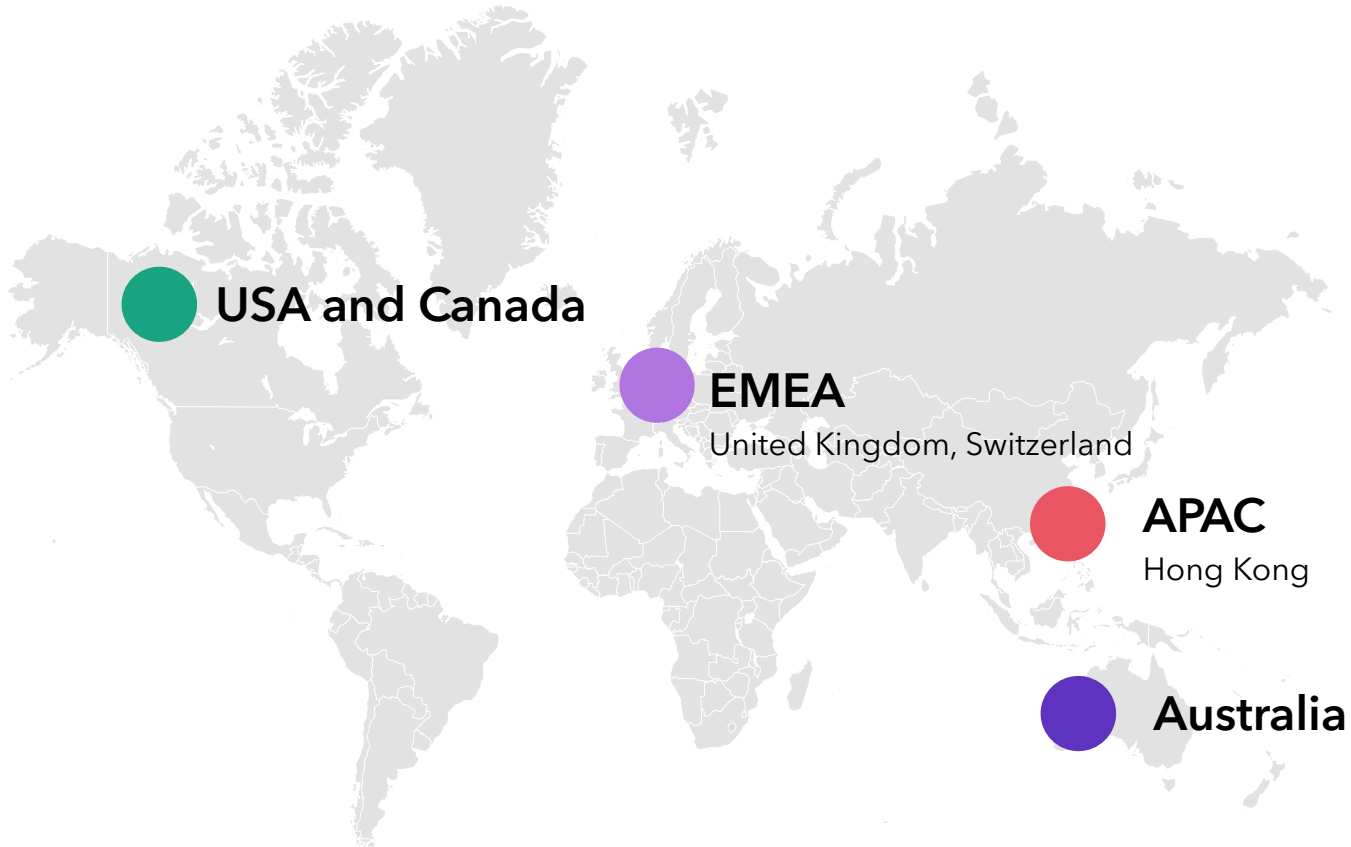


Resource Sharing Community



The Rapido Global Community

108 Live Libraries



A Growing Collective Collection

Some Rapido Numbers

108

Live Rapido
customers

51

Pods

660

Digital partners
including RapidILL
