



# **Unifying Knowledge and Breaking Down Silos: Enhancing Access to Professional Insights**

Join us on a journey to transform how we collaborate—among ourselves and with Product development. This session marks the beginning of an ongoing conversation about extending participation, unifying our collective knowledge, and building a more transparent, inclusive model for community engagement.

# Who are we?



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# Session Overview



## Current Reality

Examining shared challenges

## Vision

Exploring next-generation collaboration possibilities

## Possible Solutions

AI-powered interfaces and communication tools

## Discussion

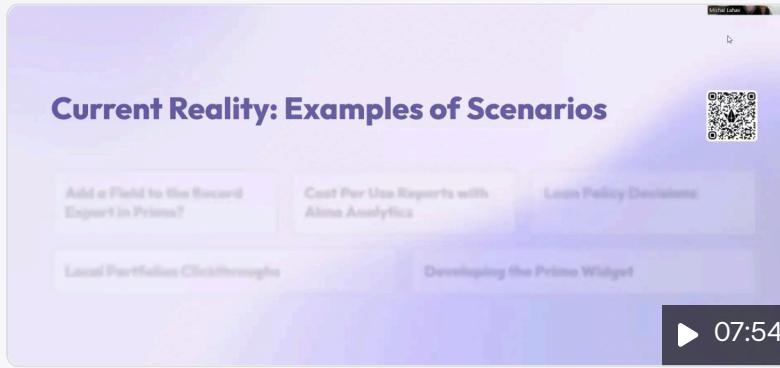
What are your thoughts?

We invite your active participation throughout.

Use the QR code to post ideas, questions, or comments

at any point during our session:





**Current Reality: Examples of Scenarios**

- Add a Field to the Record
- Export to Prime?
- Cost Per Use Reports with Almo Analytics
- Local Portfolio Clickthroughs
- Developing the Prime Widget

07:54

Vimeo

IGELU Presentation 2025

# Our Role in the AI Revolution



- **AI is here:** it's already transforming work, communication, and knowledge
- **Our role:** shape its use, not just follow
- **Key opportunities:**
  - Stronger communication
  - Shared knowledge management
  - Guiding product development
- **Key risks:**
  - Privacy & confidentiality
  - Loss of accountability & professional judgment
- **Goal:** harness AI's potential while safeguarding our values

# DEMO of an AI-Powered Knowledge Tool: The Individual Librarian



One concrete example of our vision in action:

A prototype developed at Tel Aviv University of a **Multi-purpose RAG system** using OpenAI models.

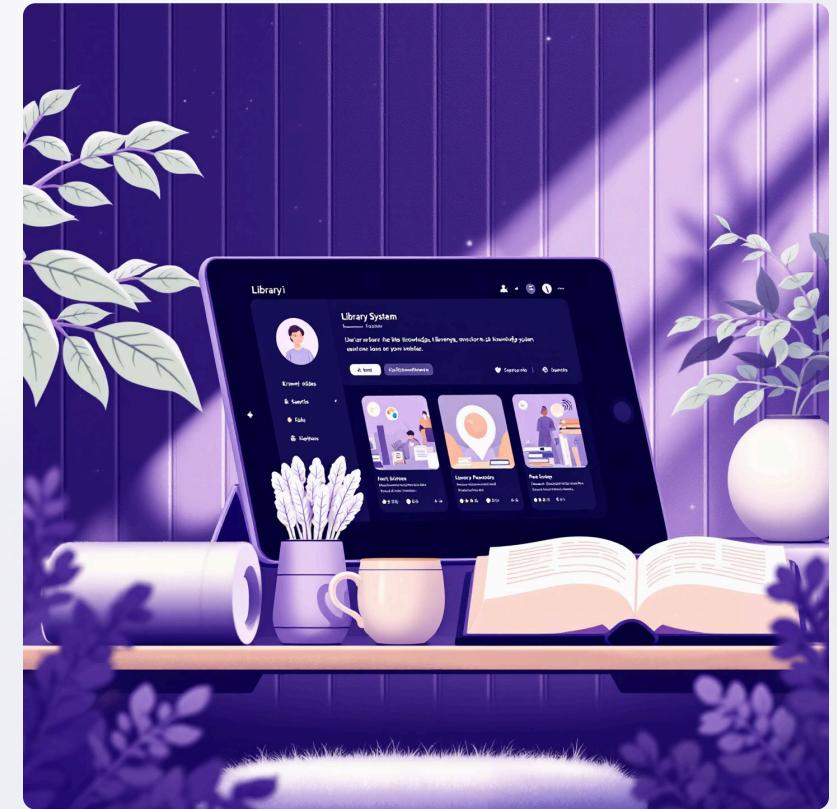
**Resources Publicly available on the web:**

