Rapido Working Group Open Meeting

Sylvain Courret
Jürgen Küssow
Aronne Watkins

IGeLU Rapido Working Group

Group members	Roles
Aronne Watkins (Swiss Library Service Platform – SLSP)	Chair
Jürgen Küssow (Swiss Library Service Platform – SLSP)	Chair Deputy
Susanne Buckley (University of Sidney)	Enhancement Coordinator
Tracey Reeves (University of Adelaide)	Enhancement Coordinator
Sylvain Courret (Coordination Renouvaud)	WG representative Consortia
Rahul Ambasna (London South Bank University)	WG Member
Heather Cripps (University of Derby)	WG Member
Helen Hall (University of Liverpool)	WG Member
Alex Forrest (University of Edinburgh)	IGeLU Liaison

Come and join us!

LOGIN > CONTACT US >

IGeLU
INTERNATIONAL GROUP OF EX LIBRIS USERS

Events ▾ Membership ▾ Products & Initiatives ▾ About ▾ ELUNA

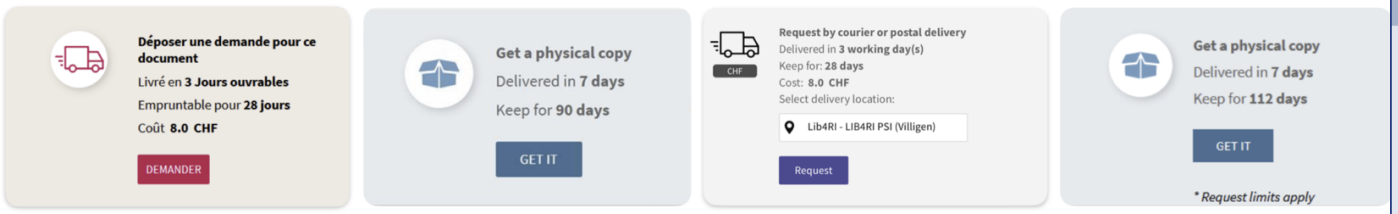
- Product Working Groups ▸
- Communities of Practice ▸
- Focus & Advisory Groups
- Development Cooperation ▸

- Aleph
- Alma
- bX
- Content
- Digitool
- Esploro
- Leganto
- Rapido
- Primo
- Rialto
- Rosetta
- SFX
- Summon

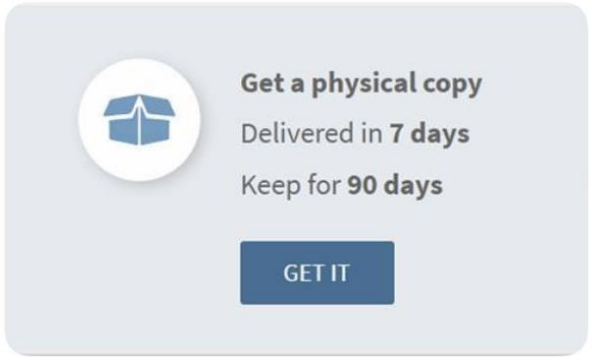
Rapido Product Working Group

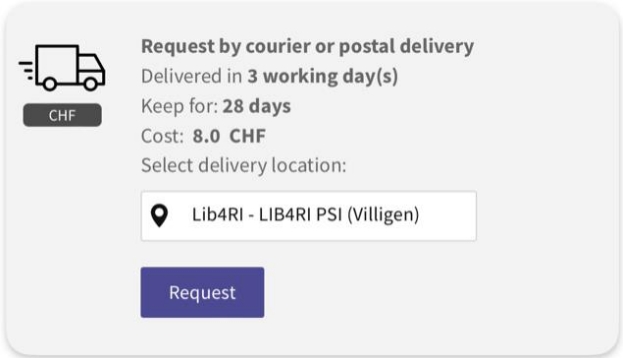
About

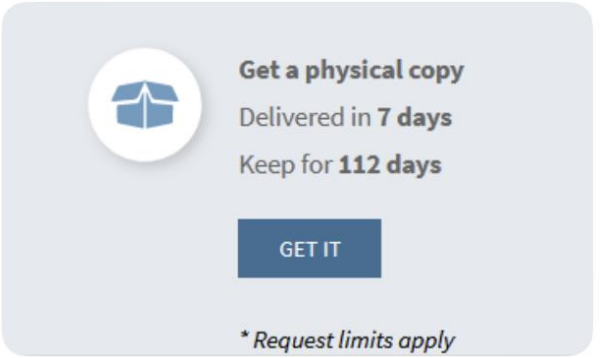
The IGeLU Rapido Working Group (Rapido WG) was formed in 2022, and promotes collaboration and communication among Rapido customers and Ex Libris



Our views on Rapido







«We went live with Rapido in January 2023 and have found it very useful! Due to the visibility of ILLs in our discovery platform now we have seen a huge increase in borrowing from our students.