community

166,000

Physical borrowing
requests in 2022

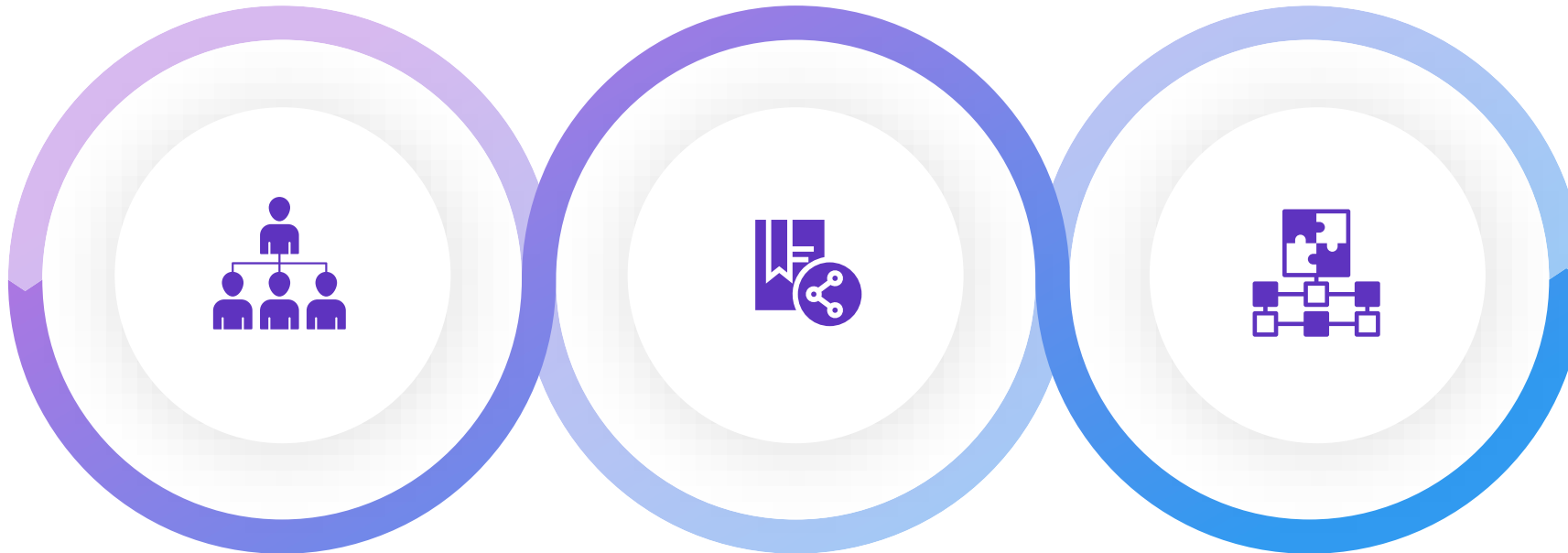
570,000

Digital borrowing
requests in 2022

Rapido at the Core

Personalize

Provide an intuitive and personalized experience to make resources easily accessible



