



Expania Report to Inug meeting (Siena, 2025)

The Expania ExLibris User Group was created in 2005.
Members in 2025: 48 Institutions (4 new members in 2025)
Website of Expania: <http://www.expania.es>

The Board Committee is as follows:

Chair: Marina Losada (UPF)
Deputy Chair: Amparo Llorente (CSIC)
Treasurer: Gerardo Ruíz (UGR)
Secretary: Isabel Domecq (UPM)
Member-at-Large: Andrés Lloret (UPV)

Main Activity in 2025

This year, the association has promoted system managers training. A total of five sessions were held, with more than 150 colleagues participating. These seminars aim to improve shared knowledge and foster collaboration between members.

Also, the XXII Annual Conference was held on June 12-13 in Madrid. It was a highly enriching event, featuring ten compelling presentations, roundtable discussions about lessons learned from using ExLibris products, and a Q&A session with ExLibris-Clarivate representatives. Additionally, we hosted two hands-on workshops.

This was an in-person conference aimed at promoting relationships among members.

Key Focus Areas for 2025

Authority control in Alma

We believe that authorities control is one of the biggest problems in Alma, and the initiatives that Ex Libris is currently developing are not enough. We regularly emphasize this issue to the team.

Optimization of Communication with ExLibris:

A primary goal is still to improve how the Association communicates common issues to ExLibris. Efforts were made to optimize processes so that incidents could be managed more efficiently, with quicker responses from technical support. Despite these efforts, the desired success in this area has not been achieved. ExLibris's response has continued to be slow, and in many cases, issues have not been resolved satisfactorily. The lack of proactivity on the part of ExLibris remains a constant concern for Association members. The frequent need to escalate issues to

higher levels and the repetition of processes have caused frustration among member institutions. We still have not figured out how to reach ExLibris effectively as a group. We also find it difficult because the representatives are not always the same and it's difficult to keep track of issues.

Conclusion

This updated report reflects the activities and challenges faced by Expania in 2025, emphasizing the areas that need improvement.