

IGeLU SC Agenda and Minutes - 2025 02

Meeting Time

Gold Coast, Australia	Fri, 7 Feb 2025 at 12:00 midn AEST
Bolzano, Italy	Thu, 6 Feb 2025 at 3:00 pm CET
Siena, Italy	Thu, 6 Feb 2025 at 3:00 pm CET
Liège, Belgium	Thu, 6 Feb 2025 at 3:00 pm CET
Leuven, Belgium	Thu, 6 Feb 2025 at 3:00 pm CET
Trondheim, Norway	Thu, 6 Feb 2025 at 3:00 pm CET
Copenhagen, Denmark	Thu, 6 Feb 2025 at 3:00 pm CET
Porto, Portugal	Thu, 6 Feb 2025 at 2:00 pm WET
Edinburgh, United Kingdom	Thu, 6 Feb 2025 at 2:00 pm GMT
Winnipeg, Canada	Thu, 6 Feb 2025 at 8:00 am CST

Apologies

Knut, Guido

Item No	Description	
	Welcome	
New Business		

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1	March 2025 logistics	
2	campusM WG -- progress with ExL/Clarivate -- see email below Discuss with Yariv at the March meeting?	Agree JISC list -- used by developers campusM / Library Mobile / campusM Library (campusM Suite) (not Alma Mobile or the III mobile solution) Will looking at expanding
2	For discussion: Conference 2025 update Status update on Registration Portal Status on Third Party Supporters	Third Iron - Gold level Springshare - Bronze level Technology from Sage - pending StackMap -- Bronze NexBib - Bronze Gales - Bronze

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4	III Update UK Merger South Africa Merger Sponsorship by Yariv	
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5	For discussion: Support Advisory Group status update AF 2024-02-06	<ul style="list-style-type: none">• We're looking to start surveying the user community. Possibly March this year. Q: Do we have options for survey tools other than Google Forms? I took an action to ask you all...• We don't have a date for KI release but we will be looking for testers. We've asked Luda for details of how many and what UAT will be involved. If you're interested let me know. Probably mid April/May.• Consortia colleagues are looking to start an 'in scope/out of scope' doc for Consortia support issues - Maude (ExL) is working with the Consortia CoP but we're concerned to make sure support issues are raised with both groups. To be clarified.• We raised the issues from the Primo WG which were clearly defects but tagged as enhancements. We are asking the question - what is the definition of a defect and what's the definition of an enhancement. And how is escalation managed in a consistent way.• We talked about communication between Support/Customers - we are hoping to look at use cases for better comms e.g. how to log a call...what to include... etc.... And when/what/how to expect as a response. We've asked for End-to-end procedures for Support incident handling - we'll be asking for this again.
6	Concerns about CDI enhancement process Update	

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7	Resource Sharing CoP Meeting scheduled 13 Feb GMT+10	
8	Alma-D enhancement process/points	
9	suggestion to align RapidILL/Rapido CERV with Alma/Primo. Suggested by Kate Birch. Status Update and see email response below	
10	ELUNA are releasing their registration pages early March ELUNA call for proposals now closed	
11	Aha -- update of user to include first name / surname -- is it required -- how to retrospectively update	
12	Open nominations/surveys -- see below	

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Open Surveys

Accessibility Community of Practice Nominations - <https://forms.gle/FXNj5TXBbfeZE1X27>

Request from ExL to move the RapidILL/Rapido enhancement process to be aligned with Alma/Primo enhancement cycle

Support Advisory Group Nominations - <https://forms.gle/DNkiSoYSNKQzGYaq7>

Feedback to IGeLU and Ex Libris / Clarivate at the IGeLU face-to-face meeting - March 3-5 March

IGeLU / ELUNA call for Nominations for the SFX Working Group - <https://forms.gle/eXA342efbHrhHWfj7>

Document Advisory Group Nominations - <https://forms.gle/D3D2qP1s93UHYZTc8>