

# Rialto Product Conversation

Looking Back, Moving Forward:  
Vision, Progress, and What's Next



# Agenda



Rialto is expanding: A new vision

---



Last year at a glimpse

---



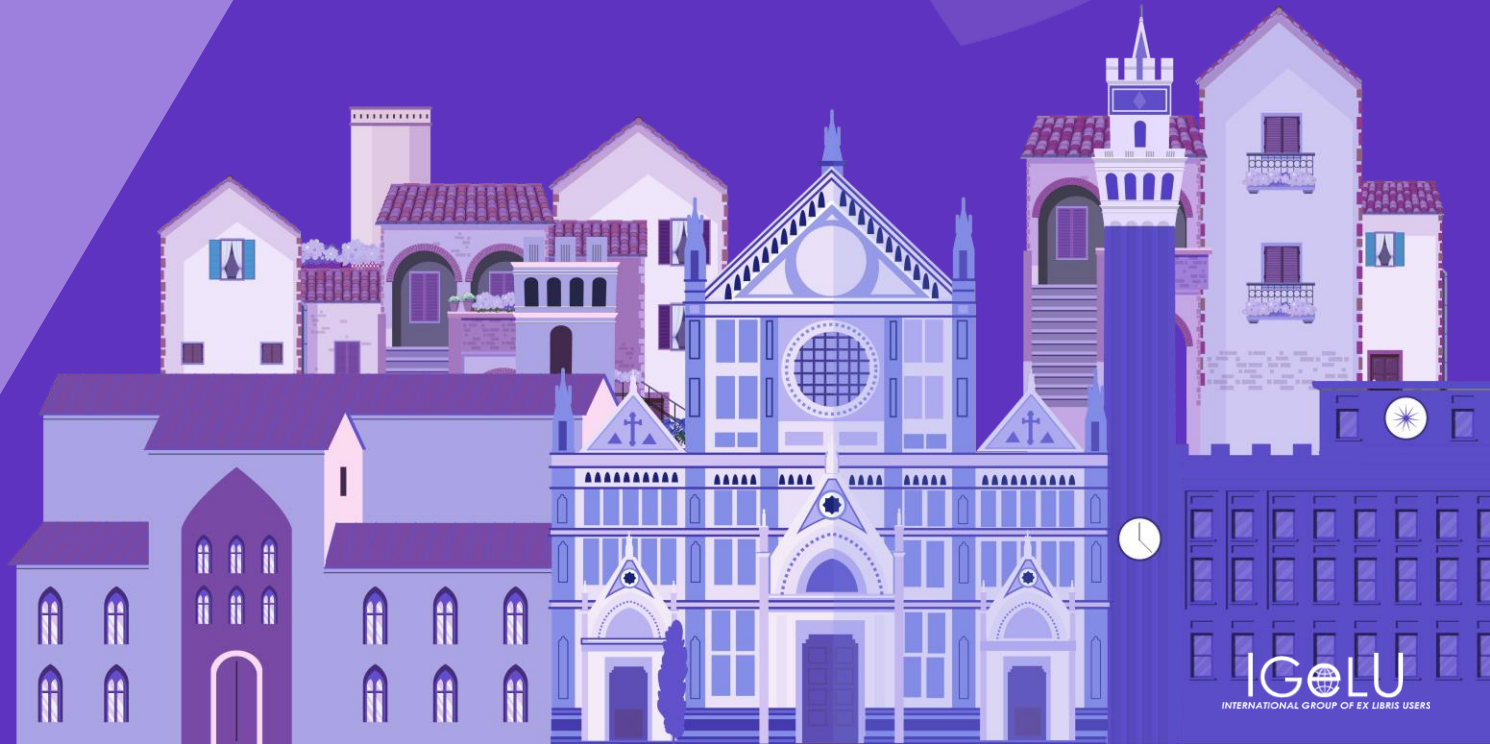
A glimpse to 2025

---



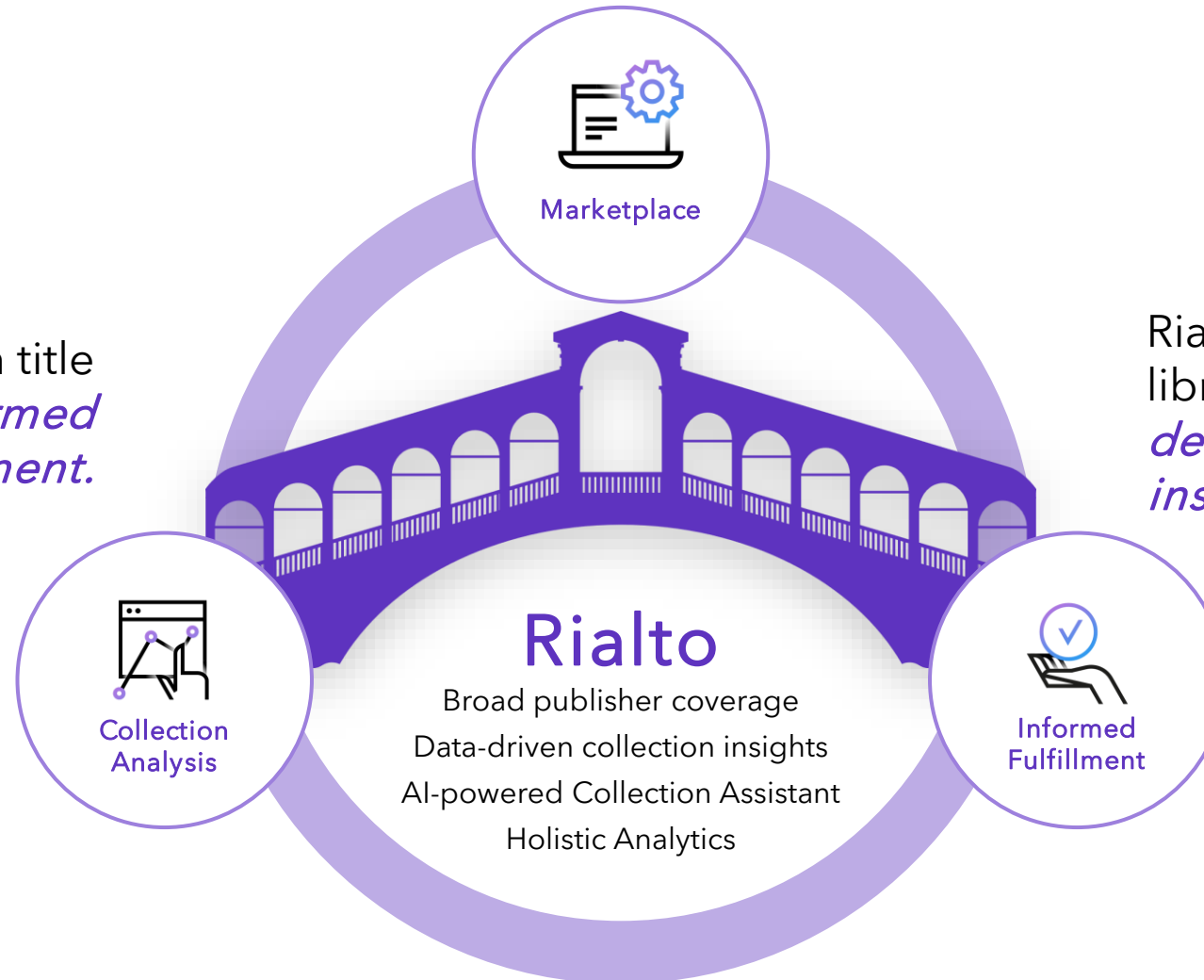
Questions

# A new vision for Rialto



# Rialto is evolving

Expanding from title selection to *informed fulfillment*.



