



SLSP
Swiss Library
Service Platform

swisscovery's usability, what a discovery!

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12.09.2023





background

swisscovery



Help

New Search

Collection
swisscovery



Sign in

DE FR IT

EN

Search

swisscovery



Advanced Search

swisscovery

The national platform that brings together scientific information from around [490 libraries in Switzerland](#).

Sign in to profit from our services such as:

- Use e-media licensed by your library and access free titles
- Request books from libraries
- Manage your account, your loans and your requests



Ask for a resource

To know more about the different request options, please consult this [guide](#).

What you can find



Registration

To become a swisscovery user

swisscovery plus



swisscovery

The main swisscovery website interface features a dark blue header with the logo and navigation links like 'Help', 'New Search', and 'Collection swisscovery'. Below the header is a search bar with a microphone icon and an 'Advanced Search' button. The main content area includes a welcome message, a video player, and several informational boxes: 'Ask for a resource', 'What you can find', and 'Registration'. A 'swisscovery plus' banner is visible at the bottom.

The swisscovery SFUVET interface has a light green header with the logo and navigation links. It features a search bar and a main content area with a 'What you can find' section. A red banner highlights 'For SFUVET students: Access to electronic media has been'.

The swisscovery IHEID interface has a red header with the logo and navigation links. It features a search bar and a main content area with a 'Bienvenue sur swisscovery IHEID' section. A red banner highlights 'Rechercher'.

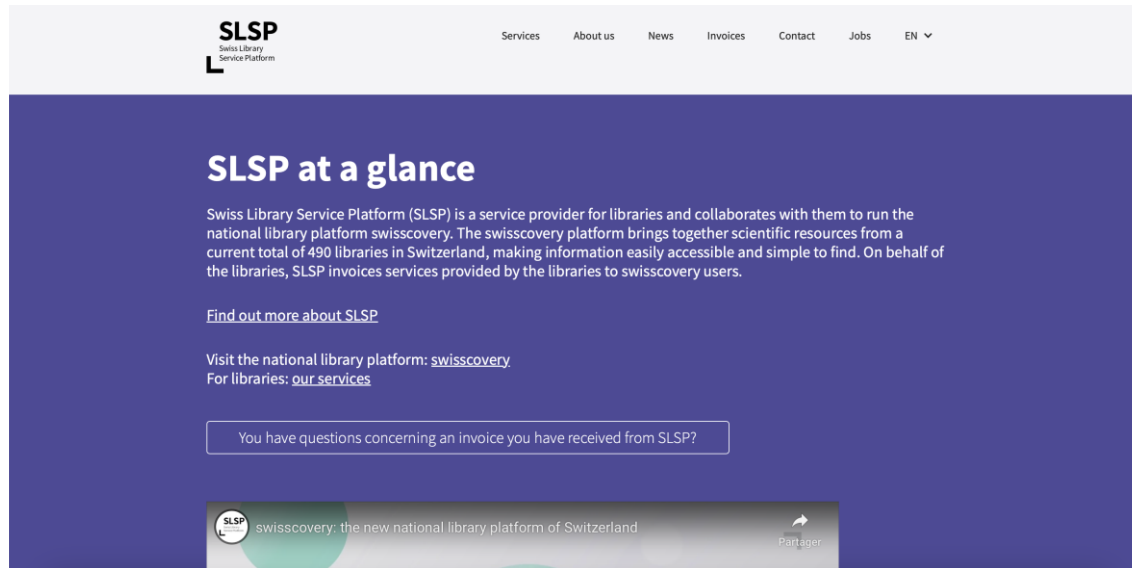
The swisscovery UNIGE interface has a pink header with the logo and navigation links. It features a search bar and a main content area with a 'Bienvenue sur swisscovery UNIGE' section. A red banner highlights 'Rechercher'.

The Lib4RI interface has a green header with the logo and navigation links. It features a search bar and a main content area with a 'Boîte à outils' section. A red banner highlights 'Rechercher'.

