



# **Who's Using Alma Digital and Why?**

**What We've Learned From the Alma Digital User  
Experience Survey**

Jane Fiegel, Tulane University, USA  
Victoria Jones, Florida Gulf Coast University, USA

# WHO ARE WE?

**Jane Fiegel**

Metadata Librarian  
Tulane University

**Victoria Jones**

University Archivist  
Florida Gulf Coast University

# WHO ARE WE?

**Caitlin Bakker**

Co-Chair  
University Regina (Canada)

**Liz Bodian**

Co-Chair  
Brandeis University

**Kevin O'Donovan**

IGeLU Co-Chair

**Amanda Schriver**

Art Institute of Chicago

**David Schuster**

ELUNA Steering Committee  
Liaison  
Binghamton University

**Mang Sun**

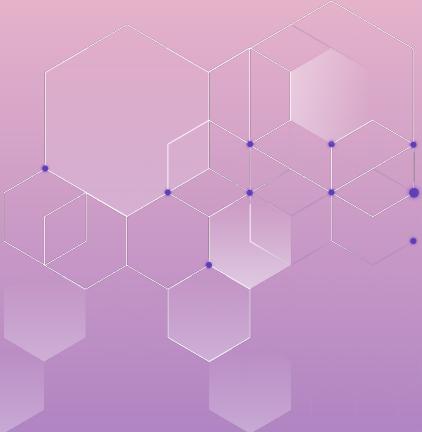
Rice University

**James Williamson**

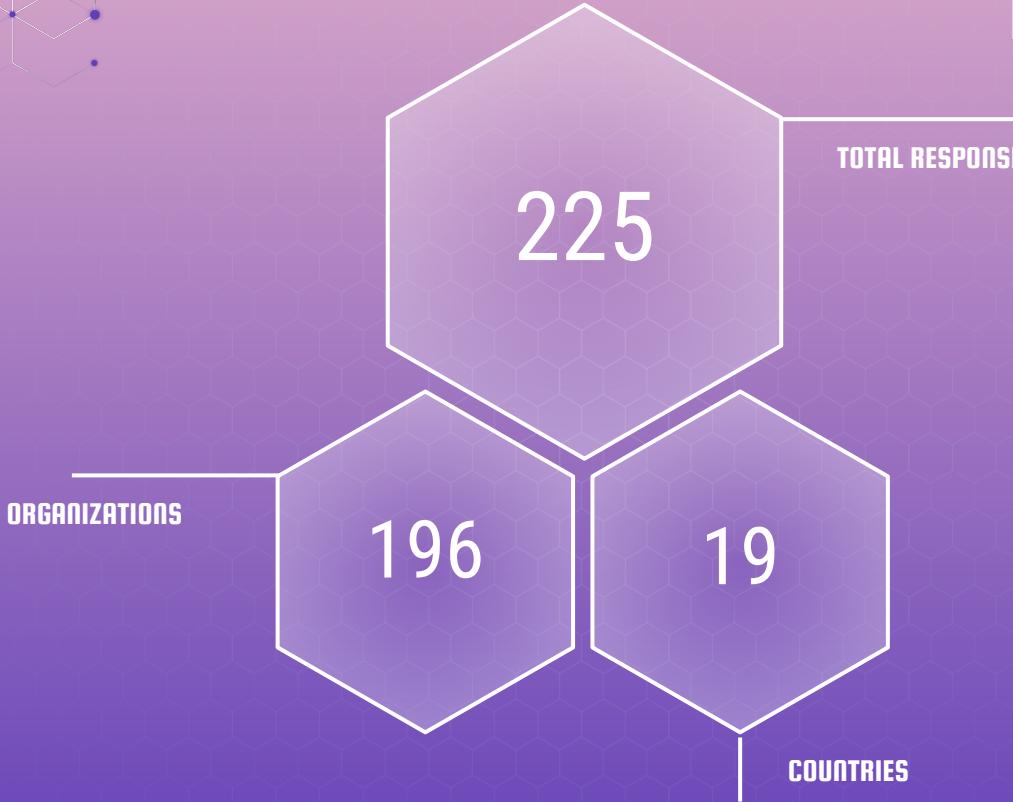
Rosetta Liaison  
Southern Methodist  
University

