

Rapido Product Conversation



Consider how resource sharing works today



The result

Costly for libraries

Libraries maintain and pay for several ILL systems and subscriptions

Staff dedicate a large amount of time to finding lenders for every request through the different systems

Confusing for end-users

Users jump from one interface to the other to place a request

No info on item availability or delivery time

Resource Sharing Request

Citation type ☒ Book ☐ Article

☐ I only need a specific chapter or pages

★ Title

Author

Edition

ISBN

Publisher

Publication year

"The configuration was requiring users to **log into different systems.**"

Peggy Glaatharr, Department Head, Customer Service, Florida Gulf Coast University

What is Rapido?



Rapido is a resource sharing solution integrated with the library system that helps **deliver any title in record time**:

- Libraries manage one ILL system only that includes unlimited access to the collective collection
- Staff manage all their requests in one place
- Users place and track their requests on one system

Agenda



Community Updates



Development Highlights



Roadmap

Community Updates



2024 in Numbers

A year in review



Borrowing Requests

1,061,470 filled
borrowing requests



Physical Fill Rate

86% fill rate for physical
format requests



Digital Fill Rate

92% fill rate digital format
requests



Real Time Availability

95% of requests are filled
by the first lender



Request Origin

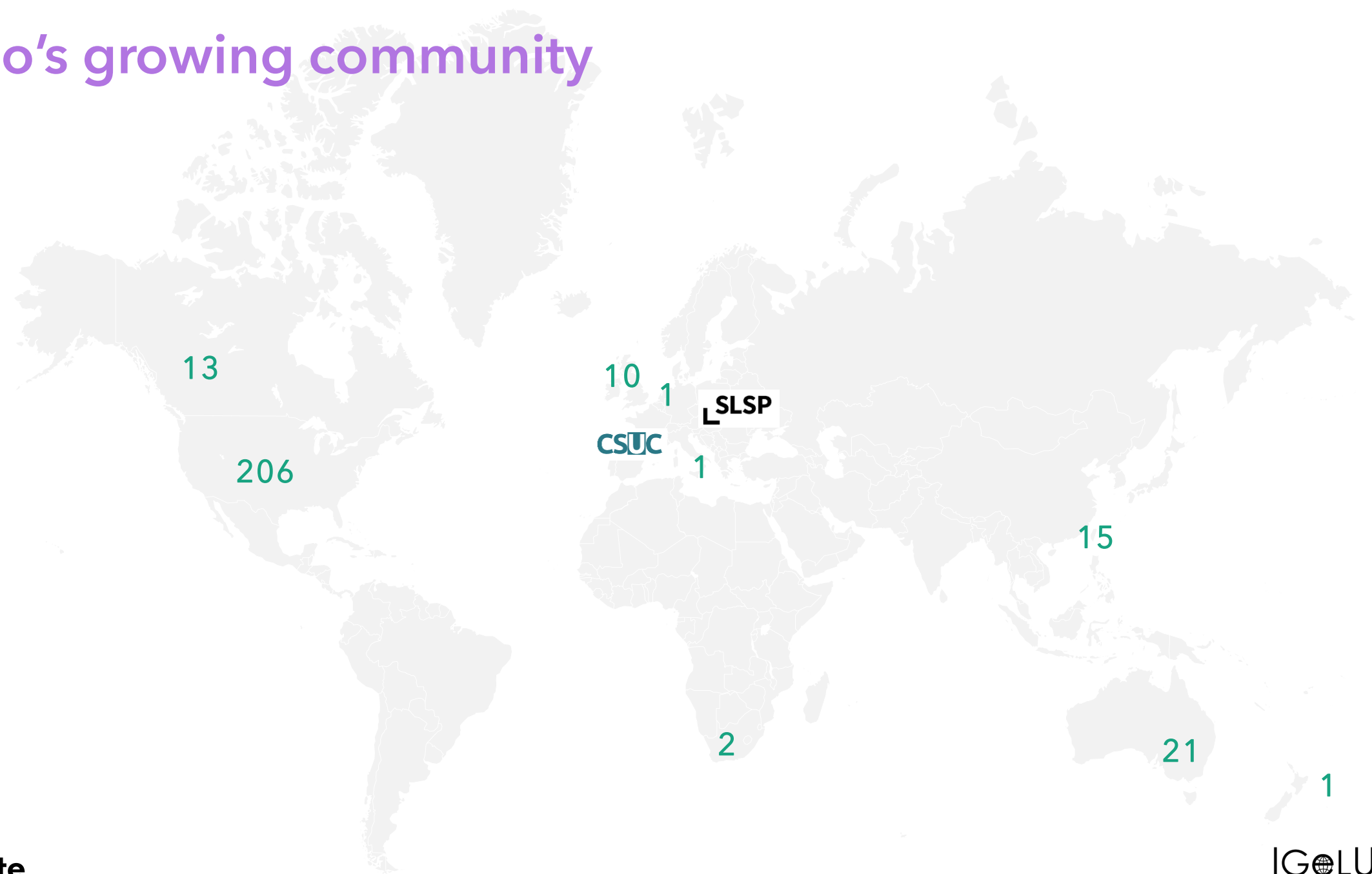
81% requests submitted
by Rapido offer tile