Rialto will empower libraries to make the *best decisions for the institution and its users*.

# Meet the Rialto product team

An experienced and professional new team



Judith Fraenkel



Rafi Gabbay



Amy Copeland

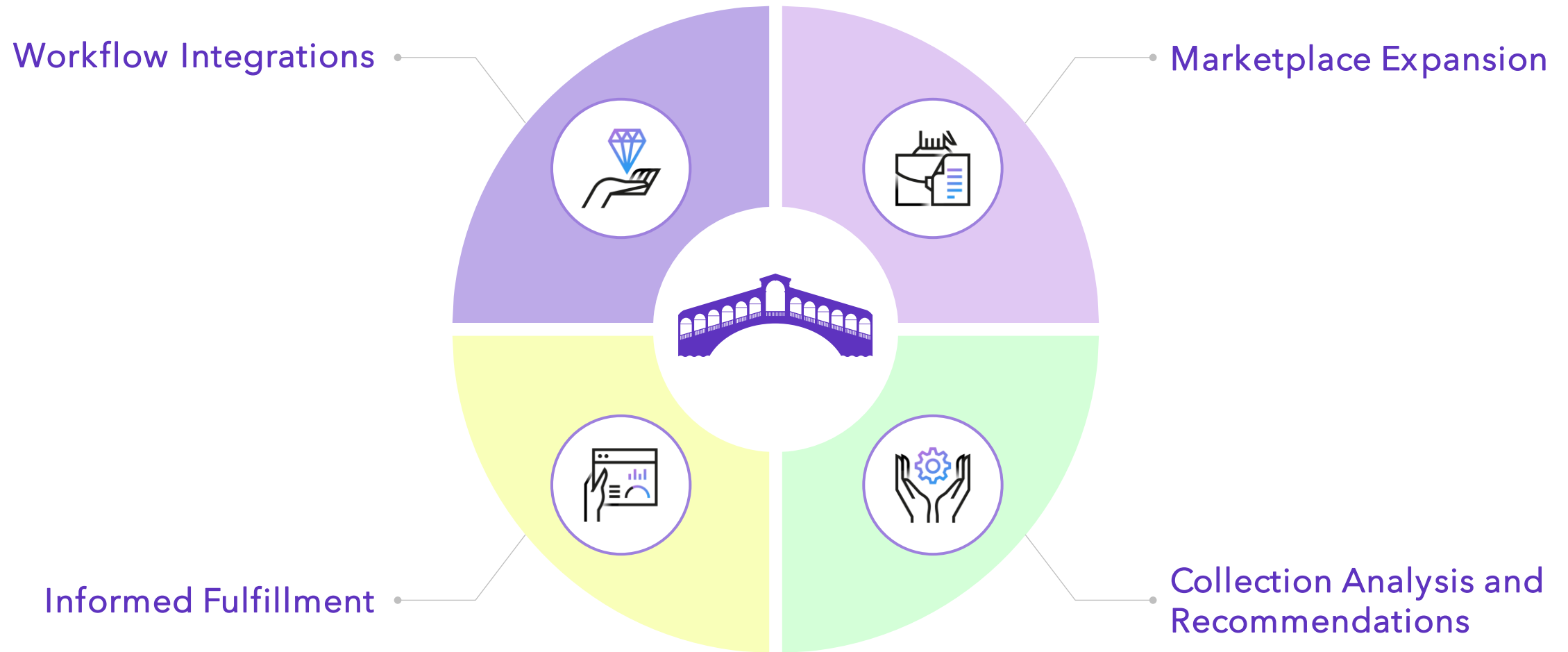


Shoshana de la Fuente

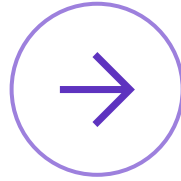


Jean Ward

# Rialto's strategic focus areas



# Expanding the Marketplace



Access content from key providers in one **neutral marketplace**

**Expanding partnerships** with a wide variety of publishers and aggregators and new types of content

Active and productive conversations with the community on providers needed – **Big thank you** to the RWG for the survey and the community for responding



# New Partnership: Browns Books joins Rialto



## Expanding the Marketplace

VLeBooks Integration through the current Rialto model



## Print

Introducing a New Print Fulfillment Model



## Building together for the future

Setting the foundation for broader adoption of Rialto Referral Model



# Adding new models to the Marketplace: Referral

A new step forward



## Content

A variety of content displayed in Rialto for selectors to review, price compare, add to lists, and receive title alerts.



## Further review

Rialto users will interact with these titles exactly as they interact with titles today. When ready to purchase, they can create a purchase request or click "Add to Cart."



## More vendors

Vendor neutral way to support libraries needing to acquire content in models and formats not available for sale by Clarivate.




