

IGeLU CHAIR'S REPORT 2025

1st August 2025

2025 Chair's Report

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2025 Chair's Report

Executive Summary

This report provides me with the opportunity to thank the large number of volunteers who form the backbone of IGeLU (International Group of Ex Libris Users). These volunteers help drive the development of the Clarivate|ExLibris products on your behalf and to ensure that these products meet your requirements. Essentially, they are the 'voice' of the community when discussing issues around the Clarivate|ExLibris products.

IGeLU is a not-for-profit volunteer organisation and we are always interested in recruiting members who are interested in being part of a Working Group (WG) or Community of Practice (CoP). If you are interested, please email chair@igelu.org or the relevant Working Group or Community of Practice Coordinator.

A continuing challenge that we, as a community, are faced with, is the ongoing changes that have resulted from the Clarivate acquisition of Ex Libris / ProQuest. These changes include

- Impact of Clarivate commercial decisions to rationalise some of its activities
- The commercial decision to move from a one-off capital-based revenue model to a recurring transactional-based revenue model
- Continued absorption of Ex Libris into the Clarivate company structure and processes
- Clarivate activities that impact the Ex Libris branded products and service delivery such as the Clarivate AI Platform development

Some of the items that IGeLU are working on or completed include:

1. Formation of a Documentation Advisory Group
2. Formation of an Accessibility Advisory Group
3. Formation of a Salesforce Advisory Group
4. New CERV Enhancement system based on the Aha system (https://www.aha.io/)
5. New CEV Election system based on ElectionBuddy (https://electionbuddy.com/)

I am also pleased to announce that we will not be raising IGeLU membership fees for the 2026 membership period. This will mean that IGeLU Membership with remain at €300 per annum.

Dave Allen, IGeLU Chair

IGeLU Steering Committee (SC)

The SC's main task is to help the Working Groups (WGs) and Communities of Practice (CoP) do their job and to be the primary contact point with Clarivate|ExLibris Senior Management Team.

IGeLU also uses a broad set of facilities such

- ZOOM meeting and webinar subscriptions;
- WordPress website;
- Google collaboration document infrastructure;
- Instagram;
- Twitter; and
- the joint IGeLU and ELUNA https://exlibrisusers.org email list platform.

The Steering Committee's main responsibilities include

- Ensuring the long-term financial stability of the organisation
- Responsibility for the Initiation and / or approval of new Working Groups (WG), Communities of Practice (CoP), Advisory Groups (AG) and Task Forces (TF)
- Coordinating the work carried out by the various IGeLU groups
- Act as an escalation point between the various groups and the SC

The IGeLU Chair's additional responsibilities include

- Regular meetings with the ELUNA Chair and with senior Clarivate|ExLibris senior management to streamline work and discuss new developments
- Act as an escalation point for the various IGeLU National and Regional Users Groups
- Setup of the ballots for voting

IGeLU Steering Committee (SC) Members and Roles

Each elected member of the SC has defined roles. These are as follows

- Dave Allen (Australia) – IGeLU Chair and Alma-Digital, Rialto, Rosetta and National and Regional User Group Liaison Officer
- Knut Bøckman (Denmark) – Alma Liaison Officer, Documentation Task Force Liaison Officer and IGeLU Deputy Chair
- Paolo Buoso (Italy) – Esploro and Leganto Liaison Officer and Conference App Support
- Alex Forrest (Scotland) – RapidILL, Rapido and Salesforce Advisory Group Liaison Officer
- François Renaville (Belgium) – Content and CDI Liaison Office and Lead Conference Planning
- Augusto Ribeiro (Portugal) – Aleph and Summon Liaison Officer and Third Party Supporter Liaison Officer
- Asbjørn Risan (Norway) – Primo and Consortia Liaison Officer
- Wei Xuan (Canada) – Analytics and Linked Open Data Liaison Officer

The SC has a strong European representation, but we need diversify and we need representatives from the other regions such as the Middle East, Africa, South America and Asia. I am investigating strategies that we can adopt to increase our regional and gender diversity on the SC.

Conference Program Planning Sub-Committee

The Conference Program Planning Sub-Committee is a sub-committee of the IGeLU Steering Committee. Membership is comprised of the IGeLU SC members and coordinators or their delegates as well as the local hosting institution. The sub-committee's role is to plan and deliver the annual IGeLU conference. The conference sub-committee is led by François Renaville. I would like to thank the Conference Program Planning Committee for working tirelessly throughout the year organizing this year's conference and their commitment and energy are to be applauded. Please refer to our website for the full list of volunteers on the Conference Program Planning Committee - https://igelu.org/archive-of-presentations/2025-siena/igelu-2025-planning-committee/

Finance, Legal and Administration

The IGeLU Treasurer, Guido Badalamenti from the University of Siena, takes care of IGeLU's finances, membership administration and all legal affairs. The IGeLU Treasurer position is recognised in the IGeLU Statutes as an ex-officio role. This almost invisible work is very important for the continuity of IGeLU and the work that Guido and his team undertakes for IGeLU is much appreciated.

It is also with sad news that Guido will be retiring from the IGeLU Steering Committee after the September 2025 conference. He has been involved with IGeLU since its creation and previously with ICAU (International Consortium of Aleph Users). He has a been a steadying voice in the Steering Committee providing valuable advice and recommendations over the years. His departure will leave a 'hole' in the Steering Committee and he will be greatly missed.

The 2025 IGeLU Administration team is comprised of the following

- Guido Badalamenti - Treasurer
- Giulia La Versa – IGeLU Secretariat
- Fabrizio Di Fuccia – IGeLU membership system
- Duccio Dio Blasi – IGeLU membership system

IT-services and infrastructure

Mehmet Celik from LIBIS/KU Leuven, Belgium, has taken on the role of supporting IGeLU ICT services and infrastructure. In 2025, Mehmet has been working on

- Migrating the IGELU websites to a more stable environment
- Reviewing and upgrading the IGeLU email services
- Working with his ELUNA counterpart on the CERV Enhancement System

Working Group and Community of Practice activities

It is important to note that Working Groups (WG) and Communities of Practice (CoP) are the backbone of IGeLU**.** These groups rely on community membership, and I encourage members to volunteer to join these groups when positions become available.

Some groups are Joint IGeLU/ELUNA Groups while others IGeLU only. Their activities comprise:

- closely monitoring the use and development of the product
- managing the enhancement processes
- discussing relevant and urgent issues with Calrivate|ExLibris' product management
- organizing Show & Tell sessions for members on topics
- conference program planning, inviting presenters and managing the product specific Q&A sessions at the conference

I would like to thank all members of the Working Groups and Communities of Practices for the work they have been doing for our community over the past year. Please refer to our website for the full list of WG co-ordinators and members who have taken the time to represent the community.

I have requested each of the WG and CoP Coordinators to provide me a brief report of their activities for inclusion into this report. These reports are as follows:

Aleph Working Group

Under an Agreement with our sister organization (ELUNA) – IGeLU has taken on primary responsibility for the Aleph Community.

This report has been produced by Tara La Ware, Center for Jewish History, USA.

https://igelu.org/products-and-initiatives/product-working-groups/aleph/

Aleph Roadmap 2025-2026
Version 24.2 (Minor Release)
Next Service Pack (24.2.1) is scheduled for February 2, 2026.

Enhancements
The Aleph Product Working Group had shared with the community on February 20, 2025 that the Aleph enhancements portal was open for users to submit enhancements requests on the CERV Enhancement Portal. With no enhancement submissions provided by the community, the Aleph Product Working Group submitted 5 enhancement requests on behalf of the community of users.

We will share any relevant updates on the enhancement process as we receive them with the Aleph community.

Per the Product Development Agreement with Ex Libris, Aleph has 45 development points.

Aleph Product User Survey
With the acknowledgement that fewer libraries are still running Aleph, the Aleph Product Working Group has identified a need to better understand, and serve, the Aleph community of users at this time.

Topics to be addressed:

- what institutions are still using Aleph; where those users are located; their needs and wants- with particular focus on the enhancement process; if their needs are met with Aleph; and whether they are planning to migrate to a different system.
- A survey was put together by the Aleph Working Group to address these particular topics. The survey will be distributed to users in August 2025 and the findings will be shared at a later date.

Note for Aleph Local Installations
Clarivate|ExLibris Office IP addresses were changed on August 1, 2025. Please refer to the Knowledge Center for the updated external IP addresses of all Clarivate|ExLibris offices: Ex Libris Offices' IP Addresses - Ex Libris Knowledge Center

Aleph Listserv Updates
In 2025, so far, there have been 11 new subscription requests to join the Aleph Listserv: aleph@exlibrisusers.org.

In October 2024, the Aleph Working Group, with the endorsement of the ELUNA and IGeLU steering committees, worked to consolidate all legacy listservs related to Aleph products into a single, pre-existing list: aleph@exlibrisusers.org.

The Aleph Working Group had identified the 10 legacy listservs:

Listserv	Last Post
aleph-acqser-ig@exlibrisusers.org	23 April 2014
aleph-arc-ig@exlibrisusers.org	23 May 2007
aleph-catauth-ig@exlibrisusers.org	23 April 2014
aleph-circ-ig@exlibrisusers.org	23 April 2014
aleph-documents-ig@exlibrisusers.org	23 Aug 2007
aleph-edi-ig@exlibrisusers.org	23 April 2014
aleph-ill-ig@exlibrisusers.org	06 Jan 2015
aleph-nonroman-ig@exlibrisusers.org	28 Apr 2014

aleph-sysadmin-ig@exlibrisusers.org	04 Nov 2016
aleph-xserver@exlibrisusers.org	23 April 2014

We identified that these 10 legacy listservs as redundant and acknowledged that they have not been posted on in years. We reached out on all of the 10 legacy listservs to let list members know that we would be retiring the lists on 29 November 2024. We also shared that the Aleph Working Group will download and save the full archives of each legacy listserv.

The full archive for the 10 legacy listserv have been downloaded, saved, and accessible on the Aleph Product Working Group website (Aleph Product Working Group – IGeLU). Access is granted, and required, through member login.

2024 IGeLU Conference (Copenhagen, Denmark)

- Presentation: Aleph Working Group Open Meeting and Aleph Product Update Monday, September 9, 2024 at 4:25 PM–4:55 PM CEST
- Joint Session presented by Tara La Ware, Aleph Product Working Group Coordinator and Carmit Marcus, Director of Product Management and Partnerships, Ex Libris
- Update on the activities of the Aleph WG and on the Aleph roadmap. This was an open meeting, and all were welcome to attend and ask questions.