In Network

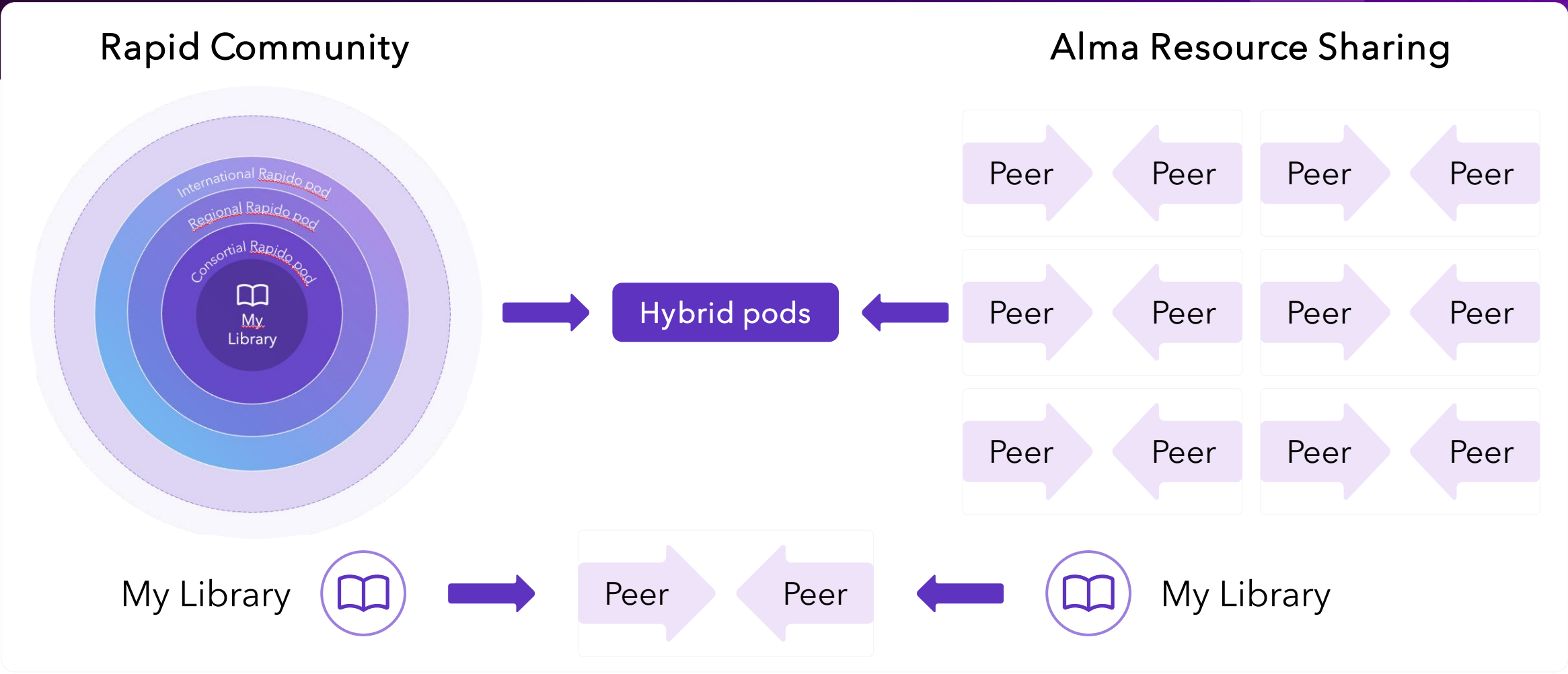
85% of filled requests were
filled by a partner who was
using also using an ExLibris
resource sharing solution

