

Rialto Product Conversation

Looking Back, Moving Forward:
Vision, Progress, and What's Next



Judith Fraenkel | Director, Product Management

Agenda



Rialto is expanding: A new vision



Last year at a glimpse



A glimpse to 2025



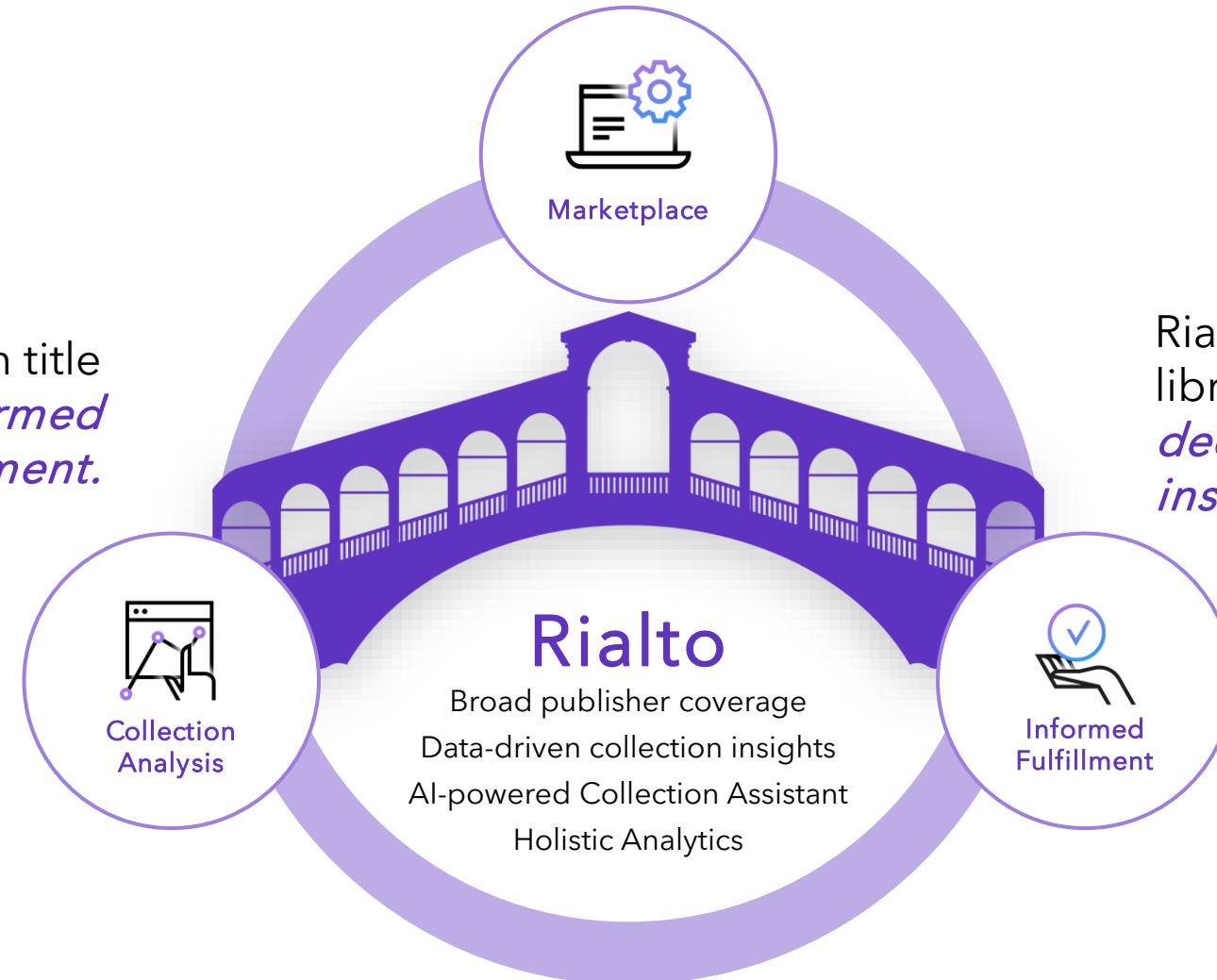
Questions

A new vision for Rialto



Rialto is evolving

Expanding from title selection to *informed fulfillment*.



Rialto will empower libraries to make the *best decisions for the institution and its users*.