Connect

Unlock global and equitable collaboration to expand your collection

Optimize

Let the system handle the request volumes for you

Rapido Channels and Activities



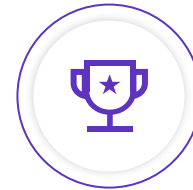
Rapido working group



Rapido monthly webinars



NERS voting process



Customer Success

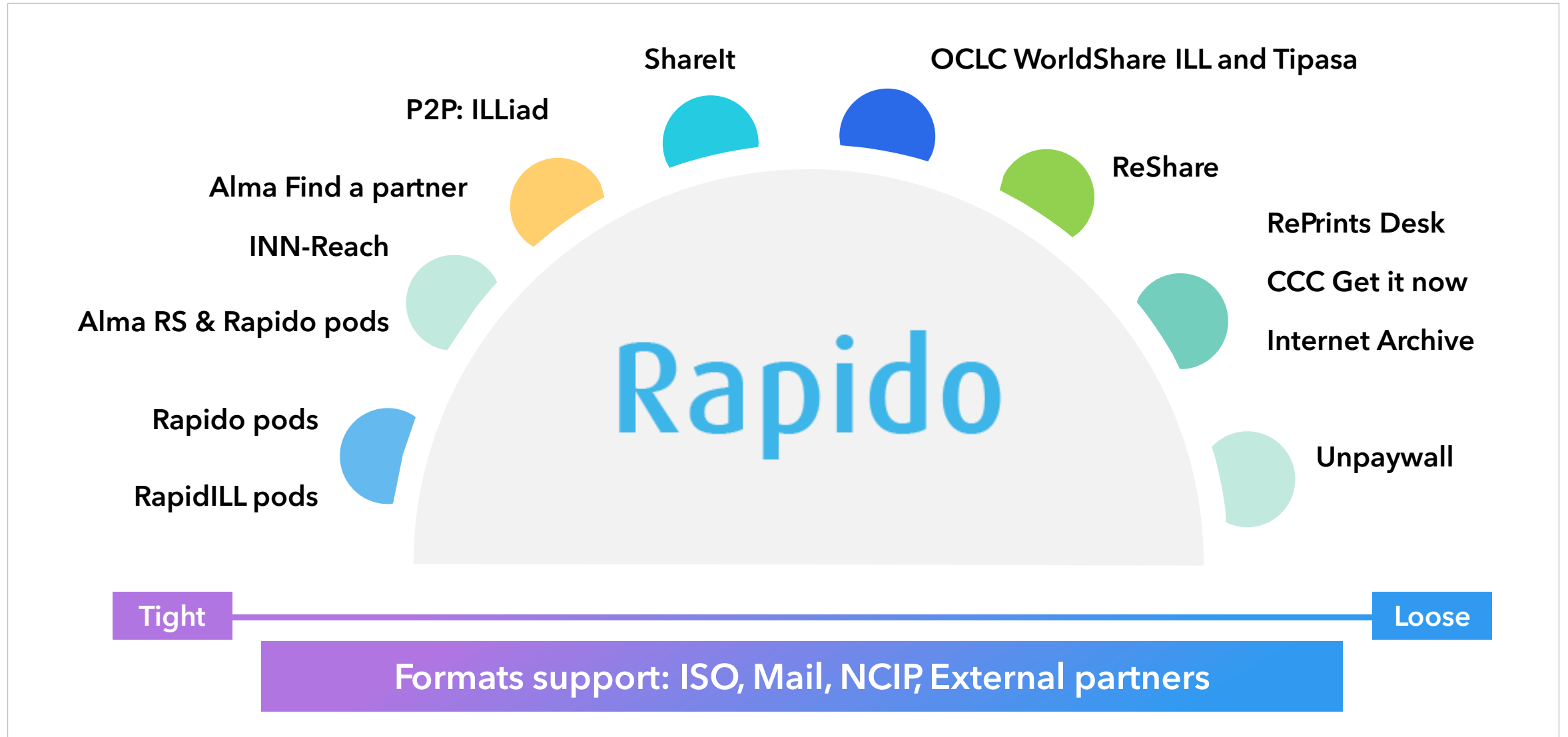


Rapido Idea Exchange



Rapido roadmap

Flexible Ecosystem



The Ex Libris Resource Sharing Directory

Exlibris Resource Sharing Directory



Help make resource sharing open and accessible by joining the Exlibris Resource Sharing Directory!

Any Alma library can easily opt into the directory. Being in the directory lets other Alma institutions know how they can interact with you regardless of either of your preferred resource sharing platform.



How do I opt-in?

Set up is done in Alma and is a very simple process taking a few minutes.

The set up consists of letting people know who you are, where to find you and what you are able to loan.

