

Advancing

Better & Faster Content Quality

2.7M

BIB enriched over 3 years
+970K since last IGeLU

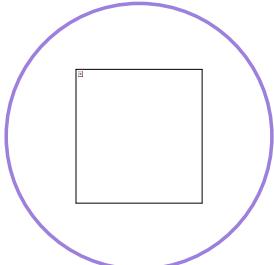
79%

Portfolios in high quality
+7.5M since last IGeLU

10,000

BIB enriching Weekly

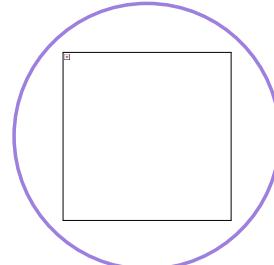
Original Full-Text & Other Sources



AI Metadata Generator

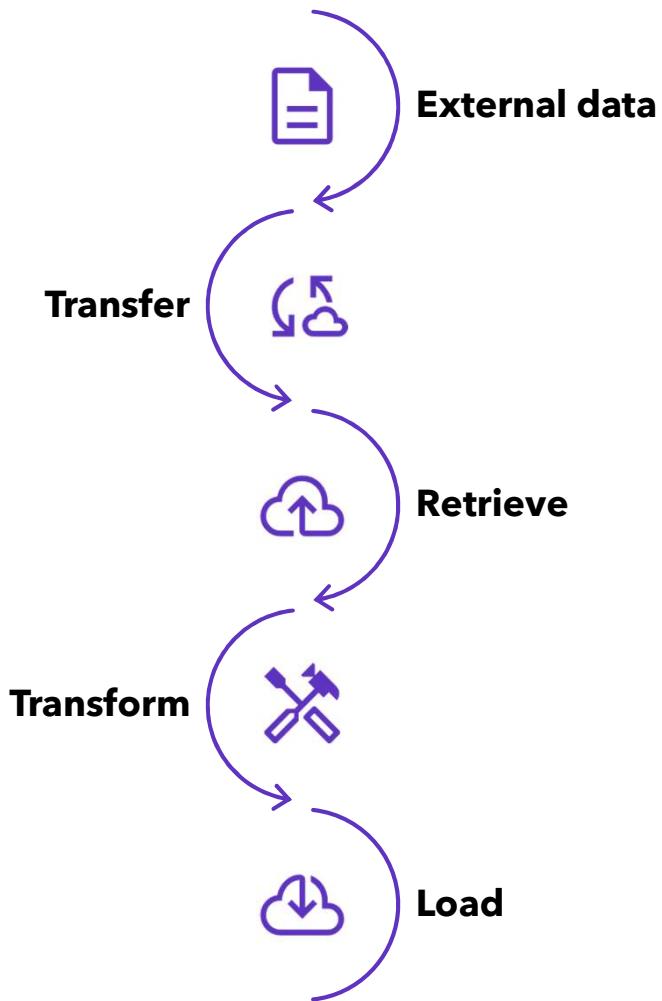


Enriched MARC Record



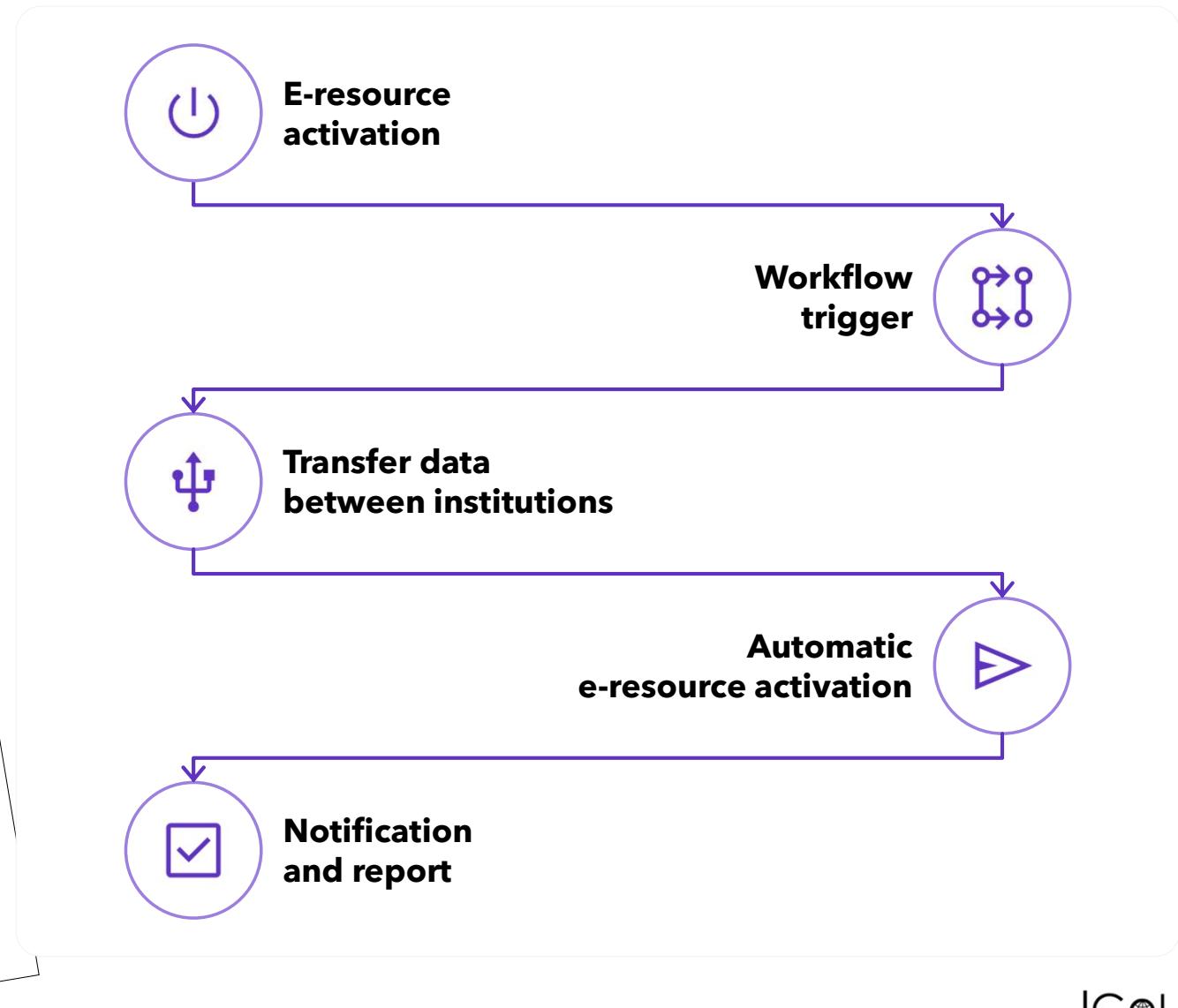
Empowering You to Introduce New Services

- Expanding community benefits
- Reducing technical overhead
 - Full-service setup and maintenance
 - Full-service setup and handover
 - Consultancy service to support your project



