Digging for Treasure

Contextualising Leganto Analytics

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Overview

1. UWA Leganto context
2. Reporting on Leganto statistics
3. Digging for treasure in Analytics
4. Specific examples
5. Creating a new treasure map
6. Outcomes
7. Next steps
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Leganto at UWA

Total students	Undergraduates	Schools
20,344 students (2023)	12,810 UG students (63%)	UWA has 26 Schools

Leganto at UWA

LMS	Leganto	New UI
Blackboard with LTI 1.3	First launched in 2018	Switched on in June 2024

Leganto at UWA

Lists

Publish around 1,100 lists per year

Processing

Library-wide involvement in the service

Workflows

Well-established and efficient workflows

Leganto reporting

- Library Management
- Library Annual Report
- Library Leganto Team

All of these reports needed improvement

Time to dig deeper!

Would we find hidden treasure?

Could we draw a whole new map?

Digging in the wrong place?

Finding the right statistics in Analytics to measure usage and engagement

Finding the right statistics

Good or bad results?

Accurate active students

Defining “views”

Courses not using Leganto

Analytics at List level

Analytics at School level

Following the wrong map?

Explaining the statistics in a meaningful way to Library Management

Getting lost...?

Statistics were complex and confusing

Disconnect between reporting and understanding

No clear benchmarks for success

Mapping out a new path

How a new map can help

Set appropriate expectations for measuring success

Better manage workflows and staff resources

Set new goals and targets for improvement

Examples in detail

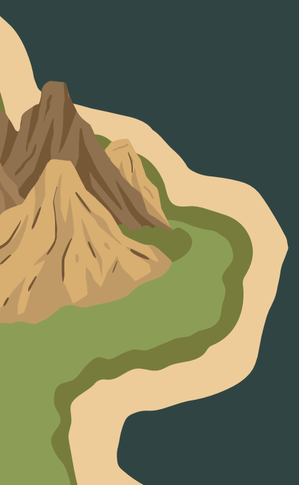
Active students

Measuring “views”

Usage by School

Active students

- Number of active students wasn't unique
- Students duplicated across Courses
- Lack of context caused confusion
- Different interpretations of results
- Were the figures high or low?



Active students

- Added enrolled students to reporting
- Average of 39.8% of students were active
- What about the other 60%?
- Instructors duplicating readings in LMS
- Reading lists that only have textbooks

Student usage: views

Citation views

Reading List views

Full text views

Student usage: views

- Removed citation and full text views
- Added **Reading List views per active student** for extra context
- Average of 6.7 Reading List views per active student

Highest List views by School

10.7 views

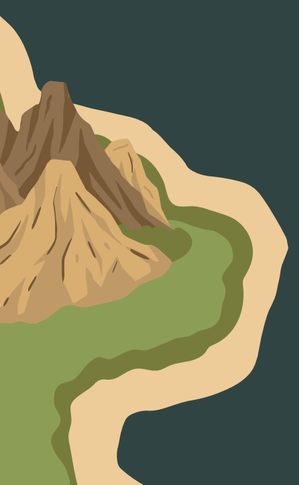
School of Humanities

10.3 views

School of Social Sciences

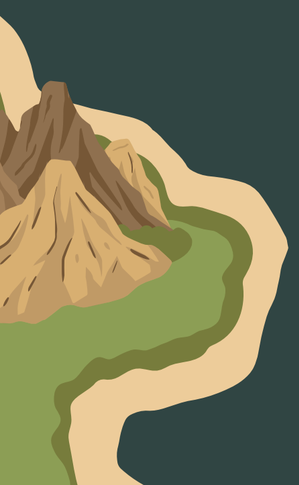
Leganto use by Schools

- All Courses imported into Alma via API
- Total Courses vs Published Lists
- Many Courses don’t need Reading Lists



Leganto use by Schools

- Contact Instructors via Reminder Letter
- Manually exclude Courses from the set
- Provides a clearer picture of Instructor engagement with Leganto



2023 statistics

- 2187 Courses contacted
- 1125 Lists published
- 51% engagement (compared to 41%)

Schools with the highest enrolments also had the highest engagement rates

2023 statistics

- Social Sciences = 84%
- Law School = 77%
- Psychology = 72%
- Humanities = 70%
- Business School = 63%

Social Sciences =
168 Courses contacted
141 Lists submitted
(84%)

Business School =
303 Courses contacted
191 Lists submitted
(63%)

Creating a new treasure map

Recommended changes

% of Courses using Leganto

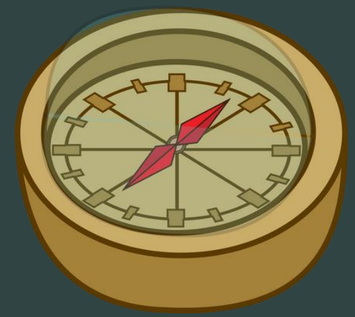
Lists by School & Faculty

Citations by School & Faculty

Student usage - views

Student usage - enrolled & active students

Effective communication



Course enrolments

501-1000 students

43 Courses
32 published Lists
(74.5 %)

1000+ students

6 Courses
5 published lists
(83.3%)

Outcomes from our digging

Created a new map

Recommendations accepted

Reports easier to understand

More accurate picture

Better measures for success

Found areas to improve

Talking to Ex Libris

- Finding unique students in Analytics
- Adding **No List Expected** in bulk
- Using **NLE** in rollover & communications
- Definitions of certain usage metrics such as **full text views**

Talking to Ex Libris

- Reporting at School level
- Using publication status and other fields
- Determining e-textbook usage
- Using Course Reserve Analytics to compare ebooks and print books
- Adding **List Reminder Letter** to Analytics

Where to from here?

Next steps

Leganto Student Usage Dashboard

Content uploaded directly into the LMS

Schools with low List submission rates

Next steps

Contacting high enrolment Courses without Lists

Ask why 60% of students aren’t using Leganto

Measure internal processes and workflows

Questions?

Idea Exchange

Add parameter "No List Expected" to make sets and global changes to courses via "Course bulk update" job

- https://ideas.exlibrisgroup.com/forums/395697-leganto/suggestions/48208502-add-parameter-no-list-expected-to-make-sets-and

Add List Reminder Letter to Analytics

- https://ideas.exlibrisgroup.com/forums/395697-leganto/suggestions/48670772-add-list-reminder-letter-to-analytics