2025 IGeLU Conference (Siena, Italy)

- Presentation: Aleph Working Group Open Meeting and Aleph Product Update
- Wednesday, September 17, 2025 at 1:30 – 2:00 PM CEST
- Joint session presented by Tara La Ware, Aleph Product Working Group and Carmit Marcus, Director of Product Management and Partnerships, Ex Libris
- Update on the activities of the Aleph WG and on the Aleph roadmap. This is an open meeting, and all are welcome to attend and ask questions.

Alma Working Group

This report has been produced by Gijs Noels, KU Leuven, Belgium

https://igelu.org/products-and-initiatives/product-working-groups/alma/

In 2024-2025, the Alma Working Group concentrated on:

- Launching and supporting the new enhancement process (CERV)
- Strengthening internal organization and communication
- Advocating for transparency and responsiveness on issues important to the Alma community, particularly performance issues

Enhancements
ELUNA/IGeLU enhancements moved to a new enhancement process, CERV (Community Enhancement Requests and Voting), which involved a new submission portal (AHA) and a new voting system (Election Buddy). The Alma enhancement process was led by Leon Krauthausen (Enhancements Coordinator) and Stacie Traill (Enhancements Deputy Coordinator). Both Leon and Stacie have deep experience with the enhancement process and their leadership in this area ensured a smooth transition to the new processes.

2024 Enhancements
The Alma WG supported and tracked development of eight enhancements from the 2024 NERS cycle, with designated stewards following progress via Basecamp. These are all scheduled to be implemented by August 2025.
https://knowledge.exlibrisgroup.com/Alma/Knowledge_Articles/NERS_2020#NERS_2024_-_High_Level_Solutions

Title	ReqID	Complexity Points
Special Characters option in Metadata Editor	8998	40
Automatically suppress bibliographic records-inactive portfolios	8182	25
Enable the ability to make an item missing that has a process type	8918	10
Changing POL type after POL is sent	8861	40
Waive Fines/Fees in Bulk by Set	8734	45
Copies of claim letters sent to sender e-mail and PO line reference and vendor code added to the claim report events	8936	30
New institutional number sequence, or reset Additional ID, to shorten hold shelf pickup number	8777	20
Linking to authority via dropdown menu in MDE	8819	5

2025 Enhancements
2025 was the first year under the new CERV process. Work involved included:
- Testing the enhancements portal (AHA) to understand options, communication and configuration within the system
- Aligning procedures with other working groups to provide a more cohesive enhancement experience for the IGeLU/ELUNA communities.

- Coordinating enhancement timelines with other Working Groups to ensure we can transfer enhancements and provide a clear schedule to the community.
- Updated internal procedures and best practices to learn from discrepancies or issues that arose with the new system

Complexity points allocation due to previously unused points is 230.

A special thanks goes out to the subgroups, the subgroup coordinators Leon Krauthausen, Bettina Kann and Joe Ferguson, and to Leon and Stacie to coordinate the Alma CERV enhancement process.

Alma Advocacy with Ex Libris : Performance and Quality Assurance in Alma
The Alma WG continued regular discussions with Dana Moshkovits, Clarivate|ExLibris PM of Alma, particularly around intermittent performance issues experienced in Alma. A survey was conducted in April 2024, and discussions about the response were held in Fall 2024. In January 2025, the WG communicated with the community about the survey, including the following items:

- Clarivate|ExLibris could not identify structural issues impacting performance
- The WG encouraged submission of support cases
- The WG provided instructions and tips on submitting a support case related to performance

Performance issues in Alma remain a concern and will be monitored this upcoming year. In addition, the Alma WG asked Clarivate|ExLibris for an informative session at the IGeLU annual conference on the topic of "how to understand and deal with performance issues."

Alma Advocacy with Clarivate|ExLibris : Additional advocacy and informational/discussion areas
- Bug Backlog Initiative undertaken by Clarivate|ExLibris
- Alma AI Metadata Assistant
    - Questions raised on field indexing, testing priorities, and performance impact
    - Some members of the WG participated in the Alma AI Metadata Assistant Focus Group and provided a demonstration to the WG
- Adoption of features and feedback on pop-ups and efforts by Clarivate|ExLbiris to direct Alma users to new features
- Webhooks was added as a category for Idea Exchange at the request of the WG, from an idea at Developers Day
- Discussion with Clarivate|ExLibris about the indexing of the full bib record to allow for searching of all fields and subfields
- Prioritized improvements for Alma job reports
- Autoholdings functionality and communication discussion with Content WG, CZMG members

Alma-Related Focus Groups: Alma Authorities Focus Group
Chair: Liz Bodian (Brandeis University)
Alma WG Liaison: Margaret Corby (Kansas State University)

The Alma Authorities Focus Group saw some progress from Clarivate|ExLibris beginning the development of partial linking of subjects and name/title headings. The challenges surrounding authorities remain significant as it is highly complex work and Ex Libris does not have an in-house understanding of the functional user needs. The work by the focus group members to test functionality and communicate about it requires a significant amount of time, and the Alma WG is very grateful for their efforts this year which included:

- Recommended detailed punctuation table for 100 field
- Tested authority functionality developments and provided feedback on:
    - Partial subject linking
    - Name/title partial linking
    - Bibliographic headings browsing
    - Authority control task list

Alma-Related Focus Groups: Community Zone Management Group
Chairs: Elizabeth York (Rutgers University) and Galen Jones (The Open University)
Alma WG liaison: Marisa Tolbert (CARLI)

The Community Zone Management Group continued their collaboration with Clarivate|ExLibris to help guide the user community on using and editing metadata in the Alma Community Zone, and also guide Clarivate|ExLibris on needed functionality or metadata updates within the CZ. The CZMG also discussed its terms of reference this year to ensure its role serves the community. The CZMG deserves much appreciation for their dedicated work, which included:

- Updated knowledge article on community editing guidelines: Best Practices for Contributing Portfolios to Community-Managed Electronic Collections in the Alma Community Zone
- Drafted knowledge article on merge rules
- Collaborated with Content WG to manage DOAJ coverage dates
- Provided feedback on CZ Updates Task List
- Requested CONSER file load update

Alma-Related Focus Groups : Alma UX Focus Group
The Alma UX Focus Group was organized by Clarivate|ExLibris and met monthly this year. The group will move to quarterly meetings effective summer 2025. The Alma WG liaisons will help coordinate any necessary communication during non-meeting months.

The UX tracks that were pursued this year:

- New "Manage Patron Services" User interface
- New enhanced "All titles search" UX
- Physical Holdings Staff Search – Enhanced UX
- Discussions on:
- Record and Split View Arrangements
- Linked Open Data Form Editor & Bibframe Record Creation
- General UX Design goals and principles

- Left to right or Right to left sorting of action buttons etc.
- Unified PO Line list - Survey results (Lessons learned)
- Feature promotion (Pendo based)
- Dark mode (Chrome extension)

Participating institutions:

Bar Ilan University	OBVSG (Austrian Library Network)
Freie Universität Berlin	Princeton University
Georgia Institute of Technology	Reichman University
Getty Research Institute	Tel Aviv University
Harvard University	UCLan (University of Central Lancashire)
Hebrew University of Jerusalem	Union College
LIBISnet (KU Leuven)	University of Haifa, Israel
Murdoch University	University of Oslo
National Library of Israel	University of Pisa (Università di Pisa)
Northwestern University Libraries	University of Queensland

Communication & Organisation : Transparency
In order to provide consistent external communication to the community, the WG solicited for and filled a role for Communications/Education Coordinator. Shelly Hypes Bloise has been a welcome contributor to the group, creating meeting notes published on the IGeLU Alma page and also serving on the ELUNA Conference Planning Committee. We are thrilled Shelly is part of the WG!

- Regular updates made to the IGeLU Alma page including:
  - Meeting minutes
  - Web presence for focus groups
- Held open Alma WG sessions at ELUNA and IGeLU to gather feedback

Communication & Organization : Membership
The Alma WG thanks the following members for their contributions and participation who rotated off the Alma WG in 2024-25

- **Christina Hennessey**, California State University – Consortial CoP (ELUNA) liaison
- **Joe Montibello**, Dartmouth College – Leganto WG liaison
- **David Schuster**, Binghamton University – Alma Digital WG liaison

The Alma WG welcomed the following new members:

- **Carrie Curie**, PALS – Consortial CoP (ELUNA) liaison
- **Shelly Hypes Bloise**, UNC-Charlotte – Communications/Education Coordinator
- **Vic Jones**, Florida Gulf Coast University – Alma Digital WG liaison
- **Marisa Tolbert**, CARLI – Community Zone Management Group liaison
- **Selina Wang**, Oberlin College – Rialto WG liaison

The liaisons between the vast number of groups can be challenging to coordinate but are vital to ensure ongoing communication among the interrelated Ex Libris products and initiatives. The Alma WG chairs are very grateful to all the liaisons and members of the Alma WG.

https://igelu.org/products-and-initiatives/product-working-groups/alma/

Members	**Role**
Gijs Noels (LIBIS KU Leuven)	Co-Chair / Coordinator
Catherine Grove (Northwestern University)	Co-Chair / Coordinator
Leon Krauthausen (FU Berlin) / Stacie Traill (University of Minnesota)	Enhancements Coordinator / Deputy Enhancements Coordinator
Bettina Kann (OBVSG, Austria)	Functional Group Chair: Resource Management
Leon Krauthausen (FU Berlin)	Functional Group Chair: Acquisitions (incl Licensing)
Joe Ferguson (University of Tennessee, Knoxville)	Functional Group Chair: Fulfillment & Resource Sharing
Shelly Hypes (University of North Carolina – Charlotte)	Communications/Education (ELUNA) Coordinator
Gijs Noels (LIBIS KU Leuven) / Catherine Grove (Northwestern University)	WG representative: Alma UX
Bettina Kann (OBVSG, Austria) / Gijs Noels (LIBIS KU Leuven)	WG representative: IGeLU Consortia CoP
Vic Jones (Florida Gulf Coast University)	WG representative: ELUNA Alma Digital
Leon Krauthausen (FU Berlin)	WG representative: Analytics
Daniel Naas (University of Kentucky)	WG representative: ELUNA Primo
Emma Clift (Macquarie University)	WG representative: IGeLU Primo
vacant	WG representative: Leganto
Catherine Grove (Northwestern University)	WG representative: Linked Data CoP
Nick Pavlovic (Liberty University Virginia)	WG representative: Summon
Selina Wang (Oberlin College & Conservatory	WG representative: Rialto

Marisa Tolbert (CARLI, Consortium of Academic and Research Libraries in Illinois)	WG representative: CZMG
Margaret Corby (Kansas State University)	WG representative: Alma Authority FG
Xiaotian Chen (Bradley University)	WG representative: Content
Carrie Curie (Minnesota State University – PALS)	WG representative: ELUNA Alma Consortia CoP
Katie Sanders (University of Wisconsin – Madison)	WG representative: Rapido