Rapido's growing community

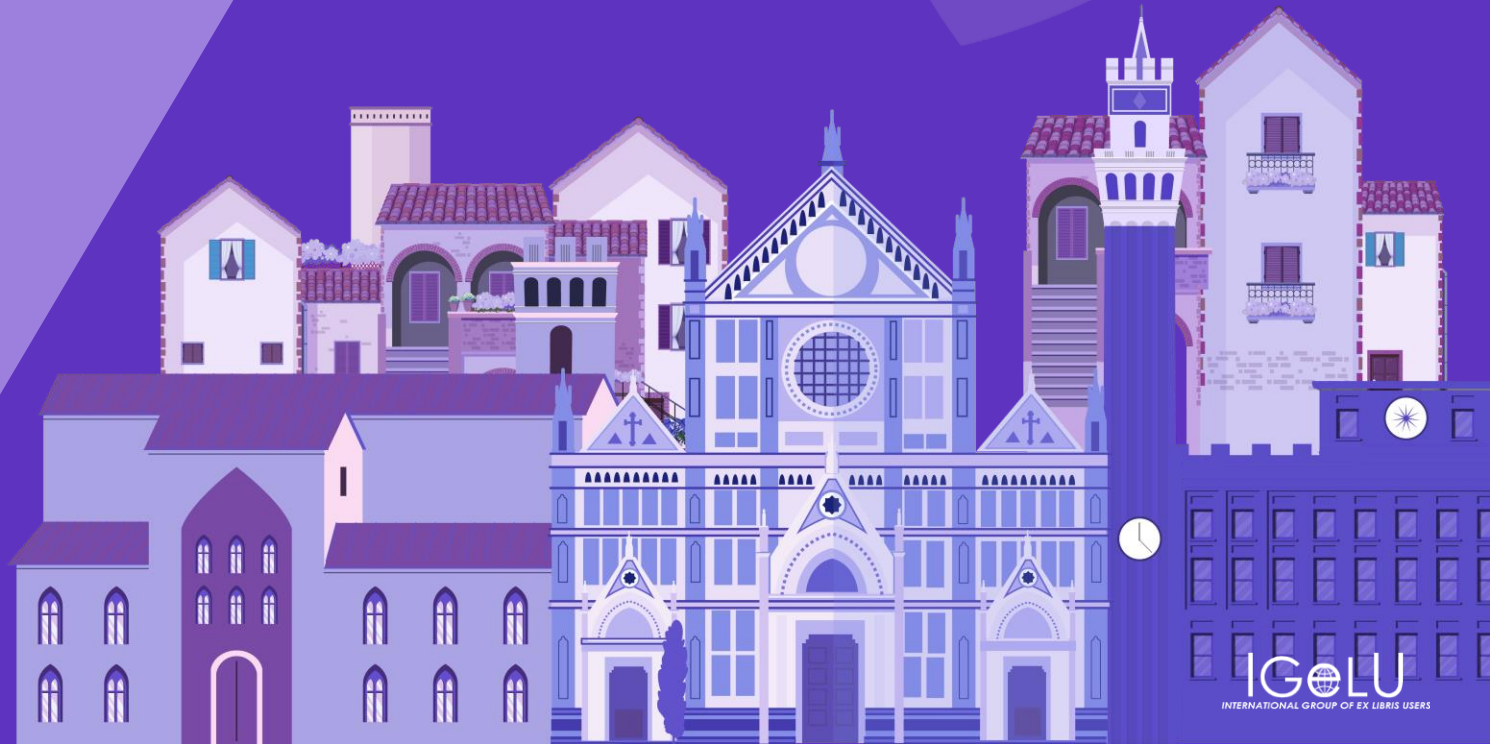


Open ILL Network

Hybrid Pods



Development Highlights



Optimize Highlights



Community-focused enhancements

Routing prioritization to electronic formats

Built with the community



Idea Exchange: Lending Library on Receive Screen

June 2025

Rapido

60

votes

[Vote](#)

Show lending library on Receive Item screen

Sometimes multiple libraries fill a request for an item but you cannot see who the system thinks supplied the item without opening the request. Please add the lending library to the Receive Item screen so that you can ensure you are receiving the correct book from the correct library.