The Pädagogische Hochschulbibliothek Zürich interface has a blue header with the logo and navigation links. It features a search bar and a main content area with an 'E-Ressourcen' section.



the Study



[Swiss Library Service Platform \(SLSP\)](#)



[Swiss Institute for Information Science \(SII\)](#)



1. heuristic Evaluation

Analyze swisscovery through heuristic evaluation to detect potential usage problems

Evaluation period: 26.09.-14.10.2022

Research Method:

Heuristic evaluation based on 10 usability heuristics for user interface design according to Jakob Nielsen.
Independent analysis by two User Experience Experts. Systematic evaluation along defined use cases.



2. quantitative Survey

Conduct quantitative online survey using standardized questionnaire

Evaluation period: 19.12. until 27.01.2023

Research Method:

- Online survey, survey implemented with LimeSurvey
- Access to the survey with a link on views of 15 institution instances as well as on the main swisscovery page

Response rate (patrons): N = 603

- After data cleaning, 591 data sets were considered for evaluation
- Qualitative feedback: 957 coded statements



3. usability Tests and Qualitative Interviews

Observe patrons while they interact with swisscovery

Evaluation period: 18.04. - 26.04.2023

Research Method:

Remote Usability Tests & Interviews in German and French

Walkthrough with moderation by an expert with a semi-structured guideline

Duration approx. 1 h

Recording via Webex: image, sound and screen (share)



3. usability Tests and Qualitative Interviews

Observe patrons while they interact with swisscovery

Target group:

Students, 18 to 29 years old

Participants:

Female: 8

Male: 3

Followed Study Programms:

Psychology - History & Sociology - Classical Studies - Computational and Data Science - Health & Science- Landscape architecture - French - Anthropology

