Meeting Time

Wed
23:00 - USA (Eugene, OR) PDT (UTC -7)

Thurs
00:00 - USA (Fort Collins, home of RapidILL, CO) MDT (UTC - 6)
07:00 - UK (Cardiff, Birmingham, Edinburgh) BST (UTC+1)
09:00 - Israel (Haifa) IDT (UTC +3)
16:00 - Australia (Brisbane) AEST (UTC + 10)
16:00 - Australia (Melbourne) AEST (UTC +10)
18:00 - New Zealand (Auckland) NZST (UTC + 12)

Attendees:

- Bronwen Blatchford (Cardiff University/WHELF, UK) | blatchfordb1@cardiff.ac.uk
- Kip Darling (Birmingham City University, UK) | Kip.Darling@bcu.ac.uk
- Mike Moore (Birmingham University, UK) | m.moore.1@bham.ac.uk
- Dr. Lynne Porat (University of Haifa, Israel) | porat@univ.haifa.ac.il
- Sara Sladwick (University of Auckland, New Zealand | sara.sladwick@auckland.ac.nz
- Karen O'Donoghue (LaTrobe – Melbourne, Australia) | K.ODonoghue@latrobe.edu.au

Apologies

Jane King
Dave Allen
Alex Forrest

Minute taker

- Bronwen

Agenda Items

1. Welcome and check-in (Kip and all)

2. Space for update from IGeLU Chair, if attending.
   Not attending

3. Update from SC (Alex/Lori)
   Not attending

4. Update from Kip
   a. IGeLU 2024 feedback
      i. **General thoughts**
         ● Copenhagen is a wonderful place and was a great location for the conference.
         ● The conference planning team did a fantastic job - I get that there were some small technical issues here and there, but honestly I thought it was superb, and to my mind, it ran like clockwork.
      ii. **WG Open meeting**
         ● Went well I thought - there was a relatively small turnout (maybe 10 in the room, 8 online) - this could be because it came right after a refreshment break, but speaking to other WG Coords, it's not unusual either.
         ● Positive feedback on the format and delivery, including from Judith Fraenkel and Aronne Watkins (Rapido WG Coordinator). Karen highlighted that Kip's presentation hit the brief of the conference theme
         ● Discussion about Aha:
            ○ libraries need to keep contact details up to date. Looking at possibility of secondary contact email to prevent there being a single point of failure if someone is e.g. on leave when the voting email is sent.
            ○ Some libraries voted twice, once via IGeLU, once via ELUNA. This is being looked at
      iii. **Notes on moderated sessions**
         Here you go, in advance of the whole presentations/ recordings being made available.
      iv. **Notes on other sessions**
         ● The session on the ship's library was good - glad I don't have to run one of those, though! Seems like stock management is a real pain.
         ● The Rapido WG meeting was great - like a TED talk - very impressive, and their additional session, the Rapido Implementation game, was amazing - they had created a computer game from scratch for this! It was a lot of fun, and inspiring.

      v.   Additional points of note discussed during the meeting
- Suggestion that working groups could be responsible for more than one session
- Tools/props could be used to help with timings and wrapping up sessions. Lynne suggested that presenters could be advised to keep introduction shorter to leave more time for the main theme of the presentation
- Need to check whether presenters are attending in person. Some had assumed they could present online when they were expected in person
- ELUNA conference will be held later than usual in June next year. This could have a knock-on effect on availability of Ex Libris staff for the IGeLU conference
- Dave to contact sponsors to check if they have any additional needs to justify their spend

b. Enhancements Cycle - I'll continue to lend support to the process where needed, and have access to the Basecamp while the ideas are being pointed. We can be proud to see so many of our ideas in the top 20.

c. Lending Off Document
[Here you can see the latest version](#). I'll check with Mike Richins in the next leadership meeting to see if he needs anything more from us. Coupled with Sara's excellent guidance document, and with support from ELUNA counterparts, I think this was a great piece of work overall.

d. DEI presentation
This is my main focus moving forward. I'll aim to share presentation/ notes with you beforehand, and any/ all will be welcome to attend.

5. IGeLU feedback from Lynne
   - ILL network - EXL is developing new ILL network which will include Alma RS, Rapido and RapidILL and more (Asaf)
   - Rapid - use of AI to check scan quality before sending to patron (Asaf)
   - Rapid - AI monitoring of roadmap progress (Mike Moore) - the Group discussed how AI could be used to check release notes. RapidILL developments are often included in other products' release notes so we could potentially use AI to check these. Kip has successfully used AI to improve user notifications so we could look at other uses (provided any user/sensitive data removed first)
   - Rapid - Request Notes submitted by patron via Primo ILL form need to be transferred to Rapid (Judith and Mike are checking) - Lynne explained in the meeting that an old NERS request that was declared non-votable will be re-opened. User notes often contain key information about the material a user is trying to source and the system anonymising them means they are lost. Judith suggested the best way would be to add a tick box to the request form where users could agree to their notes being shared. Judith is looking into this and will see what she can do.