Potential Goals for 2025-26 : Enhancements

- Refine CERV process for enhancements and document best practices and lessons learned
- Complete 2025 enhancement cycle, monitor enhancements a they get developed
- Hold 2026 CERV enhancement

Potential Goals for 2025-26 : Organization

- Succession planning
- Reinvigorate subgroup memberships
- Work with ELUNA and IGeLU SCs on clarifications about Working Group logistics, definitions, and terms of reference

Potential Goals for 2025-26 : Alma Topics and Advocacy

- Alma performance, bug fixing and QA
- Develop information on different paths to improving functionality in Alma (CERV, Focus Groups, support)
- Update ELUNA website
- Identify a functional topic for sessions at ELUNA/IGeLU 2026

Alma-Digital Working Group

https://igelu.org/products-and-initiatives/product-working-groups/alma-digital-working-group/

This report was produced by Kevin O'Donovan, London School of Economics and Political Science, UK

The IGELU Alma Digital Working Group has had an active and productive first full year. As the future of the product with the migration / upgrade to Specto is still in flux – and often unclear – the WG along with their ELUNA counterparts have had to react to the shifting ground under their

feet, as ExLibris try to decide and finalise how many tiers of Specto will operate; what the product's relationship (if any) will be to Rosetta; and how enhancement rounds will function, if the developers are focusing on the migration and certain product features are not available to all customers, dependent on which tier they have subscribed to. Nonetheless both WGs now have regular joint meetings with the product manager(s) and the roadmap is becoming clearer, so this should provide for greater clarity for the WGs and users as migrations from Alma Digital to Specto ramp up during 2026.

The Working Group has been successful in establishing a separate Ideas Exchange for Alma Digital. This involved participation from all Working Group members, sifting through ideas in other product exchanges that were related to Alma Digital. These were raised for discussion with the Alma and Primo working groups, with differing levels of agreement for transfer to the Alma Digital exchange. Relevant subcategories have been created in the new exchange, and at the time of writing ExLibris are doing the final developments with the front end so that it will appear alongside the others in the front end. This will act as a point for increased user engagement with the product for developments and the CERV process throughout 2026.

On Controlled Digital Lending functionality within Alma Digital, ExLibris have halted development with the Long Term Digital Loans workflow. This is due to the complete cessation of activity from US institutions in this area following the Internet Archive's failure in their appeal against the lawsuit from Hachette in New York, for their CDL-related activity during the pandemic lockdown. There are still some developments required to make the lending workflow more analogous to a print loan, adhering to the principle of CDL; but ExLibris have said that the short term loans functionality provides most of what is needed already; and they were not seeing sufficient interest from their customer base to warrant putting additional developer time into long term loans. Attempts by the WG to set up a specific task and finish group (requested by ExLibris) in the EMEA zone to look at finishing the long term loans workflow have been unsuccessful. There is little interest in it at present from European institutions, and the Hachette vs IA verdict has had a chilling effect in other jurisdictions. For example, a national initiative in Israel previously mooted for startup this year has been shelved.

Analytics Community of Practice

https://igelu.org/products-and-initiatives/communities-of-practice/analytics/

This report was produced by Maya Amichal, Weizmann Institute of Science, Israel

About Our Community
The Analytics Community of Practice brings together members from both IGeLU and ELUNA, meeting almost every month on the third Tuesday. What makes us unique is that we don't receive development points—instead, we leverage direct communication with Clarivate|ExLibris to turn your requests into real improvements. When you share challenges through meetings, our mailing list, or conferences, we work to ensure your voice reaches the right people who can implement real solutions.

What We Accomplished in 2024-25 : Major Enhancements Delivered
Our advocacy efforts led to a significant improvement in May 2025: **20 new holdings local parameters** that enhance your reporting capabilities.

What We Accomplished in 2024-25 : Documentation Updates
We asked Ex Libris to update and clarify documentation for numerous Analytics tables, making it easier for you to work with date fields and understand data relationships. Key updates include:

Core Library Operations
- Purchase Request Details with improved date tracking
- Course Reserves with current start and end dates
- Fulfillment data including loan, due, return, and renewal dates
- Requests with clearer request date information

Digital Services
- Digital Inventory with file creation and modification dates
- Digital Usage and Waitlist with request and registration dates
- E-Inventory with portfolio and collection date tracking

Fulfilment and Resource Sharing
- Fines and Fees with transaction and creation dates
- Borrowing and Lending Requests with comprehensive date fields
- Usage Data (COUNTER) with usage date clarity

Collections Management
- Titles with creation and modification dates
- Analytics Objects with comprehensive date tracking

We also advocated for **documentation clarification for Esploro** to help users create sets from Analytics reports more effectively.

Current Initiatives and Future Roadmap : Coming Soon
- Enhanced Local Parameters Display (November 2025): The analytics_display_local_params setting will default to true, giving you better insight into mapped values
- Normalized Link Resolver Source Field (Q3 2025): Improved consistency in link resolver data
- Simplified Author Field (Early 2026): Author field without relator terms for easier reporting
- Enhanced Local Parameters (Q1 2026): Better ability to define and identify local parameters including indicators

Ongoing Projects
Community Engagement
- Working with the UK community on SCONUL reporting specifications

- Identifying and addressing challenges with industry standard reports (ARL, ACRL, IPEDS) for US institutions
- Promoting data visualization tools and best practices
- Active participation in the Specto focus group

Technical Improvements:

- Consortium Analytics project mapping missing fields between Institutional and Network Zone Analytics
- Testing and providing feedback on Counter 5.1

CDI – Central Discovery Index

During 2024-25 a CDI Enhancement Process trial was undertaken. The process agreed upon between the Steering Committees and Clarivate were as follows

1. Move 50 points from Summon and Primo, respectively, to a dedicated CDI vote (100 points total)
2. Submissions for CDI would still come in through discovery products, and there would be a discussion with those groups about whether the enhancement is a CDI enhancement or discovery.

The proposal was to three things:

1. If customers use 360 and CDI as their index (such as potential FOLIO customers), it gives them a vote into CDI where before they would have been put into a summon vote. It also allows Vega customers to participate in CDI votes without too much of a lift. It gives us a process for these folks that is not cramming them into an existing product group where functionality might not apply to them.

2. It separates content from discovery functionality. This will benefit the CDI community since Primo functionality (My account, UI, etc.) competes with content-based functionality, and CDI functionality which typically does not get voted up.

3. Segmenting the enhancements into a separate vote means we can have content experts looking at development from all affected products instead of one specific product. It also explicitly shows FOLIO/Innovative users how they can participate in the voting process if they become ELUNA/IGeLU members.

The process was undertaken involving members from

- Content Working Group
- Primo working Group
- Summon Working Group

CDI enhancements that were voted upon by the community and will be delivered by Clarivate.

A review of the CDI enhancement process was undertaken, and the results of the review were as follows

- There was a general agreement that the trial did not progress as initially expected
- Additional workload taken on by the Primo and Summon Working Groups to organise and run a CDI Enhancement process
- There was a general recognition of the high costs of developing the submitted CDI enhancement requests as some of the CDI requests would require greater than 100 development points
- The two CDI enhancements from 2024 ballot are to be developed and delivered by Clarivate|ExLibris
- For 2025 the 100 CDI development points is to be returned to the community. It was agreed by all parties that Primo and Summon will each return to 200 points each for 2025.
- There will be no separate CDI enhancement process for 2025
- Clarivate will review the Primo and Summon 2025 submitted enhancements and Clarivate will provide feedback to the IGeLU and ELUNA Chairs. This information will assist in determine next steps around CDI enhancements. This feedback will include
    - List of submitted CDI enhancements
    - Cost of developing the submitted CDI enhancements
    - Whether the enhancements can be used by both Primo and Summon or just by one product

Consortia Community of Practice

https://igelu.org/products-and-initiatives/communities-of-practice/consortia/

This report was produced by Sylvain Courret, Bibliothèque Cantonale et Universitaire, Switzerland.

Collected and Delivered API Needs
The group led a structured call for input on missing API features. A shared spreadsheet was filled and finalized, then submitted to Clarivate|ExLibris in March 2025. Integration examples were requested from members (e.g., CIL) to support future development. The group also raised the issue of the 1,000 API calls/day limit, encouraging consortia to negotiate increases (as CSUC successfully did).

Shaped Consortial Analytics Requirements
CoP members helped define requirements for analytics evolutions. Use cases and missing fields (especially for NZ/IZ) were submitted via the Analytics CoP. Concerns were raised about limitations of the upcoming snowflake platform : reports are out-of-the-box only, refreshed monthly, and offer no customization.

Tested and Promoted Community Tools
The group promoted CSUC's Global Changes App (for bulk Alma edits), now available for testing. Feedback was gathered, including a request to add a user creation feature for training purposes. Renouvaud presented a lightweight, tablet-compatible self-check application, sparking interest for reuse in other networks.

Influenced Ex Libris Development and Roadmap
The group reviewed the Ex Libris classification of support services tool feasibility and discussed ways to align needs across consortia. We discussed the Known Issues platform, the delay of the New Discovery Experience (NDE) for SLSP, the Primo union view, and proposed chat tools and dashboard alerts. The group contributed to timeline discussions and influenced prioritization of roadmap items.

Escalated Operational Issues and Shared Responses
Following the Frankfurt-to-Munich server migration (July 2025), member of the group monitored issues including Alma/Rapido slowness and analytics disruptions. Reminder of a possible escalation process was shared: submit cases via support, then flag critical issues to Maud via Basecamp. This was confirmed as the recommended fast-lane protocol.

Shared AI Project Landscape
A part of July 2025 session was dedicated to AI experimentation. Projects included Bibnet's AutoCat (for extracting metadata from PDFs), CSUC's GPT-based assistant (for Catalan), Renouvaud's local LLM hosting, and CIL's rule-based automations. No centralized direction was proposed, but members are encouraged to continue sharing tools and lessons.

Addressed Ethical and Strategic Issues
CSUC raised concerns about Ex Libris's ownership structure. The group acknowledged the topic while agreeing that there are few viable alternatives in the short term. Interest in open-source alternatives like FOLIO was noted for the longer term.

Expanded Membership
Ann-Louise (BIBSYS/Sikt) joined the group in July 2025.

Held Regular and Inclusive Meetings
The group met consistently. Agendas remained open to contributions. The next meeting is scheduled for September 16, 2025 in Siena (hybrid format). Members were reminded of the €50 IGeLU registration discount for CoP participants.