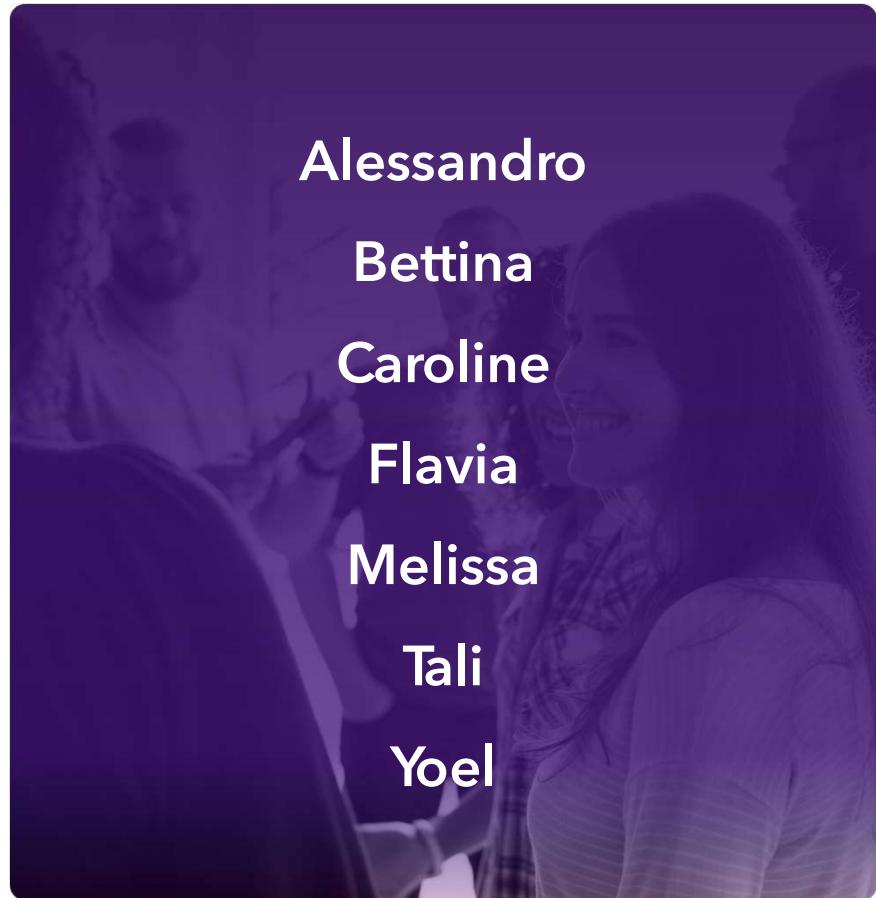
Empowering You to Streamline Workflows

- Expanding community benefits
- Reducing technical overhead
 - Full-service setup and maintenance
 - Full-service setup and handover
 - Consultancy service to support your project





Clarivate



IGLU
INTERNATIONAL GROUP OF EX LIBRIS USERS



[More Sites](#) [System-Status](#) [Submit a Case](#)

[SELECT A PRODUCT](#)

Premium Workshops
Interactive and personalized for enhanced learning

[Learn More](#)

Browse by product:

Alma

Primo

Summon

campusM1

Leganto

Content



Welcome to the Ex Libris Customer Knowledge Center. Here you will find the latest information on all Ex Libris products, including documentation, knowledge articles, training, and more. Take a quick video tour (04:32) of all the knowledge resources available to you.



The image shows a screenshot of the Ex Libris Knowledge Center website. At the top, the Ex Libris logo and the text "Knowledge Center" and "Part of Clarivate" are visible. Below the header, there is a search bar with "SELECT A PRODUCT" dropdown and a "Search..." input field. A "More" button is located in the top right corner of the main content area. In the center, there is a purple banner for "Premium Workshops" with the subtext "Interactive and personalized for enhanced learning" and a "Learn More" button. Below this, there is a section titled "Browse by product:" with five cards: "Alma" (blue), "Primo" (orange), "Summon" (purple), "campusM1" (red), and "Leganto" (grey). A navigation arrow is positioned to the left of the "Alma" card. At the bottom, a welcome message reads: "Welcome to the Ex Libris Customer Knowledge Center. Here you will find the latest information on all Ex Libris products, documentation, knowledge articles, training, and more. Take a quick video tour (04:32) of all the knowledge resources available." To the right of the main content, a sidebar titled "Knowledge Assistant" is open. It shows a message from the AI: "Ask a question about Ex Libris products. NOTE: Knowledge Assistant uses AI. Check results for accuracy." A user message "what role do I need to merge Alma records?" is shown with a response: "To merge Alma records, you need one of the following roles: Catalog Administrator, Catalog Manager, General System Administrator. These roles allow you to access the Merge Records and Combine Inventory option under Resource Management > Advanced Tools [1 ⓘ]. 1 reference ⓘ 1 | Using Merge Records and Combin...". At the bottom of the sidebar, there are "Yes" and "No" buttons, and a text input field with a send arrow icon.

800

35%



Clarivate



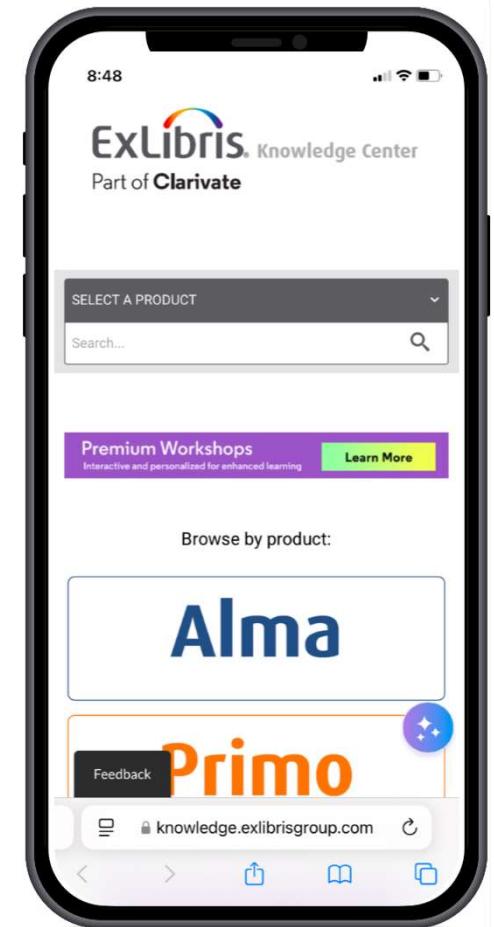
Improvements So Far:

