

# Zooming Into the Next Discovery Experience



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# Agenda



## Celebrating the NDE UI Milestone

### Building NDE Together

### Live Demo

### When Will the NDE UI Be Available and What's to Expect

### Customization: Between Standard Branding, Add-ons and more Advanced options

### Accessibility: From Design to Compliance

### NDE: All Resources & Standards

### Go Home With Go NDE Transition Checklist

# Celebrating the NDE UI Milestone - Live Customers



Share your experience with the NDE UI  
with the community using the  
Developer Network platform

# Building NDE Together

Celebrating 20 years of community - Shaping the future of discovery

WE ARE HERE

## 6 Live

Institutions are live with the NDE

**140**

Institutions accessed NDE as part of the Managed Release And Are Actively Using It.

**171**

NDE views created. Access to NDE was also provided to consortia central offices per request.

**12**

Early adopters partnering in NDE's early stage, contributing to go-live readiness and smoother migration.

**700+**

Feedback Submissions Received From The UX Focus Group

**100+**

Early Access Institutions Engaged Via The Generic Trial Environment And Shared Feedback Through Surveys

**25+**

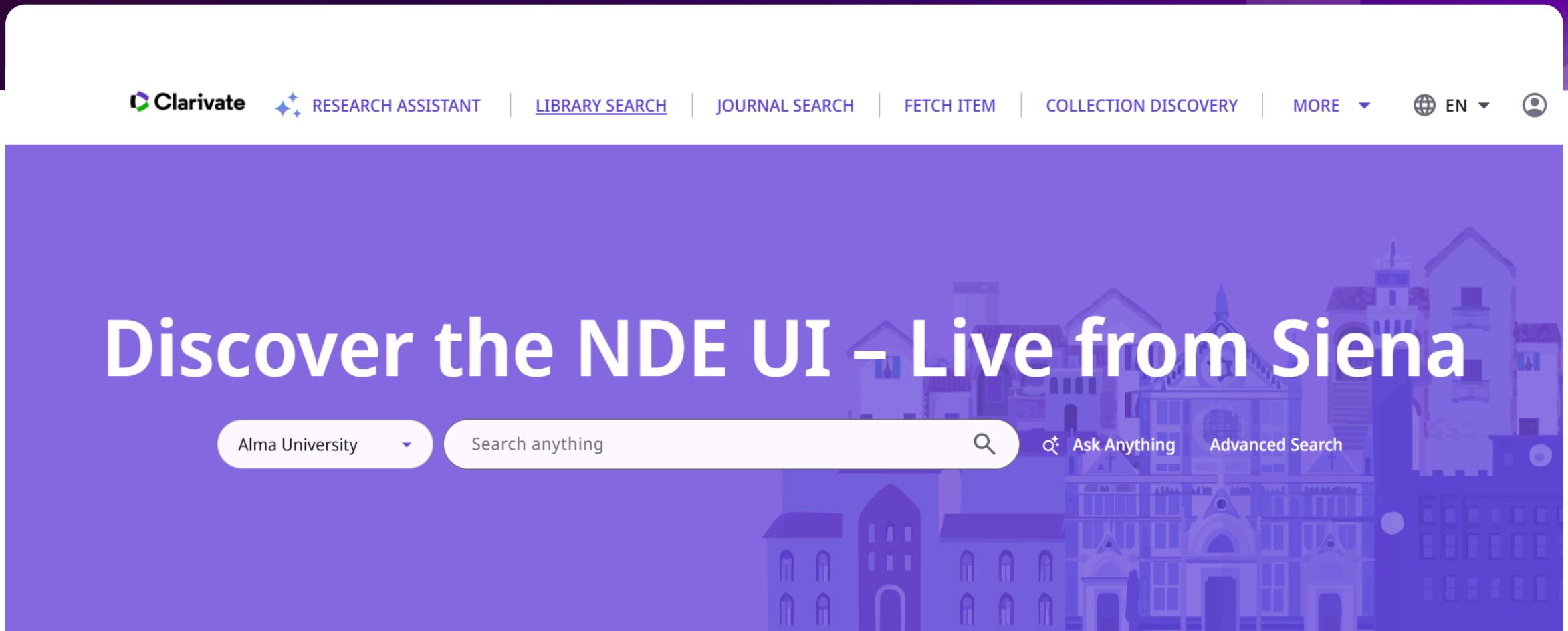
Ideas And NERS Requests Implemented Based On Customer Input