Content Working Group

https://igelu.org/products-and-initiatives/product-working-groups/content/

This report was produced by Karin Perols, Karolinska Institute, Sweden

Coordinated CERV New Content Provider vote process

Provided Ex Libris Product Management with feedback on:

- Processes for predatory publications
- Possible new approaches to Open Access indicators
- Redesign of Alma Community Zone Updates Tasklist
  - Prioritized new functionalities and user interface improvements
- Open Access issues in general
  - Subscribe to Open collections in KBs
  - Unpaywall
  - Directory of Open Access Journals
- Process to close out inactive content Ideas Exchange
  - 3 years of no community activity (no comments or votes) AND
  - Less than 30 votes
- Inconsistent KB interface names and downstream impacts
- Functional requirements for CDI software enhancements

Expressed concerns about Content Support

- Handling of more complex problems
- Lack of systematic fixes, focus on customer provided examples
- Slow resolution times

Encouraged high impact providers to join Provider Platform

Advocated for the creation of an autoholdings taskforce to address ongoing issues with this functionality

Created deputy co-coordinator positions

Updated CWG charter document

Top priorities

- Autoholdings taskforce
- Provide feedback on development of 2 "winning" CDI enhancements
- Following up on adding new providers from 2025 CERV vote
- 2026 new provider CERV vote
- Continued feedback on Alma Community Zone Updates Task List redesign

Other anticipated activities

- Advocating for improved processes and consistency of OA metadata
  - Subscribe to Open
  - OA indicators
  - Unique issues with large OA collections (Unpaywall, DOAJ, etc.)

- Discuss ongoing Content Support issues
    - Large systematic data issues are not fixed in a timely manner
    - Effectiveness of Support to Support and communication breakdowns
    - Use of forthcoming known issues platform for Content?
- Documentation issues
    - Communication of new Knowledge Center articles to community
- Continue monitoring Ex Libris content-related AI initiatives such as CZ bib enrichment

Esploro Working Group

https://igelu.org/products-and-initiatives/product-working-groups/esploro/

This report was submitted by Rebecca Cooke, University of the Sunshine Coast, Australia

Membership

The Esploro Product Working Group (PWG) currently comprises the following members:

- Rebecca Cooke, University of the Sunshine Coast, Australia – Coordinator; Website Editor
- Hala El-Gohary, International Labour Organisation, Switzerland – Deputy Coordinator; Conference Planning Committee
- Montserrat Rodriguez-Marquez, University of Surrey, United Kingdom – Enhancements Coordinator
- Susana Cardosa, International Labour Organisation, Switzerland
- Indira Bermudez Aguilar, International Labour Organisation, Switzerland
- Laura Ballestra, Biblioteca Mario Rostoni, Italy
- Chiara Pinciroli, Biblioteca Mario Rostoni, Italy
- Joan Kolarik, Drexel University, United States
- Maureen Bezanson, Southern Cross University, Australia
- Kaitlyn Houston, Murdoch University, Australia
- Andrew Marsden, University of Greater Manchester, United Kingdom
- Paolo Buoso, Free University of Bozen-Bolzano, Italy – Steering Committee Liaison

Membership updates

In 2024, Margie Pembroke stepped down as Coordinator prior to her retirement. We extend our sincere thanks for her valuable contributions to the PWG. We also welcomed Kaitlyn Houston and Andrew Marsden as new members, and Paolo Buoso assumed the role of Steering Committee Liaison, succeeding Dave Allen.

Engagement with Clarivate|ExLibris Product Management
The IGeLU Esploro PWG Coordinator and Steering Committee Liaison, together with their ELUNA counterparts, now meet with Clarivate|ExLibris Esploro Product Management on a bi-monthly basis. These meetings, typically involving Naomi Conforti and Tami Ezra from Clarivate, focus on:

- Addressing community concerns
- Advocating for product improvements
- Reviewing roadmap developments
- Collaborating on the CERV enhancement process.

Enhancements Process
In 2024, the PWG piloted ElectionBuddy for voting during the NERS cycle. As a result of the NERS/CERV process, the following enhancements were delivered in 2025:

Enhancement Request	Dev Points	Release Delivered
Improve deposit forms	25	July 2025
Ability to export Search results from Research Portal	5	March 2025
Make collections searchable	8	January 2025
Ability to shift a researcher from creator to contributor	5	February 2025
Duplicate an existing record for a new record edit	8	February 2025

In 2025, the group transitioned to using Aha! for the CERV Enhancement cycle, submitting 33 enhancement requests. One voting round has been completed, with the top 20 enhancements forwarded to Ex Libris for development point allocation. With 50 development points available, final selections are expected by the end of July 2025.

Special thanks to Maria De Montserrat Rodriguez-Marquez (IGeLU), Liz Bodian (ELUNA), Joseph Deodato (ELUNA), and Wendy Robertson (ELUNA) for their leadership in the CERV process.

Community Engagement
In collaboration with the ELUNA Esploro Working Group, two community discussion meetings were held, recorded, and made available to the Esploro community:

- Esploro to Primo VE Integration - Topics included publishing limitations, inventory linking issues, and OpenURL availability messaging.

- Datasets in Esploro - Covered restricted access, file versioning, large file handling, indexing, and integration with RDMPs.

IGeLU Conference 2025

Maureen Bezanson will represent the Esploro PWG at the IGeLU 2025 Conference. This year, four Esploro-related presentations will be featured (up from two in 2024), in addition to the PWG update session:

- Showcasing research impact in Esploro (University of the Sunshine Coast)
- To share or not to share? A case study of research data management in Esploro (Southern Cross University)
- PHD student dissertations and legal deposit to The National Central Library of Florence with Esploro@LIUC University (LIUC University)
- Raising Research Visibility & Impact: Integrating InCites B&A with Scholarship@Miami (University of Miami).

Additional Activities

- Updated and expanded Esploro content on the IGeLU website
- ELUNA proposed a cross-institutional dashboard to showcase community deposit metrics; a prototype has been developed and may be revisited in 2025/2026
- Esploro will adopt a quarterly release cycle from mid-2025, aligning with Alma and Primo
- A developer-led session on CloudApps was delivered in May and is available via the Knowledge Centre
- IGeLU and ELUNA collaborated on an issue statement regarding Esploro's positioning within Clarivate.

Priorities for 2025/2026

- Maintain monthly PWG meetings
- Provide regular updates via conferences and the IGeLU website
- Continue bi-monthly meetings with Ex Libris Product Management
- Finalize the 2024 CERV enhancement cycle
- Advance the 2025 CERV cycle
- Initiate the 2026 CERV cycle
- Collaborate with Ex Libris to align product development with community needs
- Organize community discussions in partnership with ELUNA.

Leganto Working Group

https://igelu.org/products-and-initiatives/product-working-groups/leganto/

This report was produced by Jessie Donaghey, Bond University, Australia

The Leganto Product Working Group (WG) meets monthly. In addition the Coordinator attends regular meetings with other Product Working Group Coordinators, Steering Committee Liaisons (IGeLU and ELUNA) and Ex Libris Leganto Product Management. Working Group minutes can be accessed on the IGeLU website (membership login required).

2025 enhancement ballot

- Clarivate|ExLibris agreed to develop the top two enhancements for a total of 75 development points, see the 2025 Leganto Enhancement Results for details.
- Two rounds of voting were conducted:
    - Round one included 83 enhancements voted on by 117 members
    - Round two included 20 enhancements voted on by 116 members

Two enhancements were withdrawn from the final ballot. Enhancement 'LENH-I-6098 Allow reading list status to remain Complete when added citations are auto-completed' will be addressed outside of the enhancement process. Enhancement 'LENH-I-6097 Display alternative editions/formats of books to students' was excluded from the second ballot as Clarivate|ExLibris indicated the requested feature was included in the June 2025 release.

Aha and ElectionBuddy implementation
To support the transition to new systems for the CERV enhancement process, WG members participated in testing and reviewing Aha for request submissions. This included evaluating both the submitter and administrative perspectives and providing feedback to refine configuration and input into user manuals. The enhancements team also tested ElectionBuddy prior to the enhancement ballot to ensure a seamless voting experience for members.

Leganto New UX/UI
The WG continued to monitor and support the rollout of the new Leganto interface. Regular meetings with Ex Libris focused on tracking known issues, sharing community feedback, and identifying areas still pending UI updates. The WG also contributed to discussions on configuration management and user experience improvements.

AI Syllabus Upload
The WG supported the review of the AI Syllabus Upload feature, focusing on data privacy and security. Members provided sample syllabus files in multiple languages and formats for testing and offered feedback on potential enhancements. Discussions also addressed instructor workflows and the need for configurable options at the institutional level.

Leganto-L mailing list
In collaboration with the ELUNA WG, summaries of recent Idea Exchange posts are shared via the Leganto-L mailing list. These summaries promote new ideas and encourage discussion

among community members. In addition, the WG monitors ongoing discussions on the Leganto-L list to identify key points of interest and emerging concerns within the community. A standing item in each WG meeting is dedicated to reviewing these issues, which are then raised with Ex Libris for further discussion.

IGeLU conference session
At the 2024 IGeLU conference, the WG hosted an interactive group workshop. This session provided a valuable opportunity for attendees to exchange experiences and ideas on using Leganto. The WG plans to continue offering networking events at future conferences, based on community interest.

Priorities for the upcoming year

1. Support development of the two accepted enhancements with ongoing community input.
2. Provide feedback to Ex Libris as Leganto issues are incorporated into the Known Issues platform.
3. Explore opportunities for focus groups and community engagement on roadmap items, including the new Alma UX for course reserves and citations.
4. Monitor developments in content and collection integration with Leganto.
5. Share strategies for identifying citations at risk due to e-resource changes or cancellations.

Linked Open Data Community of Practice

https://igelu.org/products-and-initiatives/communities-of-practice/linked-open-data/

This report was produced by Xiaoli Li, University of California – Davis, USA

Overview

During the 2024–25 cycle, the Linked Open Data Community of Practice Working Group (LOD Working Group) focused on five strategic areas:

1. Supporting education, training, and community engagement
2. Advancing the implementation of BIBFRAME
3. Advocating for support for RDA in RDF
4. Monitoring linked data features in Ex Libris discovery services
5. Exploring the integration of linked data, knowledge graphs, and AI

The following is a summary of our progress and accomplishments in each of these areas.

Education for the Community
Subgroup members: Catherine Grove, Ken Varnum (convener), Xiaoli Li
The group organized a virtual community meeting, "Getting Started with LC BIBFRAME Data in Alma," held on April 22, 2025. The event drew over 200 participants and featured practical guidance on implementing BIBFRAME in Alma. The recording of the event can be accessed here.