How Rapido Libraries Work with Alma Partners

Per requested resource, Rapido can offer a dynamic list of partners based on the Ex Libris Resource Sharing Directory

Borrowing Request

Hemingway on hunting
ISBN: 1585743712
Created borrowing request

Potential Lenders (5)

Directory: All Location: All Create Rota

	Name	Location	Lending Terms	Cost	Requestable	Available	Directory
1	<input checked="" type="checkbox"/> University of New Hampshire - Resource Sharing Library	United States	Delivered in 1 days keep for 20 days	0.0 USD	Unknown	Unknown	Yes
2	<input type="checkbox"/> Rollins College - Rollins	United States	Delivered in 10 days keep for 90 days	0.0 USD	Unknown	Unknown	Yes
3	<input type="checkbox"/> Finger Lakes Community College	United States	Unknown	Unknown	Unknown	Unknown	No
4	<input type="checkbox"/> University of the Incarnate Word	Unknown	Unknown	Unknown	Unknown	Unknown	No
5	<input type="checkbox"/> Dalton State College - Derrell C. Roberts Library	Unknown	Delivered in 7 days keep for 50 days	0.0 USD	Yes	Yes	Yes

Edit **...**

- View local resources
- Duplicate
- Send query to patron
- Receive
- General message
- Status Query
- Assign to
- Purchase request
- Upload file from partner
- Find partners ←

Easy Resource Sharing

Data Sharing Profile

RESOURCE SHARING

Confirm making holdings information of my institution searchable and visible to other Alma and Rapido institutions for purposes of availability and requestability of items for resource sharing. This could provide an opportunity for your institution to establish new resource sharing partnerships and networks with other institutions that agree to do so. Allowing your institution's holdings information to be shared for this purpose does not mean that your institution is required to allow resource sharing with any other institutions. None of your users' personal data is used. *

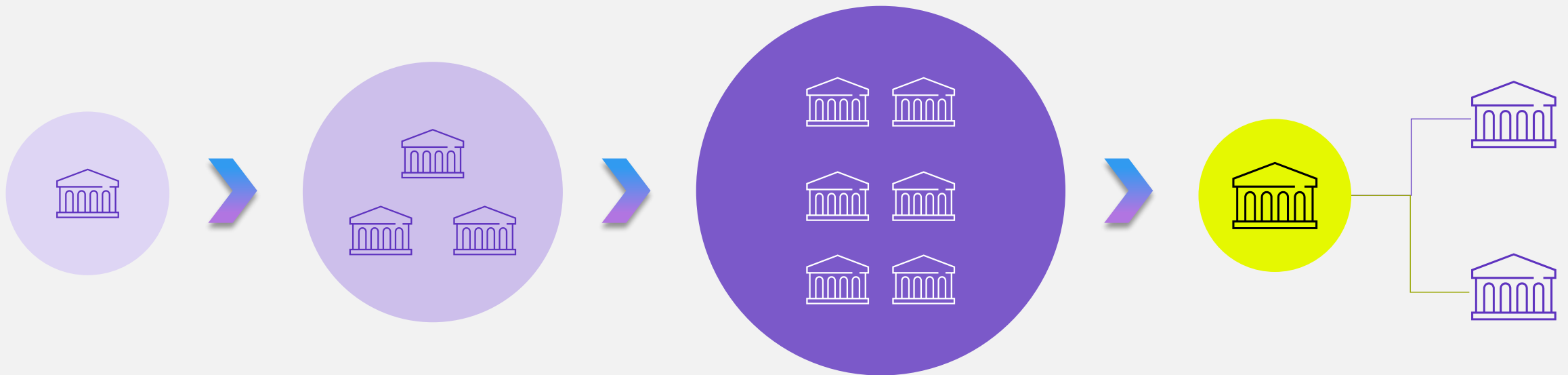
Yes No



A Look into the Present

Rapido is

- A connected community and a global shared collection
- Integrated with other systems
- A network beyond other Rapido libraries directly connecting to peer to peer, ISO, email, ALA partners, The British Library and more





Personalize

- Library staff fine tune their use of Rapido with their use of sets, alerts, labels, mediation rules, and copyright rules

- Use display logic rules and configurations to customize the request experience by user group



- Patron account shows all requests and loans in one place

Locally Owned Items for Local Users

Filling a Request Locally

For active, digital requests, use the **Fill locally** action to manually fill a digital request that is readily available.