## 3 Focus Groups

- UX
- Mixpanel
- Customization

**Early Access, Broad Engagement, and Community Collaboration**

# Let's Take a Look



The image is a screenshot of the NDE UI (Next-Generation Discovery Engine) homepage. The background features a soft-focus photograph of a European city skyline with historic buildings. At the top, there is a navigation bar with the following items: Clarivate logo, Research Assistant icon, Library Search, Journal Search, Fetch Item, Collection Discovery, a More dropdown menu, an EN language dropdown, and a user profile icon. The main title "Discover the NDE UI - Live from Siena" is prominently displayed in large white text. Below the title is a search bar with a dropdown menu set to "Alma University", a search input field with the placeholder "Search anything", a magnifying glass icon, an "Ask Anything" button with a question mark icon, and an "Advanced Search" link. The overall design is clean and modern, with a white header and a light gray footer.

## Discover the NDE UI - Live from Siena

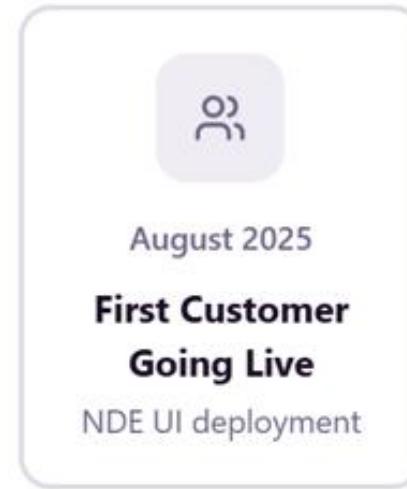
Alma University

Search anything

Ask Anything  Advanced Search

# When Will the NDE UI Be Available and What's to Expect

On Track for **November** General Release



## What to expect

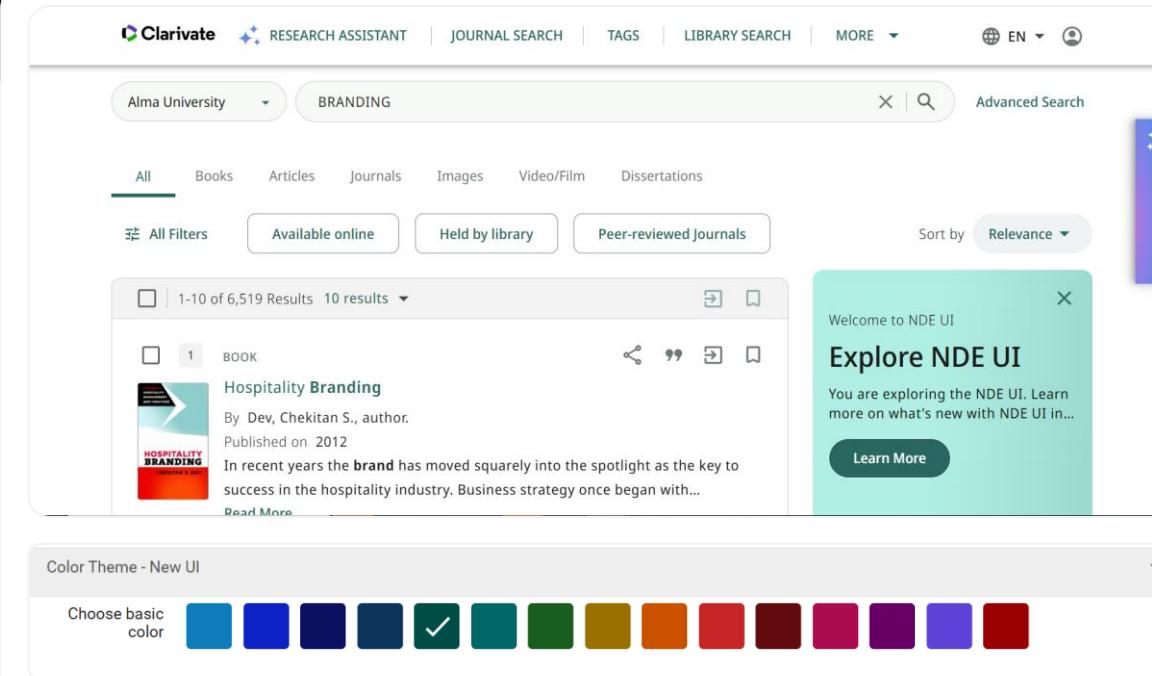
- 🔍 NDE UI available for all institutions
- 🔍 Deliver new functionality in the NDE UI
- 🔍 support the community with the mass onboarding
- 🔍 Gradual sunset of the existing interface
- 🔍 NDE UI becomes the exclusive interface for Primo VE



