

Primo Product Conversations





Evolving Discovery

A Journey Through Innovation

Building on a Strong
Foundation

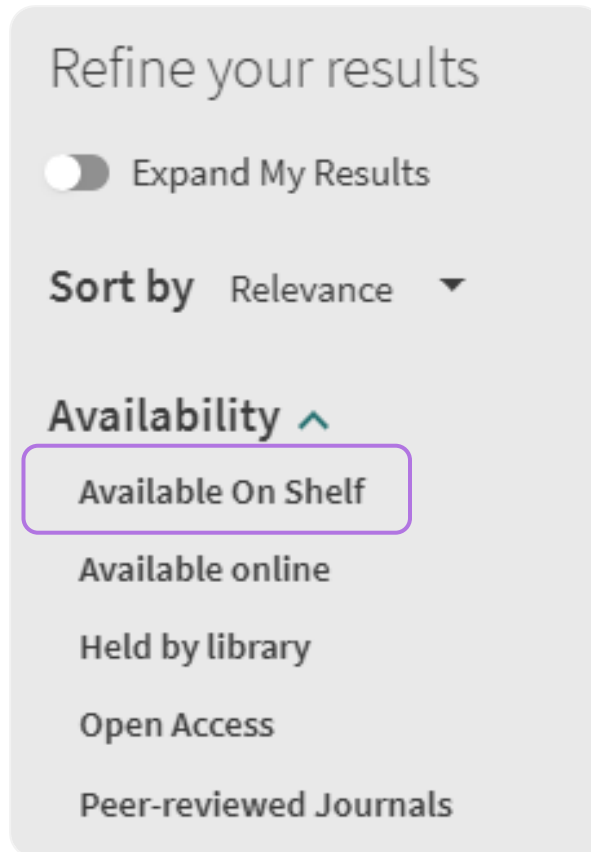
Entering The Next
Chapter in User
Experience

Beyond Search:
Guiding the
Journey



Building on a Strong Foundation

Available on Shelf Facet



Allow adding “Available on shelf” facet



Locations to include will be configurable

CERV #8756 - Planned for November

Expanding the Term Exclude List Functionality

Key enhancements to the current DEI Tool



Wildcard Support Match not only exact phrases but also variations



Substitute Terms Replace terms with alternative, preferred terms



Flag as Sensitive Visual indication/wording

Enabled	Term	Action Type	Scope	DEI Sensitive Icon	New Term	
<input checked="" type="checkbox"/>	Illegal alien	Remove	Exact	-	-	...
<input checked="" type="checkbox"/>	Offensive Term	None	Exact	For more information, please visit our DEI help center.	-	...
<input checked="" type="checkbox"/>	Offensive Term 1	Replace	Exact	For more information, please visit our DEI help center.	Non Offensive Term	...

A-Z Lists in Database and Journal Search

CERV #8760

< Add Language

Language *

Look-up or select

Display Label *

Arabic

Letters *

German

English

Spanish

French

Turkish

Language *

English

Display Label *

english

Letters *

A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P,Q,R,S,T,U,V,W,X,Y,Z

☒ Include 0-9

Journal Search

Title or ISSN

0-9 A B C D E F G **H** I J K L M N O P Q R S T U V W X Y Z

Journals by category

> Arts, Architecture & Applied Arts

> Business & Economics

> Earth & Environmental Sciences

> Engineering & Applied Sciences

> General


> Health & Biological Sciences

> History & Archaeology

> Journalism & Communications

PAGE 1 1-10 of 3,052 Results

1






JOURNAL





H-ART (Bogotá, Colombia)

Universidad de los Andes (Bogotá, Colombia). Facultad de Artes y Humanidades, issuing body.