Meet the Rialto product team

An experienced and professional new team



Judith Fraenkel



Rafi Gabbay



Amy Copeland

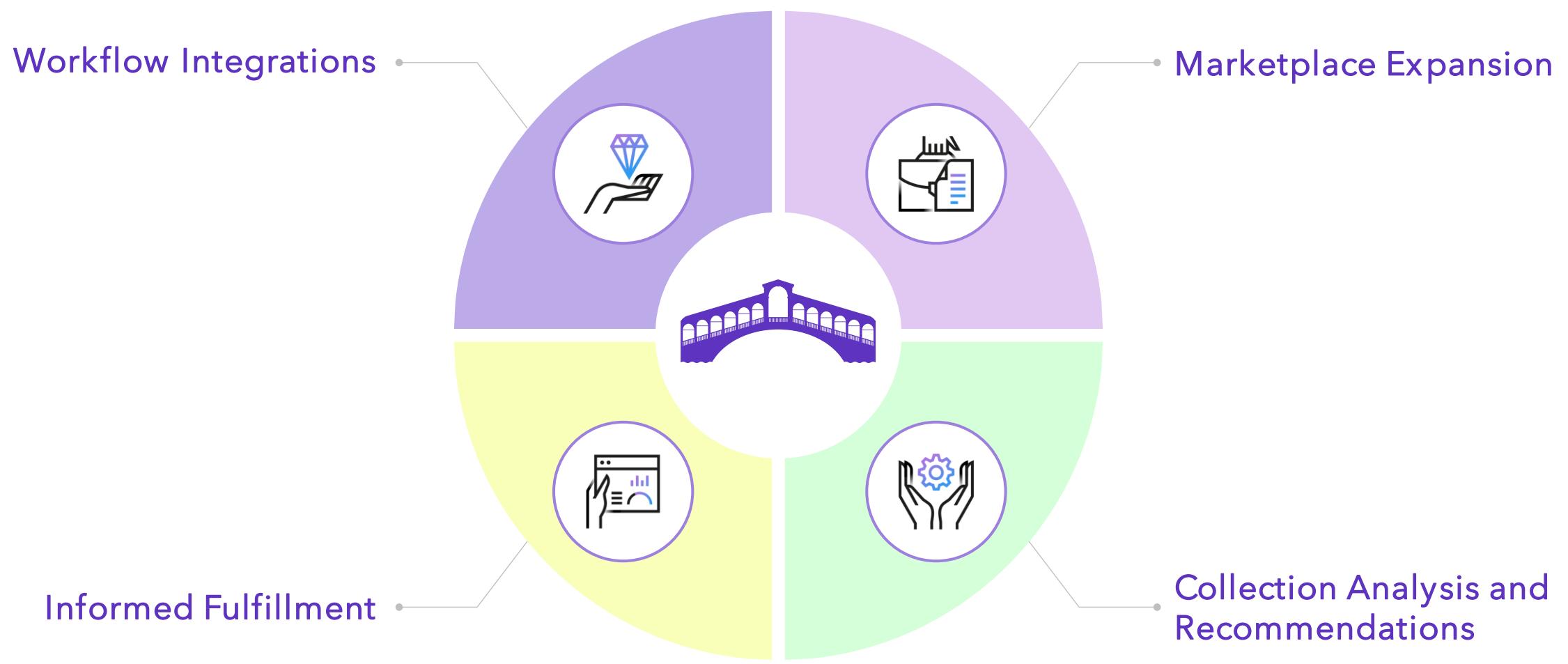


Shoshana de la Fuente



Jean Ward

Rialto's strategic focus areas



Expanding the Marketplace



Access content from key providers in one **neutral marketplace**

Expanding partnerships with a wide variety of publishers and aggregators and new types of content

Active and productive conversations with the community on providers needed - **Big thank you** to the RWG for the survey and the community for responding

New Partnership: Browns Books joins Rialto



Expanding the Marketplace

VLeBooks Integration through the current Rialto model



Print

Introducing a New Print Fulfillment Model



Building together for the future

Setting the foundation for broader adoption of Rialto Referral Model

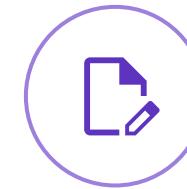
Adding new models to the Marketplace: Referral

A new step forward



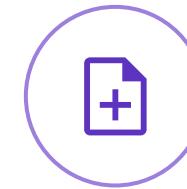
Content

A variety of content displayed in Rialto for selectors to review, price compare, add to lists, and receive title alerts.



Further review

Rialto users will interact with these titles exactly as they interact with titles today. When ready to purchase, they can create a purchase request or click "Add to Cart."



More vendors

Vendor neutral way to support libraries needing to acquire content in models and formats not available for sale by Clarivate.



Deliver

This model enables providers to deliver content smoothly and quickly through the fulfillment processes that work best for them.

Discovery and access

Offer-level results

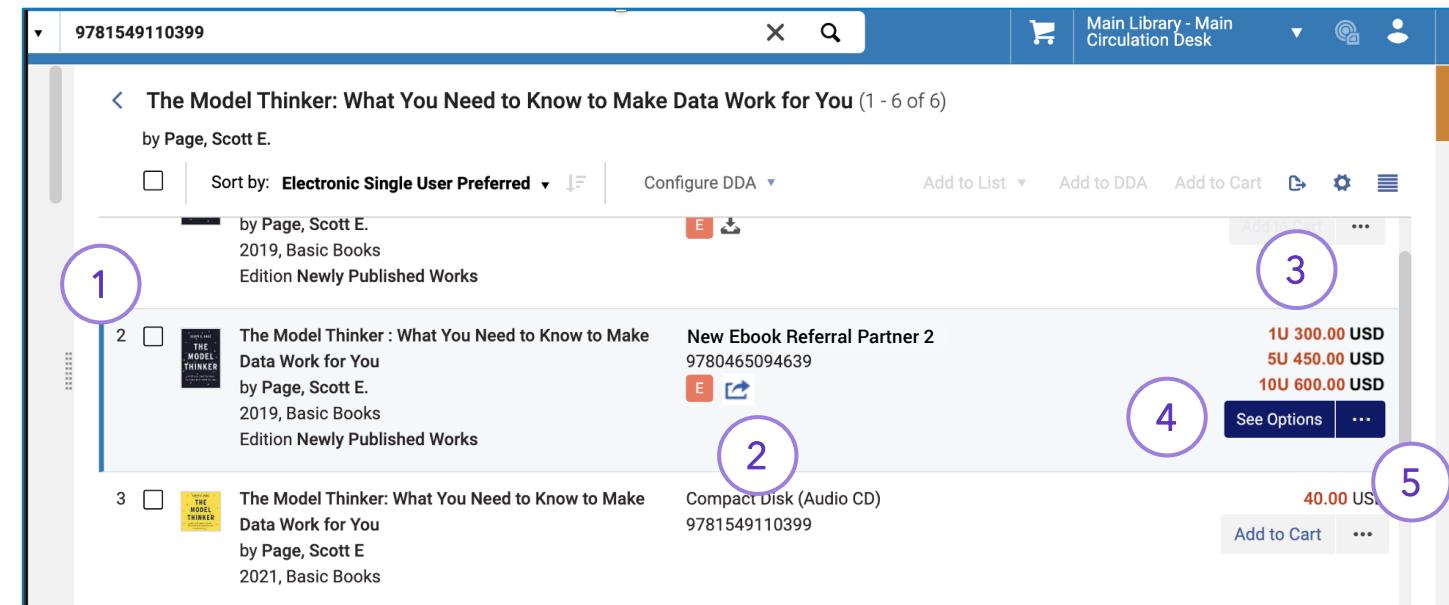
1 Referral titles will appear alongside purchasable options.

2  icon will indicate referral models available outside of Rialto.

3 Access models and pricing will display for easy comparison.

4 "See Options" button will lead directly to platform for details and purchasing.

5 "Add to list" and "Purchase request" will be available from "..." button.



Informed Fulfilment Search

- A holistic view: There isn't **one** solution
- Actionable

The screenshot shows the ExLibris Alma search interface. The search bar at the top contains the text "Informed Fulfilment" and "Keywords water". The search results are for "Informed Fulfilment (1 - 20 of 5,000)" with a search query of "keywords contains keywords "water"".