# INTRODUCTION

- Purpose
- Questions
- Distribution



# THE BASICS



# WHO IS USING ALMA DIGITAL?

86%

ACADEMIC LIBRARIES

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61%

10k+ USERS

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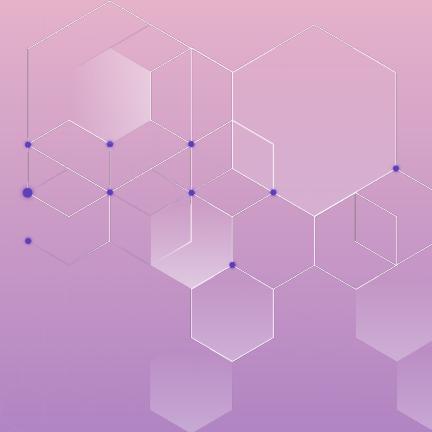
143

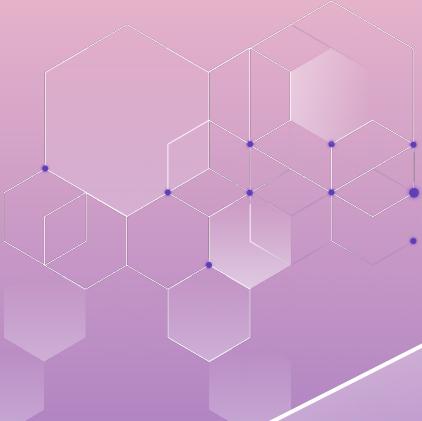
USERS

41

NON-USERS

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# WHY AREN'T PEOPLE USING ALMA DIGITAL?