## Launching **NDE Cohort Program**

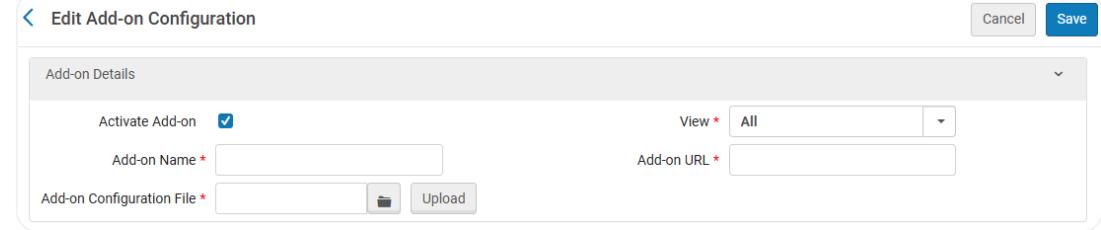
Twice a year  
A structured 4-week training program designed to guide institutions through the migration from Primo VE UI to the new NDE UI

# Customization - Between Basic Branding, Add-ons and More Advanced options



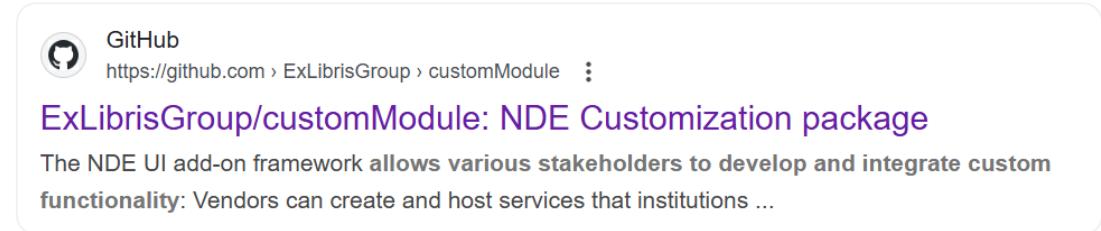
The screenshot shows the Clarivate NDE UI homepage. At the top, there is a navigation bar with the Clarivate logo, Research Assistant, Journal Search, Tags, Library Search, More, and a language selector (EN). Below the navigation is a search bar with the text 'Alma University' and a dropdown menu for 'BRANDING'. The search results show 1-10 of 6,519 results, with one item titled 'Hospitality Branding' by Dev, Chekian S., published in 2012. A color theme section titled 'Color Theme - New UI' allows users to 'Choose basic color' from a palette of 12 options, with the fourth color being the selected one. A 'Research Assistant' sidebar is visible on the right.

Basic Branding: Logo, Theme, Homepage...



The screenshot shows the 'Edit Add-on Configuration' interface. It has a header with 'Edit Add-on Configuration' and buttons for 'Cancel' and 'Save'. Below the header is a section titled 'Add-on Details' with fields for 'Activate Add-on' (checked), 'Add-on Name' (a text input field), 'View' (set to 'All'), 'Add-on URL' (a text input field), and 'Add-on Configuration File' (a file input field with an 'Upload' button). A 'Research Assistant' sidebar is visible on the right.