Note Fill locally is also available for libraries that are closed for lending.

9	<input type="checkbox"/>	 Art and text / NGRS INST 01 Inst - Resource Sharing Library 🕒 Request sent to partner	Requested: Book Chapter (Digital) ISBN: 9781906155650 Requester: Staff, Ex Libris Created: 12/16/2021 01:36:27 PST External identifier: 01NGRS0001988	<input type="checkbox"/>	View local resources Cancel Duplicate Send query to patron Receive Reject Recalculate partner General message Status Query Reassign Purchase request Upload file for existing partner
10	<input type="checkbox"/>	 LA artland : contemporary art from Los Angeles / by Kraus, Chris. NGRS INST 03 Inst - Resource Sharing Library (Community) 🕒 Request sent to partner	Requested: Book (Physical) ISBN: 1904772307 (pbk.) Requester: Staff, Ex Libris Created: 12/16/2021 24:55:34 PST	<input type="checkbox"/>	Upload file Create lending request Fill locally ▶

Fill locally - Upload file

Seamlessly in lending workflows or manually on the borrowing request

Manage Borrowing with Mediation

Mediation rules are a tool to allow staff to review and act on requests prior to the request going to a lender

ExLibris Configuring: Yoel Inst. for Advanced Studies in Library and Info Science

Borrowing Mediation Setup

Cancel Save

Name * **Requests created from blank form**

Description

Created By **Staff, Ex Libris** Created On **10/Nov/2021**

Updated By **Staff, Ex Libris** Updated On **23/Mar/2022**

Input Parameters

Name	Operator	Value	
1 Labels	Not In List	blank_form_reviewed	...
2 Request Created from Blank Form	=	Yes	...

Output Parameters

Labels **blank_form** Action

Copyright Rules

Configuring: Yoel Inst. for Advanced Studies in Library and Info Science ▾

Borrowing Copyright Setup

Cancel Save

Name * **Number of requests per user rule**

Description

Created By **Staff, Ex Libris** Created On **12/Sep/2021**

Updated By **Staff, Ex Libris** Updated On **23/Feb/2023**

Input Parameters

+ Add Parameter ↻ ⚙

Name	Operator	Value	
1 Time Span (In Months) Since Request Date	Less than	12	⋮
2 Number of Requests Per User for Specific Resource	Greater than	1	⋮

Borrowing Copyright Setup

COPYRIGHT CLEARANCE PROCESSING

Copyright Clearance Labels **multiple_requests** ⓧ

Copyright Clearance Management

Automatically approved

Blocks digitization workflow

Name

Look-up or select


- Number of Requests Per User for Specific Resource
- Number of Requests in Calendar Year
- Request Type
- Time Span (In Months) Since Request Date
- Total Copyright Work Percentage
- Years Since Publication Date

Create based on various parameters, with custom labels, and have the system automatically labelled or stopped for review


Known Offers for Library Users

Title	Proceedings, Sixth International Conference on Tools with Artificial Intelligence: November 6-9, 1994, New Orleans, Louisiana
Creator	State University of New York at Binghamton > IEEE Computer Society >
Subject	Artificial intelligence > Data processing >
Description	Includes bibliographical references and index.
Publisher	Los Alamitos, Calif: IEEE Computer Society Press
Creation Date	1994


Tags

 ADD YOUR OWN TAGS 2

Get it from other locations


**Get a physical copy**
Delivered in **5 Days**
Keep for 112 days
GET IT

OR

**Only need a chapter?**
Delivered in **24 Hours**
by email
GET IT

Get it from other locations

The request was successfully submitted

**Get a digital copy**
Delivered in **24 Hours**
by email
GET IT

Transparency for Library Users

26 Ebola / Science (American Association for the Advancement of Science)
Halloran, M Elizabeth ; Vespignani, Alessandro ; Bharti, Nita ; Feldstein, Leora R ; Alexander, K A ; Ferrari, Matthew ; Shaman, Jeffrey ; Drake, John M ; Porco, Travis ; Eisenberg, Joseph N S ; Del Valle, Sara Y ; Lofgren, Eric ; Scarpino, Samuel V ; Eisenberg, Marisa C ; Gao, Daozhou ; Hyman, James M ; Eubank, Stephen ; Longini, Jr, Ira M

