

Renouvaud

Réseau vaudois
des bibliothèques



Cockpit: a user-friendly central office dashboard

Sophie Delarze, System Librarian, Renouvaud Coordination Team, BCU Lausanne

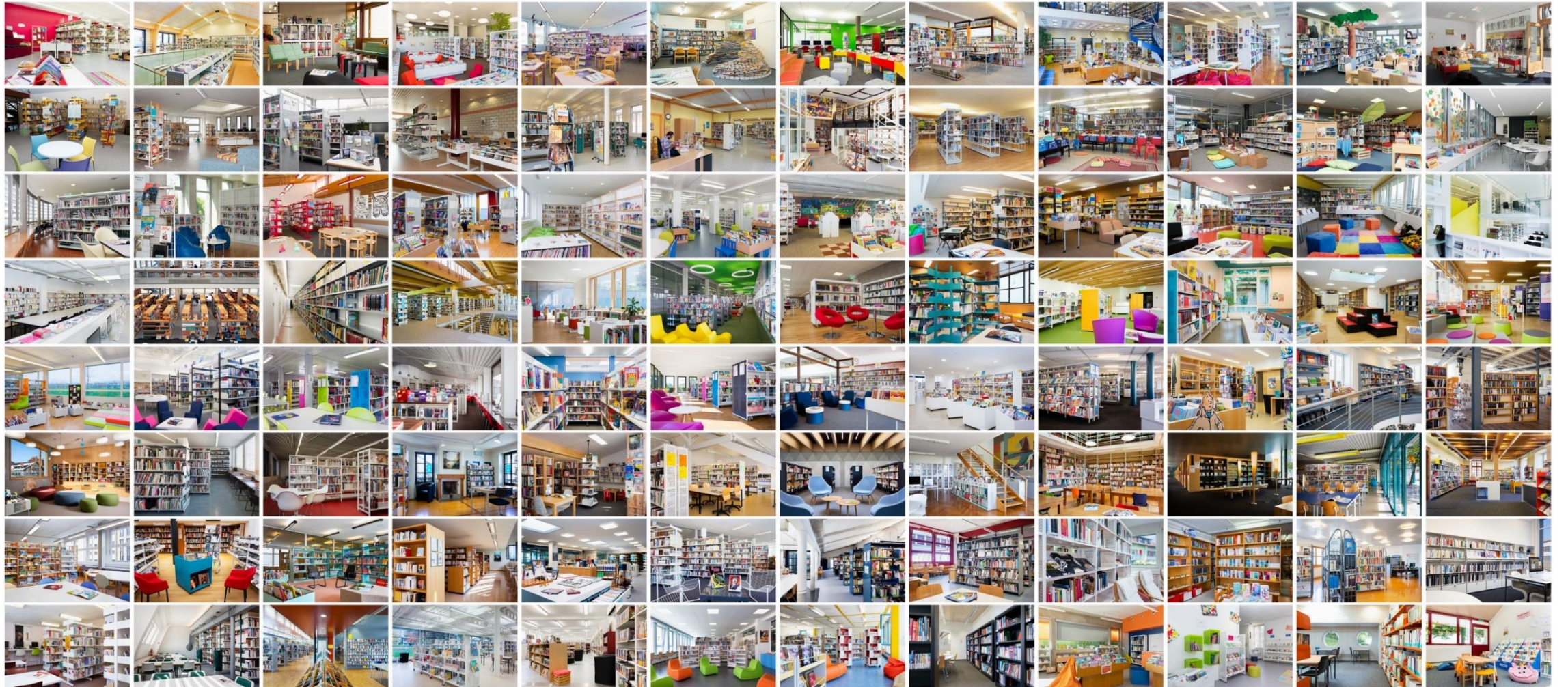
Sylvain Courret, System Librarian, Renouvaud Coordination Team, BCU Lausanne

IGeLU 2024 Conference, 11.09.2024

Agenda

- Meet the Renouvaud Library Network
- Why Cockpit
- Demo
- More to come - prospects
- Conclusion

Meet the Renouvaud Library Network



A regional network

- Go-live: 2016
- 153 member libraries
- State of Vaud (Switzerland)
 - Capital : Lausanne
 - Language : French
 - Population: 846'300 (December 2023)