The results list four items:

- 1 Africa's Water and Sanitation Infrastructure: Access, Affordability, and Alternatives. By Banerjee, Sudeshna Ghosh; Morella, Elvira (Herndon: World Bank, 2011). Resource type Book. Subject Environmental sciences; Food industry and trade; Environmental science. [View](#) [Download](#) [Print](#) [Email](#)
- 2 Strengthening the Mississippi Legislature. By Banerjee, Sudeshna Ghosh; Morella, Elvira (Herndon: World Bank, 2011). Resource type Book. Subject Environmental sciences; Food industry and trade; Environmental science. [View](#) [Download](#) [Print](#) [Email](#)
- 3 Discrimination Law / Sandra Fredman. By Banerjee, Sudeshna Ghosh; Morella, Elvira (Herndon: World Bank, 2011). Resource type Book. Subject Environmental sciences; Food industry and trade; Environmental science. [View](#) [Download](#) [Print](#) [Email](#)
- 4 Law & Economics / Robert Cooter, Thomas Ulen. By Banerjee, Sudeshna Ghosh; Morella, Elvira (Herndon: World Bank, 2011). Resource type Book. Subject Environmental sciences; Food industry and trade; Environmental science. [View](#) [Download](#) [Print](#) [Email](#)

Facets on the left side of the results list include:

- Library Scope: All
- Language: English (135674), French (13813), Japanese (602), More (20)
- Publication date: 1900 - 1950, 1950 - 2000, 2000 - 2025, More (8)
- Publisher: Publisher Name
- Subject: African St... (35374), Agriculture (35374), Architecture (4789), More (5)
- Database: Open Access

Facets on the right side of the results list include:

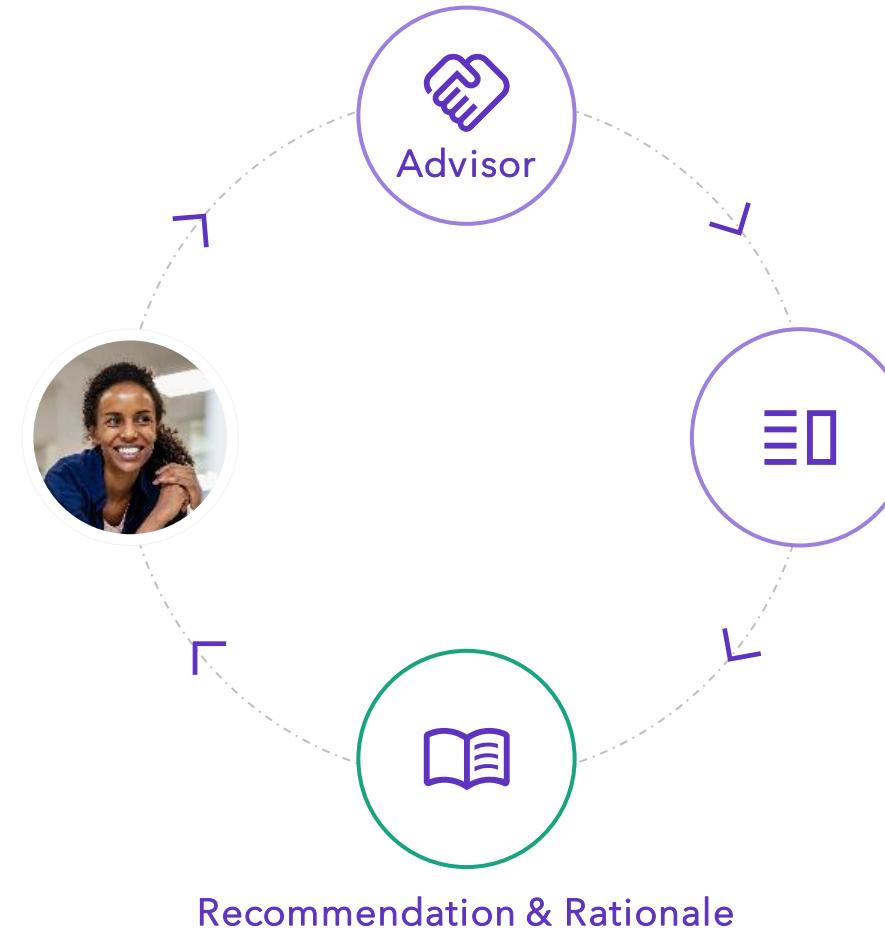
- Display in discovery
- General Information (5): Potential Physical Pods (5), Available in Market (2), Potential Physical Lenders (2), Open Access (2), Databases (1), In My Area (3)
- Affordability (5): Potential Physical Pods (5), Available in Market (5), 1 Print From 240.00 USD, 4 Electronic From 315.00 USD
- Resource type (5): General Information, Potential Physical Pods (5), Available in Market (2), Potential Physical Lenders (2), Open Access (2), Databases (1), In My Area (3)
- Subject (5): Environmental sciences, Food industry and trade, Environmental science, General Information, Potential Physical Pods (5)
- Language (5): English, French, Japanese, More (20), General Information, Potential Physical Pods (5)
- ISBN (2-8004), DOI (https://doi.org/10.1593/1094), PMID (85649), OCLC (85630)
- Potential Physical Lenders (1 - 5 of 5)
- Open Access (1): URL (https://documents.worldbank.org/e...), Provider (SciencePo HAL archive), Open Access

A purple box highlights the "General Information" facet, which includes "Potential Physical Pods (5)", "Available in Market (2)", "Potential Physical Lenders (2)", "Open Access (2)", "Databases (1)", and "In My Area (3)".

Incorporating AI Powered “Intelligent Advisor”

Utilizing Agentic AI Technology to Enhance Data Driven Decisions

Given my policies and strategy, how should I fulfill this book request



- Policies
- IZ / CZ/ CDI / NZ
- External Data Bases
- Market Place
- Web
- Resource Sharing
- External Data Bases

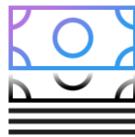
Rialto is leading with collection development



Retention & deselection



Expand & diversify



Cost savings

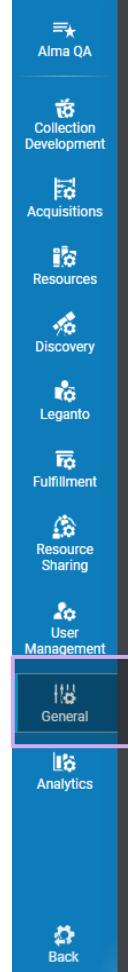


Space optimization

How to enable collection development in Rialto?

- Provide Consent in the Data Sharing Profile under Collection Analysis and Development.
- Assign Rialto Roles to your staff.
- No need for Marketplace implementation.

Effortless and Self-Service



The screenshot shows the Rialto navigation menu on the left side of the screen. The 'General' and 'Analytics' sections are highlighted with a pink box. The menu items include: Alma QA, Collection Development, Acquisitions, Resources, Discovery, Leganto, Fulfillment, Resource Sharing, User Management, General, and Analytics. The 'Back' button is at the bottom. A search bar at the bottom of the menu says 'Ctrl+Alt+F to search any menu link'.