An archive of past events are available https://igelu.org/products-and-initiatives/communities-of-practice/linked-open-data/events/.

Supporting BIBFRAME Implementation
Subgroup members: Amanda Xu, Greta Heng (convener), Heather Pretty, Stefan Schuh
Achievements:

- Developed https://docs.google.com/document/d/1YB3O0gtQT_Q9wVc87v8xxzy4QGSJT6QRTY9lwYuuERA/edit?usp=sharing to support Alma users in the implementation of BIBFRAME
- Two members presented at the virtual community meeting held on April 22, 2025. Slides and pre-recordings for the event can be accessed here.
- Tested BIBFRAME features and reported issues to Ex Libris
- Participated in co-development of the Alma Linked Data Editor

Advocating Support for RDA in RDF
Subgroup members: Ebe Kartus (convener, until April 2025), Laura Akerman, Hans Schürmann, Joanne Rowan
Two members continued to contribute to the University of Washington MARC to LRM/RDA/RDF mapping project, Phase I of which is expected in September 2025.

Monitoring Linked Data Features in Discovery
Subgroup members: Lihong Zhu (convener), Joanne Rowan, Laura Akerman, Vickie Kline, Ebe Kartus (until April 2025)
Highlights:

- Monitored new linked data features in discovery interfaces
- Developed a cheat sheet for Person Entity integration in Primo VE
- Began drafting a white paper on linked data and discovery

Exploring Linked Data, Knowledge Graphs & AI
Subgroup members: Laura Akerman (convener), Amanda Xu, Lihong Zhu, Jim Hahn
Highlights:

- Compiled a set of critical questions for Ex Libris on AI and linked data integration (see Appendix A)
- Presented findings at the 2025 ELUNA Conference: *Linked data and AI: Harness the Power of Both to Transform Library Services*

Other Activities
The working group continued to maintain its communication channels, including the user story form, dashboard, mailing list, and Slack workspace. Additionally, a community survey was conducted to gather insights from the user community. Key findings from the survey are presented in Appendix B.

Membership
Ebe Kartus, Deputy Coordinator, stepped down from the working group due to a job change. We extend our sincere gratitude for her years of dedicated service and valuable contributions, and we wish her all the best in her new professional endeavor.

With Ebe's departure, the group currently needs to appoint a new liaison to the IGeLU Primo Working Group. In addition, we are also seeking a liaison to represent the ELUNA Primo Working Group.

Looking Ahead
The group has identified the following priorities for 2025–2026:

- Continue supporting education, training, and engagement
- Facilitate BIBFRAME implementation
- Monitor new Ex Libris linked data features
- Advocate for RDA in Alma
- Explore linked data, knowledge graphs, and AI
- Establish partnerships with experts in library linked data and AI

We look forward to continuing collaboration with the other working groups, the community and Ex Libris to advance linked data initiatives.

Appendix A: Questions related to AI and Linked Data Integration
In April 2025, the working group submitted a set of questions to Ex Libris regarding their AI services. These questions are organized into three key areas:

Primo Research Assistant

1. Does Primo Research Assistant utilize linked data?
2. Does the Primo Research Assistant utilize graph data?
    a. If not now, when will Primo Research Assistant include knowledge graphs, and improve AI trustworthiness by providing validation, explanation, and reasoning?
3. If the answers to either or both are yes, can you please describe (without giving away company secrets) how and from what sources this data is derived,
4. If the answer is no (for linked data), do you have any plans to use linked data in combination with AI in future?
5. As library data undergoes transformation into linked data, how might it fit into the AI-assisted discovery picture?
6. At their core, AI and LLM rely on data that has been collected and processed to provide answers in a vector database. A vector store, typically found in a vector database, is a digital storage system that holds vectors. Does Ex Libris plan to build a vector store?
7. Will linked data or knowledge graphs (perhaps supplied by the library or inherent in the data, e.g. BIBFRAME linked data) be included in the Research Assistant process?
8. When will Primo Research Assistant include visualization features so as to create visual representations of connections between topics and articles, facilitating a deeper understanding of relationships within the research landscape?

Alma AI Metadata Assistant
We understand that the AI suggestions generated for metadata do not provide suggestions for URIs for linked data entities in subfield 1 ($1) or authority identifiers or URIs in subfield 0 ($0). Could this be considered for future functionality?

1. Could the AI Metadata Assistant be used with building or editing BIBFRAME or other linked data descriptions?

General questions

Does Ex Libris have, or have plans to build, a knowledge graph or graphs for CDI, Alma or other product data? What form would the data take ("linked data" or other)? How could this be available to customers and benefit them? Could this be used in connection with AI features?

1. Does Ex Libris currently implement knowledge graphs in any of its products such as Alma, Primo, or CDI? If not, are there plans to do so in the future?
2. What data formats and standards are used for the knowledge graphs (e.g. RDF, linked data)? How do these formats facilitate interoperability with other systems?
3. Are there plans for graph storage specifically for RDF linked data?
4. How does Ex Libris plan to integrate knowledge graphs with AI features to enhance library services? Can you provide examples of potential use cases?
5. How will customers be able to access and utilize the knowledge graphs?
6. What specific benefits can libraries expect from this integration in terms of discovery, resource management, or user engagement?
7. Can libraries customize the knowledge graphs to suit their specific needs?
8. How scalable are these solutions in terms of handling large volumes of data or complex relationships?
9. How do knowledge graphs enhance discovery within Ex Libris products?
10. Are there specific features or functionalities that leverage knowledge graphs to improve search results or user experience?

Appendix B: Community Survey Summary

In September 2024, the LOD Working Group conducted a community survey to evaluate the current state of linked data adoption and interest among libraries using Ex Libris systems. The survey included eight questions and received responses from 33 institutions. These responses provided valuable insights into the challenges, progress, and goals of libraries exploring linked data initiatives—particularly in transitioning from traditional MARC records to BIBFRAME. The survey results also helped the working group develop its work roadmap for 2025-2026.

Respondents represented a diverse, international group, with institutions from 10 different countries. Over half were based in the United States. Levels of expertise with linked data varied significantly; however, approximately 75% of respondents identified themselves as learners or as having some prior experience.

Key Findings

1. **Limited MARC to BIBFRAME Transition Plans**

   Despite growing interest, more than half of the 22 institutions responding to this question indicated they had no current plans or desire to transition from MARC to linked data cataloging.

2. **Barriers to Transitioning from MARC to BIBFRAME**

   Among the 32 respondents who commented on challenges, common themes included:

   - Lack of technical expertise and essential tools (e.g., editors, APIs)
   - Staffing shortages, limited funding, or competing priorities

- Insufficient institutional support or resource commitment
- Perceived lack of immediate benefits or use cases
- Concerns about integrating linked data into existing workflows (e.g., copy cataloging)

3. **BIBFRAME Experimentation**

   More than half of the 33 respondents reported that they had begun experimenting with BIBFRAME, indicating growing interest and momentum in BIBFRAME implementation.

4. **Barriers to Using Ex Libris Linked Data Features**

   Twenty-seven respondents identified several challenges in using Ex Libris' current linked data functionality:

   - Unclear documentation and language limitations (most materials are only in English)
   - Incomplete or unclear feature sets
   - Lack of practical guidance tailored to varying technical skill levels
   - Ongoing skepticism about the value and outcomes of these tools
   - Limited time and staff resources to evaluate and adopt new features
   - Inadequate support for workflow integration

5. **Top Feature Requests for the Ex Libris Linked Data Editor**

   Among the 22 respondents who offered input, the most requested enhancements focused on improving flexibility and usability. Specific suggestions included:

   - Support for multiple ontologies (e.g., BIBFRAME, RDA in RDF)
   - Integration with external entities and vocabularies
   - Batch editing functionality and data visualization tools
   - Structural support for BIBFRAME Work, Instance, and Item
   - Collaboration features for working with NACO and SACO authority data

6. **High-Priority Linked Data Features**

   Eighteen respondents highlighted the following as the most critical linked data capabilities:

   - Comprehensive support for BIBFRAME workflows, especially for copy cataloging
   - Strong entity URI management and SPARQL query functionality
   - Integration with external linked data sources
   - Scalable infrastructure for processing large data sets
   - Enhanced user experience enabled by linked data technologies

Thirteen respondents provided additional comments reflecting a blend of enthusiasm for collaboration, curiosity about the immediate and practical benefits of linked data, and a strong

desire for clear guidance and effective implementation strategies. On a positive note, many also expressed appreciation for the training opportunities offered by the LOD Working Group.

National/State/Corporate Community of Practice

This Community of Practice was activated due to expressed intertest by 2019 Conference delegates. Unfortunately, this group has been placed into maintenance mode due to the inability to

1. Locate a Coordinator for the group

2. Create a 'core' group of members who would help provide direction for this group

Primo Working Group

https://igelu.org/products-and-initiatives/product-working-groups/primo/

This report was produced by Stacey van Groll, University of Queensland, Australia

Primo Working Group Members
The IGeLU Primo Working Group (WG) is led by Coordinator *Stacey van Groll*, and has a close collaborative relationship with the separate ELUNA Primo WG.

- Stacey van Groll, University of Queensland, Australia – *Coordinator, Conference Planning, Enhancements*
- Mark Kluzek, University College London, UK – *Deputy Coordinator*
- Nir Zinger, University of Haifa, Israel – *Enhancements Coordinator*
- Noémie Ammann, ETH Library, Switzerland – *Liaison to the Content Working Group*
- Gaith Bader, University of New South Wales, Australia – *Enhancements Team*
- Paul Harding, University of York, UK – *Liaison to the Analytics Community of Practice*
- Ulrich Leodolter, Austrian Library Network and Service Ltd, Austria – *Developer Community Liaison*
- Manuela Schwendener, Universität Basel, Switzerland – *Enhancements Team*
- Andrea Zech, Free University of Berlin, Germany – *Enhancements Team*

Additional liaisons: Emma Clift (Alma WG) and Ebe Kartus (Linked Open Data CoP, until April 2025). IGeLU Steering Committee Liaison: Asbjørn Risan, supported by Augusto Ribeiro.

Engagement with Ex Libris Primo Product Management
Monthly meetings between IGeLU and ELUNA WG leads and Ex Libris Primo Product Managers (Nili Natan, Sima Bloch-Winkler, and Yisrael Kuchar) provide a forum for raising community concerns, discussing roadmap developments, collaborating on enhancements, and providing feedback on consultation items.