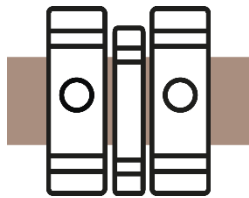
Renouvaud figures*



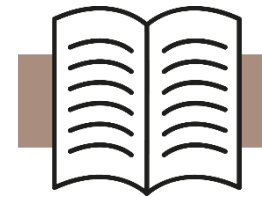
663
Librarians



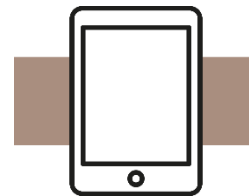
79'855
Active Patrons



4'510'093
Physical items



1'816'645
Loans



1'559'529
Electronic resources



More of 22 millions
Electronic resource consultations

*December 2023

An heterogeneous network



23 Higher education libraries

18 Academic and research libraries

20 Heritage and special libraries



55 School libraries

32 Public and school libraries

5 Public libraries

Meet the Renouvaud Coordination Team – central office

- Network central office
- 11 people (7.95 FTE) with multiple skills
- Services for member libraries :
 - Alma & Primo VE administration
 - Data quality and standards
 - Librarians training and support
 - Communication and network collaborations
 - Service enhancement and development
 - Support of member libraries projects

BIBLIOTHÈQUE
CANTONALE ET
UNIVERSITAIRE
BCU LAUSANNE

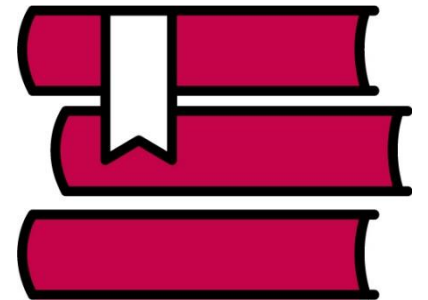


Why Cockpit – delegating the workload



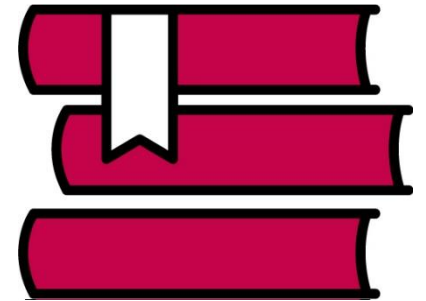
Daily tasks today

- Login management : Staff users accounts creation, modification or suppression.
- Location management : public name, FU attached, ...
- Loans due date rescheduling and calendar modification.



Librarians support: a few figures from 2023

- 3'000 tickets all included
- 600 tickets for login management
- 350 tickets for location management
- 165 tickets for due date rescheduling and calendar modification



Librarians – data entry workload and empowering

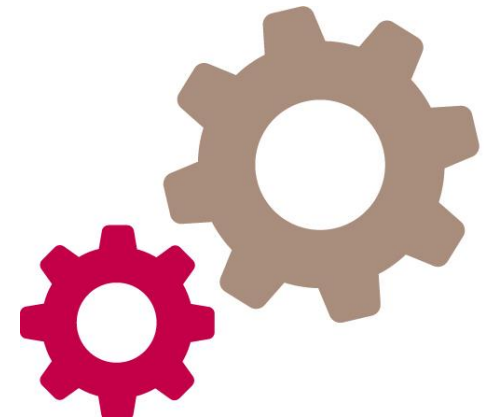
- Authentication - No more incomplete requests
- Monitoring and cancelling
- Empowering librarians, giving control

The logo for RIVEN, featuring the word "RIVEN" in a bold, white, sans-serif font centered within a solid black rectangular background.

RIVEN

APIs – effective job workload

- No more manual configuration
- Scheduling the change
- Computers never sleep



Central office – towards moderation only

- More libraries, constant workload
- More time for interesting projects
- Still innovating



Cockpit - Login

Check for General Administrator → Admin UI

Check for Circulation Desk Operator → Allow modification for every scope of the role Circulation Desk Operator

SP ELP

Enter your identifier *

Enter your password *

Log in



Cockpit – Dashboard librarian

Applications

Requests

Feedback

Welcome Lambda (TEST-)

Alma Calendar Management

This application allows you to manage your library's calendar.