2017-

 PEER REVIEWED  OPEN ACCESS

 Available Online >


   





2



JOURNAL

H. E. Butt Grocery Company SWOT Analysis

 Available Online >

OTB Search Normalization



PoC for selected fields



Allow overriding fixed index and facet fields

General

Fixed Index Field

Active ☒

Replace existing rules ☒

Normalization rule for Creator

```
rule "Primo VE Display - Creator 100"
priority 10
when
  MARC:"100" has any "a,c,g"
then
  set TEMP"1" to MARC:"100" sub without sort "a,c,g"
  set TEMP"2" to MARC:"100" sub without sort "a,c,g"
  remove substring using regex (TEMP"2";"/[!:]|=|,)+$")
  add prefix (TEMP"2";"$SQ")
  remove substring using regex (TEMP"2";"^$SQ$")
  concatenate with delimiter (TEMP"1",TEMP"2";",")
  set pnx:"display":"creator" to TEMP"1"
end

rule "Primo VE - Creator 110"
priority 20
when
  MARC:"110" has any "a,b,c"
then
  set TEMP"1" to MARC:"110" excluding num subfields without sort
```

Restore Default

Close

Save

PoC planned for H2

A person is walking away from the viewer through a narrow, natural rock archway. The archway is formed by dark, layered rock formations. The path leads to a bright, hazy horizon, suggesting a new beginning or a journey. The overall mood is one of exploration and transition.

Entering the Next Chapter in User Experience

Celebrating the NDE UI Milestone - Live Customers



More institutions going live soon!

Building NDE Together

Celebrating 20 years of community - Shaping the future of discovery

6 Live Institutions

are live with the NDE

140

Institutions accessed NDE as part of the Managed Release And Are Actively Using It.

171

NDE views created.
Access to NDE was also provided to consortia central offices per request.

12

Early adopters partnering in NDE's early stage, contributing to go-live readiness and smoother migration.

700+

Feedback Submissions Received From The UX Focus Group

100+

Early Access Institutions Engaged Via The Generic Trial Environment And Shared Feedback Through Surveys

25+

Ideas And NERS Requests Implemented Based On Customer Input

3 Focus Groups

- UX
- Mixpanel
- Customization

Early Access, Broad Engagement, and Community Collaboration

When Will the NDE UI Be Available and What's to Expect

On Track for **November** General Release



May 2025

**Managed
General Release**



August 2025

**First Customer
Going Live**

NDE UI deployment



November 2025

General Release

NDE UI available for
all



2026-2027

**Mass
Onboarding**

Scaling to all
customers



January 2028

NDE UI Exclusive

Exclusive UI for Primo
VE

What to expect

- 🔍 NDE UI available for all institutions
- 🔍 Deliver new functionality in the NDE UI
- 🔍 support the community with the mass onboarding
- 🔍 Gradual sunset of the existing interface
- 🔍 NDE UI becomes the exclusive interface for Primo VE



Launching

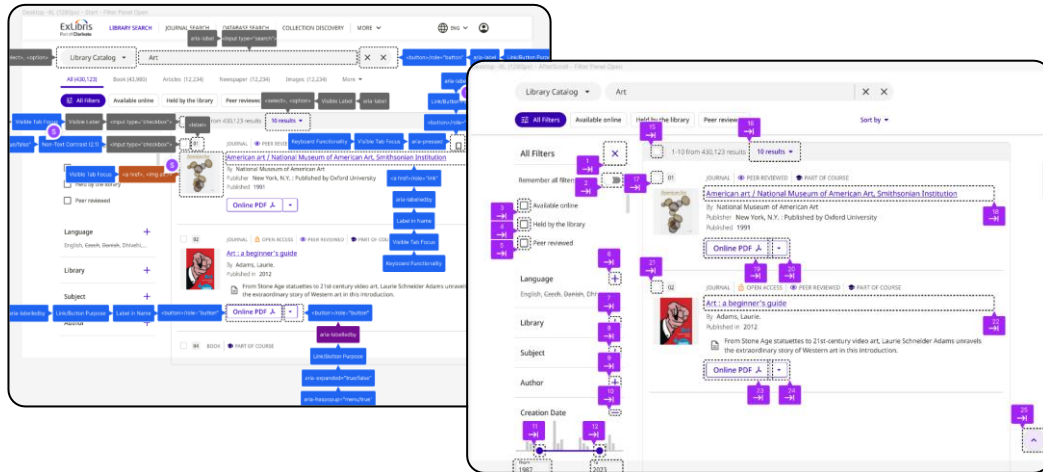
NDE Cohort Program

Twice a year

A structured 4-week training program designed to guide institutions through the migration from Primo VE UI to the new NIDE UI

Accessibility – From Design to Compliance

Accessible from design phase



Accessibility VPAT & Remediation Plan

Clarivate Primo NDE Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version:

Primo NDE May 2025 Managed General Release

Report Date:

May 12, 2025

Product Description:

The NDE UI is mainly an interface upgrade and represents a shift in the user interface design. Ex Libris Primo provides a fast, comprehensive, and personalized discovery solution with the intuitive user experience library patrons have come to expect. A single search interface provides a gateway to a wealth of scholarly content, including print, electronic and digital collections. Primo's sophisticated search and relevancy ranking algorithm ensures the most relevant results, based on the context of the search and the user's profile.