- Clarivate Product Documentation
- University and Consortia public documents

**Supported File Formats:** PPTx, DOCx, PDF, HTML, TXT

**Scenario:**

"I am having trouble creating a cost per use report in Alma analytics. Can you please provide some tips and guidelines? Can you describe the process of creating such a report?"





Vimeo

**RAG Demo**



# Summary of an AI-Powered Knowledge Tool: The Individual Librarian



AI-powered interface used to make shared knowledge more accessible and actionable:

- **Aggregates knowledge** from diverse sources into one searchable base.
- Provides **accurate, cited answers** in seconds.
- Built with **privacy & local control** in mind.
- Other AI/commercial tools can serve similar roles (Microsoft Copilot Studio, Zapier Agents, N8N, etc.)

This represents just **one tool** in what should be a diverse toolkit for enhanced collaboration.

The tool is maintained on GitHub. Find it here:



**Let's Zoom out, back to the vision..**



# Expanding the Circles of Collaboration



Designed to work at local, regional, and global levels, Serve as bridges between circles with AI support.



## Communication

Dynamic spaces for connection and shared discussions



## Knowledge

Living, community-maintained resources



## Designing the Future

a community-first model for co-creation

# Communication – Dynamic Spaces for Dialogue (A)



## Dynamic Spaces

for dialogue and discovery

## Inclusion

across regions, languages, and roles



# Communication – Building Bridges with AI (B)



## Build Bridges

between local discussions and global priorities

## AI Agents

to surface, translate, and connect ideas securely



# Communication – Personalization and Engagement (C)

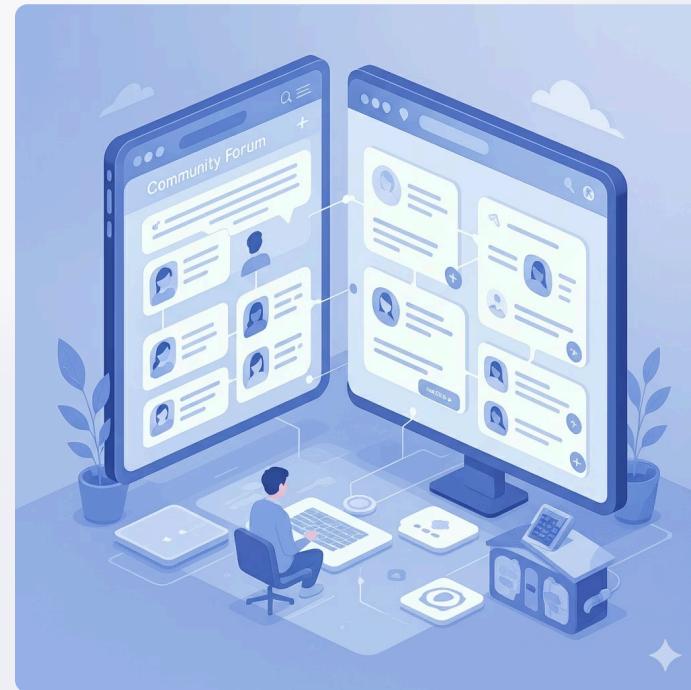


## Personalization Social network features

personalized feeds, following, recognition

## Gamification

badges, milestones, community champions



# Knowledge – Regional and Global Resource (A)

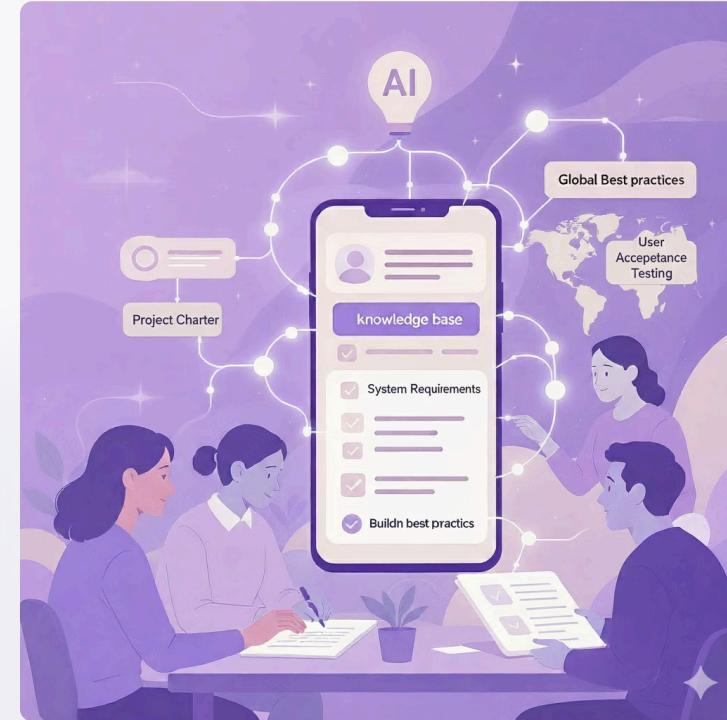


## Regional

Co-authored guides, reports, workflows for local needs

## Global

Wiki-style repository of best practices & use cases



# Knowledge – AI as a Bridge (B)

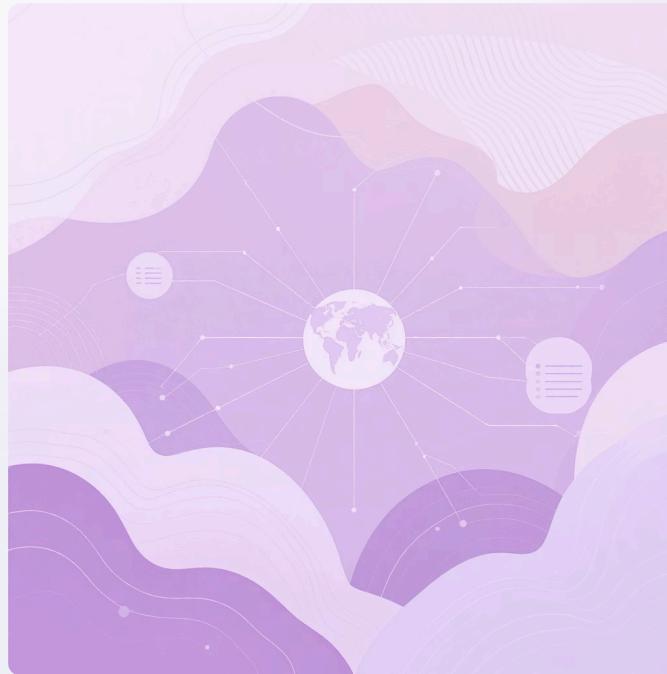


## Bridging role

AI links regional docs to global knowledge

## Dynamic updating

AI keeps resources current & connected



# Knowledge – Recognition and Connectivity (C)

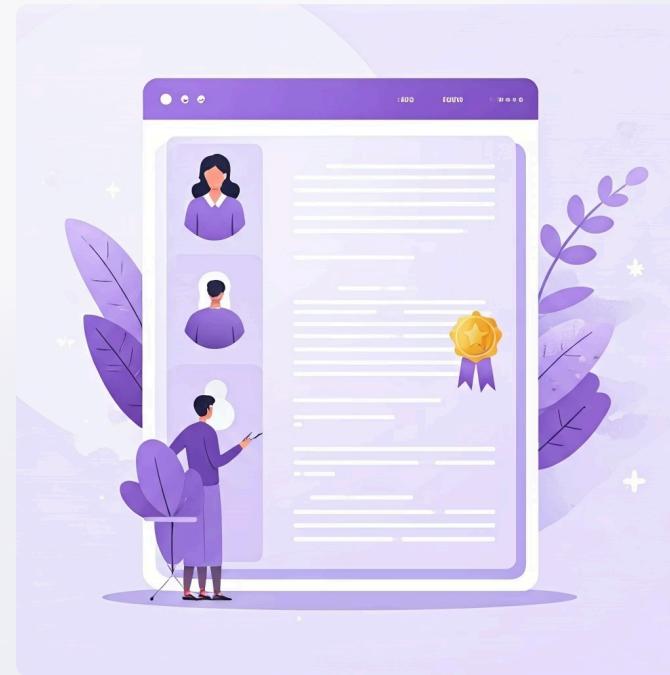


## Recognition

credits, badges, acknowledgment for contributors