Loan Rescheduling

This application allows you to reschedule your returns for a given date.

Cockpit – Dashboard admin

Welcome Sophie



Alma Calendar Management

This application allows you to manage your library's calendar.



Loan Rescheduling

This application allows you to reschedule your returns for a given date.



Management of the interactive map

This application allows you to manage the interactive map's data.

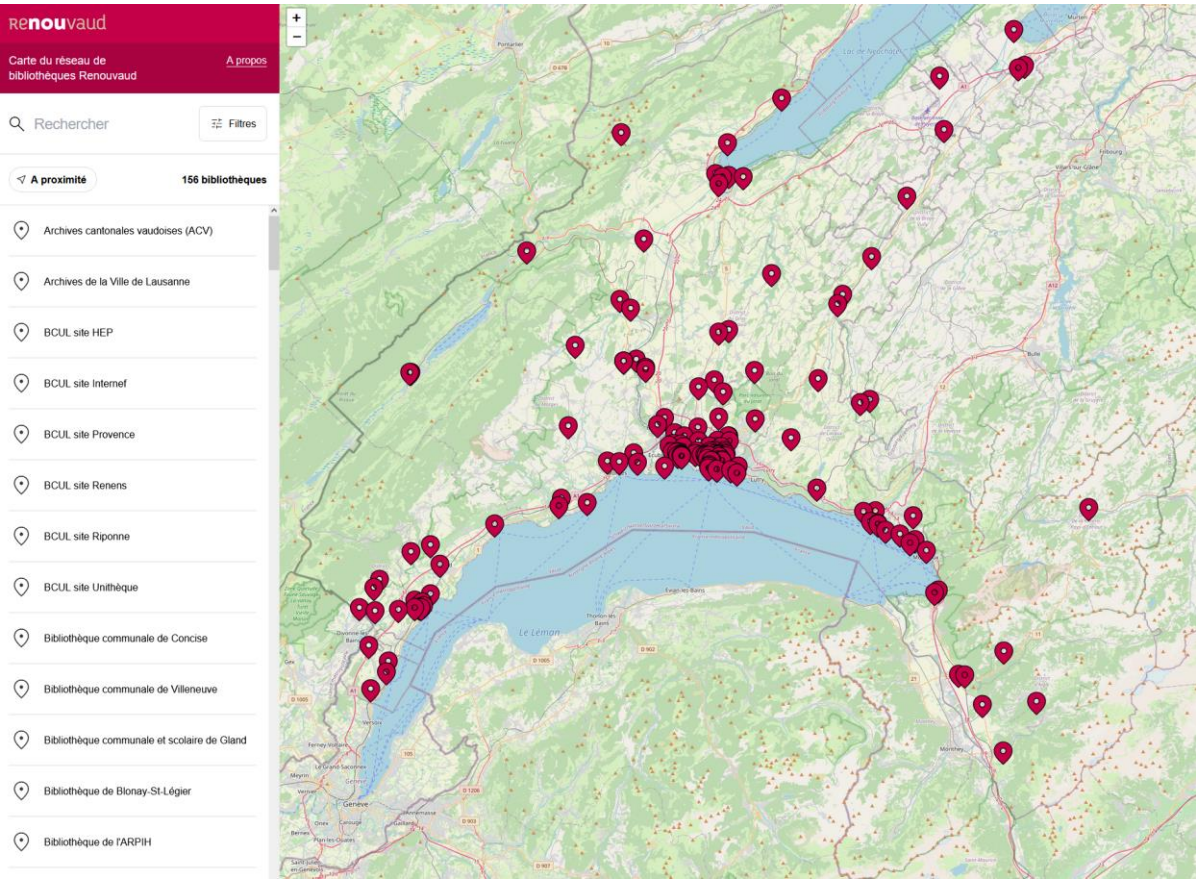


Feedback

This application allows you to view feedback submitted by users.

- Applications
- Requests
- Users
- Libraries
- Settings
- Feedback
- Dark mode
- Notifications
- Profile (SP)

Cockpit – Interactive map (admin only)



← Management of the interactive map

This application allows you to manage the interactive map's data.