- Simplify feedback
- Improve accessibility
- Reconfigure resource links
- Improve chat button
- Embed into Alma
- Improve responsive design



Next Step

- Prompt best practices



IGELU
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Training

ExLibris Knowledge Center

Innovative

Documentation Portal

Documentation Portal

Innovative Knowledge Portal

A&G Software Solutions
Knowledge Portal

Streamline your journey with comprehensive documentation and learning resources for all Clarivate A&G Software Solutions.

Find what you need

Search resources...

Browse by Category

Integrated Library Systems

- Alma** Cloud based library services platform that streamlines workflow and resource management.
Explore resources →
- Polaris** Comprehensive library management system for public libraries.
Explore resources →
- Sierra** Powerful integrated library system with flexible architecture.
Explore resources →

Discovery Solutions

- Primo VE** Next generation discovery and delivery solution integrated with Alma.
Explore resources →
- Vega Discover** Modern discovery platform with patron engagement features.
Explore resources →
- Summon** Web scale discovery service for research libraries.
Explore resources →

Resource Sharing

Knowledge Assistant



Deliver

cohesive knowledge discovery experience



Consolidate

knowledge articles to deflect cases



Align

documentation authoring workflow



Open Access Challenges

-  Inconsistent and incomplete metadata
-  Lack of standardization and interoperability
-  Maintaining up-to-date and reliable metadata
-  Difficulty Identifying OA Status and Licensing



Open Access Challenges

How Can We Help?



Close collaboration with content providers



Enabling discovery of OA & OER content



Improving quality with advanced technology



Support for OA workflow management



Partnering with open access initiatives



Coming
Soon



Easy Tracking of Content Updates



Coming
Soon



Easy Tracking of Content Updates

Upcoming Collection Visibility in CZ

Electronic Collections (1 - 1 of 1) | 61583065940000041

Institution

Community

Sort by : Collection name - Asc ▾



1 Nomos Sozialrecht 2026

Type: Aggregator package

Service: Full Text

Interface name: Nomos

Linking Level: Book

Creation Date:
26/01/2025 10:53:48 AM
IST

Modification Date:
07/04/2025 01:11:57 AM
IDT

Collection to be released by the provider in Jan 2026

[Notify when ready](#)

Collection ID:

61583065940000041

MMS ID:
9937342369700041

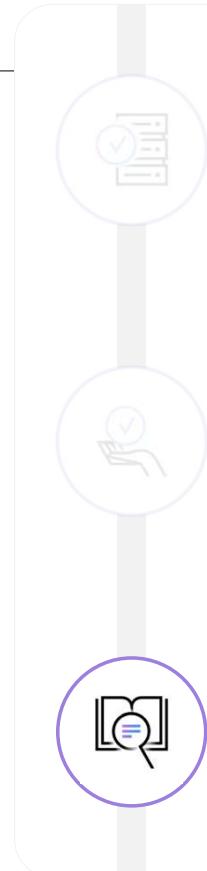
Management Level:
Ex Libris

Asia Pacific: 0
Europe, Middle East and Africa: 0
North America & Latin America: 0
Total Activations: 0

Bibliographic Rank
Average: 62.33
High: 0%
Medium: 100%
Low: 0%



Coming
Soon



Easy Tracking of Content Updates

Upcoming Collection Visibility in CZ

Enhanced Discovery with Provider Info

Ex Libris
Alma University

Electronic collection ▾ Provider Collection ID ▾ 978-3-11-162584-3

Facets

Type: Selective package (1)

Interface: Walter De Gruyter Pu... (1)

Electronic Collection

Content Type: Book (1)