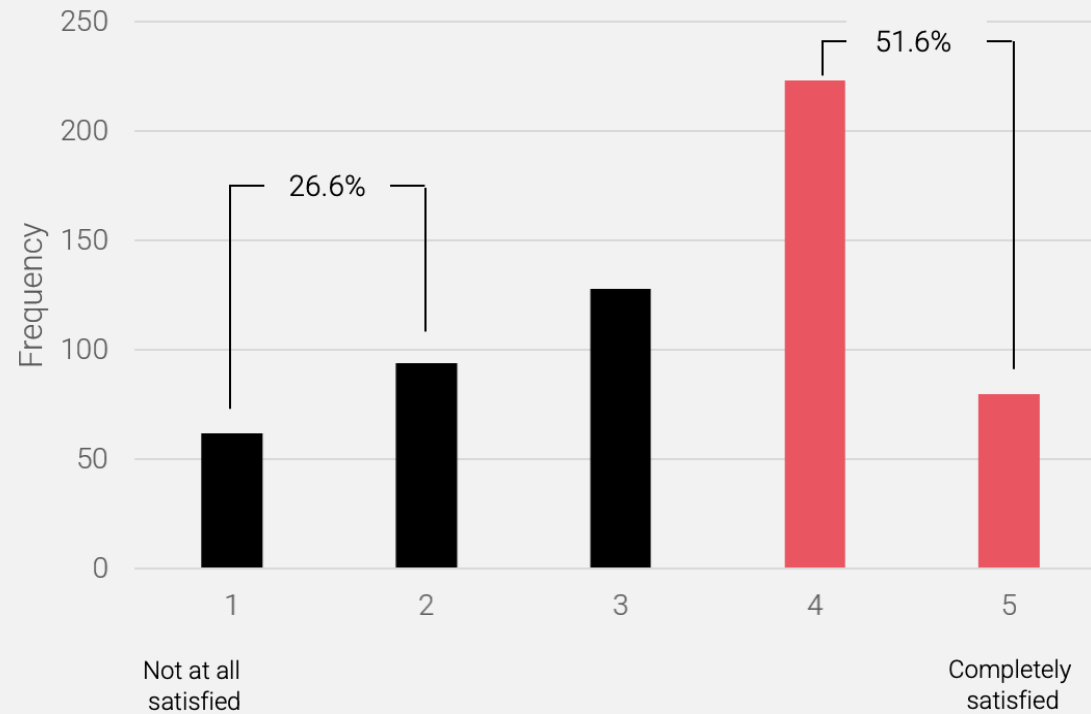


key Findings

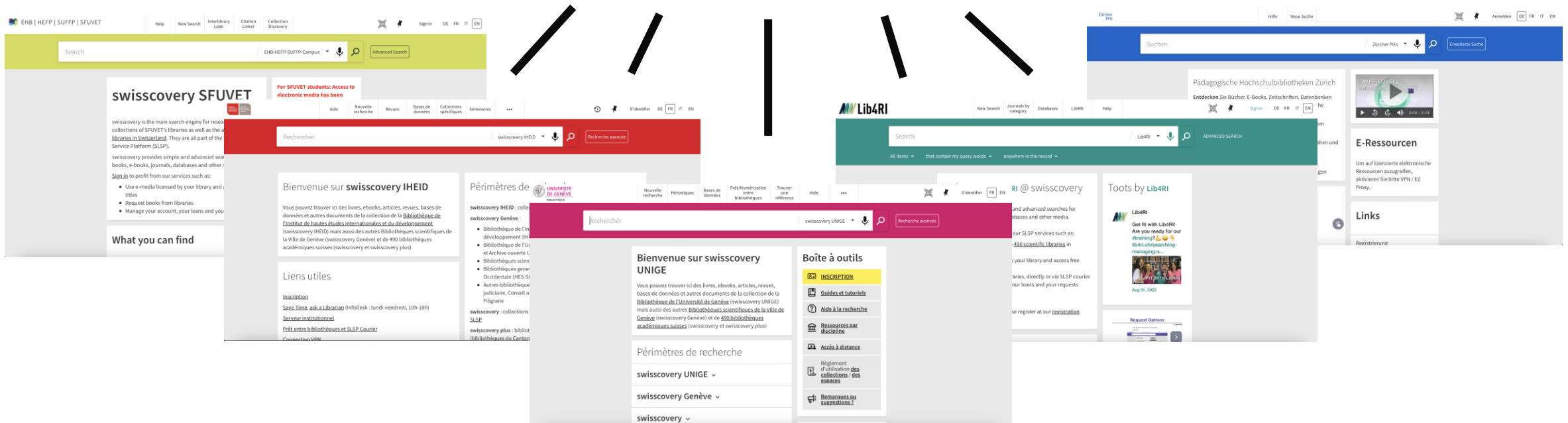
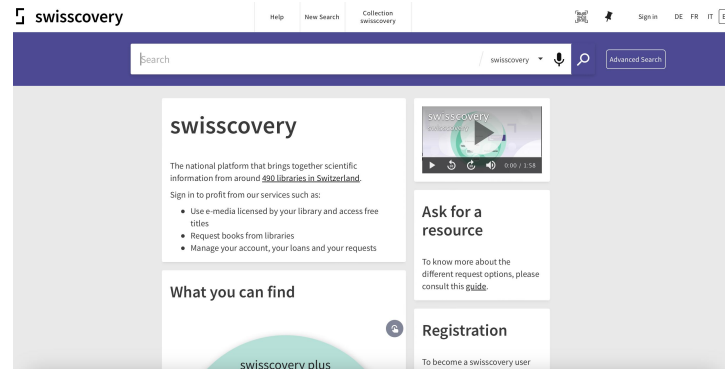