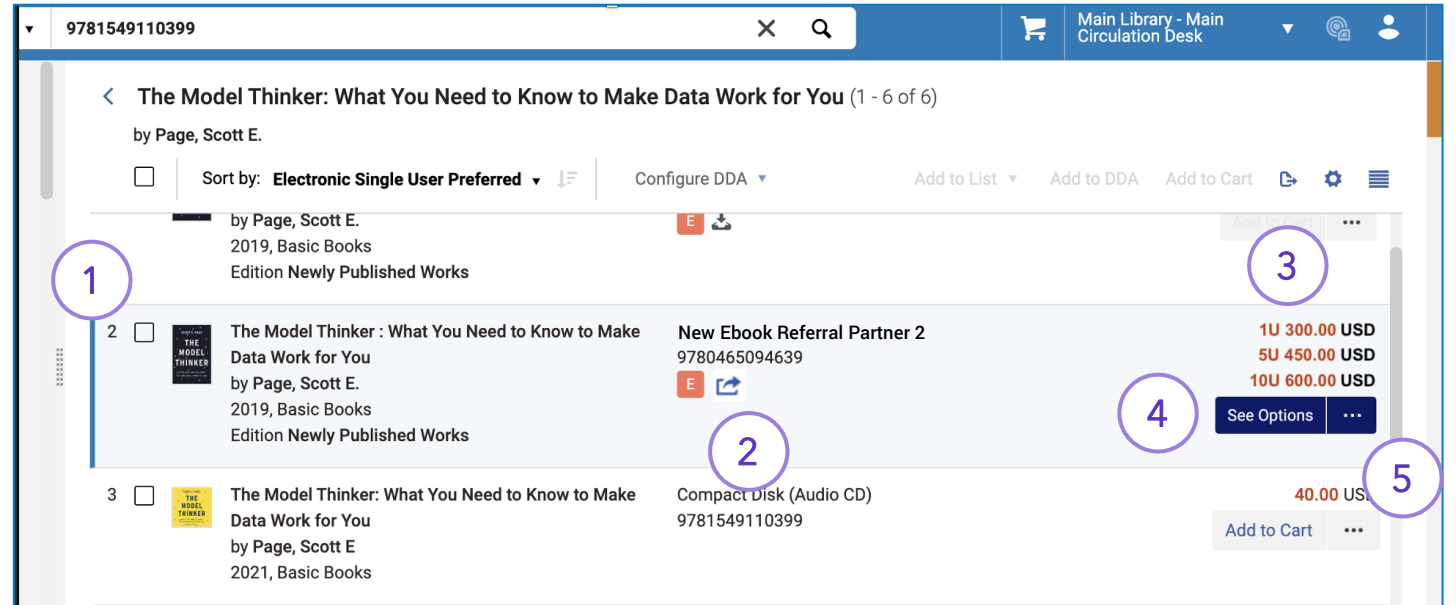
## Deliver

This model enables providers to deliver content smoothly and quickly through the fulfillment processes that work best for them.

# Discovery and access

## Offer-level results

- 1 Referral titles will appear alongside purchasable options.
- 2  Icon will indicate referral models available outside of Rialto.
- 3 Access models and pricing will display for easy comparison.
- 4 "See Options" button will lead directly to platform for details and purchasing.
- 5 "Add to list" and "Purchase request" will be available from "..." button.



# Informed Fulfilment Search

- A holistic view: There isn't **one** solution
- Actionable

The screenshot displays the ExLibris Informed Fulfilment search interface. The search bar at the top shows the keyword 'water'. The left sidebar contains navigation links: Alma QA, Acquisitions, Resources, Research, Fulfilment, Admin, Analytics, Collection Development, and Configuration. The main results area shows a list of search results, with the first result highlighted. A purple box highlights the 'General Information' section of the first result, which includes details like 'Potential Physical Pods (5)', 'Available in Market (2)', 'Potential Physical Lenders (2)', 'Open Access (2)', 'Databases (1)', and 'In My Area (3)'. Another purple box highlights the 'General Information' section of the second result, which includes details like 'Potential Physical Pods (1)', 'Available in Market (5)', 'Potential Physical Lenders (1 - 5 of 5)', and 'Open Access (1)'. The interface also shows a 'Display in discovery' button and a 'Show MDE' button.

**General Information**

- Potential Physical Pods (5)
- Available in Market (2)
- Potential Physical Lenders (2)
- Open Access (2)
- Databases (1)
- In My Area (3)

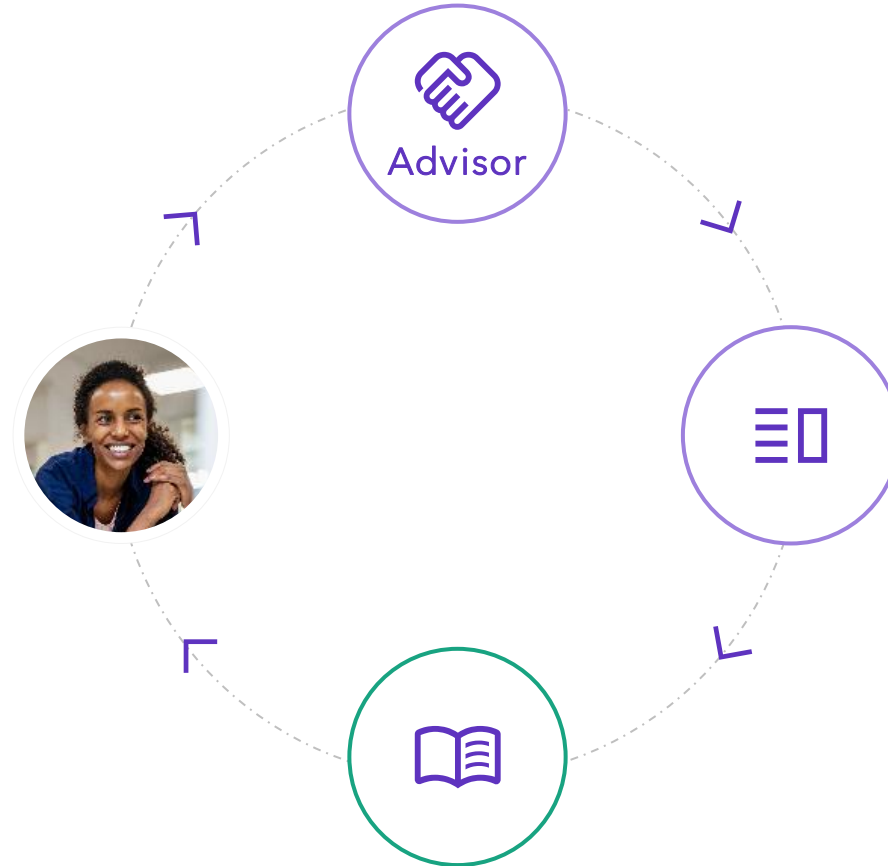
**General Information**

- Potential Physical Pods (1)
- Available in Market (5)
- Potential Physical Lenders (1 - 5 of 5)
- Open Access (1)

# Incorporating AI Powered “Intelligent Advisor”

Utilizing Agentic AI Technology to Enhance Data Driven Decisions

Given my policies and strategy, how should I fulfill this book request



Recommendation & Rationale

- Policies
- IZ / CZ/ CDI / NZ
- External Data Bases
- Market Place
- Web
- Resource Sharing
- External Data Bases

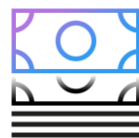
# Rialto is leading with collection development