More information

Copy Download Show details

```
[{"id":"coppet","position":[46.32255,6.18827],"title":"Bibliothèque scolaire et intercommunale de Coppet - Terre Sainte","phones":["022 557 58 11"],"emails":["biblio.coppet@edu-vd.ch"],"address":"Collège de Terre Sainte, Route de Founex 31, 1296 Coppet","link_website":"https://www.coppet.ch/activitesscolaires/409","link_catalog":"https://coppet.renouvaud.ch","open_to_public":true,"category":["elp","publique","scolaire"],"primo_view_code":["41BCULAUSA_SCHOOL:COP","41BCULAUSA_SCHOOL:NVB"]},{ "id":"safo","position":[46.53903,6.73164],"title":"Bibliothèque scolaire et intercommunale de Savigny-Forel","phones":["021 781 07 60 (publique)","021 557 17 86 (scolaire)"],"emails":["bibliotheque@savigny.ch","malika.delessert@vd.ch"],"address":"Rte de Mollie-Margot 1, 1073 Savigny","link_website":"https://bsf-savigny.ch/","link_catalog":"https://savignyforel.renouvaud.ch","open_to_public":true,"category":["elp","publique","scolaire"],"primo_view_code":["41BCULAUSA_SCHOOL:SAV"]}, {"id":"conc","position":[46.85203,6.71852],"title":"Bibliothèque communale de Concise","emails":["biblio@concise.ch"],"address":"Bibliothèque de Concise, En Chenaux 8,"}
```

Save

map.renouvaud.ch

Cockpit – Alma Calendar Management

Alma Calendar Management

This application allows you to manage your library's calendar.

More information

1 Select your library

BCUL site Internef SP

2 Select the days for which you are requesting a change

< **Décembre 2024** **Janvier 2025** >

Lu	Ma	Me	Je	Ve	Sa	Di	Lu	Ma	Me	Je	Ve	Sa	Di
						1			1	2	3	4	5
2	3	4	5	6	7	8	6	7	8	9	10	11	12
9	10	11	12	13	14	15	13	14	15	16	17	18	19
16	17	18	19	20	21	22	20	21	22	23	24	25	26
23	24	25	26	27	28	29	27	28	29	30	31		
30	31												