overall Satisfaction

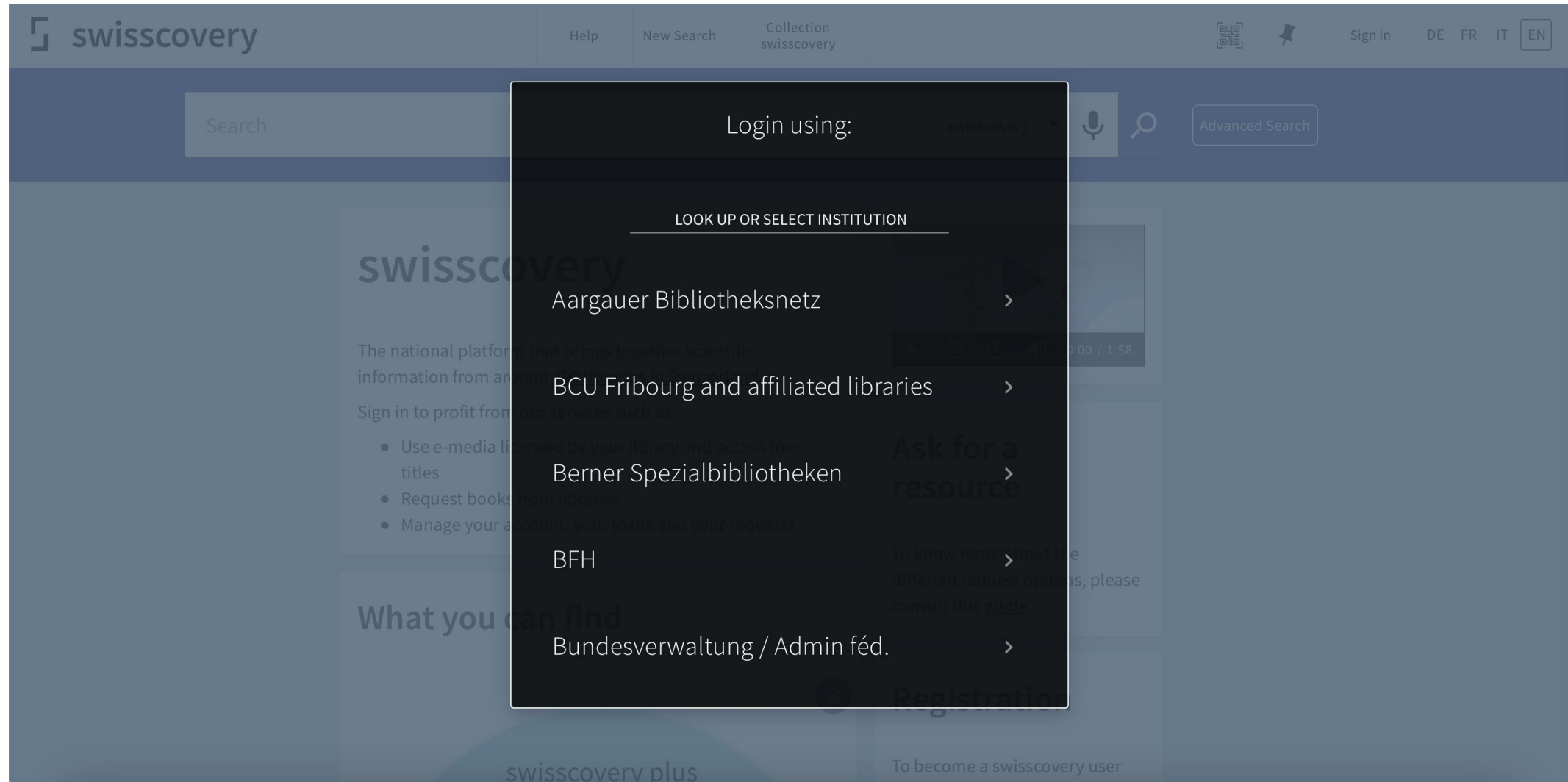
How satisfied are you with swisscovery in general? (n=507)



Overall Architecture



Login



The screenshot shows the swisscovery website interface. At the top, there is a navigation bar with the swisscovery logo, a search bar, and links for Help, New Search, and Collection swisscovery. On the right side of the navigation bar, there are icons for QR code, a location pin, and language options (Sign in, DE, FR, IT, EN). Below the navigation bar, there is a large search bar with a microphone icon and an Advanced Search button. A modal window is open in the center of the screen, titled "Login using:". Below the title, there is a section labeled "LOOK UP OR SELECT INSTITUTION" with a horizontal line underneath. The modal lists several institutions, each with a right-pointing arrow:

- Aargauer Bibliotheksnetz
- BCU Fribourg and affiliated libraries
- Berner Spezialbibliotheken
- BFH
- Bundesverwaltung / Admin féd.

The background of the website is dimmed, showing the main content area with the swisscovery logo and a list of services. At the bottom of the page, there is a footer with the text "swisscovery plus" and "To become a swisscovery user".



simple Search



Search

swisscovery



Advanced Search

swisscovery

The national platform that brings together scientific information from around [490 libraries in Switzerland](#).