Continuous Accessibility: Audits, Resolutions, and Transparent Reporting

Initial accessibility audit

VPAT is
available

May 25

Round 2 - Accessibility audit with extra pages + validation of round 1 resolutions

August 25

Update VPAT
+ roadmap

Nov 25

Round 3 - Additional accessibility audit with extra pages + validation of round 2 resolutions

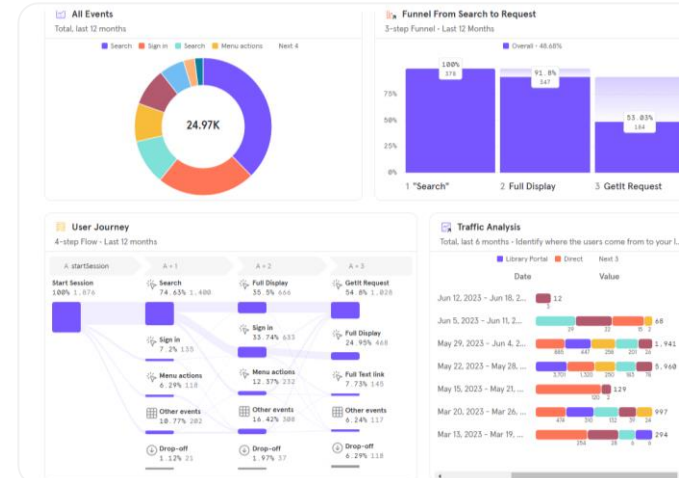
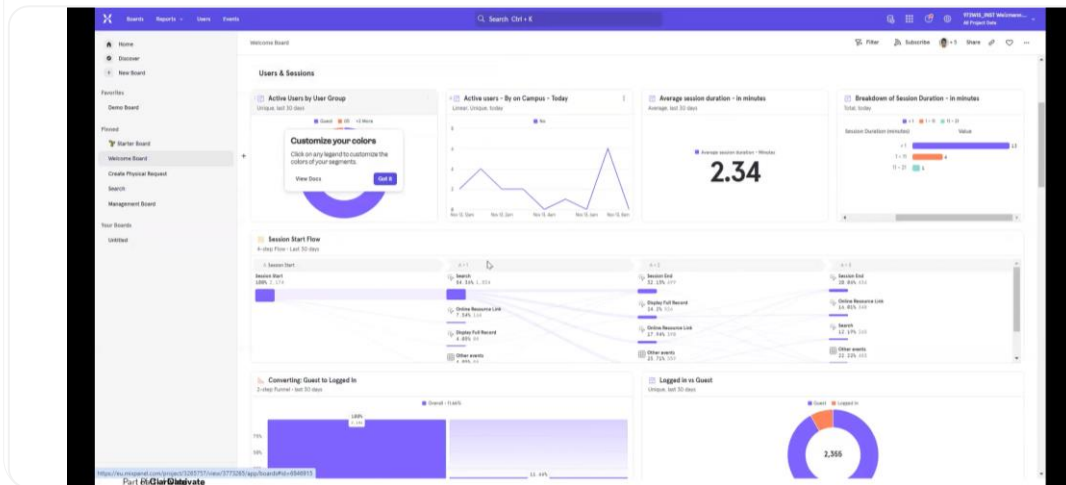
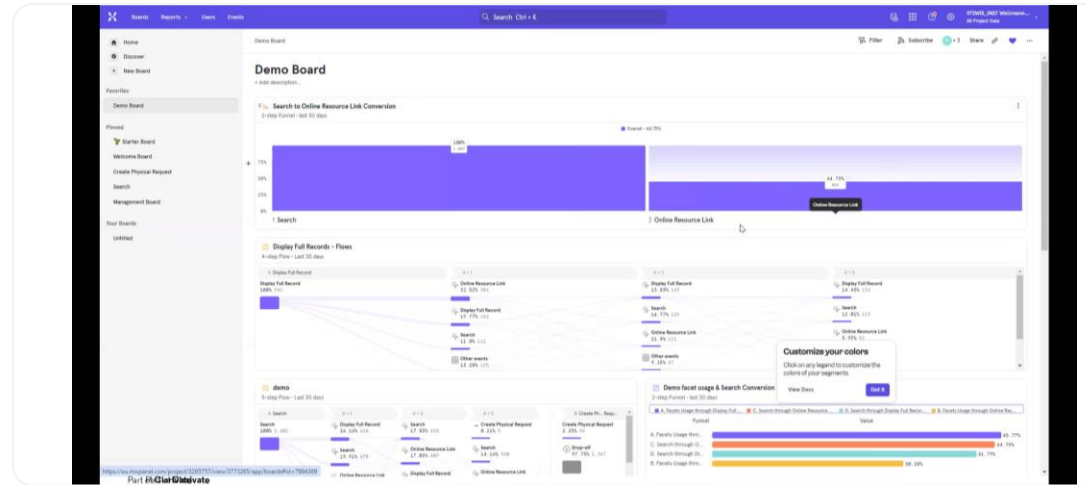
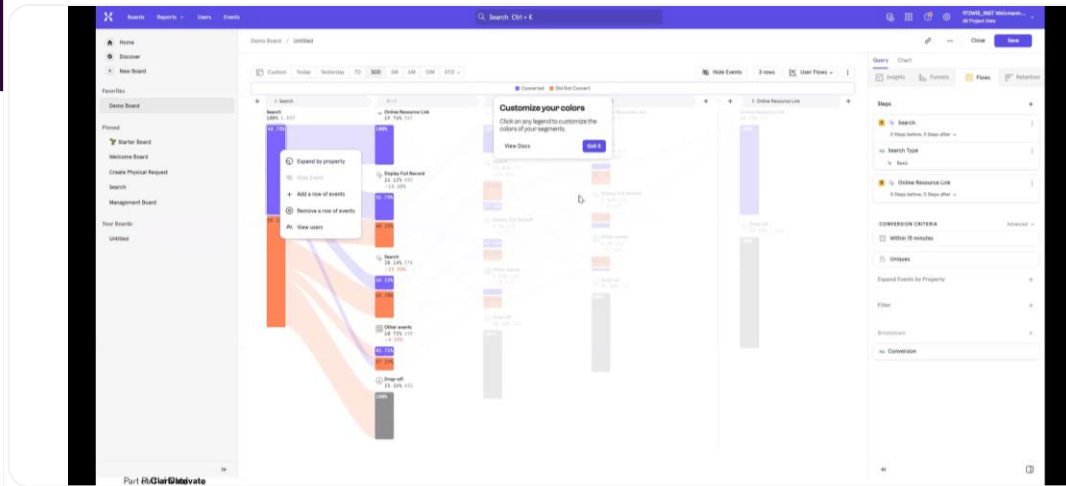
Update VPAT
+ roadmap