< Received Items

Title **Visual Voyages: Images of Latin American Nature from Columbus to Darwin**

External identifier **23641168**

Automatically print slip ☐ No ☒ Yes

Received format ☒ Physical ☐ Digital ☐ Physical non-returnable

Automatically notify patron ☒

Lending library **University of Oregon - Main Library**

Item policy

Location **Resource Sharing Long**

Fulfillment note

Due date **07/02/2025**

New loan terms after renewal

August 2025

Previous model

Pod loan period (21 days) e.g., 1 May



Pod delivery time (7 days)
= 22 May

New model

Pod loan period (21 days) e.g., 1 May



Pod delivery time (7 days)
= 29 May

Idea Exchange: Convert purchase request to resource sharing request

August 2025

Manage Purchase Requests (1 - 4 of 4)

Reject Selected

Assigned to Me

Unassigned

Assigned to Others

☐ Select All

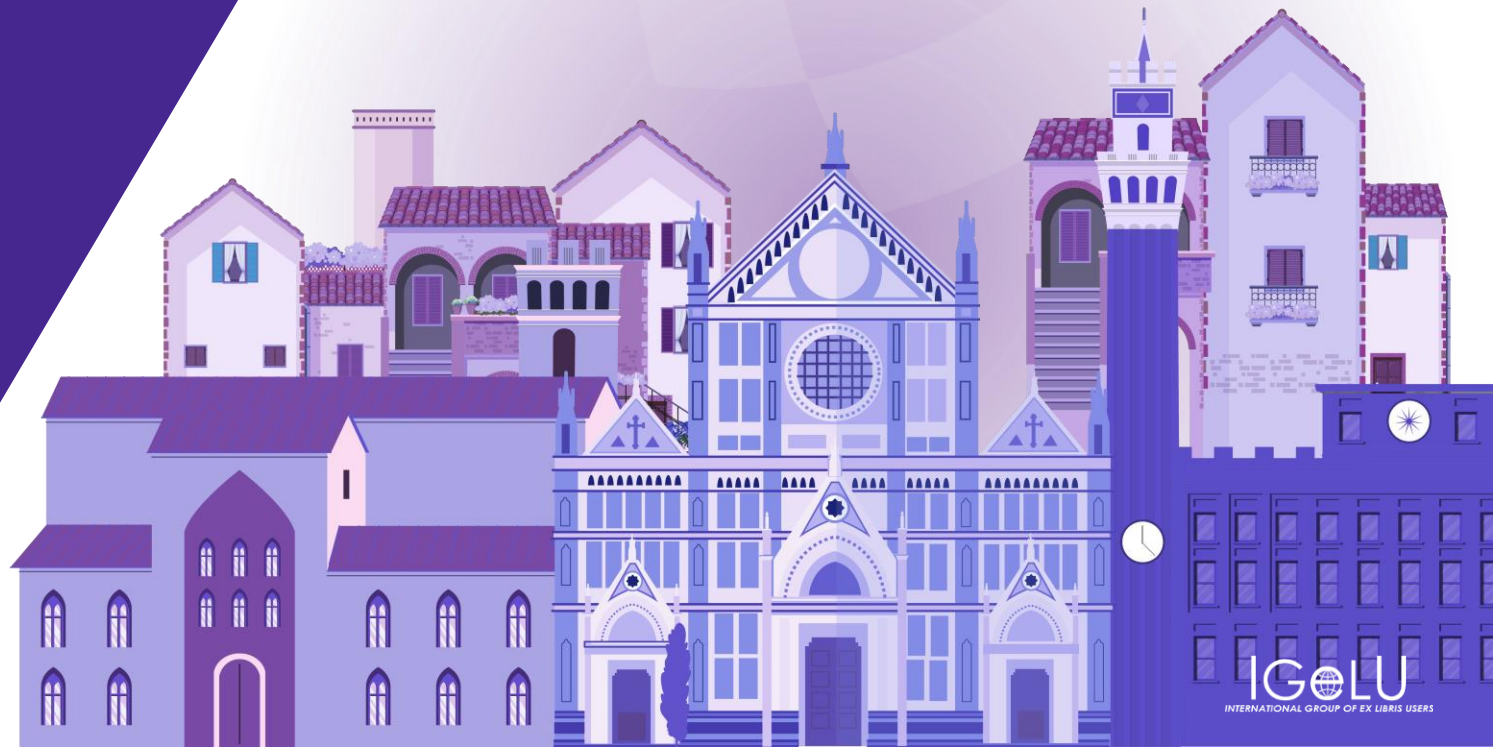
All ▾

🔍

📄 ⚙️

1	<input type="checkbox"/>	The New Budgeting Paradigm Citation type: Journal Request status: In Review PO Line Reference: - Requester: Cataloger, User	Created on: 15/05/2025 Updated on: 15/05/2025 Cost: 0.00 USD Requested for library: Botany Economic	<div>Edit Approve and Order ⋮</div> <div>Reject</div> <div>Send query to requester</div> <div>Assign to</div> <div>Release assignment</div> <div>Relink</div> <div>Create Resource Sharing Request</div>
2	<input type="checkbox"/>	Tropical Islands in the Pacific Citation type: Book Request status: In Review PO Line Reference: -	Created on: 15/05/2025 Updated on: 15/05/2025 Cost: 0.00 USD	

Personalize Highlights



CERV: Prevent multiple requests from a same borrowing library within a short period of time

December 2024

Copyright Settings

Copyright Statement

This statement will appear on the coverpage of all **lent** documents. Please write in English. If your ILL provides it's own cover page, this is not applicable.

This material may be protected by copyright law (Title 17 U.S. Code)

☐ **Lending Request Limits**

These settings limit the number of requests received for a specific title from a specific borrower, for a specified duration of time

Number of Requests:

5

Duration of Time (in hours):

72

☐ **Watermark**