Sign in to profit from our services such as:

- Use e-media licensed by your library and access free titles
- Request books from libraries
- Manage your account, your loans and your requests



Ask for a resource

To know more about the different request options, please consult this [guide](#).

What you can find



swisscovery plus

Registration

To become a swisscovery user

advanced Search



SEARCH CRITERIA

Search in: swisscovery swisscovery plus swisscovery without CDI

Search filters

Anywhere contains Enter a search term

AND Anywhere contains Enter a search term

+ Add a new line Clear

Resource type

All resource types

Language

Any language

Start Date:

Day Month Start Year

End Date:

Day Month End Year

→ Anywhere contains _____ AND Anywhere contains _____

Search

Simple Search



advanced Search



SUCHKRITERIEN

Suche in: swisscovery swisscovery plus swisscovery ohne CDI

Suchfilter

Urheber_in enthält Suchbegriff eingeben

UND Überall enthält Suchbegriff eingeben

+ Neue Zeile hinzufügen Löschen

→ Urheber_in enthält ____ UND Überall enthält ____

Ressourcentyp

Alle Ressourcentypen

Sprache

Alle Sprachen

Startdatum:

Tag Monat Jahr von

Enddatum:

Tag Monat Jahr bis

Einfache Suche

Suche

advanced Search



SEARCH CRITERIA

Search in: swisscovery swisscovery plus swisscovery without CDI

Search filters

Author ▼ contains ▼ **Franz Kronthaler**

AND ▼ Subject ▼ contains ▼ **Statistics**

AND ▼ Classifications ▼ contains ▼ **English**

+ Add a new line Clear

Resource type

All resource types ▼

Language

Any language ▼

Start Date:

Day ▼ Month ▼ Start Year

End Date:

Day ▼ Month ▼ End Year

Simple Search

→ Author contains **Franz Kronthaler** AND Subject contains **Statistics** AND Classifications contains **English**

Search

advanced Search



SEARCH CRITERIA

Search in: swisscovery swisscovery plus swisscovery without CDI

Search filters

Anywhere contains Enter a search term

AND Anywhere contains Enter a search term

+ Add a new line Clear

Resource type

All resource types

Language

Any language

Start Date:

Day Month Start Year

End Date:

Day Month End Year

→ Anywhere contains _____ AND Anywhere contains _____

Search

Simple Search



advanced Search

swisscovery

Help New Search Collection swisscovery

Sign in DE FR IT EN

SEARCH CRITERIA

Search in: swisscovery swisscovery plus swisscovery without CDI

Search filters

Anywhere contains **statistics**

AND Anywhere contains Enter a search term

+ Add a new line Clear

Resource type

All resource types

Language

Any language

Start Date:

Day Month Start Year

End Date:

Day Month End Year

→ Anywhere contains **statistics** AND Anywhere contains _____

Simple Search

Search



brief Display



Leuven Belgium



swisscovery ▾



Advanced Search

Tweak your results

Search in full-text (CDI)

Sort by Relevance ▾

Show only ^

Available in swisscovery libraries

Online

Online - Open Access

Peer-reviewed

Ville de Genève ^

Bibliothèque de Genève (65)

Bibliothèque d'art et
d'archéologie (30)

Muséum d'histoire naturelle -
Fermé pour travaux jusqu'en
2025 (7)

Show More

swisscovery Libraries ^

0 selected PAGE 1 1-10 of 57,121 results ▾ Save query

1



BOOK

Photochemistry, 7 : : plenary lectures presented at the seventh Symposium on Photochemistry, Leuven, Belgium, 24-28 July 1978

Symposium on Photochemistry (7th : 1978 : Leuven, Belgium)

Oxford, England : : Pergamon Press,

1979.; ©1979

Check for available services >



2



BOOK

Logic program synthesis and transformation : : 7th international workshop, LOPSTR'97, Leuven, Belgium, July 10-12, 1997 : proceedings

International Workshop on Logic Program Synthesis and Transformation

Berlin : : Springer,

1st ed. 1998.; 1998.