Retention &  
deselection



Expand &  
diversify



Cost savings

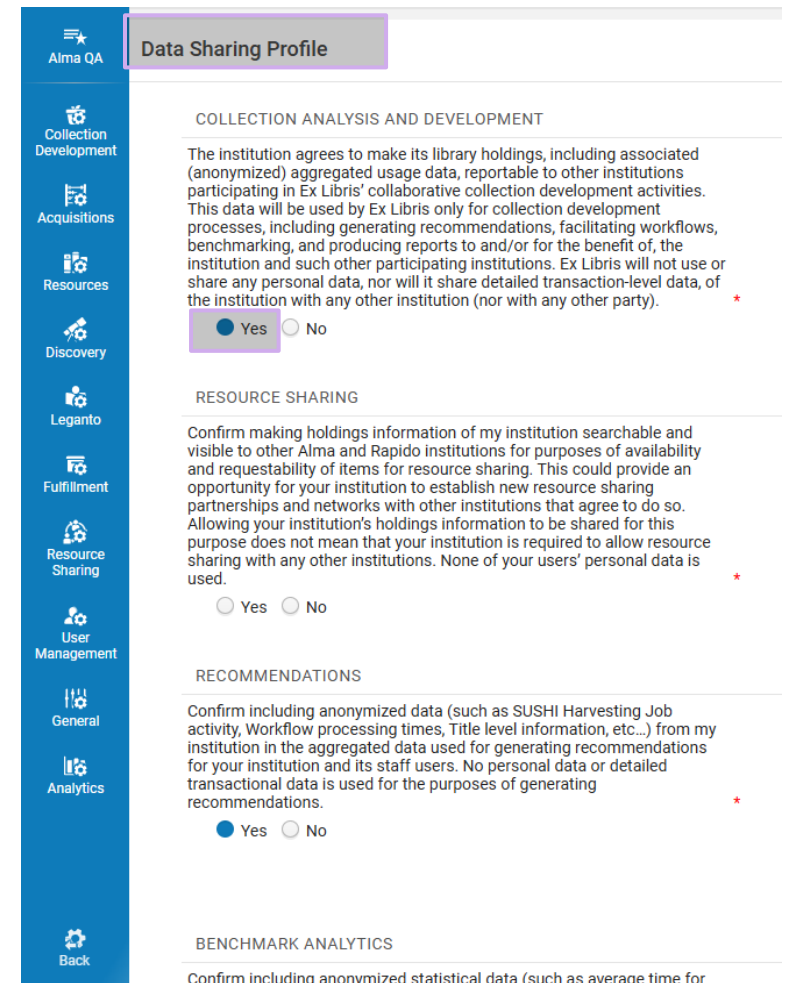
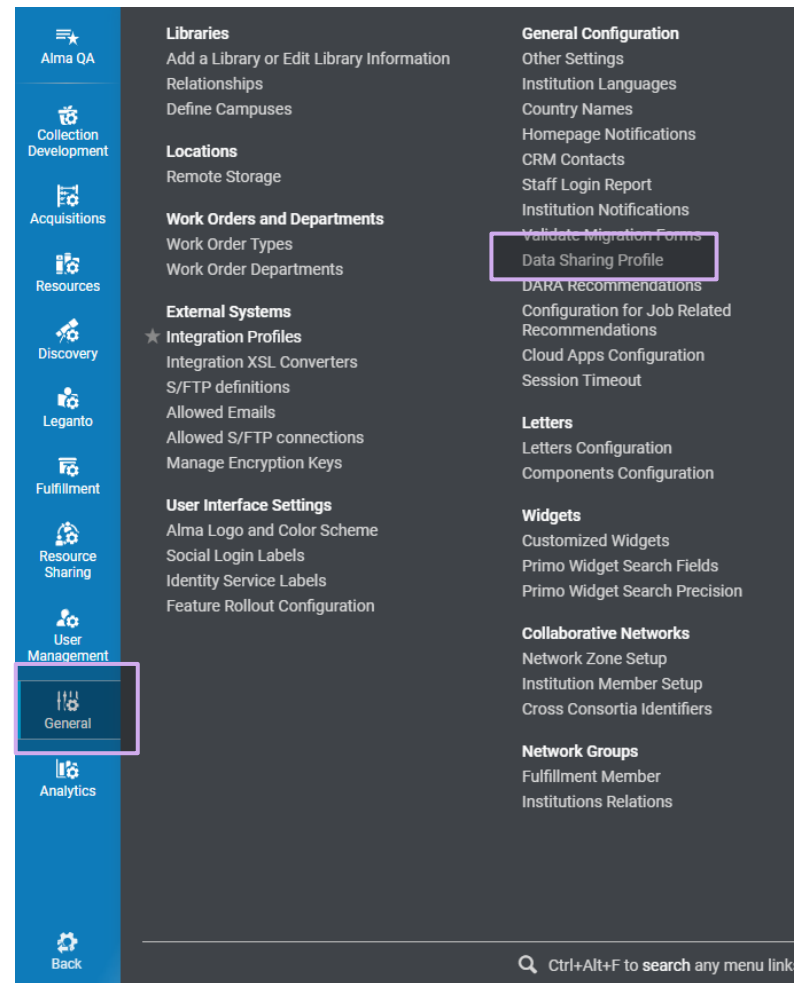


Space  
optimization

# How to enable collection development in Rialto?

- Provide Consent in the Data Sharing Profile under Collection Analysis and Development.
- Assign Rialto Roles to your staff.
- No need for Marketplace implementation.