The watermark will be seen behind the text on all pages of all **borrowed** documents.

☐ **Footer**

The footer will appear on the bottom of all pages of all **borrowed** documents.

☐ Add request ID to footer

☐ **Convert to Image PDF**

Convert all **borrowed** documents to Image PDF. WARNING: This may degrade the resolution of the document. Do not use unless required by law.

Example PDF

Save

Clear

CERV: Extend Due dates and Renewal Based on Library Calendar Closures

May 2025

A new pod term allows due dates and loan due dates to go beyond the pod loan period and reference the borrowing library's calendars to push the dates to fall after the closure.

The screenshot displays the 'Borrowing Requests' interface. At the top, it shows 'Borrowing Requests (1 - 20 of 1,621)' with a 'Save as a New S...' button. Below this is a search bar with 'Author' selected and a 'Sort by: Update Date' dropdown. A toolbar contains 'Change Status', 'Remove Requests', 'Manage Labels', 'Print Slip', 'Create Request', and a settings icon. The main list shows two requests:

#	Item	Requested:	Requester:	Created:	External identifier:
1	Art Nouveau by Escritt, Stephen Siena Heights University - Resource Sharing Library <i>Request sent to partner</i>	Book (Physical) ISBN: 0714838225	Staff, Ex Libris	03/25/2025 17:09:05 IST	01UOR0000581
2	SHADOW DETECTION FROM VERY HIGH RESOLUTION SATELLITE IMAGE USING GRAB CUT SEGMENTATION AND RATIO-BAND ALGORITHMS / The International Archives of the Photogrammetry, Remote Sensing and Spatial Information Sciences by Kadhim, N.M.S.M.	Article (Digital) ISSN: 2194-9034	User, Rapido	03/25/2025 16:55:30 IST	01UOR0000580

The right sidebar, titled 'Sections', shows 'External file URL: -' and 'Pod information'. The pod information includes:

- Name: SQA_NA01
- Delivery time: 3 Days
- Loan period: 10 Days
- Cost: 5.00 USD
- Allow renewal: Yes
- Allow automatic renewals: No
- Extend due date during borrowing library closures: Yes** (highlighted with a red box)

CERV: Customization of internal reject reasons

June 2025

Reject Request

Reject reason *	Poor condition ▼
Internal reject reason	Requires Mending ▼
Internal note	Enter Text Here
Note to partner	Enter Text Here