Check for available services >



3



BOOK

Advances in Intelligent Data Analysis XIII : 13th International Symposium, IDA 2014, Leuven, Belgium, October 30 -- November 1, 2014. Proceedings

International Symposium on Intelligent Data Analysis (13th : 2014 : Leuven, Belgium)

Cham : : Springer International Publishing : ; Imprint: Springer,



facets

swisscovery

Leuven Belgiur

Tweak your results

Search in full-text (CDI)

Sort by Relevance ▾

Show only ^

- Available in swisscovery libraries
- Online
- Online - Open Access
- Peer-reviewed

Ville de Genève ^

- Bibliothèque de Genève (65)
- Bibliothèque d'art et d'archéologie (30)
- Muséum d'histoire naturelle - Fermé pour travaux jusqu'en 2025 (7)

Show More

swisscovery Libraries ^

Tweak your results

Search in full-text (CDI)

Sort by Relevance ▾

Show only ^

Available in swisscovery libraries

Online

Online - Open Access

Peer-reviewed

Université de Neuchâtel ▾

swisscovery Libraries ▾

swisscovery Network ▾

Resource Type ▾

Author ▾

Year ^

From To
1600 2023 Refine

Subject ▾

Language ^

English (20,415)

French (380)

German (336)

Show More

Collection
swisscovery



Watkins, Aronne ▾

DE

FR

IT

EN



swisscovery ▾



Advanced Search

Save query



...res presented at the seventh Symposium on
, 24-28 July 1978
(3 : [Leuven, Belgium](#))



...formation : : 7th international workshop,
'10-12, 1997 : proceedings
Synthesis and Transformation



...sis XIII : 13th International Symposium, IDA
) -- November 1, 2014. Proceedings
Data Analysis (13th : 2014 : [Leuven, Belgium](#))
: ; Imprint: Springer,



full Display

BOOK
Key concepts in sociology
Braham, Peter 19- (creator); Braham, Peter
London : Sage
1999, 2013

Available at Bibliothèque de la Faculté des lettres et des sciences humaines NE FL : Sociologie, libre-accès (316(02) NELA 178356) >
Available Online >
Chapters of this book (38) >
Book reviews (2) >

Top
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Links
Details
Send to
Virtual Browse

View Online
Full text availability

SAGE Knowledge Complete Books Collection 2016

Other institutions with online access (access may be restricted) >

Pick up on site
[Back to locations](#)

Bibliothèque de la Faculté des lettres et des sciences humaines >
Available, NE FL : Sociologie, libre-accès ; 316(02) NELA 178356
(1 copy, 1 available, 0 requests)

Item in place
28 Days Loan
Free

Pick up on site at other libraries >

Further request options [Details on fees >](#)

Request by courier or postal delivery Delivered in 3 working day(s) Keep for: 28 days Cost: 0.0 CHF Select delivery location: <input type="text" value="Université de Neuchâtel - Bibliothèque de la Faculté des lettres et des sciences humaines"/> Request	Digitization Delivered in 2 Working days by email Cost: 5.0 CHF Max number of pages: 50 Request
--	---

e-resources



sociology



swisscovery ▾



Advanced Search

Active filters

Online ✕

Swiss Forum for Migration and P... ✕

Remember all filters

Reset filters

Tweak your results

Search in full-text (CDI)

Sort by Relevance ▾

Show only ^

Available in swisscovery libraries

swisscovery Libraries ^

UB Zürich, Recht (1)

FHNW-AG (Windisch) (1)

FHNW-CMU (MuttENZ) (1)

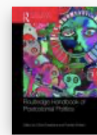


0 selected 1-2 of 2 results ▾

Save query



1



BOOK

Routledge handbook of postcolonial politics

London : Routledge, Taylor & Francis Group

2018; © 2018

Available at Swiss Forum for Migration and Population Studies NE SFM: Bibliothèque 1 (SFM K 2018 7 SFM K03) >

Available Online >



2



BOOK

Entwicklung von Gewalterfahrungen Jugendlicher im Kanton Zürich

Ribeaud, Denis (author); Ribeaud, Denis

Oberentfelden : Sauerländer Verlage

1. Auflage; 2009

Available at Swiss Forum for Migration and Population Studies NE SFM: Bibliothèque 1 (SFM E 2009 4 SFM E06) >