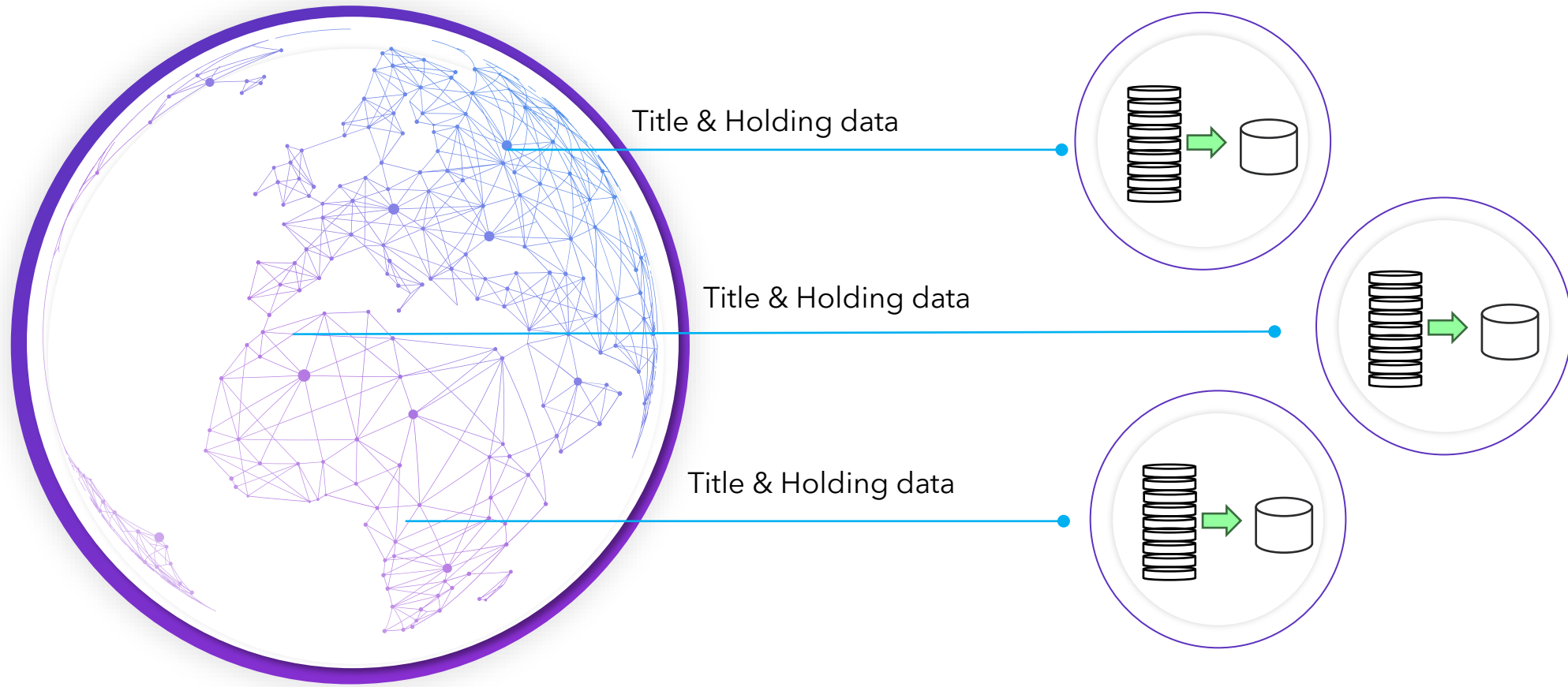
## Effortless and Self-Service





# Consortial Analytics

Supporting Consortia members to collaborate

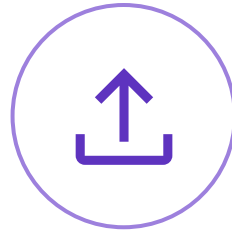


# Embarking on a collaborative journey

Building the next gen of Rialto together



Working closely with the community: CERV, Rialto Working Group, Rialto Workflows Focus Group



Sharing frequent updates on our development progress, open channels of communication

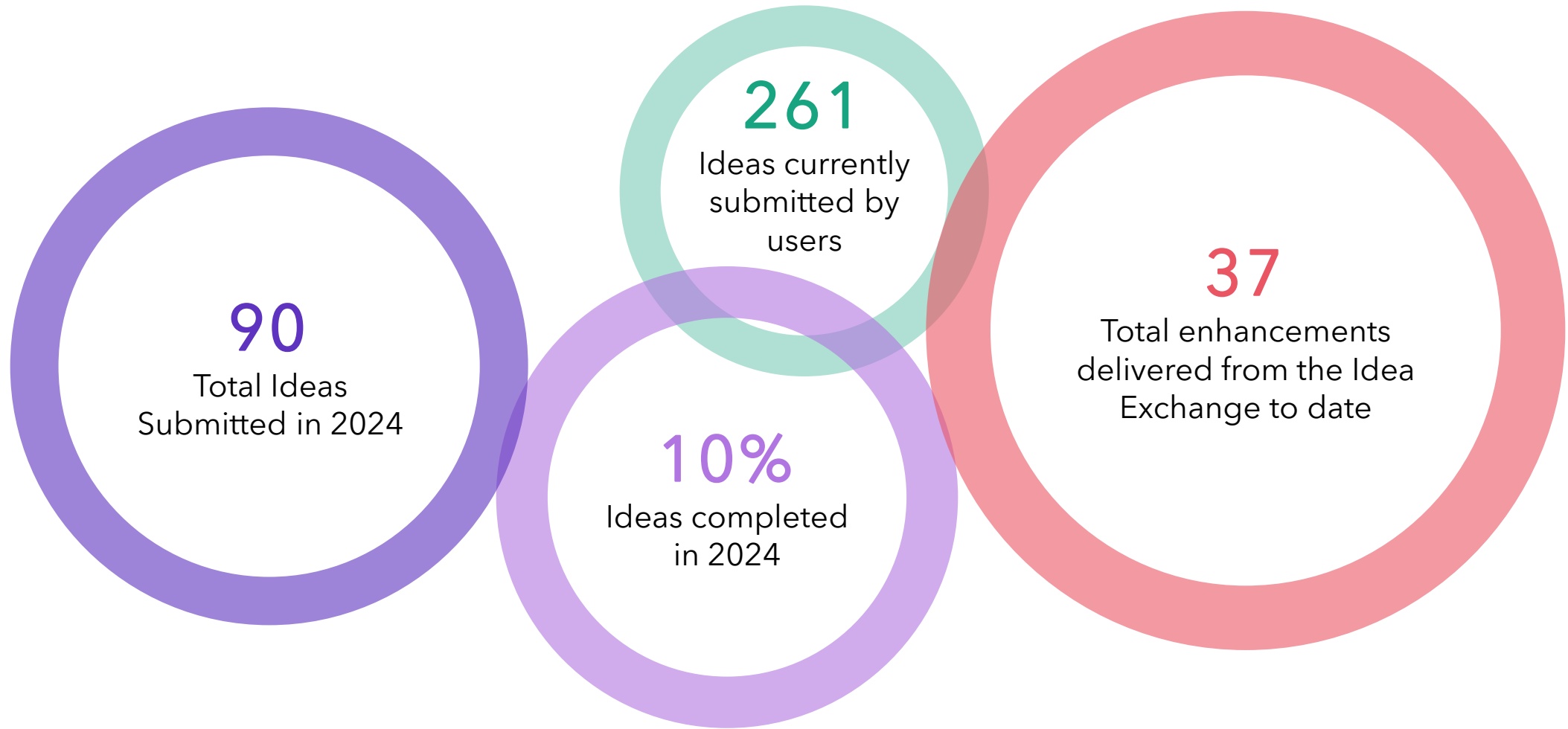


Focusing on openness, choice, and community feedback

# Last year at a glimpse



# Rialto idea exchange – Year 2024 in review



# In 2024 we delivered 60 enhancements including 7 customer-requested enhancements



## Workflow Efficiency

- Library Activity Facet with Holdings Toggle
- Packing Slip Search and Display in Order History
- Display Shipping Tracking Numbers
- Cart Item Record Matching
- Reporting Codes Added for Demand Driven Acquisitions (DDA)
- Badge Links
- Selection Plan Slips



## Informed Decisions

- Rialto Acquisitions Dashboard and Subject Areas
- Awards Refresh with Syndetics Data
- 'In Stock' Availability Facet for Market Page Filtering
- New "Subject" Facet
- New Editions for Held Titles are Allowed in Selection Plans
- Display List Costs on Curated Lists and Discount Page