New request for BCUL site Internef

Before Christmas

16 déc. 2024 **CLOSING** I→ 19 déc. 2024

Send request

Cockpit – Loan Rescheduling

1 Select your library

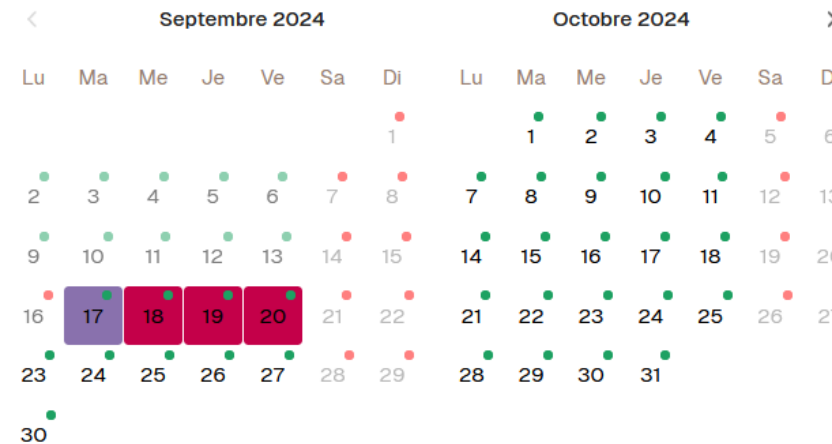
BCUL site Riponne SP

2 Select the due date

17/09/2024

i 3792 loan(s) currently found for this date

3 Enter the rescheduling dates



4 On what date should this rescheduling be processed?

14/09/2024

New request for BCUL site Riponne

Initial due date

Processing date

17
sept.
2024

14
sept.
2024

Rescheduling dates

17
sept.
2024

18
sept.
2024

19
sept.
2024

20
sept.
2024

Send a change of due date notification email to patrons

Send request

Cockpit – Active requests

Applications

Requests

Users

Libraries

Settings

Feedback

SP






← Requests

Number

Library

Applications

Active requests Archived requests

Status	Library	Creation date	Processing date	Opened by
 PENDING	Z_bibliothèque SP de test SP	08 août 2024	-	Lambda (TEST-) STAFF-STAFF - Bibliothéc...
 PENDING	Z_bibliothèque SP de test SP	08 août 2024	-	Lambda (TEST-) STAFF-STAFF - Bibliothéc...
 PENDING	Z_bibliothèque SP de test SP	07 août 2024	-	Développeur STAFF-Développeur LCL
 PENDING	Z_Bibliothèque de test ELP	29 juil. 2024	29 juil. 2024	Lambda (TEST-) Bibliothécaire
 PENDING	Z_bibliothèque SP de test SP	29 juil. 2024	-	Lambda (TEST-) STAFF-STAFF - Bibliothéc...

< 1 >

Cockpit – Active requests

The screenshot shows the 'Requests' page in the Cockpit interface. On the left is a sidebar with navigation icons for Applications, Requests, Users, Libraries, Settings, and Feedback. The main content area has a 'Requests' title and a back arrow. Below the title are input fields for 'Number' and 'Library' (set to 'All'). There are two tabs: 'Active requests' (selected) and 'Archived requests'. A table lists the active requests with columns for Status, Library, and Creation date.

Status	Library	Creation date
PENDING	Z_bibliothèque SP de test SP	08 août 2024
PENDING	Z_bibliothèque SP de test SP	08 août 2024
PENDING	Z_bibliothèque SP de test SP	07 août 2024
PENDING	Z_Bibliothèque de test ELP	29 juil. 2024
PENDING	Z_bibliothèque SP de test SP	29 juil. 2024

The screenshot shows the 'Demande' (Request) detail view. At the top, there are three action buttons: 'Accept' (green circle with checkmark), 'Decline' (red circle with X), and 'Cancel' (grey circle with X). Below these are fields for 'Number' (MOHJV5W1FX), 'Application' (calendar icon), 'Status' (PENDING), 'Library' (Z_bibliothèque SP de test SP), 'Opened by' (Lambda.(TEST-) STAFF-STAFF - Bibliothécaire), and 'Creation date' (29 juil. 2024). At the bottom, a 'Test final en prod de fermeture' section shows a timeline from 12 août 2024 to 17 août 2024, with a 'CLOSING' button and an arrow between the dates.

Cockpit – Archived requests

Requests

Number:

Library:

Applications:

Active requests | **Archived requests**

Status	Library	Creation date	Processing date	Opened by
CLOSED	La Sarraz et environs ELP	21 août 2024	-	Jérémie STAFF-Rudaz
CLOSED	Gymnase du Bugnon - site de l'Ours SP	20 août 2024	-	Sophie STAFF-Delarze
CLOSED	Gymnase du Bugnon - site de l'Ours SP	19 août 2024	-	Sophie STAFF-Delarze
CLOSED	Gymnase du Bugnon - site de l'Ours SP	19 août 2024	-	Sophie STAFF-Delarze
CLOSED	La Rippe ELP	19 août 2024	-	Sophie STAFF-Delarze
CLOSED	Gingins ELP	19 août 2024	-	Sophie STAFF-Delarze
CLOSED	Crassier ELP	19 août 2024	-	Sophie STAFF-Delarze
CANCELED	Crassier ELP	19 août 2024	-	Sophie STAFF-Delarze
CLOSED	Eysins ELP	19 août 2024	-	Sophie STAFF-Delarze
CLOSED	Gymnase de Chamblandes SP	19 août 2024	-	Sophie STAFF-Delarze
CLOSED	Z_bibliothèque SP de test SP	07 août 2024	-	Lambda (TEST-1) STAFF-STAFF - Bibliothéc..
REJECTED	Z_bibliothèque SP de test SP	07 août 2024	-	Développeur STAFF-Développeur LCL