Libraries
Add a Library or Edit Library Information
Relationships
Define Campuses

Locations
Remote Storage

Work Orders and Departments
Work Order Types
Work Order Departments

External Systems
★ Integration Profiles
Integration XSL Converters
S/FTP definitions
Allowed Emails
Allowed S/FTP connections
Manage Encryption Keys

User Interface Settings
Alma Logo and Color Scheme
Social Login Labels
Identity Service Labels
Feature Rollout Configuration

General Configuration
Other Settings
Institution Languages
Country Names
Homepage Notifications
CRM Contacts
Staff Login Report
Institution Notifications
Validate Migration Forms
Data Sharing Profile
DARA Recommendations
Configuration for Job Related Recommendations
Cloud Apps Configuration
Session Timeout

Letters
Letters Configuration
Components Configuration

Widgets
Customized Widgets
Primo Widget Search Fields
Primo Widget Search Precision

Collaborative Networks
Network Zone Setup
Institution Member Setup
Cross Consortia Identifiers

Network Groups
Fulfillment Member
Institutions Relations

Data Sharing Profile

COLLECTION ANALYSIS AND DEVELOPMENT

The institution agrees to make its library holdings, including associated (anonymized) aggregated usage data, reportable to other institutions participating in Ex Libris' collaborative collection development activities. This data will be used by Ex Libris only for collection development processes, including generating recommendations, facilitating workflows, benchmarking, and producing reports to and/or for the benefit of, the institution and such other participating institutions. Ex Libris will not use or share any personal data, nor will it share detailed transaction-level data, of the institution with any other institution (nor with any other party). *

Yes No

RESOURCE SHARING

Confirm making holdings information of my institution searchable and visible to other Alma and Rapido institutions for purposes of availability and requestability of items for resource sharing. This could provide an opportunity for your institution to establish new resource sharing partnerships and networks with other institutions that agree to do so. Allowing your institution's holdings information to be shared for this purpose does not mean that your institution is required to allow resource sharing with any other institutions. None of your users' personal data is used.

Yes No

RECOMMENDATIONS

Confirm including anonymized data (such as SUSHI Harvesting Job activity, Workflow processing times, Title level information, etc...) from my institution in the aggregated data used for generating recommendations for your institution and its staff users. No personal data or detailed transactional data is used for the purposes of generating recommendations.

Yes No

BENCHMARK ANALYTICS

Confirm including anonymized statistical data (such as average time for

Consortial Analytics

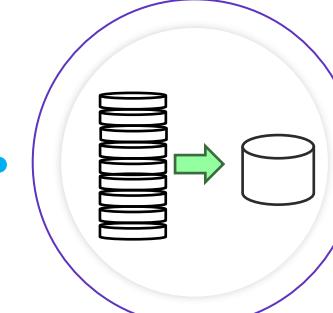
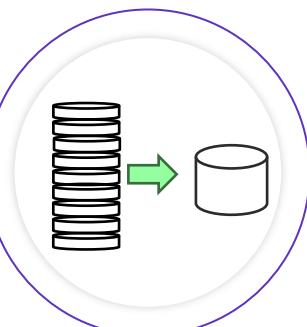
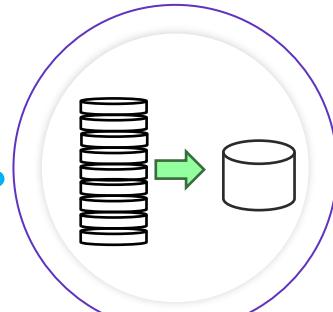
Supporting Consortia members to collaborate



Title & Holding data

Title & Holding data

Title & Holding data

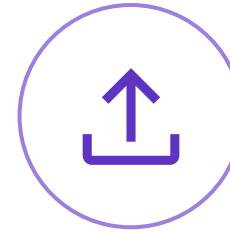


Embarking on a collaborative journey

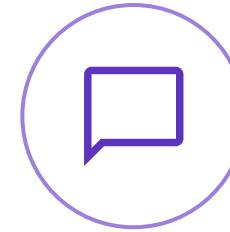
Building the next gen of Rialto together



Working closely with the community: CERV, Rialto Working Group, Rialto Workflows Focus Group



Sharing frequent updates on our development progress, open channels of communication

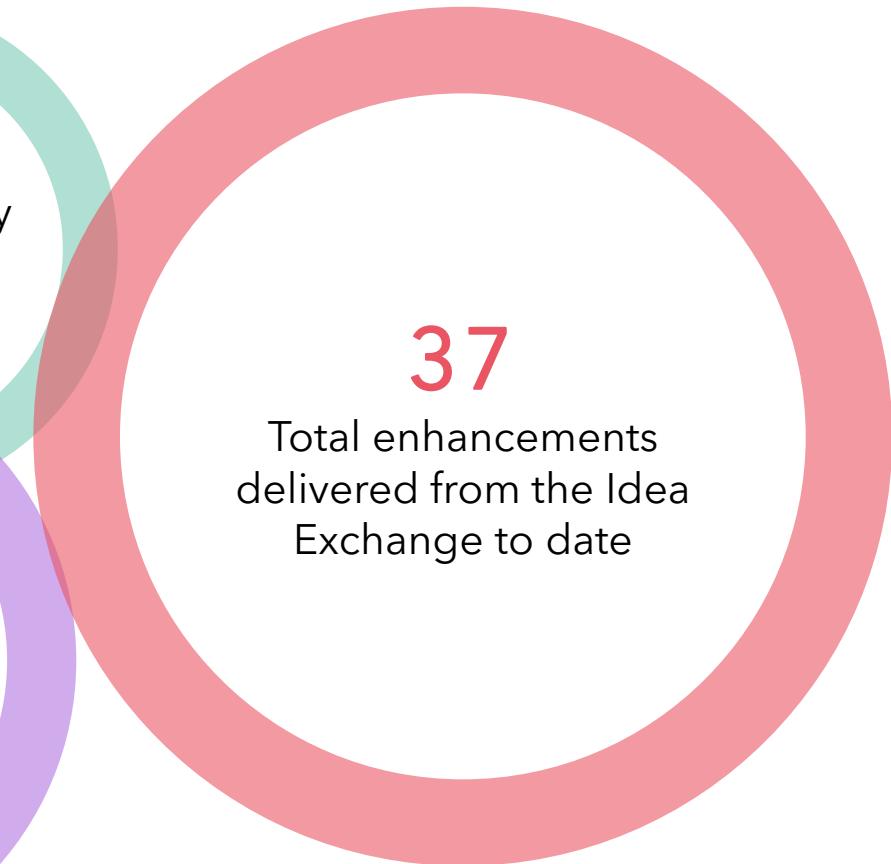
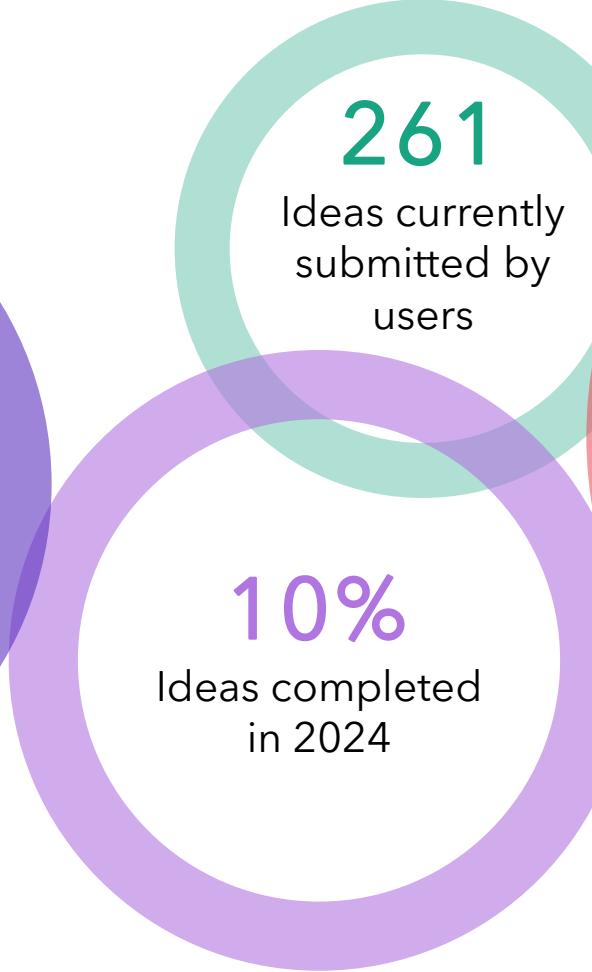