FEB 26

Mar 26

NDE Engagement Analytics

Measure, improve and increase user engagement with Mixpanel



Powered by **mixpanel**

Beyond Search: Guiding the Journey



Linked Open Data

Our strategic Linked Open Data implementation continues

2024: Person Entity Release

Primo Linked Data general release, supporting LC.



2025 Q4: Additional Languages

Multilingual support enabling global data accessibility and integration.



Looking Ahead

- ORCID in CDI records
- Other relations in CDI
- Additional entities




2025 Q1: Additional Vocabularies

Expand Primo Linked Data to support authorities beyond LC.

2025 Q4: New Entity Types

Location and organization entities expanding relationship mapping capabilities (NDE UI).

Linked Open Data



Umberto Eco (Eco, Umberto) Person

semiologo, filosofo e scrittore (1932–2016)


Umberto Eco (5 January 1932 – 19 February 2016) was an Italian medievalist, philosopher, semiotician, novelist, cultural critic, and political and social commentator. In English, he is best known for his popular 1980 novel *The Name of the Rose*, a historical mystery combining semiotics in fiction with biblical analysis, medieval studies and literary theory, as well as Foucault's *Pendulum*, his 1988 novel which touches on similar themes. Eco wrote prolifically throughout his life, with his output including children's books, translations from French and English, in addition to a twice-monthly newspaper column "La Bustina di Minerva" (Minerva's Matchbook) in the magazine *L'Espresso* beginning in 1985, with his last column (a critical appraisal of the Romantic paintings of Francesco Hayez) appearing 27 January 2016. At the time of his death, he was an Emeritus professor at the University of Bologna, where he taught for much of his life. In the 21st century, he has continued to gain recognition for his 1995 essay "Ur-Fascism", where Eco lists fourteen general properties he believes comprise fascist ideologies.

[Scopri di più su Wikipedia](#)


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Nato/a 1932-01-05, Alessandria (Italia)
Deceduto/a 2016-02-19, Milano (Italia)
Ambito di lavoro Semiotologia, Linguistica, Semiotica, Storia della letteratura italiana, Critica letteraria
Occupazione Scrittore, Filosofo, Saggista, Semiologo, Romanziere
Fonte Name authority e Wikidata di Library of Congress


Titoli in biblioteca di Umberto Eco (Eco, Umberto)




Looking for a Logic of Culture
Berlin ; Boston : De Gruy...




A Semiotic Landscape. Panorama sémiotiqu...
Berlin ; Boston : De Gruy...




Neo-baroque : a sign of the times
Princeton, New Jersey : P...



From the tree to the labyrinth : historical...
Cambridge, Massachuset...




Confessions of a young novelist
Cambridge, Mass. : Harv...




Serendipities : language & lunacy
New York : Columbia Uni...

Explore results

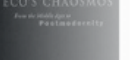
Titoli in biblioteca su Umberto Eco (Eco, Umberto)



Umberto Eco in his own words



New essays on Umberto Eco



Eco's semiotics

**Linked Open Data
added to the
NDE UI**

Map Widget



BOOK

[The civic muse : music and musicians in Siena during the Middle Ages and the Renaissance](#)

By [D'Accone, Frank A.](#)

Published on 1997

● Available at [Library Stacks \(STACK\) \(AB3.S43 D33 1997\)](#)



Requests



Locations



Details



Title [The civic muse : music and musicians in Siena during the Middle Ages and the Renaissance](#)

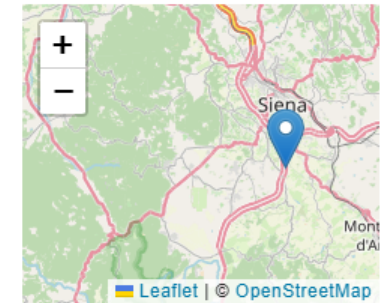
Subject [Music -- Italy -- Siena -- History and criticism](#)

Publisher [Chicago : University of Chicago Press](#)

Creation Date [1997](#)

Format [xxiii, 862 p., \[4\] p. of plates : col. ill., music ; 25 cm.](#)