CancelReject

M. Paulina Gregorio
(Editor)

Medical Record
Library Science
Examination
Review Book

Spiral bound

Medical record library science examination review book : 2,800 multiple choice questions and referenced answers /
ISBN: 0874884969
LCCN: 74033048
External identifier: 963963963
● Physical
⌚ Rejected the borrower request
+ Add Label

Edit ... ▲ ▼ ✕

Request Form (as filled by requester) ▼

Request Information ▼

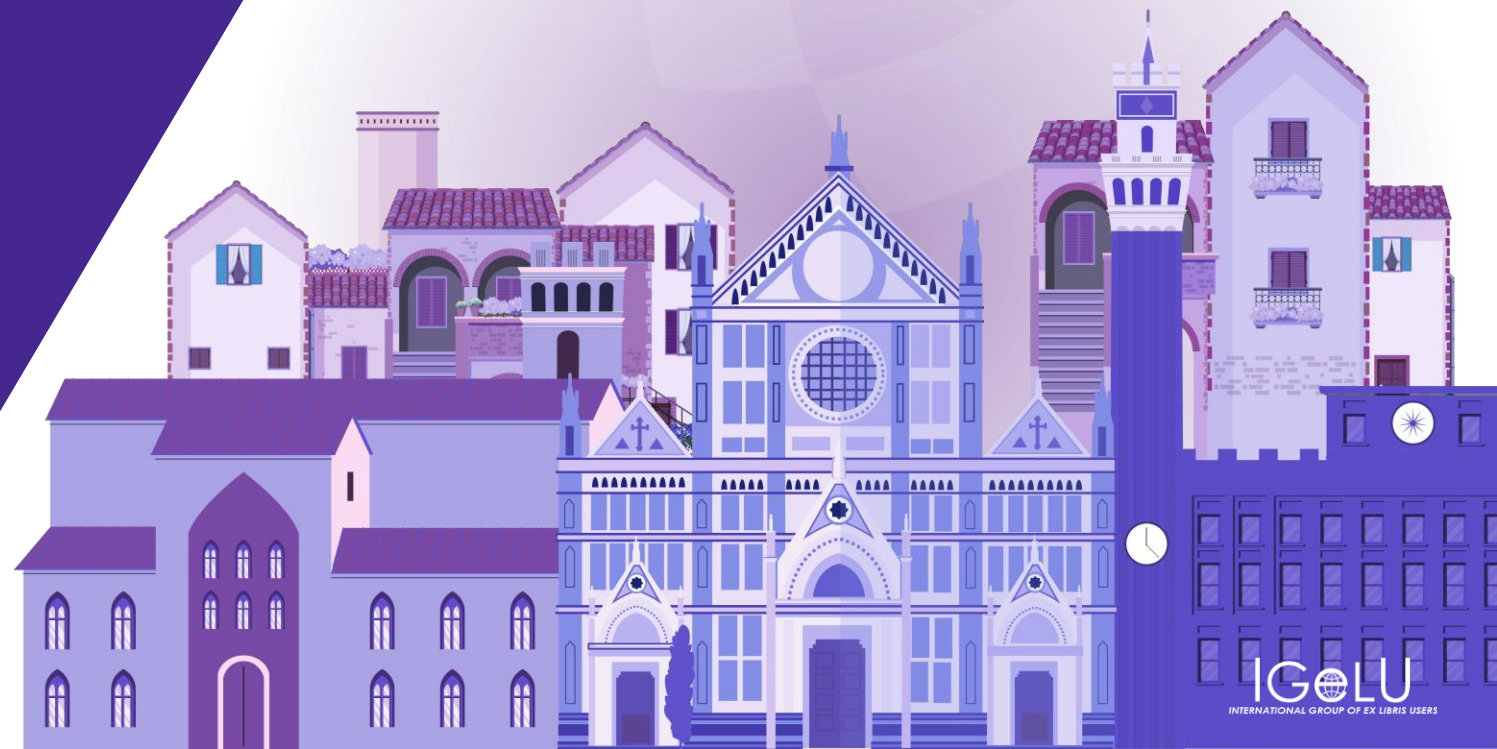
Request Attributes ▲

External file URL: -

Reason Poor condition

Internal reject reason Requires Mending

Connect Highlights



Shared Barcode Functionality as a Workflow Option

September 2024

- Fulfillment/Resource Sharing/Receiving Items
- By default, all Rapido institutions can now use the Rapido shared barcode functionality
- When an item is shipped, and the borrower receives the barcode, the barcode includes a prefix on the temporary item created in the borrowing institution