Results per page

10

25

50

physical resources & digitization

Navigation icons: ^, X, v


Top
Pickup at a library of the ETH Zurich
Further request options
Links
Details
Send to
Virtual Browse

Pickup at a library of the ETH Zurich


REQUEST: **Loan** **Digitization** CHF

[← Back to locations](#)


[ETH Bibliothek >](#)
Available, Magazin Hauptgebäude ; 851640
(1 copy, 1 available, 0 requests)

 **Item in place**
28 Days Loan **Free**

Further request options [Details on fees >](#)

 **Request by courier or postal delivery**
Delivered in **3 working day(s)**
Keep for: **28 days**
Cost: **0.0 CHF**
Select delivery location:

Request

 **Get a partial digitization**
Delivered in **2 Working days**
by email
Cost: **5.0 CHF**
Max number of pages: 50
Request



favorites

The screenshot shows the 'swisscovery' website interface. At the top, there is a navigation bar with 'swisscovery' logo, 'Help', 'New Search', and 'Collection swisscovery'. On the right, there are icons for QR code, search, and user profile 'Watkins, Aronne', along with language options 'DE', 'FR', 'IT', and 'EN'. Below the navigation bar is a search bar with the text 'swisscovery' and a magnifying glass icon, and an 'Advanced Search' button. The main content area is titled 'My Favorites' and includes options for 'Add labels', a trash icon, and a menu icon. There are three tabs: 'SAVED RECORDS', 'SAVED SEARCHES', and 'SEARCH HISTORY'. Under 'SAVED RECORDS', there is a checkbox and the text '1 items'. A search bar with the placeholder 'Search for 1 word or phrase' and a 'Search' button is present. A list of items is shown, with the first item being a book: 'Routledge handbook of postcolonial politics' by Routledge, Taylor & Francis Group, published in 2018. The book cover is visible. Below the title, there are links for 'Available at Swiss Forum for Migration and Population Studies NE SFM: Bibliothèque 1 (SFM K 2018 7 SFM K03)' and 'Available Online'. A 'Labels' section on the right shows 'Unlabeled items (1)'. A 'New My note' field is highlighted with a red box, containing a horizontal line for text entry.



Library Card

HES-SO		
PH - HEP		
Universität St.Gallen	Region Basel	
IHEID	Université de Genève	operative Speicherbibliothek
Lib4RI	Université de Neuchâtel	weiz
Zürcher PHs / PHZH / HFH / HWZ	Università della Svizzera italiana	PSI
Berner Spezialbibliotheken	UZH und ZB Zürich	richte / Tribunaux / Tribunali
Institutions spécialisées romandes	Ville de Genève	iversität und PH Bern
Spezialbibliotheken Region Zürich	ZHAW	gion Basel
Region Zentralschweiz	ZB Solothurn	iversité de Genève
	ZHdK	iversité de Neuchâtel
		Università della Svizzera italiana
		UZH und ZB Zürich

The screenshot shows the 'swisscovery' website interface. At the top, there are navigation links for 'Help', 'New Search', and 'Collection swisscovery'. The user is logged in as 'Watkins, Aronne' with language options 'DE', 'FR', 'IT', and 'EN'. The main header shows 'My account' with a back arrow. Below this is a navigation menu with tabs: 'OVERVIEW', 'LOANS', 'REQUESTS', 'FEES', 'BLOCKS + MESSAGES', and 'PERSONAL DETA'. The 'LOANS' tab is selected and highlighted with a teal border. The main content area shows a list of institutions under the heading 'swisscovery Network'. The first institution, 'Bundesverwaltung / Admin féd.', is highlighted with a black background. Below it are 'BCU Fribourg and affiliated libraries', 'BFH', 'EPF Lausanne', 'ETH Zürich', 'OST-FHGR', and 'FHNW'. To the right of this list, under the heading 'Loans', there is a message: 'No loans from this institution/region' accompanied by a book icon.



conclusion



discussion





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Thank You