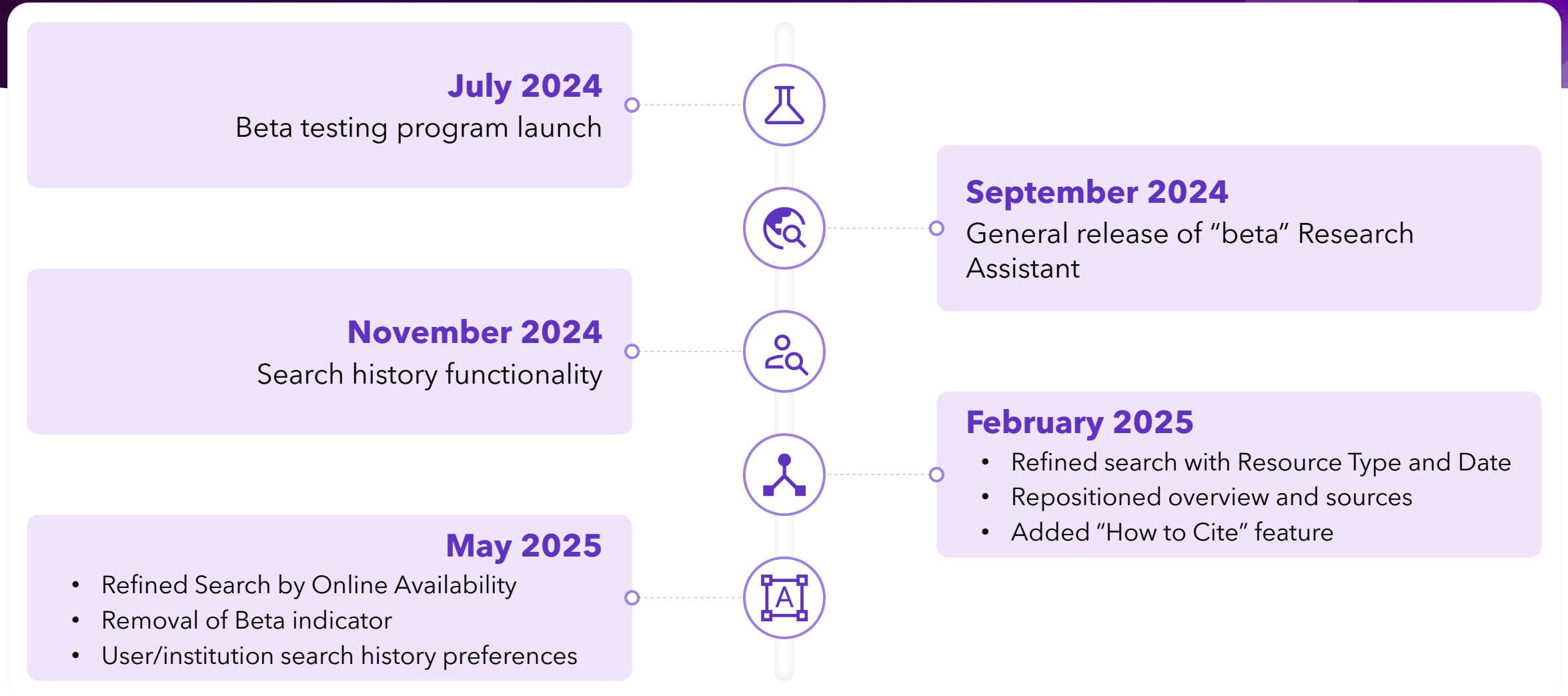
PLACES (1)