Received Items

Identifier type ☒ Barcode ☐ External identifier

Received format ☒ Physical ☐ Digital ☐ Physical non-returnable

Automatically notify patron ☒

Internal note

Note to partner

Barcode

OK



No records were found.

eBook Resource Sharing

A different way of borrowing

Transnational Japan in the Global Environmental Movement

Everything

ADVANCED SEARCH

< Back to library search results

Still didn't find what you need? Click here to send a request >


0 selected

1-1 of 1 Results

Save query

Personalize

1



BOOK

Transnational Japan in the Global Environmental Movement

Avenell, Simon

2017

“... *Transnational Japan in the Global Environmental Movement* will appeal...”

Available Online >


Link

Email

Bookmark

More


Get it from other locations



Get an eBook
Delivered in **24 hours**
by email
Cost **3.00 USD**

GET IT


OR



Get a digital chapter
From another library
Terms to be supplied

GET IT

eBook Resource Sharing: 3 Tiles for user preference



BOOK

A wild sheep chase / Haruki Murakami ; translated from the Japanese by Alfred Birnbaum.

Hitsuji o meguru bôken. English

Haruki Murakami 1949- Alfred Birnbaum 2002

TOP

SEND TO

FIND ON SHELF

DETAILS

MORE LINKS

VIRTUAL BROWSE

TAGS

Send to

EXPORT BIBTEX

EXPORT RIS

CITATION


PERMALINK

PRINT

E-MAIL

REPORT A PROBLEM


Get it from another library



Get a physical copy
Delivered in **5 days**
Keep up to **14 days**

GET IT


OR



Get an eBook
Delivered in **48 Hours**
Keep for **30 days**

GET IT

OR



Need a chapter?
Delivered in **24 Hours**
by email

GET IT

Clarivate

IGOLU
INTERNATIONAL GROUP OF EX LIBRIS USERS

Send Lost/Damaged Invoices

November 2024

The screenshot displays the 'Lending Requests' interface in the YILIS system. The main table lists five requests, with the third request selected. A context menu is open for this request, showing various actions, with 'Send Lost/Damaged Invoice' highlighted. The right sidebar provides a detailed view of the selected request, including shipping information, request attributes, holdings, notes, alerts, and a section for request costs.

Lending Requests (1 - 20 of 37)

Save as a New Set | Print Slip Report

Author [Search] | Sort by: Creation Date | Manage Labels | Print Slip | Send Invoice | Send Lost/Damaged Invoice | Create Request

Request ID	Request Details	Requested Item	Created	External Identifier	Status	Assigned to
1	LJ, Library Journal. The YILIS Institute of Library and Information Science Lost and fee communicated	Requested: Article (Digital) Created: 06/09/2014 10:21 External identifier: YILIS Physical Alerts (2)	06/09/2014 10:21	YILIS	Physical	Alerts (2)
2	Literature and bibliometrics / by Kortick, Yoel, The YILIS Institute of Library and Information Science Shipped Digitally	Requested: Book (Physical) Created: 06/09/2014 10:43 External identifier: YILIS Physical Assigned to: Ex Libris BLOCKED - Not I...	06/09/2014 10:43	YILIS	Physical	Alerts (2)
3	Crustaceana National Technical University Created lending request	Requested: Article (Physical) Created: 08/12/2014 11:38 External identifier: 150 Physical Electronic Assigned to: Super User	08/12/2014 11:38	150	Physical	Alerts (2)
4	Die Deutung Augustins, Bischofs von Hippo : Analyse seines geistigen Schaffens auf Grund seiner erotischen Struktur / by Achelis, Werner. National Technical University Created lending request	Requested: Book (Physical) Created: 09/04/2014 16:27 External identifier: 115 Physical Assigned to: Jessie Ransom	09/04/2014 16:27	115	Physical	Jessie Ransom
5	Management / by Robbins, Stephen P., Alma ILL Partner Created lending request	Requested: Book (Physical) Created: 09/05/2014 08:37 Physical Assigned to: RQ1234	09/05/2014 08:37	RQ1234	Physical	