The majority of our lending and borrowing requests are completed within 24 hours. We have been able to get to grips with the new workflow easily and due to our ongoing success calls with Ex Libris we are finding out new ways to make this workflow even more efficient.»

- Heather Cripps, University of Derby

«Since we adopted Rapido, our patrons have access to millions of documents from dozen of remote libraries. All of them being delivered in 3 days ! That’s a real game-changer for our community.

Not to mention that 1.3 million of our documents can be requested the same way by thousand of patrons in Switzerland, promoting greatly our collections across the country.»

- Sylvain Courret, Renouvaud

«Rapido allowed for costs to be displayed in a clear manner, for visible delivery times, visible request statuses and for an overall easier order process for patrons. Rapido also allowed for reconnecting exchanges with Renouvaud, Swiss patrons can order items directly between SLSP and Renouvaud libraries.

For library staff, Rapido allowed to determine with what priorization materials are made available for RS. A dedicated interface allowed to exchange messages with partner libraries directly within the system.

In the future, Rapido could be used to provide international digitization or international physical shipping. This could provide Swiss patrons with access to significantly more resources.»

- Aronne Watkins, SLSP

«Users can quickly place physical and digital item requests using the Rapido tiles. This requires very little input from the user, unlike the Resource Sharing form which is very manual. Tiles can easily be hidden from unauthorized user groups. Staff can easily customize their interlibrary loan/document delivery workflows with the use of sets, labels and mediation rules. Libraries have control over which physical items they want to make available via their Rapido pods. It has monthly releases meaning that the product is constantly being developed and fixes are being implemented regularly

University of Adelaide uses a combination of the Australia pod (currently 12 members), RapidILL and Libraries Australia (LADD) to fulfil the majority of their requests using Rapido. We were early adopters of Rapido so we have been using the product for over 2 years, it has certainly had a number of significant developments during that time and continues to evolve.»

- Tracey Reeves, University of Adelaide

«The UK Pod is still relatively small with only 5 members so we are as yet to reap the full benefits of Rapido but on the staff side we love the automated workflows, Rapido searching partners' holdings and creating a rota. Having agreed Pod terms so we know each member will lend within a set time and for a specified loan period, we know our requests are being treated as a priority and vice versa.

Loans are free and there is no longer a need for staff to process Interlibrary Loan financial claims. From a user's point of view, they can make an informed decision at the point of request because the Rapido tiles are clear and specify the book can be borrowed from another library, how long it will take to arrive and how long the loan period will be as well as track the progress of their request.»

- Helen Hall, University of Liverpool

Our work so far

Admin

4. WG report for IGeLU Chair

Enhancements

3. Rapido/RapidILL NERS Cycle 2023
4. Bug reporting - are there any showstoppers which should be escalated?

Priorities

3. IGeLU website
4. Ideas of highlights in IGeLU webpages

Liaison

5. With other Working Groups
6. With National Usergroups (any initiatives locally which we could share?)
7. With Steering Committees (anything to escalate?)
8. With ExLibris