## Ease of Use

- Match Records Created by PDA with Existing Portfolios in Community Zone
- "Newest Edition" Facet
- New Subject Field in the Query Builder
- New Query Builder Value - "In Stock" (North America Only)
- Rialto Service Page
- Print Availability Messaging
- Icon for Newest Edition for Held Titles
- Retain Original selector on Orders Awaiting Approval



## Collaboration

Rapido Integration



## Comprehensive Marketplace

Torrossa Digital Library from Casalini Libri

# Search and selection enhancements

## Facets and filters

- Library Activity with Holdings Toggle** Easily filter out holdings from works and offers to focus on unowned materials.
- 'In Stock' Availability Facet for Market Page Filtering (NA only)** Use to focus exclusively on print materials that will ship in 1 to 2 days.
- New "Subject" facet** Filter by normalized subject values. This is a shared field and data set with LibCentral (Ebook Central)
- "Newest Edition" Facet** Quickly refine works and offers to identify the newest edition of a book.

Library activity ^

☒ Held in my institution

Availability ^

☒ Not yet published

☒ Out of print

☐ In Stock (1306)

Subject ^

☐ Agriculture (8190)

☐ Agriculture ; Business / Managem... (1508)

☐ Architecture (6146)

[+ More \(49\)](#)

Edition Type ^

☐ Abridgement (1180)

☐ Critical Edition (828)

☐ New Edition (2nd & subsequent) (36626)

☒ Newest Edition (245045)

☐ Newly Published Works (370367)

☐ Reprint (31349)

☐ Reprint w/New Material (1102)

☐ Supplement (42)

☐ Translation (13921)



# Purchase efficiently

## Ordering Improvements

**Cart Item Record Matching** Purchasers can validate and reassign records that match to holdings before purchasing.

**Packing Slip Search and Display in Order History** Quickly refine the order history for physical items received.

**Display Shipping Tracking Numbers** When provided, access the shipping tracking information for physical items.

**Reporting Codes Added for Demand Driven Acquisitions (DDA)** Ensure that DDA triggered purchases will have the correct reporting codes at the time the book is added to the pool.

### Bibliographic Record Match Prediction

No matching record was found, a brief record will be created upon checkout.

[Manual link](#)

### < Order History (1 - 20 of 133)

Keyword  Filter dates

- Keyword
- Title
- ISBN
- PO Line Reference
- MMS ID
- Packing Slip

2		dangered Mother	28.00 USD
3		a Country of Arms /	29.99 USD
4		Last Rights: The Death of American Liberty by Bovard, James	28.99 USD
5		The Natural Order of Money	20.00 USD
		pts, Research,	88.95 USD
		id to, Alberto	19.99 USD

12/08/2023	Order received
12/08/2023	Alma order created
12/11/2023	Non Returnable Confirmation - Waiting
12/12/2023	Non Returnable Confirmation - Received
12/12/2023	Sent to Provider
12/12/2023	Out of stock - backordered
01/25/2024	Received From Publisher
01/25/2024	Shipped to customer
01/25/2024	Invoice delivered
01/25/2024	Shipping tracking (Shipped by: UPS)
01/25/2024	Shipped to customer

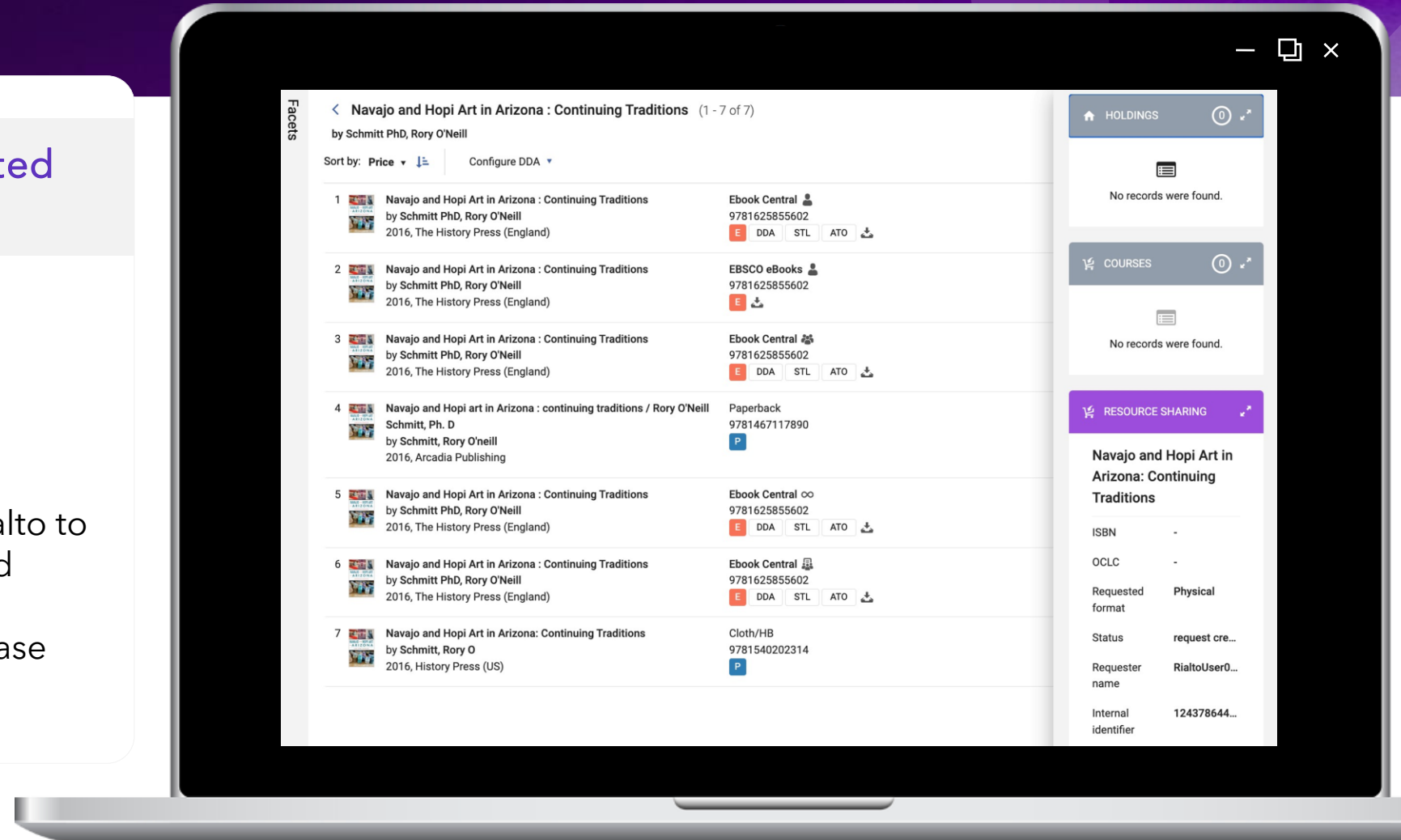
# Integrations

## Rapido

Easily order highly-requested materials in one workflow



Rapido libraries can now use Rialto to order highly requested titles and books unavailable from lending partners without creating purchase requests.