## Cross-linking

Forums and docs feed into each other



# Designing the Future: A Community-First Model for Co-Creation



- **Needs First:** The community defines priorities before product decisions are set.  
**Prototype Together:** Local solutions (widgets, dashboards, scripts) serve as early proofs of concept.
- **Build on Community Work:** Product teams adopt validated needs and ideas, reducing risk and speeding alignment.
- **Inclusive by Design:** Smaller libraries and individual contributors participate alongside major partners.
- **Proactive, Not Reactive:** The community helps shape solutions from the start, not just after release.

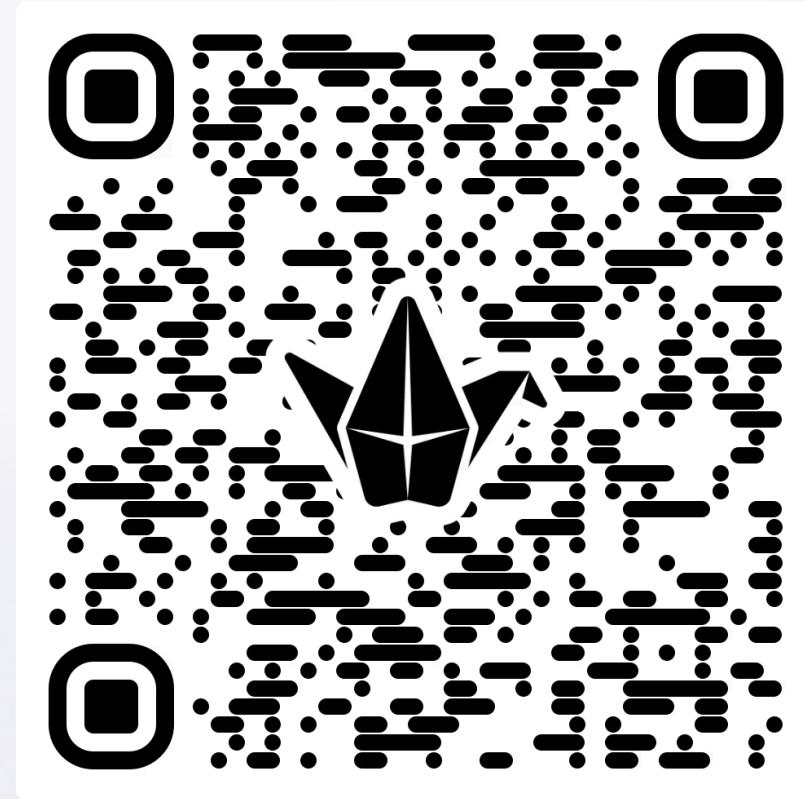


# Join the Conversation

This session marks a [kickoff](#)—not a conclusion. We invite you to:

- Share your thoughts using the QR code
- Connect with us after the session
- Participate in upcoming community discussions
- Suggest additional tools and approaches

Together, we can transform how the Clarivate community collaborates, shares knowledge, and shapes the future of our library systems.



# Thank You!

For your active participation and valuable insights.

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