Based on geocoordinates in MARC 034 / UNIMARC 021

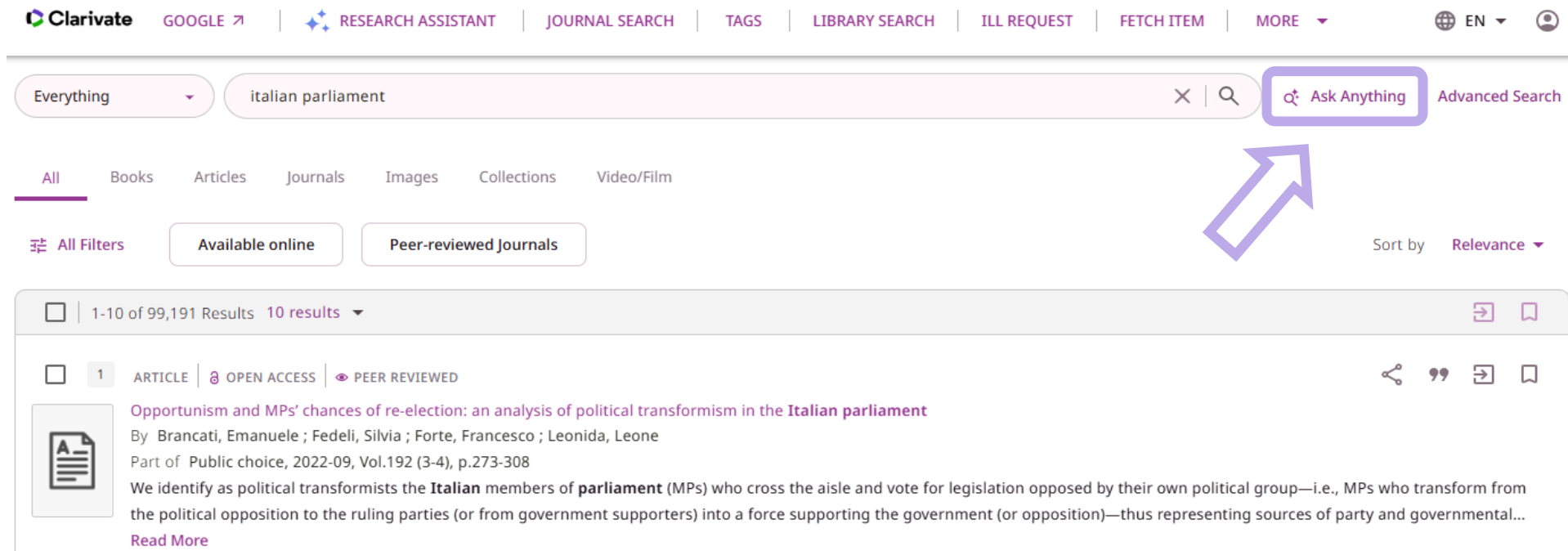
Research Assistant

Our Research Assistant development delivers continuous enhancements.



Natural Language Search within Primo

Available for testing



The screenshot displays the Clarivate Primo search interface. At the top, there is a navigation bar with links for Clarivate, Google, Research Assistant, Journal Search, Tags, Library Search, Ill Request, Fetch Item, and More. The search bar contains the text "italian parliament" and a magnifying glass icon. To the right of the search bar, the "Ask Anything" button is highlighted with a red box, and a red arrow points to it. Below the search bar, there are tabs for "All", "Books", "Articles", "Journals", "Images", "Collections", and "Video/Film". Under the "All" tab, there are filters for "All Filters", "Available online", and "Peer-reviewed Journals". The results section shows "1-10 of 99,191 Results" and "10 results". The first result is an article titled "Opportunism and MPs' chances of re-election: an analysis of political transformism in the Italian parliament" by Brancati, Emanuele; Fedeli, Silvia; Forte, Francesco; Leonida, Leone. The article is part of "Public choice", 2022-09, Vol.192 (3-4), p.273-308. The abstract states: "We identify as political transformists the **Italian** members of **parliament** (MPs) who cross the aisle and vote for legislation opposed by their own political group—i.e., MPs who transform from the political opposition to the ruling parties (or from government supporters) into a force supporting the government (or opposition)—thus representing sources of party and governmental...". A "Read More" link is provided.