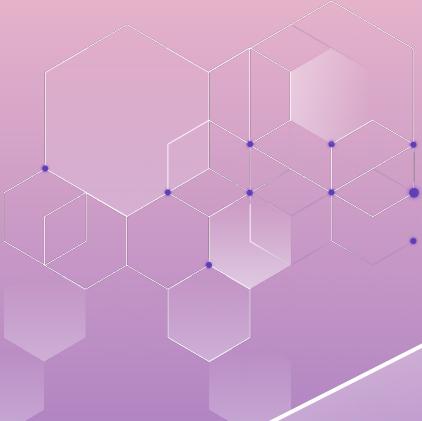
System  
Integration



Cost



System  
Dissatisfaction



# WHY ARE PEOPLE USING ALMA DIGITAL?



System  
Integration

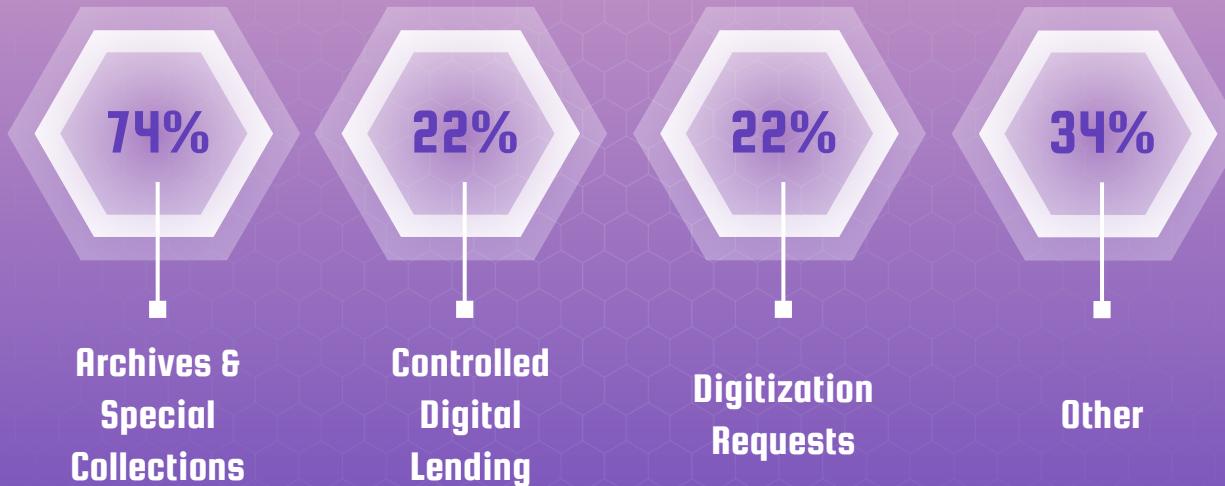


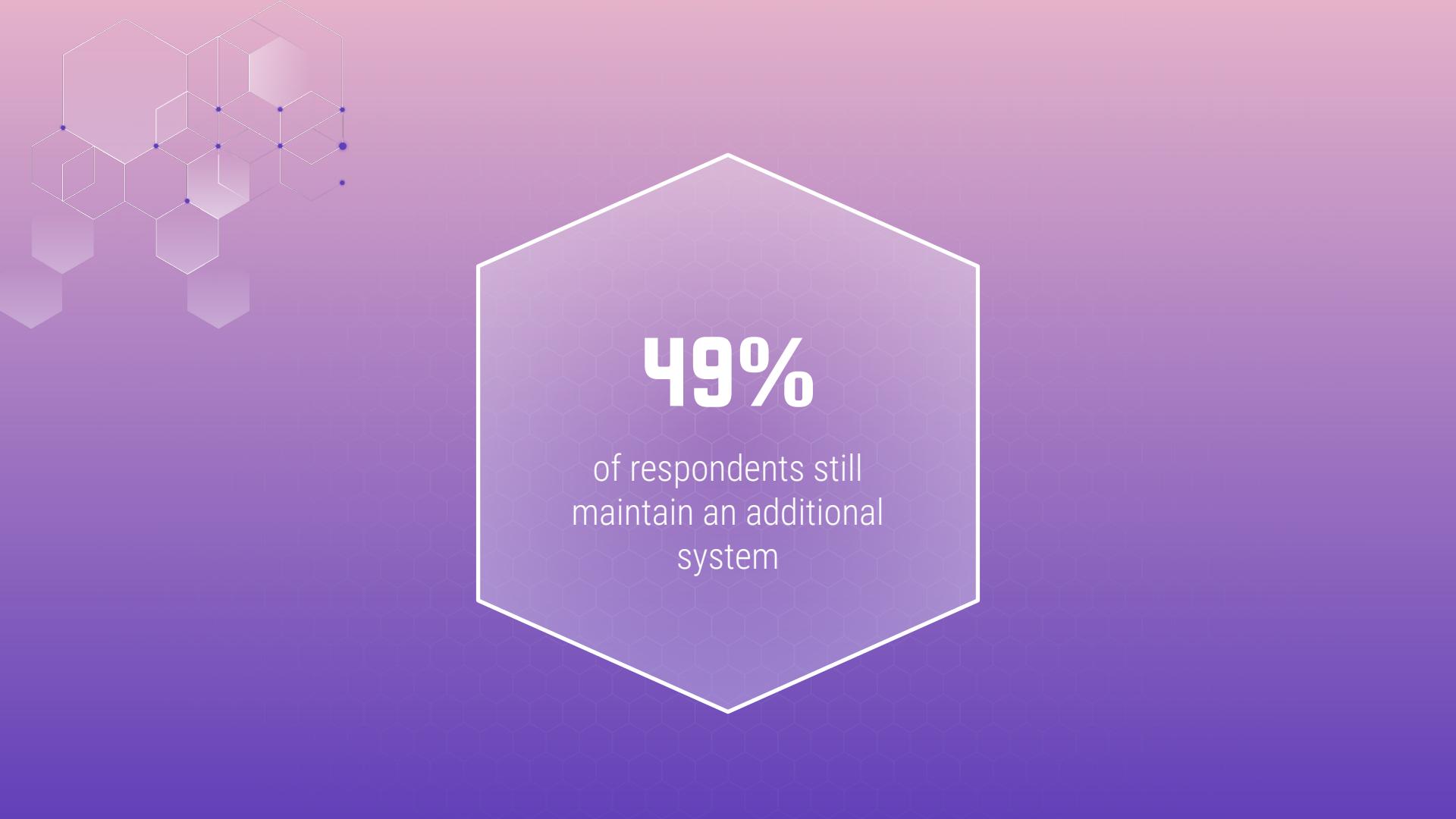