1 of 2

Sections

- Shipping date: 06/10/2014 14:11
Request reported: Yes
- Request attributes
- Holdings (1)
- Notes
- Alerts
- Request costs

Request costs

- Invoice Printed: No
- Invoice Paid: No
- Shipping cost: 2.00 USD
- Base Fee: 0.00 USD
- Copyright Fee: 0.00 USD
- Override Max Cost: No
- Lost/Damaged Invoice Printed: No
- Lost/Damaged Invoice Number: 35
- Lost/Damaged Invoice Paid: No
- Lost/Damaged item fee: 35.00 USD
- Service Level Fee: 0.00 USD

Apply Pod Terms for Manually Assigned Requests

July 2025

The screenshot shows a web application interface for managing borrowing requests. A modal window titled "Resource Sharing Partner List" is open, displaying a table of partners. The table has columns for "Use Rapido Pod Terms", "Name", "Code", "Status", and "Profile Type". There are five rows of data, each with a checkbox in the "Use Rapido Pod Terms" column. The background shows a "Resource Sharing Borrowing Request" form with fields for "Requester", "Author", "Request sent", "OCLC Number", "Pages", "Publication date", and "MMS ID".

Resource Sharing Partner List

Status: All Profile Type: All

	Use Rapido Pod Terms	Name	Code	Status	Profile Type
1	<input type="checkbox"/>	Eastern State - Resource Sharing Library	Eastern State - Resource Sharing Library	Active	ISO
2	<input type="checkbox"/>	InnReach	InnReach	Active	INN-Reach API
3	<input type="checkbox"/>	NCIP_P2P	NCIP_P2P	Active	NCIP-P2P
4	<input type="checkbox"/>	NGRS INST 01 Inst - Resource Sharing Library - Default	NGRS INST 01 Inst - Resource Sharing Library - Default	Active	ISO
5	<input type="checkbox"/>	NGRS INST 01 Inst - Resource Sharing Library - Default (Community)	01NGRS_INST_RESOURCE_..._DEFAULT	Active	ISO

Cancel Select

Open ILL Network



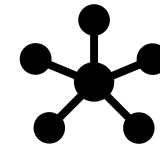
Using standards

- ISO 18626
- ReShare integration



Being open

- Partner Directory
- New resource sharing directory API



ILS integration

- Rapido Consortial Borrowing
- Academic and public libraries on a single resource sharing platform




New discovery experience

ARTICLE

OPEN ACCESS

PEER REVIEWED




American art / National Museum of American Art, Smithsonian Institution.American art / National Museum of American Art, Smithsonian Institution.American art / National Museum of American Art, Smithsonian Institution.

By David ; Henry, MargoHoffos, David


Published in 2020

Part of Public (Toronto), 2020, Vol.31 (62), p.240-240

Available at [Education faculty library main library \(707 har\) & other](#)

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Requests




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Delivered in 5 Days

Keep up to 14 days

Request It




Get an eBook

Delivered in 48 Hours

Keep for 30 Days

Request It




Request a digital chapter or pages

Delivered within 24 Hours by email

Request It

RELATED PEOPLE




This is an example of person's

1879 – 1955

Theoretical physicist

Person




This is an example of person's

1879 – 1955

Theoretical physicist

Person



This is an example of person's

1879 – 1955


Theoretical physicist


Person


More suggestions

RELATED READING

Recommended items that are related to the record

Suggested by 



Geographical imaginations : literature and the 'spatial turn' 

CERV: Volume Parsing

Sep 2025



Goal

- Better understand volume inputs from request form entries
-



How

- Updating to include 5 common variations of these entries
-



Impact

- Better request accuracy on the holding instead of on the whole work

Roadmap



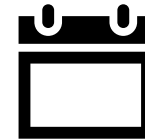
What's coming in 2026



OCR handling



Global Title Index
enhancements



Scheduling
enhancements



Thank You

Your voice matters!

Take our 2-min
survey now



Help us innovate

Your feedback drives the next generation of valuable solutions



See real impact

The improvements you experience today are direct results of feedback from customers like you



Shape the future

Help us prioritize improvements that will continue to add value to your work