2025 Primo Enhancements Process
This year again saw strong member participation, with voting continuing to increase each year:

- **97 submissions** received
- **89 votable items** finalised
- **March voting round**: 66,790 votes from 494 members
- **June second round**: 59,087 votes from 417 members

Top accepted enhancements from the second voting round (200 development points):

- No.1 PENH-I-28298: Support the use of wildcards in phrase searching with quotation marks
- No.2 AENH-I-36385: Allow Online Services Order to sort by current access
- No.3 PENH-I-28362: Research Assistant and local records
- No.4 PENH-I-28330: Need efficient way to test discovery norm rules
- No.5 PENH-I-28360: Primo VE home page: edit box

Note: The original scoping was to 215, with Ex Libris Primo Product Management agreeing to the proposal to also accept No.5 for lower points, as a key Next Discovery Experience (NDE) UI item.

Additional high-ranking items in the first round of voting were advised also for delivery in the Roadmap or NDE UI:

- No.2 PENH-I-28385: Remove incremental lazy load for Primo VE brief results when the Number of Results is set to 25 and 50
- No.9 PENH-I-28314: Automated SSL certificate management by supporting ACME-like services
- No.13 PENH-I-28355: Ability to search across sub-collections within a collection
- No. 20 PENH-I-28294: Book cover images for generic FRBR results

Focus Groups and special projects
Next Discovery Experience (NDE)
The IGeLU Primo WG has continued its active involvement in the rollout of the NDE, with members participating in dedicated focus groups to test new features, provide feedback, and help shape user-focused development:

- **UI Focus Group:** Manuela Schwendener, Paul Harding, Nir Zinger
- **Customisation Focus Group:** Ulrich Leodolter, Andrea Zech
- **Mixpanel Analytics Focus Group (concluded Dec 2024):** Paul Harding, Andrea Zech

Primo BO to VE Feature Alignment Project
Stacey van Groll (Co-Lead with ELUNA Primo WG), Nir Zinger, Andrea Zech, Ulrich Leodolter,

and Noémie Ammann
Advocacy continues in 2025 for the highlighted items raised on the project report submitted in April 2024. The group met with Ex Libris five times from July 2024 through January 2025. Development outcomes have been limited thus far, with delivery of several key items deferred to 2026.

Aha Implementation
Stacey van Groll and Nir Zinger
Finalised in 2025, this project transitioned the enhancements process from NERS to CERV on the new Enhancements Portal (Aha) and the new Voting Portal (ElectionBuddy). Led by the IGeLU and ELUNA Steering Committees in collaboration with Working Groups leads, including the IGeLU Primo WG, the project included data migration validation, consultation on admin environment configuration, development of user documentation, redesign of the Primo enhancements internal procedure workflows, and creation of reports for community members.

Advocacy highlights
Advocacy efforts in 2025 included:

- Secured scheduling change agreement for quarterly webinar timing to better align with Sandbox releases and support community preparation
- Provided feedback on documentation, including encouraging clear and comprehensive information for NDE items: Linked Open Data, AI Research Assistant, and the UI, particularly considering the adjusted availability timeline and staged rollout
- Supported accessibility improvements for the AI Research Assistant and the NDE UI, and updated documentation
- Consulted on several Primo VE OTB display and indexing community change requests
- Advocated for issues resolutions, including for a jQuery security issue in the CDI Activation Analysis Tool and corrections for vote return by status updates in the Idea Exchange
- Raised recurring concerns for regressions and unexpected issues introduced in releases, with a focus on improved quality assurance for release stability and early communication of known issues
- Shared suggestions for feature improvement, including Linked Open Data, AI Research Assistant, Collection Discovery, physical availability data access, email options, and personalisation feature control, as well as NDE UI elements for default facet display and configuration flexibility, which were key concerns raised by the community
- Raised ongoing advocacy for consistent handling of Idea Exchange to engage with and respond to the community
- Continued support for the now concluded CDI Enhancements Trial, for overlapping items expressed in Primo
- Expanded community support materials with tools for label-to-code conversion and added new documentation for hidden Primo VE configuration options

Looking Ahead
Priorities for the remainder of 2025 and into 2026:

- Continued involvement in the rollout and feedback cycle for the Next Discovery Experience (NDE), including UI, customisation, AI features, and accessibility focus areas
- Ongoing advocacy for delivery of highlighted items from the Primo BO to VE Feature Alignment Project

- Managing the 2026 Primo enhancements cycle, continuing improvements with the new Enhancements Portal
- Supporting the IGeLU Conference, including planning for Primo sessions and WG meetings

RapidILL Working Group

https://igelu.org/rapidill-working-group/

This report was produced by Kip Darling, Birmingham City University, UK

Working Group Membership changes

Michael Moore stepped down from the group in April 2025. His valuable work on the RapidILL Roadmap was taken over by Sara Sladwick. Sara also took on the role of Enhancement Coordinator to support Jane King, who undertakes this role on behalf of both the RapidILL and Rapido Working Groups.

Community Liaison activities
WG Coordinator, Kip A. Darling continued to liaise with the IGeLU and ELUNA Steering Committee members for RapidILL (Alex Forrest and Lori Hilterbrand), the ELUNA RapidILL WG Coordinators (first Courtney Taulbee, then Amanda Rudd) and the Clarivate Product Director for RapidILL, Mike Richins. These conversations led to collaboration on the ELUNA produced Accessibility Survey, which IGeLU WG members proofread before it was launched. Jane King continued to liaise with the IGeLU Rapido working group, and her membership of both groups added real value, prompting Kip to evaluate the potential of a future merger.

Community Enhancements
Jane and Sara contributed their expertise to the 2025 combined RapidILL and Rapido enhancements cycle, applying their product knowledge to help filter the 61 votable suggestions. In total, working group members contributed 6 of the votable ideas, which attracted a combined 2574 votes (10.78% of all votes cast). Lynne's ideas featured prominently.

Number	Details	WG Member	Votes	% of vote
RAENH-I-1278	Notes Functionality in Alma Resource Sharing / Rapid	Lynne	692	2.90
RAENH-I-1276	The automatic transfer of Patron Notes on Borrowing requests to the Lending library	Lynne	684	2.86

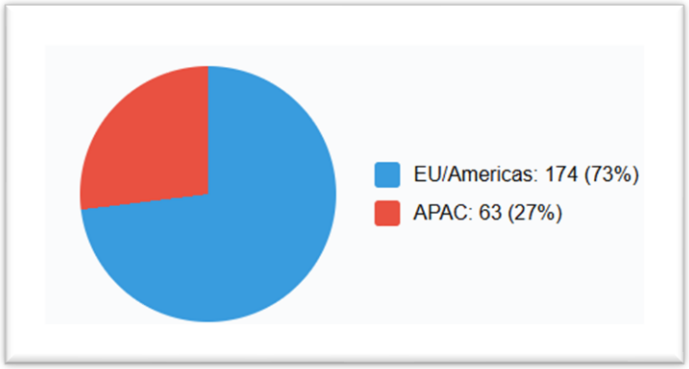
RAENH-I-1297	RapidILL Resend time period	Karen	436	1.82
RAENH-I-1289	RapidILL to cross-check between TITLE and SERIES TITLE fields for book/chapter request	Kip	350	1.47
RAENH-I-1290	Rapid Locate availability status	Lynne	277	1.16
RAENH-I-1277	Additional fields in Analytics	Lynne	135	0.57

Community Conference planning
Karen O'Donoghue continued to represent the WG on the conference planning sub-committee, reviewing 65 proposals in total for IGeLU 2025. She was particularly impressed by those which tackled the conference theme of 'community.'

Community Events

- Karen presented on her experience as planning committee member and online attendee of IGeLU 2024 at the ANZREG virtual conference wrap up session in November 2024.
- In June 2025, Kip presented at the Clarivate UK and Ireland Resource Sharing day on the topic, 'United by RapidILL: Sharing Content and Building Community in UK Libraries'
- Consortia interlending champion Bronwen Blatchford continued to inspire with her technical acumen at both the EPUG UKI Spring 2025 conference and the Forum for Interlending Interlend 2025 conference with her presentations on the WHELF+ consortium and Rapido, where she showcased the value community knowledge sharing.

Community Training
Dr Lynne Porat (Head, Interlibrary Loan Dept., University of Haifa; Chair, Israeli ILL Forum; Member, IGeLU RapidILL Working Group) wowed the community with her contribution to the Clarivate led session, 'Alma Analytics for RapidILL Users', co-presenting alongside Clarivate technical wizard Yoel Kortick, and with added analytics expertise provided by WG members Sara and Bronwen and support from the IGeLU Analytics Community of Practice. There was strong interest and engagement from the RapidILL community with 237 total registrations. The featured analytics reports were delivered as part of the July 2025 Alma release, and Lynne should feel extremely proud of her contribution to this initiative.
Registration figures (by 20th June 2025)



The future
Kip proposes a merger of the IGeLU RapidILL and Rapido working groups, potentially taking place after IGeLU 2025, to reflect the move within Clarivate to manage both products centrally, and to complement the existing merger of RapidILL and Rapido within the CERV enhancements cycle. Pooling our expertise will capitalise on the knowledge of all working group members, especially underutilised heroes like Bronwen. If the working groups do combine, Kip suggests Rapido WG Coordinator Aronne Watkins should Coordinate RapidILL/Rapido under one 'Rapid' banner, and he will step down.

Rapido Working Group

https://igelu.org/products-and-initiatives/product-working-groups/rapido/

This report was produced by Aronne Watkins, Swiss Library Service Platform, Switzerland

Short Overview

Formed in August 2022, the IGeLU Rapido Working Group (WG) is dedicated to fostering collaboration and communication all around Rapido. The group meets monthly to discuss issues and address open points.

Completed Tasks

Enhancement Timeline and Voting Process
In collaboration with the ELUNA Rapido WG and both RapidILL working groups, the 2024 CERV cycle was successfully completed, further contributing to the ongoing improvement of the Rapido product. Three enhancement requests passed the cycle and are now in development or already implemented by Ex Libris:

Request ID	Title	Assigned Complexity Points (out of 60 total available)
RAENH-I-1179	Rapido to parse more volume formats for multivolume works or to provide dropdown for patrons to select multivolume work to be requested	15
RAENH-I-1181	Rapido: Closing Periods: Due Dates & Renewals	30
RAENH-I-1253	Reject Reasons customizable	15

To support collaboration among the four working groups during the 2025 CERV cycle, the Rapido WG proposed a tracker document, which was presented to other working groups. A kick-off meeting was held to initiate the 2025 CERV cycle, followed by multiple focused sessions:

- A second meeting to discuss the AHA analysis plan and upcoming second voting round

- A third meeting to review requests prior to launching the second round
- A fourth meeting to discuss the second-round strategy

The WG also responded to Clarivate's proposal to align Rapido/RapidILL enhancement cycles with the Alma/Primo timelines starting in 2026. After internal discussion and reflecting on concerns, such as conflicting priorities, potential dilution of Rapido requests, and regional calendar mismatches, the WG's position was communicated in a survey setup by SCs.