Cost



System  
Dissatisfaction

# HOW IS IT BEING USED?





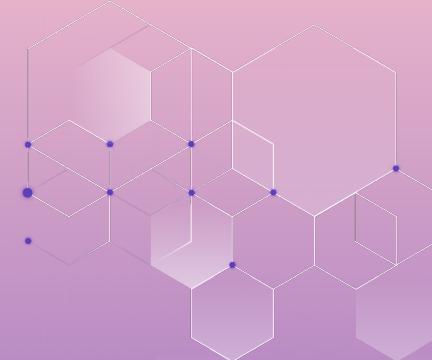
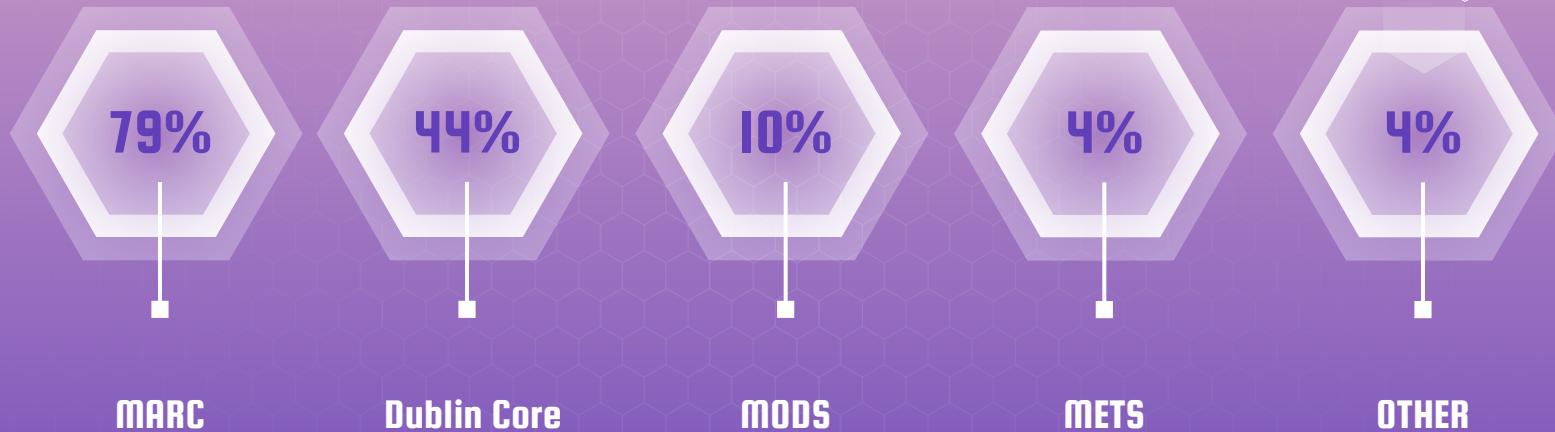
49%

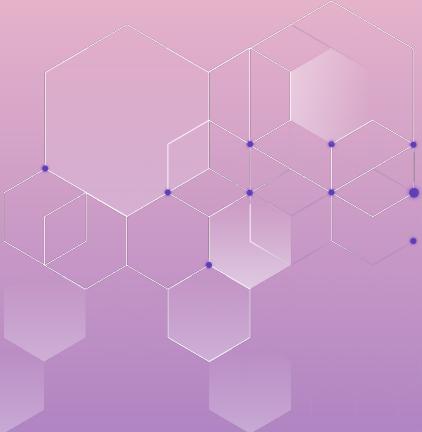
of respondents still  
maintain an additional  
system