Focusing on openness, choice, and community feedback

Last year at a glimpse



Rialto idea exchange - Year 2024 in review



In 2024 we delivered 60 enhancements including 7 customer-requested enhancements



Workflow Efficiency

- Library Activity Facet with Holdings Toggle
- Packing Slip Search and Display in Order History
- Display Shipping Tracking Numbers
- Cart Item Record Matching
- Reporting Codes Added for Demand Driven Acquisitions (DDA)
- Badge Links
- Selection Plan Slips



Informed Decisions

- Rialto Acquisitions Dashboard and Subject Areas
- Awards Refresh with Syndetics Data
- 'In Stock' Availability Facet for Market Page Filtering
- New "Subject" Facet
- New Editions for Held Titles are Allowed in Selection Plans
- Display List Costs on Curated Lists and Discount Page



Ease of Use

- Match Records Created by PDA with Existing Portfolios in Community Zone
- "Newest Edition" Facet
- New Subject Field in the Query Builder
- New Query Builder Value - "In Stock" (North America Only)
- Rialto Service Page
- Print Availability Messaging
- Icon for Newest Edition for Held Titles
- Retain Original selector on Orders Awaiting Approval



Collaboration

Rapido Integration



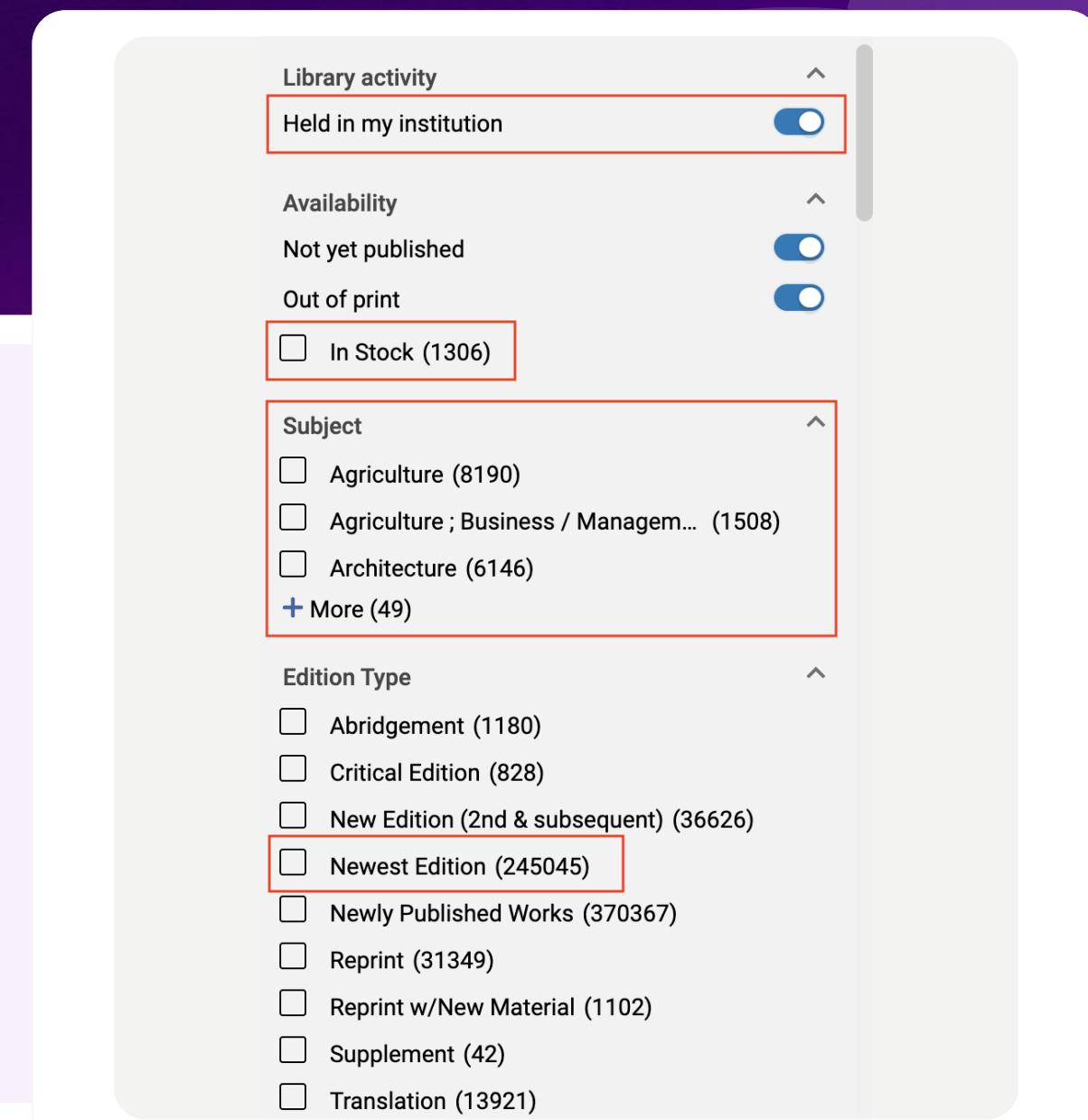
Comprehensive Marketplace

Torrossa Digital Library from Casalini Libri

Search and selection enhancements

Facets and filters

- Library Activity with Holdings Toggle Easily filter out holdings from works and offers to focus on unowned materials.
- 'In Stock' Availability Facet for Market Page Filtering (NA only) Use to focus exclusively on print materials that will ship in 1 to 2 days.
- New "Subject" facet Filter by normalized subject values. This is a shared field and data set with LibCentral (Ebook Central)
- "Newest Edition" Facet Quickly refine works and offers to identify the newest edition of a book.