Article (Digital)

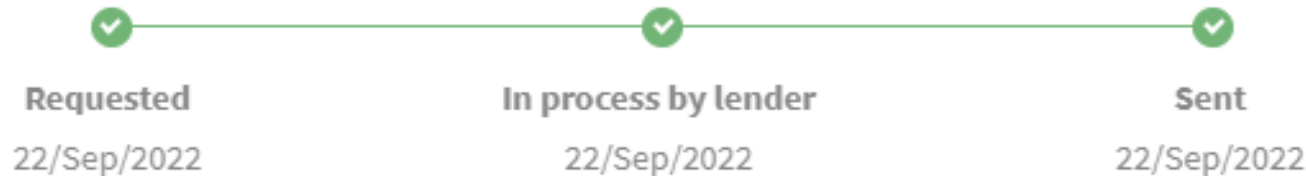
Publication date: 2014-10-24

Pages: 433 - 433

RESOURCE SHARING. Sent
Estimated delivery: 23/Sep/2022
Request Id: 19573919

The maximum number of views of the resource is: 4
Current number of views: 2
Download expiry: 22/Oct/2022

 DOWNLOAD





Optimize

- Borrowing at the point of need on their institutional Discovery system
- Use of pods moves requests automatically through priority partners without needing staff time
- Handle more lending and borrowing requests with fewer resources
- Out of the box analytics for your assessments and measurements

Monthly Rapido Releases

The screenshot displays the ExLibris Knowledge Center interface. At the top left is the ExLibris logo with the tagline 'Part of Clarivate'. On the top right, there are three buttons: 'More Sites', 'System Status', and 'Submit a Case'. Below the logo is a search bar with the placeholder text 'Search under current path' and a magnifying glass icon. To the right of the search bar is a blue button labeled 'Rapido'. Below the search bar is a breadcrumb trail: 'Home » Rapido'. The main content area features three large cards. The first card, 'Product Documentation', includes a document icon and the text 'Access the latest documentation for Ex Libris products'. The second card, 'Release Notes', includes a megaphone icon and the text 'Stay informed about the features and capabilities included in each product release'. The third card is a blue sidebar containing a list of links: 'Rapido Essentials', 'Extended Training', and 'Rapido Monthly Webinars' (which is highlighted with a red border). Below these links is a 'Show all topics' button and a short paragraph of text.



Customer Success



Connect

- Customer Success meetings begin after the implementation experience ends

- Meet regularly to ensure success

- One on one or bring the whole team



Personalize

- Understand the context of your Rapido use
- Work through your questions
- Build your knowledge
- Address your needs with existing functionality
- Discuss to define the goals of your institution
- Support your use of analytics to measure your goals and success



Optimize

- Support your definition of success

- Review day-to-day workflows together to highlight any opportunities for a library to align their work with their goals