# DO YOU...?

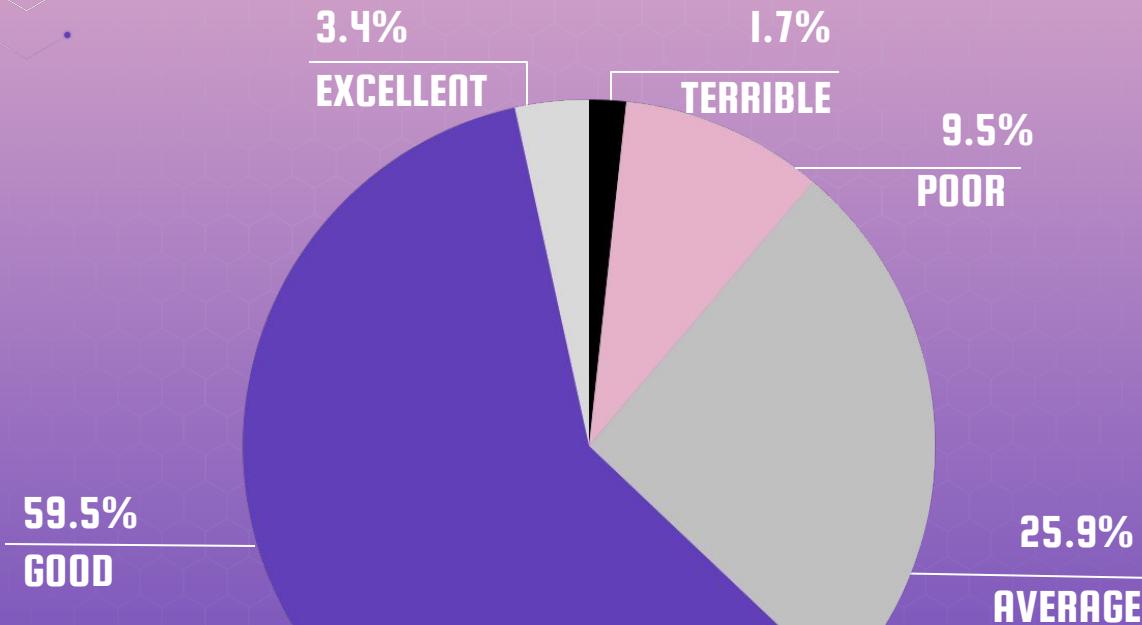
	Yes	No	I Don't Know
<b>Use copyright licenses for your representations?</b>	59%	23%	18%
<b>Use the access rights feature?</b>	73%	12%	15%
<b>Import from remote repositories?</b>	21%	71.5%	7.5%
<b>Allow deposits?</b>	21%	75%	4%