- ○ Rapido - Ebook lending will be possible in Nov. 2024 release, not just from Proquest, from other publishers too (Judith) - the Group agreed that we need to keep an eye on this
- ○ Alma Analytics - comparing Rapid interface analytics to Alma analytics to make sure that everything is in Alma (Lynne)
- ○ Alma Analytics webinar on Rapid - Lynne, Yoel, Rafi Gabbay (EXL) and Maya Amichal (Chair, Analytics CoP)
- ○ Ebsco's Panorama Integrations - software for integrating statistics of various library products such as: EZ Proxy, OpenAthens, EDS, OCLC WorldShare ILL and Alma RS, also National stats such as CAUL

6. Enhancements Coordinator update (Jane)

- ○ Thanks to Jane for her ongoing work with the Enhancements Cycle
- ○ Top 20 ideas from the first voting round have been sent through to ExLibris to assign complexity points - should receive back around mid October

7. Rapido Liaison update (Jane)

Discussions focused on
- ○ Update on where things were up to with the Enhancement Cycle and Testing of Election Buddy
- ○ Testing of the Escape room game for the IGeLU conference

8. Conference planning update (Karen)

- ○ Thanks to Karen for all her input into the recent conference
- ○ Next year's IGeLU conference will be held in Italy, at the University of Siena

9. Training Coordinator update and RapidILL Listserv log (Sara)

- ○ Thanks to Sara for her excellent 'lending off' comparative document

10. Web update (Lynne)

- ○ Following concern about working group minutes being publicly accessible, Lynne has changed format of minutes from HTML to PDF and they are now only accessible when logged in to the IGeLU website. Concern that this means members without website access can no longer view minutes of other working groups. Kip agreed to consider this.
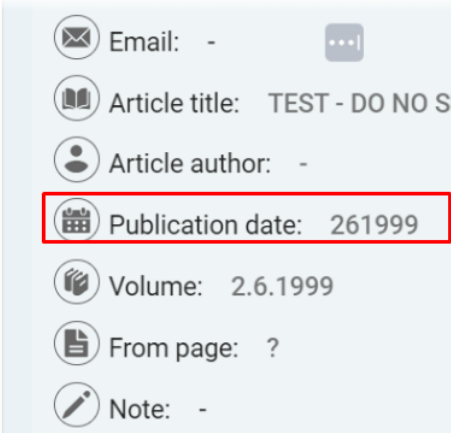
11. RapidILL on the Roadmap update (Mike)

- ○ Mike has been considering the best way to develop the roadmap work and suggested contacting Mike Richins with specific topics e.g. scan quality, which was a clear focus in many of the NERS enhancements, rather than asking about the roadmap generally. The Group agreed this is a good approach.

12. Topical issues (Lynne and all): [topical issues included in the top 20 enhancements list can be removed from future meeting notes]

   ○ One pod for all RapidILL customers
   [One Pod for all RapidILL customers](#)

      ● We could look to promote the COSMO Pod for all RapidILL libraries - the Group discussed providing instructions on how to check if you are a member of the COSMO pod

   ○ Newspaper dates: Lynne has updated that this will feature in the August release, so should be live now. Congrats, Lynne!
   Feedback from University of Wisconsin:

Lynne has tested since the fix applied and it depends on how you write the date. Still some dates not getting through so Lynne will re-open Salesforce case.

Lynne shared an email with the Group with an update that variations in writing date format will be accepted:

"Thank you so much for sharing your thoughts on our new feature. Your feedback is incredibly valuable to us, and we truly appreciate you taking the time to let us know how we can improve.

I've spoken with our development and product teams about this. Thanks to your input, they are planning to update it to include both characters and numbers from the date input for better clarity.

We're grateful for your help in making our products better."

13. AOB

   None

Next meeting

   ○ Thurs 10 Oct

Enhancements Schedule (latest)

September 16th-27th	**Ex Libris adds complexity points to the top voted results**
September 30th- October 9th	**Extra time assigned for clarification with Ex Libris**
October 10th -31st	**Second round of voting**
The enhancements process agreement states that Ex Libris will develop the accepted enhancements within one year	