Add-on Configuration: Simplified integration with Third parties

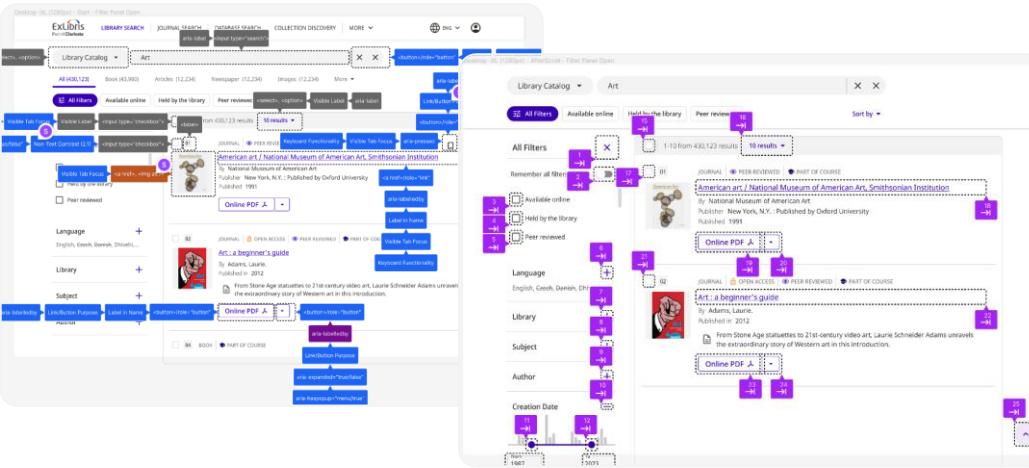


The screenshot shows a GitHub repository page for 'ExLibrisGroup/customModule'. The repository is described as the 'NDE Customization package'. It states that the NDE UI add-on framework allows various stakeholders to develop and integrate custom functionality. Vendors can create and host services that institutions ...

Advanced Customization Options

# Accessibility - From Design to Compliance

## Accessible from design phase



## Accessibility VPAT & & Remediation Plan

### Clarivate Primo NDE Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

#### Name of Product/Version:

Primo NDE May 2025 Managed General Release

#### Report Date:

May 12, 2025

#### Product Description:

The NDE UI is mainly an interface upgrade and represents a shift in the user interface design. Ex Libris Primo provides a fast, comprehensive, and personalized discovery solution with the intuitive user experience library patrons have come to expect. A single search interface provides a gateway to a wealth of scholarly content, including print, electronic and digital collections. Primo's sophisticated search and relevancy ranking algorithm ensures the most relevant results, based on the context of the search and the user's profile.