# METADATA SCHEMAS





# ALMA DIGITAL SATISFACTION



# WHAT DO PEOPLE LIKE ABOUT ALMA DIGITAL?

**Ease of use**



**Integration with other Clarivate products**



**Multiple viewers**

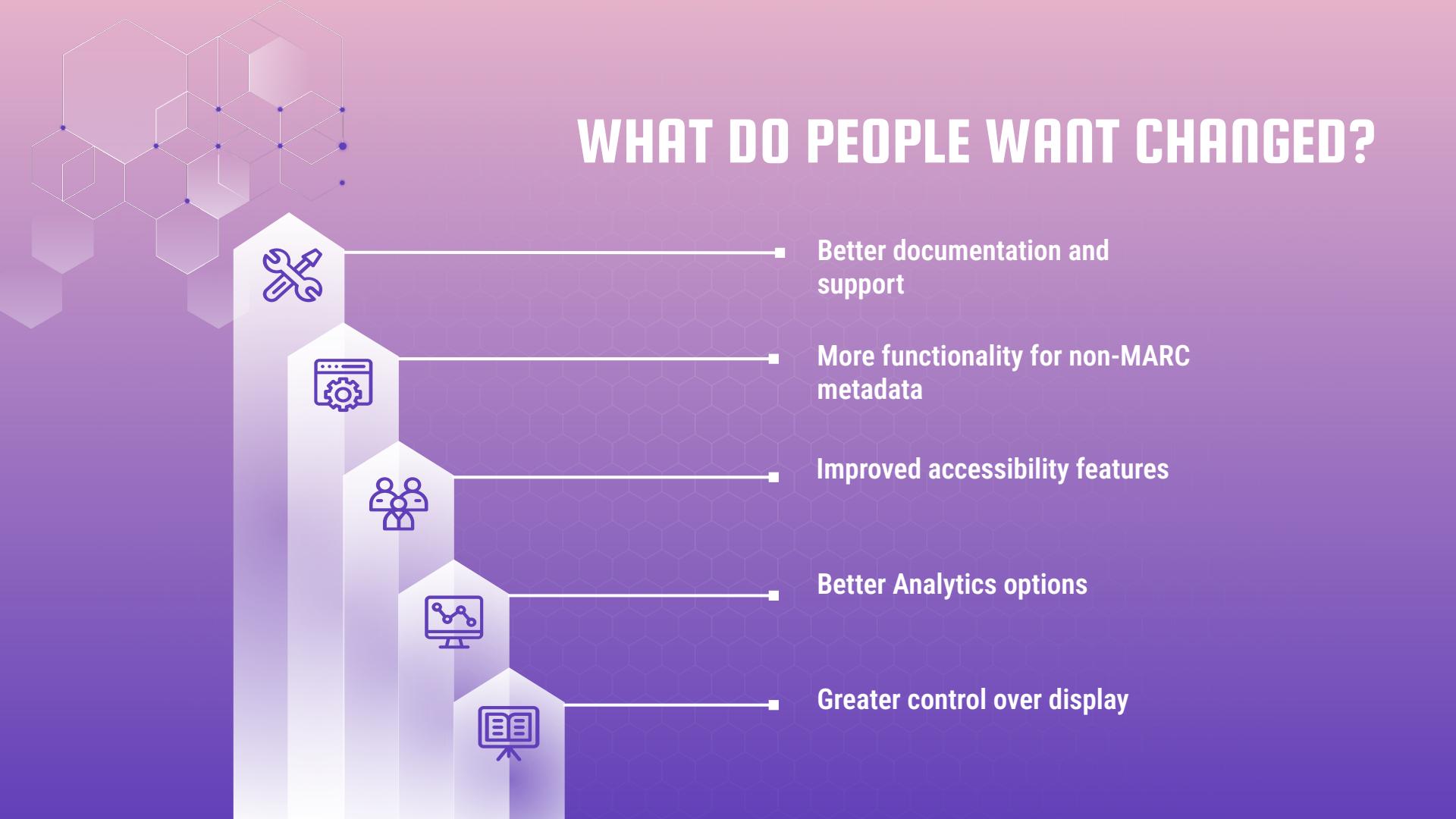


**Robust access rights**



**CDL**





# WHAT DO PEOPLE WANT CHANGED?



Better documentation and support



More functionality for non-MARC metadata



Improved accessibility features

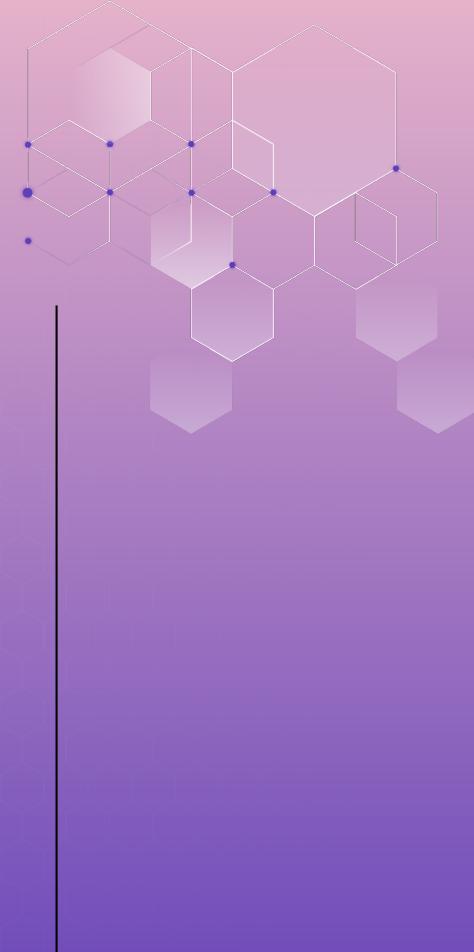
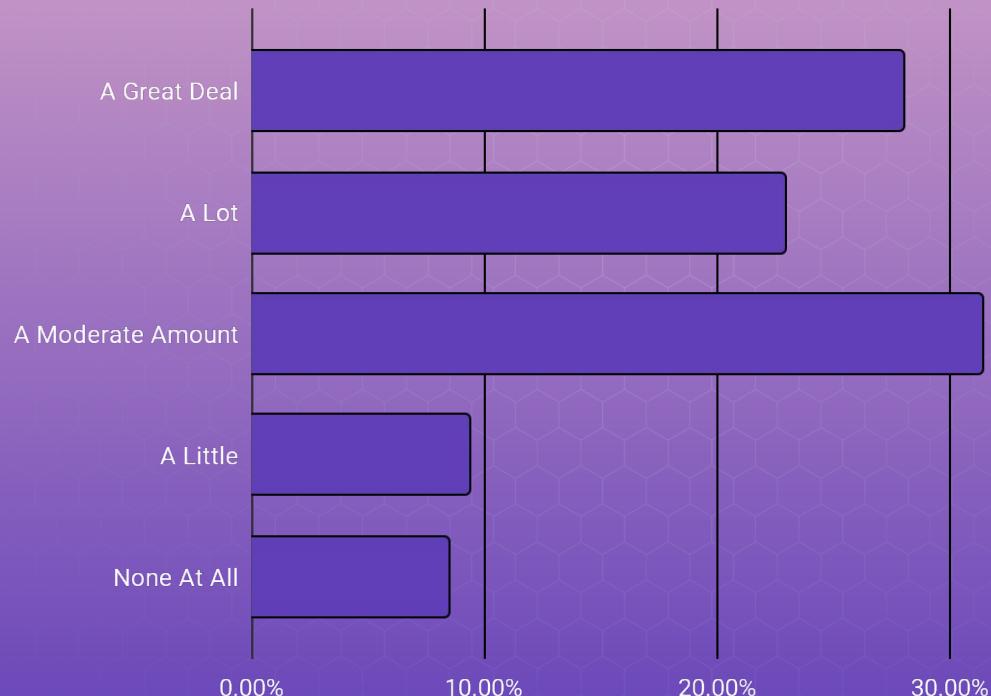