The screenshot shows a library search interface with several filter sections:

- Library activity**:
 - Held in my institution** (switched on)
- Availability**:
 - Not yet published** (switched on)
 - Out of print** (switched on)
 - In Stock (1306)** (checkbox, highlighted with a red border)
- Subject**:
 - Agriculture (8190)**
 - Agriculture ; Business / Managem... (1508)**
 - Architecture (6146)**
 - + More (49)**
- Edition Type**:
 - Abridgement (1180)**
 - Critical Edition (828)**
 - New Edition (2nd & subsequent) (36626)**
 - Newest Edition (245045)** (checkbox, highlighted with a red border)
 - Newly Published Works (370367)**
 - Reprint (31349)**
 - Reprint w/New Material (1102)**
 - Supplement (42)**
 - Translation (13921)**

Purchase efficiently

Ordering Improvements

Cart Item Record Matching Purchasers can validate and reassigned records that match to holdings before purchasing.

Packing Slip Search and Display in Order History Quickly refine the order history for physical items received.

Display Shipping Tracking Numbers When provided, access the shipping tracking information for physical items.

Reporting Codes Added for Demand Driven Acquisitions (DDA) Ensure that DDA triggered purchases will have the correct reporting codes at the time the book is added to the pool.

The screenshot displays a library ordering interface with the following components:

- Bibliographic Record Match Prediction:** A message stating "No matching record was found, a brief record will be created upon checkout." with a "Manual link" button.
- Order History:** A table showing 1-20 of 133 items. The table includes columns for Keyword, Title, ISBN, PO Line Reference, MMS ID, Packing Slip, and Price. An item for "dangered Mother" is highlighted with a red box around the "Packing Slip" column.
- Configure DDA Dialog:** A modal window for "Configure DDA" with sections for "Ordering Library" (Choose Ordering Library), "Reporting Codes" (Choose reporting code), and a checkbox for "Select 'Add to DDA' action as default for current selection".
- Timeline:** A vertical timeline on the right showing the status of an order from August 2023 to January 2024, with specific events like "Order received" and "Shipping tracking (Shipped by: UPS)" highlighted with red boxes.

Integrations

Rapido

Easily order highly-requested materials in one workflow



Rapido libraries can now use Rialto to order highly requested titles and books unavailable from lending partners without creating purchase requests.

Facets

Navajo and Hopi Art in Arizona : Continuing Traditions (1 - 7 of 7)

by Schmitt PhD, Rory O'Neill

Sort by: Price  Configure DDA 

1	 Navajo and Hopi Art in Arizona : Continuing Traditions by Schmitt PhD, Rory O'Neill 2016, The History Press (England)	Ebook Central  9781625855602  DDA  ATO 
2	 Navajo and Hopi Art in Arizona : Continuing Traditions by Schmitt PhD, Rory O'Neill 2016, The History Press (England)	EBSCO eBooks  9781625855602  
3	 Navajo and Hopi Art in Arizona : Continuing Traditions by Schmitt PhD, Rory O'Neill 2016, The History Press (England)	Ebook Central  9781625855602  DDA  ATO 
4	 Navajo and Hopi art in Arizona : continuing traditions / Rory O'Neill Schmitt, Ph. D by Schmitt, Rory O'Neill 2016, Arcadia Publishing	Paperback 9781467117890 
5	 Navajo and Hopi Art in Arizona : Continuing Traditions by Schmitt PhD, Rory O'Neill 2016, The History Press (England)	Ebook Central  9781625855602  DDA  ATO 
6	 Navajo and Hopi Art in Arizona : Continuing Traditions by Schmitt PhD, Rory O'Neill 2016, The History Press (England)	Ebook Central  9781625855602  DDA  ATO 
7	 Navajo and Hopi Art in Arizona: Continuing Traditions by Schmitt, Rory O 2016, History Press (US)	Cloth/HB 9781540202314 

 HOLDINGS  

No records were found.

 COURSES  

No records were found.

 RESOURCE SHARING  

Navajo and Hopi Art in Arizona: Continuing Traditions

ISBN	-
OCLC	-
Requested format	Physical
Status	request cre...
Requester name	RialtoUser0...
Internal identifier	124378644...

Place Rialto orders from Rapido in a few clicks



Search Rialto directly from the Borrowing Requests page in Rapido



Browse the Rialto marketplace for each title, without losing the request context



Purchased materials automatically linked to borrowing requests for a streamlined end-to-end workflow

The screenshot shows the Rapido Borrowing Requests interface. At the top, there's a search bar with 'Author' selected and a sort dropdown set to 'Update Date'. Below the search bar is a table of borrowing requests. The first request in the list is for 'Navajo and Hopi Art in Arizona: Continuing Traditions'. A context menu is open for this request, with the 'Search in Market' option highlighted. A red box also highlights the 'Search in market' button in the request details panel. The request details panel on the right shows the title, a note about it being a borrowing request, and a 'Purchased in Rialto' button. The request details panel also includes sections for 'Request form (as filled by requester)', 'Request attributes', and 'Request history'.

A glimpse to 2025



2025 roadmap

H1 2025	H2 2025	H1 2026	H2 2026
<ul style="list-style-type: none">✓ Alibris Integration (UK)✓ EBC Subscriptions Page✓ Predicted to be Treated✓ Updated VPAT✓ PDF invoice in Order History	<ul style="list-style-type: none">✓ Export Improvements• Reading List in Query Builder✓ Improved Print Availability Visibility• Ebook Accessibility Update• Collection Development Workflows: Retention	<ul style="list-style-type: none">• Collection Development Workflows: Deselection• Collection Development Workflows: Expansion• VLeBooks available in the Marketplace• Referral Model for print books	<ul style="list-style-type: none">• Informed Fulfillment in the Market• Market search for all Alma

Visit the Rialto Roadmap in the Knowledge Center for more information
[Rialto](#) → [Product Materials](#) → [Roadmap](#) → [2025 Roadmap](#)

Ebook Central subscriptions

March 2025 Release



A new page to review active and available Ebook Central Subscriptions



For active subscriptions, the owner and start/end dates are clearly displayed



Market titles have an offer level badge so that you can quickly identify titles owned as part of the subscription

The screenshot displays two main views of the Ebook Central platform. The top view is a list titled 'Ebook Central Subscriptions (1 - 1 of 1)'. It shows a single entry for 'Academic Complete' with a detailed description, the owner 'State University - Consortia', and the subscription period from '05/31/2020' to '06/29/2027'. The bottom view is a detailed look at a market title, 'The Symbolism of Freemasonry' by Mackey, Albert. It shows the title, author, and edition information, along with a badge indicating it is part of the 'Academic Complete' subscription. The badge includes the 'EBC Subscription' logo and the 'Academic Complete' name.