# Place Rialto orders from Rapido in a few clicks



Search Rialto directly from the Borrowing Requests page in Rapido



Browse the Rialto marketplace for each title, without losing the request context



Purchased materials automatically linked to borrowing requests for a streamlined end-to-end workflow

The screenshot displays the 'Borrowing Requests' page in the Rapido system. The page shows a list of requests, including one for 'Navajo and Hopi Art in Arizona: Continuing Traditions'. A context menu is open for the first request, showing options like 'Search in Market', 'View local resources', 'Cancel', 'Duplicate', 'Send query to patron', 'Convert request type', 'Recalculate partner', 'Enrich from Global index', 'Assign to', and 'Find partners'. The 'Search in Market' option is highlighted with a red box. Another red box highlights the 'Search in market' button in the bottom right corner of the interface.

# A glimpse to 2025



# 2025 roadmap

H1 2025	H2 2025	H1 2026	H2 2026
<ul style="list-style-type: none"><li>✓ Alibris Integration (UK)</li><li>✓ EBC Subscriptions Page</li><li>✓ Predicted to be Treated</li><li>✓ Updated VPAT</li><li>✓ PDF invoice in Order History</li></ul>	<ul style="list-style-type: none"><li>✓ Export Improvements</li><li>• Reading List in Query Builder</li><li>✓ Improved Print Availability Visibility</li><li>• Ebook Accessibility Update</li><li>• Collection Development Workflows: Retention</li></ul>	<ul style="list-style-type: none"><li>• Collection Development Workflows: Deselection</li><li>• Collection Development Workflows: Expansion</li><li>• VLeBooks available in the Marketplace</li><li>• Referral Model for print books</li></ul>	<ul style="list-style-type: none"><li>• Informed Fulfillment in the Market</li><li>• Market search for all Alma</li></ul>

Visit the Rialto Roadmap in the Knowledge Center for more information  
[Rialto → Product Materials → Roadmap → 2025 Roadmap](#)

# Ebook Central subscriptions

March 2025 Release



A new page to review active and available Ebook Central Subscriptions



For active subscriptions, the owner and start/end dates are clearly displayed



Market titles have an offer level badge so that you can quickly identify titles owned as part of the subscription

Market  
Market Search  
Advanced Search  
My Feeds  
My Lists  
Curated Topics  
Current Promotions  
**Ebook Central Subscriptions**  
Requests & Services

## < Ebook Central Subscriptions (1 - 1 of 1) ⓘ

Unsubscribed

Subscribed

Display: All

	^ Name	Description	Subscribed by	Start Date	End Date
1	Academic Complete	The foundational ebook subscription for academic excellence—Academic Complete is expertly curated to offer diverse, authoritative ebook content across a range of disciplines, making it ideal for universities and colleges of all sizes. Our team of dedicated in-house librarians continuously add new titles to ensure the subscription supports curriculum needs, aligns with graduation trends, and keeps pace with emerging fields.	State University - Consortia	05/31/2020	06/29/2027

Edition AUK Revised

2 ☐ The Symbolism of Freemasonry  
by Mackey, Albert  
2025, AUK Classics  
Edition AUK Revised

Ebook Central ∞  
9781849892001

E DDA STL ATO

EBC Subscription

3 ☐ The Symbolism of Freemasonry  
by Mackey, Albert

Academic Complete  
Ebook Central ∞  
9781849892001



# PDF invoice in order history

May 2025 Release



Easily retrieve PDF invoice files sent via the Rialto invoicing system directly from Order History



PDF is accessible from all related order lines



Can also be accessed from the Order Line in Alma

## < Order History (1 - 20 of 3,323)








Keyword ▾



Filter dates



- |   |   |  |           |
|---|---|--|-----------|
| 1 |    | <b>Patriot Presidents : From George Washington to John Quincy Adams</b><br>by Leuchtenburg, William E.<br>✓ Order Complete | 15.22 USD |
| 2 |    | <b>Early Southwest Ornithologists, 1528-1900</b><br>by Fischer, Dan<br>✓ Order Complete                                    | 20.70 USD |
| 3 |    | <b>Les Debuts Litteraires d'Eugene Sue</b><br>by Galvan, Jean-Pierre; Papin, Jacques<br>✓ Order Complete                   | 34.50 USD |
| 4 |   | <b>Les insectes sociaux / Éric Darrouzet, Bruno Corbara</b><br>by Darrouzet, Eric; Corbara, Bruno<br>✓ Order Complete      | 0.00 USD  |
| 5 |  | <b>Orfeo (extrait)</b><br>by POWERS, Richard; PELLEGRIN, Jean-Yves<br>✓ Order Complete                                     | 0.00 USD  |

POL-154997 Closed / PO-3140738 / [View Invoice](#)

- 02/26/2025 Alma order created
- 02/26/2025 Order received
- 02/26/2025 Sent to Provider
- 02/26/2025 Fulfilled by Provider
- 03/07/2025 ✓ Invoiced

Selected by Staff, Ex Libris on 02/26/2025  
Approved by Staff, Ex Libris on 02/26/2025

# Export improvements

May release – Ongoing

In the May release, all exports are now performed as a job, allowing you to continue work without interruption

In the July release, we are introduced a new “download management” page allowing you to quickly access downloads from any Rialto page at any point in time.

Also beginning in July, we are increasing and standardizing the metadata values exported at page level, to ensure that you have the data you need to work offline.

The screenshot displays two parts of the Rialto interface. The top part shows a modal window for exporting a specific item, "rialtoSearchCatalogOfferingLevel", with a progress bar at 19% and a "Cancel" button. The bottom part shows the "Monitor Exports" page, which lists the status of various export jobs.

Export from	Status	Exported by	Exported at	Total items
Selection plans	In progress	John Smith	01/01/2024 16:45	115
Cart	Done	John Smith	01/01/2024 12:30	25
Selection plans	Done	John Smith	01/01/2024 11:50	30
Search results	Done	John Smith	01/01/2025 09:15	1285

# Reading list in Query Builder

## H2

Two new query builder values for "Reading List Course Dates" and "Reading List Tags" that will allow for bulk searching of items in a reading list within Rialto.

- Facet values under "library activity"

Badging on linked offers in the market for easy identification.