Semantic search functionality in the main Primo search bar

Natural Language Search within Primo

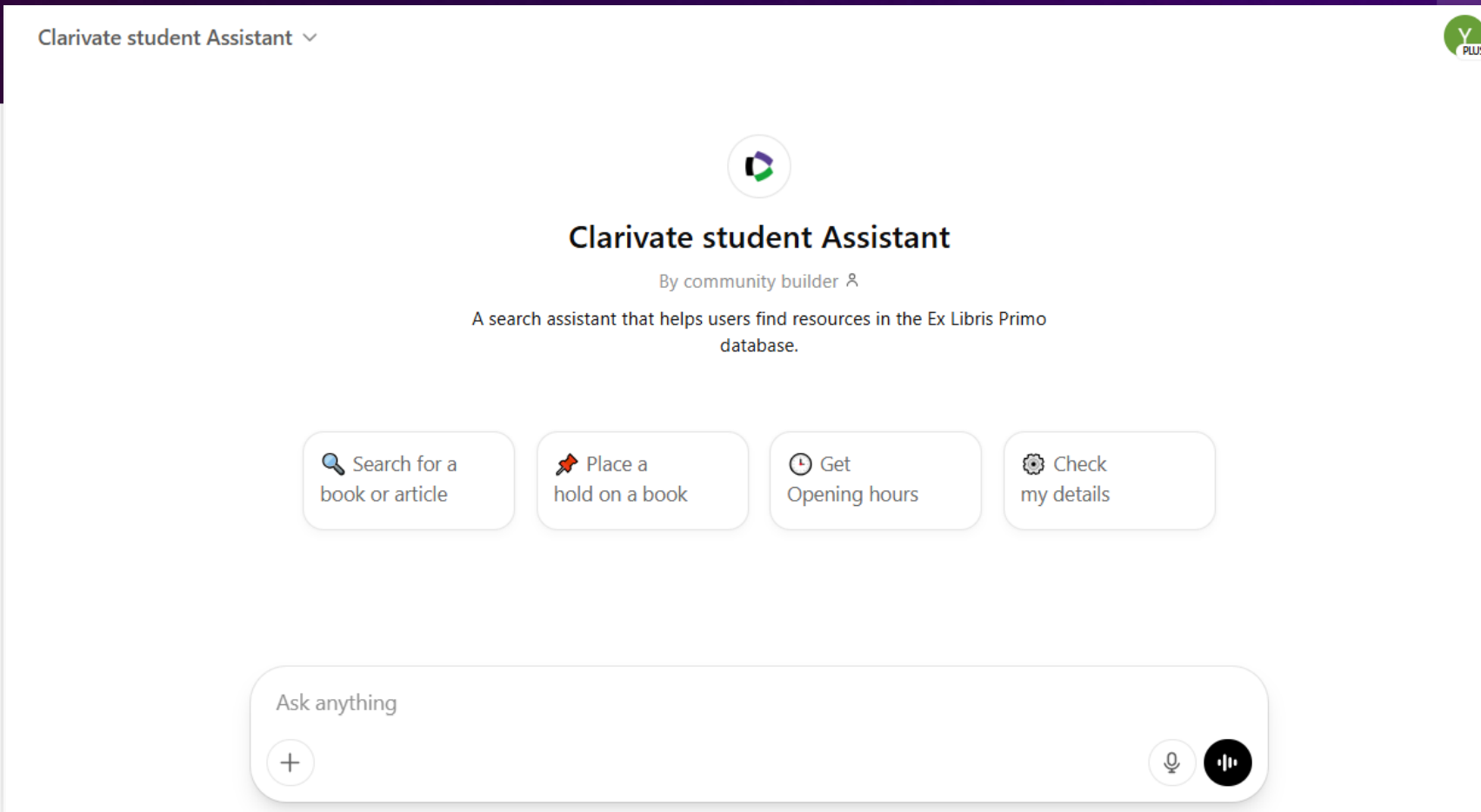
Planned for Q3

The screenshot displays the Primo search interface. At the top, navigation links include Clarivate, GOOGLE, RESEARCH ASSISTANT, JOURNAL SEARCH, TAGS, and LIBRARY SEARCH. The search bar contains the query: "Searched for: Articles in Italian about the history of the European Union". Below the search bar, tabs for "All", "Books", "Articles", "Journals", "Images", "Collections", and "Video/Film" are visible. Filter buttons include "All Filters", "Language (1)", "Resource Type (1)", "Available online", and "Peer-reviewed Journals". The results section shows "1-10 of 2,355 Results" and "10 results". A single result is displayed, titled "Dalla Grecia ai migranti : verso un concetto di crisi proprio dell'Unione europea?" by Gallotta, Giulia Maria. The result includes a snippet of the article and a "Read More" link. To the right, the "ASK ANYTHING" sidebar is open, showing the same search query and a "Show results from" dropdown set to "Everything". Below the sidebar, a "Recent Searches" section lists two previous searches: "Books by Toni Morrison published after 1990." and "how did albert einstein contribute to the spaces exploration?".



Semantic search functionality in the main Primo search bar

Some Thoughts Looking Forward




Agents meeting the user where they are




Clarivate student Assistant


By community builder 

A search assistant that helps users find resources in the Ex Libris Primo database.

 Search for a
book or article

 Place a
hold on a book

 Get
Opening hours

 Check
my details

Ask anything

I

+





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Beyond Search:
Guiding the
Journey

Celebrating the Primo Community



Product Working Group



Listservs



Development Network



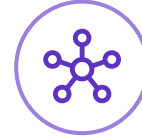
Ideas Exchange & CERV



User Experience



Engagement Analytics



Consortia



Research Assistant testing

Thank You!

Thank You



Your voice matters!

**Take our 2-min
survey now**



Help us innovate

Your feedback drives the next generation of valuable solutions



See real impact

The improvements you experience today are direct results of feedback from customers like you



Shape the future

Help us prioritize improvements that will continue to add value to your work