Available for CDI search activation: Yes

Electronic Collections (1 - 1 of 1) | 61635811460000041

Institution Network Community

Sort by: Rank

De Gruyter Otto Schmidt Complete eBook-Package Pre 2025

Type: Selective package
Service: Full Text
Full Text Rights in CDI: Subscription (Title Level)
Interface name: Walter De Gruyter Publishing
Linking Level: Book
Creation Date: 02/27/2025 15:05
Modification Date: 05/06/2025 15:20
Full Text Linking in CDI: Linkresolver

Available for CDI search activation
Search Rights in CDI: Free
CDI Type: Full Text Collection
CDI Collection ID (DB ID): AEMFM

Collection ID: 61635811460000041
MMS ID: 9937701287600041
Provider Collection ID: 978-3-11-162584-3
Provider Collection Name: Otto Schmidt Complete eBook-Package Pre 2025

Management Level: Ex Libris
Asia Pacific: 0
Europe, Middle East and Africa: 0
North America & Latin America: 0
Total Activations: 0
Bibliographic Rank
Average: 92.53
High: 90.06%
Medium: 9.83%
Low: 0.11%

Main Library - Main Circulation Desk

Portfolio List (946) Activate ...

61



Get you started



End-to-end service



Custom partnership

Manage

Design

Build

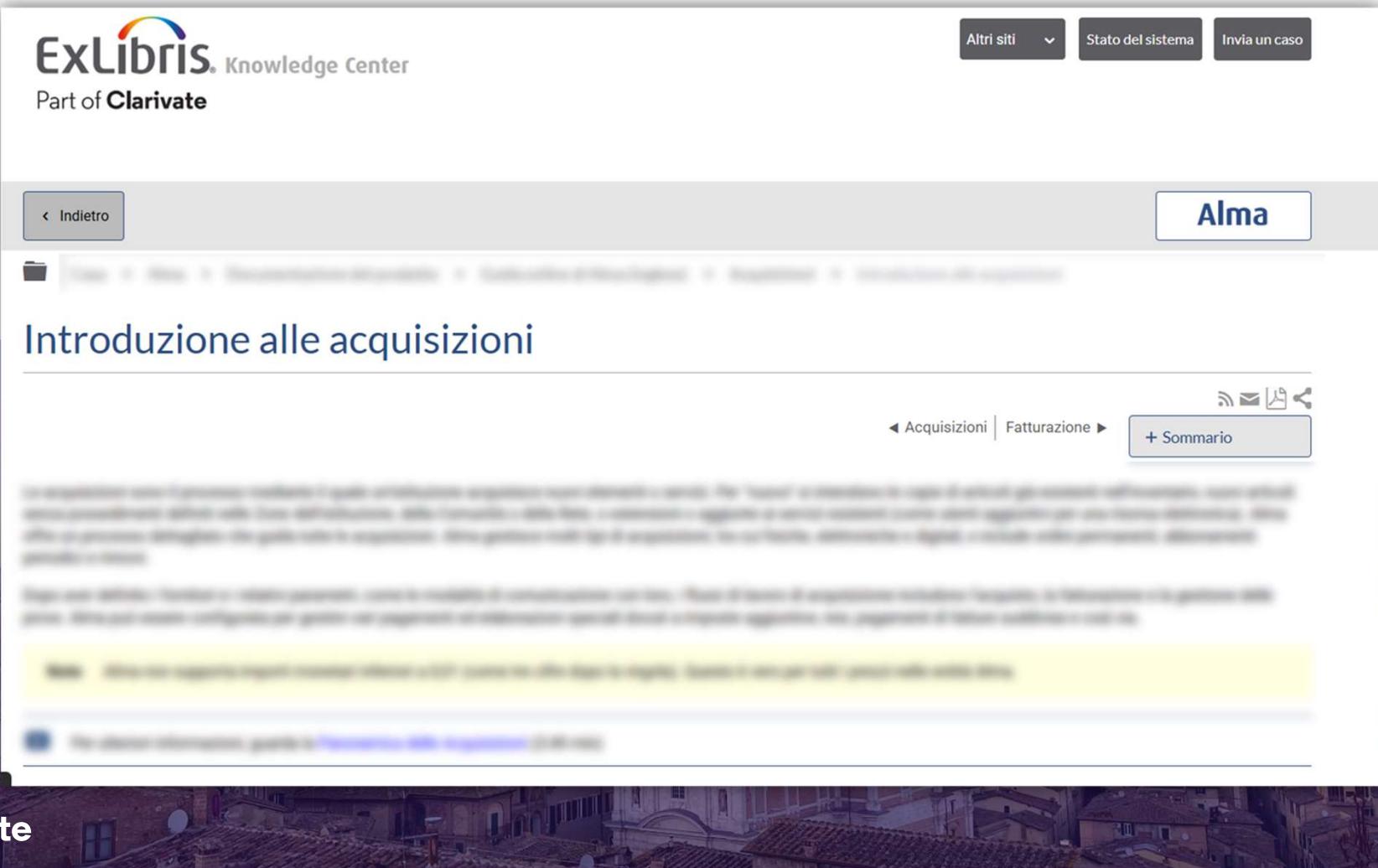
Migrate

Integrate

Train

Launch

Comunicato!



The screenshot shows a web browser window with the ExLibris Knowledge Center logo at the top left, followed by 'Knowledge Center' and 'Part of Clarivate'. At the top right are three buttons: 'Altri siti' with a dropdown arrow, 'Stato del sistema', and 'Invia un caso'. Below the header, a navigation bar includes a back button ('Indietro') and a 'Alma' button in a blue box. The main content area displays a document titled 'Introduzione alle acquisizioni'. The document text is mostly illegible due to blurring, but a yellow highlight covers the first few lines. At the bottom of the document area, there is a link that is also blurred. The background of the browser window is a photograph of a cityscape at sunset, with buildings and hills visible. The bottom of the image shows the Clarivate and IGOLU logos.

ExLibris. Knowledge Center
Part of Clarivate

Alma

Indietro

Introduzione alle acquisizioni

◀ Acquisizioni | Fatturazione ▶ + Sommario

Clarivate

IGOLU
INTERNATIONAL GROUP OF EX LIBRIS USERS

English

4.6B

Asian

571M

Chinese | Japanese | Korean |
Indonesian | Urdu | Thai

European

507M

German | Spanish | French |
Portuguese | Russian | Italian |
Swedish...