UK Print-on-Demand (POD) & eBook POD Discussions
WG members also made progress on the UK POD initiative and held discussions around expanding to the eBook POD, particularly for DRM-free content. These efforts are especially relevant considering ongoing budget constraints. The WG emphasizes the importance of negotiating collectively with publishers rather than individually.

IGeLU Open Meeting in Copenhagen
The group planned and facilitated an Open Meeting during the IGeLU Conference in Copenhagen. This session provided a platform for dialogue on key issues, community engagement, and product updates. The WG also organized a Rapido-themed virtual escape game and supported the event by moderating multiple sessions. Additionally, the WG supported the planning committee for the upcoming IGeLU 2025 Conference in Siena by reviewing submitted proposals.

Open Tasks
CERV Cycle 2025
Together with the ELUNA Rapido/RapidILL and IGeLU RapidILL working groups, the Rapido WG reviewed enhancements and prepared the first ballot for the 2025 CERV cycle. The second voting round is currently in progress.

IGeLU Conference 2025 Preparation
The WG is preparing an open meeting for the upcoming IGeLU 2025 conference in Siena. This session will aim to raise awareness of WG activities, highlight key developments in Rapido, and encourage broader community collaboration.

Ongoing Tasks
Collaborative Communication
The Rapido WG maintains regular communication with Ex Libris Product Management. These ongoing exchanges ensure alignment on product direction, provide a channel for feedback, and help resolve emerging issues.

Monitoring Enhancement Cycles
The group actively monitors the implementation of enhancements from previous cycles to ensure that developments are progressing as intended and meeting user needs.

Member Outreach
Efforts are ongoing to recruit new members to the working group, maintaining diversity and ensuring continued representation of the wider Rapido user base.

Coordination Meetings
The WG regularly participates in coordinator meetings alongside ELUNA and IGeLU representatives. These sessions support strategic alignment and facilitate inter-group cooperation.

Feature Feedback
Lastly, the WG provides continuous feedback on new Rapido features, helping shape development priorities and user experience improvements.

Rialto Working Group

https://igelu.org/products-and-initiatives/product-working-groups/rialto-product-working-group/

This report was produced by Samantha Seah, Singapore Management University , Singapore

Rialto Roadmap 2025-2026

May
- CERV round 1 votes sent to Ex Libris for voting
- Last call for proposals for IGeLU

June
- ELUNA Conference, meet with SC, liaisons, attend Rialto Sessions, WG updates, and with attending WG members
- CERV votes with Ex Libris for pointing

July
- Work with Rialto Focus Group
- CERV Round 2 voting if needed but completed by July 31
- Development of previous CERV enhancements to be completed by July 31

August
- CERV enhancement begins Aug 1

September
- IGeLU Conference in Siena, meet with SC, liaisons, attend Rialto Sessions, WG updates, and with attending WG members

October
- Finalize groups for 2026 Enhancement Cycle

November
- Call for proposals for ELUNA

December
- Push for Clarivte|ExLibris 2027 Roadmap

January 2026
- Sub groups meeting for CERV enhancements, 2 groups 1, ELUNA and 1 IGeLU

February 2026
- Enhancements subgroups reconcile 1st draft suggestions
- Announce to community that voting cycle will commence no later than Feb. 28th
- First call for proposals for IGeLU

March 2026
- Preparing the Enhancement vote for public release

April 2026
- CERV Enhancement Voting @15th of the month (requires at least 3 days of review by SCs)
- Last call for proposals for IGeLU

May 2026
- CERV round 1 votes sent to Clarivate|Ex Libris for voting
- Rialto Focus Group close out?

SC Support: CERV Enhancement support April timing for 2026 cycle. Also require support around establishing listserv for the Rialto Focus Group.

Summary
The ELUNA/IGeLU Joint Rialto Working Group has spent the 2024/2025 year discussing whether the Working Group would remain joint, processing the CERV Enhancement voting cycle, and working closely with Ex Libris following the announcement that Clarivate would no longer support print book sales after June 30, 2026.

Over the course of the year, the Working Group took the time to reflect and discuss if it should remain a joint working group with meetings that stayed conjoined, or if the ELUNA and IGeLU working groups should split apart to better serve their constituencies. Part of this reflection came from the age of the Working Group, now five years old, and lack of available co-chairs for one or both groups. It was determined that the Working Group would continue jointly, but members would need to step up more (e.g., roles such as co-chair) if they wanted the group to continue.

The CERV enhancement cycle went live for a vote to the public on April 17, 2025, and will end on May 14, 2025. Thus far, it has received 9146 votes from the community, and the Working Group is rather pleased with this first round of enhancement voting.

With the announcement on February 18, 2025 that Clarivate would no longer be supporting print book sales after June 30, 2026 while also eliminating the Proquest Ebook Central model, the Working Group has been working closely with the Claricate|ExLibris Product team on issues related to Rialto development for July 2026 onward. Part of that development has been the creation of a Rialto Focus Group that reports to the Working Group. The Focus Group's purpose is to concentrate on Rialto workflows and provide direct feedback both to the Working Group and Ex Libris Product Team members. It is expected to dissolve by September 2027.

Rosetta Working Group

https://igelu.org/products-and-initiatives/product-working-groups/rosetta/

This report was produced by Sam Alloing, The National Library of the Netherlands

The Rosetta User Group (RUG) continues its active engagement in digital preservation and system development through collaborative efforts with Ex Libris, the broader IGeLU and ELUNA communities, and specialized sub-working groups. This year, the RUG undertook the effort of preparing for a Rosetta migration to Specto and then responded to the subsequent cancellation of those plans, all while maintaining activities that develop and sustain the Rosetta user community.

Community Activity (2024/2025)
Open Discussions
The RUG continued its open discussion series, holding three sessions in 2024/2025, with an additional session scheduled for July:

- Risk Management (Preparation for Topical Groups)
- Preservation Planning (Preparation for Topical Groups)
- Web Archiving
- File Repair Process *(Scheduled for July)*

Group Coordination
Collaboration with Ex Libris continued through the participation of group representatives in various related groups, including the Analytics Working Group and the Alma-D Working Group (both IGeLU and ELUNA).

New incoming coordinator
James Williamson has now filled the incoming coordinator role. In the Rosetta User Group, the "incoming coordinator" is the person who intends to become the next Coordinator. In June 2026, the incoming coordinator will officially assume the role of Coordinator.

Topical Groups
The Rosetta User Group actively participated in Topical Group meetings held in October, November, and December 2024.

- The October meeting continued the discussion on METS 2.0.
- The November and December meetings focused on Risk Management.

Nestor Profile
Nestor is an expertise network on long term preservation in Germany. It is hosted by the National Library of Germany. They create community profiles. The German-speaking Rosetta User Group (DRAG) already had a profile, but now the Rosetta User Group also has a profile: https://www.langzeitarchivierung.de/Webs/nestor/SharedDocs/Downloads/DE/steckbriefe/rosettaUserGroup.html?nn=1162680

Events
Rosetta Users Group Annual Meeting
The Rosetta User Group (RUG) held a special online meeting on June 11–12 to receive updates from Ex Libris regarding the future of Rosetta and to prepare discussion topics for the upcoming in-person meeting. To accommodate global participation, the meeting was divided into two sessions based on time zones and had a total of 66 registrants across both sessions.

Planning is now underway for the next major in-person gathering: the RUG 2025 meeting, scheduled for October 29–31 in Wellington, New Zealand. Co-hosted by Archives New Zealand and the National Library of New Zealand, this hybrid meeting—strategically timed for the week before iPRES 2025, also in Wellington—will focus heavily on shaping the future direction of Rosetta's on-premise roadmap.

DRAG
The Rosetta community also convened at the 13th Annual German-Speaking Rosetta Users Regional Meeting, held May 13–14, 2025, at the Archaeology Museum in Konstanz. The event brought together 24 participants, who largely supported the decision to retain Rosetta as an on-site solution. The meeting reinforced the importance of continuing to address legacy system pain points, many of which were originally considered in preparation for a potential cloud migration.

Enhancement Requests
Enhancement Request 8.3
No enhancement requests were implemented in Rosetta 8.3 due to the ongoing migration to Specto. The adoption of enhancement requests is expected to resume with Rosetta 9.0.
Format Library Releases

- Format Library 8.2120
- Format Library 8.2119
- Format Library 8.1119

Planned activities for 2025-26

- Hosting the in-person RUG meeting in Wellington, New Zealand.

- Following the conclusion of the Topical Groups, we will be restarting the Open Discussions. These were temporarily paused to avoid overloading the user group. The first Open Discussion will focus on the File Repair process. Additional topics are currently under consideration, but none have been finalized yet.

Salesforce Advisory Group

https://igelu.org/support-advisory-group/

In early 2023, Jed Gilmore, the ELUNA, and the IGeLU Steering Committees met to discuss Project Flash and the next steps towards improving the Clarivate|ExLibris customer experience. After the ELUNA Annual Meeting, it was decided to convene a group of various customer types to discuss ways to improve the Clarivaye|ExLibris support experience.

Information on the group's activities, meeting notes and decisions can be found on the IGeLU website https://igelu.org/support-advisory-group/

SFX Working Group

Information on the SF\X working Group can be located at - https://igelu.org/products-and-initiatives/product-working-groups/sfx/

This report was produced by Jiří Pavlík, National Library of technology, Czech Republic.

Report
There were regular monthly SFX WG meetings with SFX product manager Yisrael Kuchar where development and issues were discussed. Updates were shared in SFX customers e-mail list and at IGeLU conference. CELUS is well established replacement of Ustat now. It received several updates with several enhancements, the system documentation is available at https://docs.celus.net. LibKey as an SFX add-on is an success at Tomas Bata University in Zlin. There is a challenge with encouraging people from SFX community to join SFX PWG. There are organisations like Erasmus University who are using Lean Library along with LibKey as a link server add-on, taking advantages of both tools.

Roadmap
If there are new volunteers in SFX community who will join SFX PWG there will be regular monthly meetings SFX WG with SFX product manager. PWG will discuss running new enhancements voting round in AHA. PWG will continue to explore synergies among SFX and technologies like KBART automation, GetFTR, Seamless Access, Open Source ILS, add-ons like LibKey or Lean Library. Updates will be shared in SFX customers e-mail list and at both IGeLU and conference.

Voyager WG

https://igelu.org/products-and-initiatives/product-working-groups/voyager/

Under an Agreement with our sister organization (ELUNA) – ELUNA will take primary responsibility for the Voyager Community.

Due to the current status of the Voyager product, this working group has been placed into 'maintenance mode'.