Name	Description	Subscribed by	Start Date	End Date
Academic Complete	The foundational ebook subscription for academic excellence—Academic Complete is expertly curated to offer diverse, authoritative ebook content across a range of disciplines, making it ideal for universities and colleges of all sizes. Our team of dedicated in-house librarians continuously add new titles to ensure the subscription supports curriculum needs, aligns with graduation trends, and keeps pace with emerging fields.	State University - Consortia	05/31/2020	06/29/2027

PDF invoice in order history

May 2025 Release



Easily retrieve PDF invoice files sent via the Rialto invoicing system directly from Order History



PDF is accessible from all related order lines



Can also be accessed from the Order Line in Alma

< Order History (1 - 20 of 3,323)

Keyword Filter dates More

1		Patriot Presidents : From George Washington to John Quincy Adams by Leuchtenburg, William E.	15.22 USD
2		Early Southwest Ornithologists, 1528-1900 by Fischer, Dan	20.70 USD
3		Les Debuts Litteraires d'Eugene Sue by Galvan, Jean-Pierre; Papin, Jacques	34.50 USD
4		Les insectes sociaux / Éric Darrouzet, Bruno Corbara by Darrouzet, Eric; Corbara, Bruno	0.00 USD
5		Orfeo (extrait) by POWERS, Richard; PELLEGRIN, Jean-Yves	0.00 USD

POL-154997 Closed / PO-3140738 / View Invoice

02/26/2025 Alma order created

02/26/2025 Order received

02/26/2025 Sent to Provider

02/26/2025 Fulfilled by Provider

03/07/2025 ✓ Invoiced

Selected by Staff, Ex Libris on 02/26/2025

Approved by Staff, Ex Libris on 02/26/2025

Export improvements

May release – Ongoing

In the May release, all exports are now performed as a job, allowing you to continue work without interruption

In the July release, we are introduced a new “download management” page allowing you to quickly access downloads from any Rialto page at any point in time.

Also beginning in July, we are increasing and standardizing the metadata values exported at page level, to ensure that you have the data you need to work offline.

The image shows two screenshots of the Rialto software interface. The top screenshot displays a progress dialog box titled 'Exporting "rialtoSearchCatalogOfferingLevel" in progress. Please wait...'. It shows a progress bar at 19%, a 'Cancel activity' button, and a 'Pending DDA' button. The bottom screenshot shows a 'Monitor Exports' page with a table of export jobs. The table includes columns for 'Export from', 'Status', 'Exported by', 'Exported at', and 'Total Items'. The data in the table is as follows:

Export from	Status	Exported by	Exported at	Total Items
Selection plans	In progress	John Smith	01/01/2024 16:45	115
Cart	Done	John Smith	01/01/2024 12:30	25
Selection plans	Done	John Smith	01/01/2024 11:50	30
Search results	Done	John Smith	01/01/2025 09:15	1285

Reading list in Query Builder

H2

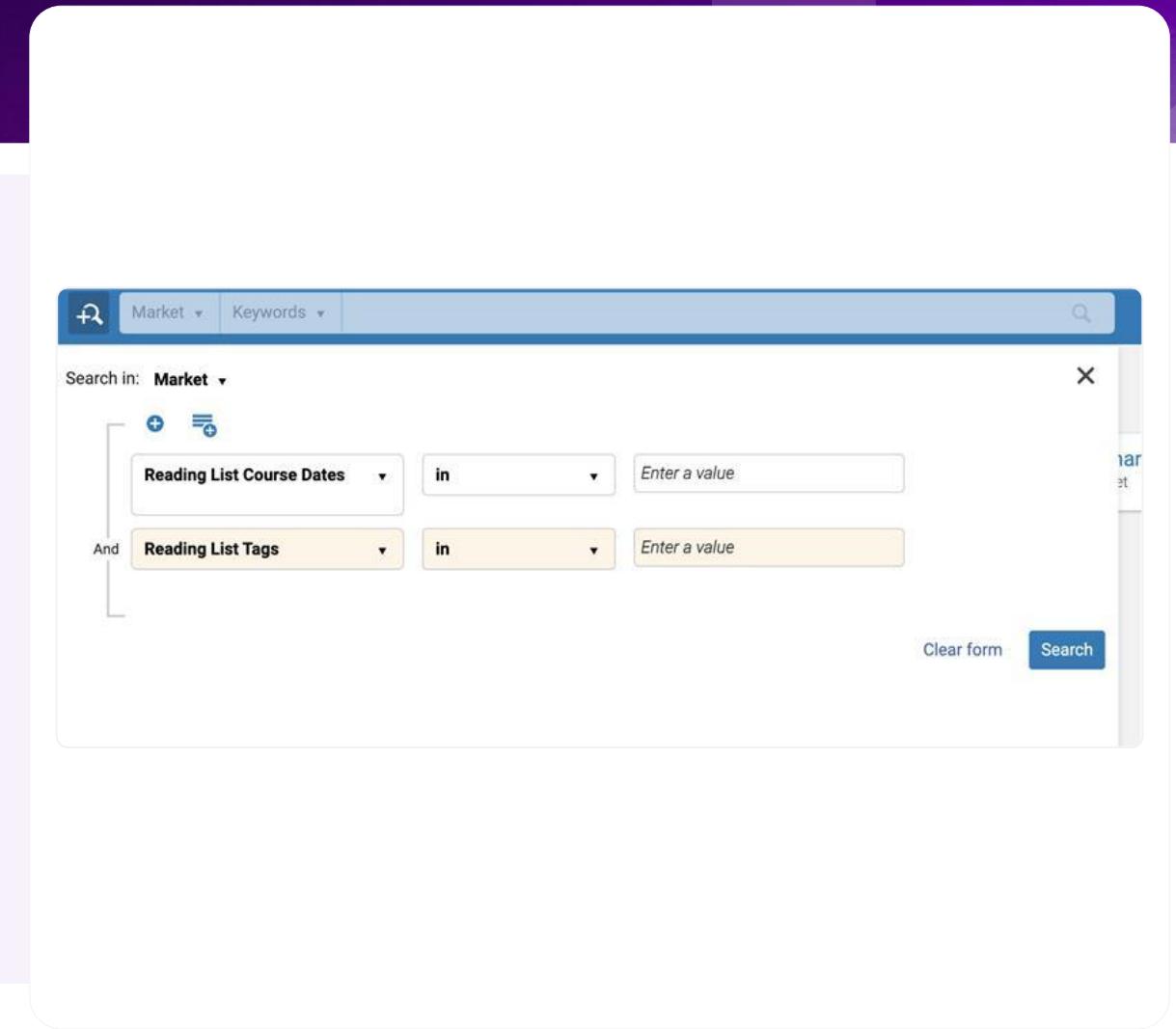
Two new query builder values for "Reading List Course Dates" and "Reading List Tags" that will allow for bulk searching of items in a reading list within Rialto.