Purchases will link to the citation so that:

- Users can track the order progress from Alma pages
- Records link to the correct citation

The screenshot displays a web-based query builder interface. At the top, there are tabs for 'Market' and 'Keywords'. Below this, a search bar is labeled 'Search in: Market'. The main area contains two filter rows. The first row has a dropdown menu set to 'Reading List Course Dates', followed by an 'in' operator dropdown, and a text input field with the placeholder 'Enter a value'. The second row is preceded by an 'And' connector, has a dropdown menu set to 'Reading List Tags', followed by an 'in' operator dropdown, and another text input field with the placeholder 'Enter a value'. At the bottom right of the filter area, there are 'Clear form' and 'Search' buttons.



New values in the query builder and facets will allow for filtering on screen reader friendly and accessibility information



New icon for books that are screen reader friendly



Full breadth of accessibility information available from the offer details



**Facets:**



- Find specific facet
- Accessibility
  - ☐ Screen Reader Fri... (11)
  - ☐ Accessibility Sum... (11)
- Library activity
- Held in my institution ☒
- Price (USD)
  - ☐ Promotional discount
  - ☐ Under 25
  - ☐ 25 to 50
  - [+ More \(3\)](#)
- Format
  - ☐ eBook from 52.00 USD (10)

**Search Results:**


King Tyrant: A Natural History of Tyrannosaurus Rex / Mark P. Witton (1 - 11 of 11)  
by Witton, Mark P.

Sort by: Publication Year | Configure DDA

1 ☐ King tyrant : a natural history of Tyrannosaurus rex / Mark P. Witton  
by Witton, Mark P.  
2025, Princeton University Press  
Edition 1st ed. / Newly Published Works  
Ebook Central  

2 ☐ King tyrant : a natural history of Tyrannosaurus rex / Mark P. Witton  
by Witton, Mark P.  
2025, Princeton University Press  
Edition 1st ed. / Newly Published Works  
Ebook Central  

**Details:**

Accessibility Features   
EAN/ISBN: 9780691245591  
ISBN-10: 0691245592  
Subjects: Science ; Science: Geology  
LC Classification: QE862.S3  
LC Subjects : SCIENCE / Natural History  
LC Card Number: 2024035092  
Book type: Pictorial / Chiefly Illustrated  
Dewey Classification : 567.9129  
Readership Level : General - Academic  
Area Studies : Science/Technology  
Platform Title ID: 31783232  
Full publication date: 11/20/2024  
Added to Market: 11/19/2024

**Accessibility Features Pop-up:**

Accessibility Features  
Provided by the publishers

Screen Reader Friendly	Yes
Accessibility Summary	This publication contains no video or audio. Most content images have alt text. Most complex images, some of which are followed by links to their long descriptions, which

# CERV winning enhancements



## Process type

Display process type  
in Rialto Holdings  
panel.



## Price Change Alert

Notify users of price  
changes.



## Purchase Request Search

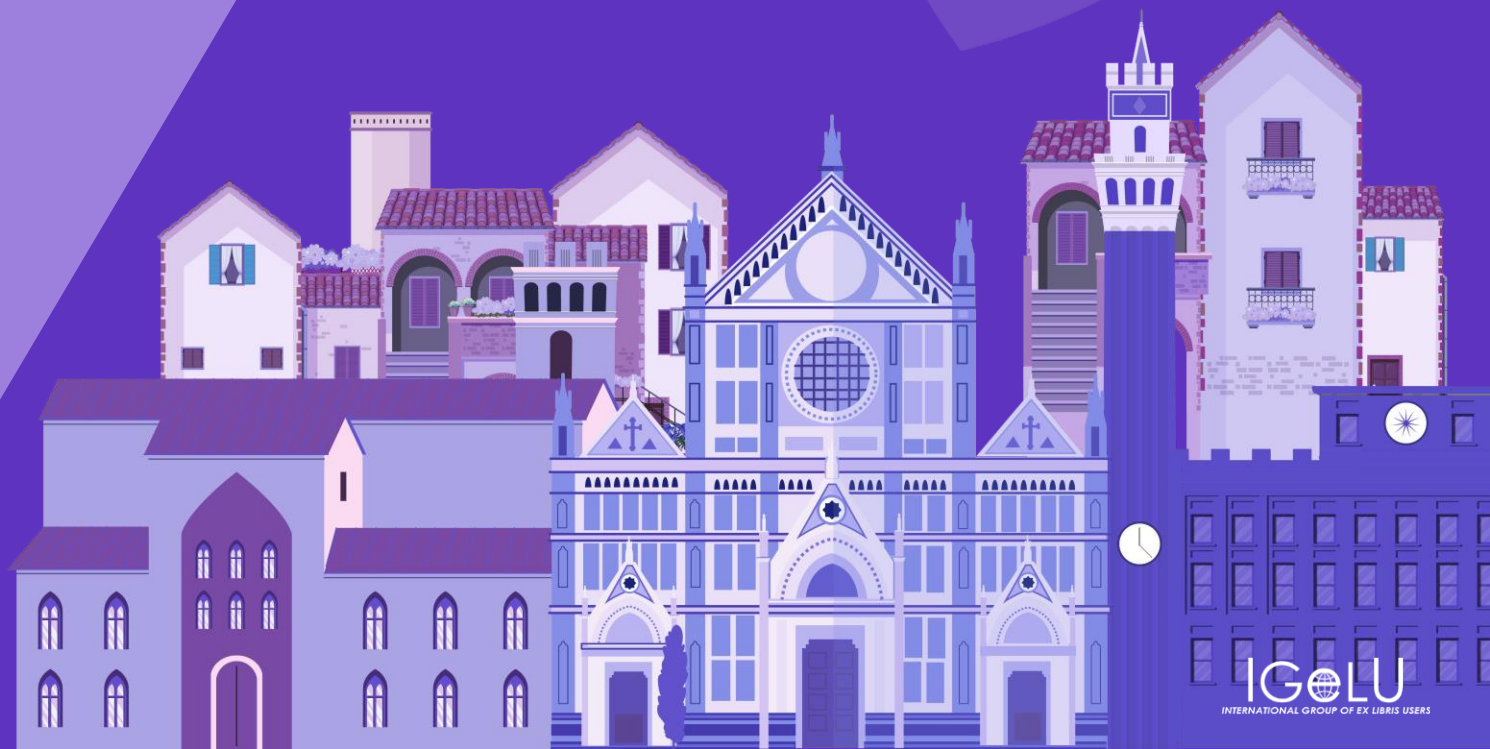
Enable purchase  
request search in  
Market.



## Customize Brief view

Allow users to  
customize the Brief  
view.

# Q&A





# Thank You

# Your voice matters!

Take our 2-min  
survey now



## Help us innovate

Your feedback drives the next generation of valuable solutions

---



## See real impact

The improvements you experience today are direct results of feedback from customers like you

---



## Shape the future

Help us prioritize improvements that will continue to add value to your work