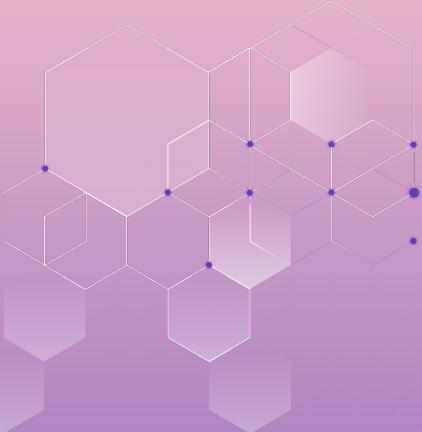
Better Analytics options



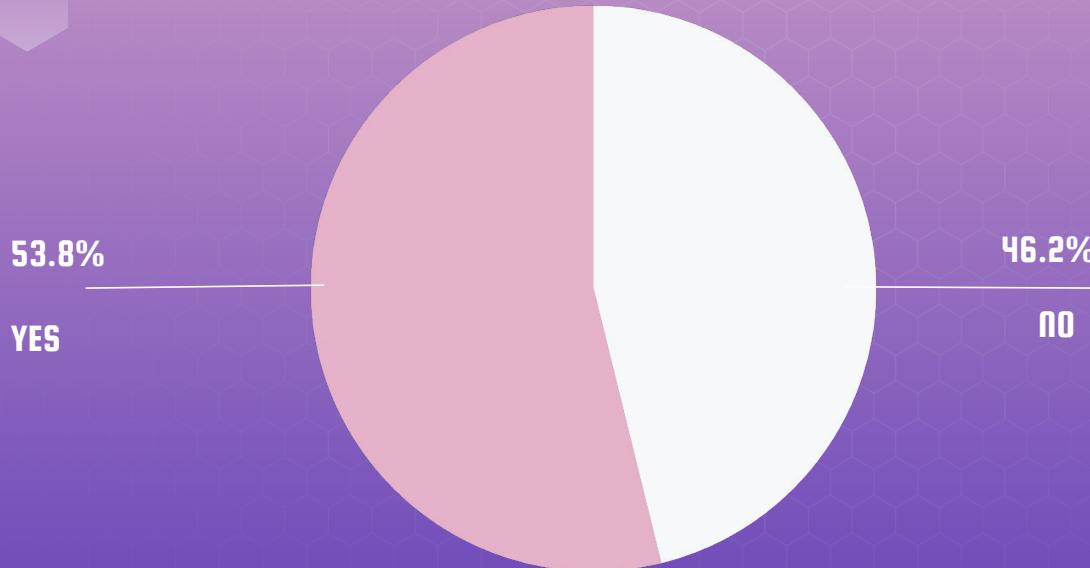
Greater control over display

# DIGITAL EXHIBITION INTEREST





# ARE YOU CONCERNED ABOUT USING AI IN ALMA DIGITAL?



# CONCERNs ABOUT INCORPORATING AI

- Environmental impact
- Inaccuracies and hallucinations
- Data privacy and security
- Copyright, licenses, and intellectual property rights

- Metadata generation and enrichment
  - Improve accessibility
  - Streamlining workflows
- Automated subject tagging
- Named Entity Recognition

## POTENTIAL POSITIVES OF AI



# ENHANCEMENTS



# CONTACT US!

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