- Facet values under "library activity"

Badging on linked offers in the market for easy identification.

Purchases will link to the citation so that:

- Users can track the order progress from Alma pages
- Records link to the correct citation



The screenshot shows the Query Builder interface with the following search criteria:

- Search in: Market
- Facet values under "library activity":
 - Reading List Course Dates: in Enter a value
 - Reading List Tags: in Enter a value
- And
- Search buttons: Clear form, Search



New values in the query builder and facets will allow for filtering on screen reader friendly and accessibility information



New icon for books that are screen reader friendly



Full breadth of accessibility information available from the offer details

The screenshot illustrates the integration of accessibility features into a library catalog. On the left, a sidebar shows facets for 'Accessibility' (Screen Reader Friendly and Accessibility Summary) and other filters like Price (USD) and Format. The main search results for 'King Tyrant: A Natural History of Tyrannosaurus Rex' by Mark P. Witton are displayed, with the first result showing a detailed view. The detailed view on the right includes a 'Accessibility Features' section with a table:

Accessibility Features Provided by the publishers	
Screen Reader Friendly	Yes
Accessibility Summary	This publication contains no video or audio. Most content images have alt text. Most complex images, some of which are followed by links to their long descriptions, which

Red arrows point from the 'Screen Reader Friendly' facet in the sidebar to the 'Screen Reader Friendly' entry in the table, and from the 'Accessibility Features' section in the detailed view to the 'Accessibility Summary' entry in the table.

Find specific facet

Accessibility

Screen Reader Fri... (11)

Accessibility Sum... (11)

Library activity

Held in my institution

Price (USD)

Promotional discount

Under 25

25 to 50

More (3)

Format

Book from 52.00 USD (10)

Sort by: Publication Year

Configure DDA

Add to List **Add to DDA** **Add to Cart**

King Tyrant: A Natural History of Tyrannosaurus Rex / Mark P. Witton (1 - 11 of 11)

by Witton, Mark P.

1 King tyrant : a natural history of Tyrannosaurus rex / Mark P. Witton 52.00 USD 49.40 USD

2 King tyrant : a natural history of Tyrannosaurus rex / Mark P. Witton 91.00 USD 86.45 USD

Details

Accessibility Features

EAN/ISBN: 9780691245591

ISBN-10: 0691245592

Subjects: Science: Science: Geology

LC Classification: QE862.S3

LC Subjects:

SCIENCE / Natural History

LC Card Number: 2024035092

Book type: Pictorial / Chiefly Illustrated

Dewey Classification: 567.9129

Readership Level: General - Academic

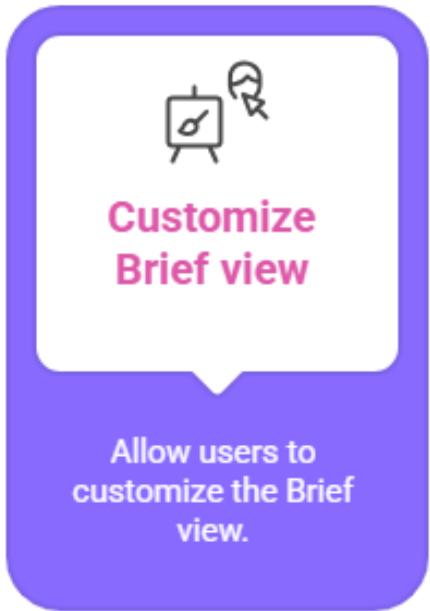
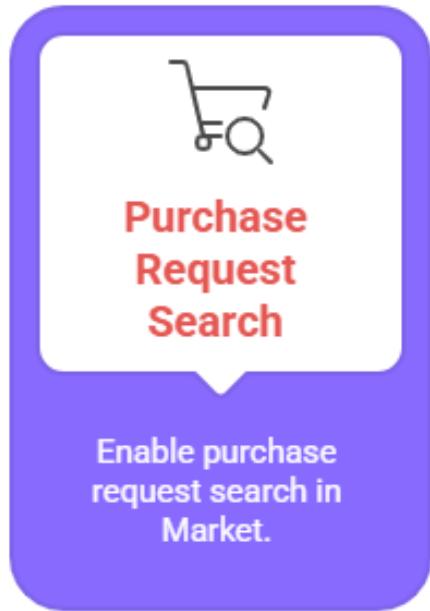
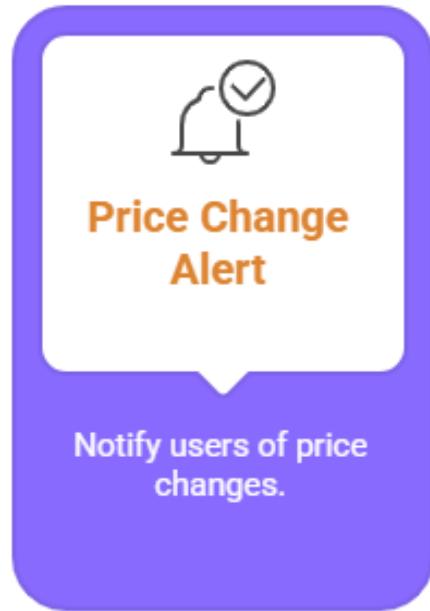
Area Studies : Science/Technology

Platform Title ID: 31783232

Full publication date: 11/20/2024

Added to Market: 11/19/2024

CERV winning enhancements



Q&A





Thank You

Your voice matters!

Take our 2-min
survey now



Help us innovate

Your feedback drives the next generation of valuable solutions



See real impact

The improvements you experience today are direct results of feedback from customers like you



Shape the future

Help us prioritize improvements that will continue to add value to your work