Middle Eastern

16M

Arabic | Hebrew | Turkish

CERV New Publishers

Grao
Catalan
books

Publicera
Swedish
journals

Bookport
Czech books
& Journals

KUT
Lithuanian
books &
Journals

**Numerique
Premium**
French

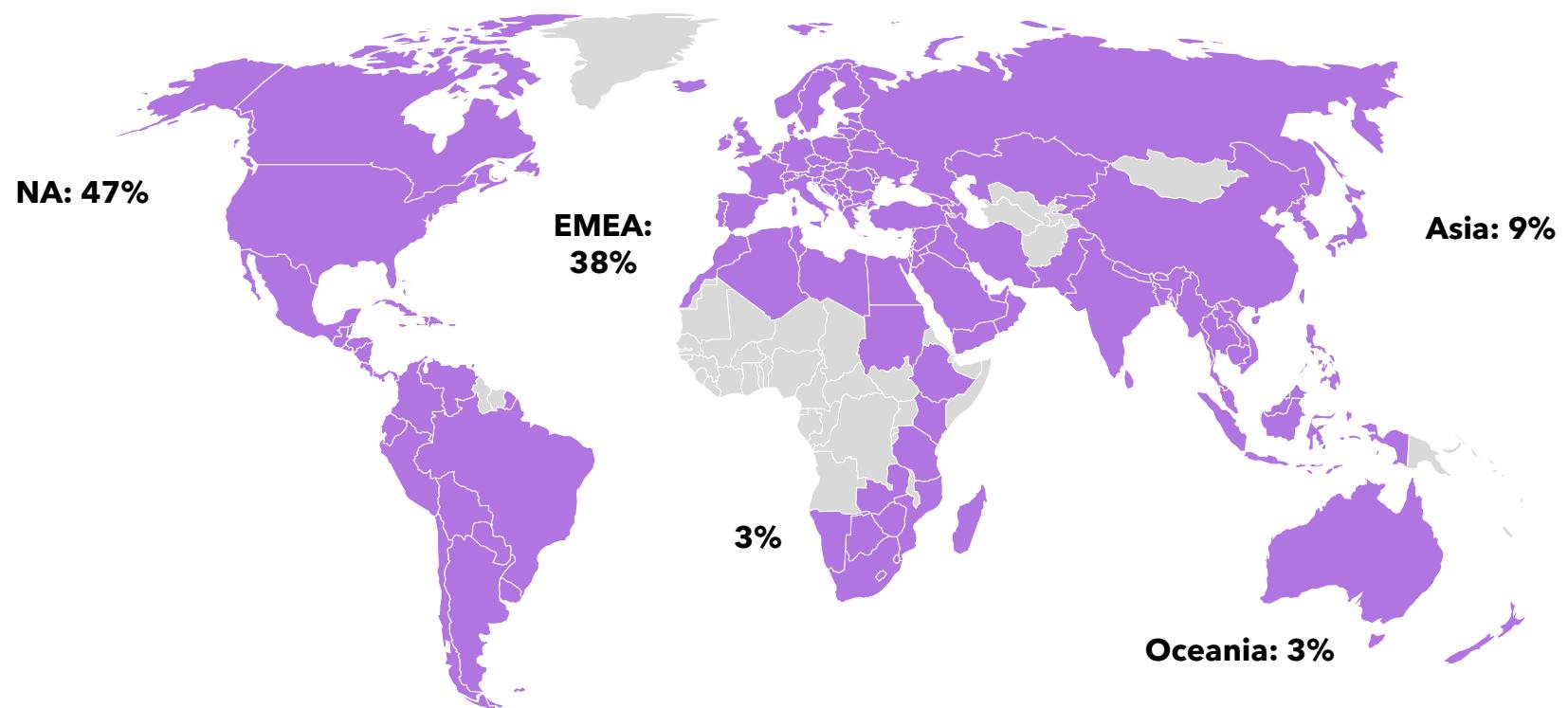
Learnbook
Arabic
books &
Journals

Bookrail
Korean
content

New Authorities:

- Korea
- Lithuania
- Finland
- Homosaurus
- Aboriginal
- Torres Strait Islands

Multilingual content that supports your needs



Diverse Content from Around the World

Electronic collection ▾ Keywords ▾ perpetual

Facets

Type: Aggregator package (102) Selective package (1)

Interface: Ebook Central (103)

Electronic Collection Content Type: Book (103)

Available for CDI search activation: No (1) Yes (1)

Electronic Collections (1 - 20 of 103) perpetual

1 Ebook Central Perpetual, DDA and Subscription Titles

Type: Selective package Services: Full Text Interface name: Ebook Central Linking Level: Book Creation Date: 04/04/2016 13:27:12 IDT Modification Date: 19/05/2025 19:32:23 IDT

Available for CDI search activation: Yes

Provider coverage: Yes Search Rights in CDI: Free

Full Text Rights in CDI: Subscription (Title Level)

Full Text Linking in CDI: Linkresolver

CDI Type: Full Text Collection

Do not show as Full Text available in CDI even if active in Alma: No

CDI Collection ID (DB ID): AABBV

CDI Last Market Update: 23/04/2025

Collection ID: 6143300000000000002 MMS ID: 995521883500041

Management level in Community Zone: Ex Libris