## Continuous Accessibility: Audits, Resolutions, and Transparent Reporting

### Initial accessibility audit



VPAT is available

May 25

### Round 2 - Accessibility audit with extra pages + validation of round 1 resolutions



Update VPAT + roadmap

August 25

### Round 3 - Additional accessibility audit with extra pages + validation of round 2 resolutions



Update VPAT + roadmap

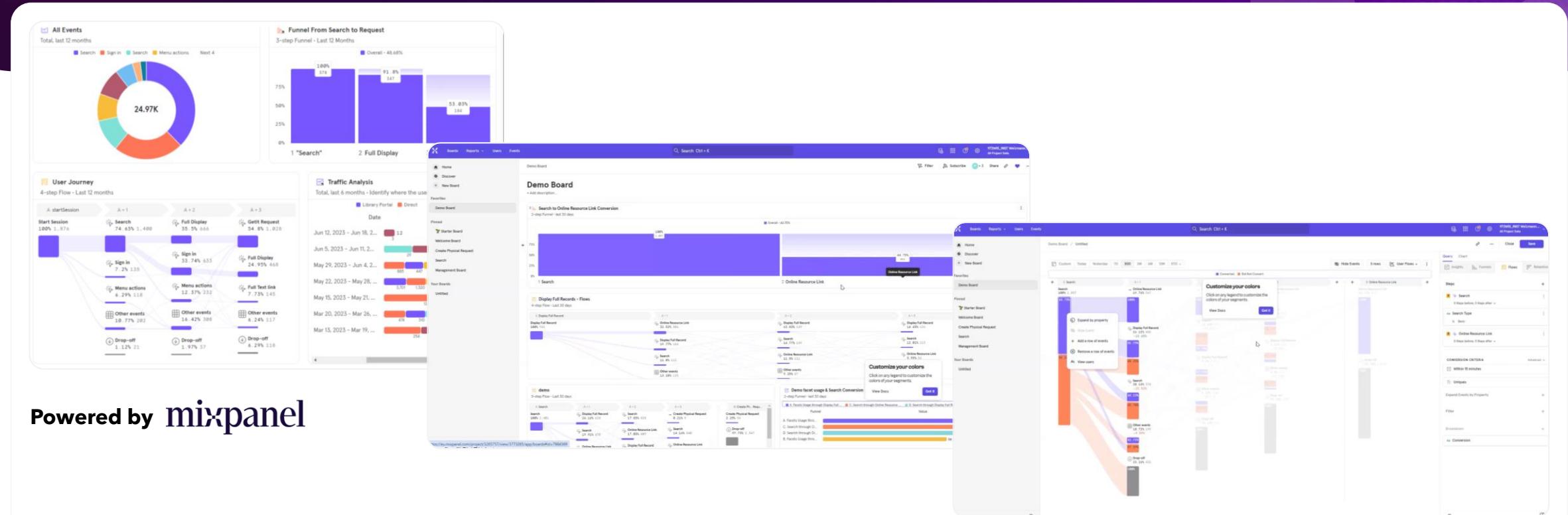
Nov 25

Feb 26

Mar 26

# NDE Engagement Analytics

Measure, improve and increase user engagement with Mixpanel



Powered by **mixpanel**

Each institution transitioning to the NDE UI in production will utilize Mixpanel as the new platform for User Engagement Analytics.

# NDE - All Resources



## Plan your transition using these resources

- Go NDE [transition steps](#): Guided steps available to support a smooth transition
- [FAQ](#): Frequent questions answered to assist in planning and transition
- [Overview of the NDE Interface and Configuration](#)
- [Customization Best Practices](#) - Guide you how to brand your discovery site to your needs



## Webinars

- Primo NDE UI Rollout Explained: Learn About the Transition Steps and Timelines - [YouTube](#) (59 min.), [PDF](#)
- Primo VE NDE (Next Discovery Experience) - [YouTube](#) (60 min.)
- Upcoming: Primo VE NDE configuration - October 28<sup>th</sup> , Exploring NDE UI for Consortia - December 3<sup>rd</sup>

# NDE - All Resources



## User Engagements Analytics with Mixpanel

- [Primo VE Analytics - Mixpanel](#): Introduction to Mixpanel, FAQ, support channels, events...
- [Enable Mixpanel Step](#): Enable Mixpanel for the NDE UI
- [Mixpanel How to Blog](#) additional Mixpanel Training - coming soon under [Additional Primo VE Training](#)
- [Mixpanel for Primo VE Customers](#)



## More Resources and Training

- Branding NDE UI - [User Interface Customization \(8 min.\)](#)
- Advanced Customization Live Demo - [YouTube](#) (76 min)  
NDE Customization Package - [GitHub](#) and [code examples](#)
- How to develop add on for the NDE UI - [Blog](#)