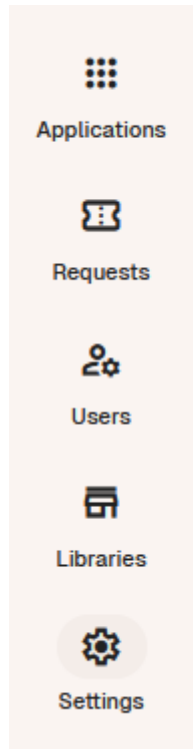
Cockpit – Librairies

← Libraries

Search

Institution	Name	Description
ELP	Aigle - DDM	Médiathèque d'Aigle - site des Dents-du-Midi
ELP	Aigle - Molage	Médiathèque d'Aigle - site du Molage
ELP	Apples	Bibliothèque scolaire d'Apples-Bière et environs
SP	Archives cantonales	Archives cantonales vaudoises
SP	Archives de la Ville de Lausanne	Archives de la Ville de Lausanne
ELP	Aubonne	Bibliothèque scolaire d'Aubonne
ELP	Avenches	Bibliothèque scolaire et publique d'Avenches
SP	BCUL - Cèdres	BCU Lausanne - Cèdres
SP	BCUL - Lucens	BCU Lausanne - Lucens
SP	BCUL site Crissier	BCU Lausanne, site Crissier - DGEP