- Stay current on items from releases to maximize the use of Rapido

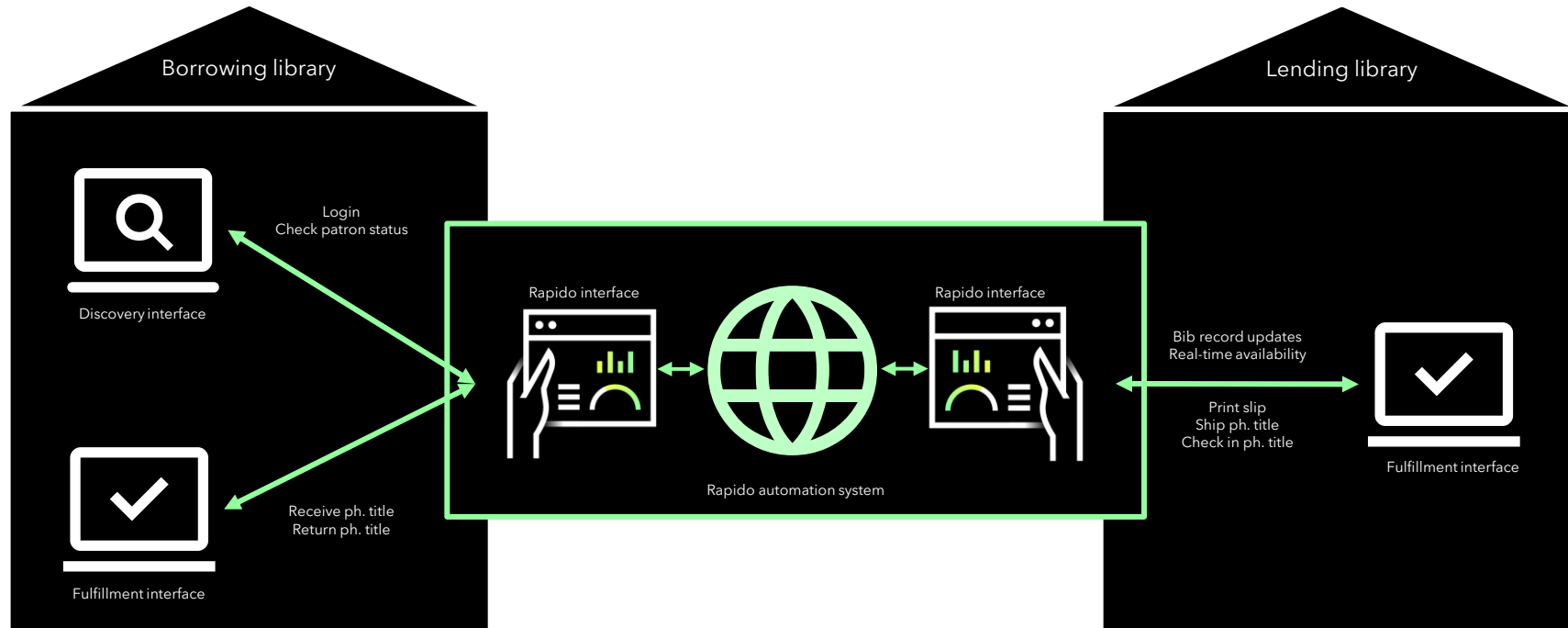


A Look into the Future

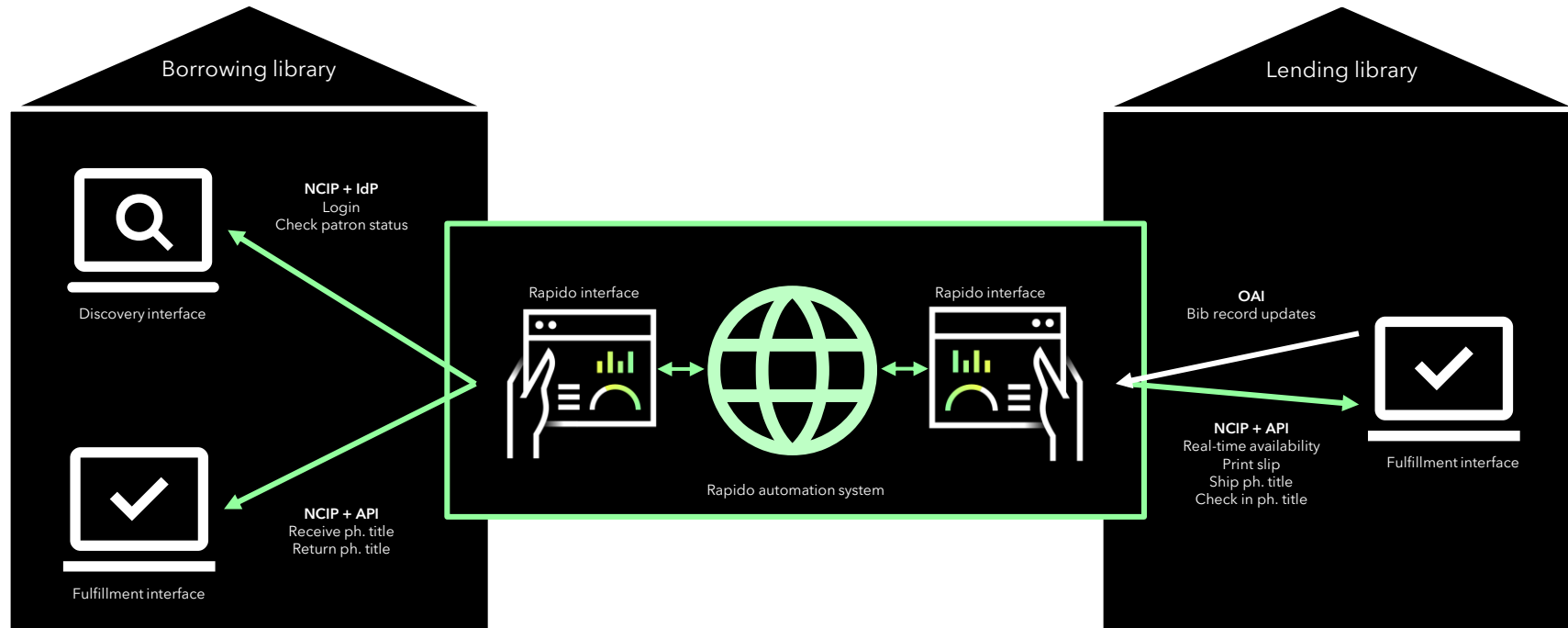
Coming in 2024: Rapido Available for Different Library Systems