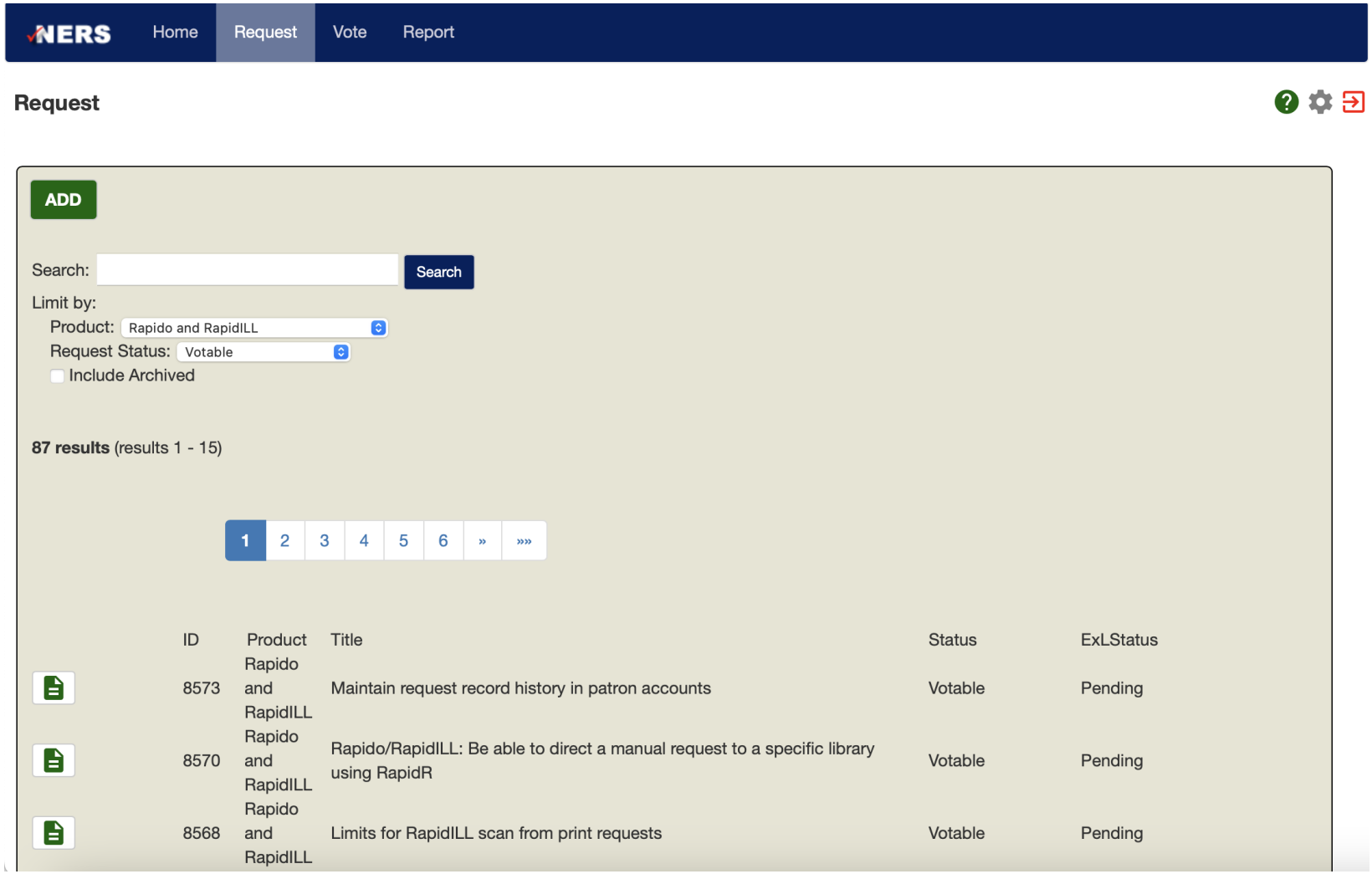
Conference input

C. Attendance at Conference
D. Suggestions for Future sessions

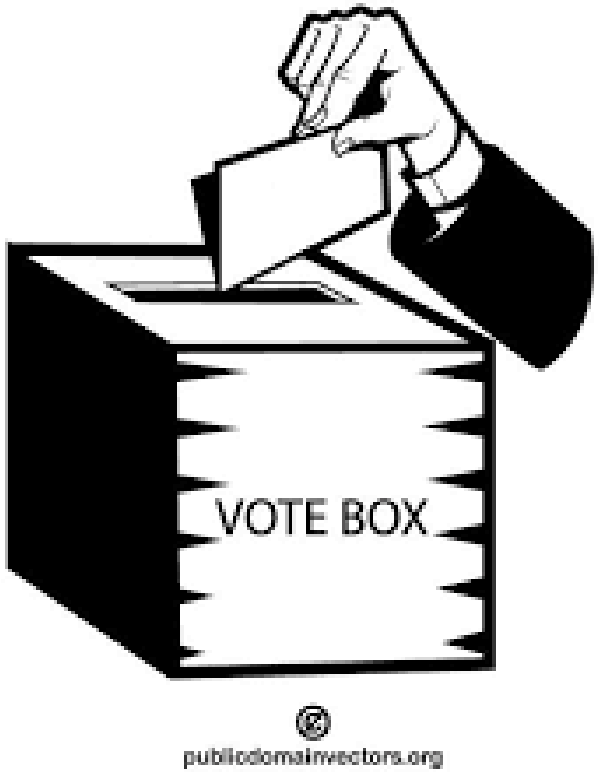
Initiatives for usergroup engagement

d. Events
e. Themed days
f. Best practices

Rapido/RapidILL NERS



Rapido/RapidILL NERS



Future objectives