Cockpit – Settings



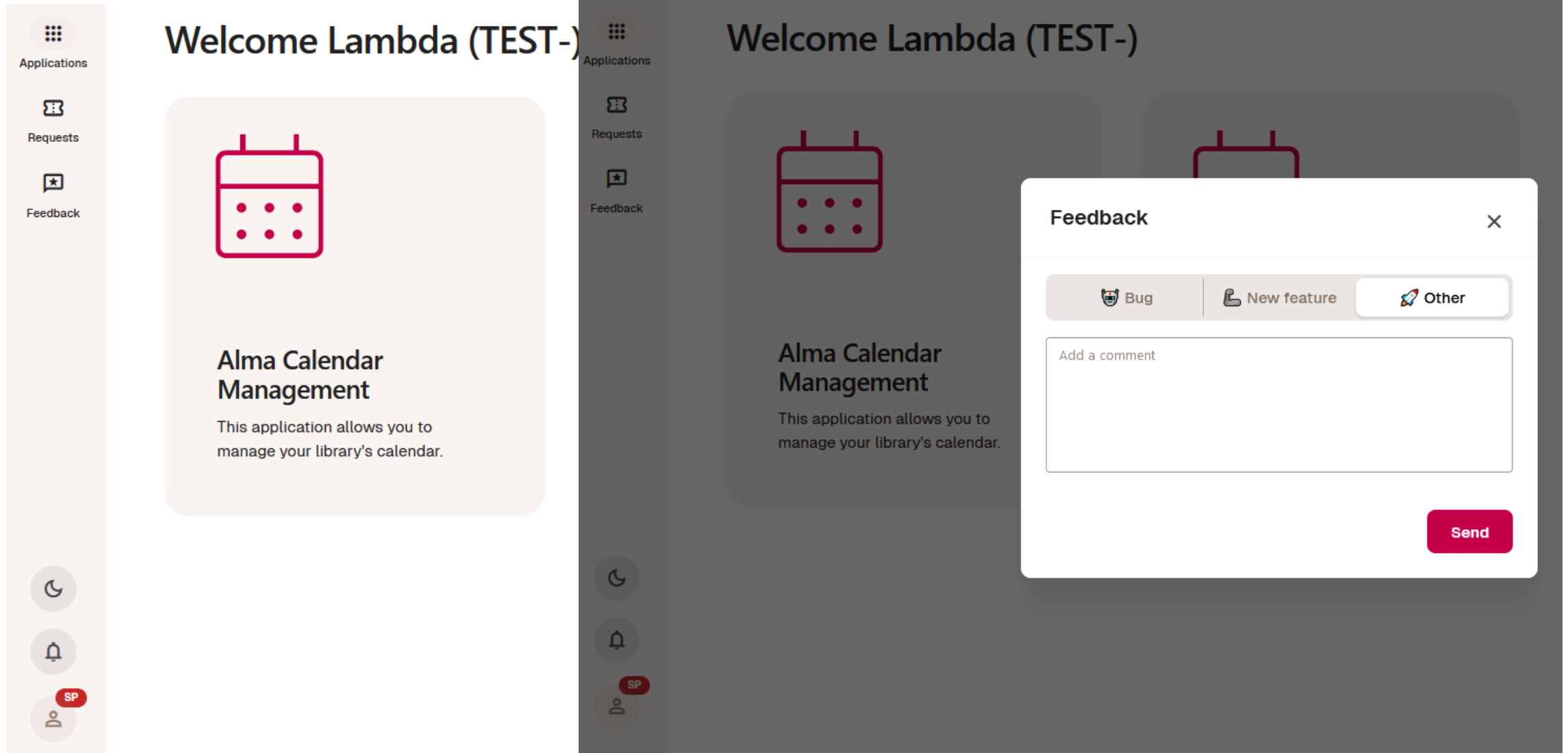
← Settings

Library Synchronization

Allows synchronization of libraries from Alma. This operation is automatically performed once a day. However, you can force the update here.

Synchronize

Cockpit – Feedback



Cockpit – Notifications

A screenshot of the Cockpit notification interface. The left sidebar contains navigation icons for Applications, Requests, Users, Libraries, Settings, and Feedback. The main content area displays a list of notifications, each starting with a calendar icon and the text 'Votre demande: [ID]'. Each notification includes the name of the location, the name of the approver (Sophie STAFF-Delarze), and the time since approval. Each notification is preceded by a circular icon containing the letters 'SS' and followed by a red dot.

Applications

Requests

Users

Libraries

Settings

Feedback

SS Votre demande: C6LOHN42NT (Marcelin-Morges) a été approuvée par Sophie STAFF-Delarze !
il y a environ 18 heures

SS Votre demande: RJEEEROWHS (Moudon-Ochette) a été approuvée par Sophie STAFF-Delarze !
il y a environ 20 heures

SS Votre demande: ZOA9R06890 (Moudon-Lucens) a été approuvée par Sophie STAFF-Delarze !
il y a environ 21 heures

SS Votre demande: IH52TPZ5VO (Gymnase du Bugnon - site de l'Ours) a été approuvée par Sophie STAFF-Delarze !
il y a environ 8 jours

SS Votre demande: RCX104KMPL (Gymnase du Bugnon - site de l'Ours) a été approuvée par Sophie STAFF-Delarze !
il y a environ 9 jours

SS Votre demande: 9CCX6VGGKM (Gingins) a été approuvée par Sophie STAFF-Delarze !
il y a environ 9 jours

Cockpit – My Account

My Account

Type	SP
Identifier	7171
First name	Sophie
Last name	STAFF-Delarze
Email	sophie.delarze@bcu.unil.ch
Language	English

[Log out](#)

Demo live

The image shows a web browser window with the URL `https://cockpit.renovaud.ch/login`. The browser's address bar and menu bar are visible. The page content includes the 'renouvaud' logo, a 'Welcome' message, and a login form. The form has two tabs for 'Institution': 'SP' (selected) and 'ELP'. Below the tabs are input fields for 'Enter your identifier *' and 'Enter your password *', followed by a red 'Log in' button. The background of the page is a photograph of a modern library interior with wooden floors, bookshelves, and a central display rack.

Eichier Edition Affichage Historique Marque-pages Outils Aide

Log in

← → ↻ 🔒 `https://cockpit.renovaud.ch/login` ☆

renouvaud

Welcome

Institution

SP ELP

Enter your identifier *

Identifier

Enter your password *

Password

Log in

More to come



Prospects

- What's next?
- Ease of use
- A single entry point



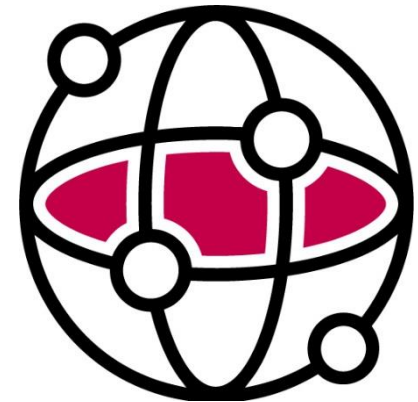
Alma API gaps

- Missing blocks
- API and UI : same features ?
- An endless perspective



Third party systems and mass corrections?

- All support tickets ?
- External systems
- Bib records, holdings, items



Conclusion



Renouvaud

Réseau vaudois
des bibliothèques

Thank you!

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www.renouvaud.ch

cockpit.renouvaud.ch