Standard Rapido-integrated ILS workflow



Standard Rapido-integrated ILS workflow





Connect

- Workflows for **net lending** institutions, enabling them to lend a high volume of resources for different types of borrowers such as libraries, organizations and independent researchers without dependencies on requiring an ILS from this borrower and making existing workflows as efficient as possible



Linda Hall Library

SCIENCE. ENGINEERING & TECHNOLOGY—INFORMATION FOR THE WORLD.



- Easy creation of new networks and partnerships
 - Automation of peer-to-peer processes (such as automatic creation of partners)
 - Opening the Resource Sharing Directory for any institution to contribute partner information and ability to identify potential partners for resource sharing
 - Enhancing our current integrations with other systems and adding new integrations



Personalize

- Enhancement and development to make the Rapido Title Index more exact, such as enabling institutions to control records displayed

- Enable institutions to report on records that have incorrect metadata

- Removing resources from Discovery that are not suitable for resource sharing

- New Rapido tiles for specific resources such as newspapers



Optimize

- eBook resource sharing, making resource sharing sustainable and optimal

- eBook optimized workflows, automated both for lending and borrowing institutions

- Increase visibility to staff; view in Rapido the offers displayed to users via Discovery

- Making it easier to customize letters and slips

Resource Sharing Community Platform - <https://ill.circle.so>

The screenshot displays the user interface of the Inter-Library Loan community platform. On the left is a navigation sidebar with the following items: Search, Getting Started, Home (selected), Notifications, Direct Messages, Members, Courses (with a 'New' badge), Topics (expanded to show: Welcome to ILL online, ILL News, Conference Announcements, Conference Content, Products and Tools (with a '17' badge), Policy, Copyright, Professional Development), and Vendor Spotlight (with an 'Add space' button). The main content area shows a post by 'summer steele' from 8 days ago, titled 'Save the Date & Call for Proposals: 2023 NWILL Conference'. The post text includes: 'Greetings!', 'Save the date: The Northwest Interlibrary Loan and Resource Sharing Conference Planning Committee is organizing a virtual conference to be held September 21-22, 2023.', and 'Interested in presenting? The Planning Committee is accepting presentation proposals through Monday, May 1st at 12 p.m. (noon) PDT. ... See more'. On the right side, there are options to 'Setup a payroll' and 'Invite your first members', and a 'Trending Posts' section featuring the same conference announcement post.



Questions?



Thank you!

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