# Go Home With Go NDE Transition Checklist



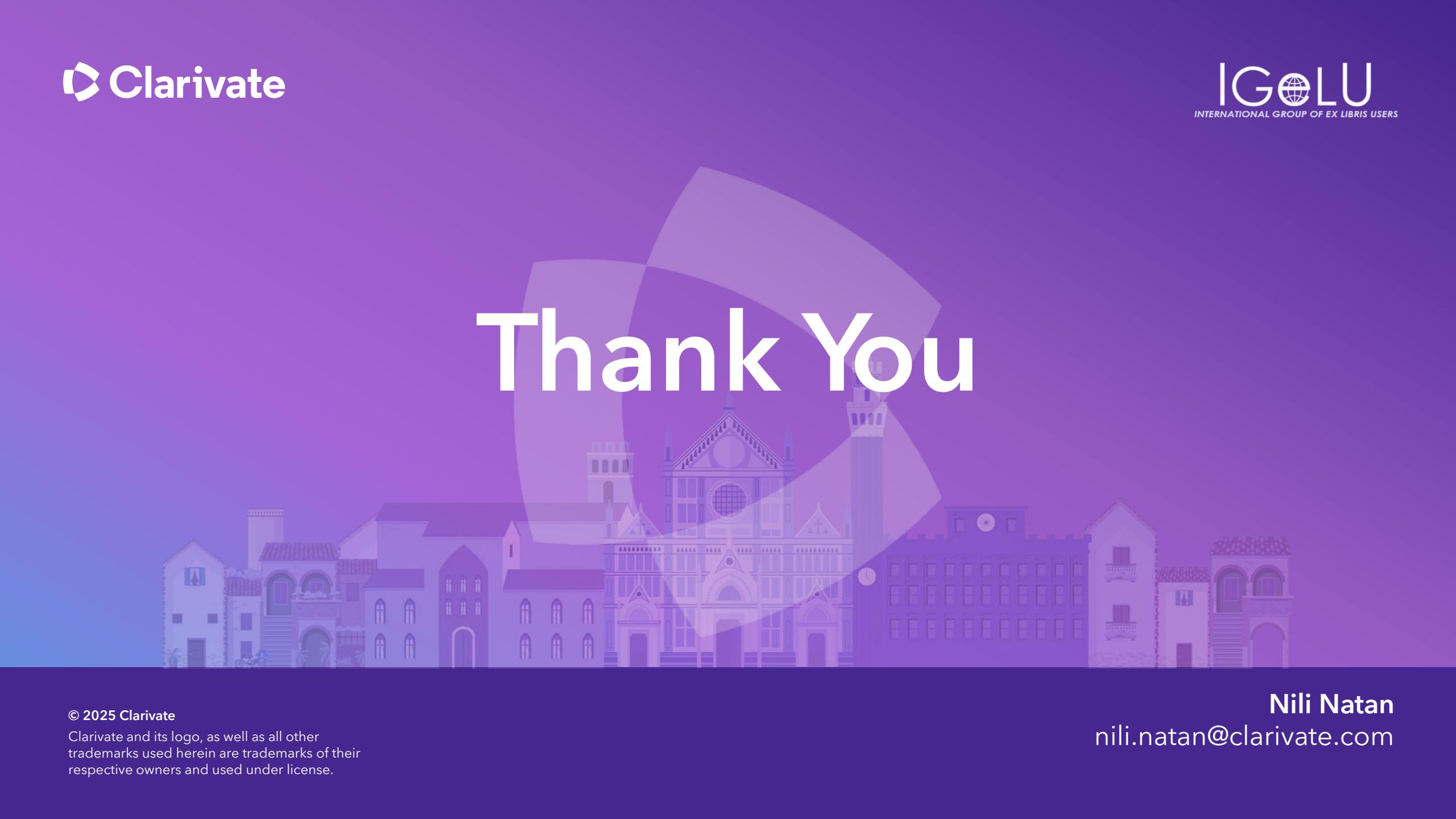
## Prepare for NDE Transition

- Define a Target Go Live Date
- Review Go NDE Resources:
  - Transition Steps and FAQ
  - NDE Notable Changes
  - Customization Best Practices
- List Current Customizations- Revisit your existing system modifications after reviewing NDE Changes
- Engage Library Staff

## Starting Your NDE Implementation Journey

- Initiate NDE View – Duplicate/Create the NDE view alongside your live view
- Apply Basic Branding: Logo, Theme, Homepage Design
- Test Key Workflows
- Customize Further: Build your own components & Integrate Third-Party Solutions using Available Vendor Add-Ons
- Enable Mixpanel Analytics - Activate Mixpanel event tracking within the NDE to collect real-time usage data.
- Update Supporting Materials - Revise and update supporting documents

**Go Live:** Once you're ready to launch, all existing Primo VE links will automatically redirect to your NDE view, ensuring a smooth and seamless transition for users.



# Thank You

# Your voice matters!

**Take our 2-min  
survey now**



## **Help us innovate**

Your feedback drives the next generation of valuable solutions



## **See real impact**

The improvements you experience today are direct results of feedback from customers like you



## **Shape the future**

Help us prioritize improvements that will continue to add value to your work