Asia Pacific: 129 Europe, Middle East and Africa: 409 North America & Latin America: 865 Total Activations: 1403

Portfolio List (3067281) Descriptive Record ...

2 ProQuest Ebooks without BDW

Type: Aggregator package Services: Full Text Interface name: Ebook Central Linking Level: Book Creation Date: 05/05/2025 20:22:40 IDT Modification Date: 19/05/2025 06:35:01 IDT

Collection ID: 6168771657000041 MMS ID: 9938690240500041

Management level in Community Zone: Ex Libris

Asia Pacific: 0 Europe, Middle East and Africa: 0 North America & Latin America: 0 Total Activations: 0

Portfolio List (802018) Descriptive Record ...

1 of 6 >

162 Providers utilize the Provider Platform daily

Advanced Services: Report To Ex Libris, Enrichment, Upcoming Collections...

Broad Provider Appreciation



Accessibility Metadata

Accessibility Features:

- Page Break Marker
- Page Navigation
- Reading Order
- Table of Content
- Display Transformability



Our Goal

Enhance discoverability of accessible content



Gather needs and expectations

Collaborate with the community on solution design



Engage with Content Providers

Discuss accessibility metadata standards and deliveries for Alma CZ and CDI



**Take our 2-min
survey now**



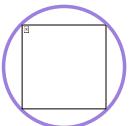
Help us innovate

Your feedback drives the next generation of valuable solutions



See real impact

The improvements you experience today are direct results of feedback from customers like you



Shape the future

Help us prioritize improvements that will continue to add value to your work