Photo from Volodymyr Hryshchenko

Open Discussion

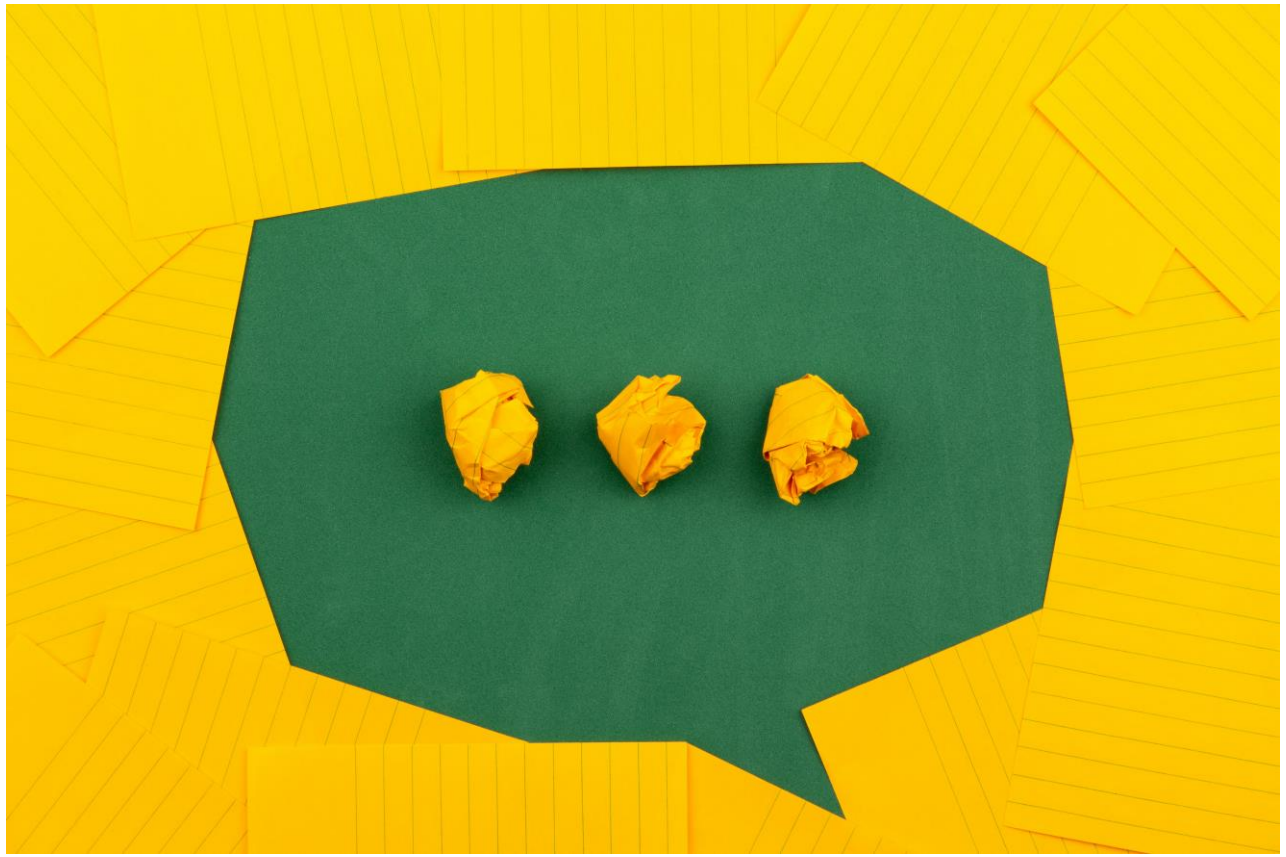


Photo from Volodymyr Hryshchenko

Thank you!

Sylvain Courret

sylvain.courret@bcu.unil.ch

Jürgen Küssow

juergen.kuessow@slsp.ch

Aronne Watkins

aronne.watkins@slsp.ch

https://igelu.org/products-and-initiatives/product-working-groups/rapido/