Mailing Lists

The mailing list is one of our main communication tools and currently has

1. over 35,450 unique subscribers
2. 168 email lists

The email list can be accessed via https://exlibrisusers.org/postorius/lists/?page=1

Report on Steering Committee 2024/2025 Activities and Initiatives

The Chair's Report 2024 listed out a series of activities and initiatives that were to be undertaken on the year. Results of these activities are listed below

The list of 2024/2025 planned activities are as follows:

1. Continue advocacy of the importance of the IGeLU User Community with Clarivate.
   This is an on-going activity by the Steering Committee. We have seen success in the various task forces that have been created

2. Increase IGeLU involvement in Clarivate's AI Strategy.
   We have had some mixed success here. While the community has not been directly involved in the Clarivate AI Strategy we have had more success at the Product Working Group level.

3. Investigate options to create WGs around new products using the AI platform (e.g. Specto).

Work in progressing with migrating the Alma-Digital Working Group to a Specto Working Group. The Steering Committee is also working on how enhancements are to be handles for Specto Premium applications.

4. Improve internal procedures and policies
   This is an ongoing activity.

5. Increase IGeLU membership especially amongst under-represented communities
   There has not been much progress in this area over the year.

6. Deliver the 2025 conference
   This has been achieved.

7. Forward planning for the 2026, 2027 and 2028 conferences
   Conference locations have been determined and conference budget planning for 2027 is underway

8. IGeLU Summon WG reactivation
   This is an ongoing activity and we will be reaching out to the community to see if there are any IGeLU members who wish to be involved in this Working Group.

9. Support the Rosetta Working Group while Rosetta is being redeveloped to run on the Clarivate|ExLibris cloud platform
   This support is no longer required as Clarivate has decided that they will continue Rosetta using on-premise infrastructure.

10. Complete rollout of the NERS replacement system (Aha)
    This has been completed and feedback is being requested.

11. Compete rollout of the NERS voting system (ElectionBuddy)
    This has been completed.

12. Migrate internal IGeLU services to Google Not-For-Profit platform
    This has not been successful. While we recognised by Google as a not-for-profit, we have not been able to advance migrating to the IGeLU not-for-profit services due to ongoing issues working with the Google administrative team.

13. Investigate options to involve interested IGeLU members in SC activities (e.g. observer status on the SC meetings)
    This is still under discussion within the IGeLU Steering Committee.

14. Continue the Salesforce Advisory Group
    This group has been successful in representing the community. Some of the activities that has been completed include extending the time for customer feedback on Sales Force tickets and the creation of the 'Known Issues Platform'.

15. Assist in the activation of regional user groups
    We have been working with the Hong Kong and Macau user group in the setting up their website. We are also working with other regional user groups in their activation.

16. Succession planning
    This is an ongoing action item.

Steering Committee 2025/2026 Planned Activities and Initiatives

The list of 2025/2026 planned activities are as follows:

1. Continue advocacy of the importance of the IGeLU User Community with Clarivate
2. Increase IGeLU involvement in Clarivate's AI Strategy
3. Improve internal procedures and policies
4. Investigate options to increase IGeLU membership especially amongst under-represented communities
5. Deliver the 2026 conference
6. Forward planning for the 2027, 2028 and 2029 conferences
7. Investigate options to involve interested IGeLU members in SC activities (e.g. observer status on the SC meetings)
8. Assist in the activation of regional user groups
9. Succession planning

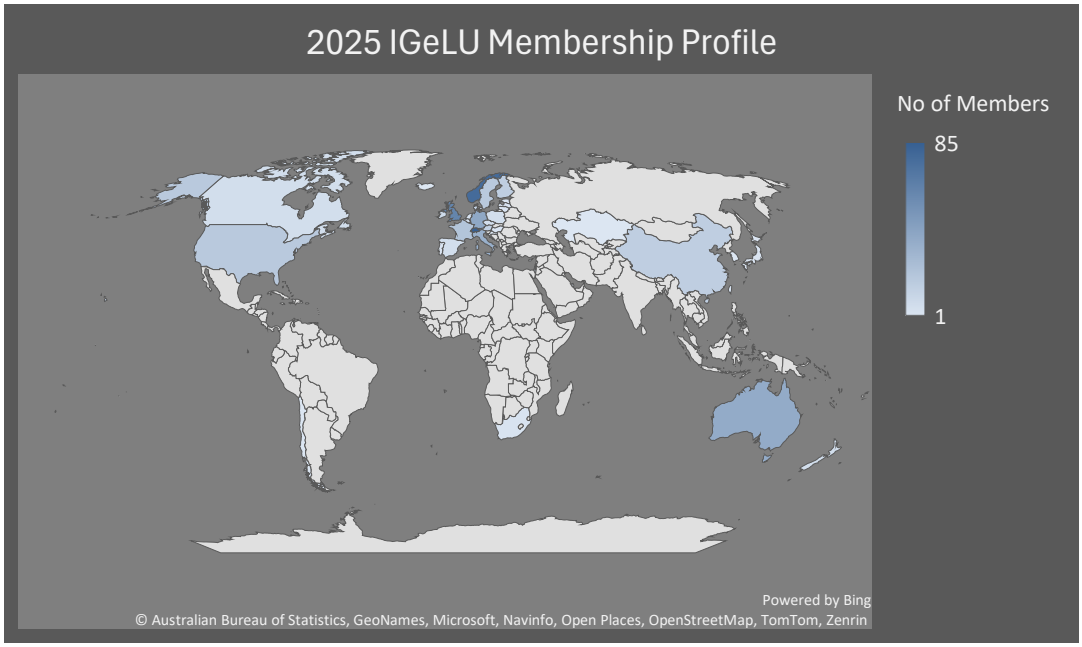
Membership

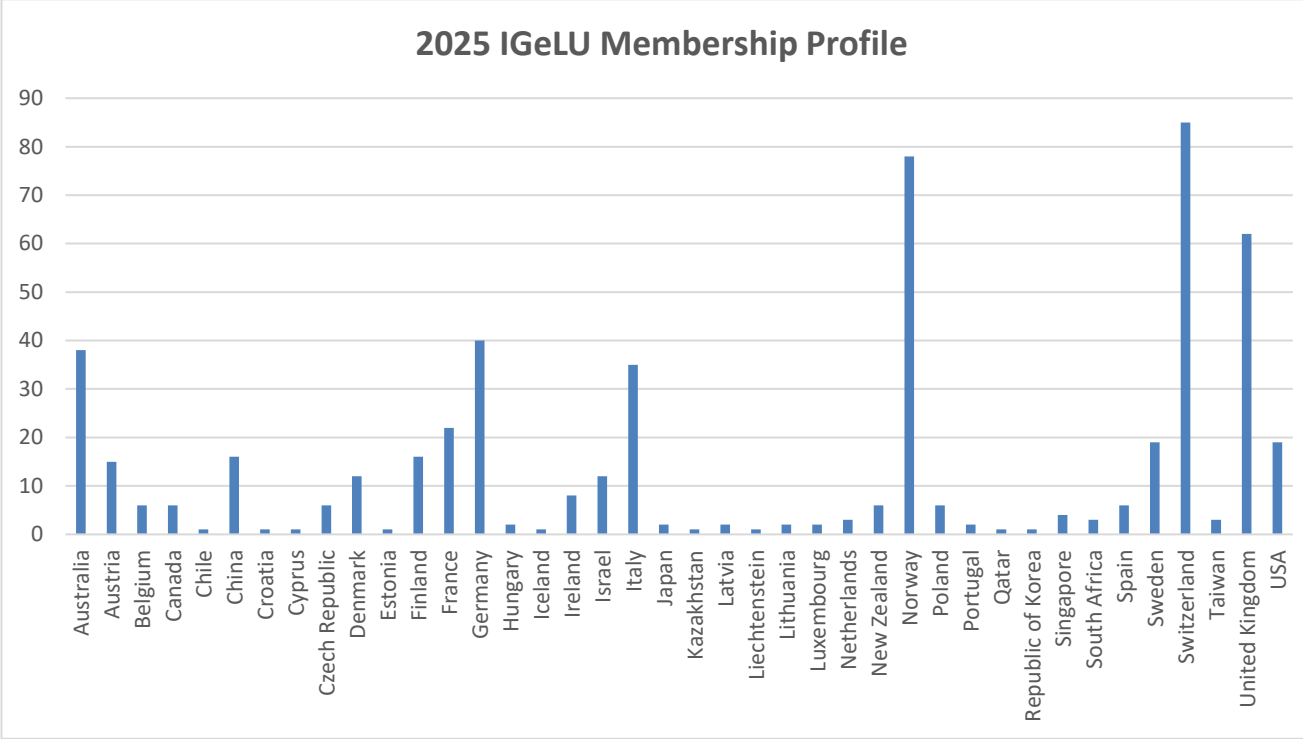
The main benefits of IGeLU membership remains unchanged. These include

- Product enhancement voting which is covered by the IGeLU/ELUNA and Ex Libris Product Development Collaborative Agreement where the top voted enhancements are guaranteed to be developed by Ex Libris.
- Access to the various product email lists

- Access to Clarivate|ExLibris Product Managers via the IGeLU product Working Groups and Communities of Practice. These groups ensure that product development continues in the 'right' direction and meets the global community's requirements.
- Access to Ex Libris Senior Management via the IGeLU Steering Committee
- Web and email list hosting for National and Regional Groups
- Discounted conference registration fees

IGeLU's current membership profile is as follows




2025 IGeLU Membership Profile
90
80
70
60
50
40
30
20
10
0
Australia
Austria
Belgium
Canada
Chile
China
Croatia
Cyprus
Czech Republic
Denmark
Estonia
Finland
France
Germany
Hungary
Iceland
Ireland
Israel
Italy
Japan
Kazakhstan
Latvia
Liechtenstein
Lithuania
Luxembourg
Netherlands
New Zealand
Norway
Poland
Portugal
Qatar
Republic of Korea
Singapore
South Africa
Spain
Sweden
Switzerland
Taiwan
United Kingdom
USA


Annaul Membership Levels
600
500
400
300
200
100
0
412
464
516
529
554
547
2020
2021
2022
2023
2024
2025

IGeLU General Assembly & Budgets

Budgets

All budget information is transparent for members and non-members published on our website: http://igelu.org/about/organisation/budget.

The 2025/25 Budget approval by the members will be undertaken using the ElectionBuddy voting system.

Voting on open positions of the Steering Committee

This year there will be voting for Steering Committee positions

List of candidates has been published on the website - https://igelu.org/about/organisation/elections/.

Elections will be undertaken using CERV Election Platform. The successful candidates will be announced at the 2025 Conference during the IGeLU Business meeting.